

1 **I. BACKGROUND**

2 Adobe is a Delaware corporation having its principal place of business in San Jose,
3 California. Complaint ¶ 7. SoftwareMedia is a Washington corporation with its principal place
4 of business in Salt Lake City, Utah. Declaration of Adam Childers at ¶ 4. Childers, the
5 President of SoftwareMedia, resides in Park City, Utah. *Id.* ¶¶ 2, 4.

6 SoftwareMedia operates a commercial website through which Internet consumers can
7 purchase computer software. Declaration of Christopher Johnson ¶ 3; Declaration of Nicole
8 Drey ¶ 3. The website allows users to place orders, create accounts, and live chat with a sales
9 representative. Drey Decl. ¶¶ 3, 6. The “SoftwareMedia Certifications and Credentials” page of
10 the website states that “SoftwareMedia.com is an authorized reseller of thousands of software
11 titles from dozens of manufacturers. Our close relationship with software manufacturers allows
12 us to provide you with unparalleled information, services and prices.” Drey Decl. Ex. P. The
13 page lists certifications and credentials from, among others, Symantec Corp., Trend Micro, Inc.,
14 Autodesk, Inc., Oracle Corp., Vmware, Inc., and McAfee, all of which are located in the
15 Northern District of California. Drey Decl. ¶ 3, Exs. K & P. The same page claims that
16 SoftwareMedia is “authorized to sell thousands of titles from dozens of manufacturers” including
17 Adobe. *Id.* In addition, SoftwareMedia uses the services of Twitter, Facebook, YouTube, and
18 Google Checkout, and has advertised as a sponsored link on Google. Drey Decl. ¶ 4, 7 & Ex. L.

19 Adobe alleges that through SoftwareMedia’s website, Defendants sell and distribute
20 unauthorized copies of Adobe Software to consumers. Complaint ¶ 15. Adobe also alleges that
21 Defendants use images identical or confusingly similar to Adobe Trademarks. Complaint ¶ 17.

22 **II. DISCUSSION**

23 **A. Service of Process**

24 “Before a federal court may exercise personal jurisdiction over a defendant, the
25 procedural requirements of service of summons must be satisfied.” *Omni Capital Int’l v. Rudolf*
26 *Wolff & Co.*, 484 U.S. 97, 104 (1987). Under Fed. R. Civ. Pro. 4(a)(1), the summons must “be
27 signed by the clerk” and “bear the court’s seal.” In this case, the summons did not bear the seal
28 of the Court or the signature of the clerk. Instead, the name of the clerk was typewritten on the

1 signature line, and the summons was stamped with the name of a deputy clerk. Drey Decl. Ex.
2 H.

3 The Ninth Circuit has concluded that “Rule 4 is a flexible rule that should be liberally
4 construed to uphold service so long as a party receives sufficient notice of the complaint.
5 Technical defects in a summons do not justify dismissal unless a party is able to demonstrate
6 actual prejudice. *Chan v. Society Expeditions*, 39 F.3d 1398, 1404 (9th Cir. 1994) (citing *United*
7 *Food & Comm. Workers Union, Local 1977 v. Alpha Beta Co.*, 736 F.2d 1371, 1382 (9th Cir.
8 1984). In similar contexts, the Ninth Circuit has determined that the lack of a court seal is a
9 technical violation. *See U.S. v. Smith*, 424 F.3d 992, 1008 (9th Cir. 2005) (holding that lack of a
10 court seal on warrant was a technical violation); *see also Ystrom v. Handel*, 252 Cal. Rptr. 110,
11 114 (Ct. App. 1988) (stating that the lack of a court seal “is a mere technicality and does not
12 render [a summons] ‘substantially defective’”).

13 Defendants have not shown that the technical defects in the summons prejudiced them in
14 any way. Accordingly, their request to quash the summons and dismiss the action for failure of
15 process will be denied.

