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UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN JOSE DIVISION

THOMAS DAVIDSON, et al.,
Plaintiffs,
v.
APPLE, INC.,
Defendant.

Case No. 16-CV-04942-LHK

**ORDER GRANTING IN PART AND
DENYING IN PART APPLE’S MOTION
FOR SUMMARY JUDGMENT**

Re: Dkt. No. 291

Plaintiffs bring this putative class action against Defendant Apple, Inc. (“Apple”) based on Apple’s alleged failure to disclose an alleged defect with the iPhone 6 and iPhone 6 Plus. Before the Court is Apple’s motion for summary judgment. ECF No. 291 (“Mot.”). Having considered the submissions of the parties, the relevant law, and the record in this case, the Court GRANTS in part and DENIES in part Apple’s motion for summary judgment.

I. BACKGROUND

A. Factual Background

Apple is the designer, manufacturer, marketer, and seller of the iPhone smartphone. ECF No. 177 at ¶¶ 21, 25-26. The iPhone utilizes a touchscreen for users to interact with the device. *Id.* at ¶ 26. Apple released the iPhone 6 and iPhone 6 Plus on September 19, 2014. *Id.* at ¶ 25. The

1 iPhones have, *inter alia*, text messaging capability, a camera, music and internet access. *Id.* at ¶
2 28. Two chips are responsible for the iPhones’ touchscreen capabilities: the Cumulus chip and the
3 Meson chip. Ex. 3 at 6.¹

4 **1. The Alleged Defect**

5 According to Plaintiffs, the iPhones suffer from an alleged material manufacturing defect
6 that causes the touchscreen to become unresponsive to users’ touch inputs (hereinafter, the
7 “touchscreen defect”). *Id.* at 13, 25. The touchscreen system is also known as the multitouch
8 system. Ex. 16 at 101:9-12. Plaintiffs claim that the touchscreen defect is the “combination of the
9 following: the bendy nature of the iPhones’ external casing, which bend during normal use; the
10 weakness of the logic board (for example, due to a lack of underfill²); and the placement of the
11 Meson chip at the L/3 location of the iPhones which is the location where the strain is the greatest,
12 which under normal use can result in solder ball joint fractures and cracks, rendering the
13 touchscreen inoperabl[e] at least some of the time.” *Id.* (footnote added). A logic board is the same
14 as a circuit board. Ex. 7 at 116:2-9. Plaintiffs explain that because the iPhones’ casing is
15 susceptible to bending, the main logic board and its attached components (i.e., the Meson chip,
16 which is bonded to the main logic board by solder balls) are also susceptible to the same bending
17 forces. Ex. 4 at ¶¶ 28, 62. These bending forces can create the solder ball joint fractures and
18 cracks, which create a poor connection between the Meson chip and the main logic board. Ex. 3 at
19 21. This poor connection results in a lack of electrical contact between the chip and the logic
20 board, thus creating a nonresponsive touchscreen. ECF No. 172 at ¶ 53.

21 Apple argues that “the solder cracks . . . allegedly responsible for the ‘Touchscreen Defect’
22 will *not* arise unless the phone has been *repeatedly dropped on a hard surface* followed by further
23 stress, such as thousands of torsion cycles.” Mot. at 13 (emphasis in original). However, Apple has
24 not conducted any studies to determine whether users of the iPhones were abusing their phones
25

26 ¹ Unless otherwise specified, references to exhibits are to the exhibits to the Harlan Declaration
submitted in support of Plaintiffs’ opposition to Apple’s motion for summary judgment.

27 ² Underfill is defined as “a black liquid that is injected under the chips and then cured into a rock
hard ‘electronics superglue.’” Ex. 3 at 8.

1 more often or to a greater degree than users of prior iPhone models. Ex. 10 at 41:9-44:10; Ex. 14
2 at 88:17-21.

3 **2. Apple’s Pre-Release Knowledge of the Touchscreen Defect**

4 Plaintiffs claim that Apple knew about the touchscreen defect before releasing the iPhone 6
5 and iPhone 6 Plus on September 19, 2014. Plaintiffs argue that “Apple has long known that strain
6 on the logic board from bending of the phone causes precisely the type of harm Plaintiffs allege.”
7 Opp. at 5 (citing Ex. 9 at APL-DAVIDSON_02323103 (“On many projects where we see high
8 strain in the past, we have either solder joint breakage or in this particular case trace crack.”)).
9 Moreover, in Apple’s prototype carry program, one of the reported comments was “[d]evice bent
10 after usage.” Ex. 37 at APL-DAVIDSON_02383929. According to Apple’s internal product
11 testing, the iPhone 6 Plus would bend at about 65% of the force required to bend its predecessor
12 phone. Ex. 10 at 231:13-23. In addition, the iPhone 6 Plus had the lowest yield strength of any
13 iPhone model Apple had produced to date. *Id.* at 140:15-24.

14 **3. Apple’s Post-Release Knowledge of the Touchscreen Defect**

15 Plaintiffs also claim that Apple knew of the touchscreen defect after the iPhones’ release.
16 Internal Apple emails revealed that Apple employees were aware of news stories and customer
17 complaints about the iPhone 6 Plus bending. Ex. 5 at APL-DAVIDSON_02430568. Within the
18 first two weeks of the iPhones’ launch, Apple began to hear of issues from customers complaining
19 about touch responsiveness. Ex. 15 at 114:12-15. It was during these few weeks after launch that
20 Apple realized customers were experiencing multitouch functionality issues at a higher rate than
21 predecessor models of iPhones. Ex. 14 at 79:5-80:15. Worldwide, 22 days from the first customer
22 shipment of the iPhones, 5,793 iPhones had been returned for “Display – Image Quality”
23 complaints; 3,221 iPhones had been returned for “Display – Multi-touch” issues; and 2,304
24 iPhones had been returned for “Physical Damage – Enclosure” issues. Opp. at 7; Ex. 20 at APL-
25 DAVIDSON_02397850. Furthermore, Plaintiffs point to internal 2015 Apple emails discussing a
26 cracked trace underneath the Meson chip. Ex. 36 at APL-DAVIDSON_02333326.

27 Moreover, Apple’s original risk assessment projections for its iPhones’ enclosure bending

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1 was changed from 200 to 600 defective parts per million to 3,700 defective parts per million for
2 the iPhone 6 and 8,000 defective parts per million for the iPhones 6 Plus. Ex. 10 at 231:14-24; Ex.
3 13 at APL-DAVIDSON_00056491. Additionally, after the iPhones were released, Apple
4 conducted more bend testing, which identified the area around the SIM card tray (near to where
5 the Meson chip is located in the phone) as being the weakest part of the enclosure. Ex. 10 at
6 182:19-184:7. Apple also investigated changing the phone casing material to 7K aluminum, which
7 would result in a reduction in deformation when the phone was subjected to a 95 kg load. Ex. 1 at
8 227:25-228:22; Ex. 12 at APL-DAVIDSON_02430365. However, Apple never changed the
9 casing material for the iPhones. Ex. 14 at 52:8-22.

10 In May or June of 2015, Apple’s quality team concluded that the root cause of the
11 touchscreen issues was trace cracks on the circuit board at the location where the Meson chip was
12 attached. Ex. 10 at 102:19-25. Apple changed the shape of the circuit board traces to try and fix
13 the touchscreen issues, but despite the fix, the touchscreen failure rates were still high compared to
14 previous iPhone models. *Id.* at 103:14-20. At the time, Apple emails show an acknowledgement
15 that the “trace won’t crack [without] any external force applied.” Ex. 21 at APL-
16 DAVIDSON_02360390. In fact, even after the fix, Apple saw an increase in the failure rate of the
17 touchscreens on the iPhone 6 Plus. Ex. 14 at 210:3-17.

