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11 UNITED STATES DISTRICT COURT
 12 NORTHERN DISTRICT OF CALIFORNIA
 13 SAN JOSE DIVISION

14 IN RE: FACEBOOK PRIVACY
15 LITIGATION

16 Case No. 10-cv-02389-JW

17 **FACEBOOK, INC.’S MOTION TO DISMISS
18 CONSOLIDATED CLASS ACTION COMPLAINT**

19 **F.R.C.P. 12(b)(1) & 12(b)(6)**

20 Date: March 28, 2011
 21 Time: 9:00 a.m.
 22 Courtroom: 8 (4th Floor)
 23 Judge: Hon. James Ware
 24 Trial Date: Not Yet Set

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NOTICE OF MOTION AND MOTION TO DISMISS

TO ALL PARTIES AND THEIR ATTORNEYS OF RECORD:

PLEASE TAKE NOTICE that on March 28, 2011 at 9:00 a.m. or as soon thereafter as this motion may be heard in the above-entitled court, located at 280 South First Street, San Jose, California, in Courtroom 8 (4th Floor), Defendant Facebook, Inc. (“Facebook”) will move to dismiss the Consolidated Class Action Complaint (the “Complaint”) filed by Plaintiffs. Facebook’s Motion is made pursuant to Federal Rule of Civil Procedure 12(b)(1) and 12(b)(6) and is based on this Notice of Motion and Motion, the accompanying Memorandum of Points and Authorities, the Request for Judicial Notice, the Declaration of Ana Yang and accompanying Exhibits filed herewith, and all pleadings and papers on file in this matter, and upon such other matters as may be presented to the Court at the time of the hearing or otherwise.

STATEMENT OF RELIEF SOUGHT

Facebook seeks an order, pursuant to Federal Rule of Civil Procedure 12(b)(1), dismissing Plaintiffs’ Complaint for lack of subject matter jurisdiction. Facebook also seeks an order dismissing each of the Complaint’s eight causes of action for failure to state a claim upon which relief can be granted, pursuant to Federal Rule of Civil Procedure 12(b)(6).

STATEMENT OF ISSUES TO BE DECIDED

1. Because Plaintiffs fail to allege an injury-in-fact that gives them standing under Article III of the United States Constitution, should the Complaint be dismissed?
2. Because Plaintiffs fail to state a claim upon which relief can be granted for each cause of action—alleging violation of 18 U.S.C. § 2702(a), 18 U.S.C. § 2511(3)(1), Cal. Bus. & Prof. Code § 17200, Cal. Penal Code § 502(c), Cal. Civil Code § 1750, and Cal. Civil Code §§ 1572 & 1573, breach of contract, and unjust enrichment—should the Complaint be dismissed?

1 **MEMORANDUM OF POINTS AND AUTHORITIES**

2 **I. INTRODUCTION**

3 Facebook is a social networking website that enables users (“Users”) to connect and share
4 with other Users and the world around them. Facebook Users can, among other features, connect
5 to others by finding Facebook “friends” and create profile pages where they can post content they
6 want to share, such as vacation photos, news about their day, or opinions about world events.
7 Facebook assigns a generic numerical “User ID” (e.g., 123456789) to each User. In addition,
8 some Users elect to create a Facebook “Username”—a nickname selected by the User for the
9 purpose of creating a unique public Internet address for the User’s Facebook profile. Facebook
10 is, and has always been, a free and voluntary service.

11 Plaintiffs bring this putative class action against Facebook based on allegations that User
12 IDs or Usernames were transmitted by Users’ third-party web browsers—not by Facebook—to
13 advertisers when Users clicked on advertisements. The Complaint alleges—incorrectly—that
14 advertisers could have used this information to navigate to Users’ profile pages and see all
15 information (including both publicly accessible information and information configured to be
16 accessible to a more limited audience) that Users chose to share on their profile. The Complaint
17 is rife with allegations and accusations regarding Facebook’s practices, promises, and motives.
18 Despite the rhetoric, the Complaint acknowledges, as it must, that any transmission of Internet
19 addresses or “URLs” that purportedly contained User IDs or Usernames to advertisers results
20 from the standard operation of Users’ web browsers (whether someone is using Facebook or any
21 other website). As is standard on the Internet, whenever a User clicks on a link and is directed to
22 a new website, the new site may receive a host of technical information from the User’s web
23 browser (such as Microsoft’s Internet Explorer), including the Internet address or URL of the
24 website last visited by that User (commonly referred to as the “referrer URL” or “referrer
25 header”). Here, the Complaint alleges merely that when a Facebook User clicked on an
26 advertisement on Facebook, the User’s browser may have transmitted the Internet address of the
27 site that the User was viewing on Facebook, which may or may not have contained the User’s
28 numerical User ID or Username.

1 Significantly, Plaintiffs do not make a single allegation that any information specific to
2 the named Plaintiffs was disclosed to an advertiser via a referrer header or otherwise—much less
3 that Plaintiffs were in any way harmed by any such disclosure. Instead, the Complaint relies on
4 unsupported allegations about Users generally and hypothetical or conjectural harms.

5 Plaintiffs’ claims should be dismissed for lack of standing and for failure to state a claim.
6 Plaintiffs do not have standing under Article III of the United States Constitution because they
7 have not alleged “injury-in-fact.” The Complaint contains generalized and hypothetical
8 allegations concerning Users generally but contains no allegations that the particular named
9 Plaintiffs have suffered any actual injury. Additionally, each of Plaintiffs’ claims fails as a matter
10 of law because the Complaint does not and cannot allege facts that would support each cause of
11 action.

12 **II. STATEMENT OF FACTS¹**

13 Facebook operates one of the most popular social networking websites in the world, with
14 over 500 million active Users. (Compl. ¶ 11.) It allows anyone with access to a computer and an
15 Internet connection to create a profile page where they can share content and updates about their
16 activities. (*Id.* ¶¶ 12, 14.)

17 Users do not pay a fee to use Facebook. (Compl. ¶ 12.) Instead, Facebook earns revenue
18 by selling advertising space to third parties. (*See id.* ¶¶ 16-19.) Facebook displays the third-party
19 advertisements that are placed by advertisers on its service, based on anonymous criteria specified
20 by the advertiser (*e.g.*, age, gender, home state). (*See id.*)

21 Facebook assigns a generic, numerical “User ID” to each User for internal operational
22 purposes. Until May 2010, the User ID associated with a User’s profile on Facebook may have
23 been contained in the technical Internet address (the “URL”²) for a User’s profile page on
24 Facebook (*e.g.*, <http://www.facebook.com/profile.php?id=123456789>), to allow Facebook to
25 display the correct information on that page. (*Id.* ¶ 33.) In addition, some Facebook Users elect

26 _____
27 ¹ This Statement of Facts is based on the allegations in the Complaint, which Facebook assumes as true for
28 purposes of this motion but which Facebook does not thereby admit.

² A “URL,” or “Uniform Resource Locator,” specifies the location of a webpage or file on the Internet.

1 to create a unique Facebook “Username” (a nickname or alias of the User’s choosing), for the
2 purpose of providing a personalized, public Internet address for their Facebook profile page. (*Id.*
3 ¶ 15.) In such cases, the User’s chosen “Username” (and not Facebook’s User ID) would appear
4 in the technical Internet address for the User’s profile. (*Id.* ¶ 33.)

