

EXHIBIT 616

DATE	CUSTOMER ID	ACTION
05/06/2005 17:06	CUST-30531	IP: 205.209.182.20 CancelDate: 2005-05-06 Canceled By: patrick Requested By: jo
05/06/2005 18:09	CUST-30473	Received phone call from 1and1 internet company. Child pornography on server. Demanded immediate take down. Told him he needed to contact abuse, but insisted on shut down first. Sent in unplug ticket, told him he had to contact abuse as well.
05/09/2005 09:14	CUST-30509	Cancel per customer, fwd to cancelpro. -
07/12/2005 11:56	CUST-30528	Cancel per Nick Laws email. Send to cancel pro. -
08/11/2005 13:54	CUST-30752	Customer request to change email address from rick@163.ca to server@tongyong.net
08/11/2005 14:22	CUST-30475	\$10 reactivation fee for abuse approved.
08/11/2005 14:45	CUST-30765	1st OS restore. Customer request partition to be half and half. Previous was 20/30/30. /kosal. -
08/22/2005 13:18	CUST-30814	3 additional IP given: 204.13.71.178-180/td.
08/22/2005 14:00	CUST-30287	unplugged-abuse-sbc#30724
08/22/2005 14:06	CUST-30673	unplugged-abuse sbc#28799
08/22/2005 14:18	CUST-30326	unplug-abuse sbc#29629
08/22/2005 14:38	CUST-30328	unplug-abuse sb#29629
08/22/2005 14:41	CUST-30330	unplug-abuse sb#29629
08/22/2005 14:42	CUST-30332	unplug-abuse sb#29629
08/22/2005 14:44	CUST-30333	unplug-abuse sb#29629
08/22/2005 14:45	CUST-30334	unplug-abuse sb#29629
08/22/2005 14:47	CUST-30337	unplug-abuse sb#29629
08/22/2005 14:51	CUST-30527	unplug due to network attack.
08/22/2005 14:52	CUST-30339	unplug-abuse sb#29629
08/22/2005 14:54	CUST-30340	unplug-abuse #sbl#29629
08/22/2005 14:59	CUST-30342	unplug-abuse sb#29629
08/22/2005 15:01	CUST-30827	unplugged request by steve Ticket# 53152 -
08/22/2005 16:27	CUST-30815	Plesk installed, L-P installed, key installed
08/22/2005 16:46	CUST-30817	Plesk installed, L-P installed, key installed.
08/22/2005 16:59	CUST-30627	Unplugged-abuse, abl#29140
08/22/2005 17:00	CUST-30639	205.209.155.128, Unplugged-abuse, abl#30390
08/22/2005 17:02	CUST-30652	Previous Spam issue, SBL #30389 -
08/22/2005 17:35	CUST-30673	Allocated 205.209.162.240-242 for customer use.
08/22/2005 18:07	CUST-30811	205.209.155.200, Unplugged-abuse, SBL#29518
08/22/2005 18:17	CUST-30427	205.209.158.45, Unplugged-abuse, SBL#29463
08/22/2005 18:18	CUST-30428	205.209.158.50, SBL#30221
08/22/2005 18:19	CUST-30429	205.209.158.55, Unplugged-abuse, SBL#30223
08/22/2005 18:20	CUST-30567	os reload on this ip
08/22/2005 18:20	CUST-30430	205.209.158.60, SBL#30216
08/22/2005 18:27	CUST-30244	205.209.161.60, Unplugged-abuse, SBL#29461
08/22/2005 18:28	CUST-30366	205.209.161.70, It was SBL#29461
08/22/2005 18:28	CUST-30368	205.209.161.90, Unplugged-abuse, SBL#29461
08/22/2005 18:29	CUST-30369	205.209.161.100, Unplugged-abuse, SBL#29461
08/22/2005 18:30	CUST-30374	205.209.161.110, Unplugged-abuse, SBL#29461
08/22/2005 18:32	CUST-30376	205.209.161.130, It was SBL#29461
08/22/2005 18:33	CUST-30377	205.209.161.140, Unplugged-abuse, SBL#29461
08/22/2005 18:34	CUST-30378	205.209.161.150, Unplugged-abuse, SBL#29461
08/22/2005 18:35	CUST-30379	205.209.161.160, Unplugged-abuse, SBL#29461
08/22/2005 18:38	CUST-30381	205.209.161.180, Unplugged-abuse, SBL#29461
08/22/2005 18:39	CUST-30380	205.209.161.170, It was SBL#29461
08/22/2005 18:40	CUST-30382	205.209.161.190, Unplugged-abuse, SBL#29461
08/22/2005 18:42	CUST-30383	205.209.161.200, It was SBL#29461
08/22/2005 19:21	CUST-30375	205.209.161.120, It was SBL#29462
08/22/2005 19:25	CUST-30367	205.209.161.80, Unplugged-abuse, SBL#29430
08/22/2005 19:26	CUST-30514	205.209.162.20, Unplugged-abuse, SBL#29652
08/22/2005 19:27	CUST-30668	205.209.162.80, Unplugged-abuse, SBL#29651
08/22/2005 19:29	CUST-30321	205.209.163.200, Unplugged-abuse, SBL#30713
08/22/2005 19:36	CUST-30322	205.209.163.210, Unplugged-abuse, SBL#29512
08/22/2005 19:37	CUST-30281	205.209.182.40, Unplugged-abuse, SBL#30724
08/22/2005 19:38	CUST-30286	205.209.182.40, Unplugged-abuse, SBL#30724



DATE	CUSTOMER ID	ACTION
08/22/2005 19:38	CUST-30282	205.209.182.50, Unplugged-abuse, SBL#30724
08/22/2005 19:40	CUST-30012	205.209.184.128, Unplugged-abuse, SBL#26289
08/22/2005 19:47	CUST-30121	205.209.185.80, Unplugged-abuse, SBL#29572
08/22/2005 19:48	CUST-30124	205.209.186.45, Unplugged-abuse, SBL#30274
08/22/2005 19:49	CUST-30125	205.209.186.55, Unplugged-abuse, SBL#30274
08/22/2005 19:50	CUST-30127	205.209.186.75, Unplugged-abuse, SBL#30274
08/22/2005 19:51	CUST-30128	205.209.186.85, Unplugged-abuse, SBL#30274
08/22/2005 19:52	CUST-30131	205.209.186.115, unplug-abuse SBL#30274
08/22/2005 19:52	CUST-30133	205.209.186.130, unplug-abuse, SBL#30274
08/22/2005 19:53	CUST-30727	205.209.186.140, It was SBL#29516
08/22/2005 19:54	CUST-30728	205.209.186.150, It was SBL#29640
08/22/2005 19:55	CUST-30741	205.209.187.30, Unplugged-abuse, SBL#29421
08/22/2005 19:55	CUST-30742	205.209.187.40, unplug-abuse, SBL#29421
08/22/2005 19:56	CUST-30519	205.209.187.70, It was SBL#29421
08/22/2005 19:57	CUST-30520	205.209.187.20, It was SBL#29421
08/22/2005 19:58	CUST-30517	205.209.187.90, unplug-abuse, SBL#29421
08/22/2005 19:59	CUST-30518	205.209.187.190, It was SBL#29421 -
08/22/2005 20:01	CUST-30798	205.209.187.170, It was SBL#28408
08/22/2005 20:02	CUST-30510	205.209.188.20, unplug-abuse, SBL#29424
08/22/2005 20:03	CUST-30511	205.209.188.40, unplug-abuse, SBL#30225
08/22/2005 20:05	CUST-30513	205.209.188.70, unplug-abuse, SBL#30306
08/22/2005 20:09	CUST-30020	65.75.191.110, unplug-abuse, SBL#30339
08/22/2005 20:09	CUST-30800	8/22 reactivated 53218. -
08/25/2005 10:57	CUST-30678	Cancel per customer request, fwd to cancel pro.
08/25/2005 11:26	CUST-30698	Cancel per ABuse
08/25/2005 11:30	CUST-30694	cancel per abuse
08/25/2005 11:34	CUST-30696	cancel per abuse
08/25/2005 11:37	CUST-30697	cancel per abuse
08/25/2005 12:08	CUST-30287	cancel per abuse
08/25/2005 12:15	CUST-30321	cancel server per abuse
08/25/2005 12:17	CUST-30327	cancel per abuse
08/25/2005 12:23	CUST-30319	cancel per abuse
08/25/2005 12:25	CUST-30317	cancel per abuse
08/25/2005 13:47	CUST-30337	cancel per abuse
08/25/2005 14:06	CUST-30841	Old IP 204.13.67.62, reallocated to 204.13.65.55/pat. -
08/25/2005 14:47	CUST-30718	IP: 204.13.65.5 CancelDate: 2005-08-24 Canceled By: charles Requested By: jo
08/25/2005 15:00	CUST-30340	cancel per abuse
08/25/2005 15:03	CUST-30317	IP: 205.209.163.160 CancelDate: 2005-08-25 Canceled By: charles Requested By: jo -
08/25/2005 15:06	CUST-30319	IP: 205.209.163.180 CancelDate: 2005-08-25 Canceled By: charles Requested By: jo
08/25/2005 15:06	CUST-30333	cancel per abuse
08/25/2005 15:07	CUST-30318	IP: 205.209.163.170 CancelDate: 2005-08-25 Canceled By: charles Requested By: jo -
08/25/2005 15:09	CUST-30696	IP: 205.209.159.175 CancelDate: 2005-08-25 Canceled By: charles Requested By: jo
08/25/2005 15:09	CUST-30342	cancel per abuse
08/25/2005 15:10	CUST-30695	IP: 205.209.159.170 CancelDate: 2005-08-25 Canceled By: charles Requested By: jo
08/25/2005 15:11	CUST-30329	IP: 205.209.154.135 CancelDate: 2005-08-25 Canceled By: charles Requested By: jo
08/25/2005 15:11	CUST-30322	cancel per abuse
08/25/2005 15:11	CUST-30329	IP: 205.209.154.135 CancelDate: 2005-08-25 Canceled By: charles Requested By: jo -
08/25/2005 15:20	CUST-30339	IP: 205.209.154.185 CancelDate: 2005-08-25 Canceled By: charles Requested By: jo
08/25/2005 15:22	CUST-30332	cancel per abuse
08/25/2005 15:28	CUST-30337	IP: 205.209.154.175 CancelDate: 2005-08-25 Canceled By: charles Requested By: jo -
08/26/2005 18:39	CUST-30609	unplug due to spamhaus SBL#30995
08/26/2005 19:13	CUST-30641	205.209.155.135, Unplugged-Abuse, SBL#30997, per Steve
08/28/2005 11:06	CUST-30490	unplug due to spamhaus SB:#31067. -
08/28/2005 11:16	CUST-30777	should be SBL#31069.
08/28/2005 11:44	CUST-30653	205.209.154.65, Unplugged-Abuse, SBL#31071
08/28/2005 11:53	CUST-30269	Should noted on CUST-30777, Jasper noted wrong place -CUST ID.
08/28/2005 17:13	CUST-30270	205.209.182.200, Unplugged-Abuse, SBL#31080, per Stv

