

# Exhibit D

1 UNITED STATES DISTRICT COURT  
2 NORTHERN DISTRICT OF CALIFORNIA  
3 SAN JOSE DIVISION

4 -----x

5 APPLE INC., a California  
6 corporation,

7 Plaintiff,

8 vs.

9 Case No.  
10 11-CV-01846-LHK

11 SAMSUNG ELECTRONICS CO., LTD, a  
12 Korean business entity; SAMSUNG  
13 ELECTRONICS AMERICA, INC., a New  
14 York corporation; SAMSUNG  
15 TELECOMMUNICATIONS AMERICA, LLC,  
16 a Delaware limited liability  
17 company,

18 Defendants.

19 -----x

20 HIGHLY CONFIDENTIAL - ATTORNEYS' EYES ONLY  
21 VIDEOTAPED DEPOSITION OF JOHN HAUSER, a  
22 witness called by the Defendants, taken  
23 pursuant to the applicable provisions of the  
24 Federal Rules of Civil Procedure, before James  
25 A. Scally, RMR, CRR, a Notary Public in and  
for the Commonwealth of Massachusetts, at the  
offices of WilmerHale, 60 State Street,  
Boston, Massachusetts, on Friday, April 27,  
2012, commencing at 9:31 a.m.  
TSG Job # 48803

1           So normally when you hear these surveys on           16:47:09  
2 television, they say, you know, 55 percent for candidate A,       16:47:13  
3 45 percent for candidate B, and then they give a plus or       16:47:22  
4 minus. Okay. That plus or minus is actually two times the       16:47:27  
5 standard deviation -- roughly two times the standard error.       16:47:30  
6 So that's that sort of the precision with which I'm -- I'm       16:47:34  
7 estimating this parameter. In the case of the political           16:47:37  
8 candidate, it's, you know, the votes they're going to get       16:47:42  
9 or the people favoring them or whatever. In my estimates,       16:47:45  
10 it's the estimate of a particular partworth.                   16:47:50  
11           Now, just, again, for the record, kind of mixing a       16:47:55  
12 little bit of philosophy here between frequentist and           16:48:01  
13 Bayesian statistics, in terms of the Bayesian, it's the           16:48:06  
14 posterior Bayesian confidence interval; they've got fancy       16:48:10  
15 words, but it's usually best to think of it as the               16:48:15  
16 confidence interval. So for every one of the parameters in       16:48:17  
17 my population, I can give you both the estimate and in           16:48:21  
18 Exhibit -- I thought it was here.                               16:48:28  
19           MR. ILLOVSKY: Are you looking for                       16:49:17  
20 12, K in your report?   16:49:18  
21           THE WITNESS: Yeah. I can't find 12.                     16:49:20  
22           MR. ILLOVSKY: Use that.                                   16:49:21  
23           THE WITNESS: Okay.   16:49:22  
24           A. Exhibit 12, which is K, you can see the standard       16:49:23  
25 error of the market level mean.                                   16:49:27

1           So to interpret this, they say table K1. We have           16:49:30  
2   the first feature, which is "Reliable Touch, Auto-Switch (1           16:49:38  
3   to 2 Fingers, Rubberband, Tap and Re-center the Zoom," the           16:49:42  
4   average market level mean is 64.5, and we also have medians           16:49:45  
5   in there, and I'll explain the difference in a moment, and           16:49:51  
6   the standard error is 2.1. So you can see it's, you know,           16:49:54  
7   that's pretty good precision.           16:49:58  
8           Q. Does this mean that the willingness to pay for any           16:50:00  
9   given individual is measured with high precision?           16:50:05  
10          A. Oh, no. Absolutely not.           16:50:10  
11          Q. Okay.           16:50:13  
12          A. You know, and I actually give an example of           16:50:25  
13   flipping coins to try and motivate this concept. You can           16:50:27  
14   have high precision at the population level, but not high           16:50:31  
15   precision at the level of each and every individual.           16:50:36  
16          Q. Okay. Let's go to page 48 of Exhibit 1. Okay.           16:50:41  
17   So do you see -- do you see table 3A in your report?           16:51:00  
18          A. Yes, I do.           16:51:05  
19          Q. And then if you flip the page, you'll see table           16:51:06  
20   3B?           16:51:08  
21          A. Yes, I do.           16:51:09  
22          Q. Okay. So these are the -- here's the -- the means           16:51:10  
23   and the standard deviations; right?           16:51:15  
24          A. No. Let's be clear what we have here. Okay.           16:51:17  
25   There is an estimate of the mean and the market           16:51:21