16 **B. Personal Jurisdiction**

17 When a nonresident defendant raises a challenge to personal jurisdiction, the plaintiff
18 bears the burden of showing that jurisdiction is proper. *See Decker Coal Co. v. Commonwealth*
19 *Edison Co.*, 805 F.2d 834, 839 (9th Cir. 1986). In the context of a motion to dismiss based upon
20 pleadings and affidavits, the plaintiff may meet this burden by making a *prima facie* showing of
21 personal jurisdiction. *See Metropolitan Life Ins. v. Neaves*, 912 F.2d 1062, 1064 n. 1 (9th Cir.
22 1990). Here, Adobe “need only demonstrate facts that if true would support jurisdiction over the
23 defendant,” and “conflicts between the facts contained in the parties’ affidavits must be resolved
24 in [Adobe’s] favor for the purposes of deciding whether a *prima facie* case for personal
25 jurisdiction exists.” *Harris Rutsky*, 328 F.3d at 1129.

26 Because no federal statute governs personal jurisdiction, the Court applies the law of the
27 forum state. *See Love v. Associated Newspapers*, 611 F.3d 601, 608-09 (9th Cir. 2010).
28 California’s long-arm statute is co-extensive with federal standards; thus the Court may exercise

1 personal jurisdiction as long as doing so comports with federal constitutional due process. *Id.* at
2 609. “For a court to exercise personal jurisdiction over a nonresident defendant, that defendant
3 must have at least ‘minimum contacts’ with the relevant forum such that the exercise of
4 jurisdiction ‘does not offend traditional notions of fair play and substantial justice.’”
5 *Schwarzenegger v. Fred Martin Motor Co.*, 374 F.3d 797, 801 (9th Cir. 2004) (quoting
6 *International Shoe Co. v. Washington*, 326 U.S. 310, 316 (1945)). “Personal jurisdiction over
7 each defendant must be analyzed separately.” *Harris Rutsky & Co. Ins. Servs. v. Bell &*
8 *Clements Ltd.*, 328 F.3d 1122, 1130 (9th Cir. 2003).

9 **1. Whether the Court May Exercise Personal Jurisdiction Over SoftwareMedia**

10 “There are two forms of personal jurisdiction that a forum state may exercise over a
11 nonresident defendant – general jurisdiction and specific jurisdiction.” *Boschetto v. Hansing*,
12 539 F.3d 1011, 1016 (9th Cir. 2008). The Court takes up the question of specific jurisdiction
13 first. The Ninth Circuit has articulated a three-prong test for analyzing specific jurisdiction:

14 (1) The non-resident defendant must purposefully direct his activities or
15 consummate some transaction with the forum or resident thereof; or perform
16 some act by which he purposefully avails himself of the privilege of conducting
17 activities in the forum, thereby invoking the benefits and protections of its laws;

18 (2) the claim must be one which arises out of or relates to the defendant’s forum-
19 related activities; and

20 (3) the exercise of jurisdiction must comport with fair play and substantial justice,
21 i.e. it must be reasonable.

22 *Yahoo! Inc. v. La Ligue Contre Le Racisme Et L’Antisemitisme*, 433 F.3d 1199, 1206 (9th Cir.
23 2006) (quoting *Schwarzenegger*, 374 F.3d at 802).

24 **a. Purposeful availment**

25 The first prong, sometimes referred to as the “purposeful availment” prong, “may be
26 satisfied by purposeful availment of the privilege of doing business in the forum; by purposeful
27 direction of activities at the forum; or by some combination thereof.” *Id.* “Purposeful
28 availment” is treated differently in tort and contract cases. *Id.* Both copyright infringement and
trademark claims may be fairly characterized as tortious. *See Quigley v. Guvera IP Oty. Ltd.*,
No. C 10-03569 CRB, 2010 U.S. Dist. LEXIS 134409, at *7 (N.D. Cal. Dec. 20, 2010); *Brayton*