DATE	CUSTOMER ID	ACTION
08/28/2005 17:22	CUST-30270	Wrong previous note. should be CUST-30776.
08/28/2005 17:23	CUST-30776	205.209.182.200, Unplugged-Abuse, SBL#31080, per Stv.
08/28/2005 17:46	CUST-30783	unplug due to spamhaus SBL#31085. -
08/29/2005 10:48	CUST-30739	IP: 205.209.187.50 CancelDate: 2005-08-26 Canceled By: charles Requested By: jo
08/29/2005 10:51	CUST-30699	Cancel due to abuse per steve.
08/29/2005 10:51	CUST-30700	Cancel per abuse per Steve.
08/29/2005 11:15	CUST-30847	extra IP 204.13.71.38-44 and .188-.189/ted. -
08/29/2005 11:18	CUST-30793	Additional IP 204.13.71.48-50, .63-.65/ted.
08/29/2005 11:25	CUST-30758	Cancel per abuse
08/29/2005 12:13	CUST-30814	1st OS restore, fwd to support -
08/29/2005 15:51	CUST-30811	terminated service to this customer as a repeated offender. SBL#29518.
08/29/2005 16:20	CUST-30728	Cancel this due to abuse after OS reload.
08/29/2005 16:22	CUST-30727	Cancel per abuse after OS reload.
08/29/2005 16:54	CUST-30877	Plesk installed, key installed, L-P installed. -
08/30/2005 07:30	CUST-30857	unplug due to scanning to kansas government network.
08/30/2005 08:48	CUST-30673	205.209.162.142 abuse IP
08/30/2005 08:58	CUST-30857	unplugged -
08/30/2005 10:58	CUST-30687	Cancel per unplug too long.
08/30/2005 10:58	CUST-30791	Cancel per Abuse, request from Steve.
08/30/2005 10:59	CUST-30670	Cancel per unplug too long due to Abuse
08/30/2005 11:02	CUST-30513	Cancel per unplug due to abuse too long.
08/30/2005 11:03	CUST-30431	Cancel per unplug abuse too long.
08/30/2005 11:08	CUST-30428	Cancel per unplug too long. -
08/30/2005 11:09	CUST-30430	Cancel per unplug too long.
08/30/2005 11:10	CUST-30669	Cancel per unplug abuse too long.
08/30/2005 11:11	CUST-30514	Cancel per unplug abuse too long.
08/30/2005 11:12	CUST-30668	Cancel per unplug abuse too long.
08/30/2005 11:13	CUST-30427	Cancel per Unplug abuse too long.
08/30/2005 11:15	CUST-30368	Cancel per unplug abuse too long.
08/30/2005 11:15	CUST-30379	Cancel due to unplug abuse too long.
08/30/2005 11:16	CUST-30369	Cancel due to unplug abuse too long.
08/30/2005 11:17	CUST-30374	Cancel per unplug abuse too long.
08/30/2005 11:18	CUST-30377	Cancel per unplug abuse too long.
08/30/2005 11:18	CUST-30378	Cancel per abuse too long.
08/30/2005 11:19	CUST-30381	Cancel per unplug abuse too long.
08/30/2005 11:19	CUST-30382	Cancel per unplug abuse too long.
08/30/2005 11:20	CUST-30365	Cancel per unplug abuse too long.
08/30/2005 11:21	CUST-30366	Cancel per unplug abuse too long.
08/30/2005 11:22	CUST-30367	Cancel per unplug abuse too long.
08/30/2005 11:23	CUST-30510	Cancel per unplug abuse too long.
08/30/2005 11:24	CUST-30512	Cancel per unplug abuse too long.
08/30/2005 11:28	CUST-30812	we have to cancel this ip due to spamhaus listing. -
08/30/2005 13:48	CUST-30814	Reallocated to 204.13.65.59
08/30/2005 13:57	CUST-30490	Cancel per unplug abuse too long.
08/30/2005 13:57	CUST-30812	Cancel per unplug abuse too long.
08/30/2005 13:59	CUST-30777	Canceled per unplug abuse too long.
08/30/2005 14:02	CUST-30653	Cancel due to unplug abuse too long.
08/30/2005 14:03	CUST-30776	Cancel per unplug abuse too long.
08/30/2005 14:04	CUST-30783	Cancel due to unplug abuse too long.
08/30/2005 14:24	CUST-30524	Server reallocated to 205.209.162.75 -
09/02/2005 09:19	CUST-30508	Details of Disputed Transaction via Paypal Buyer\ s Name: Super Fly Host.com Buyer\ s Email: michael.chilcott@rogers.com Transaction Date: May 2, 2005 Transaction ID: 59M35160LD6210253 Transaction Amount: -\$88.00 USD Case #: PP-102-575-923
09/02/2005 10:01	CUST-30903	9/2 Payment came in for 205.209.159.190, but server was cancelled and set up on this IP due to abuse. Transaction 1DY662626D7825128 will apply for this server.
09/02/2005 10:41	CUST-30748	Cancel per customer request, fwd to cancel pro. -
09/02/2005 10:53	CUST-30688	Cancel per unplug too long

DATE	CUSTOMER ID	ACTION
09/02/2005 10:57	CUST-30686	Cancel per unplug abuse too long
09/02/2005 10:59	CUST-30685	Cancel per abuse too long.
09/02/2005 11:02	CUST-30285	Paid for \$10 reactivation fee. Server sent in for reactivation. -
09/06/2005 13:33	CUST-30740	unplugged
09/06/2005 13:41	CUST-30740	Cancel per abuse
09/06/2005 14:19	CUST-30748	IP: 204.13.65.12 CancelDate: 2005-09-02 Canceled By: charles Requested By: jo -
09/08/2005 18:52	CUST-30931	3 additional IP 204.13.70.81-83/pat.
09/08/2005 18:55	CUST-30656	Cancel server per abuse.
09/08/2005 19:09	CUST-30608	9/08 server cancelled per Jo -
09/08/2005 23:18	CUST-30515	9/08 server unplugged per Steve
09/09/2005 10:21	CUST-30673	cancel per too long on unplug per abuse
09/09/2005 12:21	CUST-30950	SErver reallocated from 204.13.65.42/support. -
09/09/2005 17:23	CUST-30515	Server reallocated to 205.209.159.190/activation.
09/09/2005 17:29	CUST-30951	OS restore for abuse issue from 205.209.160.140 approved 1955250059896611:YNAM:600184069707:
09/09/2005 17:44	CUST-30949	3 additional IP: 204.13.71.69-71/pat. -
09/12/2005 10:57	CUST-30774	Customer requested reboot
09/12/2005 11:08	CUST-30527	order was charge on 9/11, but will refund due to cancellation of server due to abuse.
09/12/2005 12:14	CUST-30896	Customer request OS restore to Fedora. -
09/12/2005 15:02	CUST-30760	Server was reused so new server was set up with new IP. Billing date will not carry over.
09/12/2005 15:12	CUST-30489	Cancel per abuse, set up new server
09/12/2005 15:12	CUST-30490	Cancel per abuse, set up new server
09/12/2005 15:12	CUST-30491	Cancel per abuse, set up new server
09/12/2005 15:12	CUST-30493	Cancel per abuse, set up new server
09/12/2005 15:13	CUST-30494	Cancel per abuse, set up new server
09/12/2005 15:13	CUST-30496	Cancel per abuse, set up new server
09/12/2005 15:20	CUST-30497	Cancel per abuse, set up new server
09/12/2005 15:20	CUST-30498	Cancel per abuse, set up new server
09/12/2005 15:20	CUST-30560	Cancel per abuse, set up new server
09/12/2005 15:20	CUST-30561	Cancel per abuse, set up new server
09/12/2005 15:21	CUST-30562	Cancel per abuse, set up new server
09/12/2005 15:21	CUST-30563	Cancel per abuse, set up new server
09/12/2005 15:21	CUST-30564	Cancel per abuse, set up new server
09/12/2005 15:22	CUST-30578	Cancel per abuse, set up new server
09/12/2005 15:22	CUST-30579	Cancel per abuse, set up new server
09/12/2005 16:10	CUST-30651	Unplug nonpay, fwd to support -
09/16/2005 09:32	CUST-30651	9/16 reactivated 58459.
09/16/2005 10:01	CUST-30892	Cancel per abuse and customer, fwd to cancel pro
09/16/2005 10:04	CUST-30100	Cancel per customer request, fwd to cancel pro. -
09/20/2005 13:25	CUST-30779	6 additional IP:204.13.70.193-197/pat.
09/20/2005 14:14	CUST-30403	Mistake in abuse. Reactivate.
09/20/2005 14:45	CUST-30721	Unplug per nonpay, fwd to support. -
09/27/2005 11:28	CUST-30227	reallocated to 205.209.163.180
09/27/2005 11:37	CUST-31056	Server was reallocated from 205.209.160.50. OS restored and reallocated due to previous SpamHaus abuse issue.
09/27/2005 11:40	CUST-31057	Server was reallocated from 205.209.160.160. OS restored and reallocated due to previous SpamHaus abuse issue.
09/27/2005 11:57	CUST-30620	IP: 205.209.155.80 CancelDate: 2005-09-27 Canceled By: charles Requested By: jo -
10/02/2005 09:45	CUST-30975	unplug due to spamhaus sbi32939.
10/03/2005 10:12	CUST-30966	Cancel per abuse
10/03/2005 10:12	CUST-30968	Cancel per abuse
10/03/2005 10:13	CUST-30965	Cancel per abuse
10/03/2005 10:14	CUST-30495	Cancel per abuse
10/03/2005 10:15	CUST-30964	Cancel per abuse
10/03/2005 10:16	CUST-30492	Cancel per abuse
10/03/2005 10:17	CUST-30963	Cancel per abuse
10/03/2005 10:17	CUST-30969	Cancel per abuse