18 On June 22, 2015, Apple’s senior manager of iPhone quality stated in an email that
19 “[e]nclosure bending likely contributed to the stress causing trace-crack in addition to mechanical
20 shock (drop) events, based on field data correlation, case not mining, and physical units
21 measurement.” Ex. 23 at APL-DAVIDSON_02367881.

22 **4. Multi-Touch Repair Program**

23 On November 18, 2016, Apple announced a customer service program related to the
24 touchscreen defect called the “Multi-Touch Repair Program.” ECF No. 177 at ¶ 119. Prior to the
25 Multi-Touch Repair Program, Apple charged approximately \$349 for a refurbished iPhone when a
26 consumer complained of the touchscreen defect outside of Apple’s warranty. ECF No. 172 at ¶
27 119. Through Apple’s Multi-Touch Repair Program, Apple has offered to repair consumers’

1 devices for \$149 if the consumers’ iPhone is otherwise working, and the screen is not broken. *Id.*
 2 Through the program, Apple also offers to reimburse consumers for amounts previously paid over
 3 \$149. *Id.* at ¶ 120.

4 **5. The Plaintiffs**

5 Each named Plaintiff experienced the touchscreen defect after purchasing their iPhone.
 6 Below is a chart summarizing the relevant details of the six named Plaintiffs whose claims are at
 7 issue in the instant motion for summary judgment. ECF No. 172 at ¶¶ 10, 12, 14-15, 18, 19.

Name	State	Date of Purchase	Alleged Date of Onset of Defect
Justin Bauer	Colorado	March 11, 2015	July 2015
John Borzymowski	Florida	September 19, 2014	February 2016
Taylor Brown	Texas	November 11, 2014	January 2016
William Bon	Washington	January 10, 2015	August 2016
Matt Muilenberg	Washington	February 28, 2015	May 2016
Eric Siegal	Illinois	December 18, 2015	September 2016

16 **B. Procedural History**

17 On August 27, 2016, Plaintiffs Thomas Davison, Jun Bai, and Todd Cleary filed a putative
 18 class action complaint against Apple that alleged causes of action under (1) California’s Consumer
 19 Legal Remedies Act, Cal. Civ. Code § 1750; (2) Unfair Competition Law, Cal Bus. & Prof. Code
 20 § 17200; (3) False Advertisement Law (“FAL”), Cal. Bus. & Prof. Code § 17500; (4) common
 21 law fraud; (5) negligent misrepresentation; (6) unjust enrichment; (7) breach of implied warranty;
 22 (8) violation of the Magnusson-Moss Warranty Act (“Magnusson-Moss Act”), 15 U.S.C. § 2301;
 23 and (9) violation of the Song-Beverly Consumer Warranty Act (“Song-Beverly Act”), Cal. Civ.
 24 Code § 17290. *See* ECF No. 1.

25 On October 7, 2016, Plaintiffs filed a First Amended Class Action Complaint that added
 26 several named Plaintiffs and added causes of action under the consumer fraud statutes of Illinois,
 27 New Jersey, Florida, Connecticut, Texas, Colorado, Michigan, New York, and Washington. *See*

1 ECF No. 20. On December 2, 2016, Plaintiffs filed a Second Amended Class Action Complaint
2 (“SACC”), which added a Utah Plaintiff and a cause of action under Utah’s consumer fraud
3 statute. Plaintiffs sought to represent a Nationwide Class of “[a]ll persons or entities in the United
4 States that purchased an Apple iPhone 6 or 6 Plus.” Alternatively, Plaintiffs sought to represent
5 state sub-classes. *Id.*

6 Given the breadth of the Plaintiffs’ action, the Court ordered the parties at the November
7 30, 2016 initial case management conference to each select 5 causes of action—for a total of 10
8 causes of action—to litigate through summary judgment. *See* ECF No. 44. On December 5, 2016,
9 the parties selected (1) New Jersey Consumer Fraud Act (“NJCFA”), N.J. Stat. Ann. § 56:8-1; (2)
10 Florida Deceptive and Unfair Trade Practices Act (“FDUTPA”), Fla. Stat. § 501.201; (3)
11 Washington Consumer Protection Act (“WCPA”), Wash. Rev. Code § 19.86.010; (4) Illinois
12 Consumer Fraud and Deceptive Trade Practices Act (“ICFDTPA”), Ill. Comp. Stat. ¶ 505; (5)
13 Texas Deceptive Trade Practices Act (“TDTPA”), Tex. Bus. & Com. Code ¶ 17.41; (6) Colorado
14 Consumer Protection Act (“CCPA”), Colo. Rev. Stat. § 6-1-105; (7) common law fraud; (8)
15 breach of express warranty; (9) breach of implied warranty; (10) Magnusson-Moss Act. *See* ECF
16 No. 44, at 1-2. The parties did not select any California statutory claims. *See id.*

17 On January 6, 2017, Apple filed a motion to dismiss the SACC. ECF No. 54. On March
18 14, 2017, the Court dismissed all 10 of the selected claims with leave to amend. *See* ECF No. 84;
19 *Davidson v. Apple, Inc.*, 2017 WL 976048 (N.D. Cal. Mar. 14, 2017) (“*Davidson I*”). The Court
20 found that Plaintiffs had adequately alleged Article III standing to bring fraud claims. *Id.* at *5.
21 However, the Court concluded Plaintiffs had not adequately alleged standing to seek an injunction.
22 *Id.* at *6-7. The Court thus granted Apple’s motion to dismiss with leave to amend to the extent
23 that Plaintiffs sought injunctive relief.

24 The Court next dismissed Plaintiffs’ fraud claims because Plaintiffs failed to satisfy Rule
25 9(b)’s heightened pleading requirements. First, Plaintiffs’ fraud claims premised on an affirmative
26 misrepresentation theory were not pleaded with sufficient particularity because Plaintiffs did not
27 allege any affirmative statement to which Plaintiffs were exposed or reviewed. *Id.* at *8. Second,

1 with regards to Plaintiffs’ claims premised on a fraudulent omission theory, the Court held that
2 Plaintiffs had failed to plead with particularity any fraud claim premised on fraudulent omissions
3 because Plaintiffs had failed to plead “that they reviewed or were exposed to *any* information,
4 advertisements, labeling, or packaging by Defendant,” and thus Plaintiffs had failed to plead that
5 they encountered or were exposed to any material through which Apple could have made a
6 fraudulent omission. *Id.* Accordingly, the Court granted Apple’s motion to dismiss Plaintiffs’
7 claims for fraud under the NJCFA, FDUTPA, WCPA, ICFDTPA, TDTPA, CCPA, and common
8 law. *Id.* at *10.

