

EXHIBIT A

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NORTHERN DISTRICT OF CALIFORNIA

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**IN THE UNITED STATES DISTRICT COURT
FOR THE NORTHERN DISTRICT OF CALIFORNIA
SAN JOSE DIVISION**

23 DUSTIN FREEMAN, JARED PARSLEY,
24 COLE PARR, and PRECIOUS
25 ARRINGTON on Behalf of Themselves and
26 All Others Similarly Situated

27 Plaintiffs,

28 v.

APPLE, INC., a Delaware Corporation;
GOGII, INC., a Delaware Corporation;
PANDORA MEDIA, INC., a California
Corporation; BACKFLIP STUDIOS, INC., a
Delaware Corporation; THE WEATHER
CHANNEL, INC., a Georgia Corporation;
DICTIONARY.COM, LLC, a California
Corporation; OUTFIT7 LTD., a Foreign
Corporation, ROOM CANDY, INC., a
California Corporation, SUNSTORM
INTERACTIVE, INC., an Indiana
Corporation,

Defendants.

cv10 5881
CASE NO. **5881**

**COMPLAINT – CLASS
ACTION**

JURY TRIAL DEMAND

- (1) Violation of CFAA, 18 U.S.C. § 1030;
- (2) Violation of CLRA, Civ. Code § 1750, *et seq.*;
- (3) Violation of California's Computer Crime Law, Penal Code § 502, *et seq.*;
- (4) Violation of Bus. and Profs. Code § 17200, *et seq.*;
- (5) Trespass;
- (6) Conversion; and
- (7) Unjust Enrichment.

1 On behalf of themselves and all others similarly situated, Plaintiffs,
2 DUSTIN FREEMAN, JARED PARSLEY, COLE PARR, and PRECIOUS AR-
3 RINGTON sue Defendants, APPLE, INC., GOGII, INC., PANDORA INC.,
4 BACKFLIP STUDIOS, INC., THE WEATHER CHANNEL, INC., DICTION-
5 ARY.COM, LLC, OUTFIT7, LTD., ROOM CANDY, INC., and SUNSTORM
6 INTERACTIVE, INC., and in support thereof, state:

7 This is a class action. Plaintiffs bring this action on their own behalf and on
8 behalf of all similarly situated individuals.

9 **I.**

10 **SUMMARY OF THE CASE**

11 1. This lawsuit involves the intentional interception, by Defendants, of
12 Plaintiffs' personally identifying information ("PII"). Defendants accomplish this
13 by using iPhone and iPad mobile device applications ("Apps"). Defendants
14 capture Plaintiffs' devices Unique Device ID ("UDID") – the unique identifying
15 number that Apple, Inc. ("Apple") assigns to each of its iPhones and iPads – and
16 transmits that information along with the devices' location data to third-party
17 advertisers. Apple, as a joint venturer with the remaining Defendants, aids and
18 abets this intentional taking and transmitting of Plaintiffs' PII. All of this is done
19 without Plaintiffs' consent and in violation of their legal rights. Plaintiffs bring
20 this lawsuit to rectify this wrong being systematically perpetrated upon them.

21 **II.**

22 **INTRADISTRICT ASSIGNMENT**

23 2. Defendant Apple, Inc.'s principle executive offices and headquarters
24 are located in this District at 1 Infinite Loop, Cupertino, California 95014. Intra-
25 district assignment to the San Jose Division is proper.
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III.

PARTIES

3. Plaintiff, DUSTIN FREEMAN, is a resident of Arlington in Tarrant County, Texas. At all times relevant to this action, Plaintiff FREEMAN has owned an iPhone and had the following iPhone Apps installed on his iPhone: Pandora, Paper Toss, and Weather Channel.

4. Plaintiff, JARED PARSLEY, is a resident of Royce City in Hunt County, Texas. At all times relevant to this action, Plaintiff PARSLEY has owned an iPhone and had the following iPhone Apps installed on his iPhone: Pandora, Paper Toss and TextPlus 4.

5. Plaintiff, COLE PARR, is a resident of Dallas in Dallas County, Texas. At all times relevant to this action, Plaintiff PARR has owned an iPhone and had the following iPhone Apps installed on his iPhone: Pimple Popper Lite, Pandora, Dictionary.com, Pumpkin Maker and Talking Tom Cat.

6. Plaintiff, PRECIOUS ARRINGTON, is a resident of Palmdale, California. At all times relevant to this action, Plaintiff ARRINGTON has owned an iPhone and had the following iPhone Apps installed on her iPhone: Pandora and Paper Toss.

7. Defendant, APPLE, INC. ("Apple"), is a California Corporation with its principal place of business in Cupertino, California. Apple manufactures and sells the popular mobile phone, the iPhone, as well as the iPad.

8. Defendant, GOGII, INC. ("Gogii"), is a Delaware Corporation with its principal place of business at 13160 Mindanao Way, Ste. 233, Marina Del Rey, California 90292. Defendant, Gogii, is the maker of the mobile device application ("App"), Textplus4.

9. Defendant, PANDORA MEDIA, INC., is a Delaware Corporation with its principal place of business at 2101 Webster Street, Ste. 1650, Oakland,

1 California 94612. Defendant, Pandora, is the maker of the iPhone App, Pandora.

2 10. Defendant, BACKFLIP STUDIOS, INC., is a Delaware Corporation
3 with its principal place of business in Boulder, Colorado. Defendant, Backflip
4 Studios Inc., is the maker of the iPhone App, Paper Toss.

