

RE: Google "Buzz" Case

United States District Court
Northern District of California,
San Jose Division,
280 South 1st Street, Courtroom 8, 4th Floor,
San Jose, CA 95113

FILED

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RICHARD W. WIEKING
CLERK, U.S. DISTRICT COURT
N.D. CALIF. SAN JOSE

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May I please appeal to the court Your Honor.

I have been a Gmail user for almost 10 years now. And I am outraged by the affront to my privacy both personally and professionally. As the allegations indicate the defendant in this case has betrayed the trust of businesses and citizens for it's own monetary gains.

I believe the terms of the settlement in this case are written to reward the partners of Google's own choosing. For it is written those who will be compensated will be; "organizations promoting privacy education and policy on the web". And "the web" Your Honor, in all candidacy we are talking about, is owned by Google with an 78% market share. Few if any techs competent to monitor Google would go up against them.

As a working professional, Real Estate Broker, my contacts must remain confidential. When client info becomes public as with the case alleged against Google Buzz, there is complete disintegration of client confidentiality. My competition is allowed to swoop in and steal client contact data, which has taken me years to collect (over 10 years).

Potential lost client data could be calculated in the millions in lost sales dollars, loss of transaction referrals, and loss of repeat customers. As you are keenly aware Your Honor, we Realtors are responsible for strict confidentiality and privacy entrusted with them by our clientele. We are entrusted to safeguard vast files of personal financial data. As Realtors it is our sworn oath to uphold the integrity of data.

Our duty to use the utmost care in preserving the privacy of all our customers files and personal data, I believe has been compromised by Google, if the allegations are true.

Who is going to be hurt by this? All the Google customers who have entrusted Google with the fiduciary duty to protect our private information.

Who is going to be rewarded by this? Google Partners; "organizations promoting privacy education and policy on the web". And likely the remainder of the settlement going to attorney's fees. Am I right? Well of course. I have been part of class actions before.

Please don't let this happen. We are already struggling out here. Our customers deserve better, our families deserve better, and we all deserve better from Google whom so many have trusted with their vital information. Let this be a mandate and a Warning!

Regards.

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