

# EXHIBIT F

1 UNITED STATES DISTRICT COURT  
2 NORTHERN DISTRICT OF CALIFORNIA  
3 SAN JOSE DIVISION  
4

5 APPLE INC., a California  
6 corporation,

7 Plaintiff,

8 vs.

Case No. 11-CV-01846-LHK

9 SAMSUNG ELECTRONICS CO., LTD.,  
10 a Korean business entity;

11 SAMSUNG ELECTRONICS AMERICA,  
12 INC., a New York corporation;

13 SAMSUNG TELECOMMUNICATIONS  
14 AMERICA, LLC, a Delaware  
15 limited liability company,  
16 Defendants.

-----/

17 CONFIDENTIAL  
18 ATTORNEYS' EYES ONLY  
19 OUTSIDE COUNSEL  
20 VIDEOTAPED DEPOSITION OF SISSIE TWIGGS  
21 Redwood Shores, California  
22 Wednesday, July 27, 2011  
23

24 Reported by:

25 LORRIE L. MARCHANT, CSR No. 10523, RPR, CRR, CCRR, CLR  
JOB NO. 40670

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

July 27, 2011

10:12 a.m.

Videotaped Deposition of SISSIE  
TWIGGS, held at the offices of Quinn  
Emanuel Urquhart & Sullivan, LLP, 555  
Twin Dolphin Drive, Redwood Shores,  
California, before Lorrie L. Marchant,  
a Certified Shorthand Reporter,  
Registered Professional Reporter,  
Certified Realtime Reporter,  
California Certified Realtime Reporter  
and Certified LiveNote Reporter.

A P P E A R A N C E S :

FOR THE PLAINTIFF APPLE INC.:

MORRISON & FOERSTER

BY: JENNIFER LEE TAYLOR, ESQ.

JULIA D. KRIPKE, ESQ.

425 Market Street

San Francisco, California 94105

FOR THE DEFENDANTS SAMSUNG:

QUINN EMANUEL URQUHART & SULLIVAN

BY: VICTORIA F. MAROULIS, ESQ.

555 Twin Dolphin Drive, 5th Floor

Redwood Shores, California 94065

and

BY: ERIK OLSON, ESQ.

ALEX BINDER, ESQ.

KEVIN JOHNSON, ESQ.

50 California Street

San Francisco, California 94111

ALSO PRESENT:

Erica Tierney, Apple IP Litigation Counsel

Sean McGrath, Videographer

---oOo---

1 pages in.

2 A. This page, this document?

3 Q. Exhibit 2.

4 A. Here.

5 Q. Please look at Topic 11.

6 A. Yes.

7 Q. Is it your understanding that Apple designated  
8 you to be a corporate representative to testify on Topic  
9 11?

10 A. Yes, they did.

11 Q. Are there any other topics in this Notice of  
12 Deposition that you are going to be testifying about as  
13 a representative of Apple?

14 A. I need to go through each topic. I don't  
15 believe there's anything else for me here. I'll only be  
16 speaking to Topic 11.

17 Q. And as to Topic 11, which is Apple's contention  
18 that Apple will be irreparability harmed in the absence  
19 of a preliminary injunction, are you testifying as to  
20 full topic or some subset of that topic?

21 A. I'll be speaking to the part that I'm  
22 responsible for that's within the scope of my  
23 responsibility, which is worldwide advertising. In this  
24 case, United States advertising.

25 Q. Will you be speaking about market share and

1 sales?

2 A. I will not be speaking about market share and  
3 sales.

4 Q. That will be covered by another witness?

5 A. I believe so.

6 Q. Okay. So is it fair to say that the subject on  
7 which you're Apple's 30(b)(6) representative is the same  
8 subject that's covered in your declaration?

9 A. Yes. It's the same subject in my declaration.

10 Q. What have you done to prepare for today's  
11 deposition?

12 A. Yesterday I met with the three representatives  
13 that are here.

14 Q. Please don't tell me anything you discussed.  
15 Just logistics, who you met with.

16 A. Okay. Jennifer, Julia and Erica Tierney.

17 Q. How long did you meet for?

18 A. It was about an hour. We met for about an  
19 hour, hour and a half.

20 Q. Did you review any documents during that  
21 meeting?

22 A. We reviewed my declaration.

23 Q. And attachments to the declaration?

24 A. There were several attachments that were  
25 collected. I did not review each and every one of them.

1 refer to Exhibit 2 --

2 A. Okay.

3 Q. -- we looked at it before.

4 It states your -- and by "your" means Apple --  
5 contention that Apple will be irreparably harmed in the  
6 absence of a preliminary injunction.