9 Finally, the Court applied California law to Plaintiffs’ warranty claims because the parties
10 briefed only California law. *Id.* The Court held that, with regards to Plaintiffs’ breach of express
11 warranty claim, Plaintiffs had failed to state a claim because Plaintiffs alleged only a defect in the
12 iPhone’s design, and Apple’s express warranty did not cover defects in design. *Id.* Moreover, the
13 Court held that all but two Plaintiffs had failed to allege that the touchscreen defect manifested
14 within Apple’s one-year warranty period. *Id.* at *12. The Court rejected Plaintiffs’ argument that
15 Apple’s one-year duration provision was unconscionable. *Id.* The Court also rejected Plaintiffs’
16 limited warranty claim under California law because Apple had properly disclaimed limited
17 warranties and the disclaimer was not unconscionable. *Id.* The Court also dismissed Plaintiffs’
18 Magnusson-Moss Act claim, which was dependent on Plaintiffs’ other warranty claims. *Id.*

19 Thus, the Court dismissed all 10 selected causes of action with leave to amend and ordered
20 the parties to specify which states’ law applied to the common law causes of action. *Id.* On March
21 21, 2017, in response to this Court’s order, Plaintiffs elected to litigate their common law breach
22 of warranty claims under Illinois law and Apple elected to litigate its common law fraud claim
23 under Pennsylvania law. ECF No. 85.

24 On April 4, 2017, Plaintiffs filed the Third Amended Class Action Complaint (“TACC”).
25 ECF No. 86. Plaintiffs alleged in the TACC that, prior to their iPhone purchases, Plaintiffs viewed
26 a variety of information from Apple, such as Apple’s press releases about the iPhone, Apple’s
27 keynote address about the iPhone, and television commercials about the iPhone. *See id.* at ¶¶ 8-20.

1 Immediately after their purchase—and within the time window for returning their iPhone free of
2 charge—Plaintiffs reviewed the iPhone box and information within the box. *See id.* Further, either
3 prior to their purchase or within the time window in which they could have returned their iPhones
4 free of charge, all Plaintiffs viewed Apple’s September 25, 2014 “BendGate” statement. *See id.*

5 On April 18, 2017, Apple moved to dismiss the TACC. *See* ECF No. 87.

6 On July 25, 2017, the Court granted in part and denied in part Apple’s motion to dismiss.
7 *See* ECF No. 103; *Davidson v. Apple, Inc.*, 2017 WL 3149305 (N.D. Cal. July 25, 2017)
8 (“*Davidson II*”). To start, the Court found that some Plaintiffs lacked standing to seek injunctive
9 relief enjoining Apple’s allegedly fraudulent misrepresentations and omissions about the iPhones
10 because they did not intend to buy a new phone or participate in Apple’s Multi-Touch Repair
11 Program. *Id.* at *7-8. Conversely, other Plaintiffs did have standing to seek injunctive relief
12 because they intended to participate in the Multi-Touch Repair Program, or were at least willing to
13 consider doing so. *Id.* at *8-9.

14 The Court then turned to Plaintiffs’ fraud claims. First, the Court dismissed Plaintiffs’
15 fraud claims based on affirmative misrepresentations “because Plaintiffs have failed to identify an
16 actionable misrepresentation in the September 25, 2014 statement—and because this statement is
17 the only statement that forms the basis of Plaintiffs’ affirmative misrepresentation claims.” *Id.* at
18 *13. Second, the Court declined to dismiss Plaintiffs’ fraud claims based on an omission theory
19 because “Plaintiffs have sufficiently alleged the information about the iPhone to which Plaintiffs
20 were exposed either prior to their purchase or immediately after their purchase and within the time
21 window in which they could have returned their iPhone for a full refund.” *Id.* at *14. The Court
22 also found that Plaintiffs had adequately alleged that Apple knew of the touchscreen defect at the
23 time of the Plaintiffs’ purchases. *See id.* at *14-15.

24 The Court next dismissed Plaintiffs’ claims under the NJCFA and Pennsylvania common
25 law fraud with prejudice. Plaintiffs’ NJCFA claim failed because the only New Jersey Plaintiff
26 experienced the touchscreen defect after the expiration of Apple’s one year limited warranty
27 period, and New Jersey law provides that “[a] defendant cannot be found to have violated the CFA

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1 when it provided a part—alleged to be substandard—that outperforms the warranty provided.”
2 *Perkins v. DaimlerChrysler Corp.*, 890 A.2d 997, 1004 (N.J. App. Div. 2006). The Court
3 dismissed Plaintiffs’ claim for common law fraud under Pennsylvania because it was barred by the
4 economic loss doctrine, which bars a plaintiff “from recovering in tort economic losses to which
5 their entitlement flows only from a contract.” *Werwinski v. Ford Motor Co.*, 286 F.3d 661, 670
6 (3d Cir. 2002).

7 Finally, the Court dismissed Plaintiffs’ breach of express and implied warranty claims
8 under Illinois law with prejudice. After finding that the limited warranty was not unconscionable,
9 the Court dismissed the breach of express warranty claim because the limited warranty excluded
10 design defects, and Plaintiffs alleged only a design defect. *Davidson II*, 2017 WL 3149305 at *24.
11 Similarly, the Court dismissed the breach of implied warranty claim because the limited warranty
12 was not unconscionable and expressly disclaimed an implied warranty. *Id.* at *26. The Court also
13 dismissed Plaintiffs’ claim under California’s Magnusson-Moss Act because the parties did not
14 dispute that the claim rose or fell with Plaintiffs’ express and implied warranty claims under state
15 law. *Id.*

16 Thus, five causes of action (all premised on a fraudulent omissions theory) survived
17 Apple’s motion to dismiss the TACC: (1) a Colorado Consumer Protection Act (“CCPA”) claim;
18 (2) a Florida Deceptive and Unfair Trade Practices Act (“FDUTPA”) claim; (3) an Illinois
19 Consumer Fraud and Deceptive Trade Practices Act (“ICFDTPA”) claim; (4) Texas Deceptive
20 Trade Practices Act (“TDTPA”) claim; and (5) a Washington Consumer Protection Act
21 (“WCPA”) claim. These claims are now at issue in the instant motion for summary judgment.

22 On December 21, 2017, the Court granted the parties’ stipulation to file a Fourth Amended
23 Class Action Complaint (“FACC”). ECF No. 169. The FACC was materially identical to the Third
24 Amended Class Complaint save for the substitution of Plaintiff Eric Siegal, an Illinois resident, for
25 Adam Benelhachem, the previous Illinois Plaintiff. *See* FACC. On January 3, 2018, Plaintiffs filed
26 the FACC. ECF No. 172. On January 17, 2018, Apple filed its Answer to the FACC. ECF No.
27 177.

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1 On December 21, 2018, Apple filed the instant motion for summary judgment. ECF No.
2 291. On January 17, 2019, Plaintiffs filed their opposition to Apple’s motion for summary
3 judgment. ECF No. 302 (“Opp.”). On February 1, 2019, Apple filed its reply. ECF No. 305
4 (“Reply”).

5 **II. LEGAL STANDARD**

6 Summary judgment is proper where the pleadings, discovery, and affidavits show that
7 there is “no genuine dispute as to any material fact and [that] the movant is entitled to judgment as
8 a matter of law.” Fed. R. Civ. P. 56(a). Material facts are those which may affect the outcome of
9 the case. *See Anderson v. Liberty Lobby, Inc.*, 477 U.S. 242, 248 (1986). A dispute as to a material
10 fact is genuine if there is sufficient evidence for a reasonable jury to return a verdict for the
11 nonmoving party. *See id.*

12 The party moving for summary judgment bears the initial burden of identifying those
13 portions of the pleadings, discovery and affidavits that demonstrate the absence of a genuine issue
14 of material fact. *Celotex Corp. v. Catrett*, 477 U.S. 317, 323 (1986). Once the moving party meets
15 its initial burden, the nonmoving party must go beyond the pleadings and, by its own affidavits or
16 discovery, “set forth specific facts showing that there is a genuine issue for trial.” Fed. R. Civ. P.
17 56(e). If the nonmoving party fails to make this showing, “the moving party is entitled to
18 judgment as a matter of law.” *Celotex Corp.*, 477 U.S. at 323.