5 11. Defendant, THE WEATHER CHANNEL, INC., is a Georgia
6 Corporation with its principal place of business at 300 Interstate North Parkway
7 SE, Atlanta, Georgia 30339-2403. Defendant, The Weather Channel, Inc., is the
8 maker of the iPhone App, Weather Channel.

9 12. Defendant, DICTIONARY.COM, LLC, is a California Corporation
10 with its principal place of business at 555 12th Street, Ste. 100, Oakland,
11 California 94607. Defendant, Dictionary.com, LLC, is the maker of the iPhone
12 App, Dictionary.com.

13 13. Defendant, OUTFIT7 LTD., is Slovenia limited company with its
14 principal place of business at Palo Alto, California. Defendant, Outfit7 Ltd., is the
15 maker of the iPhone App, Talking Tom Cat.

16 14. Defendant, ROOM CANDY, INC., is a California corporation with
17 its principal place of business in San Marino, California. Defendant, Room
18 Candy, Inc., is the maker of the iPhone App, Pimple Popper Lite.

19 15. Defendant, SUNSTORM INTERACTIVE, INC., is an Indiana
20 corporation with its principal place of business at 9643 Oakhaven Court,
21 Indianapolis, Indiana 46256. Defendant, Sunstorm Interactive, is the maker of the
22 iPhone App, Pumpkin Maker.

23
24 **IV.**

25 **JURISDICTION AND VENUE**

26 16. This Court has jurisdiction over this matter pursuant to 28 U.S.C.
27 §1332 (federal diversity jurisdiction), as one or more members of the proposed
28 class are residents of a different state from Defendants and the amount in

1 controversy likely exceeds the jurisdictional amount required by that code
2 section. This Court has jurisdiction pursuant to 28 U.S.C. §1331 (federal question
3 jurisdiction), as it involves allegations of violation of federal law. This Court has
4 pendent jurisdiction of all alleged state law claims.

5 17. Venue is appropriate in this District because Defendant Apple, as
6 well as certain members of the proposed class, are residents of this District and
7 Defendants have committed torts within the Northern District of California.

8 18. Each of the Defendants in this action, other than Defendant Apple,
9 sells or provides its mobile device application (“Apps”) to any iPhone and iPad
10 user who wishes to download them from the iTunes App Store. Each Defendant,
11 other than Apple, has thus marketed and sold its product within the State of
12 California and, upon information and belief, has sold or provided its products to
13 millions of California residents. Furthermore, each non-California Defendant has
14 contracted with a California company, Defendant Apple, to sell products on a
15 nationwide basis. Defendant Apple is a resident of the State of California and is a
16 resident of this District.

17 19. Thus, for those Defendants not residing within the State of
18 California, there exist sufficient minimum contacts with the State of California,
19 such that hailing them to answer for their violations of Plaintiffs’ legal rights in
20 the State of California does not offend traditional notions of fair play and
21 substantial justice.
22

23 **V.**

24 **STATEMENT OF FACTS**

25 20. This is a consumer Class Action lawsuit pursuant to Federal Rules of
26 Civil Procedure 23(a), (b)(1), (b)(2), and (b)(3).

27 21. The basis for Plaintiffs’ claims rest on Defendants’ use of an
28 intrusive tracking scheme implemented through the use of mobile device Apps on

1 Plaintiffs' iPhones and iPads.

2 22. Apps are computer programs that users can download and install on
3 their mobile computer devices, including iPhones and iPads.

4 23. While Apps have been available for some time, it was with the
5 introduction of Apple's iPhone in 2007 that Apps propelled themselves into a
6 position of prominence in the daily lives of many mobile device users.

7 24. With features more like a laptop than a mobile phone, the iPhone
8 enabled millions of mobile phone users to more effectively and more intuitively
9 access the Internet and perform the computer functions that have become
10 increasingly important in today's world. In addition, the iPhone features
11 numerous games and other forms of entertainment for its users.

12 25. Unlike most earlier mobile phones, the iPhone allows users to install
13 after-market programs, called Apps, onto their mobile device. This allows users,
14 such as Plaintiffs, to customize their iPhones to perform functions other than
15 those that the phones could perform when they were initially sold to the
16 consumers.

17 26. Numerous other mobile device manufacturers have followed Apple's
18 lead in allowing the installation of Apps on their users' mobile devices.

19 27. From the beginning, Apple has retained significant control over the
20 software that users can place on their iPhones. Apple claims that this control is
21 necessary to ensure smooth functioning of the iPhone. For instance, iPhone users
22 are only allowed to download software specifically licensed by Apple. If a user
23 installs any software not approved by Apple, the users' warranty is voided. If the
24 user updates the operating system on their iPhone, the non-licensed software is
25 erased by Apple.

26 28. Apple also retains a significant amount of control over the types of
27 Apps it allows into its newly created market place. Whether an App is allowed to
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1 be sold in the App Store is completely at the discretion of Apple. Apple requires
2 that proposed Apps go through a rigorous approval process. Even if an App
3 meets the "Program" requirements (as Apple describes it) the App can still be
4 rejected by Apple for any reason at all. It is estimated that approximately twenty
5 percent (20%) of all requests to place Apps for sale in the iTunes App Store are
6 rejected by Apple. In exchange for Apple agreeing to allow the App developer to
7 participate in its "Program," Apple retains thirty percent (30%) of all revenues
8 from sales of the App.

