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4 UNITED STATES DISTRICT COURT  
5 NORTHERN DISTRICT OF CALIFORNIA  
6 SAN JOSE DIVISION

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8 SOFIA ZOUMBOULAKIS,  
9 Plaintiff,

10 v.

11 RICHARD A. MCGINN, et al.,  
12 Defendants.

Case No. [5:13-cv-02379-EJD](#)

**ORDER GRANTING DEFENDANTS'  
MOTION TO DISMISS**

Re: Dkt. No. 48

13 Plaintiff Sofia Zoumboulakis (“Plaintiff”) filed the instant shareholder derivative action for  
14 the benefit of Nominal Defendant VeriFone Systems, Inc. (“VeriFone” or “Company”), against  
15 certain former and current members of VeriFone’s board of directors (the “Board”) and executive  
16 officers (collectively, “Defendants”), alleging breach of fiduciary duties and violation of federal  
17 securities law. Presently before the court is Defendants’ Motion to Dismiss Plaintiff’s Second  
18 Amended Shareholder Derivative Complaint pursuant to Federal Rules of Civil Procedure  
19 12(b)(6) and 23.1. See Mot., Dkt. No. 48.

20 Federal jurisdiction arises pursuant to 28 U.S.C. §§ 1331 and 1332(a). The court found  
21 this matter suitable for decision without oral argument pursuant to Civil Local Rule 7-1(b), and  
22 previously vacated the associated hearing. Having carefully reviewed the parties’ pleadings, the  
23 court grants Defendant’s Motion to Dismiss for the reasons explained below.

24 **I. FACTUAL AND PROCEDURAL BACKGROUND**

25 VeriFone is a global provider of technologies that process electronic payments for goods  
26 and services. Second Am. Compl., Dkt. No. 46 at ¶ 32. The Company serves customers including  
27 financial institutions, payment processors, industrial concerns, retailers, government organizations,

1 and healthcare providers. Id. The Company’s technologies process payments from signature and  
2 PIN-based debit cards, credit cards, contactless or radio frequency identification at the point of  
3 sale via merchant-operated, consumer facing, and self-service systems. Id. Plaintiff is an owner  
4 and holder of VeriFone common stock. Id. at ¶ 13.

5 Plaintiff alleges that since VeriFone went public in 2005, it has been plagued with serious  
6 internal control deficiencies. Id. at ¶ 1. She alleges that in 2009, VeriFone was formally charged  
7 by the U.S. Securities and Exchange Commission (“SEC”) with accounting fraud during 2007 that  
8 overstated operating income. Id. at ¶ 36. Plaintiff alleges that certain accounting adjustments  
9 were made allowing the Company to announce quarterly financial results in line with previous  
10 guidance. Id. at ¶¶ 36-37. However, when the financial results were released, they were  
11 significantly lower than the guidance. Id. Plaintiff alleges that in November 2009, VeriFone  
12 consented to the entry of a final judgment in the SEC action, which permanently enjoined the  
13 Company from violating federal securities law. Id. at ¶ 38. It also required the company to devise  
14 and maintain a system of internal accounting controls. Id.

15 Plaintiff alleges that while the Board and executive officers were aware that VeriFone’s  
16 deficient controls had permitted improper manual adjustments to the Company’s internal results,  
17 they failed to institute sufficient controls. Id. at ¶ 4. From 2012 through the beginning of 2013,  
18 the Company’s Chief Financial Officer Robert Dykes (“CFO Dykes”) allegedly pressured  
19 subordinate employees to inflate revenue and in other ways adjust revenue to bring it in line with  
20 previously forecast guidance. Id. at ¶¶ 43-44. In 2012, when financial analysts raised alarm that  
21 VeriFone’s accounting did not appear proper, the Board caused the Company to issue a press  
22 release refuting such accusations. Id. at ¶¶ 45-46. Plaintiff alleges that the Board ignored the red  
23 flags, continued to certify the Company’s internal controls as effective, made no changes to  
24 internal controls, and allowed the misconduct to continue. Id. at ¶ 5.

25 Plaintiff alleges that in February 2013, the Company announced that CFO Dykes had  
26 retired, but he was in fact terminated for cause. Id. at ¶¶ 47-48. Two weeks after the new CFO  
27 was appointed, the Company allegedly disclosed very poor preliminary results for its first fiscal  
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1 quarter of 2013. Id. at ¶ 51. Plaintiff alleges that as 2013 progressed without CFO Dykes to  
2 adjust reported revenue, the public image of VeriFone deteriorated. Id. at ¶ 55. Furthermore,  
3 Plaintiff alleges that due to manipulations in the Company’s revenue numbers, VeriFone’s  
4 quarterly and annual financial disclosures, guidance, and proxy statements issued between  
5 December 2011 and February 2013 were misleading. Id. at ¶ 56.