1 *Purcell LLP v. Recordon & Recordon*, 361 F. Supp. 2d 1135, 1140 (N.D. Cal. 2005).
2 Accordingly, the Court applies the “effects” test, which “focuses on the forum in which the
3 defendant’s actions were felt, whether or not the actions themselves occurred within the forum.”
4 *Yahoo!*, 433 F.3d at 1206 (quoting *Schwarzenegger*, 374 F.3d at 803). “The effects test is
5 satisfied if (1) the defendant committed an intentional act; (2) the act was expressly aimed at the
6 forum state; and (3) the act caused harm that the defendant knew was likely to be suffered in the
7 forum state.” *Love*, 611 F.3d at 609. In intellectual property cases, the Ninth Circuit has found
8 specific jurisdiction where a plaintiff bringing suit in its home forum against an out-of-state
9 defendant alleges that the defendant engaged in infringing activities knowing that plaintiff was
10 located in the forum. *See Amini Innovation Corp. v. JS Imports Inc.*, 497 F. Supp. 2d 1093, 1106
11 (C.D. Cal. 2007) (collecting cases).

12 **1. Intentional Acts**

13 Adobe alleges that SoftwareMedia intentionally advertised and sold Adobe-branded
14 products through its website. SoftwareMedia contends that Adobe has not shown that
15 SoftwareMedia intended that any of its action would violate Adobe’s copyrights or trademarks.
16 It claims that there is no evidence that Adobe told SoftwareMedia that it was infringing prior to
17 filing the instant action, and that it did not know that the software it sold was unauthorized.
18 However, the Ninth Circuit has construed intent as referring to “an intent to perform an actual,
19 physical act in the real world, rather than an intent to accomplish a result or consequence of that
20 act.” *Brayton Purcell LLP v. Recordon & Recordon*, 606 F.3d 1124, 1128 (9th Cir. 2010).
21 Under this construction, SoftwareMedia’s advertising, sales, and shipping of Adobe-branded
22 products were intentional acts.

23 **2. Aimed at the Forum State**

24 Whether activities undertaken through internet websites are aimed expressly at a forum
25 state is assessed under the *Cybersell* framework. *See Quigley v. Guvera IP Pty. Ltd.*, No. C10-
26 03569 CRB, 2010 U.S. Dist. LEXIS 134409, at *16 (Dec. 20, 2010). Under *Cybersell*, mere
27 operation of a passive website is insufficient to establish personal jurisdiction over a defendant,
28 while operation of an interactive, commercial website often is sufficient. *Cybersell, Inc. v.*

1 *Cybersell, Inc.*, 130 F.3d 414, 418 (9th Cir. 1997). Adobe alleges that SoftwareMedia’s website
2 is highly interactive. The website allows consumers to purchase products, create user accounts,
3 and interact with SoftwareMedia sales representatives through live chats. SoftwareMedia has
4 sold and shipped at least one product into California through the site.²

5 Adobe also alleges that SoftwareMedia has engaged in additional intentional activities
6 aimed at California. For example, SoftwareMedia allegedly It used the services of California
7 companies, including Google, Inc., Facebook, Inc., YouTube, LLC, and Twitter, Inc., to
8 advertise its products to users, and it allows users to make payments through the services of
9 Google Payment Corp., another California company. Adobe argues that SoftwareMedia’s acts
10 place it in direct competition with Adobe by not limiting its sales, activities, or solicitations of
11 new business to consumers located in Utah. *Cf. Brayton Purcell LLP*, 606 F.3d 1130 (9th Cir.
12 2010) (finding that defendant targeted the forum by placing itself in competition with the
13 plaintiff and not limiting its prospective new business to its own geographical area).

14 SoftwareMedia does not dispute these allegations. The interactivity of the website,
15 together with SoftwareMedia’s additional California contacts, is to show that SoftwareMedia’s
16 conduct was aimed expressly at this forum.

