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IN THE UNITED STATES DISTRICT COURT  
FOR THE NORTHERN DISTRICT OF CALIFORNIA  
SAN JOSE DIVISION

JOEL GUTIERREZ, et. al., CASE NO. 5:11-cv-03111 EJD

Plaintiff(s), ORDER GRANTING DEFENDANT’S  
MOTION TO DISMISS

v.

STATE FARM MUTUAL INSURANCE COMPANY, et. al., [Docket Item No. 17]

Defendant(s).

Presently before the court is Defendant Ally Financial Company’s (“Ally”) Motion to Dismiss the Complaint filed by Plaintiffs Joel Gutierrez and Veronica Gutierrez (collectively, “Plaintiffs”).<sup>1</sup> See Docket Item No. 17. Plaintiffs filed written opposition to the motion. The court found this matter suitable for decision without oral argument pursuant to Civil Local Rule 7-1(b) and previously vacated the hearing date. Jurisdiction in this court arises pursuant to 28 U.S.C. § 1331. Having fully reviewed the moving, opposing and reply papers filed the parties, the court has determined Ally’s motion should be granted for the reasons described below.

**I. FACTUAL AND PROCEDURAL BACKGROUND**

The allegations contained in this section are taken largely from the Complaint. Plaintiffs are husband and wife. See Compl., Docket Item No. 1, Ex. A, at ¶ 2. At some point prior to July, 31,

<sup>1</sup> Because Plaintiffs share a common surname, the court will refer to them by their first names when referencing them separately solely for the purposes of clarity. The court means no disrespect.

1 2010, Plaintiffs purchased a limited edition 2007 Pontiac Solstice (the “vehicle”), for which Ally  
2 was a lienholder. See id. As to the vehicle, Plaintiffs contracted with Defendant State Farm  
3 Insurance Company (“State Farm”) for a first-party automobile insurance policy, and also purchased  
4 a Guaranteed Auto Protection policy (the “GAP contract”) from Ally. See id. According to  
5 Plaintiffs, the GAP contract would protect Plaintiffs from any deficiencies or inadequacies in the  
6 State Farm coverage.

7 The vehicle was stolen at some point between July 31, 2010, and August 5, 2010. See id., at  
8 ¶ 3. At that time, the fair market value of the vehicle was approximately \$30,000.00, and Plaintiffs  
9 owed a balance of approximately \$18,000.00 to Ally on the original Retail Installment Sales  
10 Contract (the “RISC”). See id. Plaintiffs immediately reported the theft to State Farm, but State  
11 Farm refused to pay on the theft claim. See id. Plaintiffs also reported the theft to the police and to  
12 Ally. See id., at ¶ 5. Plaintiffs allege that two female representatives from Ally informed them they  
13 should cease making monthly payments on the RISC because Ally would be paid in full from State  
14 Farm or through the GAP contract coverage. See id. Plaintiffs relied on these representations and  
15 stopped paying. See id.

16 The vehicle was recovered in or about November, 2010. See id., at ¶¶ 3, 5. Although it had  
17 been destroyed, State Farm refused to pay for damages to the vehicle despite the prompt filing of a  
18 notarized claim by Plaintiffs and also refused to advise Ally that it should seek payment from State  
19 Farm. See id., at ¶¶ 3, 5, 6. Instead, State Farm commenced a fraud investigation. See id., at ¶ 3.  
20 The vehicle was ultimately repossessed. See id., at ¶ 8.

21 Plaintiffs commenced the instant action in Santa Clara Superior Court on May 2, 2011, for  
22 (1) breach of contract against State Farm and Ally, (2) violation of the Fair Debt Collection Practices  
23 Act (“FDCPA”), 15 U.S.C. § 1692 *et. seq.*, against Ally, (3) violation of the Rosenthal Fair Debt  
24 Collection Practices Act (“RFDCPA”), California Civil Code § 1788 *et. seq.*, against Ally, (4)  
25 insurance bad faith against State Farm and Ally, and (5) conversion against Ally.<sup>2</sup> State Farm  
26 removed the action to this court on June 23, 2011. This motion followed.

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<sup>2</sup> A third defendant, Dunns Tow, was dismissed on July 13, 2011. See Docket Item No. 11.

