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IN THE UNITED STATES DISTRICT COURT  
FOR THE NORTHERN DISTRICT OF CALIFORNIA  
SAN JOSE DIVISION

CLARENCE CHAN,

NO. C 10-02528 EJD

Plaintiff,

**ORDER GRANTING DEFENDANTS’  
MOTIONS FOR SUMMARY JUDGMENT**

v.

EMPIRE FIRE & MARINE INSURANCE  
COMPANY, ET AL.,

Defendants.

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**I. INTRODUCTION**

Presently before the Court are two matters: (1) Defendant Empire Fire and Marine Insurance Company’s (“Empire Fire”) Motion for Summary Judgment; and (2) Defendant Sterling National Insurance Agency, Inc.’s (“Sterling”) Motion for Summary Judgment. Empire Fire and Sterling seek summary judgment on Plaintiff Clarence Chan’s claims for bad faith breach of an insurance policy. Having reviewed the parties’ submissions, the Court finds this matter appropriate for decision without oral argument. Civil L. R. 7-1(b). For the reasons described below, the Court grants Defendants’ motions for summary judgment.<sup>1</sup>

**II. FACTUAL BACKGROUND**

Plaintiff Clarence Chan brings a cause of action against Defendants Empire Fire, Sterling, and Zurich (an unknown entity) for bad faith breach of an insurance policy. Empire Fire issued

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<sup>1</sup> This disposition is not designated for publication in the official reports.

1 Homeowner's Policy ZHO169746-1 to Chan at his home, 8308 Jo Marcy Drive, Las Vegas, NV  
2 89131. (Williams Decl. at 3; Ex. 1 thereto.)

3 Chan alleges that the house was burglarized on or about May 7, 2007. (Compl. at 2:22-24.)  
4 He subsequently filed an insurance claim for the allegedly stolen property, claiming losses in the  
5 amount of \$90,000. (Compl. at 3:4-8.)

6 Sterling, an agent for Empire Fire, handled Chan's claim on Empire Fire's behalf. (Williams  
7 Decl. at 5.) Sterling is not a party to the insurance policy. (Williams Decl. at 5; Ex. 1 thereto.)

8 Based on the initial investigation, Empire Fire advanced Chan nearly \$10,000. (Sikorski  
9 Decl. at 8; Williams Decl. at 4.) Mr. Chan has provided no evidence corroborating the existence  
10 of the vast majority of items which he claimed were stolen. Empire Fire found it necessary to  
11 conduct an Examination Under Oath ("EUO") of Mr. Chan, due to his inability to corroborate  
12 the approximately \$90,000 worth of items of personal property in the residence at the time of the  
13 alleged burglary. (Torio Decl. at 73.)

14 The Policy's COMMON POLICY CONDITIONS provide in part:

15 B. Duties After Loss

16 In case of a loss to covered property, we have no duty to provide coverage under  
17 this policy if the failure to comply with the following duties is prejudicial to us.  
18 These duties must be performed either by you, an "insured" seeking coverage, or a  
19 representative of either:

- 20 5. Cooperate with us in the investigation of a claim;
- 21 6. Prepare an inventory of damaged personal property showing the quantity,  
22 description, actual cash value and amount of loss. **Attach all bills, receipts, and**  
23 **related documents that justify the figures in the inventory;** [emphasis added]
- 24 7. As often as we reasonably require:
- 25 a. Show the damaged property;
- 26 b. **Provide us with records and documents** we request and permit us to  
27 make copies; and [emphasis added]
- 28 c. **Submit to an examination under oath**, while not in the presence of  
another "insured", and sign the same; [emphasis added]

(Sikorski Decl. at 78, and Ex. I thereto.)

The sections quoted above give Empire Fire the contractual right to:

- 1 1) Demand corroboration for each item in the inventory of lost personal property;
- 2 2) Demand records and documents from the insured regarding the claim; and
- 3 3) Question the insured at an EUO about the claim.

4 (Id. at 79.)

