Kinderstart.Com, L	LC v. Google, Inc.	Do	oc. 69				
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8	8 UNITED STATES DISTRICT COURT						
9	9 NORTHERN DISTRICT OF CALIFORNIA						
10	SAN JOSE	DIVISION					
11	KINDERSTART.COM LLC, a California	Case No. C 06-2057 JF					
12	limited liability company, on behalf of itself and all others similarly situated,	PLAINTIFF'S MOTION FOR					
13	Plaintiffs,	SANCTIONS AGAINST DEFENDANT GOOGLE, INC. AND ITS LEGAL					
14	V.	COUNSEL DAVID H. KRAMER PURSUANT TO FED. R. CIV. P. 11					
15	GOOGLE, INC., a Delaware corporation,	Judge: Hon. Jeremy Fogel					
16	Defendant.	Date: January 19, 2007 Time: 9:00 a.m.					
17		Courtroom: 3, 5th Floor					
18							
19	BACKGROUND						
20		hree pending motions before the Court – a					
21	motion to dismiss the Second Amended Complaint ("SAC") based on Federal Rule of Civil						
22	Procedure ("Rule") 12(b)(6) (the "MTD"), a motion to strike based on California Code of Civil						
23	Procedure § 425.16 (the "425.16 Motion"), and a motion to dismiss/strike the SAC under Rule						
24	8(a), 8(e), and 41(b) and Rule 12(f) and 15(a) (the "Rule 8 Motion"). Nonetheless, Google has						
25	decided that now is the opportune time to discipline Plaintiff KinderStart.com LLC						
26	("KinderStart") and its legal counsel for pursuing resolution of its rights. Google audaciously						
20	presumes that there simply is no factual foundation to the SAC. Since Google's motion under						
27	Rule 11 is so bereft of foundation at law and in fact, KinderStart brings its own Rule 11 motion						
20	PLAINTIFFS' MOTION FOR SANCTIONS AGAINST						
	GOOGLE AND DAVID H. KRAMER UNDER RULE 11 -1- Case No. C 06-2057 JF						
		Dockets.Justia	a.com				

against Google and its legal counsel. In short, Google has filed a baseless Rule 11 motion.

# 2 ARGUMENT

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3	Rule 11 provides, in relevant part,					
4	Representations to Court. (b) By presenting to the court (whether by signing, filing,					
5	submitting, or later advocating) a pleading, written motion, or other paper, an attorney or unrepresented party is <i>certifying that to the best of the person's knowledge</i> ,					
6	<i>information, and belief, formed after an inquiry reasonable under the circumstances,</i> (1) it is <i>not being presented for any improper purpose</i> , such as to harass or to cause					
7	unnecessary delay or needless increase in the cost of litigation;					
8	(2) the claims, defenses, and other legal contentions therein are warranted by existing law or by a nonfrivolous argument for the extension, modification, or reversal of					
9	existing law or the establishment of new law; (3) <i>the allegations and other factual contentions have evidentiary support</i> or, if specifically so identified, are likely to have evidentiary support after a reasonable					
10						
11	<ul><li>opportunity for further investigation or discovery; and</li><li>(4) the denials of factual contentions are warranted on the evidence or, if specifically</li></ul>					
12	so identified, are reasonably based on a lack of information or belief.					
13	Fed.R.Civ.P. 11(b) (emphasis added). Under Rule 11, if a "complaint is the primary focus of					
14	Rule 11 proceedings, a district court must conduct a two-prong inquiry to determine (1) whether					
15	the complaint is legally or factually baseless from an objective perspective, and (2) if the					
16	attorney has conducted a reasonable and competent inquiry before signing and filing it."					
17	Christian v. Mattel, Inc., 286 F.3d 1118, 1127 (9th Cir. 2002) (internal quotations and citation					
18	omitted). Thus, it must be clear that the movant can carry both requirements before a Rule 11					
19	motion is truly warranted for consideration.					
20	1. Google Improperly Uses Other Motions to Present Notice to the Court of an Impending Rule 11 Motion.					
21	Rule 11 has a safe harbor to require that Google's Rule 11 motion "shall not be filed or					
22	presented to the court, unless, within 21 days after service of the motion the challenged paper,					
23						
24	claim, defense, contention, allegation, or denial is not withdrawn or appropriately corrected."					
25	Rule 11(c)(1)(A). One of the purposes of the safe harbor is to avoid burdening the Court with					
26	unnecessary issues that can be first resolved by independent compliance to Rule 11. Google has					
27	chosen to accelerate the process and violate the safe harbor by first readying the court to					
27	consider such a motion. In two of the pending motions filed on September 22, 2006, Google					
20	PLAINTIFFS' MOTION FOR SANCTIONS AGAINST					
	GOOGLE AND DAVID H. KRAMER UNDER RULE 11 -2- Case No. C 06-2057 JF					