5 The Complaint alleges that Internet addresses containing Facebook User IDs or Users’
6 Usernames were transmitted to advertisers by Users’ web browsers’ “referrer header” function.
7 (*Id.* ¶ 35.) As the Complaint acknowledges, this is a “standard web browser function” effected by
8 Users’ third-party web browsers—not Facebook—that occurs on websites throughout the
9 Internet. (*See id.*) Indeed, the Complaint concedes that the referrer header function has been
10 “provided by standard web browsers since . . . May 1996” (before Facebook even existed). (*Id.*)
11 The “Referrer Header [function] reveals the specific web page address” (the URL) a User was
12 viewing when he or she clicked on an advertisement posted on Facebook’s website. (*Id.* ¶ 28.)
13 The Complaint further alleges that in some, unspecified instances “users’ browsers [] sen[t]
14 Referrer Header transmissions” to advertisers that contained the Facebook User ID or Username
15 of the User who clicked on the advertisement, as well as the page the User was viewing just prior
16 to clicking on the advertisement. (*Id.*) The Complaint also claims—incorrectly—that an
17 advertiser could use the User ID or Username to collect additional information about the User by
18 navigating to the Facebook User’s profile page to view any information the User had posted
19 there. (*Id.* ¶ 29.)

20 As is plainly disclosed in Facebook’s Privacy Policy and Statement of Rights and
21 Responsibilities (relied on by Plaintiffs in their Complaint), a User’s name (among other things)
22 is public information that is available to everyone on the Internet. (Declaration of Ana Yang
23 (“Yang Decl.”), filed herewith, Ex. A ¶ 4 (SRR), Ex. B ¶ 3 (Privacy Policy), Ex. C ¶ 2 (Privacy
24 Guide).)³

26 ³ What the Complaint alternatively refers to as the “Statement of Rights and Responsibilities” (Compl.
27 ¶¶ 22, 26), “Terms and Conditions” (*id.* ¶¶ 38, 101), “Terms of Use” (*id.* ¶ 26), and “Terms of Service”
28 (*id.* ¶ 41(b)), Facebook formally refers to as the “Statement of Rights and Responsibilities.” On the
Facebook website, the SRR is also sometimes referred to as “Terms.” (Yang Decl. ¶ 2, Ex. A.)

1 Plaintiffs assert general allegations that Facebook shared “personally identifiable
2 information” with advertisers. (Compl. ¶¶ 1, 3, 27.) Conspicuously, the Complaint does not
3 identify what, if any, of the named Plaintiffs’ information was actually disclosed. The only
4 allegation specific to Plaintiffs is that they “clicked on at least one third-party advertisement
5 displayed on Facebook” during the “relevant time period.” (*Id.* ¶¶ 5, 6.) Plaintiffs do not identify
6 the “relevant time period” when they purportedly clicked on an advertisement, anything specific
7 about the advertisement, or what information was allegedly disclosed by their actions. Also,
8 Plaintiffs do not allege that any advertiser ever used the unspecified information it allegedly
9 received to gather any personal information, much less any information specific to the named
10 Plaintiffs.

11 Plaintiffs state as legal conclusions that they have “suffered irreparable injury,” “suffered
12 harm,” and “suffered loss.” (*Id.* ¶¶ 93, 98, 120; *see also id.* ¶¶ 92, 97, 109.) But the Complaint
13 does not aver that any of Plaintiffs’ information has been disclosed or that such disclosure
14 resulted in any actual injury. The closest Plaintiffs come is a general, hypothetical allegation of
15 the potential for advertisers to obtain “confidential and sometimes highly sensitive information”
16 about a User. (*Id.* ¶ 32.)

17 **III. APPLICABLE STANDARDS**

18 A court may dismiss a claim under Federal Rule of Civil Procedure 12(b)(1) based on lack
19 of subject matter jurisdiction, and the motion may attack either the Complaint on its face or the
20 existence of subject matter jurisdiction in fact. *See Thornhill Publ’g Co., Inc. v. Gen. Tel. & Elec.*
21 *Corp.*, 594 F.2d 730, 732-33 (9th Cir. 1979). If a complaint does not establish standing under
22 Article III of the U.S. Constitution, a federal court does not have subject matter jurisdiction to
23 hear the case. *See Steel Co. v. Citizens for a Better Env’t*, 523 U.S. 83, 101-02 (1998).

24 A court may dismiss a claim under Rule 12(b)(6) when “there is no cognizable legal
25 theory or an absence of sufficient facts alleged to support a cognizable legal theory.” *Navarro v.*
26 *Block*, 250 F.3d 729, 732 (9th Cir. 2001). In deciding a motion under Rule 12(b)(6), “all material
27 allegations of the complaint are accepted as true, as well as all reasonable inferences to be drawn
28 from them.” *Id.* However, as the Supreme Court recently emphasized, “labels and conclusions,

1 and a formulaic recitation of the elements of a cause of action will not” survive a motion to
2 dismiss. *Bell Atl. Corp. v. Twombly*, 550 U.S. 544, 555 (2007). “[A] complaint must contain
3 sufficient factual matter, accepted as true, to ‘state a claim to relief that is plausible on its face.’
4 A claim has facial plausibility when the plaintiff pleads factual content that allows the court to
5 draw the reasonable inference that the defendant is liable for the misconduct alleged.” *Ashcroft v.*
6 *Iqbal*, 129 S. Ct. 1937, 1949 (2009) (quoting *Twombly*, 550 U.S. at 570). A plaintiff must
7 therefore plead “more than a sheer possibility that a defendant has acted unlawfully.” *Id.* at 1949.

8 Also, “to ‘[p]revent[] plaintiffs from surviving a Rule 12(b)(6) motion by deliberately
9 omitting . . . documents upon which their claims are based,’” a court may consider a writing
10 referenced in a complaint but not incorporated therein if the complaint relies on the document and
11 its authenticity is unquestioned. *See Swartz v. KPMG LLP*, 476 F.3d 756, 763 (9th Cir. 2007)
12 (quoting *Parrino v. FHP, Inc.*, 146 F.3d 699, 706 (9th Cir.1998)).⁴

13 IV. ARGUMENT

14 A. Plaintiffs Do Not Have Article III Standing Because the Complaint Does Not 15 Allege Actual Injury and, at Best, Alleges Nothing More than Conjectural or 16 Hypothetical Risk of Future Harm.

17 To have Article III standing to maintain an action in federal court, a plaintiff bears the
18 burden of alleging facts sufficient to establish (a) an “injury-in-fact,” (b) that the injury was
19 caused by the challenged conduct, and (c) that a favorable decision can address the injury. *Lujan*
20 *v. Defenders of Wildlife*, 504 U.S. 555, 560-61 (1992). The injury-in-fact must be “concrete in
21 both a qualitative and temporal sense.” *Whitmore v. Arkansas*, 495 U.S. 149, 155 (1990).
22 Plaintiffs must “allege an injury to [themselves] that is ‘distinct and palpable’ as opposed to
23 merely ‘abstract,’ and the alleged harm must be actual or imminent, not ‘conjectural’ or
24 ‘hypothetical.’” *Id.* (citations omitted). In a class action, each named plaintiff must establish that
25 they, “personally, have been injured” and thus have standing to bring the cause of action. *Lierboe*
26 *v. State Farm Mut. Auto. Ins. Co.*, 350 F.3d 1018, 1020 (9th Cir. 2003) (citation omitted). In

27 ⁴ As discussed in the Request for Judicial Notice filed herewith, the Complaint references Facebook’s
28 Statement of Rights and Responsibilities (SRR), Privacy Policy, and Privacy Guide (Compl. ¶¶ 20-26),
which, under applicable legal principles, the Court may properly consider in ruling on this motion. Copies
of these three documents are attached as Exhibits A through C to the Yang Declaration, filed herewith.

1 order to meet this requirement at the pleading stage, Plaintiffs must include allegations sufficient
2 to establish injury-in-fact to each of them individually.

3 Although the Complaint includes speculative assertions of possible danger that disclosing
4 User IDs or Usernames in referrer headers may pose to Users generally, it contains no allegations
5 that named Plaintiffs themselves have suffered actual injury or face a risk of imminent, palpable
6 injury as a result of such a disclosure—or that any information specific to any of the named
7 Plaintiffs was disclosed. In fact, other than alleging that Plaintiffs “clicked on at least one third-
8 party advertisement displayed on Facebook.com” during an undefined “relevant period,”
9 Plaintiffs make no allegations *at all* containing facts specific to themselves or their Facebook
10 accounts. The Complaint includes a single hypothetical situation that it alleges “*could* have the
11 effect of revealing to advertisers confidential and sometimes highly sensitive information,
12 including a User’s private interests.” (Compl. ¶ 32 (emphasis added).) But Plaintiffs provide no
13 support for this speculative claim and never allege that their own information was disclosed or
14 that there was any resulting injury.