DATE	CUSTOMER ID	ACTION
10/03/2005 11:38	CUST-31061	Add 512 mb ram and add cpanel. Disable plesk. -
10/04/2005 16:17	CUST-30965	IP: 205.209.188.202 CancelDate: 2005-10-03 Canceled By: charles Requested By: jo
10/04/2005 16:20	CUST-30970	Cancel per abuse/
10/04/2005 16:22	CUST-30971	Cancel per abuseq
10/04/2005 16:23	CUST-30972	Cancel per abuse
10/04/2005 16:23	CUST-30973	Cancel per abuse
10/04/2005 16:23	CUST-30974	Cancel per abuse
10/04/2005 16:35	CUST-30966	IP: 205.209.188.203 CancelDate: 2005-10-03 Canceled By: charles Requested By: jo -
10/10/2005 08:57	CUST-30854	unplug and cancel service due to spamhaus sb133322
10/10/2005 09:20	CUST-30577	Cancel per abuse
10/10/2005 09:22	CUST-30975	Cancel per abuse
10/10/2005 09:29	CUST-30771	reactivate per customer paid monthly plus reactivation fee. -
10/12/2005 13:33	CUST-30951	reallocated to 205.209.154.140
10/12/2005 14:11	CUST-31136	Reallocated from 205.209.159.190 due to abuse. OS restore fee approved.
10/12/2005 14:27	CUST-31129	Plesk installed, LP installed, Key installed. -
10/13/2005 05:02	CUST-30581	(larry)10/13 os restored with win2k3 ticket # 61763
10/13/2005 08:56	CUST-30855	Cancel per customer and abuse
10/13/2005 08:57	CUST-30808	Cancel per customer and abuse
10/13/2005 08:57	CUST-30538	Cancel per cusotmer and abuse
10/13/2005 09:58	CUST-30603	reactivated -
10/14/2005 14:41	CUST-31066	IP: 204.13.68.21 CancelDate: 2005-10-13 Canceled By: charles Requested By: jo
10/14/2005 14:42	CUST-30908	IP: 205.209.154.135 CancelDate: 2005-10-13 Canceled By: charles Requested By: jo Canceled due to Abuse
10/14/2005 14:43	CUST-30772	IP: 205.209.155.30 CancelDate: 2005-10-13 Canceled By: charles Requested By: jo -
10/17/2005 09:05	CUST-30185	Cancel per customer request, fwd to cancel pro.
10/17/2005 09:18	CUST-30203	Cancel per customer and abuse
10/17/2005 09:19	CUST-30204	cancel per abuse and customer
10/17/2005 09:19	CUST-30205	cancel per abuse and customer
10/17/2005 09:19	CUST-30206	cancel per abuse and customer
10/17/2005 09:19	CUST-30208	cancel per abuse and customer
10/17/2005 09:19	CUST-30210	cancel per abuse and customer
10/17/2005 09:19	CUST-31128	cancel per abuse and customer
10/17/2005 09:37	CUST-30782	Cancel per too long unplug-nonpay -
10/17/2005 13:55	CUST-30930	Cancel per customer, fwd to cancel pro
10/17/2005 14:30	CUST-30834	unplugged due to IP abuse (ip spoofing, and bandwidth overusage).
10/17/2005 15:40	CUST-31158	Partition40/80,i386,Plesk30d,lp -
10/17/2005 16:12	CUST-31159	Plesk installed custom, LP installed, Key installed.
10/18/2005 00:33	CUST-31058	unplug due to network abuse
10/18/2005 07:46	CUST-31058	reactivated due to os reload on the previous day 10-17-05 -
10/19/2005 12:06	CUST-31173	Plesk installed, LP isntalled, Key isntalled, Vhost on D.
10/19/2005 13:57	CUST-31032	Cancel server per abuse
10/19/2005 16:34	CUST-30990	10/19 unplugged 62437. -
10/20/2005 10:51	CUST-31176	Plesk installed, LP installed, Key installed, vhost on E.
10/20/2005 11:39	CUST-30789	Unplug due to network abuse/attack
10/20/2005 12:40	CUST-31175	Plesk installed, LP installed, Key installed. -
10/24/2005 09:21	CUST-30154	This server has Two 120 GB hdd.
10/24/2005 09:36	CUST-30789	Approved: 0618710071233936:XXGM:600277122248: for 205.209.186.64 Abuse Reactivation fee
10/24/2005 09:47	CUST-30612	Unplug due to nonpay -
10/24/2005 13:44	CUST-31178	3 additional IP 204.13.69.248-250/pat.
10/24/2005 14:39	CUST-31000	Cancel per abuse, customer acknowledges.
10/24/2005 14:40	CUST-30852	Cancel per abuse, customer acknowledges.
10/24/2005 14:40	CUST-31121	Cancel per abuse, customer acknowledges.
10/24/2005 14:40	CUST-30869	Cancel per abuse, customer acknowledges.
10/24/2005 14:41	CUST-31150	Cancel per abuse, customer acknowledges.
10/24/2005 14:41	CUST-30807	Cancel per abuse, customer acknowledges.
10/24/2005 14:41	CUST-30276	Cancel per abuse, customer acknowledges.

DATE	CUSTOMER ID	ACTION
10/24/2005 14:41	CUST-30275	Cancel per abuse, customer acknowledges.
10/24/2005 14:42	CUST-30977	Cancel per abuse, customer acknowledges.
10/24/2005 14:42	CUST-30565	Cancel per abuse, customer acknowledges.
10/24/2005 14:42	CUST-30230	Cancel per abuse, customer acknowledges.
10/24/2005 14:43	CUST-30535	Cancel per customer -
11/04/2005 07:01	CUST-30976	unplug and cancel service due to spamhaus sb134369
11/04/2005 08:46	CUST-31126	Cancel per abuse and customer request, fwd to cancel pro
11/04/2005 09:25	CUST-31214	3 additional IP 204.13.66.132-134/pat. -
11/04/2005 14:06	CUST-31117	Cancel per customer request, fwd to cancel pro
11/04/2005 14:10	CUST-30257	Cancel per abuse, customer acknowledge, fwd to cancel pro
11/04/2005 14:10	CUST-30084	Cancel per abuse, customer acknowledge, fwd to cancel pro
11/04/2005 14:11	CUST-30976	Cancel per abuse, customer acknowledge, fwd to cancel pro
11/04/2005 14:23	CUST-30567	power off customer request 63995. -
11/07/2005 09:33	CUST-31014	Correction to notes above. Server has been located to apc: 205.209.158.251 port 4 rack 24a H15.
11/07/2005 09:33	CUST-31124	Cancel per abuse, customer acknowledges. Fwd to cancel pro
11/07/2005 09:34	CUST-31125	Cancel per abuse, fwd to cancel pro
11/07/2005 09:57	CUST-31216	3 additional Ip 204.13.64.202-204/pat -
11/15/2005 09:16	CUST-31129	Cancel per customer request, fwd to cancel pro
11/15/2005 09:51	CUST-31098	Cancel per abuse, fwd to cancel pro
11/15/2005 10:06	CUST-30581	unplugged ticket#64978
11/15/2005 10:24	CUST-31056	Cancel per abuse
11/15/2005 10:24	CUST-31136	Cancel per abuse
11/15/2005 10:48	CUST-30984	Cancel per customer request, fwd to cancel pro -
11/15/2005 17:09	CUST-31122	Cancel per abuse, customer acknowledges, fwd to cancel pro
11/15/2005 21:02	CUST-30581	reactivated 64729. -
11/16/2005 17:32	CUST-31131	Cancel per customer, fwd to cancel pro
11/17/2005 09:05	CUST-31057	Cancel per abuse, fwd to cancel pro
11/17/2005 09:49	CUST-31260	APC ip:204.13.69.117 username:outlet1 password:KAUtEd -
11/22/2005 22:57	CUST-31173	1st os restore and slave old hd as temp. 65699.
11/23/2005 09:22	CUST-30784	Cancel per customer acknowledge abuse
11/23/2005 10:04	CUST-31274	3 additional IP 204.16.199.1-3/pat. -
11/28/2005 17:34	CUST-31287	3 additional IP 204.13.66.64-66/pat.
11/29/2005 08:59	CUST-31247	Cancel per customer acknowledge abuse.
11/29/2005 09:00	CUST-31248	Cancel per customer acknowledge abuse
11/29/2005 10:00	CUST-31049	Special Agent Melanie Adams of the FBI San Francisco. Request for perservation of hardware request sent into support. Please DO NOT let cusotmer know of this request. -
11/30/2005 16:25	CUST-31302	Reallocated from 205.209.158.10/pat.
11/30/2005 16:36	CUST-31271	cancel per abuse
11/30/2005 16:39	CUST-30933	Cancel per abuse
11/30/2005 16:44	CUST-31246	Cancel per abuse
11/30/2005 16:44	CUST-31245	Cancel per abuse
11/30/2005 16:45	CUST-31241	canecel per abuse
11/30/2005 16:47	CUST-31163	cancel per sergiy -
12/01/2005 10:44	CUST-30759	Cancel per customer, fwd to cancel pro
12/01/2005 10:48	CUST-30360	cancel server due to abuse
12/01/2005 10:49	CUST-31249	cancel per abuse
12/01/2005 10:50	CUST-30575	cancel per abuse
12/01/2005 10:54	CUST-30574	IP: 205.209.184.130 CancelDate: 2005-11-09 Canceled By: gabe Requested By: jo -
12/05/2005 16:32	CUST-31193	unplugged 66740.
12/05/2005 16:39	CUST-30640	this server was unplugged due to abuse a while back
12/05/2005 17:09	CUST-31329	due to SBL355538 -
12/08/2005 07:57	CUST-31305	Cancel per customer
12/08/2005 07:57	CUST-31352	Cancel per abuse
12/08/2005 07:58	CUST-31306	Cancel per abuse
12/08/2005 09:54	CUST-31353	move to new ip 205.209.179.22 per customer request 67007. -
12/19/2005 14:06	CUST-31427	205.209.178.0-15/pat.