1 heterogeneity, which is the distribution, standard 16:51:24  
2 distribution, of these partworths across the population. 16:51:27  
3 Q. This is the population of the respondents, or is 16:51:32  
4 this the population of -- of the 10,000? 16:51:36  
5 A. I -- I have -- I mean I think you're confusing 16:51:45  
6 draw as from a posterior distribution with the population. 16:51:49  
7 Q. What are you -- okay. So the pop -- what do you 16:51:56  
8 mean by the population? 16:51:58  
9 A. Okay. So I have four hundred and -- this is 16:51:59  
10 smartphones -- 455 respondents. 16:52:02  
11 Q. Uh-huh. 16:52:05  
12 A. Okay. And what I'm doing is I'm estimating for 16:52:06  
13 the target population, now, the mean level of the partworth 16:52:12  
14 and how much it varies. So think of it as you may have a 16:52:18  
15 different partworth than I do, and Dr. Sukumar may have yet 16:52:24  
16 another partworth, and Eugene may have a different 16:52:28  
17 partworth, et cetera. I can't -- I can't actually -- I can 16:52:30  
18 get an estimate of each one of those partworths, but -- but 16:52:34  
19 not with a lot of high precision. But I can estimate how 16:52:37  
20 these vary across the population. And I can do that with 16:52:40  
21 high precision. 16:52:44  
22 So it's kind of like saying if I drive in the 16:52:47  
23 Southeast Expressway, it's going to take me 20 minutes plus 16:52:52  
24 or minus 10 minutes. I can get a pretty good estimate that 16:52:55  
25 on average it takes me 20 minutes, of course that's 16:52:58

1           A.    Yes.  You shouldn't -- you should not use ACBC if           17:04:03  
2    you have less than five attributes.  That's what it means.           17:04:05  
3           Q.    It doesn't -- it doesn't -- it doesn't recommend           17:04:11  
4    using -- so the way you read this is not a recommendation           17:04:14  
5    that you use ACBC when you have more than five attributes;           17:04:17  
6    you don't read it that way?           17:04:21  
7           A.    Did you read the technical manual?           17:04:22  
8           Q.    I did not.  Did you?           17:04:24  
9           A.    Yes, I did.           17:04:25  
10          Q.    And what does it say?           17:04:26  
11          A.    Okay.  I'm quite happy to explain ACBC to you.           17:04:27  
12          Q.    No, that's not -- that's not the question.  You           17:04:31  
13    know, I've been patient today with -- with the responses           17:04:33  
14    that are really nonresponsive to a lot of the questions.           17:04:38  
15    But we're running out of time, and I am just asking you is           17:04:41  
16    your interpretation of a printout from Sawtooth's website           17:04:49  
17    where it says "When to Use ACBC" and it indicates "Five or           17:04:53  
18    more attributes," it is -- it's your understanding that           17:04:57  
19    ACBC should not be used when you have fewer than five           17:05:05  
20    attributes; is that your understanding?           17:05:09  
21                   MR. ILLOVSKY:  Wait.  So hold on.           17:05:11  
22                   I've got to object to the preface.  The           17:05:12  
23                   answers have been perfectly responsive when           17:05:14  
24                   the questions have been comprehensible,           17:05:16  
25                   which has not been a large percentage of           17:05:18

1 the time. So object to the preface, object 17:05:20  
2 to the question. 17:05:23  
3 Go ahead. 17:05:26  
4 A. Can you ask -- re-ask the question? 17:05:28  
5 Q. Let's move on. Look at the -- look at the last 17:05:39  
6 paragraph on page 1 of what's been marked as Exhibit 20. 17:05:41  
7 It says, "In addition to the standard partworth utilities 17:05:45  
8 that are useful for segmentation and market simulation, we 17:05:49  
9 captured the specific 'must-have' and 'unacceptable' rules 17:05:51  
10 that respondents expressed during the screening process." 17:05:55  
11 You're familiar with that term "must-have"; right? 17:06:00  
12 A. Well, if you had read the technical manual, you'll 17:06:03  
13 see that they're pretty widely quoting many of my papers. 17:06:05  
14 So, yes, I am definitely familiar with this. 17:06:12  
15 Q. Okay. 17:06:14  
16 A. And I'd like to also point out that we did these 17:06:14  
17 tests on our data. And what these refer to is 17:06:17  
18 lexicography. And they're -- in many cases consumers are 17:06:20  
19 lexicographic when there are a lot of features or when the 17:06:25  
20 choice task is speeded up or other things. And we did do 17:06:29  
21 lexicography tests in our data, which are entirely doable 17:06:32  
22 with all the information we gave you. 17:06:37  
23 And I can tell you that out of seven features 17:06:39  
24 times roughly, you know, 800 respondents, it's like 5600 17:06:44  
25 possible tasks, exactly one was lexicographic, and it was 17:06:53