1 **II. LEGAL STANDARD**

2 Federal Rule of Civil Procedure 8(a) requires a plaintiff to plead each claim with sufficient  
3 specificity to “give the defendant fair notice of what the . . . claim is and the grounds upon which it  
4 rests.” Bell Atlantic Corp. v. Twombly, 550 U.S. 544, 555 (2007) (internal quotations omitted). A  
5 complaint which falls short of the Rule 8(a) standard may therefore be dismissed if it fails to state a  
6 claim upon which relief can be granted. Fed. R. Civ. P. 12(b)(6). “Dismissal under Rule 12(b)(6) is  
7 appropriate only where the complaint lacks a cognizable legal theory or sufficient facts to support a  
8 cognizable legal theory.” Mendiondo v. Centinela Hosp. Med. Ctr., 521 F.3d 1097, 1104 (9th Cir.  
9 2008).

10 When deciding whether to grant a motion to dismiss, the court must accept as true all  
11 “well-pleaded factual allegations.” Ashcroft v. Iqbal, 556 U.S. 662, 129 S. Ct. 1937, 1950 (2009).  
12 The court must also construe the alleged facts in the light most favorable to the plaintiff. Love v.  
13 United States, 915 F.2d 1242, 1245 (9th Cir. 1988). However, “courts are not bound to accept as  
14 true a legal conclusion couched as a factual allegation.” Twombly, 550 U.S. at 555. Moreover,  
15 anything beyond the pleadings generally may not generally be examined. Hal Roach Studios, Inc. v.  
16 Richard Feiner & Co., 896 F.2d 1542, 1555 n. 19 (9th Cir. 1990). But “material which is properly  
17 submitted as part of the complaint may be considered.” Twombly, 550 U.S. at 555.<sup>3</sup>

18 **III. DISCUSSION**

19 **A. Veronica’s Standing**

20 Ally first argues that Veronica lacks standing as to all claims against Ally because she was  
21 not a party to either the RISC or the GAP contracts. In response, Plaintiffs argue Veronica’s  
22 standing stems from her community interest in marital property and debts. Both parties are correct

23 \_\_\_\_\_  
24 <sup>3</sup> Ally has requested the court take judicial notice of the RISC and GAP contract for this  
25 motion, to which Plaintiff objects. The court denies Ally’s request with regard to the RISC since  
26 this motion is resolved without a need to consider that document. It is also denied as to the GAP  
27 contract, but the court nonetheless has considered it for this motion. Judicial notice is not required.  
28 United States v. Ritchie, 342 F.3d 903, 907-08 (9th Cir. 2003) (“Even if a document is not attached  
to a complaint, it may be incorporated by reference into a complaint if the plaintiff refers extensively  
to the document or the document forms the basis of the plaintiff’s claim. The defendant may offer  
such a document, and the district court may treat such a document as part of the complaint, and thus  
may assume that its contents are true for purposes of a motion to dismiss under Rule 12(b)(6).”  
(internal citations omitted)).

1 and incorrect in certain aspects. The court agrees with Ally that Veronica lacks standing as to the  
2 contract-based claims, but also agrees with Plaintiffs that Veronica’s status as Joel’s spouse is  
3 sufficient for standing as to the other claims.

4 The court begins with general standing principles. The modern standing doctrine contains  
5 three basic constitutional elements along with a corollary “prudential” limitation. The constitutional  
6 elements require: (1) an “injury in fact,” which is neither conjectural or hypothetical, (2) causation,  
7 such that a casual connection between the alleged injury and offensive conduct is established, and  
8 (3) redressability, or a likelihood that the injury will be redressed by a favorable decision. Lujan v.  
9 Defenders of Wildlife, 504 U.S. 555, 560-61 (1992).

10 The prudential limitation “encompasses ‘the general prohibition on a litigant’s raising  
11 another person’s legal rights, the rule barring adjudication of generalized grievances more  
12 appropriately addressed in the representative branches, and the requirement that a plaintiff’s  
13 complaint fall within the zone of interests protected by the law invoked.’” Elk Grove Unified Sch.  
14 Dist. v. Newdow, 542 U.S. 1, 12 (2004) (quoting Allen, 468 U.S. at 751).