9 29. Apple also exercises a significant amount of control over the
10 functionality of the Apps that it allows into its "Program." For instance, Apple
11 restricts how Apps interact with the iPhone's operating system and restricts Apps
12 from disabling certain safety features of the iPhone.

13 30. Despite Apple's restrictions, Apple's App Store has been a huge
14 success. As of October 20, 2010, there were at least 300,000 third-party
15 applications officially available on the App Store, with over seven (7) billion total
16 downloads. Market researcher, Gartner Inc., estimates that world-wide App sales
17 this year will total \$6.7 billion.

18 31. Apple's iPhone has also succeeded in helping to bring hand-held
19 computing to the masses. Approximately fifty-nine (59) million people now have
20 an iPhone. With the subsequent introduction of its iPad (estimated sales of 8.5
21 million in 2010), Apple has obtained a remarkable reach for its products.

22 32. Thanks in part to the iPhone's tremendous commercial success,
23 mobile devices (including iPhones and iPads) are now used by many consumers
24 in almost all facets of their daily lives, from choosing a restaurant, to making
25 travel arrangements, to conducting bank transactions. Most consumers carry their
26 mobile devices with them everywhere they go. While this convenience is valuable
27 to consumers, so is the information that consumers put into their mobile devices.
28

1 33. Because Apps are software that users, such as Plaintiffs, download
2 and install on their iPhone (which is a hand-held computer), Apps have access to
3 a huge amount of information about a mobile device user. Apps can have access
4 to such items as a mobile device's contacts list, username and password, and
5 perhaps most importantly—the user's location information. Plaintiffs in this
6 action consider the information on their phone to be personal and private
7 information.

8 34. All of this information, however, is of extreme interest to many ad-
9 vertising networks. This information is also highly valuable. It is for this reason
10 that many Apps are given away for free by the developer—just so that the App
11 developer can sell advertising space on its App. Some advertising networks pay
12 App developers to place banner ads within their Apps. Those ads are then popu-
13 lated with content from the third-party advertising network. In the process, those
14 third-party advertisers are able to access various pieces of information from the
15 user's iPhone, supposedly in order to serve ads to the App user that are more like-
16 ly to be of interest to them.

17 35. Considering that mobile advertising is projected to be \$1.5 billion a
18 year industry by 2016, advertisers, website publishers, and ad networks are seek-
19 ing ways to better track their web users and find out more about them. The ulti-
20 mate goal of many advertising networks is to ascertain the identity of particular
21 users so that advertisements can be tailored to their specific likes and dislikes.

22 36. Browser cookies are the traditional method used by advertisers to
23 track web users' activities. But browser cookies have a large hurdle when it
24 comes to an advertiser's ability to track a viewer – users often delete them be-
25 cause they do not want advertising companies to have information about them.

26 37. Defendants, however, have found their solution – the Unique Device
27 ID (“UDID”) that Apple assigns to every iPhone and iPad it manufactures. Ap-
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1 ple's UDID is an example of a computing device ID generally known as a global
2 unique identifier ("GUID"). A GUID is a string of electronically readable charac-
3 ters and/or numbers that is stored in a particular device or file (e.g., piece of
4 hardware, copy of software, database, user account) for purposes of subsequently
5 identifying the device or file. Thus, a GUID is similar to a serial number in that it
6 is so unique that it reliably distinguishes the particular device, software copy, file,
7 or database from others, regardless of the operating environment.

8 38. Because the UDID is unique to each iPhone and iPad, it is an
9 attractive feature for third-party advertisers looking for a means of reliably
10 tracking a mobile device users' online activities. Because the UDID is not
11 alterable or deletable by a iPhone or iPad user, some have referred to the UDID as
12 a "supercookie." While not technically correct (because the UDID is on the
13 device from the time of its manufacturing), this description aptly summarizes the
14 desirability of access to the UDID from an advertising perspective.

15 39. Apple's UDID is concerning for several reasons. First, unlike with
16 desktop computers, mobile devices travel most everywhere with the user. Also,
17 mobile devices tend to be unique to an individual. While someone might borrow
18 someone's mobile device briefly, it is unusual for individuals to frequently trade
19 mobile devices with someone they know.

20 40. Furthermore, unlike a desktop computer, the iPhone and iPad come
21 equipped with the tools necessary to determine their geographic location. Thus,
22 being able to identify a unique device, and combining that information with the
23 devices' geographic location, gives the advertiser a huge amount of information
24 about the user of a mobile device. From the perspective of advertisers engaged in
25 surreptitious tracking, this is a perfect means of tracking mobile device users'
26 interests and likes on the Internet.

27 41. Apple certainly understands the significance of its UDID and users'
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1 privacy, as, internally, Apple claims that it treats UDID information as
2 “personally identifiable information” because, if combined with other
3 information, it can be used to personally identify a user.

4 42. Unfortunately, however, unlike with browser cookies, Apple does
5 not provide users any way to delete or restrict access to their devices’ UDIDs.
6 Traditional efforts to prevent Internet tracking, such as deleting cookies, have no
7 effect on Apps’ access to an iPhone’s or iPad’s UDID.