already advised the court in a footnote and in its brief that certain allegations are "sanctionable". 1 2 MTD at 29 n. 13 ("This allegation, which reflects sanctionable misconduct, should be rejected 3 out of hand" (emphasis added)); Rule 8 Motion at 4 ("Google . . . makes the reckless and 4 sanctionable allegation that Google 'blocks' websites based on political and religious reasons . . 5 ." (emphasis added)). In both instances, Google makes a veiled request or a strong threat to the 6 Court and to plaintiffs that a Rule 11 motion is forthcoming. It appears that both these instances 7 constitute a request "presented" by Google to the Court.

8 Two other federal districts have found that a reference in an underlying motion to seek 9 sanctions violates the safe harbor of Rule 11. Estate of Miles Davis v. Shukat et al., 287 F. 10 Supp. 2d 455 (S.D.N.Y. 2003) (plaintiff lodged a successful Rule 11 cross-motion against 11 defendant for its baseless Rule 11 motion); Tardd v. Brookhaven National Laboratory et al., 12 407 F. Supp. 2d 404, 421-22 (E.D.N.Y. 2006) (upon initiating a request for Rule 11 sanctions in 13 a footnote in its opposition brief in violation of the court's local rules, plaintiff violated the 21-14 day safe harbor and had its Rule 11 motion denied). Google has violated the spirit of the safe harbor.<sup>1</sup> By personally serving its Rule 11 motion upon plaintiffs' counsel six calendar days 15 16 after the underlying motions were filed against KinderStart, Google clearly demonstrates that it 17 knew of the 21-day harbor to *first notify* KinderStart's counsel before presenting anything to the 18 Court. It is apparent that Google's plan was to preemptively present to the Court Google's 19 intent and request to press for Rule 11 sanctions.

20 Google has lodged its Rule 8 Motion to strike content if there is a danger of material that is not suitable or appropriate. Google has already challenged in this motion its objection to 21 22 "sanctionable" allegations about Google's conduct based on political and religious reasons. 23 *Rule 8 Motion* at 4. However, instead of allowing the court to first act upon this motion, 24 Google's separate Rule 11 motion is a bare threat to intimidate and harass KinderStart's 25 counsel. This is simply an effort to cause plaintiffs to surrender certain allegations that are 26

<sup>27</sup> Google actually served its Rule 11 motion personally upon plaintiffs' legal counsel on September 28, 2006, six days after its motions containing references to "sanctionable" 28 allegations PLAINTIFFS' MOTION FOR SANCTIONS AGAINST PLAINTIFFS' MOTION FOR SANCTIONS AND A CONSTRUCTION OF A CONSTRUCTURA CONSTRUCTU

indeed meritorious based on previously performed reasonable investigations. Google has
 nothing of the sort to claim that no factual foundation exists. While Google has full opportunity
 to deny and challenge those allegations if the case continues beyond the MTD, it simply wishes
 to litigate them now while the discovery stay remains in effect. This can prove to merely raise
 the litigation costs among the parties before discovery has even begun.