15 Next, short reference must be made to this state’s community property law. In California, all  
16 property acquired by either spouse during a valid marriage is presumptively community property.  
17 Cal. Fam. Code § 760. In addition, “the community estate is liable for a debt incurred by either  
18 spouse before or during marriage, regardless of which spouse has the management and control of the  
19 property and regardless of whether one or both spouses are parties to the debt or to a judgment for  
20 the debt.” Cal. Fam. Code § 910(a).

21 These statutory presumptions are the general starting point for the division of marital  
22 property and obligations. See Marriage of Benson, 36 Cal. 4th 1096, 1103 (2005). They do not,  
23 however, confer standing on a non-contracting spouse. See Austero v. Nat’l Cas. Co., 62 Cal. App.  
24 3d 511 (1976); see also Hatchwell v. Blue Shield, 198 Cal. App. 3d 1027 (1988). In rejecting an  
25 argument similar to that posed by Plaintiffs here, the Austero court stated: “Whatever [Wife’s]  
26 property rights with respect to the policies and their proceeds may be, the fact remains that she is not  
27 a party to the contracts.” Austero, 62 Cal. App. 3d at 517. Building upon that concept, the  
28 Hatchwell court found “inappropriate” the enforcement of contract rights based solely on an indirect

1 interest in community property since “the community interest would seem sufficiently protected by  
2 the rights of the covered spouse.” Hatchwell, 198 Cal. App. 3d at 1036.

3 Here, Plaintiffs potentially seek to enforce two contracts against Ally, and it is undisputed  
4 that neither were signed by Veronica. Pursuant Austero and Hatchwell, Veronica cannot, as a matter  
5 of law rely, on either her community interest in the object of the contracts - in this case the vehicle -  
6 or the community nature of the debt associated with that asset in order to enforce these contracts  
7 against Ally. See id. at 1033 (“Someone who is not a party to the contract has no standing to  
8 enforce the contract or to recover extra-contract damages for wrongful withholding of benefits to the  
9 contracting party.”). It therefore follows that, under a constitutional standing analysis, Veronica has  
10 not experienced an “injury in fact” as to the RISC or GAP contracts. Moreover, her inclusion in the  
11 contract-based claims against Ally violates the prudential limitation on standing since she is raising  
12 the rights of another, namely her husband Joel.

13 Since Veronica cannot maintain the claims for breach of contract, breach of the implied  
14 covenant of good faith and fair dealing, or bad faith against *Ally*, she is dismissed with prejudice  
15 from those claims to the extent they are so asserted.

16 However, the same analysis does not apply to the claim for conversion or those brought  
17 under the FDCPA and the Rosenthal Act because enforcement of the Ally contracts is not directly  
18 implicated by those claims. Veronica’s interest in the vehicle as community property is sufficient to  
19 confer standing for a conversion claim. See Cal. Fam. Code § 751 (“The respective interests of the  
20 husband and wife in community property during continuance of the marriage relation are present,  
21 existing, and equal interests.”); see also Vick v. DaCorsi, 110 Cal. App. 4th 206, 212 (2003). In  
22 addition, since the allegations in the Complaint are that Ally made certain representations to both  
23 spouses (see Compl., at ¶¶ 5, 19), Veronica may have standing under the FDCPA pursuant to 15  
24 U.S.C. § 1692c(d) (“For the purpose of this section, the term ‘consumer’ includes the consumer’s  
25 spouse, parent [if the consumer is a minor], guardian, executor, or administrator.”) and the  
26 RFDCPA, which incorporates the same federal provision. Cal. Civ. Code § 1788.17.

27 **B. First and Fourth Causes of Action: Breach of Contract and Insurance Bad Faith**

28 Ally argues the Complaint fails to state a sufficient claim for breach of contract and

1 insurance bad faith. The court agrees.

2 **I. Breach of Contract**

3 Under California law, a claim for breach of contract requires: “(1) existence of the contract;  
4 (2) plaintiff’s performance or excuse of nonperformance; (3) defendant’s breach; and (4) damages to  
5 plaintiff as a result of the breach.” CDF Firefighters v. Maldonado, 158 Cal. App. 4th 1226, 1239  
6 (2008).