5 Empire Fire's first request to Mr. Chan to take his EUO occurred on October 30, 2007. In  
6 a letter, Empire Fire requested that Mr. Chan appear for an EUO on November 7, 2007 about the  
7 topics that were the subject of his claim. (Videa Decl., Ex. 3.) In the letter, Empire Fire outlined a  
8 series of documents that Mr. Chan was to bring to the EUO in order for Empire Fire to evaluate the  
9 claim. (Videa Decl., Ex. 3.)

10 Mr. Chan appeared at the EUO; however, at the lunch break, Mr. Chan said that he would  
11 not return after lunch. (Videa Decl., Ex. 4 at 106:9-15.) In addition, Mr. Chan failed to produce the  
12 documents necessary to evaluate his claim. (Videa Decl., Ex. 4 at 12:3-9; 21:11-22:5; 22:23-23;  
13 23:10-15.) Even before Mr. Chan terminated the EUO, he was uncooperative and refused to answer  
14 questions. (Id. at 30:10-22; 32:10-33:9.) Empire Fire notified Mr. Chan that his failure to complete  
15 the EUO would have adverse effects on his claim. (Id. at 9:24-10:6; 106:9-15; 106:20-107:6.) After  
16 the lunch break, counsel for Empire Fire waited for Mr. Chan but he did not return to the EUO. (Id.  
17 at 109:12-110:2.)

18 Although Mr. Chan walked out of the initial EUO, Empire Fire made a second attempt to  
19 give Mr. Chan an opportunity to continue with his EUO. On November 21, 2007, Empire Fire  
20 wrote to Mr. Chan seeking available dates for the continuation of his EUO and also seeking  
21 documents Mr. Chan had agreed to produce at the November 7, 2007 EUO. (Videa Decl., Ex. 5.)

22 Mr. Chan did not respond to Empire Fire's November 21, 2007 letter. (Videa Decl., Ex. 6.)  
23 Not having received a response, Empire Fire made a further attempt to schedule the EUO. On  
24 December 18, 2007, Empire Fire once again attempted to schedule the EUO, this time for January 3,  
25 2008. Id.

26 On or about January 2, 2008, Empire Fire's counsel received a telephone call from  
27 counsel for Mr. Chan, Mr. Paul J. Smoot, notifying Empire Fire of his representation of Mr. Chan on  
28 the claim. (Videa Decl., Ex. 7, 8, 25 at 29:19-30:11.)

1 At that time, Mr. Smoot requested that Empire Fire reschedule the EUO for a more  
2 convenient date. (Videa Decl., Ex. 8, 25 at 30:12-31:5.) Empire Fire's counsel agreed to reschedule  
3 the EUO. (Videa Decl., Ex. 8, 25 at 29:19-30:11.)

4 Empire Fire continued its efforts to reschedule Mr. Chan's EUO by communicating with  
5 Mr. Chan's counsel. On January 16, 2008, Empire Fire wrote a letter to Mr. Smoot asking that  
6 Mr. Chan provide the previously requested documentation necessary to evaluate the claim, and  
7 sought available dates from Mr. Chan to schedule the continuation of the EUO. (Videa Decl., Ex. 8,  
8 25 at 30:12-22.) Mr. Smoot did not respond to Empire Fire's January 16, 2008 letter. (Videa Decl.,  
9 Ex. 9, 25 at 34:19-35:12.)

10 Empire Fire's efforts to reschedule the EUO continued. On February 5, 2008 Empire  
11 Fire again wrote to Mr. Smoot seeking the requested documentation and rescheduling the  
12 EUO for February 19, 2008. (Videa Decl., Ex. 9, 25 at 35:13-17.) On February 6, 2008, Mr. Smoot  
13 notified Empire Fire that Mr. Chan was unavailable on February 19, 2008. (Videa Decl., Ex. 10, 11,  
14 25 at 35:22-36:2.)

15 On February 19, 2008 Empire Fire once again wrote to Mr. Smoot's office seeking to  
16 reschedule the EUO. There was no response to this letter. (Videa Decl., Ex. 11, 12, 25 at 37:4-23.)  
17 On March 10, 2008, Empire Fire persisted, writing again to Mr. Smoot seeking available dates to  
18 continue the EUO. (Videa Decl., Ex. 12, 25 at 38:13-24.)