15 Courts readily dismiss claims for lack of Article III standing when, as here, a plaintiff fails
16 to allege that it suffered any concrete or particularized injury resulting from defendants’ alleged
17 conduct. *See, e.g., Two Jinn, Inc. v. Gov’t Payment Serv., Inc.*, No. 09CV2701 JLS (BLM), 2010
18 WL 1329077, at *3 (S.D. Cal. Apr. 1, 2010) (dismissing claims under Cal. Bus. & Prof. Code
19 § 17200 for lack of Article III standing, finding that the plaintiff failed to allege an “injury in
20 fact” and that the “alleged ‘injury’ is mere conjecture, and is certainly not concrete or
21 particularized”); *Sanders v. Apple, Inc.*, 672 F. Supp. 2d 978, 984 (N.D. Cal. 2009) (noting
22 Article III standing has not been pled where “speculative inferences are necessary to establish
23 either injury or the connection between the alleged injury and the act challenged”); *Lee v. Capital*
24 *One Bank*, No. C 07-4599, 2008 WL 648177, at *3 (N.D. Cal. Mar. 5, 2008) (dismissal for lack
25 of Article III standing where injury was “hypothetical” and not “actual or imminent”). Here,
26 Plaintiffs have not and cannot allege *how* disclosure of User IDs and Usernames caused injury
27 “that is ‘distinct and palpable’ as opposed to merely ‘abstract,’ and . . . actual or imminent, not
28 ‘conjectural’ or ‘hypothetical.’” *Whitmore*, 495 U.S. at 155.

1 Additionally, the Complaint fails to allege any ongoing injury that would confer standing
2 for Plaintiffs’ injunctive-relief claims. Exposure to past harms does not automatically confer
3 standing for injunctive relief; rather, Plaintiffs must allege ongoing injury. *See Mayfield v. United*
4 *States*, 599 F.3d 964, 970 (9th Cir. 2010). In the instant case, however, the Complaint concedes
5 that after May 2010, no User IDs or Usernames were transmitted to advertisers via referrer
6 headers. (Compl. ¶ 33.) Thus, Plaintiffs’ own allegations show there is no ongoing threat of
7 injury, and they therefore lack standing under Article III to seek injunctive relief under California
8 Business and Professions Code § 17200 (Compl. ¶ 84), California Penal Code § 502 (*id.* ¶ 93),
9 and California Civil Code § 1750 (*id.* ¶ 99).

10 Because Plaintiffs have failed to allege injury-in-fact sufficient to confer Article III
11 standing, the Complaint should be dismissed.

12 **B. Plaintiffs Fail to State a Claim for Violation of Either Title I or Title II of the**
13 **Electronic Communications Privacy Act (“ECPA”) (Counts I and II).**

14 Plaintiffs also fail to allege the most basic facts necessary to support their first two counts
15 for violations of Title I and Title II of the ECPA, specifically any interception or disclosure of the
16 contents of any communications.⁵

17 Count I of the Complaint asserts that Facebook violated 18 U.S.C. § 2511(3)(a) of the
18 Wiretap Act. (Compl. ¶ 54.) Section 2511(3)(a) provides, subject to exceptions, that “a person or
19 entity providing an electronic communication service to the public shall not intentionally divulge
20 the contents of any communication (other than one to such person or entity, or an agent thereof)
21 while in transmission on that service to any person or entity other than an addressee or intended
22

23 ⁵ For clarity, we refer to Count I as alleging violation of the Wiretap Act, and Count II as alleging violation
24 of the Stored Communications Act (“SCA”). The Complaint refers to Count I as a violation of the
25 Electronic Communications Privacy Act (“ECPA”). The ECPA, Pub. L. 99-508, 100 Stat. 1848 (1986)
26 (codified as amended in various sections of 18 U.S.C.), was the name of legislation enacted by Congress in
27 1986. Among other things, Title I of the ECPA amended the statute known as the Wiretap Act, 18 U.S.C.
28 § 2510 *et seq.* (the subject of Count I), which generally governs the contemporaneous interception of
communications while being transmitted, whereas Title II of the ECPA enacted the SCA, 18 U.S.C.
§ 2701 *et seq.* (the subject of Count II), which generally governs the disclosure of communications that are
in storage. Depending on context, courts and commentators sometimes use “ECPA” to refer to the
legislation, the Wiretap Act, the SCA, or all three.

1 recipient of such communication or an agent of such addressee or intended recipient.” 18 U.S.C.
2 § 2511(3)(a). An “electronic communication service” means any service which provides to Users
3 the ability to send or receive electronic communications. *Id.* § 2510(15). An “electronic
4 communication” is “any transfer of signs, signals, writing, images, sounds, data, or intelligence of
5 any nature transmitted in whole or in part by a wire, radio, electromagnetic, photoelectronic or
6 photooptical system that affects interstate or foreign commerce.” *Id.* § 2510(12). The “contents”
7 of an electronic communication means “any information concerning the substance, purport, or
8 meaning of that communication.” *Id.* § 2510(8).

9 Count II of the Complaint asserts that Facebook violated 18 U.S.C. §§ 2702(a)(1) and
10 (a)(2) of the SCA.⁶ (Compl. ¶¶ 65, 66, 70.) Section 2702(a)(1) provides, subject to exceptions,
11 that “a person or entity providing an electronic communication service to the public shall not
12 knowingly divulge to any person or entity the contents of a communication while in electronic
13 storage by that service.” 18 U.S.C. § 2702(a)(1). Section 2702(a)(2) provides, subject to
14 exceptions, that “a person or entity providing remote computing service to the public shall not
15 knowingly divulge to any person or entity the contents of any communication which is carried or
16 maintained on that service . . . on behalf of . . . a subscriber or customer.” *Id.* § 2702(a)(2).

17 Exceptions under both the Wiretap Act and the SCA, allow providers to divulge the
18 contents of a communication to “an addressee or intended recipient of such communication.” 18
19 U.S.C. §§ 2511(3)(a), 2702(b)(1). A provider may also do so with the consent of the “originator .
20 . . of such communication,” *id.* §§ 2511(3)(b)(ii), 2702(b)(3), or the “subscriber” in the case of a
21 remote computing service under the SCA, *id.* § 2702(b)(3). Neither statute prohibits disclosure of
22 communications if the system “is configured so that such electronic communication is readily
23 accessible to the general public.” *Id.* § 2511(2)(g)(i) (applicable to “this chapter [the Wiretap
24 Act] or chapter 121 of this title [the SCA]”).

25 _____
26 ⁶ As to electronic communications, the same conduct cannot be a violation of both the Wiretap Act and the
27 SCA because they are mutually exclusive—one statute addresses communications while they are in transit,
28 *Konop v. Hawaiian Airlines, Inc.*, 302 F.3d 868, 878-79 (9th Cir. 2002) (holding that the Wiretap act protects communications during
“transmission” while the SCA protects communications while “stored”).

1 Plaintiffs' Complaint fails to state a claim under the Wiretap Act, 18 U.S.C. § 2511(3)(a),
2 or the SCA, *id.* §§ 2702(a)(1), (a)(2) (Counts I and II, respectively). First, User IDs and
3 Usernames constitute, at most, "customer records" and not the "contents of a communication."
4 Second, the Complaint does not overcome the "addressee or intended recipient" exception to
5 liability under the statutes. Third, the Complaint is devoid of any allegations that Facebook
6 revealed any communications that were not accessible to the public.

