

EXHIBIT A

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Jim_Babcock

11-09-2004, 04:41 PM

I added an off brand 1 gig module to the lower slot on my wife's 17 inch PB. The extra memory was recognized but when she started running FCPHD, it was unstable and crashed repeatedly. I removed the module and crashes ceased.

I have heard one should only use Apple brand, and/or premium RAM upgrades for this reason. Anybody have any experience with this issue?

chrisbabbitt

11-10-2004, 08:40 PM

Jim,

You might want to have Apple check out that Powerbook. There have been many reported failures of the lower memory slot on Aluminum G4s. I believe there is some sort of recall underway.

Jim_Babcock

11-11-2004, 02:28 PM

Good suggestion, but I checked with Apple and they said no. There IS a problem but involves only the 15 inch PB's. On some of those, RAM is simply not recognized. They suggested Apple branded memory which I am going to try.

Jim_Babcock

11-17-2004, 12:35 PM

Here's hoping. I installed a Samsung 1 gig module this morning. It was about \$100 more but so far no problems on the 17 inch PB running FCPHD.

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