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**UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA  
SAN JOSE DIVISION**

NANCY GARDNER,  
Plaintiff,  
v.  
EXPERIAN INFORMATION SOLUTIONS,  
INC., et al.,  
Defendants.

Case No. 15-cv-04607-BLF

**ORDER GRANTING DEFENDANT  
BANK OF AMERICA’S MOTION TO  
DISMISS THE COMPLAINT WITH  
LEAVE TO AMEND**

**[RE: ECF 20]**

Defendant Bank of America, N.A. (“Bank of America”) moves to dismiss Plaintiff’s complaint under Federal Rule of Civil Procedure 12(b)(6). For the reasons stated on the record at the hearing on March 17, 2016 and discussed below, the motion is GRANTED WITH LEAVE TO AMEND.

**I. BACKGROUND**

Plaintiff has filed a form complaint containing boilerplate allegations arising from unspecified inaccuracies in her credit reports. Plaintiff claims that she gave the defendant credit reporting agencies notice of the inaccuracies, but they and the entities that furnished the inaccurate information failed to perform reasonable investigations or correct the inaccuracies. Plaintiff asserts claims under (1) the Fair Credit Reporting Act (“FCRA”), 15 U.S.C. § 1681s-2; (2) the California Consumer Credit Reporting Agencies Act (“CCRA”), Cal. Civ. Code § 1785.25(a); and California’s Unfair Competition Law (“UCL”), Cal. Bus. & Prof. Code § 17200.

**II. DISCUSSION**

Plaintiff’s complaint fails to meet the most basic pleading requirements. Federal Rule of Civil Procedure 8(a) requires that the complaint contain “a short and plain statement of the claim showing that the pleader is entitled to relief.” Fed. R. Civ. P. 8(a)(2). Federal Rule of Civil Procedure 12(b)(6) requires that the complaint “contain sufficient factual matter, accepted as true,

1 to ‘state a claim to relief that is plausible on its face.’” *Ashcroft v. Iqbal*, 556 U.S. 662, 678 (2009)  
2 (quoting *Bell Atl. Corp. v. Twombly*, 550 U.S. 544, 570 (2007)). “A claim has facial plausibility  
3 when the plaintiff pleads factual content that allows the court to draw the reasonable inference that  
4 the defendant is liable for the misconduct alleged.” *Id.* As discussed in more detail below,  
5 Plaintiff does not identify with any particularity *what* inaccurate information appeared on the  
6 credit reports. Thus the complaint does not contain facts sufficient to put Bank of America on  
7 notice of the claims against it or to show that Plaintiff is entitled to relief.

8 Claim 1 is asserted under the FCRA, which is titled “Responsibilities of furnishers of  
9 information to consumer reporting agencies.” 15 U.S.C. § 1681s-2. Section 1681s-2(a) does not  
10 provide a private right of action, so to the extent that Plaintiff asserts a claim under that section, it  
11 is subject to dismissal. *See Nelson v. Chase Manhattan Mortg. Corp.*, 282 F.3d 1057, 1059-60  
12 (9th Cir. 2002). The FCRA does provide a private right of action under § 1681s-2(b) against a  
13 person who furnishes information to a credit reporting agency but fails to take certain steps when  
14 informed of a dispute regarding the completeness or accuracy of such information. *See id.* at  
15 1060; *Littleton v. Experian Info. Sols., Inc.*, No. 15-cv-01619-EJD, 2015 WL 4638308, at \*1 (N.D.  
16 Cal. Aug. 4, 2015). A plaintiff asserting a claim under § 1681s-2(b) must allege what information  
17 the defendant furnished to the credit reporting agency and why that information was incomplete or  
18 inaccurate. *See Littleton*, 2015 WL 4638308, at \*2. Plaintiff has not alleged what information  
19 Bank of America communicated to the defendant credit reporting agencies or why such  
20 information was incomplete or inaccurate.

21 Claim 2 is asserted under § 1785.25(a) of the CCRA, which provides that “[a] person shall  
22 not furnish information on a specific transaction or experience to any consumer credit reporting  
23 agency if the person knows or should know the information is incomplete or inaccurate.” Cal.  
24 Civ. Code § 1785.25(a). Plaintiff has not alleged what information Bank of America furnished to  
25 the defendant credit reporting agencies or that Bank of America knew or should have known the  
26 information was incomplete or inaccurate.

27 Claim 3 is asserted under the UCL. Plaintiff’s counsel stated at the hearing that Plaintiff  
28 wishes to dismiss Claim 3 voluntarily.

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Accordingly, Bank of America’s motion to dismiss is GRANTED as to all claims with leave to amend as to Claims 1 and 2.

**III. ORDER**

- (1) Bank of America’s motion to dismiss is GRANTED WITH LEAVE TO AMEND as to Claims 1 and 2;
- (2) Leave to amend is limited to the claims addressed in this order; Plaintiff may not add additional claims or parties without express leave of the Court; and
- (3) As stated on the record at the hearing on March 17, 2016, any amended pleading shall be filed on or before March 31, 2016.

**IT IS SO ORDERED.**

Dated: March 28, 2016

  
BETH LABSON FREEMAN  
United States District Judge