7 As to the first element, the court finds that the allegations do not sufficiently notify Ally  
8 whether the claim is for breach of the RISC, the GAP contract, or both. Neither are identified by  
9 name in the allegations listed for the breach of contract claim. “Where a party relies upon a contract  
10 in writing, and it affirmatively appears that all the terms of the contract are not set forth *in hoec*  
11 *verba*, nor stated in their legal effect, but that a portion which may be material has been omitted, the  
12 complaint is insufficient.” Gilmore v. Lycoming Fire Ins. Co., 55 Cal. 123, 124 (1880); see also  
13 Otworth v. S. Pac. Transp. Co., 166 Cal. App. 3d 452, 459 (1985). Such is the case here. The  
14 Complaint merely states that “[b]oth State Farm and Ally Financial breached their respective  
15 agreements with Gutierrez.” See Compl., at ¶ 15. Surprisingly, the next sentence states that  
16 “specific provisions” of unspecified contracts were breached, but these provisions are not detailed  
17 adequately in the Complaint in order for Ally, or the court for that matter, to determine which  
18 contract or what “specific provisions” of any particular contract are at issue for this claim. This type  
19 of clarity is especially important when there are three separate written contracts potentially raised in  
20 this litigation and none are attached to the Complaint.

21 In addition, the Complaint insufficiently alleges facts to support the second and third  
22 elements of a prima facie claim for breach of contract. By way of example and assuming the intent  
23 of this claim is to allege breach of the GAP contract as to Ally, Plaintiff has not alleged facts to  
24 demonstrate either notification to Ally that State Farm had declared the vehicle a “total loss,” or that  
25 this performance was excused because State Farm itself made such notification to Ally.<sup>4</sup> The

26 \_\_\_\_\_  
27 <sup>4</sup> The GAP contract states, in pertinent part:

28 You are responsible for all notifications or claims that are required to  
be filed with your automobile insurance company. We will not

1 express terms of the GAP contract require that this specific information be communicated *before*  
 2 Ally would waive its rights to the remaining balance due on the vehicle. In other words, the  
 3 affirmative finding of “total loss” needed to be made by State Farm and its attendant paperwork  
 4 needed to be provided to Ally before the theft became a covered event under the GAP contract. The  
 5 fact that Joel may have simply reported the theft to Ally - without also obtaining and notifying Ally  
 6 of a “total loss” declaration by State Farm and providing the documentation - is not enough. The  
 7 GAP contract requires something specific.

8 Accordingly, the breach of contract claim is dismissed with leave to amend since Joel may be  
 9 able to modify the allegations and provide additional factual information consistent with the  
 10 discussion contained this section.

11 **ii. Insurance Bad Faith**

12 \_\_\_\_\_  
 13 process or handle your insurance claims for you.

14 In the event of a constructive total loss to the covered vehicle, we  
 15 agree to waive our rights against you for the amount due under a  
 payable loss.

16 “Constructive total loss” is defined in the GAP as:

17 A direct and accidental loss or damage of covered vehicle which meets  
 18 one of these criteria: 1. The total cost to repair the covered vehicle is  
 greater than the ACV of the covered vehicle immediately prior to the  
 19 date of loss or 2. *the covered vehicle is stolen and is not recovered*  
*within 30 days from the date a police report was filed, and your*  
*primary carrier declares the covered vehicle a total loss.*

20 The GAP contract also requires the following:

21 In the event of a constructive total loss, you must notify and provide  
 22 all of the following to our GAP Administrator . . . 1. a complete copy  
 of the primary insurance settlement, including the valuation report; 2.  
 23 a copy of the original financing contract and this addendum; 3. a copy  
 of the accident/police report; 4. a copy of your automobile insurance  
 24 policy; 5. a copy of the payoff from the financial institution/lender as  
 of the date of loss; 6. a copy of the insurance settlement check; and 7.  
 25 any additional reasonable documentation requested by our GAP  
 administrator or us. *The GAP administrator will not obtain this*  
 26 *information for you.* The GAP administrator must receive this  
 documentation within 90 days of settlement by your primary carrier.  
 27 *No payment will be made if this documentation is not provided to the*  
 28 *GAP administrator within this stated time period.*