17 **3. Knowledge of Harm in Forum State**

18 SoftwareMedia claims that it did not know Adobe had an office in the Northern District
19 of California and therefore did not know that its actions would cause harm in this district.
20 Childers declares on behalf of SoftwareMedia that SoftwareMedia believed that Adobe’s
21 principal place of business was Seattle, Washington and had no knowledge that Adobe even had
22 an office in Northern California. Childers Decl. ¶ 7. However, Adobe points out that the
23 Adobe-branded product its counsel purchased from SoftwareMedia includes Adobe’s San Jose,
24 California, address. Johnson Decl. ¶ 6, Ex. D. It asserts that SoftwareMedia at one time was an
25 authorized Adobe reseller and agreed to the terms and conditions contained in Adobe’s reseller

26 ² The only evidence in the record regarding SoftwareMedia’s consumers concerns a sale
27 of software to Adobe’s counsel in Woodland Hills, California. Johnson Decl., ¶¶ 4-5. Ex. C.
28 Adobe indicates that it has intends to conduct additional discovery regarding SoftwareMedia’s
customers. Plaintiff’s Opposition 7:25-26.

1 agreement, which provide that any dispute would be litigated in the Northern District of
2 California. It also argues that because SoftwareMedia advertises its “close relationship with
3 software manufacturers,” the majority of which are located in Northern California,
4 SoftwareMedia knew or should have known that its activities targeted this forum. In light of
5 SoftwareMedia’s experience in the software industry, its previous business relationship with
6 Adobe, and the labeling on the Adobe-branded packaging that SoftwareMedia distributed, the
7 Court finds that Adobe has shown that SoftwareMedia engaged in intentional acts, aimed at
8 California, causing harm that it reasonably could have expected would be suffered in this forum.
9 *Cf. IO Group, Inc. v. Pivotal*, No. C 03-5286 MHP, 2004 U.S. Dist. LEXIS 6673, *6 (N.D. Cal.
10 Apr. 19, 2004) (concluding, in a copyright infringement case, that plaintiff “has adequately
11 demonstrated that defendants published images belonging to a California company, affecting an
12 industry primarily centered in California, knowing that harm would be felt in that state”).

13 **b. Relatedness**

14 SoftwareMedia next contends that Adobe has failed to show that the instant action arises
15 out of SoftwareMedia’s forum-related activities. It notes that this Court has held that the
16 purchase of allegedly infringing products by plaintiff’s counsel in the forum state cannot provide
17 the basis for establishing personal jurisdiction in a trademark case. *See Clarus Transphase*
18 *Scientific, Inc. v. Q-Ray, Inc.*, No. C 06-3450, 2006 WL 2374738 at *3 (N.D. Cal. Aug 16, 2006)
19 (“A plaintiff cannot manufacture personal jurisdiction in a trademark case by purchasing the
20 accused product in the forum state.”). However, SoftwareMedia’s forum related activities go
21 well beyond a single sale to Adobe’s agent. SoftwareMedia’s interactive website advertises the
22 sale of Adobe products as well as its “close relationship” with California firms. SoftwareMedia
23 also utilizes California firms for its advertizing, for the processing of at least some of its
24 payments, and for other services. Accordingly, the Court concludes that Adobe’s claim arises
25 out of SoftwareMedia’s contacts with California.

26 **c. Reasonableness**

27 Once purposeful direction is established, defendants may defeat jurisdiction only by
28 “present[ing] a compelling case that the presence of some other considerations would render

1 jurisdiction unreasonable.” *Core-Vent Corp. v. Nobel Indus. AB*, 11 F.3d 1482, 1487 (9th Cir.
2 1993) (quoting *Burger King*, 471 U.S. at 477). In addressing the question of reasonableness,
3 courts consider seven factors: (1) the extent of a defendant’s purposeful interjection; (2) the
4 burden on the defendant in defending in the forum; (3) the extent of conflict with the sovereignty
5 of the defendant’s state; (4) the forum state’s interest in adjudicating the dispute; (5) the most
6 efficient judicial resolution of the controversy; (6) the importance of the forum to the plaintiff’s
7 interest in convenient and effective relief; and (7) the existence of an alternative forum. *Burger*
8 *King*, 471 U.S. at 476-77.

