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UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN JOSE DIVISION

)
IO GROUP, INC., a California
corporation,)
)
Plaintiff,)
)
vs.)
)
VEOH NETWORKS, INC., a)
California Corporation,)
)
Defendants.)

Case No. C-06-03926 (HRL)

DEPOSITION OF TED DUNNING
SAN DIEGO, CALIFORNIA
MARCH 16, 2007

REPORTED BY RITA BURGESS, CSR NO. 8374

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UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN JOSE DIVISION

<hr/>)	
IO GROUP, INC., a California)	
corporation,)	
	Plaintiff,)	
vs.)	Case No. C-06-03926 (HRL)
)	
VEOH NETWORKS, INC., a)	
California Corporation,)	
	Defendants.)	
<hr/>)	

DEPOSITION OF TED DUNNING,
taken by the Plaintiff, commencing at the hour of 9:00 a.m.
on Friday, March 16, 2007, at 530 "B" Street, Suite 350,
San Diego, California, before Rita Burgess, Certified
Shorthand Reporter, in and for the State of California.

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9 Also Present:

10 Keith Webb

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I N D E X

WITNESS: TED DUNNING

EXAMINATION	PAGE
By Mr. Sperlein	6

E X H I B I T S

FOR PLAINTIFFS MARKED

1	Copy of a four-page document entitled VeohBeta - Military men	79
2	Copy of a one-page document entitled Online Video Stewe Vs Emnem and 50 cent with a sub headline Flag it!	117
3	Copy of a four-page containing e-mails bate stamped 00058, 64,64, 74	120
4	Copy of a one-page e-mail from John Papa to Brad Seraphin, Engineering	146
5	Copy of a one-page document bate stamped 200198 entitled Press Release: All Consumers Wanted for Christmas Was Portable Video Content	174
6	Copy of a one-page document bate stamped 200199 from Veoh entitled Press Releases Veoh Lineup Rapidly Grows to more than 10,000 episodes	176
7	Copy of a one-page document bate stamped 200195 from Veoh entitled Press Release Veoh Makes Sony PSP a True Video Platform	177
8	Copy of a one-page document from Veoh entitled Press Release, Veoh Networks Receives Series A funding to Support First Internet Television Peercasting Network Launch	178

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E X H I B I T S (Cont)

FOR PLAINTIFFS

MARKED

9	Copy of a one-page document bate stamped 200200 entitled Veoh Reviews	182
10	Copy of an e-mail consisting of one-page bate stamped VEOH 00120 from Joseph Papa	200
11	Copy of a one-page document bate stamped 200166 from Veoh with the name brandon17carter	203

1 TED DUNNING,
2 having been first duly sworn, testified as follows:

3
4 EXAMINATION

5 BY MR. SPERLEIN:

6 Q. Would you state your name for the record, please?

7 A. Ted Emerson Dunning.

8 Q. Okay. Dr. Dunning, have you ever had your
9 deposition taken before?

10 A. (Witness nods head).

11 Q. You have?

12 A. Yes, I have.

13 Q. Okay. Well, you just covered one of the first
14 things that I want to talk to you about. As you know, the
15 court reporter is going to be taking down everything we say,
16 verbatim. During regular human conversation, it's common to
17 nod or communicate with non-verbal signals, but unfortunately
18 the court reporter can't interpret those for the record. So
19 when you respond, I ask that you do so verbally with a yes or
20 no and avoid shaking your head. And also, often when we're
21 having normal conversation you might anticipate the end of my
22 question, or I might do so with yours, but I ask that you let
23 me complete my question before you respond, and I'll do my
24 best to do the same. Can we try to make sure we do that
25 today?

1 for the company?

2 A. No.

3 Q. Did you interface with anybody as the software
4 was developed?

5 A. I talked to several people during the time that
6 that software was developed.

7 Q. Who were those people?

8 A. Well, that software was developed over many
9 months. I talked to many people during those months.

10 Q. Who was in charge of developing that software?

11 A. Joe Papa.

12 MS. GOLINVEAUX: Let him finish his question
13 completely, please.

14 THE WITNESS: I'm sorry. Thank you.

15 BY MR. SPERLEIN:

16 Q. Joe Papa?

17 A. Yes.

18 Q. And going back to the group of developers that
19 you worked directly with, what soft -- or what systems have
20 they developed and what have they worked on with regard to
21 the Veoh service?

22 A. The search engine.

23 Q. Can you describe how the search engine operates?

24 A. Videos and users have meta data associated with
25 them for videos that's typically a title and a description,

1 among other things.

2 Q. Is each video file assigned a unique group of
3 numbers or letters that identifies that particular video
4 file?

5 A. Yes.

6 Q. And when are those -- does that group of letters
7 or numbers have a name?

8 MS. GOLINVEAUX: Object to the form of the
9 question. It's not clear whether you're talking about
10 internal numbers or external numbers to the files.

11 THE WITNESS: Are you referring to an internal
12 designator?

13 BY MR. SPERLEIN:

14 Q. I'm -- a few moments ago, you said that videos
15 are assigned a unique group of letters and numbers to
16 identify that video; is that correct?

17 A. Yes, sir, I did.

18 Q. What were you talking about when you said that
19 they were assigned that group of numbers?

20 A. They have an internal video identifier.

21 Q. And what is that number called? Is it referred
22 to as the internal video identification number?

23 A. Usually video I.D.

24 Q. Video I.D.

25 And when were -- at what point in the upload

1 process is the video file assigned that number?

2 A. I'm not sure of the exact point it's assigned.

3 Q. Generally at what point is it assigned?

4 A. Somewhere after the upload process has begun and
5 before it becomes available to other parts of the system.

6 Q. Is that an automated process? In other words,
7 does a computer generate that number or does an individual
8 sit down and create and assign that unique number?

9 A. The generation of the video I.D. is completely
10 automated.

11 Q. Okay. You described two different processes.
12 Before you said that videos, smaller videos can be uploaded
13 using a browser to the Veoh.com web site, and that larger
14 videos can be uploaded through the Veoh client after an
15 individual has downloaded the client to their computer; is
16 that correct?