8 43. Apple has, however, recognized that it could go further to protect its
9 users’ private information from being shared with third parties. Thus, in April of
10 2010, Apple amended its Developer Agreement purporting to ban Apps from
11 sending data to third-parties except for information directly necessary for the
12 functionality of the App. Apple’s revised Developer Agreement provides that
13 “the use of third party software in Your Application to collect and send Device
14 Data to a third party for processing or analysis is expressly prohibited.”

15 44. This change prompted a number of third-party advertising networks
16 (who have been receiving a steady flow of user data from iPhone and iPad Apps)
17 to protest. One prominent critic was the CEO of AdMob. It appears that, as a
18 result of this criticism, Apple has taken no steps to actually implement its
19 changed Developer Agreement or enforce it in any meaningful way.
20

21 45. In this lawsuit, each of the non-Apple Defendants, through the use of
22 Apps placed on Plaintiffs’ mobile devices, accessed Plaintiffs’ UDID and location
23 information and transmitted that information to numerous third-party ad
24 networks.

25 46. The general practice engaged in by Defendants was recently
26 confirmed by Eric Smith, Assistant Director of Information Security and
27 Networking at Bucknell University in Lewisburg, Pennsylvania and reported in
28 his research report entitled, “iPhone Applications & Privacy Issues: An Analysis

1 of Application Transmission of iPhone Unique Device Identifiers (UDID's)" (last
2 accessed December 19, 2010), online: [http://www.pskl.us/wp/wp-](http://www.pskl.us/wp/wp-content/uploads/2010/09/iPhone-Applications-Privacy-Issues.pdf)
3 [content/uploads/2010/09/iPhone-Applications-Privacy-Issues.pdf](http://www.pskl.us/wp/wp-content/uploads/2010/09/iPhone-Applications-Privacy-Issues.pdf);

4 47. Further, the *Wall Street Journal*, as reported in the article "Your
5 Apps Are Watching You," Scott Thurm and Yukari Iwatani Kane (December 18,
6 2010) independently confirmed that each non-Apple Defendant systematically
7 uses its iPhone App to obtain iPhone users' UDID and location data and transmit
8 it to multiple third parties.

9 48. None of the Defendants adequately informed Plaintiffs of their
10 practices, and none of the Defendants obtained Plaintiffs' consent to do so.

11 49. Apple's 159-page, single spaced terms of service states: "By using
12 any location-based services on your iPhone, you agree and consent to Apple's and
13 its partners and licensees' transmission, collection, maintenance, processing, and
14 use of your location data to provide such products and services." The iPad terms
15 of service is nearly identical.

16 50. The following Apps, however, do not provide location based-
17 services:

18
19 a. Paper Toss is a mobile device application owned by Defendant,
20 Backflip Studios, Inc. Paper Toss is a gaming application that allows
21 users to "throw" virtual paper balls into a digital wastebasket target.
22 Paper Toss shares its UDID and/or users' Location (City, ZIP Code
23 and Latitude/Longitude) with numerous third parties, including ad
24 networks. No location based service is involved.

25 b. TextPlus4 is a mobile device application owned by Defendant,
26 GOGII, Inc. TextPlus4 is a messaging application that allows users
27 to send and receive text and picture messages. TextPlus 4 shares its
28 users' UDID, Age, Gender, and and/or Location (ZIP Code) with

1 numerous third parties, including ad networks. No location based
2 service is involved.

3 c. Dictionary.com is a mobile device application owned by Defendant,
4 Dictionary.com, LLC. Dictionary.com is a reference application that
5 allows users to look up the definition of various words and phrases.
6 Dictionary.com shares its users' UDID and/or Location (City and
7 ZIP Code) with numerous third parties, including ad networks. No
8 location based service is involved.

9 d. Pandora is a mobile device application owned by Defendant,
10 Pandora Media, Inc. Pandora is a music application that allows users
11 to access, stream and download digital music files. Pandora shares its
12 users' UDID and Age, Gender, and/or Location (City, ZIP Code and
13 DMA Code) with third parties, including ad networks. No location
14 based service is involved.

15 e. Talking Tom Cat is a mobile device application owned by
16 Defendant, Outfit7 Ltd. Talking Tom Cat is an entertainment
17 application that allows users to interact with a virtual pet cat that
18 responds to touch and repeats everything said by the user with a
19 funny voice. Talking Tom Cat shares its users' UDID and/or
20 Location (ZIP Code), Phone ID, Username and Password with third
21 parties, including ad networks. No location based service is involved.

22 f. Pumpkin Maker is a mobile device application owned by Defendant
23 Sunstorm Interactive, Inc. Pumpkin Maker is a gaming application
24 that allows users to carve virtual Jack-O-Lanterns and apply various
25 Halloween themed backgrounds. Pumpkin Maker shares its users'
26 UDID and/or Location (City, DMA2 Code and Latitude/Longitude)
27 with third parties, including ad networks. No location based service
28

1 is involved.

2 51. There are simply no location based services involved in these Apps
3 that would justify access to Plaintiffs' location data. When this information is
4 combined with Plaintiffs' UDID information, it becomes personally identifying
5 information. None of these Defendants adequately disclose to Plaintiffs that they
6 are transmitting such information to third-party advertising networks.