19 At the summary judgment stage, the Court must view the evidence in the light most
20 favorable to the nonmoving party: if evidence produced by the moving party conflicts with
21 evidence produced by the nonmoving party, the judge must assume the truth of the evidence set
22 forth by the nonmoving party with respect to that fact. *See Leslie v. Grupo ICA*, 198 F.3d 1152,
23 1158 (9th Cir. 1999).

24 **III. DISCUSSION**

25 At issue in the instant motion for summary judgment are: (1) a Colorado Consumer
26 Protection Act (“CCPA”) claim; (2) a Florida Deceptive and Unfair Trade Practices Act
27 (“FDUTPA”) claim; (3) a Washington Consumer Protection Act (“WCPA”) claim; (4) an Illinois

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1 Consumer Fraud and Deceptive Trade Practices Act (“ICFDTPA”) claim; and (5) a Texas
2 Deceptive Trade Practices Act (“TDTPA”) claim. Apple also challenges whether Plaintiffs John
3 Borzymowski (Florida) and Eric Siegal (Illinois) can state a claim for damages under the
4 FDUTPA and ICFDTPA, respectively. Moreover, Apple also challenges Plaintiffs Justin Bauer
5 (Colorado), Taylor Brown (Texas), and Eric Siegal’s (Illinois) claims for injunctive relief. The
6 Court addresses each issue in turn.

7 **A. Colorado Consumer Protection Act (“CCPA”) Claim**

8 To state a claim under the CCPA, “a plaintiff must show: (1) that the defendant engaged in
9 an unfair or deceptive trade practice; (2) that the challenged practice occurred in the course of
10 defendant’s business, vocation, or occupation; (3) that it significantly impacts the public as actual
11 or potential consumers of the defendant’s goods, services, or property; (4) that the plaintiff
12 suffered injury in fact to a legally protected interest; and (5) that the challenged practice caused the
13 Plaintiff’s injury.” *Rhino Linings USA, Inc. v. Rocky Mountain Rhino Lining, Inc.*, 62 P.3d 142,
14 146-47 (Colo. 2003). A defendant engages in a deceptive trade practice when the defendant
15 “[f]ails to disclose material information concerning goods, services, or property which information
16 was known at the time of an advertisement or sale if such failure to disclose such information was
17 intended to induce the consumer to enter a transaction.” Colo. Rev. Stat. § 6-1-105(1)(u).

18 Apple moves for summary judgment on the basis that the alleged touchscreen defect does
19 not exist and that if it did exist, Apple did not know of its existence; that Colorado Plaintiff Justin
20 Bauer did not review the iPhone 6 Plus box before his iPhone 6 Plus purchase; and that Apple
21 disclosed to consumers that dropping the iPhone would potentially damage the phone. Thus,
22 Apple alleges that Apple did not engage in an unfair or deceptive trade practice, that the alleged
23 practice did not impact the public, that Plaintiff Bauer suffered no injury, and that the alleged
24 practice did not cause Plaintiff Bauer’s injury.

25 In its motion, Apple presents evidence challenging the existence of the alleged touchscreen
26 defect in the iPhone 6 and the iPhone 6 Plus. For example, prior to launch, Apple subjected the
27 iPhone 6 and 6 Plus to sit testing, which showed that extensive repetitive bending of the enclosure

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1 is insufficient to cause the alleged touchscreen defect. ECF No. 286-1 at ¶ 42. According to
2 Apple’s expert Dr. Reinhold Dauskardt, who reviewed Apple’s internal testing protocols,
3 “Apple’s rigorous testing employed very considerable loads” that replicate real-world conditions.
4 *Id.* at ¶ 45. Apple also subjected the iPhone 6 and 6 Plus to squeeze and pressure tests, which
5 applied “incremental loads to different locations on the front and rear sides” of the iPhones. *Id.* at
6 ¶ 56. The squeeze and pressure tests are designed to cause “localized deformation of the
7 [iPhones’] aluminum enclosure.” *Id.* None of the squeeze and pressure tests revealed the alleged
8 touchscreen defect. *Id.* at ¶ 61. Additionally, Apple subjected the iPhone 6 and 6 Plus to torsion
9 tests, which showed that “repetitively twisting the [iPhones] is not sufficient to cause the alleged”
10 touchscreen defect. *Id.* at ¶ 64. The torsion tests are designed to test whether the logic board and
11 its components (such as the Meson chip) would be impacted by strain created by the repetitive
12 twisting. *Id.* Moreover, Apple’s internal emails about its testing show that bending the enclosure
13 of the iPhone 6 and 6 Plus resulted in “no functional impact” and “minimal cosmetic impact.”
14 Cheung Decl., Ex. K at APL-DAVIDSON_02377954. Post-release of the iPhone 6 and 6 Plus,
15 Apple conducted additional torsion testing while directly measuring logic board strain at the
16 Meson chip location. Cheung Decl., Ex. L at APL-DAVIDSON_02309387. Plaintiffs’ expert
17 Charles Curley admitted the strain measurements were within industry standard limits, Cheung
18 Decl., Ex. G at 206:20-22, which Apple claims confirms that “enclosure bending is not the root
19 cause of the alleged touchscreen issue,” Mot. at 9.

20 Nonetheless, the Court finds that summary judgment is not appropriate because, at a
21 minimum, Plaintiffs have shown that there is a genuine issue of material fact as to whether the
22 alleged touchscreen defect exists, whether Apple had knowledge of its existence, and whether
23 Apple engaged in an unfair or deceptive trade practice by failing to disclose it. For instance,
24 Apple’s senior manager of iPhone quality Jason Fu admitted in an internal email: “[e]nclosure
25 bending likely contributed to the stress causing trace-crack [near the Meson chip].” Ex. 23 at APL-
26 DAVIDSON_02367880. In addition, as part of Apple’s “Prototype Carry Program,” an Apple
27 slide deck detailing issues encountered as part of the prototype carry program lists “[d]evice bent

1 after usage” as a problem classified as “[h]igh [r]isk.” Ex. 37 at APL-DAVIDSON_02383929.
2 Moreover, another Apple slide deck states that the “display flickering and multi-touch field
3 failures have been root caused to Meson chip solder cracking.” Ex. 34 at APL-
4 DAVIDSON_02358601. Additionally, an internal Apple email by employee Kevin Lo states that
5 “[t]here is an ongoing quality issue . . . that we are looking to combat. It is related to Meson Chip
6 solder cracking.” Ex. 33 at APL-DAVIDSON_02394761. Thus, the evidence shows that Apple
7 may have known about the alleged touchscreen defect and omitted it from any of the commercials,
8 print advertisements, and online advertisements reviewed by Plaintiff Bauer, who discussed these
9 advertisements as part of his deposition testimony. *See, e.g.*, Ex. 28 at 120:9-15 (“Q. And did the
10 commercials impact you to go in and buy the phone? A. To the extent that it was informational. I
11 knew [Apple] had a bigger phone. Q. Is that when you first learned that they had a bigger phone?
12 A. Yeah. Yeah.”). Plaintiff Bauer was only informed of the iPhone bending issue from the news.
13 *Id.* at 119:13-19 (“Q. When you talked about the materials that you had read or seen before you
14 purchased your [iPhone] 6 Plus, you talked about commercials, print ads, online ads and this
15 statement about the bending issue in the news. Do you recall that? A. Yes.”).