17 A. Yes, I did say that.

18 Q. Are both types of videos assigned this unique
19 identification number in the same manner?

20 MS. GOLINVEAUX: Object to the form of the
21 question.

22 BY MR. SPERLEIN:

23 Q. Do you understand my question?

24 A. What do you mean by both forms of videos?

25 Q. Well, the two that we just described, the shorter

1 videos that are uploaded through a browser or the longer
2 videos that are uploaded through the Veoh client. Those are
3 the two different types of videos we're talking about at this
4 point.

5 Do you understand that, sir?

6 A. I don't make the distinction between those two
7 types normally.

8 Q. Well, they're uploaded in different ways, though;
9 is that correct?

10 A. That's correct.

11 Q. Regardless of how they're uploaded, are they
12 assigned a unique number using the same automated process?

13 A. Yes.

14 Q. Thank you, sir.

15 And your team developed the search engine; is
16 that correct?

17 A. That's correct.

18 Q. What is the general purpose for the search
19 engine?

20 A. To allow users to frame queries in terms of meta
21 data and then to find videos.

22 Q. What types of searches could a user perform if
23 they wanted to locate a video they are interested in seeing?

24 A. They can type words that might be in the title.

25 Q. All right. Is -- in the interface where the

1 person would be entering these words, is there just one field
2 that says, for example, search, and then a block for them to
3 enter text, is that how it looks?

4 A. In one form of the interface, that's how it
5 looks.

6 Q. What form of the interface?

7 A. On most web pages at Veoh, there is a search
8 block such as you described.

9 Q. If someone typed a word in that search block, the
10 search engine would then try to locate videos that were
11 associated with that word in their meta data; is that
12 correct?

13 A. It would find videos that contain that word in
14 meta data.

15 Q. And when we're talking about meta data, one
16 example that you gave so far is the title of the video; is
17 that correct?

18 A. That's correct.

19 Q. What other types of data would be searched as
20 well when someone enters words into the search field?

21 A. There is also a description.

22 Q. And is there any other meta data that it would
23 search?

24 A. There are also tags.

25 Q. Tags? Could you explain what a tag is?

1 Q. When a user performs a search using the search
2 function, where would the meta data reside that your search
3 engine -- when someone enters a phrase, where is -- where is
4 the data residing that it would actually go through and look
5 at?

6 A. It's stored in an index.

7 Q. And where is that index?

8 A. In San Diego. I think your question's ambiguous.
9 What do you mean by where?

10 Q. We're getting close. We know it's in San Diego.
11 Is it a Veoh controlled server?

12 A. Yes.

13 Q. Does that server reside at Veoh's offices?

14 A. No.

15 Q. Is it in a co-location facility?

16 A. Yes.

17 Q. Does that particular server have a name?

18 A. There is no single server.

19 Q. Okay. It's a group of servers?

20 A. That's correct.

21 Q. Can you give me an estimate of how many
22 servers?

23 A. Four, for such purposes.

24 Q. Just to summarize, there's four servers which are
25 where data is stored for the index?

1 A. That's correct.

2 Q. Do you call those group of servers by a
3 particular name?

4 A. Yes.

5 Q. What is that name?

6 A. The REC servers.

7 Q. The REC servers, is that R-E-C?

8 A. That's correct.

9 Q. Is that short for something?

10 A. Recommendation.

11 Q. Are they then assigned a number? Is there REC
12 server 1, REC server 2, or do they have -- I know some places
13 give their servers cute little cartoon names. Are these
14 particular servers referred to specifically individually?

15 A. REC 1, REC 2, REC 3, REC 4.

16 Q. Does anything else reside on those servers other
17 than the index?

18 A. Yes.

19 Q. What else resides on those servers?

20 A. The operating system.

21 Q. What operating system is that?

22 A. Linux, L-i-n-u-x.

23 Q. And when you say the operating system, the
24 operating system specifically being Linux, every computer
25 requires an operating system in order to operate; is that

1 correct?

2 A. That's correct.

3 Q. So the Linux operating system wouldn't have
4 anything that's unique to Veoh; is that correct?

5 A. That's correct.

6 Q. So other than the operating system and the index,
7 anything else on the REC servers 1 through 4?

8 A. The java virtual machine.

9 Q. What is a java virtual machine?

10 A. It has software which facilitates the execution
11 of java programs. Java being a computer language.

12 Q. And does that -- does that assist in the process
13 of searching the index?

14 A. It allows the execution of software.

15 Q. What types of software?

16 A. Software that was written in java and then
17 compiled for execution on those machines.

18 Q. And on these specific machines, what sort of java
19 software has been written?

20 A. The so-called REC engine.

21 Q. And is the REC engine a tool that helps people
22 use the indexes, the index for the purposes that we have
23 described, that is, helping them locate a video file?

24 A. Yes.

25 Q. The main purpose of those four servers is to

1 operate the index which helps people locate video files; is
2 that correct?

3 A. Yes.

4 Q. Now once a user has performed their search, do
5 search -- are the results of that search shown to them on
6 their computer screen?

7 A. Normally.

8 Q. When you say normally, is that normally if things
9 are operating correctly, that's what will happen?

10 A. Yes.

11 Q. And --

12 A. Sorry. And also assuming there is something
13 found.

14 Q. Okay. So if there's nothing under the particular
15 search term, tell me what the screen would say?

16 A. It might say any number of things. It might be a
17 blank screen. It may say, you didn't find anything -- or we
18 didn't find anything for you. Or it might show some default
19 list, popular or featured videos.

20 Q. In some way or another, it will let the user know
21 it was unable to find any videos that specifically had that
22 search term in the meta data?

23 A. It will try to let them know. They may not
24 notice.

25 Q. Okay. And what you're suggesting there is people

1 don't always read everything that comes up on the computer
2 screen; is that correct?