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#### Google's Pleading of Frivolousness of Allegation Regarding Search Results

7 Rule 11 sanctions must be predicated upon a finding that a pleading was objectively 8 frivolous when it was filed, not whether it is "later found lacking in evidentiary foundation," 9 Cunningham v. County of Los Angeles, 859 F.2d 705, 714 (9th Cir. 1988), or ultimately fails on 10 the merits. Hudson v. Moore Business Forms, Inc., 836 F.2d 1156, 1159 (9th Cir. 1987). 11 The Ninth Circuit has stated, "in determining whether a pleading is frivolous, the proper scope of 12 inquiry is the *entire* pleading; the court must determine whether the pleading as a whole, not 13 merely "a particular argument or ground for relief," is frivolous within the meaning of the Rule. 14 Townsend v. Holman Consulting Corp., 881 F.2d 788, 792 (9th Cir. 1989) (emphasis in original) 15 quoting Golden Eagle Distrib. Corp. v. Burroughs Corp., 801 F.2d 1531, 1540 (1989)).

16 Google objects to the allegation that the results of the search engine are skewed by the 17 receipt of consideration by Google. SAC ¶ 130, 131, 135. The fundamental flaw in Google's 18 attempt to wield Rule 11 against KinderStart and its counsel is to read these several allegations 19 in total isolation and have them expunged under duress. However, Google's Rule 11 motion is 20 a bald attempt to flush out facts and evidence prematurely to its advantage, even before an answer or discovery has been had. It is beyond dispute that Rule 8 applies to the SAC, which is 21 22 to say that no heightened pleading standard under Rule 9(b) applies here. The three 23 paragraphed allegations only point to the occurrence of a transaction or exchange of 24 consideration. Intent, scienter or fraud are absent. In fact, Google complains not of the form of 25 the allegation, given that notice pleading is all that is required. Instead, Google has flatly 26 denied the truth of these allegations by producing an employee's declaration to contest these 27 allegations. In the event that the Court were to deny the MTD, then the entire set of claims of objectivity and fair representations will come to light with discovery propounded by all parties. 28 PLAINTIFFS' MOTION FOR SANCTIONS AGAINST GOOGLE AND DAVID H. KRAMER UNDER RULE 11 -4-Case No. C 06-2057 JF

A proper Rule 11 motion from Google would require it to argue that the allegations are 1 2 "factually baseless from an objective perspective" by viewing the complaint as a whole. 3 Google's counsel must have performed a reasonable inquiry that there were no instances of any 4 sales of natural search results positions. The problem is the face of the SAC already furnishes 5 notice for Google that the Federal Trade Commission ("FTC") has warned of search results and listings that are sold for consideration within the industry.<sup>2</sup> SAC ¶ 137. Given that the industry 6 7 is fraught with such risk, Google and its counsel would or should be thoroughly aware that this 8 risk and practice that misleads search users. This warning to consumer is *not* that search 9 listings *could* be sold without disclosure, because through the use of "paid placement" they 10 indeed are sold. The FTC asks that there be clear disclosure when search results are indeed 11 sold. Here, the FTC warns of the very same phenomenon raised in the SAC of not disclosing 12 when results are "paid."

13 Google's premature but vehement denial clearly shows that Google understands precisely the allegation. If it chooses to contest this, the proper vehicle is an answer to the 14 15 SAC, not a Rule 11 motion to begin factual disputes and harass and threaten KinderStart and its 16 counsel for sanctions. Furthermore, the declaration of Matt Cutts is supported by one thing 17 alone – his belief that results are not sold. Cutts Decl.  $\P$  2. He is silent as to the degree and 18 strength of his belief. Mr. Cutts makes no mention of the investigation he invested or 19 consultation of other staff to verify his belief. He shows no affirmation that he has consulted 20 with the marketing or technical groups and teams within Google about this crucial issue. The 21 only marginally relevant duty mentioned in his declaration is the role of posting "publicly 22 available explanations of Google's policies and procedures" regarding the operation of the 23 engine. Without more, this strongly suggests that the dispute on factual grounds for Google's 24 Rule 11 request is objectively baseless. Clearly, counsel here has failed to perform due 25 diligence required of him under Rule 11.