7 A. I'm sorry. Can you remind me where I'm looking  
8 for this?

9 Q. Sure.

10 Let's take a look at Exhibit 2, which is a  
11 30(b)(6) notice.

12 A. Okay. That's this.

13 Q. Yeah. So it refers to the back of the document  
14 it says, Topics.

15 A. It says, Topics.

16 MS. TAYLOR: It says, Topics, here  
17 (indicating). She wants you looking at Topic 11.

18 BY MS. MAROULIS:

19 Q. So I believe we established earlier today that  
20 you were selected --

21 A. Yes.

22 Q. -- to cover Topic 11.

23 So do you see that it says, Your contention  
24 that Apple will be irreparably harmed in the absence of  
25 a preliminary injunction?

1           What is Apple's contention as to why it will be  
2 harmed in the absence of an injunction?

3           A.    I want to make sure that I'm fully interpreting  
4 that.   So --

5           MS. TAYLOR:   With respect to that, you're only  
6 one of three witnesses who's been designated to testify  
7 on that.   So you testified as to the areas where you  
8 have knowledge, not the full scope of the contentions.  
9 There are two other witnesses.

10           THE WITNESS:   Right.   So I've worked on  
11 Apple advertising for a long time, certainly from the  
12 beginning of iPhone and iPad.

13           What I'm aware of, the process, what the team  
14 does, the amount of money that's spent, the care and  
15 design throughout every stage of the process is a  
16 critical part to getting Apple's message out.

17           What I have stated in my declaration is that  
18 important -- the key to that message is our product  
19 design.

20           We spend, as I said, a lot of time and money  
21 and care and nights and weekends ensuring that we've  
22 done that to beyond the best of our abilities.

23           BY MS. MAROULIS:

24           Q.    Do you have --

25           A.    If --



1 Q. I'm sorry. Go ahead and finish.

2 A. No. Go ahead.

3 Q. Do you have any specific knowledge of Apple  
4 being harmed by the sales of Samsung devices?

5 A. I do not have specific knowledge of that, but  
6 what I can say is that it's -- it seems to be quite  
7 obvious that if you have a product that is well known  
8 and has certain -- a certain look and feel and function  
9 to it, and you've spent a lot of time, money and care  
10 getting that product knowledge out in the field, and  
11 someone comes along and copies what you've done, that at  
12 some stage that will start to chip away at what you've  
13 built.

14 And I think the question of irreparable is a  
15 real one in consumer's minds. It's hard -- it's hard to  
16 get them to pay attention. It's easy to get them to  
17 diverge. It's hard to bring them back. It's not only  
18 expensive, it's hard. It's impossible in some cases.  
19 You've lost them.

20 MS. MAROULIS: Move to strike that as  
21 nonresponsive.

22 BY MS. MAROULIS:

23 Q. Do you have any evidence of Apple being harmed  
24 by the sale of Samsung devices?

25 MS. TAYLOR: That's been asked and answered.

1 THE WITNESS: Harmed by the sale of -- do I  
2 have evidence that Apple has been harmed by the sale of  
3 Samsung devices? I'm not sure I can answer that in the  
4 way that you're looking for.

5 BY MS. MAROULIS:

6 Q. Have you seen any evidence showing that Apple's  
7 sales declined as a result of the sale of Samsung  
8 devices?

9 MS. TAYLOR: That's actually outside the scope  
10 of her designation.

11 But you can answer if you know.

12 THE WITNESS: I -- I don't have our sales  
13 figures. I believe somebody might speak to that.

14 BY MS. MAROULIS:

15 Q. But you yourself do not know of any evidence  
16 showing that the Apple sales declined because of Samsung  
17 devices; correct?

18 A. I don't have those figures.

19 Q. Do you have any information whether Apple's  
20 market share declined as a result of the sale of Samsung  
21 devices?