3 A. Yes.

4 Q. Okay. You mentioned that if the search engine
5 doesn't come up with a result that actually has one of the
6 words in the meta data, one of the things that might happen
7 is that there may be a list of suggested other videos for the
8 person to view; is that a correct statement of what you said?

9 A. No, I said featured or popular.

10 Q. Featured or popular. I'm sorry.

11 We'll come back, and I want to ask you some more
12 questions about the feature or popular videos later. But
13 before I do that, I want to continue with the idea of this
14 search function.

15 If the search is successful, that is if the index
16 does locate video files that contain the words that the user
17 searched for within the index, what would appear on the
18 user's screen in that situation?

19 A. A listing containing video titles.

20 Q. Is there a limit to the number? Does it only
21 show a certain number of suggestions?

22 A. It shows you a limited number, but allows you in
23 many cases to go to another page of subsequent results.

24 Q. So it provides a list on the first page, and then
25 offers you the opportunity to see more videos that also have

1 that word in the meta data?

2 A. If there are more that match.

3 Q. Okay. Is the list that comes back simply a list
4 of titles or is there more information as well?

5 A. That depends on the specific version of the
6 system. It may show more or less data.

7 Q. Okay. Let's talk about the current version of
8 the system for the purposes of this next question, where I'm
9 going to repeat the question, actually. On the current
10 version, how would the search result appear? And when I say
11 how does it appear, I mean, is there a title listed?

12 A. I believe there's a title listed.

13 Q. And what, in addition to the title appears on the
14 screen?

15 A. I think part of the description appears.

16 Q. And anything else?

17 A. I think that there's a very small thumbnail
18 image.

19 Q. Can you describe what a thumbnail is, please?

20 A. It's a still image that the publisher has the
21 option of uploading at the -- during the upload process.

22 Q. Is it an individual frame from the video file
23 that is responsive to the search?

24 A. The publisher has the option of uploading any
25 imagine they like to describe that video.

1 Q. If the publisher doesn't upload an image at the
2 time that he or she puts the video file in the system, is
3 there something that would appear in place of that thumbnail
4 image on the list when it comes back after a search?

5 A. There can be.

6 Q. And what would that be?

7 A. If no image is available for a video, then
8 there's a default image that can be shown.

9 Q. And the default image, is that something that's
10 taken from one of the frames of the video file?

11 A. The default image is a fixed image that shows a
12 Veoh logo or something.

13 Q. I'm a little bit confused because I have done
14 searches and it seems to me whenever I get a search back
15 there's always some sort of image next to the title. So are
16 you suggesting that if that's the case for me, that all of
17 the videos, all of the searches that I returned, were put on
18 by publishers that chose to put an image in that section,
19 or is there some other explanation?

20 A. There's another explanation.

21 Q. Could you tell me what the other explanation
22 is?

23 A. In addition to the two cases that we described, a
24 frame can be selected from the video to try to display
25 something that's in the video.

1 normal for videos.

2 Q. During those times, were those screen captures
3 withdrawn using the same process theory?

4 A. Yes.

5 MR. SPERLEIN: I think that's all I have on that
6 particular area so I'm going to ask Mr. Webb to come back in,
7 but before I do that, and while this is all fresh in your
8 mind, I'm going to ask Ms. Golinveaux, do you feel that that
9 needs to be earmarked as highly confidential or would a
10 confidential classification be suitable for that purpose?

11 THE WITNESS: Usually perceptual entropy is.

12 MS. GOLINVEAUX: For present purposes, let's mark
13 that entire portion highly confidential, and I'll take the
14 opportunity after we receive the transcript, and I'll let you
15 know if we could lower the designation.

16 MR. SPERLEIN: Okay. Thank you very much.

17 (Mr. Webb enters the room).

18 BY MR. SPERLEIN:

19 Q. Once a search has been performed by a user and
20 there's now a list of responsive video files that contain
21 those search terms in their meta data, if the user now wishes
22 to view that video file, how does the -- how does the user do
23 that?

24 A. The user can download the video file using the
25 Veoh client.

1 Q. Now when you say download the video, do they
2 actually obtain that file and it goes on to the hard drive of
3 the user's computer?

4 A. Yes.

5 Q. I think that we're probably going to get back in
6 to a pretty technical area here. But does that -- do they
7 download that video file directly from a Veoh server?

8 A. Yes.

9 Q. Does the entire video file reside on a Veoh
10 server?

11 A. It does reside on a Veoh server.

12 Q. And has this -- has this always been the method
13 for downloading a video file using the Veoh client?

14 A. The Veoh client has, as long as it has been
15 available, been used for downloads as long as it had that
16 capability. Initially it only had upload capability during a
17 testing phase.

18 Q. Just to be clear, the entire video file resides
19 on a Veoh server that the user then downloads on to their
20 hard drive; is that correct?

21 A. That's correct.

22 Q. Does Veoh use any methods for increasing the
23 download speed for the video file?

24 A. There's a number of techniques used which are all
25 very conventional. The actual disk itself is a network

1 Q. So the file that an individual downloads from the
2 Veoh server is exactly the same as a file -- the file that
3 was uploaded by the publisher?

4 A. It is bit for bit equivalent, and to say that it
5 is the same file raises philosophical issues of what the same
6 means, but bit for bit equivalent is the standard term of
7 art.

8 Q. Going back to my first question in this line,
9 what -- is the file format then exactly the same as when the
10 video publisher put it on to the Veoh network?

11 A. Yes.

12 Q. And can you give me some examples of file
13 formats, and when I say file formats, what that would -- can
14 you give me some examples of video file formats?

15 A. MPEG-2 is a file format.

16 Q. Can users upload any files that aren't a video
17 file format?

18 A. They can upload the file, but the servers will
19 not complete the publish process.

20 Q. And what happens in a situation where someone
21 tries to upload a file that's not a video file and the
22 servers don't complete the publishing process, what happens
23 to that type of file?

24 A. An automated process will record the meta data,
25 assign the video ID and mark the file -- or mark the entry in

1 A. No reason, but no reason to believe it wouldn't
2 be either.

3 Q. How -- if a video that an individual user wants
4 to watch, and they don't have the client -- strike that.

5 How does a video get from the format that it's
6 submitted in by the publisher into Flash format?

7 A. There's a completely automated formatting
8 exercised to maintain consistent sizing and presentation of
9 videos on the web site.