16 As aforementioned, the CCPA requires a showing that “the defendant engaged in an unfair
17 or deceptive trade practice.” *Rhino Linings*, 62 P.3d at 146. In light of the internal Apple
18 communications and slide decks describing the alleged touchscreen defect and associating it with
19 enclosure bending despite Apple’s internal testing of the iPhone 6 and 6 Plus, which indicate that
20 enclosure bending is not a cause of the alleged touchscreen defect, Plaintiffs have sufficiently
21 demonstrated that there is a genuine issue of material fact as to whether Apple engaged in an
22 unfair or deceptive trade practice by withholding information about the alleged touchscreen defect.
23 Apple disputes the timing of its knowledge of the alleged touchscreen defect. However, that
24 dispute underscores that there are material factual disputes that preclude summary judgment.

25 Furthermore, Apple argues that Apple’s alleged omission on the iPhone box did not affect
26 Plaintiff Bauer’s purchase decision, and thus there is no causal nexus between the alleged
27 deceptive practice and any damages Plaintiff Bauer suffered. Mot. at 20. However, Plaintiff Bauer

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1 testified that he relied upon Apple’s advertisements separate from the iPhone box.

2 Thus, for the reasons stated above, summary judgment is DENIED as to the CCPA claim.

3 **B. Florida Deceptive and Unfair Trade Practices Act (“FDUTPA”) Claim**

4 To state a claim under the FDUTPA, there are three elements: “(1) a deceptive act or unfair
5 practice; (2) causation; and (3) actual damages.” *Caribbean Cruise Line, Inc. v. Better Business*
6 *Bureau of Palm Beach Cty., Inc.*, 169 So.3d 164, 167 (Fla. Dist. Ct. App. 2015) (quoting *Kertesz*
7 *v. Net Transactions, Ltd.*, 635 F. Supp. 2d 1339, 1348 (S.D. Fla. 2009)). A deceptive act occurs “if
8 there is a representation, omission, or practice that is likely to mislead the consumer acting
9 reasonably in the circumstances, to the consumer’s detriment.” *PNR, Inc. v. Beacon Prop. Mgmt.,*
10 *Inc.*, 842 So.2d 773, 777 (Fla. 2003).

11 Apple moves for summary judgment on the basis that the alleged touchscreen defect does
12 not exist and that if it did exist, Apple did not know of its existence; that Florida Plaintiff John
13 Borzymowski did not review the iPhone 6 Plus box before his iPhone 6 Plus purchase; and that
14 Apple disclosed to consumers that dropping the iPhone would potentially damage the phone.
15 Thus, Apple alleges that Apple did not engage in a deceptive act or unfair practice, that Plaintiff
16 Borzymowski suffered no injury, and that the alleged practice did not cause Plaintiff
17 Borzymowski’s injury.

18 As discussed above, Apple has cited evidence of its internal testing, both pre-release and
19 post-release of the iPhone 6 and 6 Plus, which do not show enclosure bending as a root cause of
20 the alleged touchscreen defect. However, the Court finds that summary judgment is not
21 appropriate because, at a minimum, Plaintiffs have shown that there is a genuine issue of material
22 fact as to whether the alleged touchscreen defect exists, whether Apple had knowledge of its
23 existence, and whether Apple engaged in a deceptive act or unfair practice by failing to disclose it.
24 As discussed above, Plaintiffs have cited documents showing that Apple may have known about
25 the alleged touchscreen defect and concealed it from product advertising. Specifically, Plaintiffs
26 have cited Apple employee emails and Apple slide decks confirming Apple’s knowledge of a
27 quality issue related to solder cracking near the Meson chip, and that the iPhone enclosure bending

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1 likely contributed to the issue. *See, e.g.*, Ex. 23 at APL-DAVIDSON_02367880 (“Enclosure
2 bending likely contributed to the stress causing trace-crack [near the Meson chip] . . .”).

3 Moreover, Plaintiff Borzymowski was exposed to Apple’s keynote address unveiling the
4 iPhones and Apple’s website advertising the iPhones, but neither mentioned the alleged
5 touchscreen defect. *See* Ex. 30 at 315:10-16 (“Q. If the information on Apple’s website, the day of
6 the keynote address in September 2014, related to the iPhone 6 Plus had said that the phone could
7 suffer from the [touchscreen defect], would you still have purchased the phone? . . . The Witness:
8 No.”).

9 As aforementioned, the FDUTPA requires “a deceptive act or unfair practice.” *Caribbean*
10 *Cruise Line, Inc.*, 169 So.3d at 167. Plaintiffs have raised a genuine issue of material fact as to
11 whether Apple committed a deceptive act or unfair practice under the FDUTPA by concealing
12 Apple’s alleged knowledge of the alleged touchscreen defect from consumers.

13 Furthermore, Apple argues that Apple’s alleged omission on the iPhone box did not affect
14 Plaintiff Borzymowski’s purchase decision, and thus there is no causal nexus between the
15 deceptive practice and any damages Plaintiff Borzymowski suffered. Mot. at 20. However,
16 Plaintiff Borzymowski testified that he relied upon Apple’s September 2014 keynote address and
17 Apple’s website separate from the iPhone box.

18 Thus, for the reasons stated above, summary judgment is DENIED as to the FDUTPA
19 claim.

20 **C. Washington Consumer Protection Act (“WCPA”) Claim**

21 To state a claim under the WCPA, a “plaintiff must prove (1) an unfair or deceptive act or
22 practice, (2) occurring in trade or commerce, (3) affecting the public interest, (4) injury to a
23 person’s business or property, and (5) causation.” *Panag v. Farmers Ins. Co. of Washington*, 166
24 Wash.2d 27, 37 (2009). Causation under the WCPA “for omission of material facts includes a
25 rebuttal presumption of reliance.” *Deegan v. Windermere Real Estate/center-Isle, Inc.*, 197 Wash.
26 App. 875, 890 (2017).

27 Apple moves for summary judgment on the basis that the alleged touchscreen defect does
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1 not exist and that if it did exist, Apple did not know of its existence; that Washington Plaintiffs
2 William Bon and Matt Muilenberg did not review the iPhone boxes before their iPhone purchases;
3 and that Apple disclosed to consumers that dropping the iPhone would potentially damage the
4 phone. Thus, Apple alleges that Apple did not engage in an unfair or deceptive act or practice, that
5 the alleged practice did not impact the public, that Plaintiffs Bon and Muilenberg suffered no
6 injury, and that the alleged practice did not cause Plaintiffs Bon and Muilenberg injury.

7 As discussed above, Apple has cited evidence of its internal testing, both pre-release and
8 post-release of the iPhone 6 and 6 Plus, which do not show enclosure bending as a root cause of
9 the alleged touchscreen defect. However, the Court finds that summary judgment is not
10 appropriate because, at a minimum, Plaintiffs have shown that there is a genuine issue of material
11 fact as to whether the alleged touchscreen defect exists, whether Apple had knowledge of its
12 existence, and whether Apple engaged in an unfair or deceptive act or practice by failing to
13 disclose it. As discussed above, Plaintiffs have cited documents showing that Apple may have
14 known about the alleged touchscreen defect and concealed it from product advertising.
15 Specifically, Plaintiffs have cited Apple employee emails and Apple slide decks confirming
16 Apple’s knowledge of a quality issue related to solder cracking near the Meson chip, and that the
17 iPhone enclosure bending likely contributed to the issue. *See, e.g.*, Ex. 23 at APL-
18 DAVIDSON_02367880 (“Enclosure bending likely contributed to the stress causing trace-crack
19 [near the Meson chip] . . .”).