6 Plaintiff alleges that as a result of deficient internal controls and misleading financial  
7 disclosures, VeriFone’s credibility, corporate image, and goodwill were harmed. Id. at ¶ 74.  
8 Moreover, VeriFone stock dropped from \$54 per share in April 2012 to \$16 per share in 2013. Id.

9 Plaintiff commenced the instant action in May 2013. See Dkt. No. 1. In August 2013, the  
10 instant action was related to Sanders v. VeriFone Systems, Inc. et al, Case No. C 13-01038 EJD,  
11 which is also before this court. See Dkt. No. 8. In January 2014, Plaintiff filed her First Amended  
12 Complaint. See Dkt. No. 24. In March 2014, Defendants filed a Motion to Dismiss, which was  
13 granted. See Dkt. Nos. 36, 42. Plaintiff subsequently filed a Second Amended Shareholder  
14 Derivative Complaint, which is the operative complaint. See Dkt. No. 46.

15 In her Second Amended Complaint, Plaintiff asserts the following claims: (1) breach of  
16 fiduciary duty; (2) abuse of control; (3) violations of § 14 of the Securities Exchange Act of 1934;  
17 and (4) unjust enrichment. See id. Plaintiff names as defendants the following individuals: (1)  
18 Robert W. Alspaugh, who is a Board member (“Director Alspaugh”); (2) Alex W. Hart, who is a  
19 Board member (“Director Hart”); (3) Robert B. Henske, who is a Board member (“Director  
20 Henske”); (4) Wenda Harris Millard, who is a Board member (“Director Millard”); (5) Eitan Raff,  
21 who is a Board member (“Director Raff”); (6) Jeffrey E. Stiefler, who is a former Board member  
22 (“Director Stiefler”); (7) Richard A. McGinn, who is a former Board member and former interim  
23 CEO (“Director McGinn”); (8) Leslie G. Denend, who is a former Board member (“Director  
24 Denend”); (9) Douglas G. Bergeron, who is the former CEO (“CEO Bergeron”); (10) CFO Dykes;  
25 (11) Charles R. Rinehart, who is a former non-executive chairman (“Chairman Rinehart”). See id.

26 Defendants filed the instant Motion to Dismiss in December 2014. See Dkt. No. 48. This  
27 matter has been fully briefed. See Opp’n, Dkt. No. 52; Reply, Dkt. No. 53.



1 23.1, “a shareholder must either demand action from the corporation’s directors before filing a  
2 shareholder derivative suit, or plead with particularity the reasons why such demand would have  
3 been futile.” Arduini v. Hart, 774 F.3d 622, 628 (9th Cir. 2014); see Fed. R. Civ. P. 23.1(b)(3).  
4 “The purpose of this demand requirement in a derivative suit is to implement the basic principle of  
5 corporate governance that the decisions of a corporation—including the decision to initiate  
6 litigation—should be made by the board of directors or the majority of shareholders.”  
7 Rosenbloom v. Pyott, 765 F.3d 1137, 1148 (9th Cir. 2014) (internal quotations omitted).

### 8 **III. DISCUSSION**

9 Plaintiff alleges she did not make any demand on the board because such a demand would  
10 have been futile. Second Am. Compl. at ¶ 8. To determine demand futility, courts must look to  
11 the substantive law of the entity’s state of incorporation to determine whether the demand is, in  
12 fact, futile. Rosenbloom, 765 F.3d at 1148. In this case, VeriFone is a Delaware corporation, thus  
13 Delaware law will apply.

14 Under Delaware law, “a shareholder who declines to make a demand on the board of  
15 directors may not bring a derivative action until he has demonstrated, with particularity, the  
16 reasons why pre-suit demand would be futile.” Id. (internal quotations omitted). Demand futility  
17 “is gauged by the circumstances existing at the commencement of a derivative suit and concerns  
18 the board of directors sitting at the time the complaint is filed.” Id. (internal quotations omitted).  
19 The court must determine futility on a case-by-case basis, and “[p]laintiffs are entitled to all  
20 reasonable factual inferences that logically flow from the particularized facts alleged[.]” Id.  
21 However, “conclusory allegations are not considered as expressly pleaded facts or factual  
22 inferences.” Id.

