

United States District Court
For the Northern District of California

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IN THE UNITED STATES DISTRICT COURT
FOR THE NORTHERN DISTRICT OF CALIFORNIA
SAN JOSE DIVISION

IN RE APPLE IN-APP PURCHASE
LITIGATION

CASE NO. 5:11-cv-01758 EJD

**ORDER GRANTING MOTION FOR
PRELIMINARY APPROVAL OF CLASS
ACTION SETTLEMENT**

[Docket Item No(s). 93]

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In this consumer litigation, presently before the court is the unopposed Motion for Preliminary Approval of Class Action Settlement filed by representative Plaintiffs Garen Meguerian, Lauren Scott, Kathleen Koffman, Heather Silversmith and Twilah Monroe (“Plaintiffs”). See Docket Item No. 93. Federal jurisdiction arises pursuant to 28 U.S.C. § 1332(d)(2). For the reasons stated below, the motion will be granted.

I. BACKGROUND

According to the Consolidated Class Action Complaint (“CCAC”) filed on June 16, 2011, Defendant Apple, Inc. (“Defendant”) is a “market leader in the manufacture, marketing and sale of computers and computing devices.” See CCAC, Docket Item No. 28, at ¶ 1. Defendant, through its iTunes store, is also the leading seller of “Apps,” the common name given to software applications that users download on mobile devices, such as the iPhone, iPod, iTouch or iPad. Id. Some of the many Apps offered by Defendant are free gaming Apps that can be downloaded to a user’s mobile device at no cost. Id.

1 This case involves those free gaming Apps that are targeted at children. Id. Plaintiffs allege
2 that some of these Apps, while free to download, “are designed to induce purchases of what
3 [Defendant] refers to as ‘In-App Purchases’ or ‘In-App Content,’” such as “virtual supplies,
4 ammunition, fruits and vegetables cash and other fake ‘currency’ within the game in order to play
5 the game as it was designed to be played,” otherwise known as “Game Currency.” Id. Plaintiffs
6 further allege that these particular gaming Apps “are highly addictive, designed deliberately so, and
7 tend to compel children playing them to purchase large quantities” of Game Currency, “amounting
8 to as much as \$100 per purchase or more.” Id.

9 Plaintiffs are parents whose minor children who were able to purchase virtual “Game
10 Currency” within free gaming Apps without the knowledge or authorization of a parent. Id. at ¶ 2.
11 They originally asserted against Defendant causes of action for declaratory relief, violation of the
12 Consumers Legal Remedies Act, California Civil Code § 1750, violation of the Unfair Competition
13 Law, California Business & Professions Code § 17200 et. seq., breach of the implied covenant of
14 good faith and fair dealing, and unjust enrichment, on behalf of the following proposed class:

15 All persons in the United States who paid for a purchase of Game
16 Currency made by their minor children without their knowledge or
permission.

17 Id. at ¶ 33.

18 On March 31, 2012, the court granted Defendant’s Motion to Dismiss the CCAC in part and
19 dismissed Plaintiffs’ implied covenant claim with leave to amend. See Docket Item No. 66. All
20 other causes of action remained as plead. Id.

21 Instead of filing an amended CCAC, the parties engaged in private settlement efforts through
22 JAMS. Those efforts were successful, and resulted in a Stipulation of Settlement. See Decl. of
23 Anthony D. Phillips, Docket Item No. 94, at Ex. 1. The stipulation was revised to address the
24 court’s concerns after the hearing on March 1, 2013. See Docket Item No. 101.

25 Based on the revised Stipulation of Settlement, Plaintiffs now seek an order preliminarily
26 approving the settlement terms.

27 **II. LEGAL STANDARD**

28 A class action may not be settled without court approval. Fed. R. Civ. P. 23(e). When the

1 parties to a putative class action reach a settlement agreement prior to class certification, “courts
2 must peruse the proposed compromise to ratify both the propriety of the certification and the fairness
3 of the settlement.” Staton v. Boeing Co., 327 F.3d 938, 952 (9th Cir. 2003). At the preliminary
4 stage, the court must first assess whether a class exists. Id. (citing Amchem Prods. Inc. v. Windsor,
5 521 U.S. 591, 620 (1997)). Second, the court must determine whether the proposed settlement “is
6 fundamentally fair, adequate, and reasonable.” Hanlon v. Chrysler Corp., 150 F.3d 1011, 1026 (9th
7 Cir. 1998). If the court preliminarily certifies the class and finds the proposed settlement fair to its
8 members, the court schedules a fairness hearing where it will make a final determination of the class
9 settlement. Okudan v. Volkswagen Credit, Inc., No. 09-CV-2293-H (JMA), 2011 U.S. Dist. LEXIS
10 84567, at *6 (S.D. Cal. Aug. 1, 2011).

