| 1<br>2<br>3<br>4<br>5<br>6<br>7<br>8<br>9<br>10<br>11 | Michael W. Sobol (State Bar No. 194857)<br>msobol@lchb.com<br>David T. Rudolph (State Bar No. 233457)<br>drudolph@lchb.com<br>Melissa Gardner (State Bar No. 289096)<br>mgardner@lchb.com<br>LIEFF CABRASER HEIMANN & BERNST<br>275 Battery Street, 29th Floor<br>San Francisco, CA 94111-3339<br>Telephone: 415.956.1000<br>Facsimile: 415.956.1008<br>Hank Bates (State Bar No. 167688)<br>hbates@cbplaw.com<br>Allen Carney<br>acarney@cbplaw.com<br>David Slade<br>dslade@cbplaw.com<br>CARNEY BATES & PULLIAM, PLLC<br>11311 Arcade Drive<br>Little Rock, AR 72212<br>Telephone: 501.312.8500 | ΈΙΝ, LLP  |  |  |
|---|--|---|--|--|
| 12<br>13  | Facsimile: 501.312.8505  |   |  |  |
|   | Attorneys for Plaintiffs and the Proposed Cla  | SS  |  |  |
| 14  | UNITED STATES DISTRICT COURT   |   |  |  |
| 15  | NORTHERN DISTRICT OF CALIFORNIA  |   |  |  |
| 16  | OAKLAND DIVISION   |   |  |  |
| 17  |  |   |  |  |
| 18  | MATTHEW CAMPBELL and MICHAEL   | Case No. C 13-05996 PJH (MEJ)   |  |  |
| 19  | HURLEY, on behalf of themselves and all others similarly situated,   | DECLARATION OF MICHAEL W.   |  |  |
| 20  |  | SOBOL IN SUPPORT OF PLAINTIFFS'   |  |  |
| 21  | Plaintiff,   | MOTION FOR CLASS CERTIFICATION  |  |  |
| 22  | V.   | Date: March 16, 2016<br>Time: 9:00 a.m.   |  |  |
| 23  | FACEBOOK, INC.,  | Judge:Hon. Phyllis J. HamiltonPlace:Courtroom 3, 3rd Floor  |  |  |
| 24  | Defendant.   |   |  |  |
| 25  |  |   |  |  |
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| _   |  | DECLARATION OF MICHAEL W. SOBOL IN<br>SUPPORT OF MOTION FOR CLASS CERTIFICATION<br>CASE NO. 13-CV-05996-PJH (MEJ) |  |  |

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I, Michael W. Sobol, declare:

I am a member in good standing of the California State Bar and a partner in the
 law firm of Lieff, Cabraser, Heimann & Bernstein, LLP ("LCHB"), counsel for the plaintiffs in
 this action, and, along with Carney Bates & Pulliam, PLLC, Co-Lead Interim Class Counsel and
 proposed Class Counsel in the consolidated proceedings. I have personal knowledge of the
 matters set forth herein, and could and would testify competently thereto if called upon to do so.

I am a 1989 graduate of Boston University School of Law. I practiced law in
Massachusetts from 1989 to 1997. From 1995 through 1997, I was a Lecturer in Law at Boston
University School of Law. In 1997, I left my position as partner in the Boston firm of Shafner,
Gilleran & Mortensen, P.C. to move to San Francisco, where I joined LCHB. Since joining
LCHB in 1997, I have almost exclusively represented plaintiffs in consumer protection class
actions. I have been a partner with LCHB since 1999. I have served as plaintiffs' class counsel
in numerous nationwide consumer class action cases.

14 3. LCHB is one of the oldest, largest, most respected, and most successful law firms 15 in the country representing plaintiffs in class actions. LCHB has been repeatedly recognized over 16 the years as one of the top plaintiffs' law firms by both *The National Law Journal* and *The* 17 American Lawyer, winning the Hot List award every year from 2003-2013, the Mid-Size Hot List 18 Award in 2014, and the Hot List Award again in 2015. Best Lawyers and U.S. News have named 19 LCHB as a "Law Firm of the Year" each year the publications have given this award. In 2015, 20 for the third year in a row, legal news service Law360 selected LCHB as a "Most Feared 21 Plaintiffs Firm." Law360 chooses a handful of plaintiffs firms that have won some of the largest 22 and most impactful judgments and settlements over the past year.