DATE	CUSTOMER ID	ACTION
12/19/2005 16:03	CUST-31328	Cancel per abuse, customer acknowledge
12/19/2005 16:04	CUST-31413	Cancel per customer
12/19/2005 16:09	CUST-31364	Cancel per abuse, customer acknowledge
12/20/2005 09:25	CUST-31189	Remove 204.13.66.181 and 204.13.66.183. Add 204.13.66.195-195/pat. -
12/23/2005 21:20	CUST-30801	reallocate from server IP: 205.209.155.100. #68582
12/23/2005 21:56	CUST-31481	Reallocated from 205.209.155.100 Abuse - 12/23/05 ticket 100-68582
12/25/2005 08:38	CUST-31477	1st Os restore original hd attached as slave. Will Remove hd in 24hrs. -
01/03/2006 11:32	CUST-31297	Unplug due to nonpay
01/03/2006 11:39	CUST-31303	Cancel per abuse
01/03/2006 11:52	CUST-31518	Remove the 120 GB hdd from server and place into server 204.13.68.6. Customer gave us wrong instructions. Will waive fee this time. However, \$50 fee applies to wrong instructions from now on. -
01/12/2006 14:44	CUST-31474	unplugged network abuse 70103.
01/12/2006 14:45	CUST-31462	unplugged network abuse 70103.
01/12/2006 14:45	CUST-31542	3 ADDitional IP 204.16.198.198-200 -
01/12/2006 14:51	CUST-31556	6 additional IP 204.16.199.164-169
01/12/2006 15:12	CUST-31548	Unplug due to network abuse
01/12/2006 15:12	CUST-31549	Unplug due to network abuse
01/12/2006 15:13	CUST-31550	Unplug due to network abuse
01/12/2006 15:13	CUST-31552	Unplug due to network abuse
01/12/2006 15:14	CUST-31548	unplugged. #70107 -
01/20/2006 12:51	CUST-31458	204.13.68.6. unplugged for attacking multiple hosts. -
01/23/2006 10:37	CUST-31505	Cancel per customer
01/23/2006 11:17	CUST-31458	Cancel per abuse
01/30/2006 13:45	CUST-31513	Cancel per abuse
01/30/2006 13:45	CUST-31514	Cancel per customer -
01/31/2006 16:00	CUST-31652	3 IP 204.16.199.98-100
01/31/2006 16:02	CUST-31296	Canceled per network abuse
01/31/2006 16:02	CUST-31487	Cancel due to spamming -
02/04/2006 09:48	CUST-30906	unplug due to spamhaus sb137565, need to cancel service
02/05/2006 09:35	CUST-30816	server unplugged #72665 unplug 204.13.67.50 due to network abuse.
02/05/2006 11:42	CUST-31302	server turned off 72672 -
02/10/2006 09:37	KEV-1001	'aZZ
02/10/2006 09:39	CUST-31544	cancel per abuse, instructed by will (chi's note)
02/10/2006 09:51	CUST-31558	addtl ip: 204.13.69.61 -
02/11/2006 17:07	CUST-31777	unplugged dued to stealing ip of 66.79.162.93. #73576
03/02/2006 20:09	CUST-31539	1st OS restored on 2/28/06 night in Win2k3 STD and change the PW to \foo0301x\ . This server can sometimes be ping, but sometimes cannot. Suspect to the IP stealing. #75262, #75688.
03/03/2006 10:21	CUST-31962	unplugged due to stealing ip 66.79.164.220 75732.
03/15/2006 14:47	CUST-31530	Server IP nullrouted per Abuse.
03/15/2006 14:47	CUST-31941	IP: 66.79.164.213 CancelDate: 2006-03-09 Canceled By: gabe Requested By: nguyen -
03/20/2006 11:01	CUST-32086	Customer has been unplugged for stealing IP\ s
03/20/2006 20:39	CUST-32086	#77525. Remove the stealing IPs:205.209.161.44-45 and reactivate the server, password reset.
03/22/2006 13:26	CUST-32158	addtl ip: 66.79.191.208-.211
03/22/2006 13:35	CUST-31962	3/22 cust paid \$25 reac fee: 8AR926792W8184052, fwd to abuse
03/22/2006 15:15	CUST-30778	Cancel per nonpay -
03/27/2006 11:44	CUST-32211	(Auto) Reallocation from 205.209.181.110
03/27/2006 11:46	CUST-31166	Cancel per nonpay and abuse
03/27/2006 11:55	CUST-32094	9 IP 204.13.70.63-65, 204.16.199.155-160 -
04/05/2006 16:05	CUST-31622	IP: 204.13.68.141 CancelDate: 2006-04-05 Canceled By: gabe Requested By: nguyen
04/05/2006 16:07	CUST-31874	Cancel per abuse and nonpay
04/05/2006 16:25	CUST-32191	Cancel due to sb139916 -
04/05/2006 18:23	CUST-32166	#79264. Server unplug by Jasper.
04/05/2006 18:44	CUST-31558	#79306. Connect KVM for customer to remove the abuse website.
04/05/2006 18:59	CUST-32219	#79308. Server reboot. -

DATE	CUSTOMER ID	ACTION
04/16/2006 07:49	CUST-32229	error kernal panic. rebooted now is up and running 80592
04/16/2006 08:25	CUST-31909	Ticket#80497, per PY: Please find the server on this MRTG and unplug it due to bandwidth abuse. http://mrtg.akanoc.com/17a/205.209.161.118_port_18.html This server should be on rack 17A connected to port 18.
04/16/2006 08:55	CUST-32372	Sent a ticket to support to reboot the Main IP that can't pingable, cause customer extra IPs 204.16.195.158-160 not connected. -
04/17/2006 11:10	CUST-32393	Plesk Fc3 Installed LP installed Key installed -
04/20/2006 13:37	CUST-32062	cancel per cust -
05/01/2006 08:48	CUST-32594	transfer from equonix: CUST-31868
05/01/2006 08:55	CUST-31757	customer paid \$25 reactivation fee for abuse violation: 1TL36076G6651034W
05/01/2006 08:58	CUST-32115	unplugged due to abuse # 82650
05/01/2006 09:07	CUST-32586	82653 reboot -
05/02/2006 12:06	CUST-32218	ignore comment above this server should be active.
05/02/2006 12:17	CUST-32494	66.79.162.171 unplugged due to abuse. 0.047141 66.79.162.171 -> 206.55.253.84 UDP Source port: 32779 Destination port: ssh 0.047221 66.79.162.171 -> 206.55.253.84 UDP Source port: 32779 Destination port: ssh Also running IRC Server: # telnet 66.79.162.171 6666 Trying 66.79.162.171... Connected to 66.79.162.171. Escape character is \^]. :Host-Supreme.CA.US.mIRCaddict.net NOTICE AUTH :*** Couldn't resolve your hostname, using your IP address instead ^]
05/02/2006 22:21	CUST-32115	#83005. Customer asks for reboot but the server has been unplugged due to abuse.
05/02/2006 22:21	CUST-32354	#83001. Server reboot. -
05/04/2006 10:06	CUST-32222	unplug per nonpay
05/04/2006 10:16	CUST-32477	Request for unplug due to bandwidth abuse. Over 90mbps for more than 8 hours already.
05/04/2006 10:24	CUST-32366	change credit card: 4491943090063461, 08/08 #668 to visa ending in: 1913 -
05/04/2006 13:27	CUST-32314	cancel per cust at end of cycle
05/04/2006 13:31	CUST-32630	unplug per bw abuse
05/04/2006 13:32	CUST-32632	unplug per bw abuse
05/04/2006 14:06	CUST-31983	16 more iP 204.16.196.234-249 -
05/08/2006 06:34	CUST-32000	#83554. Server reboot.
05/08/2006 09:13	CUST-32115	Customer paid \$25 abuse fee, reactivate
05/08/2006 09:25	CUST-31954	cancel per cust on 6/1, fwd to cancel pro -
05/19/2006 16:41	CUST-32769	PLSK.00199751.0001
05/19/2006 16:42	CUST-31311	Cancel per too long abuse IP: 205.209.179.47 CancelDate: 2006-05-19 Canceled By: gabe Requested By: jo
05/19/2006 16:42	CUST-31330	Cancel per too long abuse IP: 205.209.179.17 CancelDate: 2006-05-19 Canceled By: gabe Requested By: jo
05/20/2006 21:10	CUST-32732	#84622 unplugged due to stealing ip from 66.79.162.214.
05/22/2006 11:27	CUST-31853	Remove apc -
05/25/2006 14:45	CUST-32189	IP: 66.79.162.198 CancelDate: 2006-05-24 Canceled By: kosal Requested By: nguyen
05/25/2006 14:46	CUST-32645	Cancel per too long abuse: IP: 205.209.163.82 CancelDate: 2006-05-24 Canceled By: kosal Requested By: jo
05/25/2006 14:46	CUST-32509	IP: 205.209.184.155 CancelDate: 2006-05-24 Canceled By: kosal Requested By: jo -
06/08/2006 08:25	CUST-32802	204.16.194.82 null routed due to inbound DDoS attack
06/08/2006 08:33	CUST-32682	85771 unplugged by patrick.inform customer of the bw abuse. Reactivation fee required.
06/08/2006 08:34	CUST-32887	unplugged by steve -
06/09/2006 08:43	CUST-32690	change from cc to paypal, old cc: 4556320370155212 exp 05/10 cvc 393
06/09/2006 09:00	CUST-32058	85826 unplugged.inform customer of the bandwidth abuse
06/09/2006 09:19	CUST-32319	cancel per cust -
06/14/2006 14:03	CUST-33003	3 IP 205.209.172.10-12
06/14/2006 14:06	CUST-33028	customer paid \$25 for abuse fee via western union: MTCN: 169-124-0480
06/14/2006 14:07	CUST-33020	customer paid \$25 for abuse fee via western union: MTCN: 169-124-0480
06/14/2006 14:07	CUST-33004	3 IP 205.209.173.1-3
06/14/2006 14:07	CUST-33021	customer paid \$25 for abuse fee via western union: MTCN: 169-124-0480
06/14/2006 14:07	CUST-33022	customer paid \$25 for abuse fee via western union: MTCN: 169-124-0480
06/14/2006 14:07	CUST-33023	customer paid \$25 for abuse fee via western union: MTCN: 169-124-0480
06/14/2006 14:07	CUST-33024	customer paid \$25 for abuse fee via western union: MTCN: 169-124-0480
06/14/2006 14:07	CUST-33005	3 IP 205.209.172.13-15