11 III. DISCUSSION

12 A. Class Certification

13 Pursuant to the Federal Rules, there are four preliminary requirements for class certification:
14 (1) numerosity; (2) commonality; (3) typicality; and (4) adequacy of representation. See Fed. R.
15 Civ. P. 23(a)(1)-(4). If these are satisfied, the court must then examine whether the requirements of
16 Rule 23(b)(1), (b)(2), or (b)(3) are satisfied. Wal-Mart Stores, Inc. v. Dukes, 131 S. Ct. 2541, 2548-
17 49 (2011).

18 The Rule 23 requirements are more than “a mere pleading standard.” Id. Indeed, the class
19 representations are subjected to a “rigorous analysis” which compels the moving party to
20 “affirmatively demonstrate . . . compliance with the rule - that is, he must be prepared to prove that
21 there are *in fact* sufficiently numerous parties, common questions of law or fact, etc.” Id.

22 1. Rule 23(a)

23 Rule 23(a)(1) provides that a class action may be maintained only if “the class is so
24 numerous
25 that joinder of all parties is impracticable.” Fed. R. Civ. P. 23(a)(1). In this context,
26 “impracticability” is not equated with impossibility; it is only an apparent difficulty or
27 inconvenience from joining all members of the class. Harris v. Palm Springs Alpine Estates, Inc.,
28 329 F.2d 909, 913-14 (9th Cir. 1964). Moreover, satisfaction of the numerosity requirement is not

1 dependent upon any specific number of proposed class members, but “where the number of class
2 members exceeds forty, and particularly where class members number in excess of one hundred, the
3 numerosity requirement will generally be found to be met. Int’l Molders’ & Allied Workers’ Local
4 164 v. Nelson, 102 F.R.D. 457, 461 (N.D. Cal. 1983).

5 While Plaintiffs are unable to provide an estimate of the size the purported class, they do
6 represent that notice of this potential settlement will be sent to over 23 million iTunes account
7 holders who made a Game Currency purchase within one of the Apps subject to the settlement
8 terms. Based on that representation, the court finds that the numerosity requirement will be easily
9 satisfied.

10 Rule 23(a)(2) requires that there be “questions of law or fact common to the class.” Fed. R.
11 Civ. P. 23(a)(2). In the wake of Wal-Mart, commonality now requires “the plaintiff to demonstrate
12 that the class members ‘have suffered the same injury.’” Wal-Mart, 131 S. Ct. at 2551 (quoting
13 Gen. Tel. Co. of the Southwest v. Falcon, 457 U.S. 147, 157 (1982)). The claims of all class
14 members “must depend on a common contention,” which is “of such a nature that it is capable of
15 classwide resolution - which means the determination of its truth or falsity will resolve an issue that
16 is central to the validity of each one of the claims in one stroke.” Id.

17 Here, Plaintiffs contend the commonality requirement is met because Plaintiffs’ allegations
18 stem from a claim that Defendant failed to adequately disclose the availability of In-App Purchases
19 within Apps targeted at children. Having considered this matter in light of Wal-Mart, the court
20 concurs that this constitutes a contention common to the entire class. Thus, this case meets the
21 commonality requirement of Rule 23(a)(2).

22 Rule 23(a)(3) requires that the representative party’s claim be “typical of the claim . . . of the
23 class.” Fed. R. Civ. P. 23(a)(3). “Under this rule’s permissive standards, representative claims are
24 typical if they are reasonably co-extensive with those absent class members; they need not be
25 substantially identical.” Hanlon, 150 F.3d at 1020. Here, Plaintiffs’ personal claims are similar to
26 those of any and all absent class members since Plaintiffs, like all potential class members, were
27 susceptible to unauthorized In-App Purchases based on Defendants’ alleged inadequate disclosure.
28 For this reason, Plaintiffs have satisfied the typicality requirement.

1 Finally, Rule 23(a)(4) requires a showing that “the representative parties will fairly and
2 adequately protect the interests of the class.” Fed. R. Civ. Proc. 23(a)(4). Constitutional due
3 process is central to this determination. “[A]bsent class members must be afforded adequate
4 representation before entry of judgment which binds them.” Hanlon, 150 F.3d at 1020 (citing
5 Hansberry v. Lee, 311 U.S. 32, 42-43 (1940)). Two questions must be resolved by the court: “(1) do
6 the named plaintiffs and their counsel have any conflicts of interest with other class members, and
7 (2) will the named plaintiffs and their counsel prosecute the action vigorously on behalf of the
8 class?” Id. Based on the information presented, the court answers the first question in the negative,
9 since Plaintiff shares the desire of all class members to be compensated for the violations alleged in
10 the CCAC. As to the second question, the court is satisfied that Plaintiffs’ counsel has and will
11 continue to pursue this action vigorously on behalf of the class considering counsel’s qualifications.