19 It was not until March 31, 2008 that counsel for Empire Fire and Mr. Smoot agreed to  
20 reschedule the EUO for April 23, 2008. (Videa Decl., Ex. 13, 25 at 40:13-23.) On April 1, 2008,  
21 Empire Fire wrote to Mr. Smoot to confirm that the next EUO session was scheduled for April 23,  
22 2008 and that Mr. Chan would be providing documents necessary to evaluate the claim. (Videa  
23 Decl., Ex. 13, 25 at 49:19-25.)

24 Although Mr. Chan's EUO started as scheduled on April 23, 2008, Mr. Chan continued to  
25 obstruct the examination. During the majority of this second session, Mr. Chan was reluctant to  
26 answer questions regarding the source of cash he claimed he used to buy many items. (Videa Decl.,  
27 Ex. 14 at 190:7-191:2.) Thus, the April 23, 2008 session was adjourned early so that counsel for Mr.  
28 Chan could arrange for providing Empire Fire with the information requested. (Id. at 197:15-198:6.)

1 Empire Fire continued in its efforts to obtain the necessary information to evaluate Mr.  
2 Chan's claim via documentation or an EUO, but there was no response to Empire Fire's  
3 communications. On May 19, 2008, Empire Fire wrote to Mr. Smoot regarding the completion of  
4 Mr. Chan's EUO. (Videa Decl., Ex. 15, 25 at 56:22-25.) On May 23, 2008, Empire Fire again wrote  
5 to Mr. Smoot seeking earliest available dates for the continuation of the EUO. There was no  
6 response to this letter. (Videa Decl., Ex. 16, 17, 25 at 57:5-8.)

7 On June 12, 2008, Empire Fire once again wrote to Mr. Smoot seeking to reschedule the  
8 EUO. There was no response to this letter. (Videa Decl., Ex. 17, 25 at 57:14-17.)

9 Not having received any response to its letters, on or about July 11, 2008, Empire Fire  
10 scheduled another session for August 5, 2008. (Videa Decl., Ex. 18, 25 at 58:16-19.) The morning  
11 of August 5, 2008 counsel for Empire Fire received a telephone call from Mr. Smoot's office  
12 canceling the EUO. (Videa Decl., Ex. 19, 25 at 61:15-22.) That same day, August 5, 2008, Empire  
13 Fire wrote a letter to Mr. Smoot confirming that he had cancelled the EUO. (Videa Decl., Ex. 19.)  
14 Empire Fire again advised in this letter that Mr. Chan's decision not to attend the EUO could have  
15 adverse consequences for his insurance claim, including but not limited to a denial of the claim. Id.

16 On October 7, 2008, Mr. Smoot wrote a letter stating that the August 5, 2008 EUO had  
17 been cancelled because Mr. Chan was not feeling well, and stated that any date after  
18 November 7, 2008 would be appropriate for a continuance of the EUO. (Videa Decl., Ex. 20, 25 at  
19 63:21-64:12.)

20 Empire Fire's efforts continued even after Mr. Chan cancelled his August 5, 2008 EUO.  
21 On October 21, 2008, Empire Fire wrote a letter to Mr. Smoot asking for information regarding  
22 Mr. Chan's claim. There was no response to this letter. (Videa Decl., Ex. 21, 22, 25 at 85:13-16.)

23 Empire Fire wrote to Mr. Smoot again on October 30, 2008 and November 19, 2008, seeking  
24 to discuss this matter, but there was no response to this letter. (Videa Decl., Ex. 22, 23, 25 at 86:10-  
25 12 and 86:17-87:8.) Not having received any response to its letters, Empire Fire again scheduled  
26 another EUO session. On December 15, 2008, Empire Fire scheduled another session of the EUO  
27 for January 5, 2009. Counsel for Empire Fire appeared at the EUO in San Mateo but there was no  
28 appearance by Mr. Smoot or Mr. Chan. (Videa Decl., Ex. 24, 25 at 91:2-5.)