23 Delaware law provides a two-prong test to determine demand futility. First “is whether,  
24 under the particularized facts alleged, a reasonable doubt is created that the directors are  
25 disinterested and independent.” Id. at 1149. Second “is whether the pleading creates a reasonable  
26 doubt that the challenged transaction was otherwise the product of a valid exercise of business  
27 judgment.” Id. This two-pronged approach is known as the “Aronson test,” pursuant to Aronson

1 v. Lewis, 473 A.2d 805, 814 (Del. 1984), and is in the disjunctive. Id. “Therefore, if either prong  
2 is satisfied, demand is excused.” Id.

3 Defendants’ motion sets forth two main arguments: (1) Plaintiff pleads demand futility  
4 with respect to the wrong Board of Directors; and (2) Plaintiff fails to plead particularized facts  
5 establishing that VeriFone’s Directors were unable to fairly consider a demand in a disinterested  
6 and independent way. Each argument will be addressed in turn.

7 **A. Demand Futility on New Board of Directors**

8 Since the commencement of this action, there has been a change in the Board of Directors.  
9 Thus, as an initial matter, the parties dispute whether Plaintiff must plead demand futility on the  
10 board in place at the time this action was filed or at the time Plaintiff filed her Second Amended  
11 Complaint. Mot. at 9.

12 The Delaware Supreme Court has held that “when an amended derivative complaint is  
13 filed, the existence of a new independent board of directors is relevant to a Rule 23.1 demand  
14 inquiry only as to derivative claims in the amended complaint that are not already validly in  
15 litigation.” Braddock v. Zimmerman, 906 A.2d 776, 786 (Del. 2006). The Court reasoned that “a  
16 complaint that has been dismissed is not validly in litigation” since “[i]t constitutes a judicial  
17 determination that the original complaint was either not well pleaded as a derivative action or did  
18 not satisfy the legal test for demand excusal.” Id. Consequently, “the Rule 23.1 demand inquiry  
19 must be assessed by reference to the board in place at the time when the amended complaint is  
20 filed.” Id. Where “a plaintiff’s complaint has been dismissed and the plaintiff is given leave to  
21 file an amended complaint, [the Court] hold[s] that the plaintiff must make a demand on the board  
22 of directors in place at that time the amended complaint is filed or demonstrate that demand is  
23 legally excused as to that board.” Id.

24 Here, Plaintiff’s First Amended Complaint was dismissed in its entirety, thus there are no  
25 claims validly in litigation. Plaintiff’s Second Amended Complaint constitutes an entirely new  
26 complaint that must be evaluated for demand futility. As such, Plaintiff must allege that she made  
27 a demand on the board in place at the time the Second Amended Complaint was filed on October

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1 17, 2014, or allege that demand on that board would have been futile.

2 Plaintiff alleges the board is currently composed of nine directors—five directors were  
3 members of the original board, and four directors are new. See Second Am. Compl. at ¶ 80 n.4.  
4 While Plaintiff’s allegations concern the original board of directors, the court will proceed with  
5 the demand futility analysis because the majority of the current board is still implicated. The  
6 court, however, will only consider allegations that pertain to the five implicated directors: Director  
7 Alspaugh, Director Hart, Director Henske, Director Millard, and Director Raff.<sup>1</sup>

8 **B. Interestedness and Independence of the Board of Directors**

9 As to demand futility, Defendants move to dismiss Plaintiff’s complaint on the grounds  
10 that she has insufficiently pled particularized facts showing that a majority of the board of  
11 directors were interested and lacked independence. Mot. at 1.

12 Under the first prong of the Aronson test, “a director’s interest may be shown by  
13 demonstrating a potential personal benefit or detriment to the director as a result of the decision.”  
14 Rosenbloom, 765 F.3d at 1149. Thus, “directors who are sued have a disabling interest for pre-  
15 suit demand purposes when the potential for liability may rise to a substantial likelihood.” Id. In  
16 a motion to dismiss, “plaintiffs must make a threshold showing, through the allegation of  
17 particularized facts, that their claims have some merit.” Id. (internal quotations omitted).

18 Under the second prong of the Aronson test, “the question is whether the pleading creates a  
19 reasonable doubt that the challenged transaction was the product of a valid exercise of business  
20 judgment.” Id. However, “for claims that demand is excused on the ground that a board remained  
21 consciously inactive when it knew (or should have known) about illegal conduct,” a different test  
22 is applied—these are considered Caremark claims, pursuant to In re Caremark International Inc.