12 **2. Rule 23(b)**

13 Under subsection (b)(3) of Rule 23, the court must find “that questions of law or fact
14 common to class members predominate over any questions affecting only individual members, and
15 that a class action is superior to other available methods for fairly and efficiently adjudicating the
16 controversy.” Fed. R. Civ. P. 23(b)(3). “The predominance inquiry focuses on the relationship
17 between the common and individual issues and tests whether the proposed class [is] sufficiently
18 cohesive to warrant adjudication by representation.” Vinole v. Countrywide Home Loans, Inc., 571
19 F.3d 935, 944 (9th Cir. 2009) (internal citations omitted).

20 As already addressed with regard to the Rule 24(a)(2) commonality requirement, the fact that
21 the claims of all proposed class members arise from an allegation that Defendant failed to
22 adequately disclose the availability of In-App Purchases within Apps targeted at children weighs in
23 favor of finding the requirements of Rule 23(b)(3) satisfied.

24 For superiority, the court must consider “whether maintenance of this litigation as a class
25 action is efficient and whether it is fair,” such that litigating this case as a class action is superior to
26 other methods of adjudicating the controversy. Wolin v. Jaguar Land Rover N. Am., LLC, 617 F.3d
27 1168, 1175-76 (9th Cir. 2010). As Plaintiffs note, the alternatives to class certification are either
28 hundreds of separate proceedings, which would certainly be time-consuming and inefficient, or an

1 abandonment of claims by most class members since the amount of individual recovery is relatively
2 small - an outcome which is certainly not desirable. For these reasons, the court finds that a class
3 action is the superior method of resolving the claims of all class members. This requirement is
4 therefore satisfied.

5 Since a sufficient showing has been made as to all of the requirements contained in Federal
6 Rule of Civil Procedure 23, the settlement class will be conditionally certified for the purposes of
7 settlement.

8 **B. Preliminary Fairness Determination**

9 Pursuant to Rule 23(e), the court must examine the proposed settlement and make a
10 preliminary finding of fairness. A class action settlement may be approved only based on a finding
11 that the settlement is “fair, reasonable, and adequate.” Fed. R. Civ. Proc. 23(e)(1)(C). The burden
12 to demonstrate fairness falls upon the proponents of the settlement. Staton, 327 F.3d at 959; see also
13 Officers for Justice v. Civil Svc. Comm’n. of the City and County of San Francisco, 688 F.2d 615,
14 625 (9th Cir. 1982). The relevant factors for consideration include: the strength of the plaintiff’s
15 case; the risk, expense, complexity, and likely duration of further litigation; the risk of maintaining
16 class action status throughout the trial; the amount offered in settlement; the extent of discovery
17 completed; the stage of the proceedings; and the experience and views of counsel. Staton, 327 F.3d
18 at 959. “[S]ettlement approval that takes place prior to formal class certification requires a higher
19 standard of fairness.” Hanlon, 150 F.3d at 1026.

20 Several characteristics of the settlement and the process which led to it support a finding of
21 fairness. First, the settlement was reached after an extensive amount of investigation, discovery and
22 document exchange. Second, the parties engaged the services of an experienced private mediator to
23 assist them in their efforts to resolve this action at arms-length. Third, it is apparent the parties
24 thoughtfully considered the risk, expense and complexity of further litigation in reaching a
25 compromise. Indeed, as Plaintiffs point out, Defendant’s arguments in opposition to liability under
26 contract law and the consumer protection statutes were viable, and it was entirely possible that
27 Defendant could ultimately prevail. Settlement at this point avoids that result for the class and saves
28 both parties the burden of funding what could very well have been protracted litigation. Fourth,

1 Plaintiffs' counsel supports the settlement.

2 In addition to that already stated, further evidence of fairness can be found in the anticipated
3 benefit to the class, which is adequate, if not exceptional. The proposed settlement allows every
4 class member to receive, at a minimum, a \$5.00 iTunes store credit or cash payment for those
5 members who no longer maintain an iTunes account. In order to receive this credit, members are
6 only required to submit a claim form attesting that they paid for Game Currency, that they did not
7 authorize those payments, and that they have not already received a refund for those payments.
8 Alternatively, settlement class members may elect to receive iTunes store credit or a cash refund in
9 an amount equal to the aggregate total of all "Qualified Game Currency Charges"¹ within a single
10 45-day period for which they have not previously received a refund. Settlement class members may
11 also request refunds for Qualified Game Currency Charges that occurred after the 45-day period in a
12 claim for aggregate relief if they can furnish an explanation of the circumstances that made it
13 possible for a minor to make to make the purchase.