10 Q. Where does that transformation occur? Does it
11 occur on a particular server?

12 A. One or more servers.

13 Q. And can you tell me where those servers reside?

14 Are they at the same co-location facility as the
15 indexing servers?

16 A. No.

17 Q. Did you tell me the specific physical location of
18 those servers?

19 A. Not entirely specific. It's in Los Angeles.

20 Q. The user uploads a video file, and there's an
21 automated process for taking that file and putting it in to
22 Flash format. What are the limitations on that? Do they --
23 does that happen with every file that's submitted by a
24 publisher?

25 A. The thumbnail extraction and Flash formatting for

1 presentation are both done automatically for every video.

2 Q. Does this transformation copy the entire video in
3 to Flash regardless of size?

4 MS. GOLINVEAUX: Object to the form of the
5 question.

6 BY MR. SPERLEIN:

7 Q. Go ahead and answer.

8 A. Repeat the question.

9 Q. When a publisher submits a file, a video file,
10 you said that the Veoh system automatically transcodes each
11 file into Flash format and extracts screen captures; is that
12 correct?

13 A. Uh-huh.

14 Q. My question is, when it transcodes the file into
15 Flash format, does it transcode the entire file regardless of
16 the size of the file?

17 A. Just a moment. When he said, is that correct, I
18 said, uh-huh. I should have said yes. And I apologize.

19 Q. Thank you for keeping those things in mind.

20 A. It examines the entire file, whether or not the
21 Flash file contains the entire file or not, is the technical
22 setting purely for business reasons that I can't comment
23 on.

24 MR. SPERLEIN: Could you read that last response
25 back to me, please.

1 single number is a range as well mathematically speaking, so
2 they decide what the limits are, and we live with the limits.

3 Q. All right. We're going to come back to this a
4 little bit later after I get some help from my tech expert to
5 understand this a little bit better, because I'm not that
6 conversing in this.

7 Is there any advantage to having videos in Flash
8 format as opposed to the original file format?

9 A. Yes.

10 Q. What are those advantages?

11 A. The file maybe smaller so it's possible to
12 actually show it. And is also supported by most browsers, so
13 again, it's possible to show it.

14 Q. Why is the file possibly smaller?

15 A. It may be at a reduced resolution. It may be
16 compressed more effectively.

17 Q. And is that -- do those changes transpire during
18 the transcoding from the original format into Flash format?

19 A. Yes.

20 Q. And how is it determined at what the compression
21 rate of the new Flash file is going to be?

22 A. The encoder used to copy the file to the Flash
23 format has a setting which determines the bit rate of the
24 output its allowed to make whatever encoding decisions it
25 needs to do to most faithfully represent the video within the

1 have changed at that time or is there something that
2 specifically lead you to believe that there was a change in
3 policy regarding registration at that time?

4 A. No, it may have changed. I do not know the
5 specific change. I do not know the specific stability
6 either.

7 Q. Did you ever have any conversations with anybody
8 at Veoh about requiring individual user to register before
9 they uploaded the contents to see on Veoh's system?

10 A. I have no idea if I ever talked about that.

11 Q. You have no recollection that you have or have
12 not?

13 A. I haven't. I have no recollection.

14 Q. Do you know if an individual user's PI address is
15 somehow noted when -- at the time that they upload a file
16 onto the Veoh network?

17 A. It may be. It's common to record IP addresses.

18 Q. Do you know -- do you have any information about
19 Veoh's policies with regard to retaining information about IP
20 addresses?

21 A. Are you asking about information that's
22 associated with this litigation or in general?

23 Q. I'm asking in general, but let me ask a
24 background question first.

25 Is that information that would usually reside on

1 what's called server logs or web logs?

2 A. That's a common place for IP addresses --

3 Q. I'm sorry. Didn't mean to cut you off. Did you
4 want to repeat the end of your sentence.

5 A. -- to be noted.

6 Q. Okay. Do you know if Veoh follows that kind of a
7 practice of maintaining something that's called web log that
8 records IP addresses?

9 MS. GOLINVEAUX: Object to the form of the
10 question; misstates the former testimony.

11 THE WITNESS: Could you repeat the question?

12 BY MR. SPERLEIN:

13 Q. Do you know whether Veoh records IP addresses at
14 all of its users?

15 A. I know that in some cases we have recorded some
16 IP addresses. Again, those are part of the system that I do
17 not have detailed knowledge of.

18 Q. On a routine basis, though, and not with regard
19 to this litigation, do you know if Veoh routinely records
20 information about the IP address of users on its system?

21 A. I'm sure that some IP addresses have been
22 recorded routinely. I do not know about current systems.

23 Q. Going back to the time frame when Veoh required
24 users to register before they uploaded a video file, do you
25 know if that registration process involved the users

1 it called user name?

2 A. User name would not be the person's name.

3 Q. That's what I thought you were trying to get the
4 point across when -- so let me ask again. Was there a place
5 for them to enter a user name?

6 A. Yes.

7 Q. Was there a separate place for them to identify
8 their given name?

9 A. They had the opportunity to type in a given name.

10 Q. If you know, if that information was -- if
11 nothing was entered in that field, could their registration
12 be completed?

13 A. I believe so.

14 Q. Was there a place for them to enter an e-mail
15 address?

16 A. Yes.

17 Q. And did Veoh verify that e-mail address by
18 sending a confirming e-mail prior to allowing the video to
19 upload any video files to the Veoh system?

20 A. At least at one time we did, but we discontinued
21 that.

22 Q. Do you know why you discontinued it?

23 A. It was an error-prone process.

24 Q. And when you say error-prone, does that mean that
25 you -- were there concerns that you would lose a certain

1 level.

2 Q. That's fine. Regardless, I'm going to ask you a
3 specific question. If you don't know it, just tell me. Do
4 you know if users are required to grant Veoh permission to
5 broadcast their video files through the Veoh system before
6 they upload a video file on to the Veoh Network?