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4. LCHB has litigated hundreds of consumer class actions, and has significant experience in litigating to vindicate the privacy rights of consumers. For example, LCHB has held leadership positions in the following cases involving digital privacy rights:

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 In re Google Inc. Street View Electronic Communications Litigation, No. 3:10md-021784-CRB (N.D. Cal.). LCHB, along with co-counsel, represents plaintiffs in a class action alleging that Google intentionally equipped its Google Maps

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| 1  |      | "Street View" vehicles with Wi-Fi antennas and software that collected data         |
|----|------|---|
| 2  |      | transmitted by Wi-Fi networks located in homes within range of the vehicles'        |
| 3  |      | receptors. Google collected not only basic identifying information about            |
| 4  |      | individuals' Wi-Fi networks, but also personal, private data being transmitted over |
| 5  |      | their Wi-Fi networks such as emails, usernames, passwords, videos, and              |
| 6  |      | documents. Plaintiffs allege that Google's actions violated the federal Wiretap     |
| 7  |      | Act. On September 10, 2013, the Ninth Circuit Court of Appeals agreed with          |
| 8  |      | Plaintiffs that Google's actions are not exempt from the Wiretap Act.               |
| 9  | ii.  | In re Carrier IQ Privacy Litigation, MDL No. 2330 (N.D. Cal.). LCHB represents      |
| 10 |      | plaintiffs in class action litigation alleging that Carrier IQ, Inc., and other     |
| 11 |      | smartphone manufacturers have violated the Wiretap Act and other privacy laws       |
| 12 |      | by installing Carrier IQ's user tracking software, called IQ Agent, on millions of  |
| 13 |      | cell phones and other mobile devices that use the Android operating system.         |
| 14 |      | Without notifying users or obtaining consent, IQ Agent records and transmits user   |
| 15 |      | data, including personally identifiable information, to cellular carriers. The data |
| 16 |      | are then analyzed and segmented, including by equipment and subscriber              |
| 17 |      | identification numbers. IQ Agent cannot be removed and cannot be detected by        |
| 18 |      | users lacking advanced computing skills.  |
| 19 | iii. | Perkins v. LinkedIn Corporation, No. 13-04303 (N.D. Cal.), LCHB, along with         |
| 20 |      | co-counsel, represents individuals who joined LinkedIn's network had their names    |
| 21 |      | and likenesses used without consent by LinkedIn to endorse LinkedIn's services      |
| 22 |      | and send repeated emails to their contacts asking that they join LinkedIn. On       |
| 23 |      | September 15, 2015, the Court granted preliminary approval to \$13 million          |
| 24 |      | settlement, one of the largest per-class member settlements ever in a digital       |
| 25 |      | privacy class action. In addition to the monetary relief, LinkedIn has agreed to    |
| 26 |      | make significant changes to Add Connections disclosures and functionality.          |
| 27 |      | Specifically, LinkedIn has revised disclosures to real-time permission screens      |
| 28 |      | presented to members using Add Connections, and has agreed to implement new         |
|    |      | DECLARATION OF MICHAEL W SOBOL IN   |

| 1  | functionality allowing LinkedIn members to manage their contacts, including                                 |       |
|----|---|-------|
| 2  | viewing and deleting contacts and sending invitations, and to stop reminder em                              | nails |
| 3  | from being sent if users have sent connection invitations inadvertently.                                    |       |
| 4  | iv. Shurtleff v. Health Net of Cal., Inc., No. 34-2012-00121600-CU-CL (Sacramer                             | nto   |
| 5  | Cnty. Superior Court) LCHB, along with co-counsel, represented plaintiffs in                                | a     |
| 6  | patient privacy class action alleging violations of the CMIA. A class settlement                            | nt in |
| 7  | the case resulted in significant monetary relief for a class of patients and impor                          | tant  |
| 8  | data security improvements.   |       |
| 9  | v. In re Intuit Data Litigation, No. 15-1778 (N.D. Cal.), LCHB serves as Chair of                           | [     |
| 10 | Plaintiffs' Executive Committee and interim Class Counsel representing identi                               | ty    |
| 11 | theft victims in a nationwide class action lawsuit against Intuit for allegedly fai                         | ling  |
| 12 | to protect consumers' data from foreseeable and preventable breaches, and by                                |       |
| 13 | facilitating the filing of fraudulent tax returns through its TurboTax software                             |       |
| 14 | program. The complaint alleges that Intuit failed to protect data provided by                               |       |
| 15 | consumers who purchased TurboTax, used to file an estimated 30 million tax                                  |       |
| 16 | returns for American taxpayers every year, from easy access by hackers and ot                               | her   |
| 17 | cybercriminals. The complaint further alleges that Intuit was aware of the                                  |       |
| 18 | widespread use of TurboTax exclusively for the filing of fraudulent tax returns                             |       |
| 19 | Yet, Intuit failed to adopt basic cyber security policies to prevent this misuse of                         | f     |
| 20 | TurboTax, resulting in the filing of fraudulent tax returns in the names of the                             |       |
| 21 | plaintiffs and thousands of other individuals across America, including persons                             | 5     |
| 22 | who never purchased TurboTax.   |       |
| 23 | 5. A copy of LCHB's firm resume, which describes the firm's experience in class                             | 5     |
| 24 | action and other complex litigation, can be found at http://www.lchbdocs.com/pdf/firm-                      |       |
| 25 | resume.pdf, and is not attached hereto given its length. LCHB has litigated hundreds of class               |       |
| 26 | actions and has recovered well over one billion dollars for class members. For example:                     |       |
| 27 | i. LCHB serves as Co-Class Counsel in <i>Gutierrez v. Wells Fargo Bank, N.A.</i> , (No.                     | э.    |
| 28 | 07-5923 WHA, N.D. Cal.), a class action alleging unfair practices and false                                 |       |
|    | 3 DECLARATION OF MICHAEL W. SOBOL<br>SUPPORT OF MOTION FOR CLASS CERTIFICATI<br>CASE NO. 13-CV-05996-PJH (M | ION   |