DATE	CUSTOMER ID	ACTION
06/14/2006 14:07	CUST-33025	customer paid \$25 for abuse fee via western union: MTCN: 169-124-0480
06/14/2006 14:07	CUST-33027	customer paid \$25 for abuse fee via western union: MTCN: 169-124-0480
06/14/2006 14:08	CUST-33006	3 IP 205.209.173.4-6 -
06/14/2006 14:11	CUST-33038	(Auto) Reallocation from 66.79.163.51
06/14/2006 14:12	CUST-33038	customer paid \$25 for abuse fee via western union: MTCN: 169-124-0480
06/14/2006 14:27	CUST-33036	Debian 3.1 installed upgraded to cel2.0 -
06/16/2006 09:39	CUST-32644	unplugged since stealing ip \\66.79.164.110
06/16/2006 13:18	CUST-33073	(Auto) Reallocation from 66.79.163.101
06/16/2006 13:20	CUST-33073	note: abuse fee paid to akanoc
06/16/2006 13:21	CUST-32596	Added 500 GB bandwidth. Add \$40 to monthly server price. -
06/19/2006 13:41	CUST-33092	3 IP: 66.79.185.71-73
06/19/2006 13:59	CUST-31558	Abuse reactivated server, Paypal payment for abuse 6/19/2006: 27828992VL6939004
06/19/2006 14:04	CUST-32413	cancel per cust -
06/20/2006 09:16	CUST-32973	cancel per cust.
06/20/2006 09:34	CUST-32952	cust paid \$25 abuse fee: 9U894106DA789725Y, reac server.
06/20/2006 09:36	CUST-33091	addtl ip: 66.79.190.120 -
06/23/2006 09:04	CUST-32929	cancel per cust on 7/6
06/23/2006 09:09	CUST-32302	Server was unplugged, customer paid for reactivation of bw abuse on 6/23: 1H590375EX4660412
06/23/2006 09:18	CUST-33122	add 512 ram to server, cust paid 6UH826928S5928601 -
06/29/2006 13:40	CUST-33048	Unplug due to bandwidth overusage.
06/29/2006 13:42	CUST-31983	Unplug due to bandwidth abuse
06/29/2006 13:44	CUST-31982	unplug per bw abuse
06/29/2006 13:52	CUST-32864	miguel 87046 server unplugged -
06/29/2006 18:40	CUST-33072	#87039. OS restore again to FC4+cPanel. PW is 4yjHP4.
06/29/2006 18:45	CUST-31982	#87057. Customer asks for reboot but the server has been unplugged due to abuse.
06/29/2006 19:07	CUST-32958	#87058. Server reboot. -
07/05/2006 09:22	CUST-32904	remove addtl 512 ram.
07/05/2006 09:37	CUST-33048	Paid bw abuse and reactivation fee on 7/3: 5GW18271KN0275216 \$204.12
07/05/2006 09:37	CUST-32904	87303 extra 512gb ram removed. -
07/06/2006 14:55	CUST-32787	#87414. OS restore to Web20, PW set to d4Us7Exu.
07/06/2006 15:06	CUST-32369	bw abuse paid: VXJE0A30CD7B
07/06/2006 16:27	CUST-32843	87426 server reactivated -
07/10/2006 14:45	CUST-32651	Unplug due to nonpay
07/10/2006 14:51	CUST-31888	Unplug due to bandwidth abuse. Need to pay at least \$160.00
07/10/2006 14:52	CUST-32748	Paid \$32.00 for bw abuse. Paying for 500 GB of bw.
07/10/2006 14:53	CUST-32908	87648 unplugged. -
07/11/2006 06:36	CUST-32999	server shutdown per customer #87697
07/11/2006 09:07	CUST-31558	customer paid for abuse, 89714995UX872872K, reactivate server.
07/11/2006 09:14	CUST-31857	add 500GB to bw for \$40, current bw now 1500GB/month, update pricing. -
08/09/2006 15:57	CUST-32695	unplugged due to stealing ip 66.79.164.99
08/22/2006 09:50	CUST-33095	unplug per cust
08/22/2006 10:05	CUST-33477	cust paid \$25 abuse fee on 8/20: 3BK44557D4080323A
08/22/2006 10:09	CUST-33651	new ips, 205.209.150.19-21 -
08/29/2006 11:00	CUST-33731	Server activated, IP: 66.79.163.109
08/29/2006 11:01	CUST-32835	ABUSE issue: customer running Hong Kong Jockey Club Lottery on site, AKANOC contacted by the HKJC to remove site. Ref: SIR 11613. www.5q3q.com
08/29/2006 16:09	CUST-33055	bandwidth abuse. customer sustaining 30-40m usage for last 24 hours. if customer contacts, agree to lower usage. next time this occurs, \$25 fee
08/29/2006 16:13	CUST-32859	one addl IP which is blocked in china per request: 204.13.66.76 -
08/30/2006 09:08	CUST-33753	3 iP: 205.209.182.61-63
08/30/2006 09:10	CUST-33055	customer paid \$25 abuse fee: 3BM71106LC249202J, reactivate server
08/30/2006 09:32	CUST-33133	cancel per cust -
09/07/2006 14:34	CUST-32643	cancel per cust
09/07/2006 14:36	CUST-32835	customer paid \$25 abuse fee, site has been removed from our network, reactivate
09/07/2006 14:39	CUST-33214	cancel per cust -
09/12/2006 11:13	CUST-33875	Server activated, IP: 205.209.142.5

DATE	CUSTOMER ID	ACTION
09/12/2006 11:15	CUST-33721	unplug per bw abuse, do not react until cust paid \$25 and agree to lower usage
09/12/2006 11:20	CUST-33871	ip: 205.209.176.25-.27 -
09/13/2006 15:46	CUST-33894	66.79.191.99-100
09/13/2006 15:49	CUST-33614	customer is sustaining high usage, and did not respond to our abuse violation email. unplug server, and do not reactivate until \$25 fee paid, and customer understands. thanks.
09/13/2006 16:02	CUST-33845	#92572. Server reallocate to 205.209.152.50, PW reset to wadrAt=2. -
09/19/2006 13:20	CUST-33669	ip, 66.79.183.141
09/19/2006 13:37	CUST-31558	contact customer, abuse email received, provide customer 24 hours to remove from network. http://www.stepworth.com/Products.asp?Level1ID=70
09/19/2006 13:50	CUST-33944	PLSK.00334988.0000 -
09/27/2006 09:01	CUST-34048	Server activated, IP: 205.209.142.157
09/27/2006 09:34	CUST-33424	customer paid \$25 abuse fee: (99+25) 54R446646R9892808
09/27/2006 09:36	CUST-33904	ips, 66.79.177.219-221 -
10/05/2006 10:18	CUST-34132	3 IP: 205.209.177.229-231
10/05/2006 10:19	CUST-34040	If this server abuse again, need to collect reactivation fee no matter what the reason it.
10/05/2006 10:19	CUST-34123	2 ip: 66.79.183.48-.49 -
10/06/2006 15:43	CUST-34136	cancel per cust provide refund
10/06/2006 15:55	CUST-32315	unplug upon request by customer due to complaints sent by abuse.
10/06/2006 19:49	CUST-31616	#94389/94390/94391 server rebooted. -
10/08/2006 11:02	CUST-33816	unplugged server. Stealing ip 66.79.166.70 #94414
10/28/2006 12:30	CUST-34308	unplugged stealing ip from 66.79.163.140 #96848
11/04/2006 13:22	CUST-34308	unplugged stealing ip from 66.79.163.140. ticket# □97739
11/09/2006 16:15	CUST-34093	unplug per nonpay
11/09/2006 16:16	CUST-34114	currently unplugged by abuse, but also now due to nonpay
11/09/2006 16:21	CUST-33109	#98259 server rebooted. -
11/13/2006 16:45	CUST-33967	#98583 server unplugged per billing.
11/13/2006 16:47	CUST-34114	cancel per abuse/nonpay
11/13/2006 16:49	CUST-33852	#98584 server reactivate per billing. -
11/15/2006 11:18	CUST-34432	ticket:98796 unplugged due to stealing ips
11/15/2006 19:48	CUST-34432	#98824 Provide customer the stealing IP info: 205.209.140.180/181/187.
11/15/2006 20:48	CUST-34432	#98833 Remove stealing IP: 205.209.140.180/181/187 and replug the server per cust.
11/18/2006 20:08	CUST-33901	ticket: 99072 customer stealing another server ips range from .171 to .175
11/30/2006 10:54	CUST-34723	Server activated, IP: 205.209.140.109
11/30/2006 11:04	CUST-33980	abuse fee paid: 54H32442SJ841711A
11/30/2006 11:05	CUST-34696	free os restore from win web to win std, cust will pay difference in win licenses. -
12/04/2006 00:33	CUST-31823	#100430 customer asks for reboot but the server has been unplugged due to IP stealing.
02/02/2007 09:53	CUST-35588	3 IPs: 66.79.184.49-.51
02/02/2007 10:04	CUST-35483	205.209.141.146 null routed due to Cogent Abuse report. MANAGED SOLUTIONS GROUP, Please be advised that Cogent abuse has received a complaint regarding Malicious Content residing at the following URLs: http://dv521.com/ff.htm
02/02/2007 10:33	CUST-35572	3 IPs: 205.209.167.7-9 -
02/02/2007 11:36	CUST-35592	Server activated, IP: 205.209.132.114
02/02/2007 11:55	CUST-35483	205.209.149.93 null routed due to cogent abuse report MANAGED SOLUTIONS GROUP, Please be advised that Cogent abuse has received a complaint regarding Malicious Content residing at the following URLs: http://dv521.com/ff.htm --- 02/02/07 14:48:26 Eastern Standard Time --- IP lookup on http://dv521.com/ff.htm --- resolving host \ dv521.com \ , please wait... dv521.com [205.209.149.92]
02/02/2007 12:16	CUST-35227	205.209.132.142 null routed due to cogent abuse report. #HD000000538069 Managed Solutions Group, Please be advised that Cogent abuse has received a complaint regarding Malicious Content residing at the following URL: http://newasp.com.cn/test/3.exe - 205.209.132.142 http://newasp.com.cn/hacker/jb.exe - 205.209.132.142 Due to the malicious nature of this data, please remove asap.
02/02/2007 12:20	CUST-33574	205.209.179.20 null routed due to abuse report from cogent #HD000000538069 http://www.megapoiskat.info/archeved.exe 205.209.179.20 Due to the malicious nature of this data, please remove asap. Regards, Cogent Abuse