1 No communication from Mr. Smoot or Mr. Chan was received by Empire Fire regarding the  
2 January 5, 2009 EUO. (Videa Decl., ¶ 28.) Mr. Chan admits to having failed to provide Empire  
3 Fire with the documents requested,<sup>2</sup> including, but not limited to:

- 4 • his 2004-2006 tax returns
- 5 • documents reflecting gambling winnings or losses
- 6 • personal bank statements
- 7 • credit card statements, and
- 8 • documents regarding property damage to the alleged residence.

9 (Videa Decl., Ex. 26.)

10 In addition, Mr. Chan admits that he:

- 11 • failed to complete his EUO as requested by Empire Fire
- 12 • failed to return to the November 7, 2007 EUO after the lunch break, and
- 13 • failed to answer questions regarding the source of cash he claimed was used to buy  
14 various items during the April 23, 2008 EUO.

15 Id. Empire Fire spent over a year trying to schedule Mr. Chan's EUO and related documents  
16 without any cooperation from Mr. Chan.

17 On February 6, 2009, Empire Fire finally denied the claim and stated two reasons. First,  
18 Chan failed to produce requested relevant documentation. (Williams Decl. at 6; Ex. 2 thereto.)  
19 Second, Chan did not, as required under Empire Fire's insurance policy, complete an examination  
20 under oath. (Id.) Chan's compliance with this requirement is a condition precedent to obtaining  
21 policy benefits. (Williams Decl. at 6; Ex. 1 thereto; Torio Decl. at 3.)

22 On February 3, 2010, Chan filed this action, claiming "bad faith breach of contract."  
23 (Compl. at 1.) On February 18, 2011, Defendant Sterling filed a Motion for Summary Judgment.  
24 (Docket Item No. 30.) On May 23, 2011, Defendant Empire Fire also filed a Motion for Summary  
25 Judgment. (Docket Item No. 38.) Plaintiff filed no opposition to either summary judgment motion.

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27 <sup>2</sup> Mr. Chan failed to respond to these requests and are thus deemed admitted. Under  
28 FRCP 36(a)(3), failure to timely respond to Requests for Admission results in an automatic  
admission of the matters requested. Smith v. Pac. Bell Tel. Co., 662 F. Supp. 2d 1199, 1229  
(2009.)

1 **III. LEGAL STANDARD**

2 A motion for summary judgment should be granted if “there is no genuine dispute as to any  
3 material fact and the movant is entitled to a judgment as a matter of law.” Fed. R. Civ. P. 56(a);  
4 Addisu v. Fred Meyer, Inc., 198 F.3d 1130, 1134 (9th Cir. 2000). The moving party bears the initial  
5 burden of informing the Court of the basis for the motion and identifying the portions of the  
6 pleadings, depositions, answers to interrogatories, admissions, or affidavits that demonstrate the  
7 absence of a triable issue of material fact. Celotex Corp. v. Catrett, 477 U.S. 317, 323 (1986). If the  
8 moving party meets this initial burden, the burden shifts to the non-moving party to go beyond the  
9 pleadings and designate “specific facts showing that there is a genuine issue for trial.” Fed.R.Civ.P.  
10 56(e); Celotex, 477 U.S. at 324. To meet this burden, the non-moving party must come forward  
11 with admissible evidence. Fed. R. Civ. P. 56(c); see also, Hal Roach Studios, Inc. v. Feiner & Co.,  
12 Inc., 896 F.2d 1542, 1550 (9th Cir. 1990).

13 **IV. DISCUSSION**

14 **A. Sterling’s Motion for Summary Judgment**

15 Sterling moves for summary judgment on the ground that Plaintiff cannot maintain a breach  
16 of contract or bad faith claim against it, because Sterling was not a party to the insurance contract at  
17 issue. (Mot. at 3.)