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27 <sup>2</sup> KinderStart separately and concurrently requests for judicial notice of the FTC Consumer Alert, "Being Frank about Search Engine Rank", September 2002. *Request for Judicial Notice* 28 in Support of Plaintiffs' Motion for Sanctions Against Google Inc. and its Counsel, ¶ 2. PLAINTIFFS' MOTION FOR SANCTIONS AGAINST PLAINTIFFS' MOTION FOR SAINCHOLD FROM GOOGLE AND DAVID H. KRAMER UNDER RULE 11 -5-

Finally, KinderStart's attorney affirms hereby that investigation underlying these 2 allegations was performed and that plaintiffs will produce suitable evidence that a top search 3 listing was guaranteed by Google in exchange for consideration.

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## **Google's Pleading of Frivolousness of Allegation on Removal of Results**

Google cites its policy on search results removal in relevant part:

It is Google's policy not to censor search results. However, in response to local laws, regulations, or policies, we may do so. When we remove search results for these reasons, we display a notice on our search results pages. Please note: For some older removals (before March 2005) we may not show a notice at this time.

Declaration of Matt Cutts in Support of Defendant's Motion for Sanctions, ¶ 3. While Google believes that the omission of certain language "contradicts the true record," Google produces no grounds that a contradiction exists. *Motion for Sanctions* at 4. Its claim of contradiction is that the omission somehow creates an actual conflict in the verity or falsehood of one or more of the stated guidelines and policies within Google's website.

The language used by Google itself in its own censorship policy is ambiguous at best, 15 and itself contradictory at worst. No other party except Google is responsible for the choice of 16 words and phrases in promulgating its own webmaster guidelines, rules and general policies. 17 For example, Plaintiffs allege that the guidelines themselves are arbitrary, vague and overbroad. 18 In other words, Plaintiffs have not attempted to restate the factual record, but merely to assess 19 and evaluate what the censorship and webmaster guidelines mean to the reader and Website 20 owner in the first place. These alleged deficiencies focus on the ambiguous and circuitous 21 wording and meanings that emanate from Google's website content. 22

A censor is defined as a "person authorized to examine books, films, or other material

and to remove or suppress what is considered morally, politically, or otherwise objectionable."<sup>3</sup>

The verb "censor" means to "examine and expurgate."<sup>4</sup> Google effectively uses the Webmaster

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Īđ. PLAINTIFFS' MOTION FOR SANCTIONS AGAINST GOOGLE AND DAVID H. KRAMER UNDER RULE 11 -6-

censor. (n.d.). The American Heritage® Dictionary of the English Language, Fourth Edition. 27 Retrieved October 18, 2006, from Dictionary.com website: http://dictionary.reference.com/browse/censor 28

guidelines to study and dissect the content, meaning and intention of the speaker (i.e., the 1 2 Webmaster) to perform censorship and expurgation. In the declaration of Google's engineer, 3 Google claims, "for an extended period leading up to its exclusion from Google's search results, 4 KinderStart hosted hundreds of illegitimate and duplicative links to hardcore pornography sites. 5 *Cutts Decl.* ¶ 8. Google clearly intimates that such links were brought on by "a directory of 6 'members' who joined KinderStart." Id. at ¶ 7. From this declaration, it appears Google 7 exercised censorship in its practices, but it falls short of confirming the cause for exclusion in 8 the instance of www.kinderstart.com. It is but one example of how Google can censor without 9 admitting to it.

10 When the SAC is read as a whole, a gravamen as to several of the counts is that 11 Google's guidelines are amorphous and ambiguous. This is precisely how Google can censor 12 with complete impunity by relying on vague and overbroad webmaster guidelines. For 13 example, Google represents that it removes a Website from its index if engages in Website removal "(a) upon request of the webmaster of the Website, (b) in the case of "spamming" the 14 15 index, or (c) as required by law." SAC  $\P$  87. Clause (c) is explicit by specifying a mandate that 16 the content be removed by law, which suggests compelled censorship. But turning to its policy 17 on censorship, Google states merely that removal is done "in response to local laws, 18 regulations, or policies." It fails to make any distinction as to the authorship of those policies or 19 whether the policies themselves must originate from a third party or government entity. When 20 one uncovers local policies, Google itself specifies its own polices -- Webmaster guidelines and 21 rules for U.S. sites - can be violated and lead to Website removal. This is censorship for 22 content. Indeed, Google's policies on its Website demonstrate that it confers upon itself total 23 and arbitrary discretion to remove Websites, for any reason. SAC  $\P$  153. In a way, this is part 24 and parcel of the overall policy that Google reviews and examines each Website for context of

25 the policy and decides who and what to remove from the index. This is, in sum, no less that the 26 act of censoring for content based on Google's review of the Website in question.