7 **1. The Complaint does not allege a disclosure of the "contents of a**
8 **communication."**

9 Plaintiffs' allegations center on disclosure of User IDs and Usernames included in referrer
10 headers transmitted by third-party browsers to advertisers.⁷ As an initial matter, because an
11 Internet address is not a "communication" within the intended scope of the statutes—and, instead,
12 operates to identify the location of a webpage on the Internet—these allegations do not satisfy the
13 threshold requirement to state a claim under the Wiretap Act or SCA. Even if a referrer header
14 could constitute a "communication" under the statutes, because the statutory sections at issue only
15 prohibit the disclosure of "the *contents* of a communication" while in transmission or in
16 electronic storage by the service provider, Facebook is not liable. 18 U.S.C. §§ 2511(3)(a),
17 2702(a)(1), 2702(a)(2) (emphasis added).

18 The "contents of a communication" means "any information concerning the substance,
19 purport, or meaning of that communication." 18 U.S.C. § 2510(8). Basic information such as a
20 User ID or Username does not constitute the "contents" of a communication, but instead
21 constitutes, at most, a User "record," which is governed by separate statutory provisions that do
22 not prohibit disclosure. *See Jessup-Morgan v. America Online, Inc.*, 20 F. Supp. 2d 1105, 1108
23 (E.D. Mich. 1998) (holding disclosure of an AOL User ID was not the "'content' of an electronic
24 communication" under 18 U.S.C. § 2702). The User records that were allegedly disclosed by
25 Facebook do not reveal the substance of any private communications. *See id.* (noting customer

26 _____
27 ⁷ The Complaint also alleges that the referrer header sometimes reveals the webpage the User was viewing
28 just prior to clicking on the advertisement. (Compl. ¶ 31.) But, as alleged in the Complaint, inclusion of
the webpage being viewed is only problematic if the header also reveals a unique User ID or Username
which would permit the advertiser to associate the webpage with the individual User. (*Id.* ¶ 32.)

1 account information is not the content of a communication); *cf. United States v. N.Y. Tel. Co.*, 434
2 U.S. 159, 167 (1977) (a pen register does not reveal the “contents of communications” under the
3 pre-ECPA Wiretap Act because it does not reveal the existence of a communication, just the
4 telephone number).

5 The Wiretap Act and SCA make an unambiguous distinction between “contents of a
6 communication” which are controlled by §§ 2702(a)(1) and (a)(2), and “customer records” which
7 are controlled by § 2702(a)(3). Sections 2702(a)(1) and (a)(2) are regularly applied to actual
8 communications which by their nature contain “content.” *See Theofel v. Farey-Jones*, 359 F.3d
9 1066, 1073 (9th Cir. 2004) (applying § 2702(a)(2) to email messages); *Quon v. Arch Wireless*
10 *Operating Co. Inc.*, 529 F.3d 892, 900 (applying §§ 2702(a)(1) and (a)(2) to text messages), *rev’d*
11 *on other grounds*, 130 S. Ct. 2619 (2010); *Crispin v. Christian Audigier, Inc.*, 717 F. Supp. 2d.
12 965, 972 (C.D. Cal. 2010) (applying §§ 2702(a)(1) and 2702(a)(2) to private messages and posts
13 on social networking sites); *Viacom Int’l Inc. v. YouTube Inc.*, 253 F.R.D. 256, 264 (S.D.N.Y.
14 2008) (applying §2702(a)(2) to videos). In contrast, § 2702(a)(3) has been applied to subscriber
15 account information, i.e., customer records. *See Jessup*, 20 F. Supp. 2d at 1108 (applying §
16 2702(a)(3) to AOL User ID); *Freedman v. America Online, Inc.*, 325 F. Supp. 2d 638, 646 (E.D.
17 Va. 2004) (applying § 2702(a)(3) to Internet subscriber account information such as User’s screen
18 name and membership start date).

19 The distinction between the “contents of a communication” and a User “record” is
20 important because the statutes place much more restrictive limits on the disclosure of the contents
21 of communications than they do on the disclosure of User records. For instance, under the SCA,
22 a provider has broad discretion to disclose a customer record “to any person other than a
23 governmental entity,” 18 U.S.C. § 2702(c)(6), or to a governmental entity when authorized by
24 § 2703, *id.* § 2702(c)(1). Under § 2703(c), a government entity can require an electronic
25 communication service provider or a remote computing service provider to disclose customer
26 “records,” including a User’s name, address, telephone connection records, records of session
27 times and durations, service utilization, subscriber number or identity (including temporarily
28 assigned network address), and payment methods. *Id.* § 2703(c)(2). The User IDs and

1 Usernames that Plaintiffs allege Facebook disclosed are, at most, analogous to a “subscriber
2 number or identity,” which is specifically defined by statute as a “record,” not “contents of a
3 communication.” *See id.* § 2703(c)(2); *see also U.S. v. Kennedy*, 81 F. Supp. 2d 1103, 1107-09
4 (D. Kan. 2000) (applying § 2703(c) to Internet subscriber account information, including name, e-
5 mail address, and membership history); *Freedman v. America Online, Inc.*, 412 F. Supp. 2d 174,
6 181 (D. Conn. 2005) (noting for Fourth Amendment purposes courts have “universally” held
7 there is a distinction between “the content of electronic communications, which [are] protected,
8 and non-content information, including a subscriber’s screen name and corresponding identity,
9 which [are] not”). Under the express provisions of § 2702(c)(6), Facebook may disclose such
10 “records” to “any person other than a governmental entity,” including a third-party advertiser.

11 As reflected in both the language and structure of the Wiretap Act and the SCA, the types
12 of information of which Plaintiffs complain (User IDs and Usernames) fall within the category of
13 User “records,” not the category of “contents of communications.” Therefore, Plaintiffs fail to
14 state a claim under the Wiretap Act or the SCA, and Counts I and II should be dismissed.⁸

15 **2. The Complaint fails to overcome the “addressee or intended recipient”**
16 **exception to liability.**

17 Under both the Wiretap Act and the SCA, a provider may divulge contents of a
18 communication to “an addressee or intended recipient of such communication.” 18 U.S.C.
19 §§ 2511(3)(a), 2702(b)(1). Plaintiffs make conclusory allegations that Facebook violated the
20 statutes by divulging information to advertisers. (*See Compl.* ¶¶ 57, 65.) However, the specific
21 facts Plaintiffs allege do not establish that Facebook divulged the contents of a communication
22 (as discussed above), or that any information was transmitted to anyone other than an addressee
23 or intended recipient. Specifically, Plaintiffs allege that when a User clicks on an advertisement,
24 the User is “asking Facebook to send an electronic communication to the advertiser.” (*Id.* ¶ 56.)
25 This purported “communication” takes the form of the “Referrer Header transmission” sent by the
26 User’s web browser to the advertiser. (*Id.* ¶ 28.) Even if the referrer header transmission by the

27 ⁸ Furthermore, because these claim fail, they cannot support a claim that Facebook acted “unlawfully”
28 under California Business and Professions Code § 17200. (*See infra* § IV.C.2.)

1 browser could be deemed a communication (and as discussed above, it cannot), by Plaintiffs’ own
2 admission, the advertiser is the “addressee or intended recipient” of this purported
3 “communication.” The Wiretap Act and SCA expressly permit the contents of a communication
4 to be sent to the “addressee or its intended recipient.” Accordingly, Counts I and II should be
5 dismissed.

6 **3. The Complaint does not allege that Plaintiffs’ profile pages contained**
7 **any information that was not accessible to the public.**

8 Both the SCA and the Wiretap Act provide that a provider shall not be liable where a
9 communication is “readily accessible to the general public.” 18 U.S.C. § 2511(2)(g)(i). And
10 under both statutes, a provider may divulge the contents of a communication with the consent of
11 the “originator . . . of such communication,” *id.* §§ 2511(3)(b)(ii), 2702(b)(3), or the “subscriber”
12 in the case of a remote computing service under the SCA, *id.* § 2702(b)(3).