1 lexicographic on price. So we did do the test as to 17:06:59  
2 whether or not we should have must-have features in there, 17:07:02  
3 which can be done after the fact, and it fully essentially 17:07:05  
4 confirms that there is no lexicography; because there's no 17:07:10  
5 lexicography, we don't need ACBC. 17:07:13  
6 Now, of course, I only did this after I had the 17:07:16  
7 data. So I made a judgment up front, again, from my 17:07:20  
8 experience, from also the qualitative interviews, that we 17:07:23  
9 probably did not need to worry about lexicography in this 17:07:26  
10 particular study. And that turned out to be correct. So 17:07:31  
11 to have one out of like 5600, that can almost even be by 17:07:35  
12 chance. 17:07:39  
13 Q. Why didn't you -- why didn't you mention in your 17:07:40  
14 report that you tested for must-have features? 17:07:43  
15 A. Oh, I -- I only did this test after I read Dr. 17:07:47  
16 Sukumar's results, because I didn't -- I mean we did not 17:07:51  
17 have any indications that there should be any lexicography. 17:07:55  
18 Also, you know, I know Sawtooth says "five or more" here, 17:07:59  
19 but you're really -- it's going to be very rare that you 17:08:03  
20 have lexicography for as little as five attributes. It's 17:08:07  
21 going to be upwards of 20 or so before you start having it. 17:08:10  
22 I did not expect it. But given that he raised it, Dr. 17:08:13  
23 Sukumar raised it, and given that I could test it with the 17:08:17  
24 data that you had been given, I tested it. 17:08:21  
25 Q. Part of your opinion is -- is the value placed on 17:08:28

1 the '915, the '161, and the '381 patents combined. Are you 17:08:32  
2 able to break out the individual value of those patents? 17:08:39  
3 A. Okay. Let me just add that you've been given all 17:08:42  
4 the code that we ran for the lexicographic tests. 17:08:44  
5 So can you -- can you re-ask that question? 17:08:49  
6 Q. Part of your opinion is the value placed on the 17:08:52  
7 '915, the '161, and the '381 patents combined. Are you 17:08:55  
8 able to break out the individual value of those patents to 17:09:01  
9 Samsung consumers? 17:09:04  
10 A. Okay. So -- 17:09:05  
11 MR. ILLOVSKY: Objection to form. 17:09:05  
12 A. Take a look at the report again. 17:09:07  
13 MR. GALVIN: I withdraw the question. 17:09:23  
14 Let's take a break, please. 17:09:45  
15 THE VIDEOGRAPHER: Going off the 17:09:46  
16 record. The time is 5:09. 17:09:47  
17 (Recess.) 17:09:49  
18 (Exhibit 21, DVD labeled "Hauser 17:20:54  
19 Survey Data Files," marked.) 17:20:58  
20 THE VIDEOGRAPHER: We're back on the 17:20:59  
21 record. The time is 5:20. 17:21:00  
22 BY MR. GALVIN: 17:21:11  
23 Q. Dr. Hauser, for each of your respondents, how many 17:21:12  
24 records are there? 17:21:15  
25 A. I am not sure I understand the -- 17:21:21

1 at the willingness to pay estimates at some point? On an 17:30:13  
2 individual level, did you examine all -- 17:30:22  
3 A. I, in fact, not only didn't I do it, but I -- I 17:30:25  
4 gave the example with the head -- with the coin-flipping 17:30:28  
5 example, and, again, at least nine places in the report, it 17:30:30  
6 was in two of the footnotes, I'm very explicit as to why 17:30:35  
7 that would -- that is not what one should do, and that that 17:30:38  
8 would be a naive thing to do. I've got enough experience 17:30:42  
9 with hierarchical Bayes to know these issues are in there. 17:30:46  
10 And, you know, when I read Dr. Sukumar's results, 17:30:50  
11 and he's getting numbers like he modified the code, and he 17:30:52  
12 got numbers that are absurd. And you should look at those 17:30:55  
13 and say, well, gee, they are absurd. So why are they 17:30:59  
14 absurd? Well, because the code was modified. 17:31:03  
15 Q. Well, did you get results that were absurd? 17:31:05  
16 A. No. I did the calculations correctly. 17:31:07  
17 Q. But you didn't look on an individual level at 17:31:09  
18 the -- at the calculations, did you? 17:31:12  
19 MR. ILLOVSKY: Objection to form. 17:31:16  
20 A. You know, I -- I wrote a set of procedures; I 17:31:17  
21 wrote the set of procedures that are correct. We're now 17:31:20  
22 talking about 10,000 draws for 800 consumers times -- four 17:31:23  
23 times -- times 28 partworths. So what is that? Millions, 17:31:31  
24 billions? No, I didn't look at a billion different 17:31:35  
25 numbers. I looked at the appropriate output of 17:31:38