7 52. In fact, prior to the Wall Street Journal report referenced above, the
8 following Defendants did not have any privacy policy at all: BACKFLIP
9 STUDIOS, INC. (Paper Toss App), OUTFIT7 LTD. (Talking Tom Cat), ROOM
10 CANDY, INC. (Pimple Popper), and SUNSTORM INTERACTIVE, INC.,
11 (Pumpkin Maker).

12 53. The remaining non-Apple Defendant, the Weather Channel does
13 appear to provide some location based services through its App, but still fails to
14 sufficiently warn Plaintiffs that they are transmitting location data in conjunction
15 with Plaintiffs' UDID to multiple third parties.

16 54. The UDID and location information obtained by each non-Apple
17 Defendant was sent to multiple third-party advertising networks (in the case of
18 Defendant Pandora, eight third parties).

19 55. As discussed above, Apple considers users' UDID information to be
20 personally identifying information. By attempting to change its App
21 Development criteria, Apple demonstrated that it is aware of the dangers posed by
22 transmission of user data to third parties. Apple has simply failed to follow
23 through on that conviction.

24 56. Plaintiffs and members of the proposed class were harmed by
25 Defendants' actions in that their personal, private information was obtained
26 without their knowledge or consent. Plaintiffs and members of the proposed class
27 were harmed in that their personal property – their computer – was hijacked by
28

1 Defendants and turned into a device capable of spying on their every online
2 move.

3 57. Plaintiffs' valuable UDID information, demographic information,
4 location information, as well as their application usage habits is a valuable
5 commodity that they could have sold to research firms. Plaintiffs also consider
6 this information to be personal and private. Such information was taken from
7 them without their knowledge or consent. Plaintiffs should be compensated for
8 this harm. Plaintiffs are entitled to compensation for this invasion of their
9 privacy.

10 58. Each of the non-Apple Defendants is liable to Plaintiffs for violation
11 of their statutory and common-law rights. Defendant Apple, by exercising
12 significant control over App developers and sharing profits with them, has created
13 a "community of interest" with the other Defendants to render them joint
14 venturers, who are responsible for each other's torts. Defendant Apple has also
15 aided and abetted the remaining Defendants in the commission of their legal
16 wrongs against Plaintiffs and the proposed class. Based on the above, Apple has
17 acted sufficiently in concert with the remaining Defendants to impose liability.

18 59. Plaintiffs and members of the proposed class bring this action to
19 redress this illegal and intrusive scheme designed by Defendants to intrude into
20 their personal lives and collect personal information about them.

21 60. Plaintiffs seek damages for their injuries, an injunction to protect
22 those not yet harmed by these illegal activities, and, where legally available,
23 attorneys' fees and other costs associated with the bringing of this action.

24 **Defendant Apple Aided and Abetted the Other Defendants**

25 61. Defendant Apple knew or should have known the other Defendants'
26 conduct constituted a breach of those Defendants' duties to Plaintiffs and the
27 Class.
28

1 on their iPhone or iPad in the four years preceding the filing of
2 this lawsuit (the "Class").

3 Excluded from the class are Defendants as well as all
4 employees of this Court, including, but not limited to, Judges,
5 Magistrate Judges, clerks and court staff and personnel of the
6 United States District Courts of the Northern District of
7 California, the United States Court of Appeals for the Ninth
8 Circuit and the United States Supreme Court; their spouses
9 and any minor children living in their households and other
persons within a third degree of relationship to any such
Federal Judge; and finally, the entire jury venire called to for
jury service in relation to this lawsuit. Also excluded from the
class are any attorneys or other employees of any law firms
hired, retained and/or appointed by or on behalf of the named
Plaintiffs to represent the named Plaintiffs and any/or any
proposed class members or proposed class in this lawsuit.

10 Furthermore, to the extent that undersigned counsel has any
11 legal interest to damages or other monetary relief, or other
12 relief due to the putative class (or any other rights as potential
13 putative class members), arising as a result of the causes of
action asserted in this litigation, such interest is hereby
disclaimed by undersigned counsel.

14 69. The requirements of Fed. R. Civ. P. 23 are met in this case. The
15 Class, as defined, is so numerous that joinder of all members is impracticable.
16 Although discovery will be necessary to establish the exact size of the class, it is
17 likely, based on the nature of Defendants' businesses, that it numbers in the
18 millions.

19 70. There are questions of fact and law common to the Class as defined,
20 which common questions predominate over any questions affecting only
21 individual members. The common questions include:

- 22
- 23 a. whether Defendants, as a regular practice, obtained and disseminated
24 the class' personally identifiable information without their
knowledge and consent, or beyond the scope of their consent;
 - 25 b. whether Defendants failed to disclose material terms regarding the
26 collection and dissemination of the class' personally identifiable in-
formation;
 - 27 c. what use was made of the class' personally identifiable information,
28 including to whom the information was sold for a profit;

- 1 d. whether Defendants used iPhone Apps or iPad Apps to send Plaintiffs' UDID, location, and/or Username/password information to
- 2 third parties; and
- 3 e. whether Plaintiffs' personally identifiable information was used to
- 4 track their activity.