20 Nevertheless, in Apple’s advertising seen by Plaintiffs Bon and Muilenberg, Apple did not
21 mention the alleged touchscreen defect. Plaintiff Bon watched the Apple keynote about the
22 iPhones, which made no mention of any alleged touchscreen defect. *See* Ex. 29 at 108:21-109:5
23 (“Q. Looking back in time, is there anything that you recall in the keynote that you think relates to
24 the issues you’ve experienced with your phone? A. No, I don’t – I don’t think so. I mean, I don’t –
25 I definitely don’t remember there being any sort of mention of – you know, especially at that time,
26 like, anything about bending or anything about there could be issues because it’s a bigger
27 phone.”). Plaintiff Muilenberg also watched the Apple keynote as well as various commercials,
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1 which did not disclose the alleged touchscreen defect. *See* Ex. 32 at 251:8-13 (“Q. And so when
2 you are referring to the commercials, what about the commercials made any representations about
3 the touchscreen? A. Well, they show the touchscreen scrolling, they show you opening apps, they
4 show interaction through the device.”).

5 As aforementioned, one of the requirements of a claim under the WCPA is “an unfair or
6 deceptive act or practice.” *Panag*, 166 Wash.2d at 37. Thus, Plaintiffs have raised a genuine issue
7 of material fact as to whether Apple committed an unfair or deceptive act or practice under the
8 WCPA by concealing Apple’s alleged knowledge of the alleged touchscreen defect from
9 consumers.

10 Furthermore, Apple argues that Apple’s alleged omission on the iPhone box did not affect
11 Plaintiffs Bon and Muilenberg’s purchase decision, and thus there is no causal nexus between the
12 unfair or deceptive act or practice and any damages Plaintiffs Bon and Muilenberg suffered. Mot.
13 at 20. However, Plaintiff Bon testified that he relied upon Apple’s September 2014 keynote
14 address separate from the iPhone box, and Plaintiff Muilenberg testified that he also relied upon
15 Apple’s September 2014 keynote address and various commercials separate from the iPhone box.

16 Thus, for the reasons stated above, summary judgment is DENIED as to the WCPA claim.

17 **D. Illinois Consumer Fraud and Deceptive Trade Practices Act (“ICFDTPA”) Claim**

18 To state a claim under the ICFDTPA, “a plaintiff must establish: (1) the defendant’s
19 deception; (2) the defendant intended [that] the plaintiff rely on that deception; (3) the deception
20 occurred in commerce; (4) the plaintiff suffered actual damage; and (5) the deception proximately
21 caused the damage.” *Avery v. State Farm Mut. Auto. Ins. Co.*, 216 Ill.2d 100, 180 (2005). “An
22 omission or concealment of a material fact in the conduct of trade or commerce constitutes
23 consumer fraud.” *Connick v. Suzuki Motor Co.*, 174 Ill.2d 482, 504 (1996).

24 Apple moves for summary judgment on the basis that the alleged touchscreen defect does
25 not exist and that if it did exist, Apple did not know of its existence; that Illinois Plaintiff Eric
26 Siegal did not review the iPhone 6 Plus box before his iPhone 6 Plus purchase; and that Apple
27 disclosed to consumers that dropping the iPhone would potentially damage the phone. Apple also

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1 alleges that Apple did not engage in deception, that Plaintiff Siegal suffered no injury, and that the
2 alleged deception did not cause Plaintiff Siegal’s injury.

3 The Court agrees with Apple that Plaintiff Siegal has not suffered actual damage, which is
4 an element of an ICFDTPA claim. In the FACC, Plaintiff Siegal alleges that he paid \$150 to
5 replace his defective iPhone 6 Plus with another iPhone 6 Plus on September 26, 2016. FACC at ¶
6 10. Plaintiffs contend that Plaintiff Siegal suffered actual damage by having to pay \$150 to replace
7 his defective iPhone 6 Plus. Opp. at 12, 25. Similarly, in his deposition, Plaintiff Siegal testified
8 that after his phone manifested the alleged touchscreen defect, he paid \$150 for a replacement
9 phone. Ex. 39 at 36:25-37:2 (“Q. So you told me that you obtained a replacement phone for your
10 iPhone 6 Plus the first time it manifested the touch screen issue, correct? A. Yes. Q. And you told
11 me that you paid Verizon \$150, right? A. Yes”).

12 However, the FACC’s allegation and Plaintiff Siegal’s deposition testimony that he paid
13 \$150 for a replacement iPhone 6 Plus is contradicted by third-party Verizon’s records, which
14 indicate that Plaintiff Siegal was not charged anything for his replacement iPhone 6 Plus.
15 Specifically, Plaintiffs’ FACC alleged that on September 26, 2016, Plaintiff Siegal paid \$150 to a
16 Verizon store to obtain a replacement for his defective iPhone 6 Plus. FACC at ¶ 10. However,
17 Verizon’s records from September 26, 2016 show a \$0.00 charge for the replacement iPhone 6
18 Plus that Plaintiff Siegal received. Cheung Decl., Ex. S at APL-DAVIDSON_02434328
19 (“TOTAL: \$0.00 ORDER”).

20 Verizon’s records also show that on December 13, 2017—a week before Plaintiff Siegal’s
21 deposition on December 20, 2017—Plaintiff Siegal contacted Verizon asking “to know what the
22 bill bal[ance] was during that time bec[ause] he thought he was billed for the warranty
23 replacement.” *Id.* at APL-DAVIDSON_02434312. Verizon advised him that there was “no
24 charge.” *Id.*

25 Quite tellingly, Plaintiffs do not dispute the accuracy of Verizon’s records. Rather,
26 Plaintiffs argue that “Apple is free to cross-examine [Plaintiff Siegal] on that point at trial.” Opp.
27 at 25.

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1 Thus, Plaintiff Siegal is unable to produce anything but his own self-serving statements
2 that he was billed \$150 for his replacement iPhone 6 Plus, whereas third-party Verizon records
3 indicate that Plaintiff Siegal was not billed anything for his replacement iPhone 6 Plus. Under
4 Ninth Circuit precedent, courts have “refused to find a genuine issue [of material fact] where the
5 only evidence presented is uncorroborated and self-serving testimony.” *Villiarimo v. Aloha Island*
6 *Air, Inc.*, 281 F.3d 1054, 1061 (9th Cir. 2002) (internal quotation marks omitted).

7 In *Kennedy v. Applause, Inc.*, the Ninth Circuit affirmed a district court’s grant of
8 summary judgment in an Americans with Disabilities Act case. 90 F.3d 1477, 1482 (9th Cir.
9 1996). In *Kennedy*, the plaintiff asserted that the ailment from which she suffered did not render
10 her totally disabled. *Id.* at 1481. In support, the plaintiff relied upon her own deposition testimony
11 that she was not totally disabled. *Id.* However, the plaintiff’s testimony was belied by her treating
12 physician’s deposition testimony that she was totally disabled, as well as her own admissions on
13 her disability benefit claim forms. *Id.* Thus, the Ninth Circuit found that the plaintiff’s
14 “uncorroborated and self-serving” deposition testimony was not enough to raise a genuine issue of
15 material fact. *Id.* Here, there is a similar situation in which Plaintiff Siegal’s deposition testimony
16 is uncorroborated, self-serving, and entirely contradicted by Verizon’s records showing that
17 Plaintiff Siegal paid nothing for the replacement iPhone 6 Plus. Thus, Plaintiff Siegal’s deposition
18 testimony is not enough to raise a genuine issue of material fact as to whether he suffered any
19 damage.