| 1  |      | representations by Wells Fargo in connection with its imposition of overdraft       |
|----|------|---|
| 2  |      | charges. In 2013, the court reinstated a \$203 million class judgment that had been |
| 3  |      | entered in 2010 following a bench trial. In 2014, the Ninth Circuit Court of        |
| 4  |      | Appeals affirmed the reinstated \$203 million judgment.                             |
| 5  | ii.  | LCHB serves on the Plaintiffs' Executive Committee in In re Checking Account        |
| 6  |      | Overdraft Litigation (MDL 2036, S.D. Fla.), a Multi-District Litigation involving   |
| 7  |      | more than two dozen banks and allegations of unfair practices and false             |
| 8  |      | representations in connection with the banks' imposition of overdraft charges.      |
| 9  |      | Class settlements totaling hundreds of millions of dollars have been approved by    |
| 10 |      | the court to date.  |
| 11 | iii. | LCHB serves as Plaintiffs' Liaison Counsel and on the Plaintiffs' Executive         |
| 12 |      | Committee in In re Chase Bank USA, N.A. "Check Loan" Contract Litigation            |
| 13 |      | (MDL No. 2032, N.D. Cal.), a nationwide Multi-District class action alleging that   |
| 14 |      | Chase breached its good faith obligation to credit cardholders by modifying the     |
| 15 |      | terms of their long-term fixed rate loans. In November 2012, the court granted      |
| 16 |      | final approval to a \$100 million nationwide settlement that provides direct        |
| 17 |      | payments to approximately one million cardholders and important injunctive          |
| 18 |      | relief.   |
| 19 | iv.  | LCHB served on the Plaintiffs' Steering Committee in the Multi-District             |
| 20 |      | Litigation, In re Neurontin Marketing and Sales Practices Litigation, No. 04-CV-    |
| 21 |      | 10739-PBS (D. Mass.), arising out of the sale and marketing of the prescription     |
| 22 |      | drug Neurontin. LCHB was also Of Counsel to Kaiser Foundation Health Plan,          |
| 23 |      | Inc. and Kaiser Foundation Hospitals ("Kaiser") in the litigation. On March 25,     |
| 24 |      | 2010, a jury determined that Pfizer Inc. violated federal antiracketeering law by   |
| 25 |      | promoting Neurontin for unapproved uses and found Pfizer liable to Kaiser for       |
| 26 |      | damages of up to \$142 million. On November 3, 2010, the Court found Pfizer         |
| 27 |      | liable under California's Unfair Competition Law, ordering it to pay restitution to |
| 28 |      | Kaiser of approximately \$95 million.   |
|    |      |   |

| 1  | v. LCHB served as Settlement Class Counsel in a nationwide consumer class action                       |
|----|--|
| 2  | challenging Progressive Corporation's private passenger automobile insurance                           |
| 3  | sales practices, Kline v. The Progressive Corporation, Circuit No. 02-L-6 (Circuit                     |
| 4  | Court of the First Judicial Circuit, Johnson County, Illinois). In 2002, the Court                     |
| 5  | approved a settlement valued at approximately \$450 million, which included both                       |
| 6  | cash and equitable relief.   |
| 7  | 6. Since LCHB began working on this matter, LCHB has spent considerable time and                       |
| 8  | resources thoroughly and efficiently investigating the factual issues, analyzing legal claims,         |
| 9  | conducting discovery, working with expert witnesses, briefing relevant issues, and preparing for       |
| 10 | (and participating in) hearings. LCHB's track record demonstrates that it has the resources,           |
| 11 | experience, and skills to successfully prosecute this case on behalf of the proposed class.            |
| 12 | 7. LCHB is fully committed to prosecuting this case zealously and efficiently.                         |
| 13 | LCHB is ready, willing and able to commit the resources necessary to litigate this case                |
| 14 | vigorously. Indeed, LCHB has already committed the time and efforts of multiple attorneys and          |
| 15 | other staff members for the investigation, research, and litigation of this case, and will continue to |
| 16 | do so.   |
| 17 | 8. I am aware of no conflicts between LCHB and the class.  |
| 18 | I declare under penalty of perjury that the foregoing is true and correct and that this                |
| 19 | Declaration was signed in San Francisco, California, on November 13, 2016.                             |
| 20 | LIEFF CABRASER HEIMANN & BERNSTEIN, LLP  |
| 21 |  |
| 22 | By: <u>/s/Michael W. Sobol</u><br>Michael W. Sobol   |
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|    | DECLARATION OF MICHAEL W. SOBOL IN<br>5 SUPPORT OF MOTION FOR CLASS CERTIFICATION                      |