1 calculations based on whatever it is, a billion different 17:31:40  
2 numbers. 17:31:43  
3 Q. Did you look at the median of those calculations? 17:31:44  
4 A. I looked at -- I did the median appropriately. 17:31:48  
5 Q. So what was the -- what was the median? 17:31:51  
6 A. The median, as described, it's -- we can look it  
7 up, you know. 17:31:58  
8 Q. Do you remember? 17:31:59  
9 A. Is it a memory test? 17:32:00  
10 Q. No. It's -- I'm asking you if you remember or 17:32:02  
11 not. 17:32:04  
12 A. Do I remember the exact number? 17:32:05  
13 Q. Uh-huh. 17:32:06  
14 A. The exact number's in my report. We can look it  
15 up. 17:32:10  
16 Q. Okay. Let's go -- let's go there. 17:32:10  
17 A. (Pause.) Well, it's basically footnote 72, 73,  
18 and you'll note that in 72 it says, "For each of these 17:33:22  
19 samples, I computed a median willingness to pay for the 17:33:30  
20 market. I then computed an overall market level 17:33:34  
21 willingness to pay by taking the median of the 10,000 17:33:37  
22 sample medians," okay? And then I cautioned, "As explained 17:33:41  
23 in the earlier coin-flipping examples, reporting a 17:33:44  
24 willingness to pay for an individual respondent would not 17:33:47  
25 be sufficiently precise; however, the overall market level 17:33:50

1 willingness to pay is sufficiently precise." So I 17:33:54  
2 definitely cautioned that. 17:33:58  
3 Now, in -- in paragraph 73, doing those median 17:34:00  
4 calculations, so doing the medians within the sampler, 17:34:04  
5 okay, so in the -- getting the posterior distribution of 17:34:08  
6 the medians, I then, having gotten that posterior 17:34:11  
7 distribution of the medians, we can now say something like 17:34:17  
8 the willingness to pay estimates at a base price of 199, 17:34:20  
9 customers would be willing to pay \$40 more for a smartphone 17:34:25  
10 that has the functionality associated with patent '915. 17:34:28  
11 And then it goes on from there. 17:34:32  
12 And you'll note that how this, then, is used is up 17:34:35  
13 in paragraph 104, and it says, "The median willing -- 17:34:39  
14 consumer willingness to pay calculation leads price premium 17:34:44  
15 estimates that are similar to what I estimate using the 17:34:48  
16 market simulation." So I'm using it for a convergent 17:34:51  
17 check. 17:34:54  
18 Q. So if we look at -- if we look at any one 17:34:57  
19 respondent's draws, that doesn't really -- that doesn't 17:35:11  
20 really tell us their willingness to pay for -- for any of 17:35:17  
21 the features? 17:35:20  
22 A. Again, let's go back to the coin-flipping example. 17:35:23  
23 If I end up with two heads, my estimate, you know, for that 17:35:26  
24 particular respondent, you know, in fact, my maximum 17:35:31  
25 likelihood estimate is 100 percent. You know, so I'm not 17:35:35

1 going to be very precise. 17:35:38

2 Q. Okay. 17:35:40

3 A. So in -- when I look at any individual, I have 48 17:35:41

4 constraints, plus I have a number of monotonicity 17:35:47

5 constraints, and I think if we count up the number of 17:35:53

6 features, it's something like 7 times 3. Not completely, 17:35:55

7 because there's -- not everything's monotone. So, you 17:36:00

8 know, I basically have, what, maybe 60 constraints for 20, 17:36:04

9 21 features. I can't expect that to be precise. However, 17:36:10

10 when I get up to 20,000 constraints, which is what I have 17:36:13

11 for the population, I can expect that to be fairly precise. 17:36:18

12 So, no, you should not look at it at the 17:36:23

13 individual level, and as in the documents that you don't 17:36:26

14 like to refer to, you say, well, some of these appear to be 17:36:29

15 negative, again, just doing the arithmetic calculation, 17:36:32

16 almost none of those are sufficiently precise to -- to say 17:36:36

17 they're negative. 17:36:40

18 What we can say is that for roughly -- and also 17:36:42

19 they're conflated. We can look at it the other way around 17:36:45

20 and say that for 94 percent of the people, they have 17:36:49

21 positive partworths for one of the patents. But I don't 17:36:52

22 want to conflate it either way. 17:36:55

23 The key thing is none of those are significant -- 17:36:59

24 I think one of those are significant out of all those 17:37:02

25 tests. And there are people who -- who don't value. I 17:37:04