14 For these reasons, the court is satisfied that the proposed settlement is fair and should be
15 approved.

16 **C. Notice of Class Certification and Settlement Administration**

17 Rule 23(c)(2)(B) requires "the best notice that is practicable under the circumstances,
18 including individual notice to all members who can be identified through reasonable effort." Rule
19 23(e)(1) requires reasonable notice to all class members who would be bound by the proposed
20 settlement. The notice must explain in easily understood language the nature of the action,
21 definition of the class, class claims, issues and defenses, ability to appear through individual
22 counsel, procedure to request exclusion, and the binding nature of a class judgment. Fed. R. Civ. P.
23 23(c)(2)(B).

24 Here, the parties agree that Defendant may choose a claims administrator and will pay all
25 costs related to implementation of the claims process. Settlement documents in English and Spanish
26

27 ¹ In the settlement agreement, "Qualified Game Currency Charges" are defined as "Game
28 Currency charged to an iTunes account belonging to a Class Member by a minor without the Class
Member's knowledge or permission."

1 will be posted and available for download on a website maintained exclusively for this settlement,
2 and shall be sent by mail or by electronic mail at no charge to class members who call a toll-free
3 number. Settlement documents will also be e-mailed to every individual who paid for one or more
4 purchase of Game Currency during the relevant period. Documents will be sent by mail for any
5 member whose e-mail is no longer valid. Potential class members may then exclude themselves
6 from the settlement or object to any party of it prior to final approval.

7 The court finds the procedure as summarized above and detailed within the settlement
8 documents meets the standards of Rule 23. Moreover, the claims administration forms attached to
9 the supplemental declaration of Plaintiffs' counsel are hereby approved. See Docket Item No. 101.

10 IV. ORDER

11 In light of the preceding discussion, the Motion for Preliminary Approval of Class
12 Settlement (Docket Item No. 93) is GRANTED as follows:

13 1. This action is certified as a class action for settlement purposes only pursuant to
14 subsections (a) and (b)(3) of Federal Rule of Civil Procedure 23 and 29 U.S.C. § 216(b).

15 2. The stipulation of settlement is preliminarily approved as fair, reasonable, and
16 adequate pursuant to Federal Rule of Civil Procedure 23(e).

17 3. Named plaintiffs Garen Meguerian, Lauren Scott, Kathleen Koffman, Heather
18 Silversmith and Twilah Monroe are appointed as adequate class representatives for settlement
19 purposes only.

20 4. Simon B. Paris and Patrick Howard of Saltz, Mongeluzzi, Barrett & Bendesky, P.C.,
21 and Michael J. Boni and Joshua D. Snyder of Boni & Jack are appointed as co-lead counsel for the
22 settlement class pursuant to Federal Rule of Civil Procedure 23(g).

23 5. The content of the claims administration notices and forms are approved pursuant to
24 subsections (c)(2)(B) and (e) of Federal Rule of Civil Procedure 23. The court directs the posting
25 and mailing of the notices and forms in accordance with the schedule and procedures set forth in the
26 settlement agreement.

27 6. Any class member who seeks to be excluded from the settlement must send a request
28 by first class mail postmarked **on or before July 31, 2013**. Objections by any settlement class

1 member to the terms of the settlement or the certification of settlement class, the payment of fees to
2 class counsel, or entry of final judgment shall be heard and considered by the court only if, **on or**
3 **before August 23, 2013**, such objector files with the court a notice of the objection, submits
4 documentary proof that he or she is a member of the settlement class, states the basis for the
5 objection, and serve copies of the objection and all supporting documents on all counsel for the
6 settlement class, as designed above. In order to be considered at the hearing, all objections must be
7 actually received by counsel for the settlement class **on or before August 23, 2013**.

8 7. The hearing on final approval of class action settlement is scheduled for **October 18,**
9 **2013, at 9:00 a.m.** before this court. Class counsel shall file brief(s) requesting final approval of
10 the settlement, an award of reasonable attorneys' fees and costs, and an award of reasonable class
11 representative enhancement fees not later than 35 calendar days before the final approval hearing,
12 and shall serve copies of such papers upon each other and upon any objectors who have complied
13 with the objection procedure stated above.

14 **IT IS SO ORDERED.**

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16 Dated: May 2, 2013


EDWARD J. DAVILA
United States District Judge

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