7 A. I don't know that they are required to grant that
8 right.

9 Q. All right. Okay.

10 When a user uploads a video file onto the Veoh
11 system, we talked earlier that they are allowed to enter a
12 title and description and possibly some tags if they chose to
13 do so. It's my understanding that they are also given the
14 option of selecting from a group of categories; is that
15 correct?

16 A. I believe so.

17 Q. Do you -- are you familiar with that option?

18 A. Not in detail.

19 Q. This is not something that you're involved with
20 the programming of?

21 A. No, it's not.

22 Q. Is that another question that's best left for
23 Mr. Papa?

24 A. I couldn't speculate if it's better left to him,
25 but it's not --

1 A. In fact it's the same as the previous page.
2 Makes it more confusing.

3 Q. Then there's a section that says tags colon, and
4 then a list of words.

5 We were talking about tags earlier today. Is
6 that the same tags that we were talking about earlier today,
7 that is words that publishers can add to the meta data for a
8 particular video file to help people search for it?

9 A. That appears to be those tags.

10 Q. And then moving in to the center of the page
11 there. There's a header that says, length colon, and then
12 08:06. To the best of your knowledge, is that the length of
13 time that it takes for the video that appears on Page 1 to
14 play through the system?

15 A. Subject to a significant error rate.

16 Q. There may be some variation how fast the video
17 plays. It may stop and start, things like that, depending on
18 the quality of the person's computer or bandwidth or other
19 items like that?

20 A. Also it can be difficult to extract a play length
21 from a video file.

22 Q. Directly beneath that it says, views colon, and
23 then 8958. Do you know if that represents the number of
24 times that individuals have viewed the video file that's
25 playing in the Flash player?

1 A. No, I do not.

2 Q. Do you know if -- do you know what that number
3 signifies at all?

4 A. That's an integer that comes out of the database
5 of the record associated with this video.

6 Q. And do you know, it's some sort of -- in some
7 way -- strike that.

8 We talked earlier about some videos are played
9 through the Flash player directly from Veoh.com, and other
10 times users download videos onto their computer using the
11 Veoh client.

12 Do you know if that number would represent either
13 one of the number of times that someone downloaded this video
14 file through the client or the number of times someone
15 watched it through the Flash viewer or something else? Is
16 there any way that you can help me better understand what
17 that number represents?

18 A. It's very difficult to actually discern what
19 actions a user is taking on their computer. This is a number
20 from a server, which has only a hazy knowledge of what the
21 user does.

22 Q. This number is from which server, the indexing
23 service?

24 A. No.

25 Q. Which server?

1 A. From the web servers.

2 Q. The web server. And is that separate and
3 distinct from the Flash servers that are in Los Angeles that
4 we identified before?

5 A. We did not identify Flash servers before.

6 Q. Earlier we talked about some servers that are in
7 Los Angeles that -- I acknowledge your correction. Those
8 servers in Los Angeles is where the files are transferred
9 into Flash format; is that correct?

10 A. Where they're copied into Flash format; that's
11 correct, the servers in Los Angeles.

12 Q. And that's different from where the Flash files
13 actually reside?

14 A. It may be.

15 Q. All right. This number here, though, you said
16 comes from which server or group of servers?

17 A. The actual web server itself.

18 Q. And where is the web server?

19 A. I believe that they are in San Diego.

20 Q. Do you know if they are at the same co-location
21 facility as the index servers?

22 A. That's correct.

23 Q. Do you know how many web servers there are?

24 A. No.

25 Q. So this number is generated by the web server,

1 but do you have reason to believe that that number may not be
2 an accurate number of anything at all?

3 A. It's notoriously difficult to produce accurate
4 counts of user behaviors.

5 Q. Can you tell me what the goal is to count here,
6 what information Veoh is trying to convey through this number
7 of use?

8 A. I think this intent is to allow users to have a
9 rough estimate of what might be more or less popular.

10 Q. Okay. And to do that it shows the -- it attempts
11 to show users how many times a particular video file has been
12 viewed; is that correct?

13 A. It attempts to do so, but it may or may not be
14 accurate. Generally not.

15 Q. And once more, I want to make the distinction of,
16 to the extent that it is trying to count something, do you
17 know if it's counting the number of times or attempting to
18 count the number of times that individuals have viewed the
19 Flash file through the Flash player on the web site? I know
20 the Flash player is not on the web site. They're trying to
21 view it at home on a Flash player that resides on their
22 computer. But they are trying to look at the Flash file as
23 opposed to a downloaded file. Is that what Veoh is
24 attempting to count and project here?

25 A. Not really.

1 Q. Is it attempting to count the number of times
2 that users have downloaded the file using the Veoh client?

3 A. No.

4 Q. It's not attempting to count that at all?

5 A. I don't think so.

6 Q. Okay. Going back to my other question about
7 whether it's attempting to count the number of times that
8 individuals have viewed the Flash version of the file through
9 a Flash player, you said not really. Could you clarify your
10 answer?

11 A. I think it's attempting to count the number of
12 times that downloads of the video detail page itself, the
13 container for those graphics was initiated.

14 Q. Okay.

15 A. But it's often initiated and not completed, and
16 there may be phantom initiations that don't correspond to
17 user interaction at all.

18 Q. If I wound up on this page that we are looking at
19 here, would the Flash file automatically begin to play or
20 would I have to take another step and select a button that
21 says play or select on the picture, or some other method of
22 making it start?

23 A. If you viewed this video detail page and things
24 operated correctly, then the Flash player would start the
25 video playing.

1 in order to make room for additional video -- Veoh video
2 files?

3 A. Who are they in your question?

4 Q. I'll rephrase the question for you.

5 Can Veoh, using the technology that it has
6 available to it, remove a video file from a user's hard
7 drive?

8 A. If somebody downloaded it using the Veoh client,
9 then we can send a signal to that client to remove that
10 product.