DATE	CUSTOMER ID	ACTION
02/02/2007 12:52	CUST-35483	205.209.141.146 unplugged due to abuse complaints. Customer domain dv152.com keeps changing to different ip on this server.
02/02/2007 13:19	CUST-35094	Re billing cycle date as 1/20/07, per Steve -
03/04/2007 01:30	CUST-34922	66.79.189.213 nullrouted due to inbound DDoS attack
03/04/2007 01:30	CUST-34922	#108524 unplugged banwit abuse
03/04/2007 02:39	CUST-35927	#108528 enabled network connection -
03/29/2007 08:04	CUST-36191	#110525 rebooted and enable local area connection
03/29/2007 08:06	CUST-35832	unplugged due to cogent abuse email. phishing sites
03/29/2007 09:28	CUST-32594	monthly_charge changed from 69 to 84.00, REASON: 69+15(hdd upgrade) -
04/11/2007 12:47	CUST-36187	#111438 Request for additional IPs.
04/11/2007 13:48	CUST-35656	#111441 Server reallocated to 66.79.162.170 per Security due to Spamhaus abuse issue.
04/11/2007 14:35	CUST-35656	(Auto) Reallocation to 66.79.162.170 -
04/13/2007 07:53	CUST-35967	#111551 reboot
04/13/2007 08:02	CUST-36278	server unplugged. Cogent abuse has received a complaint regarding Malware / Malicious Content
04/13/2007 08:30	CUST-36387	(Auto) Reallocation to 66.79.167.157 -
05/10/2007 12:29	CUST-36667	unplugged due to stealing ip 66.79.167.52
05/10/2007 12:29	CUST-36382	unplugged due to stealing ip 66.79.167.52
05/14/2007 08:55	CUST-35285	#113495/113531 server rebooted.
05/14/2007 09:02	CUST-36742	Unplug per Steve due to double offense. Spam abuse and stealing IP 205.209.162.189.
05/14/2007 09:04	CUST-36742	#113534 server unplugged. -
05/18/2007 16:26	CUST-36436	unplugged due to stealing ip
05/25/2007 17:56	CUST-36379	#114233 customer asks what happened to the server. Info customer about the stealing IP.
05/25/2007 19:39	CUST-36379	#114239 removed stealing IP: 66.79.167.59 from the server per PY.
05/29/2007 07:09	CUST-36634	unplug due to failure to respond and resolve to numerous complaints over 48hrs.
05/29/2007 07:20	CUST-36634	#114434 unplug per Abuse\ s request
05/29/2007 07:46	CUST-33904	#114429 reboot -
06/07/2007 11:47	CUST-36962	Server activated, IP: 205.209.140.46
06/07/2007 12:21	CUST-36911	#115060 unplugged per steve bw abuse
06/07/2007 12:24	CUST-36969	test through linkwan mem upgrade 1GB -
06/07/2007 13:41	CUST-36706	unplugged due to stealing ip: 205.209.128.39
06/07/2007 18:31	CUST-36706	#115075 customer asks for reboot but the server has been unplugged due to stealing IP.
06/07/2007 18:35	CUST-35063	#115074 provided MRTG link and bandwidth calculation information to customer.
06/07/2007 18:51	CUST-36911	#115077 customer asks for reboot but the server has been unplugged due to bandwidth abuse.
06/07/2007 19:19	CUST-36797	205.209.157.80 null routed due to inbound DDoS attack (BLACKHOLE) -
06/08/2007 07:55	CUST-36630	unplug due to failure to respond to numerous complaints since 6-5-07.
06/08/2007 08:02	CUST-36911	unplug due to failure to respond to numerous network abuse since 6-5-07.
06/08/2007 08:33	CUST-36630	#115112 unplugged due to failure to respond to numerous complaints -
06/08/2007 20:16	CUST-31735	#115132 PLSK.00191698.0002 applied.
06/08/2007 20:20	CUST-36630	#115149/115150 customer asks for reboot but the server has been unplugged per abuse.
06/08/2007 21:09	CUST-36983	monthly_charge changed from 137.5 to 193.5, REASON: buy 56 IPs. +\$56 -
06/18/2007 21:58	CUST-36436	Unplugged -- This server is stealing ips from other customer, If a support ticket comes in please ask for administrator password so that we can see how many ips is this server stealing. Now i am sure is from 131.22-28
06/27/2007 10:57	CUST-35565	#116459 Reboot
06/27/2007 11:06	CUST-36376	#116460 Server Replugged per security/abuse dept
06/27/2007 11:11	CUST-37165	#116458 rDNS 66.79.167.43 -> 667916743.us.coreisp.nl -
07/03/2007 21:57	CUST-36436	Server unplugged for further stealing IP investigation.
07/03/2007 22:06	CUST-36436	#116928 customer asks for reboot but the server has been unplugged for stealing IP investigation.
07/04/2007 12:02	CUST-36855	#116971 Server replugged per Billing
07/04/2007 12:03	CUST-37062	#116972 Server unplugged per Steve due to BW abuse.
07/04/2007 12:56	CUST-33380	#116974 Unplugged due to BW abuse. Over 50Mbit for 4 hours.
07/04/2007 14:02	CUST-35331	Server replugged. Payment confirmed by Steve. -

DATE	CUSTOMER ID	ACTION
07/05/2007 21:15	CUST-33439	#117092 end customer submit a ticket regarding server intruder.
07/05/2007 21:42	CUST-33380	#117093 customer asks for reboot but the server has been unplugged due to BW abuse.
07/05/2007 22:35	CUST-36677	Server cancel and power off. -
07/05/2007 22:38	CUST-36652	Server cancel and power off.
07/05/2007 22:40	CUST-33380	#117097 customer asks for reboot but the server has been unplugged due to BW abuse.
07/05/2007 22:41	CUST-36677	Auto: Cancel reason: per cust, Status changed from Active, to Canceled, canceled_relocated changed from , to 07/05/2007 by paul -
07/12/2007 15:21	CUST-36661	# unplugged due to stealing IP 66.79.167.10
07/17/2007 08:53	CUST-36947	monthly_charge changed from 74.50 to 71.75, REASON: Reseller discount increased to 15% thus reducing server price.
07/17/2007 08:54	CUST-36132	#117977 unplugged due to failure to respond to final notice per Abuse
07/17/2007 09:01	CUST-36830	monthly_charge changed from 175.50 to 169.50, REASON: Reseller discount increased to 15% thus reducing server price. -
07/17/2007 16:51	CUST-36997	Auto: Cancel reason: maogu, Status changed from Active, to Canceled, canceled_relocated changed from , to 07/17/2007 by vu
07/17/2007 17:13	CUST-37336	#118010 unplug due to bandwidth abuse
07/17/2007 17:13	CUST-37012	Auto: Cancel reason: zhonghh, Status changed from Active, to Canceled, canceled_relocated changed from , to 07/17/2007 by vu -
07/24/2007 16:46	CUST-32673	#118517 replugged until 7/26 - per Steve
07/24/2007 17:05	CUST-37057	66.79.178.119 removed from server due to fakebanks.org abuse, courierusaonline.com
07/24/2007 17:08	CUST-37341	#118518 customer changed ssh port to 2864, restarted server and informed cust -
07/26/2007 11:13	CUST-36661	Email sent to customer regarding IP stealing.
07/26/2007 11:13	CUST-36660	Email sent to customer regarding IP stealing.
07/26/2007 11:13	CUST-36660	Email sent to customer regarding IP stealing.
08/03/2007 07:03	CUST-35545	#119084 shutdown -r now and removed attached harddrive
08/03/2007 08:48	CUST-34702	#119297 unplugged per Patrick due to bandwidth abuse
08/03/2007 09:31	CUST-37597	(AUTO) Add Additional IP: 66.79.182.66-68 (3) 2007-08-03 09:31:03 -
08/07/2007 17:28	CUST-34807	customer change CCD# from (old) 4532221052984805 177 06/08 to (new) 4532221054170841 996 06/10 (old customer w/o CCD Authorization form)
08/07/2007 18:05	CUST-34832	#119701 rKVM connected for abuse inspection.
08/07/2007 18:16	CUST-37643	#119702 rDNS entry added 66.79.165.130 -> 6679165130.us.coreisp.nl -
08/17/2007 22:21	CUST-37788	#120777 restored to FC6. root pass: foo0817x
08/17/2007 22:25	CUST-32831	#120805 unplugged per Abuse
08/17/2007 22:49	CUST-37746	#120799 OS restored and pass. is foo0817x -
08/21/2007 18:57	CUST-37433	suspect stealing IP from 66.79.163.18, unplugged it for now.
08/29/2007 07:51	CUST-33991	reactivate due to customer agreed to resolve the complaint and paid \$25 reactivation fee.
08/29/2007 07:59	CUST-33991	#122328 reactivated per abuse.
08/29/2007 08:40	CUST-37796	122330 rebooted -
09/01/2007 00:11	CUST-36938	#122641 info customer to put back the extra IPs on the server to find out which server is stealing this main IP.
09/04/2007 17:39	CUST-36977	Server unplugged due to IP stealing: 208.77.41.210.
09/04/2007 19:44	CUST-36977	#123096 customer asks for reboot but the server has been unplugged due to IP stealing.
09/04/2007 21:56	CUST-35446	PW reset to foo0904x for IP stealing inspection.
09/10/2007 13:36	CUST-38105	Server activated, IP: 66.79.162.58
09/10/2007 13:36	CUST-37938	replugged by steve, customer will take care abuse issue.
09/10/2007 13:41	CUST-35229	123729 upgraded with 1GB of RAM to make it a total of 2GB -
09/11/2007 05:42	CUST-36861	#123839 KVM off and rebooted.
09/11/2007 05:45	CUST-36168	#123850 unplugged due to continuous same abuse complaint
09/11/2007 05:45	CUST-34246	#123850 unplugged due to continuous same abuse complaint
09/11/2007 06:22	CUST-35961	#123825 swapped a new hardware. -
09/13/2007 22:44	CUST-36125	#124239/124240 customer asks for reboot but the server has been unplugged due to IP stealing.
09/13/2007 22:55	CUST-36125	#124252/124253 customer asks for reboot but the server has been unplugged due to IP stealing.
09/19/2007 14:23	CUST-38239	Server activated, IP: 205.209.140.12
09/19/2007 14:27	CUST-31853	124929 unplugged due to repetitive abuse complaints from Lacosta, www.nonstopbeauty.com