13 The Complaint alleges—with no supporting facts or specific examples—that with the
14 User ID or Username, advertisers hypothetically can navigate to a User’s profile and see
15 information posted there, such as a User’s name, gender, pictures, friends, and networks. (Compl.
16 ¶¶ 29, 70.) Plaintiffs concede that Users voluntarily provide the information posted on their
17 profile pages for the purpose of sharing that information with others online. (*Id.* ¶¶ 12, 14.) And
18 Plaintiffs have alleged no facts whatsoever (nor can they) that any information that could have
19 been accessed by third parties on Plaintiffs’ profiles was private or was not available to the
20 general public. Because Plaintiffs do not point to any private communication that allegedly was
21 divulged to an advertiser, their claims under the Wiretap Act and the SCA must be dismissed.
22 *See* 18 U.S.C. §§ 2511(2)(g)(i), 2511(3)(b)(ii), 2702(b)(3); *see also* *Snow v. DirecTV, Inc.*, 450
23 F.3d 1314, 1321-22 (11th Cir. 2006) (holding that information on a website that is readily
24 accessible by the general public is not protected by the SCA and that “[t]o survive a motion to
25 dismiss, [Plaintiff] must have alleged, at a minimum, facts from which we could infer that his
26 electronic bulletin board was not readily accessible to the general public”). Therefore, Plaintiffs
27 fail to state a claim under the Wiretap Act or the SCA, and Counts I and II should be dismissed.

28

1 **C. Plaintiffs Fail to State a Claim for Violation of California Business and**
2 **Professions Code § 17200 (Count III).**

3 Plaintiffs allege that Facebook violated California Business and Professions Code § 17200
4 *et seq.* (the Unfair Competition Law, or “UCL”) by disclosing Users’ personal information to
5 third-party advertisers without Users’ authorization. (Compl. ¶ 79.) The UCL prohibits three
6 kinds of unfair competition: unlawful, fraudulent, and unfair practices. *Daugherty v. Am. Honda*
7 *Motor Co., Inc.*, 144 Cal. App. 4th 824, 837 (2006). Plaintiffs do not have standing to bring a
8 claim under the UCL and, even if they did, have not sufficiently alleged that Facebook acted
9 unlawfully, fraudulently, or unfairly.

10 **1. Plaintiffs do not have standing to bring the present action.**

11 In order to have standing under the UCL, Plaintiffs must allege they “suffered injury in
12 fact and ha[ve] lost money or property as a result of such unfair competition.” Cal. Bus. & Prof.
13 Code § 17204; *see also Californians for Disability Rights v. Mervyn’s, LLC*, 39 Cal. 4th 223, 232
14 (2006) (“A private plaintiff has standing under the UCL if he or she has suffered “injury in fact
15 and has lost money or property as a result of such unfair competition.”); *Animal Legal Defense*
16 *Fund v. Mendes*, 160 Cal. App. 4th 136, 145, 148 (2008). Plaintiffs have alleged neither “lost
17 money or property” as a result of Facebook’s alleged actions nor “injury in fact.”

18 Plaintiffs have not alleged the loss of any money or property as result of Facebook’s
19 actions. Plaintiffs have not alleged that their personal information was obtained by advertisers
20 (*see supra* § IV.A) or that their personal information was used in a way that caused them to suffer
21 a loss of money or property. And Plaintiffs do not otherwise allege that they paid or otherwise
22 tendered money to Facebook – they cannot because Facebook is free – or that they have
23 otherwise lost money or property as a result of Facebook’s alleged conduct. Plaintiffs’
24 conclusory requests for “restitution” or “disgorgement” from Facebook, without a single factual
25 allegation suggesting of loss of money or property, are insufficient to satisfy this element. *See*
26 *Walker v. Geico Gen. Ins. Co.*, 558 F.3d 1025, 1027 (9th Cir. 2009) (UCL standing is “limit[ed]
27 . . . to individuals who suffer losses of money or property that are eligible for restitution”);
28

1 *Buckland v. Threshold Enters., Ltd.*, 155 Cal. App. 4th 798, 817 (2007); *Korea Supply Co. v.*
2 *Lockheed Martin Corp.*, 29 Cal. 4th 1134, 1148 (2003) .

3 Furthermore, Plaintiffs have not alleged that they have suffered “injury in fact,” which
4 requires allegations of “actual or imminent, not ‘conjectural’ or ‘hypothetical’ injury.” *Troyk v.*
5 *Farmers Group, Inc.*, 171 Cal. App. 4th 1305 (2009) (the proposition adding the “injury in fact”
6 requirement referred specifically to the standing requirements of the United States Constitution,
7 which include “actual or imminent, not ‘conjectural’ or ‘hypothetical’” injury) (quoting *Lujan*,
8 504 U.S. at 560-61); *Animal Legal Defense Fund*, 160 Cal. App. 4th at 145, 148 (affirming
9 dismissal of plaintiffs’ UCL claim for failure to allege that their injury was “economic, at least in
10 part,” as required for standing). Plaintiffs have made no allegations that any potential harm to
11 them was “actual or imminent.”

12 Furthermore, even if Plaintiffs *had* pled that Facebook provided a third party with their
13 personal information without authorization (which they have not), such an allegation would be
14 insufficient to plead a loss of property or money. For instance, in *Ruiz v. Gap, Inc.*, this Court
15 held that allegations that defendant improperly disclosed plaintiff’s Social Security number did
16 not “somehow constitute[] a loss of property” sufficient to allege a violation of the UCL. *See* 540
17 F. Supp. 2d 1121, 1128 (N.D. Cal. 2008) (dismissing plaintiff’s complaint for failure to allege any
18 loss of property as required by § 17200), *aff’d*, No. 09-15971, 2010 WL 2170993 (9th Cir. May
19 28, 2010) (unpublished); *see also Thompson v. Home Depot, Inc.*, No. 07-cv-1058, 2007 WL
20 2746603, at *3 (S.D. Cal. Sept. 18, 2007) (rejecting plaintiff’s argument that his personal
21 information (including his name, telephone number, and signature) constituted property under the
22 UCL and dismissing his claim).⁹ Thus, even if Plaintiffs had adequately alleged that Facebook
23 disclosed their personal information, the Complaint would not state a claim under § 17200.

24 _____
25 ⁹ Other districts have similarly concluded release of personal information is not a loss of “property” or has
26 no compensable value. *See Amburgy v. Express Scripts, Inc.*, 671 F. Supp. 2d 1046, 1057-58 (E.D. Mo.
27 2009) (holding allegations that defendant released plaintiff’s Social Security number, date of birth, and
28 prescription medicine information did not allege a violation of Missouri’s unfair practices law as it was not
a loss of property); *In re JetBlue Airways Corp. Privacy Litig.*, 379 F. Supp. 2d 299, 303 (E.D.N.Y 2005)
(stating “[t]here is no support for the proposition that an individual’s [] personal information has or had
any compensable value in the economy at large”).

1 **2. Plaintiffs have not sufficiently alleged that Facebook has acted**
2 **“unlawfully” in violation of § 17200.**

3 In support of their claim under the UCL “unlawful” prong, Plaintiffs allege that Facebook
4 violated four statutes, the Wiretap Act (what the Complaint refers to as the ECPA), the SCA,
5 California Civil Code § 1750, and California Penal Code § 502. (Compl. ¶ 80.) However, as
6 discussed herein (§§ IV.B, IV.D, IV.E), those claims must each be dismissed for failure to state a
7 claim. Thus, Plaintiffs’ UCL “unlawful” prong claim should be dismissed for failure to state a
8 claim. *See Whiteside v. Tenet Healthcare Corp.*, 101 Cal. App. 4th 693, 706 (2001) (when a
9 complaint fails to state a violation of an underlying law, a § 17200 claim premised on such an
10 alleged violation fails to state a claim).