11 Q. When you use that system and remove the file from
12 the Veoh client, would that -- would it immediately delete
13 that file, or does it move it into a trash can or in a
14 wastebasket, like some operating systems call for? What
15 happens to that file?

16 A. I don't know details whether it goes instantly or
17 not. I do know that we don't take NSA level precautions to
18 overwrite the file or any special things, but I don't know
19 the details.

20 Q. Okay. If the -- would the user be able to take
21 the video file after he downloads it using the Veoh client,
22 could it then take the video file and put it in some area of
23 his hard drive where that ability would be thwarted, the
24 ability for Veoh to go in and delete the file?

25 A. I'm sure they could obscure the existence of the

1 Media digital rights management has ever been hacked or -- if
2 I use that terminology, will you understand what I'm asking?
3 Has anyone ever been able to break that system and copy
4 videos that were protected with it to your knowledge?

5 A. I know that at least one version of Windows Media
6 audio has been hacked. I don't know if other versions have
7 been hacked, and I don't know if video has been hacked.
8 Generally, I know it's a fairly secure system.

9 Q. If a publisher elects to have his video
10 protected, then Veoh attaches the Windows DRM protection; is
11 that correct?

12 A. Yes.

13 Q. And when that occurs, then, if other users
14 download that video to their system, they, in theory, are not
15 able to make a copy of that video file; is that correct?

16 No, it's not. Let me rephrase the question.

17 There are limitations on how and when a video
18 file would be copied; is that correct?

19 A. No. It's generally incorrect as well. Copying
20 itself is not constrained. It's usually playing, which is
21 constrained.

22 Q. A little bit later we're going to get in to some
23 questions about how Veoh has handled video files that contain
24 sexually explicit material, but for right now I just want to
25 ask you a couple of questions relating to that.

1 an intermediate and a sexually explicit?

2 A. The number of active levels has varied. It's an
3 integer, so there's a very large number of potential levels.
4 Currently there are two levels and neither of them is
5 explicit, because we do not allow explicit material.

6 Q. Okay. So currently when a producer is going
7 through the data entry process, you said there are two levels
8 that they are allowed to choose from; is that correct?

9 A. I believe so.

10 Q. Do you know what those are?

11 A. I think that they are suitable for all audiences,
12 or contains -- and I don't know what the language is, but
13 some material that would not be suitable for all audiences.

14 Q. Contains nudity or --

15 A. I don't know what the details are, but there are
16 presumably non-sexually explicit things that are not
17 appropriate for all audiences. I don't know how to say that
18 well. It's a difficult thing to say.

19 Q. That's okay. I think we got the idea.

20 If a user currently selects the second one that
21 you described, it may have material that's not suitable for
22 all ages, does Veoh then review the video clip to make sure
23 there's no explicit, sexually explicit material on it?

24 A. No.

25 Q. Does Veoh or somebody else, do they engage some

1 higher chance that it's not an identifiable video. But if it
2 comes through the flagging system, then there is included a
3 link to the thing, which is essentially guaranteed to be
4 resolved to a video owner. And there I will look, if I get
5 that e-mail or if somebody else forwards it to me, I will
6 follow that link and look at it, and see what -- what I
7 think. It's sometimes a difficult judgement. Sometimes it's
8 an easy judgement. There have been cases where people were
9 feuding with each other so they said, everything they are
10 doing is copyright infringement. They sent it back. Those
11 are child, you know, school yard taunts more than anything.

12 In other cases, it's very very clear that it's,
13 say, a movie or something. There's a copyright notice on the
14 front. The user's name does not match or there's an apparent
15 effort to obscure what that is, and there's an immediate take
16 down in that case.

17 Q. What other types of things would help you
18 identify something that was clearly a case of copyright
19 infringement? Let me try to recap the things that you
20 mentioned in your last answer. You said something about it
21 being a movie. By that, do you mean a -- you mean, a long
22 play, a Hollywood type movie, not -- as opposed to an amateur
23 production. Is that what you intended when you said movie?

24 A. Yes. Movie is, as you pointed out, ambiguous.
25 And I was referring to the extreme case where it's an hour

1 and a half long, and it starts out with a Paramount logo and
2 it has a copyright by some Paramount, and has a movie title
3 that I have heard of. So something I have never heard of,
4 but the extreme cases, I know that movie, and we just had
5 take down notices from that studio. There's no way somebody
6 named, I am 13 in Toledo owns the copyrights to that. Those
7 are extreme cases and very clear.

8 Q. Okay. But those extreme cases do happen; is that
9 correct?

10 A. Absolutely. And we respond to them very quickly.

11 Q. And you said one of the other things that you
12 note is whether or not there's a copyright mark on the file
13 that you have been asked to look at?

14 A. That just makes it easier for me. It's not
15 necessarily there. But if somebody says it's copyrighted to
16 somebody, it says it's copyrighted on the material, and the
17 user does not appear to be that person, then it's pretty
18 easy.

19 Q. Okay. So if someone brings something to your
20 attention. You take a look at it, and you make a judgement
21 call as to whether you think it infringes or not, and if you
22 believe it is infringing, you take it down.

23 What about the case where there's -- where you're
24 not absolutely sure, where it looks like maybe it's what you
25 described before, as a schoolhouse -- I mean school yard

1 publication, we don't have the videos. We couldn't review it
2 then.

3 BY MR. SPERLEIN:

4 Q. What is your understanding of when the
5 publication process occurs?

6 A. When the publisher, user, producer person starts
7 entering meta data about the video.

8 Q. So the person enters the meta data, and then they
9 upload a video file to the Veoh system, is that the way it
10 progresses? That's -- the uploading is after they enter the
11 meta data?

12 A. That's correct.

13 Q. When that person updates or submits the material,
14 is it available through the Veoh system instantaneously at
15 that very moment?

16 A. Not instantaneously.

17 Q. Does it first go to Veoh servers to have -- for
18 example, to have the Flash files made and whatnot?

19 A. There's a large number of steps involved in
20 positioning and providing links to a video before it can be
21 presented on the web, so it's a very complex process.