9 SoftwareMedia bases its argument almost exclusively on the burden it would have in
10 litigating in California. It contends that litigating in the Northern District of California would
11 cause it undue hardship, and that Utah is an efficient and convenient forum for the instant
12 litigation. It describes the disruption and expense having a company representative travel to
13 California allegedly would create, and it argues that litigating in Utah would be little burden to
14 Adobe, a multi-billion dollar company with offices and employees in Utah.

15 Despite these concerns, SoftwareMedia has consented in its contracts with numerous
16 California companies to litigate all disputes arising from such contracts in this district, and at one
17 time it was a party to such an agreement with Adobe. Drey Decl. ¶¶ 3; Declaration of Chris
18 Stickle ¶ 3. In addition, as Adobe points out there are a number of ways to reduce the expense of
19 litigation, including the admission of counsel *pro hac vice*, the use of the Court’s mandatory e-
20 filing procedures, and this Court’s practice of allowing telephonic appearances for many
21 matters.³

22 **2. Whether the Court May Exercise Personal Jurisdiction Over Childers**

23 “Under the fiduciary shield doctrine, a person’s mere association with a corporation that
24 causes injury in the forum state is not sufficient in itself to permit that forum to assert personal
25 jurisdiction over the person.” *Davis v. Metro Productions, Inc.*, 885 F.2d 515, 520 (9th Cir.

26 1989). “For jurisdictional purposes, the acts of corporate officers and directors in

27
28 ³ Because the Court finds that the Court may exercise specific jurisdiction over SoftwareMedia, it need not reach the question of whether it may exercise general jurisdiction.

1 their official capacities are the acts of the corporation exclusively and are thus not material for
2 purposes of establishing minimum contacts as to the individuals. *Colt Studio, Inc. v. Badpuppy*
3 *Enterprise*, 75 F. Supp.2d 1104, 1111 (C.D. Cal. 1999). However, “[i]f the corporation is the
4 ‘alter ego’ of the individual defendants so as to justify disregard of the corporate entity, then a
5 finding of personal jurisdiction over the corporation will support a finding of personal
6 jurisdiction over the individuals.” *Id.*; see also *Davis*, 885 F.2d at 520. Alternatively, personal
7 jurisdiction over the individual may be exercised based upon “the individual’s control of, and
8 direct participation in the alleged activities” of the corporation. *Wolf Designs, Inc. v. DHR &*
9 *Co.*, 322 F.Supp.2d 1065 (C.D.Cal.2004); see also *Smith Noble LLC v. South Jersey Vinyl, Inc.*,
10 47 U.S.P .Q.2d 1944, 1946-47 (1998).

11 A plaintiff may show that a corporate employee is “the moving, active, conscious force
12 behind the infringing activity” by demonstrating that the corporate officer directs, controls,
13 ratifies, or participates in the infringing activity,” *Babbit Electronics v. Dynascan Corp.*, 38 F.3d
14 1161, 1184 (11th Cir.1994), or acts as the “guiding spirit and the active directing hand in full
15 charge of [the corporation’s] operations,” *International Mfg. Co. v. Landon, Inc.*, 336 F.2d 723,
16 728 (9th Cir. 1964). Personal liability for such infringement is appropriate without lifting the
17 corporate veil. *Babbit Electronics*, 38 F.3d at 1184.

18 Adobe contends that Childers is subject to personal jurisdiction because he controlled
19 and directly participated in the activities that give rise to jurisdiction over SoftwareMedia. In his
20 declaration, Childers acknowledges that he is President of SoftwareMedia, participated in
21 transactions for the company, and makes “important decisions regarding [SoftwareMedia’s]
22 business. Childers Decl. ¶¶ 3, 4, 16. In addition, Childers is listed as “ALL officers” on
23 SoftwareMedia’s filing with the Washington Secretary of State, and Adobe’s research indicates
24 that the address for SoftwareMedia is the same as that of a motorsports store and showroom also
25 owned by Childers. Drey Decl. Exs. T & V.

26 Childers nonetheless contends that Adobe has not shown that he was involved in the
27 allegedly infringing activities. Although he states that he has not personally done business as
28 www.softwaremedia.com, Childers does not dispute that he is the “guiding spirit and active

1 directing hand in full charge of [SoftwareMedia’s] activities.” Nor does he state that he was not
2 personally involved in establishing the interactive website or marketing and selling the allegedly
3 offending products.