5 71. Plaintiffs can and will fairly and adequately represent and protect the

6 interests of the Class as defined and have no interests that conflict with the

7 interests of the Class. This is so because:

- 8 a. All of the questions of law and fact regarding the liability of the
- 9 Defendants are common to the class and predominate over any
- 10 individual issues that may exist, such that by prevailing on their own
- 11 claims, Plaintiffs will necessarily establish the liability of the
- 12 Defendants to all class members;
- 13 b. Without the representation provided by Plaintiffs, it is unlikely that
- 14 any class members would receive legal representation to obtain the
- 15 remedies specified by relevant statutes and the common law;
- 16 c. Plaintiffs have retained competent attorneys who are experienced in
- 17 the conduct of class actions. Plaintiffs and their counsel have the
- 18 necessary resources to adequately and vigorously litigate this class
- 19 action, and Plaintiffs and their counsel are aware of their fiduciary
- 20 responsibility to the class members and are determined to diligently
- 21 discharge those duties to obtain the best possible recovery for the
- 22 Class.

23 72. Defendants' actions have affected numerous consumers in a similar

24 way. The class action is superior to any other method for remedying Defendant's

25 actions given that common questions of fact and law predominate. Class

26 treatment is likewise indicated to ensure optimal compensation for the Class and

27 limiting the expense and judicial resources associated with thousands of potential

28 claims.

VII.

CAUSES OF ACTION

COUNT I – COMPUTER FRAUD AND ABUSE ACT, 18 U.S.C. § 1030

(By Plaintiffs Against All Defendants)

73. Plaintiffs incorporate by reference each proceeding and succeeding paragraph as though set forth fully at length herein.

74. By accessing and transmitting Plaintiffs’ UDID and location data on the computers of Plaintiffs and members of the class, Defendants have accessed Plaintiffs’ computers, in the course of interstate commerce and/or communication, in excess of the authorization provided by Plaintiffs as described in 18 U.S.C. § 1030(a)(2)(C).

75. Defendants violated 18 U.S.C. § 1030(a)(2)(C) by intentionally accessing Plaintiffs’ and members of the class’s computers without authorization and/or by exceeding the scope of that authorization.

76. Plaintiffs’ computers, and those of the class, are protected computers pursuant to 18 U.S.C. § 1030(e)(2)(B).

77. Defendants thus further violated the Act by causing the transmission of a program, information, code or command and as a result caused harm aggregating at least \$5,000 in value.

78. Defendants’ actions were knowing and/or reckless and, as outlined above, caused harm to Plaintiffs and members of the proposed class.

79. Plaintiffs seek recovery for this loss, as well as injunctive relief, to prevent future harm.

1 **COUNT II – CONSUMER LEGAL REMEDIES ACT,**
2 **CAL. CIV. CODE § 1750, ET SEQ.**
3 **(By Plaintiffs Against All Defendants)**
4

5 80. Plaintiffs incorporate the above allegations by reference as if set
6 forth herein at length.

7 81. In violation of Civil Code section 1750, et. seq. (the “CLRA”),
8 Defendants have engaged in and are engaging in unfair and deceptive acts and
9 practices in the course of transactions with Plaintiffs, and such transactions are
10 intended to and have resulted in the sales of services to consumers. Plaintiffs and
11 the Class Members are “consumers” as that term is used in the CLRA because
12 they sought or acquired Defendants’ good or services for personal, family, or
13 household purposes. Defendants’ past and ongoing acts and practices include but
14 are not limited to:

- 15 a) Defendants’ representations that their services have
16 characteristics, uses, and benefits that they do not have, in
violation of Civil Code § 1770(a)(5);
- 17 b) Defendants’ representations that their services are of a
18 particular standard, quality and grade but are of another
standard quality and grade, in violation of Civil Code §
19 1770(a)(7); and
- 20 c) Defendants’ advertisement of services with the intent not to
21 sell those services as advertised, in violation of Civil Code §
1770(a)(9).

22 82. Defendants’ violations of Civil Code § 1770 have caused damage to
23 Plaintiffs and the other Class members and threaten additional injury if the
24 violations continue. This damage includes the losses set forth above.

25 83. At this time, Plaintiffs only seek injunctive relief for Defendants’
26 violations of this statute. Pursuant to California Civil Code Section 1782, and to
27 the extent that this complaint is not sufficient written notice, Plaintiffs will notify
28 Defendants in writing of the particular violations of Civil Code Section 1770 and

1 demand that Defendants rectify the problems associated with their behavior
2 detailed above, which acts and practices are in violation of Civil Code § 1770.

3 84. If Defendants fail to respond adequately to Plaintiffs' above
4 described demand within 30 days of Plaintiffs' notice, pursuant to California
5 Civil Code, Section 1782(b), Plaintiffs will amend the complaint to request
6 damages and other relief, as permitted by Civil Code, Section 1780.

7 **COUNT III - CALIFORNIA'S COMPUTER CRIME LAW,**
8 **CAL. PENAL CODE § 502**
9 **(By Plaintiffs Against All Defendants)**

10
11 85. Plaintiffs incorporate the above allegations by reference as if set
12 forth herein at length.

13 86. The California Computer Crime Law, California Penal Code § 502,
14 referred to as "CCCL" regulates "tampering, interference, damage, and
15 unauthorized access to lawfully created computer data and computer systems."