22 Q. Well, unfortunately I'm going to ask you to go
23 through that complex process with me. So let's break it down
24 and try to get through it as quickly as possible.

25 First the user enters meta data which is the

1 title and a description, and they can select tags. That's
2 what we talked about before. Is that -- the things that I
3 just covered, is that entirely of what the entering the meta
4 data is involved?

5 A. I couldn't say that's all of it, but that's some
6 very important parts of it.

7 Q. Okay. And from there, they select the video file
8 from wherever it resides on their computer and they somehow
9 deliver it electronically to the Veoh system; is that
10 correct?

11 A. That's correct.

12 Q. And can you tell me from there what happens once
13 that file in the meta data that the user inputed is delivered
14 to Veoh, what happens there?

15 A. Meta data has to be stored in the database, the
16 meta data must be indexed. The technical particulars of the
17 video have to be examined.

18 Q. Let me stop you right there. What does that
19 mean, the technical particulars of the video have to be
20 examined?

21 A. Which Kodak is used, which envelope format is
22 used. How many seconds is it. What the frame rate is. What
23 the audio Kodak that are used are. It's like 30 or 40
24 separate pieces of information that need to be extracted from
25 the file and verified for usability.

1 Q. Is that done entirely by an electronic process
2 with no human input?

3 A. Entirely, automatically.

4 Q. And after that information is extracted, what is
5 the next step in the process?

6 A. I don't remember if I said indexes of meta data,
7 that occurs contemporaneously with the extraction of
8 technical information about the video. Then frames are
9 extracted for use as thumbnails. One of those, the most
10 seemingly interesting is selected as the single thumbnail to
11 be represented for search results. The Flash preview is
12 copied from the original video file. These various pieces of
13 data are positioned on the correct servers, not just for
14 internal access, but for external access.

15 Q. Let me stop you there for just a second. I want
16 to clarify something.

17 With regard to both the meta data and the
18 original video file, is there a key entry point where they
19 come to Veoh and then get distributed to different places for
20 these processes, or does that happen instantaneously as the
21 user submits them? And if you would like, I can give you an
22 example of what I mean. You said that the meta data has to
23 go to the indexing system, which we know resides in four
24 servers here in San Diego. Does that information go directly
25 there, or does it go to a kind of central processing area

1 the video?

2 A. They wouldn't look at the content, they would
3 look more along the lines of how many files are there, what
4 phase of the automated process did they get stuck in.
5 There's at least a dozen steps on two dozen different
6 computers or more where this -- this process is happening.
7 And so any one of those -- not any one of them, but many
8 steps can cause a hang up.

9 Q. I understand.

10 Once the video publishing process is complete and
11 the video is now on the Veoh servers and available to other
12 users, does Veoh currently review any of those videos by
13 physically looking at the videos prior to some sort of flag
14 or ownercation from a user that it should be looked at?

15 A. We look at prominent pieces of our site, the
16 front page, the featured videos, things like that to make
17 sure that we're not as an introductory experience, showing
18 something that's lude by very strict standards, you know.
19 Kind of the lowest common denominator community standards.
20 But that primarily involves a quick glance at a screen full
21 of thumbnails.

22 Q. If you see something that is appearing on the
23 front page of Veoh as part of this automated process that you
24 think is not something that you want the public, or the first
25 glance of Veoh to be some nudity or you mentioned ludness, is

1 there some way that you can prevent those video files from
2 appearing on the front page without removing it entirely from
3 the Veoh system?

4 A. We can rate them mature content.

5 Q. And if something is -- if a video file is rated
6 as mature content, it will not appear on the front page of
7 the web site; is that correct?

8 A. That's correct.

9 Q. And there are other places on the web site where
10 it will not appear; is that correct?

11 A. Presumably. Web site is a very fluid thing
12 because the viewer filters and things like that influence the
13 way it looks.

14 Q. Okay. Earlier you mentioned that if a viewer
15 indicates they think of video is infringing, that you'll take
16 a look at it and possibly remove it. If during this review
17 of what is currently appearing on the front page, you saw a
18 Twentieth Century Fox logo that you believe might be
19 infringing, would you move that to another part of the web
20 site or take it down completely?

21 MS. GOLINVEAUX: Object; calls for speculation.

22 THE WITNESS: Simply seeing a logo or parity of a
23 logo could mean many things. I wouldn't comment on whether
24 or not that's infringing, but if I think that there's any
25 credible claim of infringement, I take it down. I don't move

1 correct?

2 A. That would be true very shortly after my action.

3 Q. Okay.

4 A. Sooner than some of these other things.

5 Q. Okay. I think we'll take a 10 minute break at
6 this point. Is that okay?

7 MS. GOLINVEAUX: Sounds good.

8 BY MR. SPERLEIN:

9 Q. At the time that Veoh permitted sexually explicit
10 video files on the Veoh system, did Veoh have some way of
11 verifying the age of the user who uploaded the contents?

12 A. Verifying is a strong word and has many degrees
13 of meaning. We could not know absolute truth. We did take
14 some effort to verify.

15 Q. And what measures did you take?

16 A. I'm not sure what the details were.

17 Q. Do you know any measures at all that you took?

18 A. I'm sure that the users were required to aware
19 that they were over 18. I don't know what efforts beyond
20 that were taken.

21 Q. Earlier we talked about the registration process,
22 and would users -- would that likely have been part of a
23 registration process to put your date of birth or other
24 information?

25 A. I don't know if that's how that was done or not.

1 Q. Can you say whether Veoh at least asked a user
2 his or her age before allowing him or her to publish adult
3 video files through the Veoh system?

4 A. I don't know if we asked before we allowed them
5 to publish. I think we asked before we allowed to view.

6 Q. If a user wanted to view contents that was
7 categorized as adult or containing adult material, are you
8 suggesting that that user had to provide information that
9 said that they were over 18 years of age?

10 A. I believe so.

11 Q. And with regard to actually publishing the
12 material, uploading the material on the web site, is it your
13 testimony that you don't know whether Veoh required the
14 person to indicate that they were over 18?