4 While Childers does claim that he did not believe or know that any Adobe software sold
5 by SoftwareMedia was unauthorized or that any activity engaged in by SoftwareMedia would
6 cause harm to Adobe, such statements are insufficient to avoid personal liability. The issue is
7 whether Childers was the active and conscious force behind SoftwareMedia’s sales of infringing
8 products, not whether he was aware that the activity was infringing. Corporate officers are
9 personally liable for the corporation’s copyright and trademark infringements when they are a
10 “moving, active conscious force behind the corporation’s infringement”; it is immaterial whether
11 such individuals are aware that their acts will result in infringement. *Novel, Inc. v. Unicom*
12 *Sales, Inc.*, No. C-03-2785 MMC, 2004 U.S. Dist. LEXIS 16861, at **55-56 (N.D. Cal. Aug. 17,
13 2004).

14 **C. Venue**

15 Defendants contend that venue in the Northern District of California is improper and ask
16 the Court either to dismiss the instant action pursuant to 28 U.S.C. § 1406(a), or to transfer it to
17 the District of Utah pursuant to 28 U.S.C. § 1404(a).

18 **1. Proper Venue**

19 Plaintiff bears the burden of showing that venue is proper in the chosen district. *Koresko*
20 *v. Realnetworks, Inc.*, 291 F. Supp. 2d 1157, 1160 (E.D. Cal. 2003); *see also Piedmont Label Co.*
21 *v. Sun Garden Packing Co.*, 598 F.2d 491, 496 (9th Cir. 1979). "When there are multiple . . .
22 claims in an action, the plaintiff must establish that venue is proper as to . . . each claim."
23 *Multimin USA, Inc. v. Walco Internation, Inc.*, 2006 U.S. Dist. LEXIS 33624, 2006 WL
24 1046964, *2 (E.D. Cal. April 11, 2006).⁴

25
26 ⁴ Adobe notes correctly that “where venue exists for the principal claim of an action,
27 courts have agreed to adjudicate closely related claims even if they lacked an independent source
28 of venue.” *Save Our Cumberland Mountains, Inc. v. Clark*, 725 F.2d 1422, 1431 (D.C. Cir.
1984). However, courts have declined to utilize the doctrine of “pendent venue” over trademark
claims where venue was proper only for copyright infringement but not trademark infringement

1 “Civil actions, suits, or proceedings arising under any Act of Congress relating to
2 copyrights . . . may be instituted in the district in which the defendant or his agent resides or may
3 be found.” 28 U.S.C. § 1400(a). “The Ninth Circuit interprets this statutory provision to allow
4 venue ‘in any judicial district in which the defendant would be amenable to personal jurisdiction
5 if the district were a separate state.’” *Brayon Purcell LLP*, 606 F.3d at 1128 (quoting *Columbia*
6 *Pictures Television v. Krypton Broadcasting of Birmingham, Inc.*, 106 F.3d 284, 289 (9th Cir.
7 1997)). For the reasons articulated above, both SoftwareMedia and Childers are amenable to
8 personal jurisdiction in this judicial district, and venue for the copyright claim is appropriate.

9 Venue in a trademark claim is evaluated under the general venue statute, 28 U.S.C. §
10 1391(b), which provides that an action may be brought in “a judicial district in which a
11 substantial part of the events or omissions give rise to the claim occurred” In a trademark
12 infringement action, “a substantial part” of the events giving rise to the claims occur in any
13 district where consumers are likely to be confused by the accused goods, “whether that occurs
14 solely in one district or in many.” *Cottman Transmission Sys. v. Martino*, 36 F.3d 291, 295 (3d
15 Cir. 1994); *see also Golden Scorio Corp. v. Steel Horse Bar & Grill*, 596 F. Supp. 2d 1282 (D.
16 Ariz. 2009). Plaintiff only need show “that a substantial number of consumers of plaintiff’s
17 [trademarked products] who reside in this district may be confused by defendant’s use of the
18 [allegedly infringing] mark.” *Sutter Home Winery, Inc. v. Madrona Vineyards, L.P.*, No. C 05-
19 0587 MHP, 2005 U.S. Dist. LEXIS 4581, at *4, n.2 (N.D. Cal. March 23, 2005).