16 87. Defendants violated California Penal Code § 502 by knowingly
17 accessing, copying, using, made use of, interfering, and/or altering, data
18 belonging to Plaintiffs and Class members: (1) in and from the State of
19 California; (2) in the home states of the Plaintiffs; and (3) in the state in which the
20 servers that provided the communication link between Plaintiffs and the websites
21 they interacted with were located.

22 88. Pursuant to California Penal Code § 502(b)(1), "Access means to
23 gain entry to, instruct, or communicate with the logical, arithmetical, or memory
24 function resources of a computer, computer system, or computer network."

25 89. Pursuant to California Penal Code § 502(b)(6), "Data means a
26 representation of information, knowledge, facts, concepts, computer software,
27 computer programs or instructions. Data may be in any form, in storage media, or
28

1 as stored in the memory of the computer or in transit or presented on a display
2 device.”

3 90. Defendants have violated California Penal Code § 502(c)(1) by
4 knowingly accessing and without permission, altering, and making use of data
5 from Plaintiffs’ computers in order to devise and execute business practices to
6 deceive Plaintiffs and Class members into surrendering private electronic
7 communications and activities for Defendants’ financial gain, and to wrongfully
8 obtain valuable private data from Plaintiffs.

9 91. Defendants have violated California Penal Code § 502(c)(2) by
10 knowingly accessing and without permission, taking, or making use of data from
11 Plaintiffs’ computers.

12 92. Defendants have violated California Penal Code § 502(c)(3) by
13 knowingly and without permission, using and causing to be used Plaintiffs’
14 computer services.

15 93. Defendants have violated California Penal Code § 502(c)(6) by
16 knowingly and without permission providing, or assisting in providing, a means
17 of accessing Plaintiffs’ computers, computer system, and/or computer network.
18

19 94. Defendants have violated California Penal Code § 502(c)(7) by
20 knowingly and without permission accessing, or causing to be accessed,
21 Plaintiffs’ computer, computer system, and/or computer network.

22 95. California Penal Code § 502(j) states: “For purposes of bringing a
23 civil or a criminal action under this section, a person who causes, by any means,
24 the access of a computer, computer system, or computer network in one
25 jurisdiction from another jurisdiction is deemed to have personally accessed the
26 computer, computer system, or computer network in each jurisdiction.”

27 96. Plaintiffs have also suffered irreparable injury from these
28 unauthorized acts of disclosure, to wit: their personal, private, and sensitive

1 electronic data was obtained and used by Defendants. Due to the continuing threat
2 of such injury, Plaintiffs have no adequate remedy at law, entitling Plaintiffs to
3 injunctive relief.

4 97. Plaintiffs and Class members have additionally suffered loss by
5 reason of these violations, including, without limitation, violation of the right of
6 privacy.

7 98. As a direct and proximate result of Defendants' unlawful conduct
8 within the meaning of California Penal Code § 502, Defendants have caused loss
9 to Plaintiffs in an amount to be proven at trial. Plaintiffs are also entitled to
10 recover their reasonable attorneys' fees pursuant to California Penal Code §
11 502(e).

12 99. Plaintiffs and the Class members seek compensatory damages, in an
13 amount to be proven at trial, and injunctive or other equitable relief.

14 **COUNT IV – UNFAIR COMPETITION LAW,**
15 **CAL. BUS. & PROF. CODE § 17200**
16 **(By Plaintiffs Against All Defendants)**
17

18 100. Plaintiffs incorporate the above allegations by reference as if set
19 forth herein at length.

20 101. In violation of California Business and Professions Code § 17200 et.
21 seq. (the "UCL"), Defendants' conduct in this regard is ongoing and includes, but
22 is not limited to, unfair, unlawful and fraudulent conduct.

23 102. By engaging in the above-described acts and practices, Defendants
24 have committed one or more acts of unfair competition within the meaning of the
25 UCL and, as a result, Plaintiffs and the Class have suffered injury-in-fact and
26 have lost money and/or property—specifically, personal information.

27 103. Defendants' business acts and practices are unlawful, in part,
28

1 because they violate California Business and Professions Code § 17500, *et seq.*,
2 which prohibits false advertising, in that they were untrue and misleading
3 statements relating to Defendants' performance of services and with the intent to
4 induce consumers to enter into obligations relating to such services, and regarding
5 statements Defendants knew were false or by the exercise of reasonable care
6 Defendants should have known to be untrue and misleading.

7 104. Defendants' business acts and practices are also unlawful in that they
8 violate the California Consumer Legal Remedies Act, 1750, *et seq.*, California
9 Penal Code section 502, and Title 18, United States Code, Section 1030.
10 Defendants are therefore in violation of the "unlawful" prong of the UCL.