11 **3. Plaintiffs have not sufficiently alleged that Facebook acted**
12 **“fraudulently” in violation of § 17200.**

13 Claims brought under the “fraud” prong of the UCL must be pled with particularity under
14 Federal Rule of Civil Procedure 9(b). *See Fortaleza v. PNC Fin. Servs. Group, Inc.*, 642 F. Supp.
15 2d 1012, 1020 (N.D. Cal. 2009) (holding that claims for fraudulent business practices must be
16 pled with particularity); *Quintero Family Trust v. OneWest Bank, F.S.B.*, No. 09-cv-1561, IEG
17 (WVG), 2010 WL 392312, at *11-12 (S.D. Cal. Jan. 27, 2010) (same); *see also Vess v. Ciba-*
18 *Geigy Corp. USA*, 317 F.3d 1097, 1103 (9th Cir. 2003) (UCL claim, where based on fraud, must
19 be pled with particularity). Thus, to satisfy Rule 9(b), “[a]verments of fraud must be
20 accompanied by ‘the who, what, when, where, and how’ of the misconduct charged.” *Vess*, 317
21 F.3d at 1106 (citations omitted). Furthermore, “[t]he plaintiff must set forth what is false or
22 misleading about a statement, and why it is false.” *In re GlenFed, Inc. Sec. Litig.*, 42 F.3d 1541,
23 1548 (9th Cir. 1994) (en banc), superseded by statute on other grounds as stated in *In re Silicon*
24 *Graphics, Inc. Sec. Litig.*, 970 F. Supp. 746, 754 (N.D. Cal. 1997). Plaintiffs must provide
25 support for each allegation, and “mere conclusory allegations of fraud are insufficient.” *Moore v.*
26 *Kayport Package Express, Inc.*, 885 F.2d 531, 540 (9th Cir. 1989).

27 Plaintiffs’ allegations do not satisfy the heightened Rule 9(b) particularity standard.
28 Plaintiffs allege that Facebook made statements in its Privacy Policy and in blog postings that

1 Users' personal information would not be provided to third parties without consent. (Compl.
2 ¶¶ 20-24, 81.) Plaintiffs further allege that these representations induced Users to submit their
3 personal information, which Facebook knowingly transmitted to third-party advertisers. (*Id.*
4 ¶ 81.) But Plaintiffs never allege with any particularity if or when Plaintiffs read the relevant
5 terms of the Privacy Policy or the blog postings. More importantly, the Complaint is utterly silent
6 on whether Plaintiffs *themselves* relied on any of these alleged representations, such that Plaintiffs
7 themselves were "induced" to post their personal information to the Facebook website. Likewise,
8 Plaintiffs fail to allege with specificity, as they must, how (or whether) any alleged representation
9 was false. Indeed, Plaintiffs do not point to a single instance where Facebook provided any
10 personal information associated with the named Plaintiffs (or any putative class member) to a
11 third-party advertiser in violation of its stated policies or otherwise. Plaintiffs also fail to plead
12 any particular facts regarding the advertisements displayed on Facebook they allegedly clicked
13 on, including when they clicked on an advertisement, which advertisement they clicked, or which
14 webpage they were on when they clicked it. Without these basic facts, the Complaint lacks the
15 particularity required to plead fraud under the UCL.

16 **4. Plaintiffs have not sufficiently alleged that Facebook acted "unfairly"**
17 **in violation of § 17200.**

18 Plaintiffs allege that Facebook "violated the unfair prong of the UCL by gaining control
19 over and divulging to third parties its Users' [personal information] without consent and under
20 false pretenses." (Compl. ¶ 82.) This allegation is insufficient in two respects. *First*, because it
21 alleges fraudulent conduct, as discussed above, it must be pled with particularity under Rule 9(b).
22 *Second*, Plaintiffs' allegations do not demonstrate "unfair" acts under § 17200.

23 Rule 9(b)'s heightened pleading standard applies, by its terms, to "*alleg[ations]* of fraud,"
24 not *claims* of fraud. Thus, even "where fraud is not a necessary element of a claim, a plaintiff
25 may choose nonetheless to allege in the complaint that the defendant has engaged in fraudulent
26 conduct." *See Vess*, 317 F.3d at 1103-04. Here, Plaintiffs have alleged that Facebook gained
27 control over Users' personal information "under false pretenses." (Compl. ¶ 82.) Plaintiffs have
28 not pled such circumstances with sufficient particularity. (*See supra* § IV.C.3.)

1 Furthermore, Plaintiffs’ allegations are insufficient to state a claim under the “unfair”
2 prong of § 17200. California courts have held that in order to state a claim for an “unfair”
3 business practice in the context of a UCL consumer action,¹⁰ a plaintiff must allege facts
4 sufficient to establish: (1) substantial consumer injury; (2) that the injury is not outweighed by
5 countervailing benefits to consumers; and (3) that the injury is one that consumers could not
6 reasonably have avoided. *Camacho v. Auto. Club of S. Cal.*, 142 Cal. App. 4th 1394, 1403 (2006)
7 (referring to factors under § 5 of Federal Trade Commission Act, codified at 15 U.S.C. § 45(n));
8 *accord Davis v. Ford Motor Credit Co. LLC*, 179 Cal. App. 4th 581, 596 (2009). But, as
9 discussed above (*supra* § IV.A), Plaintiffs have not sufficiently pled *any* injury, let alone a
10 “substantial” injury.¹¹ Nor have they pled that if they were injured, it may have been avoided or
11 that the benefit of Facebook’s services to other consumers did not outweigh the injury. Plaintiffs’
12 claim under the unfair prong must therefore be dismissed for failure to state a claim.

13 **D. Plaintiffs Fail to State a Claim for Violation of California Penal Code § 502**
14 **(Count IV).**

15 California Penal Code § 502 was enacted to prevent the knowing unauthorized access of
16 computer systems and theft or alteration of computer data. *See People v. Gentry*, 234 Cal. App.
17 3d 131, 141 n.8. (1991). It permits civil suit if, and only if, a computer system is accessed
18 “without permission” (i.e., broken into) by an outsider who thereby causes the victim some
19 damage or loss. *See Chrisman v. City of Los Angeles*, 155 Cal. App. 4th 29, 34 (2007) (“Section
20 502 defines ‘access’ in terms redolent of ‘hacking’ or breaking into a computer”). “[U]sing a

21 ¹⁰ In *Cel-Tech Commc’ns., Inc. v. Los Angeles Cellular Tel. Co.*, 20 Cal. 4th 163, 185 (1999), the
22 California Supreme Court reviewed definitions of “unfair” that had been developed by lower courts and
23 concluded they were “too amorphous and provide[d] too little guidance to courts and businesses.” The
24 Court adopted a test for competitor actions, but did not decide what test should apply in consumer actions.
25 *Id.* at 186-87.

26 ¹¹ After *Cel-Tech*, courts have used two other tests. *Drum v. San Fernando Valley Bar Ass’n*, 182 Cal.
27 App. 4th 247, 256 (2010). One requires that the unfair conduct be contrary to some legislatively declared
28 public policy that is “tethered to specific constitutional, statutory, or regulatory provisions.” The other,
essentially a pre-*Cel-Tech* test, requires that the business practice be “immoral, unethical, oppressive,
unscrupulous or substantially injurious to consumers” and that the court “weigh the utility of the
defendant’s conduct against the gravity of the harm to the alleged victim.” *Id.* at 256-57. Plaintiffs fail
under either test, as they allege neither a legislatively declared public policy limiting Facebook’s
disclosure of information voluntarily posted by Users that is “tethered to specific constitutional, statutory,
or regulatory provisions” nor harm substantial enough to outweigh the utility of Facebook’s services.