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This broad, sweeping entitlement to censor at will is further evidenced by Google's own argument in its motion to dismiss regarding claimed coverage under the Communications PLAINTIFFS' MOTION FOR SANCTIONS AGAINST PLAINTIFFS' MOTION FOR SANCTIONS AND A STATE TO A STATE

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Decency Act. There, Google goes on record and on the offensive in stating that its immunity
 from liability is derived from attaching to anything its label of "objectionable." *MTD* at 8.
 Plainly, this is censorship on Google's own terms and conditions, and a policy of its own right
 that leads to removal of Websites from its index.

Finally, Google's *stated* policy on censorship itself has shifted in less than two weeks.
As of September 28, 2006, this section as claimed in the *Matt Cutts Declaration in Support of Defendant's Motion for Sanctions Against KinderStart.com and Gregory J. Yu Pursuant to Fed. R. Civ. P. Rule 11*, carried the following additional sentence, "Please note: For some older
removals (before March 2005) we may not show a notice at this time." However, as of
October 12, 2006, this sentence has completely disappeared from Google's Website, at least in
this section on website removal. *Declaration of Titus Lin*, ¶ 2, attached hereto as Exhibit 1.

12 The addition and then the subsequent deletion of this sentence allows for multiple 13 objective inferences. First, by inserting this qualification for older removals having taken place, the original representation and promise in the past about disclosure of site removal might have 14 15 been in fact false. The insertion also directly admits that there are undisclosed site removals 16 which are not disclosed at all in substance or form. Second, its subsequent removal from 17 Google's website suggests that removals for search results will be disclosed in full on a 18 prospective basis. Or, it could mean that Google has now elected to confirm for all future users 19 that the policy of disclosure was in fact never violated in the past and all such results fully 20 disclosed Website removal when the results were produced in the past for view.

It is the mere fact that the stated censorship policy is subject to change at Google's will and control brings cause for the underlying problem. The parties and the court may face ongoing difficulty at arriving what is really the factual record of Google's representations that can be tested for legality. All this brings serious questions as to what policies are truly being disclosed by Google to the user, the court, and the webmasters at any given time. The fact that this change occurred in such a short span of time actually reflects potential sanctionable conduct against Google and perhaps its counsel. Google is, on the fly, apparently changing important

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PLAINTIFFS' MOTION FOR SANCTIONS AGAINST GOOGLE AND DAVID H. KRAMER UNDER RULE 11 -8-

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contents of this key representation in its Website.<sup>5</sup> 1

2 Google also improperly raises a request for sanctions by concluding that an allegation that website removal must have been known by KinderStart and its counsel to be false. SAC ¶ 3 4 89. KinderStart did in fact perform reasonable diligence for this allegation. *Declaration of* 5 Randall McCarley, attached as Exhibit 2.

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### Google's Pleading of Frivolousness as to Discriminatory Punishment.

7 Again, as in the first instance, Google wants details which may induce KinderStart to 8 potentially violate Rule 8(a). Plainly, Google wants evidence now in the SAC of political and 9 religious discrimination in treatment of Websites in the engine's operation and in search results 10 and website removal. By the glossing over details in the SAC, Google presumes that these 11 allegations must assuredly be "reckless and false." However, Plaintiffs specifically allege that 12 Web Recommendations (as defined in SAC  $\P$  160) were used by Google to selectively target and 13 punish a "site carrying certain political content and views." SAC  $\P$  60(g)(3). In fact, Google's counsel makes direct, factual assertions that the allegations in the SAC are false but without 14 sufficient necessary foundation.<sup>6</sup> Google and its counsel are free to personally make such 15 16 presumptions of denial, but they certainly should not land in a Rule 11 motion.