20 Moreover, in *Thornhill Pub’g Co. v. Gen. Tel. & Electronics Corp.*, the Ninth Circuit
21 rejected a plaintiff’s affidavits that were conclusory and speculative, and held that the affidavits
22 were not enough to raise a genuine issue of material fact. 594 F.2d 730, 738 (9th Cir. 1979). The
23 *Thornhill* plaintiff needed to prove that the defendant’s acts substantially affected interstate
24 commerce, so the *Thornhill* plaintiff, in an effort to avoid summary judgment, submitted an
25 affidavit stating that “it was common knowledge throughout the directory industry that local
26 dealers in many instances received advertising subsidies from national manufacturers.” *Id.* The
27 Ninth Circuit rejected the plaintiff’s attempt to avoid summary judgment and wrote that “[i]f,

1 indeed, evidence was available to underpin (the) conclusory statement, Rule 56 required (the party
2 opposing summary judgment) to come forward with it.” *Id.* (quoting *Donnelly v. Guion*, 467 F.2d
3 290, 293 (2d Cir. 1972)). Here, Plaintiff Siegal has not come forward with any support for his
4 statement that he paid \$150 for his replacement iPhone 6 Plus. In fact, despite an effort to come up
5 with evidence of his purported \$150 payment by contacting Verizon, Verizon advised Plaintiff
6 Siegal that he paid *nothing* for the replacement iPhone 6 Plus. Cheung Decl., Ex. S at APL-
7 DAVIDSON_02434312.

8 Aside from the replacement iPhone 6 Plus, Plaintiff Siegal does not and cannot claim that
9 he was damaged by paying for his iPhone 6 Plus in the first instance. During his deposition,
10 Plaintiff Siegal conceded that he did not pay for his iPhone 6 Plus; rather, his employer did.
11 Cheung Decl., Ex. A at 54:24-55:1 (“Q. Did your company pay for the phone or did you pay for
12 the phone? A. The company paid for the phone.”). Thus, Plaintiff Siegal could not have been
13 harmed at the point of sale of the iPhone 6 Plus because he was not the one who purchased it.

14 As aforementioned, one of the required elements of an ICFDTPA claim is actual damage
15 to the Plaintiff. *Avery*, 216 Ill.2d at 180. Plaintiffs have failed to raise a genuine issue of material
16 fact as to whether Plaintiff Siegal suffered actual damage resulting from Apple’s alleged omission
17 of the touchscreen defect because Plaintiff Siegal concedes that he paid nothing for his iPhone 6
18 Plus and Verizon’s records show that Plaintiff Siegal paid nothing for his replacement iPhone 6
19 Plus. Thus, Apple’s motion for summary judgment as to the ICFDTPA claim is GRANTED.

20 **E. Texas Deceptive Trade Practices Act (“TDTPA”) Claim**

21 To state a nondisclosure claim under the TDTPA, a plaintiff must prove: “(1) the defendant
22 knew information regarding the goods or services, (2) the information was not disclosed, (3) there
23 was an intent to induce the consumer to enter into the transaction through the failure to disclose,
24 and (4) the consumer would not have entered into the transaction had the information been
25 disclosed.” *Patterson v. McMickle*, 191 S.W.3d 819, 827 (Tex. App. 2006).

26 Apple moves for summary judgment on the basis that the alleged touchscreen defect does
27 not exist and that if it did exist, Apple did not know of its existence; that Texas Plaintiff Taylor

1 Brown did not review the iPhone 6 Plus box before his iPhone 6 Plus purchase; and that Apple
2 disclosed to consumers that dropping the iPhone would potentially damage the phone. Also, Apple
3 alleges that Apple did not have any information to disclose regarding the alleged touchscreen
4 defect, that Plaintiff Brown suffered no injury, and that Plaintiff Brown’s decision to purchase the
5 iPhone 6 Plus was independent of any omission of information about the alleged touchscreen
6 defect by Apple.

7 The Court agrees with Apple that Plaintiffs have failed to satisfy prong (4) of a TDTPA
8 claim because Plaintiffs have failed to show that Plaintiff Brown would not have purchased his
9 iPhone 6 Plus had the alleged touchscreen defect been disclosed. Plaintiff Brown’s deposition
10 testimony fails to mention what Plaintiff Brown would have done had the omitted information
11 been disclosed. *See generally* Ex. 31. In fact, Exhibit 31 is the only document Plaintiffs cite that
12 relates directly to Plaintiff Brown’s claims. But Exhibit 31 merely excerpts 5 pages of Plaintiff
13 Brown’s deposition testimony in which the only topic Plaintiff Brown discusses are statements
14 from Apple that he reviewed prior to his iPhone 6 Plus purchase. *See, e.g., id.* at 242:3-7 (“Q. So
15 your testimony now is that you reviewed the September 9, 2014 keynote delivered by Tim Cook
16 before you purchased the iPhone 6 Plus? A. Yes”); *id.* at 244:6-8 (“Q. You reviewed the press
17 release issued by Apple? A. That’s fair to say, yes.”). Again, other than Exhibit 31, Plaintiffs fail
18 to cite any other document, including a declaration or affidavit from Plaintiff Brown. Thus,
19 Plaintiffs fail to show that Plaintiff Brown would not have purchased his iPhone 6 Plus if the
20 alleged touchscreen defect had been disclosed.

21 Courts have dismissed TDTPA causes of action for failure to show that the consumer
22 would not have entered into the disputed transaction had the omitted information been disclosed.
23 For instance, in *Corcoran v. CVS Health Corp.*, 169 F. Supp. 3d 970, 993 (N.D. Cal. 2016), the
24 court dismissed a TDTPA omission claim because the complaint failed “to allege that Plaintiff
25 would not have entered into the transactions absent the failure to disclose.” *Cf. Webb v.*
26 *UnumProvident Corp.*, 507 F. Supp. 2d 668, 680 (W.D. Tex. 2005) (finding that a plaintiff’s
27 affidavit stating that she would not have purchased insurance from an insurance company had she

1 known of the insurance company’s historically poor claim practices was enough to show that the
2 plaintiff would not have entered the transaction had the omitted information been disclosed). In
3 the instant case, Plaintiff Brown has failed to provide an affidavit stating that he would not have
4 bought the iPhone 6 Plus had the alleged touchscreen defect been disclosed.

5 Plaintiff Brown’s predicament is analogous to the situation in *Corcoran*. In *Corcoran*, the
6 plaintiff alleged that a pharmacy failed to disclose accurate generic drug prices. 169 F. Supp. 3d at
7 975, 993. However, the *Corcoran* plaintiff did not allege in her complaint that she would not have
8 purchased the generic drugs absent the pharmacy’s failure to disclose accurate generic drug prices.
9 *Id.* at 993. Thus, there was no evidence that the *Corcoran* plaintiff would not have entered the
10 transaction had the omitted information been disclosed. *Id.* Therefore, the *Corcoran* court
11 dismissed the TDTPA claim. *Id.* In the instant case, there is also no evidence indicating that
12 Plaintiff Brown would not have purchased his iPhone 6 Plus had Apple disclosed the alleged
13 touchscreen defect.