1 Much like the breach of contract claim, the Complaint’s allegations are insufficient to plead a  
2 claim for insurance bad faith. In California, “[i]n addition to the right to sue an insurer in contract, if  
3 the insurer acts unreasonably and without proper cause in failing to investigate a claim, refusing to  
4 provide a defense, or either delaying or failing to pay benefits due under the policy, the insured can  
5 sue in tort for breach of the covenant of good faith and fair dealing.” Richards v. Sequoia Ins. Co.,  
6 195 Cal. App. 4th 431, 438 (2011) (citing Emerald Bay Cmty. Ass’n v. Golden Eagle Ins. Corp., 130  
7 Cal. App. 4th 1078, 1093, (2005)). The ultimate test of bad faith liability is whether a refusal or  
8 alleged delay was unreasonable. Chateau Chamberay Homeowners v. Associated Int’l Ins. Co., 90  
9 Cal. App. 4th 335, 346 (2001) (citing Opsal v. United Servs. Auto. Ass’n, 2 Cal. App. 4th 1197,  
10 1205 (1991)).

11 The essence of this claim is the allegation that Ally unreasonably delayed or refused to waive  
12 any further payments owed by Joel when the vehicle was stolen. The facts, however, do not support  
13 the allegation that Ally’s delay or refusal was unreasonable since, as already suggested above, Ally  
14 cannot be said to have acted unreasonably if its duty to perform under the GAP contract did not arise  
15 because of Joel’s nonperformance.<sup>5</sup> Thus, for much the same reason as the breach of contract claim,  
16 the insurance bad faith claim will also be dismissed with leave to amend.<sup>6</sup>

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18 <sup>5</sup> To the extent Joel alleges his performance under the GAP contract was excused through  
19 oral statements of Ally representatives, facts sufficient to demonstrate a modification of the GAP  
20 contract’s terms have not been included. See Cal. Civ. Code § 1698(c) (“Unless the contract  
otherwise expressly provides, a contract in writing may be modified by an oral agreement supported  
by new consideration.”)

21 Ally argues that an oral modification is precluded due to non-modification language  
22 contained in the RISC as well as the statute of frauds. The court, however, cannot make such a  
23 determination at this time. Based on the nature of any amendments clarifying the contracts and  
provisions at issue, it could be found that the RISC and GAP contracts are, in fact, separate  
contracts.

24 <sup>6</sup> Moreover, the allegations do not support a claim for breach of the implied covenant of good  
25 faith and fair dealing to the extent such a stand-alone claim is alleged in the Complaint. “Every  
26 contract imposes upon each party a duty of good faith and fair dealing in its performance and its  
enforcement.” Careau & Co. v. Sec. Pacific Bus. Credit, Inc., 222 Cal. App. 3d 1371, 1393 (1992)  
27 (quoting Restatement (Second) of Contracts § 205 (1981)). The implied covenant of good faith is  
28 read into contracts in order to protect the express promises made therein, not to promote a general  
public policy interest with no direct relation to the contract’s purpose. Carma Developers (Cal.),  
Inc. v. Marathon Dev. Cal., Inc., 2 Cal. 4th 342, 371 (1992). It cannot be used as a way to “impose  
substantive duties or limits on the contracting parties beyond those incorporated in the specific terms  
of their agreement.” Guz v. Bechtel National, Inc., 24 Cal.4th 317, 350 (2000).



1           **C.     Second and Third Causes of Action: Fair Debt Collection Practices Act**  
2           **("FDCPA") and Rosenthal Fair Debt Collection Practices Act ("RFDCPA")**

3           Plaintiffs have alleged claims for violation of the FDCPA and RFDCPA against Ally.  
4           Neither are sufficiently plead.

5           Turning first at the FDCPA, a plaintiff must allege facts that establish the following: (1)  
6           plaintiff has been the object of collection activity arising from a consumer debt; (2) the defendant  
7           qualifies as a "debt collector" under the FDCPA; and (3) the defendant has engaged in a prohibited  
8           act or has failed to perform a requirement imposed by the FDCPA. See, e.g., Frazier v. Absolute  
9           Collection Serv., Inc., 767 F. Supp. 2d 1354, 1363 (N.D. Ga. 2011); McCorriston v. L.W.T., Inc.,  
10          536 F. Supp. 2d 1268, 1278 (M.D. Fla. 2008); Fenn v. CIR, Law Offices, No.  
11          1:10-CV-01903-OWW-SMS, 2011 WL 850131, 2011 U.S. Dist. LEXIS 23141, at \*5 (E.D. Cal.  
12          Mar. 8, 2011).