20 Defendants contend that Adobe has not shown that a “substantial part of the errors or
21 omissions” giving rise to the trademark claim occurred in the Northern District of California.
22 They point out that Adobe has not shown that SoftwareMedia has any customers in this district.
23 Indeed, the only record evidence of a sale by SoftwareMedia is of the sale to Adobe’s counsel in

24 _____
25 because the claims “are not so closely related that they justify adoption of a pendent venue
26 theory.” *Shari’s Berries Intern., Inc. v. Mansonhing*, No. 06-0768, 2006 U.S. Dist. LEXI 96563
27 (E.D. Cal. Aug 17, 2006); *see also United Truck & Equipment, Inc. v. Curry Supply Co.*, No. cv
28 08-01046, 2008 U.S. Dist. LEXIS 110213, at *32 n.4 (D. Ariz. Nov. 5, 2008) (noting that the
court was “unaware of even one federal case where a court which has an independent basis for
federal copyright claims used the ‘pendent venue’ doctrine to retain federal or state claims that
did not have an independent basis for venue”).

1 Woodland Hills, California, which is located in the Central District of California. However,
2 Adobe asserts that Defendants have offered unauthorized software to other consumers in the
3 Northern District of California through SoftwareMedia’s interactive website, have advertised the
4 software through companies in this district, and have allowed consumers to transact purchases
5 through those companies.

6 In evaluating venue in cases involving internet transactions, courts have found it “useful
7 to compare the law on personal jurisdiction to the law of venue in order to assess the
8 appropriateness of plaintiff’s chosen venue.” *Dakota Beef*, 445 F. Supp 2d, at 920. In particular,
9 courts have looked to whether the defendant could be said to have “entered” the district in a way
10 that would create confusion for plaintiff’s customers. *Id.*; *see also Jamba Juice Co.*, 2002 U.S.
11 Dist LEXIS 9459, at *7 (looking to the Ninth Circuit’s holding that “in order to establish
12 personal jurisdiction, a plaintiff must show ‘something more’ than the operation of a general
13 access website, specifically, ‘conduct directly targeting the forum’”).

14 Few courts have addressed a situation in which the defendant operates a highly
15 interactive website but there is no evidence of any sales in the district.⁵ In *The Ansel Adams*
16 *Publishing Rights Trust v. PRS Media Partners*, No. C 10-03740 JSW, 2010 U.S. Dist. LEXIS
17 126791 at *1 (N.D. Cal. December 1, 2010), the court concluded that venue was proper where
18 the defendants advertised allegedly infringing prints and posters on a website accessible to
19 consumers in the Northern District of California and accepted purchases directly through the site.
20 In *Dakota Beef, LLC v. Pigors*, 445 F. Supp. 2d 917 (N.D. Ill. 2006), however, the court found
21 that venue in a trademark suit against a South Dakota beef producer was not proper despite the
22 presence of an website that could take orders from customers within the district. In that case the
23 defendant offered affirmative evidence that only two orders were received from the website, no
24 orders were actually fulfilled, and no orders ever were shipped to Illinois.

25
26 ⁵Numerous courts have held that a defendant’s operation of a *passive* website containing
27 allegedly infringing material is insufficient to show that venue is proper in a given jurisdiction.
28 *See e.g., Golden Scorpio Corp.*, 596 F. Supp. 2d at 1287 (collecting cases). However, a website
coupled with even a small number of sales in the district can support a finding that venue is
proper. *See e.g. Sutter Home Winery*, 2005 U.S. Dist. LEXIS 4581, *4 n.2.