14 Here, Plaintiffs’ Exhibit 31 merely describes the Apple’s statements that Plaintiff Brown
15 reviewed prior to purchasing his iPhone 6 Plus. Neither Exhibit 31 nor any evidence or affidavit
16 shows that Plaintiff Brown would not have purchased his iPhone 6 Plus had Apple disclosed the
17 alleged touchscreen defect. Thus, Plaintiffs have failed to satisfy prong (4) of a TDTPA claim.
18 Therefore, Apple’s motion for summary judgment is GRANTED as to the TDTPA claim.

19 **F. Injunctive Relief**

20 Apple argues that Plaintiffs Justin Bauer (Colorado), Taylor Brown (Texas), and Eric
21 Siegal (Illinois) have no standing to pursue injunctive relief as they do not intend on participating
22 in Apple’s Multi-Touch Repair Program.³ The above dismissals of Plaintiffs Brown and Siegal’s
23 TDTPA and ICFDTPA claims, respectively, render the issue of injunctive relief for Brown and
24 Siegal’s claims moot. Therefore, the Court focuses on Plaintiff Bauer’s injunctive relief claims.

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26 _____
27 ³ Through Apple’s Multi-Touch Repair Program, Apple has offered to repair consumers’ devices
28 for \$149 if the consumers’ iPhone is otherwise working, and the screen is not broken. FACCC at ¶
119.

1 Article III standing requires that “(1) the plaintiff suffered an injury in fact, i.e., one that is
2 sufficiently ‘concrete and particularized’ and ‘actual or imminent, not conjectural or hypothetical’;
3 (2) the injury is ‘fairly traceable’ to the challenged conduct, and (3) the injury is ‘likely’ to be
4 ‘redressed by a favorable decision.’” *Bates v. United Parcel Serv., Inc.*, 511 F.3d 974, 985 (9th
5 Cir. 2007) (quoting *Lujan v. Def. of Wildlife*, 504 U.S. 555, 560-61 (1992)). “The standing
6 formulation for a plaintiff seeking prospective injunctive relief is simply one implementation of”
7 the general standing requirements. *Id.* at 985 (internal quotation marks omitted). To establish
8 standing for prospective injunctive relief, a plaintiff must demonstrate that he or she “has suffered
9 or is threatened with a concrete and particularized legal harm, coupled with a sufficient likelihood
10 that he will again be wronged in a similar way.” *Id.* (internal citations and quotations omitted).
11 “As to the second inquiry, [a plaintiff] must establish a ‘real and immediate threat of repeated
12 injury.’” *Id.* (quoting *O’Shea v. Littleton*, 414 U.S. 488, 496 (1974)). “[P]ast wrongs do not in
13 themselves amount to [a] real and immediate threat of injury necessary to make out a case or
14 controversy.” *City of Los Angeles v. Lyons*, 416 U.S. 95, 111 (1983).

15 In cases involving false or misleading product advertising, “where a plaintiff has no
16 intention of purchasing the product in the future, a majority of district courts have held that the
17 plaintiff has no standing to seek prospective injunctive relief.” *Davidson v. Kimberly-Clark Corp.*,
18 76 F. Supp. 3d 964, 970 (N.D. Cal. 2014). “This Court has consistently adopted the majority
19 position that a plaintiff must allege that he or she intends to purchase the products at issue in the
20 future to establish standing for injunctive relief.” *Romero v. HP, Inc.*, 2017 WL 386237, at *9
21 (N.D. Cal. Jan. 27, 2017) (internal quotations and alterations omitted); *see also Rahman v. Mott’s*
22 *LLP*, 2014 WL 325241, at *10 (N.D. Cal. Jan. 29, 2014) (“[T]he Court agrees with defendant that
23 to establish standing, plaintiff must allege that he intends to purchase the products at issue in the
24 future.”).

25 Here, there is no indication that Plaintiff Bauer plans to purchase an iPhone 6 or iPhone 6
26 Plus in the future. Plaintiffs’ Exhibit 28, which consists of excerpts from Plaintiff Bauer’s
27 deposition, contains no mention of Plaintiff Bauer’s future intent to purchase an iPhone 6 or 6

1 Plus. *See generally* Ex. 28. Plaintiffs do not dispute that Plaintiff Bauer’s deposition fails to
2 contain this information. *See* Opp. at 24. Moreover, Plaintiff Bauer has not provided an affidavit,
3 and Plaintiffs’ FACC does not allege, that Plaintiff Bauer intends to purchase an iPhone 6 or 6
4 Plus in the future. Thus, there is no evidence in the record indicating that Plaintiff Bauer intends to
5 purchase an iPhone 6 or 6 Plus in the future.

6 However, the Court previously determined that certain Plaintiffs who alleged that they
7 would participate in Apple’s Multi-Touch Repair Program could assert claims for injunctive relief
8 against Apple. ECF No. 103; *Davidson II*, 2017 WL 3149305, at *8-9. Apple did not contest that
9 an alleged intent to participate in the Multi-Touch Repair Program is enough to confer standing for
10 prospective injunctive relief. *Id.* at *8. The Court also held that those plaintiffs who *do not* “allege
11 an intent to participate in the Multi-Touch Repair Program . . . have not alleged a threat of future
12 injury sufficient to confer standing. *Id.* Here, Plaintiff Bauer admitted in his deposition that he
13 does not intend to participate in the Multi-Touch Repair Program. Plaintiff Bauer testified: “Q. Do
14 you intend to participate in the Multi-Touch program? A. No.” Cheung Decl., Ex. D at 186:14-16.

15 Here, there is neither evidence that Plaintiff Bauer intends to purchase an iPhone 6 or 6
16 Plus nor evidence that Plaintiff Bauer intends to participate in the Multi-Touch Repair Program.
17 Per the *Kimberly-Clark Corp.* court, “where a plaintiff has no intention of purchasing the product
18 in the future, a majority of district courts have held that the plaintiff has no standing to seek
19 prospective injunctive relief.” 76 F. Supp. 3d at 970. Thus, Plaintiff Bauer lacks standing to pursue
20 injunctive relief. Therefore, Apple’s motion for summary judgment on the injunctive relief claim
21 of Plaintiff Bauer is GRANTED. Apple’s motion for summary judgment on the injunctive relief
22 claim of Plaintiffs Siegal of Illinois and Brown of Texas is DENIED as moot.

23 **IV. CONCLUSION**

24 For the foregoing reasons, Apple’s motion for summary judgment is GRANTED as to the
25 Illinois Consumer Fraud and Deceptive Trade Practices Act claim, Texas Deceptive Trade
26 Practices Act claim, and Plaintiff Bauer’s claim for injunctive relief. Because the Court has
27 granted summary judgment on the Illinois and Texas claims, Apple’s motion for summary

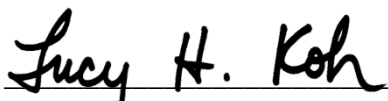
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judgment is DENIED as moot as to the claims for injunctive relief of Illinois Plaintiff Eric Siegal and Texas Plaintiff Taylor Brown.

Apple’s motion for summary judgment is DENIED as to the Colorado Consumer Protection Act claim, Florida Deceptive and Unfair Trade Practices Act claim, and Washington Consumer Protection Act claim.

IT IS SO ORDERED.

Dated: February 25, 2019



LUCY H. KOH
United States District Judge