18 As a general matter, a non-party, or nonsignatory, to a contract is not liable for a breach of  
19 that contract. See e.g., Britton v. Co-op Banking Grp., 4 F.3d 742, 744 (9th Cir.1993) (noting that a  
20 “contractual right may not be invoked by one who is not a party to the agreement”); Henry v. Assoc.  
21 Indem. Corp., 217 Cal. App. 3d 1405, 1416-17 (1990) (determining that where “[t]here was no  
22 direct contractual relationship between [the parties],” there was no basis from which “a breach of  
23 contract action could properly spring . . . .” (citing Gruenberg v. Aetna Ins. Co., 9 Cal. 3d 566  
24 (1973))); Egan v. Mut. of Omaha Ins. Co., 24 Cal. 3d 809, 824 (1979) (concluding that, when two  
25 insurance agents who were not parties to an insurance contract were sued for a breach of the  
26 covenant of good faith and fair dealing on that contract, “[b]ecause the only ground for imposing  
27 liability on either [agent] is breach of that promise, the judgments against them as individuals cannot  
28 stand . . . .”). See also Tri-Continent Int’l Corp. v. Paris Sav. and Loan Ass’n, 12 Cal. App. 4th

1 1354, 1359 (1993); Jones v. Aetna Cas. and Sur. Co., 26 Cal. App. 4th 1717 (1994); accord, Pitegoff  
2 v. Rocky Mt. Hosp. & Med. Serv., 2008 U.S. Dist. LEXIS 26349 (D. Nev. Mar. 19, 2008) (citing  
3 Gunny v. Allstate Ins. Co., 108 Nev. 344, 830 P.2d 1335, 1335-36 (Nev. 1992); United Fire Ins. Co.  
4 v. McClelland, 105 Nev. 504, 780 P.2d 193, 197 (Nev. 1989).

5 Sterling presents evidence that Empire Fire issued the insurance policy, and the policy was  
6 between Empire Fire and Plaintiff only. Under these circumstances, Plaintiff cannot assert a valid  
7 claim against Sterling for breach of contract or bad faith because Sterling was not a party to the  
8 contract. By this evidence, Sterling demonstrates the absence of a triable issue of material fact as to  
9 Plaintiff's claims against it.

10 Plaintiff did not oppose Sterling's summary judgment motion and offered nothing to counter  
11 any evidence presented by Sterling. Therefore, there is no genuine dispute of material fact as to  
12 Plaintiff's claims against Sterling for breach of contract or bad faith. Accordingly, the Court  
13 GRANTS Sterling's Motion for Summary Judgment.

#### 14 **B. Empire Fire's Motion for Summary Judgment**

15 Defendant Empire Fire moves for summary judgment on the basis that Mr. Chan failed to  
16 comply with the terms and conditions of the Empire Fire insurance policy, including the obligation  
17 to submit to an examination under oath. (Mot. at 4-5.) According to Defendant, Mr. Chan's failure  
18 to comply with this contractual precedent precludes Mr. Chan's right to policy benefits and therefore  
19 entitles Empire Fire to summary judgment on Mr. Chan's claims for breach of contract and bad  
20 faith. Id.

##### 21 1. Breach of Contract

22 "An insured's compliance with a policy requirement to submit to an examination under oath  
23 is a prerequisite to the right to receive benefits under the policy." Brizuela v. CalFarm Ins. Co., 116  
24 Cal. App. 4th 578, 587, 10 Cal. Rptr. 3d 661 (2004), citing Hickman v. London Assurance Corp.,  
25 184 Cal. 524, 534, 195 P. 45 (1920) (insured's refusal to submit to an examination was not justified  
26 and therefore the insured forfeited the rights to benefits under the policy). "Generally, in the  
27 absence of a reasonable excuse, when an insured fails to comply with the insurance policy  
28 provisions requiring an examination under oath and the production of documents, the breach



1 generally results in a forfeiture of coverage, thereby relieving the insurer of its liability to pay, and  
2 provides the insurer an absolute defense to an action on the policy.” Brizuela, 116 Cal. App. 4th at  
3 670, 10 Cal. Rptr. 3d 661 (citation omitted). The reasonableness of an insurer's conduct in  
4 processing a claim is “a question of law appropriate for determination on motion for summary  
5 judgment when only one conclusion about the conduct's reasonableness is possible.” West v. State  
6 Farm Fire and Cas. Co., 868 F.2d 348, 351 (1988).