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24 <sup>1</sup> In her complaint, Plaintiff acknowledges that the board of directors is composed of nine  
25 members. See Second Am. Compl. at ¶ 80 n.4. In her brief, however, she argues that while Paul  
26 Galant is on the board, he is the Company’s CEO. Opp’n at 10 n.9. Therefore, she argues that he  
27 should not be included as a member of the board, making the board composition of only eight  
28 members. As such, she contends that she must plead demand futility only as to four members of  
the board. This argument is unpersuasive given that Plaintiff fails to provide any authority  
supporting such a proposition, and given that the court’s task is to evaluate the sufficiency of  
allegations in the complaint.

1 Derivative Litigation, 698 A.2d 959, 971 (Del. Ch. 1996), tested under Rales v. Blasband, 634  
2 A.2d 927 (Del. 1993). Id. at 1150. “Rales requires plaintiffs to allege particularized facts  
3 establishing a reason to doubt that the board of directors could have properly exercised its  
4 independent and disinterested business judgment in responding to a demand.” Id. (internal  
5 quotations omitted).

6 The Ninth Circuit has provided that the difference between the Aronson and Rales tests are  
7 blurred in cases where personal liability for breach of fiduciary duties implicates the board’s  
8 availment of business judgment protections. Id. Thus, it does not matter which test applies. Id.  
9 “Under either approach, demand is excused if Plaintiffs’ particularized allegations create a  
10 reasonable doubt as to whether a majority of the board of directors faces a substantial likelihood of  
11 personal liability for breaching the duty of loyalty.” Id. In turn, the duty of loyalty “is violated  
12 where directors fail to act in the face of a known duty to act, thereby demonstrating a conscious  
13 disregard for their responsibilities and failing to discharge the non-exculpable fiduciary duty of  
14 loyalty in good faith.” Id. (internal quotations omitted).

15 Plaintiff contends that a majority of the board knew of certain deficiencies in VeriFone’s  
16 internal controls, but failed to act in improving those deficiencies or fully disclosing the  
17 wrongdoing. Opp’n at 13-14.<sup>2</sup> To establish this, Plaintiff alleges that Directors Alspaugh, Hart,  
18 Henske, and Raff were on the Board in 2009 when the SEC filed a complaint against VeriFone  
19 that noted certain improper adjustments made to the Company’s financial records partly due to  
20 inadequate internal controls, and VeriFone consented to a final judgment to resolve the SEC’s  
21 enforcement action. Second Am. Compl. at ¶¶ 36-38. Plaintiff further alleges that even as these  
22 directors continued to monitor internal controls, they received information about accounting  
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24 <sup>2</sup> An issue in dispute is how to characterize the board’s inaction. Plaintiff contends the board’s  
25 failure to act is a conscious inaction that should be evaluated under the framework set forth by the  
26 Ninth Circuit in Rosenbloom. See Opp’n at 8-9. Defendants, however, contend Plaintiff’s  
27 allegations involve a failure-of-oversight matter that is subject to the stringent Caremark standard.  
See Reply at 2-3. Upon reviewing the complaint, the court determines the framework set forth in  
Rosenbloom is appropriate because of the “blurred line” the Ninth Circuit articulated regarding  
allegations involving conscious inaction.



1 particularized, non-conclusory factual allegations on this issue.

2 In considering all of Plaintiff's allegations, there is no indication that at least five of the  
3 nine Board members knew of the alleged misconduct and made a conscious decision not to act.  
4 While Plaintiff provides more detailed information in her opposition brief, these are lacking in the  
5 Second Amended Complaint. As such, Plaintiff has not sufficiently pled demand futility.

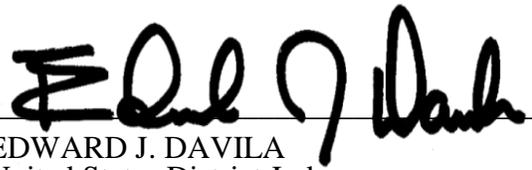
6 **IV. CONCLUSION**

7 Based on the foregoing, Defendants' Motion to Dismiss Plaintiff's Second Amended  
8 Shareholder Derivative Complaint is GRANTED. Plaintiff's claims are DISMISSED WITH  
9 LEAVE TO AMEND. Any amended complaint must be filed on or before **December 18, 2015**.

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11 **IT IS SO ORDERED.**

12 Dated: December 3, 2015

13   
14 EDWARD J. DAVILA  
15 United States District Judge

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