15 A. Yes.

16 Q. You don't know one way or the other?

17 A. No.

18 Q. Do you know why Veoh made the decision to
19 discontinue allowing sexually explicit video files to be
20 published through the Veoh system?

21 A. No.

22 Q. Did you ever discuss that with anyone at Veoh?

23 A. I'm sure there were discussions at Veoh.

24 Q. I'm asking you about your discussions. Did you
25 ever discuss with anyone at Veoh, outside of the presence of

1 your counsel or counsel for Veoh, why was it that Veoh
2 decided to remove adult material from the Veoh system?

3 A. I'm sure that it was discussed. I don't know
4 specifically.

5 Q. Let me ask one more time. I'm not asking --

6 A. No. No. I'm saying with me, I was involved in
7 discussions.

8 Q. I just want to make sure.

9 Do you recall who you may have had those
10 discussions with?

11 A. I may have had the discussions with many people.
12 I do not recall specifically who I would have discussed it
13 with.

14 Q. Do you recall what was said during any of those
15 discussions?

16 A. Not specifically.

17 Q. How about generally?

18 A. Some things I recall.

19 Q. And what would those be?

20 A. I would -- we noticed that we had a large number
21 of complaints about prominent placement of adult material.

22 Q. Anything else?

23 A. We also had a fair number of complaints about
24 potentially copyright infringement.

25 Q. Okay. Anything else?

1 A. There were comments to us that we didn't seem to
2 understand proper handling of adult material.

3 Q. Okay. Do you remember where any of those
4 comments came from?

5 A. Not specifically.

6 Q. And do you remember the nature of those comments?

7 A. That --

8 MS. GOLINVEAUX: Again, Mr. Sperlein's not asking
9 for you to disclose the contents of any attorney-client
10 information. So if it is, I'll instruct you not to answer.

11 THE WITNESS: Right. People from outside Veoh in
12 the adult industry, I can't remember who, said that we were,
13 to put it mildly, clueless about how to deal with that.

14 BY MR. SPERLEIN:

15 Q. Do you recall if these people were users that had
16 brought these issues to Veoh's attention through the Veoh
17 flagging function or some other function of the web site?

18 A. I not only don't remember who the users were, I
19 don't remember how their comments came in.

20 Q. Did you have any direct conversations with the
21 people that you just described?

22 A. I do remember one time a person called, which is
23 very unusual since we only had one conference phone, and he
24 told us that we didn't understand this whole area.

25 Q. And Veoh took those criticisms to light and

1 Q. Have you ever made that decision to include, to
2 put something in to the featured section?

3 A. I don't think so.

4 Q. Do you have any understanding of whether --

5 A. I'm sorry. I have flagged videos as being worthy
6 of feature and presumably somebody would notice it's me.

7 Q. How is it that you would come to flag a video?
8 Is that just when you were browsing through the system
9 looking at what's been recently posted or for some other
10 reason?

11 A. The only one I can remember specifically flagging
12 for that was one of our very early videos, and of course,
13 back then, if there's 10 or 100 videos on the site, everybody
14 would have seen all of them.

15 I don't remember flagging one in a very long
16 time, so I don't know.

17 Q. Okay. But some individual or group of
18 individuals who are employees of Veoh make a final selection
19 as to what videos are going to go into the featured video
20 section; is that correct?

21 A. That's correct.

22 Q. And it's your understanding that possibilities to
23 be included in the featured section come to that group of
24 individuals by a number of different ways; is that correct?

25 A. I believe so.

1 site?

2 A. Often.

3 Q. And we're talking about -- for the purposes of
4 this conversation, we're talking about currently. In what --
5 in what situations would a video not automatically appear
6 when a user came to the site?

7 MS. GOLINVEAUX: Objection; calls for
8 speculation.

9 THE WITNESS: When the database is down for
10 maintenance, for instance, there is no videos made, I
11 believe.

12 BY MR. SPERLEIN:

13 Q. The way the system is intended to work when it's
14 operating properly would include a video appearing on the
15 front page when someone comes to the Veoh.com web site; is
16 that correct?

17 A. It happens typically when I go there. I don't
18 know, you know, the case of all users.

19 Q. Do you know how it's determined which video would
20 play?

21 A. I believe there's a variety of methods.

22 Q. Could you describe some of those methods?

23 A. I don't think I could describe them all.

24 Q. Did you describe a couple of them?

25 A. One is featured videos. If it's a featured

1 video, it might be played when a person gets there.

2 Q. Okay. And if it were a featured video, would any
3 information about the particular user that's been gathered by
4 Veoh determined that this particular video is something that
5 that user might want to see? Now we're talking about a
6 featured video.

7 A. No.

8 Q. Are there other times when Veoh uses some sort of
9 data collection which allows them to say, based on your past
10 usage, for example, this video might appeal to you, so when
11 that user goes to the web site, a video that is determined to
12 be something they might be interested in appears?

13 A. Yes.

14 Q. At the time that Veoh allowed adult content to be
15 publish through the system, we mentioned earlier that there
16 was an adult category; is that correct?

17 A. I believe so.

18 Q. Was the adult category further divided in to
19 adult videos that might appeal to a gay audience as opposed
20 to a straight audience?

21 A. I think the division was more along the lines of
22 videos that might offend a gay audience or offend a straight
23 audience. It was based mostly on complaints.

24 Q. So did customers complain that when they did a
25 search that they were getting results that they didn't want

1 I, RITA BURGESS, Certified Shorthand Reporter for the State
2 of California do hereby state under penalty of perjury:

3
4
5 That the witness in the foregoing deposition was by me first
6 duly sworn to testify to the truth, the whole truth and
7 nothing but the truth in the foregoing cause; that the
8 deposition was taken by me in machine shorthand and that the
9 foregoing contains a true record of the testimony of the
10 witness.

11
12
13 Dated this 31st day of March, 2007, at
14 San Diego, California.

15 Rita Burgess
16 RITA BURGESS
17 C.S.R. No. 8374
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