22 MS. TAYLOR: Again, that's outside the scope of  
23 her designation.

24 But you can answer if you know.

25 THE WITNESS: I don't have that information.

1 BY MS. MAROULIS:

2 Q. Okay. Do you have any information on whether,  
3 as a result of Samsung devices, Apple's advertising  
4 became less effective?

5 A. When there's confusion, when someone is coming  
6 in with something that looks very much like your  
7 product, that -- that causes some confusion.

8 And I have to state that it's not something  
9 that's easy to get back. Once you've derailed a  
10 conversation, it's hard to bring that back, if at all  
11 possible. So I don't know that you get those customers  
12 back.

13 Q. Do you believe you lost any customers? "You"  
14 meaning Apple?

15 A. There are probably -- there are probably a few  
16 customers we lost.

17 Q. Do you have any evidence of that or are you  
18 just speculating?

19 A. I don't have any evidence of that. My guess --  
20 my guess is that we lost some customers.

21 Q. That is your guess, not supported by any  
22 information; correct?

23 A. I don't have the sales figures.

24 MS. TAYLOR: Wait. Wait. She's not testifying  
25 on behalf of the company on this.

1           But go ahead and answer in your personal  
2 knowledge.

3           THE WITNESS: Okay. I don't have the sales  
4 figures. Or the market share.

5           BY MS. MAROULIS:

6           Q. Do you have any evidence of erosion of Apple's  
7 distinctiveness in customers' minds as a result of  
8 Samsung's phones?

9           A. I don't have evidence.

10          Q. So you don't have evidence at all that Apple  
11 has been harmed in any way by the sale of Samsung's  
12 phones; correct?

13          A. I focus on our advertising and what we're doing  
14 in our advertising and moving our advertising forward.  
15 And I don't spend -- I don't have time to spend on  
16 pulling data such as that. So I do not have that data.  
17 Does it exist? Probably.

18          Q. You don't know whether it exists or not; right?

19          A. I don't know.

20          Q. So your testimony on this topic is limited to  
21 amount of dollars that Apple spends on advertising; is  
22 that right?

23                 MS. TAYLOR: Mischaracterizes her testimony.  
24 Move to strike -- you moved to strike her answer on the  
25 topic.

1 THE WITNESS: I testified to some of our  
2 spending today, yes. And part of my declaration is  
3 Apple's advertising spending.

4 BY MS. MAROULIS:

5 Q. Ms. Twiggs, did you collect any documents in  
6 connection with this litigation?

7 A. There was a document regarding our spending for  
8 iPad and iPhone that was collected.

9 Q. Any other documents?

10 A. The documents as part of my declaration?

11 Q. Let me clarify.

12 In connection with the litigation parties  
13 collective exchange of documents, besides the  
14 spreadsheet you testified before about, did you collect  
15 and give to counsel any additional documents?

16 A. I have -- there's been nothing else that I've  
17 been asked to share or to collect.

18 Q. And so the collection of the advertisements  
19 that were attached to your declaration did not come from  
20 your files or did it?

21 MS. TAYLOR: That assumes facts not in evidence  
22 and possibly mischaracterizes her testimony.

23 THE WITNESS: So the way that the ads were  
24 collected, we have sort of a central collection point.  
25 They were gathered together and shared with the legal

1 Sissie Twiggs. The time is 5:02 p.m., and we are off  
2 the record.

3 (Time noted: 5:02 p.m.)

4 ---oOo---

5

6

7

\_\_\_\_\_  
SISSIE TWIGGS

8

9 Subscribed and sworn to  
10 before me this day  
11 of 2011.

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

CERTIFICATE

STATE OF CALIFORNIA )

: ss

COUNTY OF SONOMA )

I, Lorrie L. Marchant, a Certified Shorthand Reporter, a Registered Professional Reporter, a Certified Realtime Reporter, and a Certified Realtime Professional within and for the State of California, do hereby certify:

That SISSIE TWIGGS, the witness whose deposition is herein set forth, was duly sworn/affirmed by me and that such deposition is a true record of the testimony given by such witness.

I further certify that I am not related to any of the parties to this action by blood or marriage and that I am in no way interested in the outcome of this matter.

In witness whereof, I have hereunto set my hand this 27th day of July, 2011.

-----

LORRIE L. MARCHANT, CSR, RPR, CRR, CLR, CCRR  
CSR No. 10523