1 computer network for the purpose that it was designed to serve, even if in a manner that is
2 otherwise improper, is not the kind of behavior that the legislature sought to prohibit” and does
3 not constitute acting “without permission.” *Facebook, Inc. v. Power Ventures, Inc.*, No. C 08-
4 05780 JW, 2010 WL 3291750, at *7 (N.D. Cal. July 20, 2010). A plaintiff may only bring a civil
5 action under § 502—whether for compensatory damages or injunction—if he or she “suffers
6 damage or loss” as a result of a violation of subsection (c) and they are the owner or lessee of the
7 computer system or data. Cal. Penal Code § 502(e)(1). In conclusory fashion, Plaintiffs allege
8 violation of no fewer than six subsections of § 502(c), many bordering on the absurd. (Compl.
9 ¶¶ 86-91.) Plaintiffs’ shotgun approach notwithstanding, the statute is inapposite to the facts
10 alleged here, and Count IV should be dismissed for failure to state a claim.

11 **1. Facebook has not knowingly accessed or caused to be accessed**
12 **Plaintiffs’ computers or data without permission.**

13 Plaintiffs do not and cannot plead facts sufficient to show Facebook knowingly accessed
14 or caused to be accessed Plaintiffs’ data, computer, computer system, or computer network
15 without permission.¹² To the contrary, Plaintiffs repeatedly concede that they voluntary
16 interacted with Facebook by sharing information on Facebook’s website and by clicking on
17 advertisements displayed on Facebook. (Compl. ¶¶ 14, 28.) Facebook’s activities as pled do not
18 amount to the “‘hacking’ or breaking into a computer” that § 502 was intended to prohibit. *See*
19 *Chrisman*, 155 Cal. App. 4th at 34. In fact, the Statement of Rights and Responsibilities that
20 Plaintiffs rely on for the limitations placed on what Facebook may provide to advertisers (Compl.
21 ¶ 22) also provides Facebook with an irrevocable license to access and use any content a User
22 posts anywhere on Facebook. (*See* Yang Decl. Ex. B, ¶ 3.) This license precludes any claim that
23 Facebook accessed or used User information without permission. Thus, Plaintiffs have not
24 alleged Facebook “accessed” anything “without permission” under California Penal Code
25 §§ 502(c)(1), (c)(2), (c)(6) and (c)(7).

26 ¹² Plaintiffs’ allegations center around the alleged transmission of User IDs and Usernames to advertisers.
27 There are no allegations that Facebook improperly “accessed” a User’s computer, computer system, or
28 computer network, defined by the statute *i.e.* “to gain entry to, instruct, or communicate with the logical,
arithmetic, or memory function resources of a computer, computer system, or computer network.” Cal.
Penal Code § 502(a)(1).

1 Plaintiffs conclusorily allege that Facebook caused unspecified personal information
2 (data) to be accessed by advertisers based on vague and unsupported claims that advertisers *could*
3 allegedly use the User ID or Username transmitted by the referrer header function to navigate to a
4 User’s Facebook page and collect additional personal information. (*See id.* ¶ 29.) This theory
5 fails as well because Plaintiffs do not allege that any advertiser ever took these actions. Thus,
6 Plaintiffs have not alleged that Facebook “assist[ed] in providing” or “caus[ed]” any access of a
7 named Plaintiffs’ data, as required under California Penal Code §§ 502(c)(6) and (c)(7).

8 Because Plaintiffs fail to allege facts sufficient to show Facebook knowingly accessed or
9 caused to be accessed Plaintiffs’ (or any other User’s) data without permission, the Court should
10 dismiss the portion of Count IV premised on §§ 502(c)(1), (c)(2), (c)(6), and (c)(7).

11 **2. Facebook has not knowingly used or caused to be used computer**
12 **services or introduced a computer contaminant without permission.**

13 Plaintiffs do not and cannot allege facts sufficient to show Facebook knowingly without
14 permission used or caused to be used computer services in violation of § 502(c)(3). Computer
15 services are defined by the statute as, among other things, “computer time, data processing, or
16 storage functions, or other uses of a computer, computer system, or computer network.” Cal.
17 Penal Code § 502(a)(4). While the definition is not exclusive, it focuses on various computer
18 *uses*, a topic that is entirely missing from the Complaint. In fact, other than the conclusory
19 allegation that Facebook “knowingly and without permission used or caused to be used computer
20 services” (Compl. ¶ 88), computer services are not mentioned in the Complaint. Facebook
21 unquestionably has the right to use its own computers, systems, and networks. The Court should
22 dismiss the portion of Count IV premised on § 502(c)(3).

23 Similarly, Plaintiffs’ claim that Facebook knowingly and without permission introduced a
24 “computer contaminant” in violation of § 502(c)(8) is not supported by any factual allegations.
25 Computer contaminants refer to things such as computer viruses or worms and are statutorily
26 defined as “any set of computer instructions that are designed to modify, damage, destroy, record,
27 or transmit information within a computer, computer system, or computer network without the
28 intent or permission of the owner of the information.” Cal. Penal Code § 502(a)(10). Nothing in

1 Plaintiffs’ allegations suggest Facebook or any third-party advertiser introduced a set of
2 instructions modifying or damaging any computer, system, or network. In fact, other than the
3 conclusory allegation regarding the introduction of “computer instructions” (Compl. ¶ 91),
4 computer instructions are not mentioned in the Complaint. The Court should dismiss the portion
5 of Count IV premised on § 502(c)(8).

6 The statute’s own terms, definitions, and case law all contradict Plaintiffs’ attempt to
7 manipulate § 502 into a broad civil action that would cover any discontented Internet User’s
8 spurious claims. The statute was designed to prevent outsiders from hacking into a computer,
9 network, or system and altering or stealing the data therein, and it simply does not apply to the
10 facts Plaintiffs allege. Therefore, the Complaint fails to state a claim under California Penal Code
11 § 502, and Count IV should be dismissed.¹³

12 **E. Plaintiffs’ Consumer Legal Remedies Act (“CLRA”) Claim Must Be**
13 **Dismissed Because They Are Not “Consumers” Under the CLRA (Count V).**

14 CLRA claims can only be brought by a “consumer,” which is defined by the statute as “an
15 individual who seeks or acquires, *by purchase or lease*, any goods or services for personal,
16 family, or household purposes.” Cal. Civ. Code § 1761(d) (emphasis added). Plaintiffs admit
17 that the Facebook service is free. (Compl. ¶ 12.) Because Facebook’s service is free, by
18 definition it is not “purchased or leased” by a consumer and therefore the CLRA does not apply.
19 *See Schauer v. Mandarin Gems of California, Inc.*, 125 Cal. App. 4th 949, 960 (2005) (holding
20 non-purchaser of a ring was not “consumer” under statute who could maintain a CLRA claim);
21 *see also Berryman v. Merit Property Management, Inc.*, 152 Cal. App. 4th 1544, 1558 (2007)
22 (holding that the transfer of title and payment of escrow fees was not a “transaction” under the
23 CLRA that resulted in a purchase or lease of goods or services).¹⁴

24
25
26 ¹³ Furthermore, because this claim fails, it cannot support a claim that Facebook acted “unlawfully” under
27 Cal. Bus. & Prof. Code § 17200. (*See supra* § IV.C.2.)

28 ¹⁴ Moreover, because they fail to state a claim under § 1750 *et seq.*, their UCL claim predicated on breach
of this statute should be dismissed as well. (*See supra* § IV.C.2.)

1 **F. Plaintiffs’ Breach of Contract Claim Must Be Dismissed for Failure to Allege**
2 **Plaintiffs Have Suffered, or are Likely to Suffer, Any Actual Damages As a**
3 **Result of a Breach (Count VI).**

4 Plaintiffs must plead four elements in order to state a cause of action for breach of
5 contract: “[1] the contract, [2] plaintiffs’ performance (or excuse for nonperformance), [3]
6 defendant’s breach, and [4] damage to Plaintiff therefrom.” *Gautier v. Gen. Tel. Co.*, 234 Cal.
7 App. 2d 302, 305 (1965).¹⁵ Damages are an essential element the claim. *See First Commercial*
8 *Mortg. Co. v. Reece*, 89 Cal. App. 4th 731, 745 (2001). Further, “under California law, a breach
9 of a contract claim requires a showing of appreciable and actual damage.” *Ruiz*, 622 F. Supp. 2d
10 at 917. Plaintiffs’ sole damage allegation is that “[a]s a result of the Facebook’s misconduct and
11 breach of the Agreement described herein, Plaintiffs and the Class suffered injury.” (Compl. ¶
12 109.) Conclusory allegations of harm are not enough. *See Twombly*, 550 U.S. at 555.