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#### 5. Google's Continued Violations of Local Rule 3-4 for Uncertified Opinions.

18 Under Local Rule ("L.R.") 3-4(e), no uncertified opinion may be cited to the Court. 19 Google continues to cite to the Court the unreported decision of Search King v. Google, which is an opinion out of the Western District of Oklahoma of the Tenth Circuit. MTD at 3-4, 425.16 20 Motion at 5, 12, 14. This federal district<sup>7</sup> does not have a rule for having an opinion or order 21 22 designated as "Not for Citation", which might be considered the equivalent of the L.R. 3-4(e).

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<sup>24</sup> <sup>5</sup> When one visits <u>http://web.archive.org/web/\*/http://google.com</u>, unfortunately the latest archived site for www.google.com only goes to April 1, 2005 and no later. 25 <sup>6</sup> A Google engineer states, "To my knowledge, Google has never blocked web search results or lowered PageRanks based on 'discriminatory political or religious content." Somehow, however, the declarant chooses to elevate the force of this assertion by, as to the entire 26 declaration, that it "is true and correct to the best of my knowledge." *Cutts Decl.* ¶ 5. 27 The local rules of the federal court in the Western District of Oklahoma at http://www.okwd.uscourts.gov/files/lrules.pdf, make no reference to unpublished or uncited 28 opinions and orders. PLAINTIFFS' MOTION FOR SANCTIONS AGAINST

However, the Tenth Circuit does designate whether its opinions are published or unpublished. 1 2 See accompanying Request for Judicial Notice, ¶ 2, attached hereto as Exhibit 3. Further, under its rules, the Tenth Circuit disfavors citations to unpublished opinions.<sup>8</sup> Although the Search 3 *King* case appears within the electronic databases of Westlaw and Lexis, they are not considered 4 officially published by either of these services. Gregory J. Yu Decl., attached hereto as Exhibit 5 6 4 ("Yu Decl.").

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This is not the first time. In the oral argument on the first motion to dismiss, 8 KinderStart's counsel and the court had the following dialogue:

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MR. YU: "And Search King we believe under the local rules [sic], 3-4, the appellate rules and the Supreme Court, we should not even be touching or looking at the Search King case. . . .

- THE COURT: I'm not going to use unreported cases in making my decision.
- 12 Transcript of Proceedings before the Court on June 30, 2006, pp. 37-38. As if this were not 13 sufficient warning, Google continues to violate the Local Rules. As the rule is sufficient for the 14 Court to observe, Google chooses to continue repeated violations throughout its new motions. 15 The record of the case in the electronic databases such as Lexis or Westlaw does *not* constitute 16 an official reporting of the case. Yu Decl., ¶¶ 3-5. Further, Google recently cited the very same 17 rule to charge a violation *against* its opponent in another case before the Northern District of 18 California. Google, Inc. and Lee v. Microsoft Corporation, 415 F. Supp. 2d 1018, 1021 n.3 19 (N.D. Cal. 2005). Google should now be charged with responsibility for knowing and 20 complying with this rule. As Google's violation here is repeated, intentional, and with clear 21 notice from the Court and with knowledge of the very same rule relied upon by Google against 22 another party, this is sanctionable conduct by Google.
- 23 CONCLUSION
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In light of the above, the accompanying declaration and the documents and pleadings on file herein. KinderStart respectfully requests the Court to impose sanctions in its discretion to 25

26 (1) first deny the Rule 11 motion of Google in its entirety, and (2) render a sanction of a

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The Tenth Circuit's rules of appellate practice are at 28 http://www.ck10.uscourts.gov/downloads/rules2006.pdf, 10 Cir. R. 36.3. PLÂINTIFFS' MOTION FOR SANCTIONS AGAINST GOOGLE AND DAVID H. KRAMER UNDER RULE 11

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1	monetary nature to reflect the legal fees and costs that KinderStart and its counsel have incurred							
2	to bring this cross-motion for Rule 11 sanctions against Google and its counsel.							
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