7 Empire Fire contends that it is entitled to summary judgment as a matter of law because Mr.  
8 Chan failed to appear at or complete four scheduled EUOs.<sup>3</sup> It is undisputed that the policy imposed  
9 certain requirements on Mr. Chan, including the duty to submit to an examination under oath  
10 (“EUO”). The policy also imposed upon Mr. Chan the separate requirement to “[c]ooperate with us  
11 in the investigation of a claim.”

12 Empire Fire presents uncontroverted evidence that, despite its repeated requests, Mr. Chan  
13 refused to attend and complete his EUO. For well over one year, Empire Fire attempted to take Mr.  
14 Chan’s EUO. Mr. Chan failed to respond to a majority of Empire Fire’s letters requesting that he  
15 cooperate in scheduling his EUO. Given that it is a condition precedent to the rendition of policy  
16 benefits, Mr. Chan’s unexcused failure to appear for an EUO justifies Empire Fire’s denial of policy  
17 benefits. Mr. Chan has presented no evidence to support his allegation that Empire Fire breached its  
18 insurance contract. Thus, Mr. Chan cannot maintain a claim for breach of contract. Accordingly,  
19 Empire Fire’s Motion for Summary Judgment on this claim is granted.

## 20 2. Bad Faith - Breach of Implied Covenant of Good Faith and Fair Dealing

21 Mr. Chan asserts a cause of action for tortious breach of the implied covenant of good faith  
22 and fair dealing. Mr. Chan contends that Empire Fire’s refusal to pay for his losses was in bad faith.

23 Under California law, an insurer cannot breach the duty of good faith and fair dealing unless  
24 benefits are due under the policy. In re National Western Life Ins. Deferred Annuities Litigation,

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27 <sup>3</sup> Mr. Chan’s EUO was scheduled to take place on four different occasions: November 7,  
28 2007; April 23, 2008; August 5, 2008; and January 5, 2009. Mr. Chan left the first session after a  
couple of hours and refused to answer questions regarding his claim. During the second session he  
was again reluctant to answer questions and the EUO was adjourned early by mutual agreement.  
Mr. Chan failed to appear at the next two sessions.

1 467 F. Supp. 2d 1071, 1088 (S.D. Cal. 2006); Amadeo v. Principal Mut. Life Ins. Co., 290 F.3d  
2 1152, 1165 (9th Cir. 2002) (in California, “a breach of the obligations of the underlying contract is a  
3 *sine qua non* of a bad faith claim”); Waller v. Truck Ins. Exch., Inc., 11 Cal. 4th 1, 36 (1995) (the  
4 covenant of good faith and fair dealing is based on the contractual relationship between the insured  
5 and the insurer); Love v. Fire Ins. Exch., 221 Cal. App. 3d 1136, 1153 (1990) (the implied covenant  
6 of good faith and fair dealing depends on the insurer’s contractual obligation, which does not exist if  
7 the insurer does not owe insurance benefits).

8 Because a contractual obligation is the underpinning of a bad faith claim, Mr. Chan cannot  
9 maintain such a claim unless policy benefits are due under the contract. As discussed herein, Mr.  
10 Chan cannot maintain a claim for breach of contract. Without a contractual underpinning, Mr. Chan  
11 has no basis for a bad faith claim. Accordingly, Empire Fire’s motion for summary judgment on this  
12 claim is granted.

13 **V. ORDER**

14 For the foregoing reasons, the Court:

- 15 1) GRANTS Defendant Sterling’s Motion for Summary Judgment; and  
16 2) GRANTS Defendant Empire Fire’s Motion for Summary Judgment.

17 **IT IS SO ORDERED.**

18 Dated: July 29, 2011

19   
EDWARD J. DAVILA  
United States District Judge

1 **THIS IS TO CERTIFY THAT COPIES OF THIS ORDER HAVE BEEN DELIVERED TO:**

2 Clarence Chan  
3 3195 Alexis Drive  
4 Palo Alto, CA 94303

5 **Dated: July 29, 2011**

**Richard W. Wieking, Clerk**

6  
7 **By:           /s/ EJD Chambers**  
8 **Elizabeth Garcia**  
9 **Courtroom Deputy**

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