11 105. Defendants' business acts and practices are unfair because they
12 cause harm and injury-in-fact to Plaintiffs and Class Members and for which
13 Defendants has no justification other than to increase, beyond what Defendants
14 would have otherwise realized, their profit in fees from advertisers and their
15 information assets through the acquisition of consumers' personal information.
16 Defendants' conduct lacks reasonable and legitimate justification in that
17 Defendants have benefited from such conduct and practices while Plaintiffs and
18 the Class Members have been misled as to the nature and integrity of Defendants'
19 services and have, in fact, suffered material disadvantage regarding their interests
20 in the privacy and confidentiality of their personal information. Defendants'
21 conduct offends public policy in California tethered to the Consumer Legal
22 Remedies Act, the state constitutional right of privacy, and California statutes
23 recognizing the need for consumers to obtain material information that enables
24 them to safeguard their own privacy interests, including California Civil Code,
25 Section 1798.80.
26

27 106. In addition, Defendants' modus operandi constitutes a sharp practice
28 in that Defendants knew, or should have known, that consumers care about the

1 status of personal information but were unlikely to be aware of the manner in
2 which Defendants failed to fulfill their commitments to respect consumers'
3 privacy. Defendants are therefore in violation of the "unfair" prong of the UCL.

4 107. Defendants' acts and practices were fraudulent within the meaning
5 of the UCL because they are likely to mislead the members of the public to whom
6 they were directed.

7 **COUNT V – TRESPASS TO PERSONAL PROPERTY**

8 **(By Plaintiffs Against All Defendants)**

9 108. Plaintiffs incorporate by reference each preceding and succeeding
10 paragraph as though set forth fully at length herein.

11 109. By obtaining UDID and location data from Plaintiffs' and members
12 of the Class' computers without their consent or knowledge, Defendants have
13 improperly exercised dominion and control over Plaintiffs' and members of the
14 Class's personal property – their computer.

15 110. Defendants' actions were done knowingly and intentionally.

16 111. Defendants' actions caused harm to Plaintiffs and members of the
17 proposed class, as described above.

18 112. Plaintiffs and the proposed class seek damages for this harm as well
19 as injunctive relief to remedy this harm.

20 **COUNT VI – COMMON LAW CONVERSION**

21 **(By Plaintiffs Against All Defendants)**

22 113. Plaintiffs incorporate the above allegations by reference as if set
23 forth herein at length.

24 114. Defendants have taken Plaintiffs property in the form of information
25 about them that is private and personal.

26 115. Plaintiffs have been harmed by this exercise of dominion and control
27 over their information.
28

1 116. Plaintiffs bring this case seeking recovery for their damages and
2 appropriate injunctive relief.

3 **COUNT VII-UNJUST ENRICHMENT/
4 RESTITUTION
5 (By Plaintiffs Against All Defendants)**
6

7 117. Plaintiffs incorporate the above allegations by reference as if set
8 forth herein at length.

9 118. Defendants have improperly and illegally profited from the
10 obtainment and/or sale of Plaintiffs' and members of the class' personal, private
11 data. Defendants' actions have been done knowingly and secretly with the
12 intent that Plaintiffs not realize what was being done.

13 119. These actions constitute violations of both statutory as well as
14 common law obligations as outlined above.

15 120. Under the principles of equity and good conscience, Defendants
16 should not be permitted to retain the benefits they have acquired through this
17 unlawful conduct. All funds, revenues and benefits that Defendants have unjustly
18 received as a result of their actions rightfully belong to Plaintiffs and the Class.
19

20 WHEREFORE, Plaintiffs demand judgment on their behalf and on behalf
21 of the other members of the Class to the following effect:
22

- 23 a. declaring that this action may be maintained as a class action;
24 b. granting judgment in favor of Plaintiffs and the other members of the
25 Class against the Defendants;
26 c. treble and/or punitive damages should the Court find that the
27 Defendants acted in willful or reckless disregard of the law;
28

- 1 d. declarations that Defendants' acts and practices alleged herein are
2 wrongful;
- 3 e. an order directing restitution or disgorgement in an allowable
4 amount to be proven at trial;
- 5 f. compensatory damages in an amount to be proved at trial;
- 6 g. pre and post judgment interest to the maxim extent permissible;
- 7 h. an award to Plaintiffs and the class of their costs and expenses
8 incurred in this action, including reasonable attorneys' fees, to the
9 extent permissible;
- 10 i. injunctive relief preventing Defendant from further collecting and
11 disseminating the Class' personally identifiable information and/or
12 requiring more detailed disclosure and informed consent from the
13 Class regarding this activity; and
- 14 j. such other relief as the Court deems appropriate.

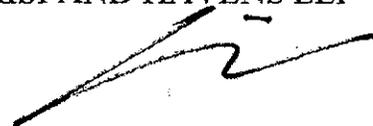
15 **DEMAND FOR JURY TRIAL**

16 Plaintiffs demand a trial by jury of all issues so triable.

17 Respectfully submitted,

18
19 Dated: December 23, 2010

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20
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(pro hac vice application pending)

DECLARATION OF DAVID C. PARISI

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I, David C. Parisi, hereby declare on oath as follows:

1. I am an attorney licensed to practice law in the state of California. I am over the age of 18 years and I have personal knowledge of the matters attested to herein. If called upon to testify, I would and could competently do so.

2. I make this declaration pursuant to California Civil Code section 1780(c) on behalf of my clients, Plaintiffs DUSTIN FREEMAN, JARED PARSLEY, COLE PARR and PRECIOUS ARRINGTON, on behalf of themselves and all others similarly situated.

3. Defendant, Apple, Inc. is a California Corporation with its principal place of business at 1 Infinite Loop, Cupertino, California 95014.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. Dated this 23rd day of December at Sherman Oaks, California.



A handwritten signature in black ink, appearing to read 'David C. Parisi', is written above a horizontal line.