DATE	CUSTOMER ID	ACTION
09/19/2007 14:27	CUST-38244	1GB RAM Installed, pwd: XcUM8A -
09/19/2007 18:14	CUST-38201	#124949 reboot
09/19/2007 18:14	CUST-31853	#124950 customer asks for reboot but the server has been unplugged due to abuse.
09/19/2007 18:45	CUST-37813	next_bill_date changed from: 09/18/2007 to: 12/18/2007 -
09/21/2007 15:15	CUST-37051	#125174 unplugged temporarily - per Vasiliy
09/21/2007 15:18	CUST-37635	#125176 unplugged temporarily due to abuse issues - per Vasiliy
09/21/2007 15:20	CUST-37837	Auto: Cancel reason: Server Transfer From AWS to DD, Status changed from Active, to Canceled, canceled_relocated changed from , to 09/21/2007 by patrick -
09/26/2007 00:24	CUST-36229	#125672 server is stealing IPs, had to unplug to remove stolen IP
09/28/2007 05:07	CUST-35214	#125937 removed kvm
09/28/2007 06:03	CUST-37868	# unplugged per customer email 24482 due to abuse complaint
09/28/2007 06:41	CUST-37826	# □125968 unplugged and replugged the network cable, then server is accessible. -
09/30/2007 23:43	CUST-33814	#126286 customer complains someone is stealing 2 of his extra IPs, confirmed at least 3 IPs RDCs to Windows Web rather than FC3
10/03/2007 16:37	CUST-36874	Server unplugged as it was stealing IPs from a different server. 208.77.41.203 - 209. Customer will need to remove those offending IPs before we will replug.
10/11/2007 17:53	CUST-38378	#127571 Either one or two servers was stealing this IP and caused the issue. I unplugged all servers on the same subnet and rebooted the server so that it has priority of its own IP. Still unable to find which server was stealing the IP but if it happens again, do what I do.
10/12/2007 23:33	CUST-38379	#127845 customer asks for reboot but the server has been unplugged due to stealing IP.
10/13/2007 11:56	CUST-38323	unplug due to failure to respond to complaints on counterfeit lacoste site.
10/13/2007 12:06	CUST-38323	# □127901 unplugged per security ue to failure to respond to complaint on counterfeit lacoste site
10/13/2007 17:19	CUST-38379	127889 Connecting KVM for stealing IPs removal
10/13/2007 21:30	CUST-38379	127889 customer had claimed to remove all the stealing ips and thus replug the server.
10/23/2007 11:56	CUST-38515	# □129259 unplugged due to IP stealing. Server was stealing IPs 205.209.162.71 -74. Please do not replug until Steve or Will request for it. If customer request for anything, ask him to contact Will.
10/23/2007 14:46	CUST-38579	(AUTO) Add Additional IP: 205.209.185.237-239 (3) 2007-10-23 14:44:18
10/23/2007 14:47	CUST-37280	email changed from: accounts@peerlessmachines.com, nhudson@peerlessmachines.com, abuse@peerlessmachi to: accounts@peerlessmachines.com
10/23/2007 14:48	CUST-37326	(AUTO) Add Additional IP: 66.79.174.92-93 (2) 2007-10-23 14:46:52 -
10/23/2007 14:49	CUST-38577	(AUTO) Add Additional IP: 208.77.47.100-108 (9) 2007-10-23 14:46:52
10/23/2007 14:51	CUST-37317	email changed from: accounts@peerlessmachines.com, nhudson@peerlessmachines.com, abuse@peerlessmachi to: accounts@peerlessmachines.com
10/23/2007 14:52	CUST-38578	(AUTO) Add Additional IP: 205.209.162.184-193 (10) 2007-10-23 14:52:03
10/23/2007 14:54	CUST-37356	email changed from: accounts@peerlessmachines.com, nhudson@peerlessmachines.com, abuse@peerlessmachi to: accounts@peerlessmachines.com
10/23/2007 14:54	CUST-38579	(AUTO) Add Additional IP: 204.13.65.195-200 (6) 2007-10-23 14:54:04 -
10/23/2007 14:55	CUST-37380	email changed from: accounts@peerlessmachines.com, nhudson@peerlessmachines.com, abuse@peerlessmachi to: accounts@peerlessmachines.com
10/23/2007 14:55	CUST-38579	(AUTO) Add Additional IP: 204.13.67.25-27 (3) 2007-10-23 14:54:04
10/23/2007 14:55	CUST-38579	(AUTO) Add Additional IP: 204.13.67.96-99 (4) 2007-10-23 14:54:04 -
10/23/2007 14:55	CUST-38579	(AUTO) Add Additional IP: 205.209.185.64-69 (6) 2007-10-23 14:54:04
10/23/2007 14:55	CUST-37391	email changed from: accounts@peerlessmachines.com, nhudson@peerlessmachines.com, abuse@peerlessmachi to: accounts@peerlessmachines.com
10/23/2007 14:56	CUST-37445	email changed from: accounts@peerlessmachines.com, nhudson@peerlessmachines.com, abuse@peerlessmachi to: accounts@peerlessmachines.com

DATE	CUSTOMER ID	ACTION
10/23/2007 14:57	CUST-37448	email changed from: accounts@peerlessmachines.com, nhudson@peerlessmachines.com, abuse@peerlessmachi to: accounts@peerlessmachines.com
10/23/2007 14:58	CUST-38569	pwd: HkNkJn
10/23/2007 14:58	CUST-38569	Server activated, IP: 66.79.168.62
10/23/2007 15:00	CUST-37518	email changed from: accounts@peerlessmachines.com, nhudson@peerlessmachines.com, abuse@peerlessmachi to: accounts@peerlessmachines.com
10/23/2007 15:01	CUST-37526	email changed from: accounts@peerlessmachines.com, nhudson@peerlessmachines.com, abuse@peerlessmachi to: accounts@peerlessmachines.com
10/23/2007 15:01	CUST-37965	email changed from: accounts@peerlessmachines.com, nhudson@peerlessmachines.com, abuse@peerlessmachi to: accounts@peerlessmachines.com
10/23/2007 15:03	CUST-38508	# 129243 reboot -
10/23/2007 15:09	CUST-38574	(AUTO) Add Additional IP: 66.79.184.86-87 (2) 2007-10-23 15:09:26
10/23/2007 15:09	CUST-36593	email changed from: chris@networkabuse.net to: chris@kadux.com
10/23/2007 15:09	CUST-37937	next_bill_date changed from: 09/28/2007 to: 10/29/2007
10/23/2007 15:10	CUST-36594	email changed from: chris@networkabuse.net to: chris@kadux.com
10/23/2007 15:53	CUST-36168	monthly_charge changed from 115.00 to 116.00, REASON: buy 1 IP.+\$1 -
10/23/2007 23:01	CUST-38515	#129327 customer asks for reboot but the server has been unplugged due to IP stealing.
10/30/2007 12:55	CUST-38548	#130203 unplugged because of non payment - per PY
10/30/2007 12:58	CUST-37695	#130206 unplugged temporarily due to abuse - per Vasily
10/30/2007 12:58	CUST-38599	## 130133 Also, replaced the HD. then RMA the original server box with the original HD -
10/31/2007 21:19	CUST-37448	#130397 server rebooted.
10/31/2007 21:23	CUST-37695	#130396 unplugged temporarily due to abuse - per Vasily.
10/31/2007 21:25	CUST-37695	DO NOT replug the server unless it's authorized by Vasily or Nick. -
11/29/2007 22:09	CUST-38645	(AUTO) Remove Additional IP: 66.79.191.17-19 (3) 2007-11-29 22:09:41
11/29/2007 22:25	CUST-38644	#133112 customer asks for reboot but the server has been unplugged due to SBL abuse.
11/29/2007 22:25	CUST-38645	#133112 customer asks for reboot but the server has been unplugged due to SBL abuse.
11/29/2007 22:26	CUST-37475	#133113 dc@managemyservices.com asks for reboot but the server is online and accessible. -
11/30/2007 07:32	CUST-38382	# 133131 unplugged per Steve due to counterfeit product 3rd complaint www.lovernike.com 205.209.185.226
11/30/2007 07:33	CUST-37337	#133130 unplugged due to Steve counterfeit product 3rd complaint, www.instylenike.com 66.79.181.208
11/30/2007 19:15	CUST-38022	#133156 reboot
11/30/2007 22:33	CUST-38382	#133160 replugged, customer resolved lovernike.com abuse complaint - per Steve
11/30/2007 22:41	CUST-38894	monthly_charge changed from 85 to 73, REASON: wrong calc. -\$12 -
12/03/2007 10:45	CUST-36229	#133264 Replugged per Will. Customer paid.
12/03/2007 10:56	CUST-38382	#133265 Server unplugged per Steve due to continuous counterfeit product abuse, www.lovernike.com, now it is on 205.209.173.9, keep moving IP in the server.
12/03/2007 11:04	CUST-38921	3KgfnN -
12/05/2007 08:20	CUST-38891	#133355 powered on
12/05/2007 08:33	CUST-38805	#133357 unplug 66.79.166.22 temporarily due to abuse - per vasily
12/05/2007 08:35	CUST-35158	#133358 unplugged temporarily - per vasily -
12/13/2007 09:05	CUST-38150	#133768 reboot
12/13/2007 10:14	CUST-36415	#133772 unplugged due to ignoring abuse complaint from LV - per Steve
12/13/2007 10:14	CUST-34295	#133772 unplugged due to ignoring abuse complaint from LV - per Steve
12/13/2007 10:14	CUST-38203	#133772 unplugged due to ignoring abuse complaint from LV - per Steve
12/13/2007 10:21	CUST-39003	#133724 upgraded memory to 4GB -
12/13/2007 18:11	CUST-38620	#133793 inform customer the extra IP: 205.209.168.3 has been removed from the IP route.
12/13/2007 18:18	CUST-36321	#133796 server unplugged due to abuse per Vasily [MMS].
12/13/2007 18:18	CUST-38805	#133796 server unplugged due to abuse per Vasily [MMS].
12/13/2007 18:18	CUST-37725	#133796 server unplugged due to abuse per Vasily [MMS].