1 Here, Adobe has shown that although there is no record evidence of sales in this district,
2 Defendants have aimed their activities at this district to a sufficient degree that Adobe's
3 customers could be confused. Unlike the website in *Dakota Beef*, Defendants' website is both
4 active and widely promoted. Unlike the defendant in *Dakota Beef*, SoftwareMedia has
5 numerous contracts with Northern California software companies, service providers, and
6 advertisers. The prominent display of Defendants' "close relationship" with these local
7 companies creates an increased likelihood of confusion for consumers in this district.
8 Accordingly, the Court concludes that a substantial number of Adobe's consumers in the
9 Northern District of California could be confused by Defendants' allegedly infringing activities,
10 and that venue in this district is appropriate.

11 **2. Motion to Transfer**

12 "For the convenience of parties and witnesses, in the interest of justice, a district court
13 may transfer any civil action to any other district or division where it might have been brought."
14 28 U.S.C. § 1404(a). A motion for transfer pursuant to § 1404(a) lies within the discretion of the
15 court. *Jones v. GNC Franchising, Inc.*, 211 F.3d 495, 498 (9th Cir. 2000). Section 1404(a)
16 provides for transfer to a more convenient forum, "not to a forum likely to prove equally
17 convenient or inconvenient," *Van Dusen v. Barrack*, 376 U.S. 612, 646 (1964), and transfer
18 should not be granted if the effect is simply to shift the inconvenience to the plaintiff, *Decker*
19 *Coal Co. v. Commonwealth Edison Co.*, 805 F.2d 834, 843 (9th Cir. 1986). Defendants must
20 show that the balance of conveniences weighs heavily in favor of transfer in order to overcome
21 the strong presumption in favor of plaintiff's choice of forum. *Id.*

22 The decision whether to grant such a motion turns on the facts of the particular case. *Id.*
23 Factors to be weighed in deciding a motion for transfer include: (1) the location where the
24 relevant agreements were negotiated and executed; (2) the state that is most familiar with the
25 governing law; (3) the plaintiff's choice of forum; (4) the respective parties' contacts with the
26 forum; (5) the contacts relating to the plaintiff's cause of action in the chosen forum; (6) the
27 differences in the costs of litigation in the two forums; (7) the availability of compulsory process
28 to compel attendance of unwilling non-party witnesses; (8) the ease of access to sources of

1 proof; (9) the presence of a forum selection clause; and (10) the relevant public policy of the
2 forum state, if any. *Jones* at 498-99.

3 Defendants' motion to transfer focuses largely on the relative convenience of the parties.
4 The argue that traveling to Northern California to defend the instant suit would take a hard toll
5 on SoftwareMedia's operations and Childers's family life, while Adobe would not be burdened
6 significantly by litigating in Utah, where it has an office and 650 employees. They also suggest
7 that Salt Lake City, which has a larger airport than San Jose, would be more convenient for non-
8 party witnesses.

9 Adobe points to the strong presumption in favor of plaintiff's choice of forum. It claims
10 that transfer to Utah would require it to employ counsel in Utah and cause further delays. It also
11 contends that the vast majority of documents and third-party witnesses are located in California
12 because of Defendants' alleged relationship with California companies.

13 Neither party makes a particularly compelling argument regarding the relative hardships
14 or conveniences of the two fora. Neither forum appears to be appreciably more convenient for
15 potential witnesses. While Defendants claim that it would be a hardship for them to litigate in
16 this forum, they have entered into numerous contracts consenting to this forum in any related
17 litigation. Similarly, while undoubtedly will be some additional expenses for Defendants as a
18 result of having to litigate in a foreign jurisdiction, such expenses easily can be mitigated
19 through the use of electronic filing, telephonic appearances, and obtaining *pro hac vice* status for
20 their counsel. Defendants have not shown that the balance of the conveniences tips decidedly in
21 their favor.

22 III. ORDER

23 Accordingly, IT IS HEREBY ORDERED that the motion to dismiss and alternative
24 motion to transfer are DENIED.

25
26 IT IS SO ORDERED.

27 DATED: February 14, 2011

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JEREMY FOGEL
United States District Judge