13          Similar to the breach of contract claim, Plaintiffs' failure to plead specific contract  
14          provisions or attach copies of the relevant contracts to the Complaint is fatal to the FDCPA claim in  
15          its current state. A debt subject to the FDCPA is "any obligation or alleged obligation of a consumer  
16          to pay money arising out of a transaction . . . [that is] primarily for personal, family, or household  
17          purposes." 15 U.S.C. § 1692a(5). Here, there is not a description of the debt owed, where it was  
18          allegedly incurred, or why it qualifies as a personal, family or household debt as required by §  
19          1692a(5). Moreover, there are no allegations which reasonably explain the absence of that  
20          information from the complaint. Plaintiffs did not need the actual loan contract in order to provide  
21          the minimal facts required by the FDCPA or the RFDCPA, which contains a similar definition of

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25          \_\_\_\_\_

26          Here, Joel alleges that Ally "failed to act reasonably by pursuing its unpaid payments from  
27          State Farm as opposed to selling the vehicle and depriving [Joel] of the equity in the vehicle." This  
28          allegation seeks to impose a duty on Ally that does not appear in either the RISC or GAP contract.  
In fact, the GAP contract contains language indicating it would not affirmatively pursue payment  
from Joel's insurance carrier. As such, it cannot support a claim for breach of the implied covenant  
of good faith and fair dealing as plead.

1 “consumer debt.”<sup>7</sup>

2 In addition, the allegations do not establish that Ally is a “debt collector.” A “debt collector”  
3 under the FDCPA is either (1) “a person” the “principal purpose” of whose business is the collection  
4 of debts; or (2) “a person” who “regularly” collects debts on behalf of others. 15 U.S.C. § 1692a(6).

5 Plaintiffs allege that Ally Financial Company, the named defendant in this case, held a lien  
6 on the vehicle and was an additional insured on their insurance policy with State Farm. They further  
7 allege that since “Ally Financial is a subsidiary of Ally Bank that is a fictitious name used to collect  
8 debts for the bank,” that Ally Financial qualifies as a “debt collector” under § 1692a(6). As plead,  
9 however, Plaintiffs’ ultimate conclusion does not comport with the definition contained in the  
10 statute. Ally Financial cannot be both the lienholder and a “debt collector” because the FDCPA  
11 defines the latter as a person who collects debts *on behalf of others*. “[A]s a matter of law a ‘debt  
12 collector’ under the FDCPA cannot be a consumer’s creditor.” Rispoli v. Bank of America, 2011  
13 WL 3204725, 2011 U.S. Dist. LEXIS 85053, at \*7 (W.D. Wash. July 1, 2011).

14 Since Plaintiffs have not stated a claim under the FDCPA or the RFDCPA, the second and  
15 third causes of action will be dismissed with leave to amend to allow Plaintiffs the opportunity to  
16 clarify their allegations.

17 **IV. ORDER**

18 Based on the foregoing, Ally’s Motion to Dismiss is GRANTED as follows:

- 19 1. Veronica is DISMISSED WITH PREJUDICE from the claims for breach of contract,  
20 breach of the implied covenant of good faith and fair dealing, or bad faith against to the extent those  
21 claims are asserted against Ally; and  
22 2. The claims for breach of contract (Claim 1), violation of the FDCPA (Claim 2),  
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24 <sup>7</sup> Under the RFDCPA, a “consumer debt” is “money, property, or their equivalent, due or  
25 owing or alleged to be due or owing from a natural person by reason of a consumer transaction.”  
26 Cal. Civ. Code § 1788.2(f). A “consumer credit transaction” is one between a natural person and  
27 another person in which property, services or money is acquired on credit by that natural person  
28 from such other person “for personal, family, or household purposes.” Cal. Civ. Code § 1788.2(e).  
Thus, the RFDCPA, like the FDCPA, requires the debt subject to collections must be one relating to  
personal, family, or household purposes. Compare Cal. Civ. Code § 1788.2 with 15 U.S.C §  
1692a(5).


1 violation of the RFDCPA (Claim 3) and insurance bad faith (Claim 4) are each DISMISSED WITH  
2 LEAVE TO AMEND.

3 Any amended complaint shall be filed no later than 30 days from the date this order is filed.

4 **IT IS SO ORDERED.**

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6 Dated: February 7, 2012

  
EDWARD J. DAVILA  
United States District Judge

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