DATE	CUSTOMER ID	ACTION
12/13/2007 18:21	CUST-34295	#133794 customer asks for reboot but the server has been unplugged per security department. -
12/13/2007 19:27	CUST-33718	next_bill_date changed from: 10/30/2007 to: 12/30/2007
12/13/2007 19:27	CUST-38805	#133804 customer as for reboot but the server has been unplugged due to abuse per Vasiliy.
12/13/2007 19:29	CUST-37725	#133805 customer as for reboot but the server has been unplugged due to abuse per Vasiliy.
12/13/2007 19:29	CUST-36321	#133806 customer as for reboot but the server has been unplugged due to abuse per Vasiliy.
12/13/2007 19:51	CUST-37907	#133807 server unplugged due to no pay per billing. Please DO NOT replug the server until Donna send in the payment with the transaction ID and confirmed from billing. -
12/14/2007 14:37	CUST-36321	# 133872 replugged per Vasiliy
12/14/2007 15:08	CUST-37189	#133876 unplugged temporarily due to abuse
12/14/2007 15:11	CUST-37713	#133875 unplugged temporarily due to abuse
12/14/2007 17:47	CUST-38291	#133920 rebooted server, hung, after reboot, many cannot read errors, hard drive is going -
12/17/2007 19:03	CUST-37957	(AUTO) Remove Additional IP: 66.79.185.198-199 (2) 2007-12-17 19:03:10
12/17/2007 20:46	CUST-38990	#134139 server unplugged due to ignore abuse complaints.
12/17/2007 20:46	CUST-38995	#134139 server unplugged due to ignore abuse complaints.
12/17/2007 20:46	CUST-38848	#134139 server unplugged due to ignore abuse complaints.
12/17/2007 20:47	CUST-38851	#134139 server unplugged due to ignore abuse complaints.
12/17/2007 20:47	CUST-38997	#134139 server unplugged due to ignore abuse complaints.
12/17/2007 21:07	CUST-38418	#134140 server rebooted and stop the firewall. -
12/18/2007 08:38	CUST-39020	#134161 reboot - Vu
12/18/2007 08:42	CUST-38993	#134167 unplugged due to ignoring abuse complaints - per Steve (Vu)
12/18/2007 08:43	CUST-38994	#134167 unplugged due to ignoring abuse complaints - per Steve (Vu)
12/18/2007 08:43	CUST-38996	#134167 unplugged due to ignoring abuse complaints - per Steve (Vu)
12/18/2007 09:34	CUST-38754	# <input type="checkbox"/> 134177 reboot -
01/05/2008 09:33	CUST-32831	email_invoice changed from: info@enoxium.com.au to: enxash@gmail.com
01/05/2008 10:40	CUST-38939	# <input type="checkbox"/> 134897 remove 205.209.138.200 from main ip 205.209.136.140, per customer, due to abuse issue
01/05/2008 10:41	CUST-37192	(AUTO) Remove Additional IP: 204.16.197.230-235 (6) 2008-01-05 10:40:43 -
01/05/2008 12:25	CUST-37476	# <input type="checkbox"/> 134901 replugged Vasiliy [MMS].
01/05/2008 12:54	CUST-38494	# <input type="checkbox"/> 134905 unplugged per Steve due to continuous abuse, www.wholesale-lingerie.cn moving from 205.209.172.217 to 205.209.172.106
01/05/2008 13:26	CUST-39129	# <input type="checkbox"/> 134900 restored centos4.2+plesk8.0 per donna. root pass:foo0105x -
01/07/2008 10:11	CUST-36625	134995 replugged per Steve request
01/07/2008 10:19	CUST-37476	134996 unplugged due to abuse issue, bank fraud website.
01/07/2008 12:16	CUST-39122	134861 upgraded the 2G mem sticks from 533MHz to 677MHz -
01/07/2008 12:25	CUST-37602	next_bill_date changed from: 12/03/2007 to: 04/03/2008
01/07/2008 12:28	CUST-37476	135001 replugged for Donna to resolve the abuse issue
01/07/2008 12:37	CUST-37476	135001 Donna claimed that the issue was resolved. -
01/07/2008 20:14	CUST-38392	#135032 server unplugged per zhxiangtnk@163.com.
01/07/2008 20:42	CUST-37476	#135034 server unplugged due to customer failed to take care the abuse issue as promised.
01/07/2008 21:04	CUST-37476	#135035 dc@managemyservices.com asks for reboot but the server has been unplugged per security (SC). -
01/24/2008 11:02	CUST-37112	unplug due to failure to respond to numerous complaints over 48 hrs.
01/24/2008 11:06	CUST-37112	#135733 unplugged due to numerous complaints on additional IPs - per abuse@managedsg-inc.com
01/24/2008 11:11	CUST-39274	Upgraded to 1GB RAM, administrator password: EyBbmK Windows Updates being installed. -
02/07/2008 15:01	CUST-38971	next_bill_date changed from: none to: 03/10/2008
02/07/2008 15:07	CUST-37710	#136347 unplugged temporarily due to abuse - per Vasiliy
02/07/2008 15:22	CUST-38657	next_bill_date changed from: none to: 03/31/2008 -
02/13/2008 08:26	CUST-39412	(AUTO) Add Additional IP: 66.79.178.251-252 (2) 2008-02-13 08:26:03
02/13/2008 08:27	CUST-38661	# <input type="checkbox"/> 136554 replugged per Steve since customer will deal with the abuse issue

DATE	CUSTOMER ID	ACTION
02/13/2008 09:55	CUST-39413	xRQ6jb -
02/14/2008 03:50	CUST-37724	#136599 fixed the system error by fsck and rebooted. then system was up and accessible
02/14/2008 07:11	CUST-38534	# 136608 unplugged per Steve due to complaint from cogent, spam abuse outbreak, 2265 complaints
02/14/2008 07:22	CUST-39393	# 136607 hooked up kvm -
02/26/2008 12:15	CUST-35982	#137156 unplugged, moving the counterfeit site innike.com inside the same server disregarding our notice - per Steve
02/29/2008 20:25	CUST-39584	#137353 server found off, from unable to rdc request, started server
02/29/2008 21:19	CUST-39142	#137356 replugged, so Donna can turn off web services and perform backup, root password reset to abuse0229x, authorized by Steve: (20:55:46) chen: ok to turn it back on then
02/29/2008 21:21	CUST-39594	#137355 rDNS entry 66.79.162.102 ---> server.htldns.com -
03/04/2008 09:16	CUST-38383	#137541 remove 205.209.180.87 from server 205.209.132.46 due to nike counterfeit product complaint, www.nikeasia.com
03/04/2008 09:18	CUST-34246	#137542 remove 204.13.70.38 from 204.13.69.170 due to counterfeit product complaint for www.mysneakerworld.com
03/06/2008 23:04	CUST-39366	Auto: Cancel reason: per cust, Status changed from Active, to Canceled, canceled_relocated changed from , to 03/06/2008 by vu
03/06/2008 23:06	CUST-32593	#137723 unplugged due to ignoring abuse warning, ref: 43712 / 27351 - per Steve
03/07/2008 00:00	CUST-38967	#137725 reboot -
04/01/2008 08:16	CUST-39637	# 138813 router update, remove 204.13.71.8 out from 204.13.69.92 due to counterfeit website soapparel.net per Steve
04/01/2008 08:18	CUST-38285	# 138814 router update, remove 205.209.164.100 out from 205.209.140.66 due to counterfeit website eastarbiz.net per Steve
04/07/2008 04:13	CUST-34704	#139181 rebooted into kernel 2.6.18-8.el5.028stab031.1PAE on an i686
04/07/2008 05:45	CUST-39825	#139184 replugged, customer will take care the abuse issue - per Steve
04/07/2008 07:39	CUST-39624	#139186 reboot, no connection after restart, hooked up KVM for customer -
04/07/2008 15:44	CUST-39929	Server activated, IP: 205.209.142.43
04/07/2008 16:11	CUST-38344	#139201 unplug per will due to bw abuse
04/07/2008 16:12	CUST-38592	#139201 unplug per will due to bw abuse
04/07/2008 16:34	CUST-39576	(AUTO) Add Additional IP: 66.79.181.191-192 (2) 2008-04-07 16:34:38 -
04/09/2008 15:49	CUST-37449	#139310 added additional 1GB RAM = 2GB RAM total per will
04/09/2008 16:09	CUST-39575	#139313 unplugged temporarily due to abuse
04/09/2008 16:18	CUST-39941	(AUTO) Add Additional IP: 66.79.191.112-113 (2) 2008-04-09 16:18:39 -
04/13/2008 07:05	CUST-35508	#139531 reboot
04/13/2008 07:42	CUST-31904	#139535 replugged for customer to take care of abuse issue - per Steve
04/13/2008 08:10	CUST-37435	#139538 reboot -
04/16/2008 09:02	CUST-39821	#139785 Server unplugged due to CBL listing
04/16/2008 09:03	CUST-34246	#139783 Server replugged per Steve as customer will take care the abuse website, gambling site.
04/16/2008 09:05	CUST-39965	#139780 Server unplugged due to CBL complaint, same complaint previously reallocate from 205.209.140.22