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11	QUALITY INVESTMENT PROPERTIES) Case No.: C 09-5376 PSG	
13	SANTA CLARA, LLC,) ORDER DENYING SERRANO	
14	Plaintiff, v.) ELECTRIC, INC.'S FURTHER) MOTION TO COMPEL	
15	SERRANO ELECTRIC, INC., ET AL.,) (Re: Docket No. 255)	
16	Defendant.		
17	Defendant Serrano Electric Inc. ("Se)	
18	 Investment Properties Santa Clara, LLC ("Quality") to produce responsive documents. Quality opposes the motion. On September 2, 2011, the parties appeared for hearing. Having reviewed the papers and considered the arguments of counsel, IT IS HEREBY ORDERED that Serrano's motion to further compel is DENIED. In an August 2 order,¹ the undersigned ordered Quality to produce documents responsive to document request no. 18 no later than August 26, 2011. The request sought all customer complaints submitted to Quality from November 1, 2007 to June 1, 2009. On or before August 26, Quality 		
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25 26	produced text-searchable Excel spreadsheets consisting of 21,015 entries.		
20 27	Based on perceived deficiencies in Q	uality's production responsive to document request no.	
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_0	¹ See Docket No. 139.		
	ORDER, page 1		

1	18, Serrano requested, and the court granted, a hearing on shortened time. Serrano complains that
2	Quality's production is over-inclusive because it includes such entries as frivolous as password re-
3	sets and requests to move equipment.
4	Quality responds that its production reflects the documents as they are kept in the regular
5	course of business.
6	At the hearing on the original motion, Quality argued that Serrano sought irrelevant
7	information. It stated that the scope of the request would encompass minor administrative or
8	operational issues that are not customer problems or complaints. Notwithstanding these concerns,
9	Serrano sought, and the court ordered Quality to produce documents responsive to the document
10	request.
11	The court finds that Quality has produced responsive documents as they are kept in the
12	regular course of business and as it was ordered to do by the court. Serrano cannot now reasonably
13	complain that the production is over-inclusive.

IT IS SO ORDERED.

Dated: September 2, 2011

PAUL S. GREWAL United States Magistrate Judge

ORDER, page 2