13 As discussed above (*supra* § IV.A), Plaintiffs fail to allege facts sufficient to support a
14 claim that they suffered appreciable and actual damage. The Complaint includes general
15 allegations that certain information relating to unnamed Users, specifically, User IDs and
16 Usernames, were contained in Internet addresses that were transmitted to third-party advertisers
17 through a standard web browser function. But the Complaint contains no plausible allegation that
18 Facebook gave any personal information to an advertiser (and, in fact, repeatedly concedes that
19 any “referrer headers” were transmitted by Users’ browsers, if at all). And the named Plaintiffs
20 do not point to a single example of Facebook giving their personal information (or any of their
21 information) to an advertiser or in any way breaching any agreement with Plaintiffs. In fact,
22 other than the allegation that Plaintiffs have been registered Users of Facebook since at least 2008
23 and clicked on at least one third-party advertisement (Compl. ¶¶ 4-5), the complaint is devoid of
24 any facts specific to Plaintiffs. Moreover, the Complaint contains no allegations of monetary or
25 property loss specific to Plaintiffs or any other User.

26
27 ¹⁵ Pursuant to the SRR, California law governs claims arising between the parties. (Yang Decl. Ex. A,
28 ¶ 15(1).) Accordingly, Facebook analyzes the common-law causes of action in the Complaint (breach of
contract and unjust enrichment) under California law.

1 Even if the Complaint did include allegations regarding specific personal information of
2 Plaintiffs that had been disclosed—again, the Complaint utterly fails to do so—such disclosure,
3 without more, would not constitute actionable damages sufficient to support a breach of contract
4 cause of action. Courts that have analyzed whether disclosure of personal information constitutes
5 actionable damages for a breach of contract claim have found that it does not. *See, e.g., Ruiz*, 622
6 F. Supp. 2d at 917 (under California law, “[plaintiff] cannot show he was actually damaged by
7 pointing to his fear of future identity theft”); *In re JetBlue Airways Corp. Privacy Litig.*, 379 F.
8 Supp. 2d 299, 326-27 (E.D.N.Y. 2005) (loss of privacy and deprivations of “economic value”
9 based on disclosure of personal information did not constitute actionable damages for a breach of
10 contract action); *Dyer v. Nw. Airlines Corps.*, 334 F. Supp. 2d 1196, 1200 (D.N.D. 2004)
11 (dismissing breach of contract claim premised on “conclusory statements” of damage from
12 disclosure of personal information). This is so even if this Court were to hold that Plaintiffs have
13 Article III standing. *Doe v. Chao*, 540 U.S. 614, 624-25 (2004) (explaining that an individual
14 may suffer Article III injury and yet fail to plead a proper cause of action). Accordingly, the
15 breach of contract claim fails as a matter of law and should be dismissed.

16 **G. Plaintiffs Fail to State a Claim Under California Civil Code §§ 1572 and 1573**
17 **(Count VII).**

18 Plaintiffs have not alleged facts sufficient to state a claim for violation of California Civil
19 Code §§ 1572 and 1573, which define actual and constructive fraud in the formation of contracts.
20 As discussed above (*supra* § IV.C.3) and repeated briefly here, an action sounding in fraud must
21 be pled with particularity under Rule 9(b) to give defendants notice of the offense and an
22 opportunity to defend against it. *See Kearns v. Ford Motor Co.*, 567 F.3d 1120, 1124 (9th Cir.
23 2009). Plaintiffs do not do so. They fail to allege if or when they read Facebook’s alleged
24 representations; whether they relied upon them when choosing to register on Facebook or share
25 any information; which third-party advertisements they clicked on; if they suffered any damage or
26 harm; if so, the nature of the harm; and so on. In short, the Complaint does not contain any
27 particularized circumstances constituting the purported fraud that would permit Facebook to
28

1 respond to or defend against Plaintiffs’ fraud allegations. Count VII should therefore be
2 dismissed.

3 Also, because damages are a necessary element of any fraud claim, Plaintiffs’ Complaint
4 fails to state a claim on this ground as well. *See Small v. Fritz Co.*, 30 Cal. 4th 167, 173-74
5 (2003). Again, even if the Complaint had alleged facts specific to the named Plaintiffs, the
6 disclosure of personal information is not a loss of property under California law. *See Ruiz*, 540 F.
7 Supp. 2d at 1128; *Thompson*, 2007 WL 2746603, at *3. Nor have Plaintiffs articulated any other
8 grounds supporting damages. Count VII should be dismissed on this independent ground.

9 **H. Plaintiffs’ Unjust Enrichment Claim Fails as a Matter of Law (Count VIII).**

10 Plaintiffs’ unjust enrichment claim should also be dismissed on the ground that there is no
11 such independent cause of action in California. *See, e.g., Swanson v. USProtect Corp.*, No. C 05-
12 602 JF (HRL), 2007 WL 1394485, at *5 (N.D. Cal. May 10, 2007) (dismissing unjust enrichment
13 claim because “there is no cause of action in California for unjust enrichment”) (citing *Melchior*
14 *v. New Line Prods, Inc.*, 106 Cal. App. 4th 779, 793 (2003)). Such an improperly pled claim can
15 only survive if the court elects to reinterpret the “unjust enrichment” claim as some alternate legal
16 theory that would give rise to a restitutionary remedy. *See GA Escrow, LLC v. Autonomy Corp.*
17 *PLC*, No. C 08-01784 SI, 2008 WL 4848036, at *7 (N.D. Cal. Nov. 7, 2008).

18 Even if this Court did reinterpret Plaintiffs’ claim, a complaint cannot assert unjust
19 enrichment while simultaneously alleging breach of an express contract. *Gerlinger v.*
20 *Amazon.com Inc.*, 311 F. Supp. 2d 838, 856 (N.D. Cal. 2004) (in California, unjust enrichment is
21 a remedy in quasi-contract and “[a]n action based on quasi-contract cannot lie where a valid
22 express contract covering the same subject matter exists between the parties”) (citing *Paracor*
23 *Fin., Inc. v. Gen. Elec. Capital Corp.*, 96 F.3d 1151, 1167 (9th Cir. 1996)). This black-letter rule
24 is fatal to Plaintiffs’ unjust enrichment claim. Here, Plaintiffs allege an express contract forming
25 the basis for their breach of contract claim. (*See, e.g., Compl.* ¶¶ 26, 38, 101, 102.) Accordingly,
26 Plaintiffs’ unjust enrichment claim must be dismissed with prejudice. *See, e.g., Gerlinger*, 311 F.
27 Supp. 2d. at 856 (dismissing unjust enrichment claim with prejudice because the law does not
28 allow “a Plaintiff invoking state law to an unjust enrichment claim while also alleging an express

1 contract”); *GA Escrow, LLC*, 2008 WL 4848036, at *6-7 (“A Plaintiff cannot survive a motion to
2 dismiss an ‘unjust enrichment’ cause of action if the complaint also alleges tort claims and claims
3 based on the existence of a valid, express contract between the parties.”).

4 **V. CONCLUSION**

5 For the foregoing reasons, Plaintiffs lack standing to bring this action under Article III of
6 the United States Constitution and Plaintiffs fail to state a claim as a matter of law. Accordingly,
7 the Consolidated Class Action Complaint should be dismissed.

8

9 Dated: January 10, 2011

COOLEY LLP

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/s/

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Attorneys for Defendant FACEBOOK, INC.

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