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**UNITED STATES DISTRICT COURT
SOUTHERN DISTRICT OF CALIFORNIA**

RENITA BRYANT,

Plaintiff,

vs.

COVENTRY HEALTH CARE, AGENT
FOR FIRST HEALTH GROUP CORP., and
DOES 1-30, inclusive,

Defendants.

CASE NO. 08cv1628 DMS (WVG)

**ORDER GRANTING IN PART
AND DENYING IN PART
DEFENDANT'S MOTION FOR
SUMMARY JUDGMENT**

[Docket No. 15]

This matter comes before the Court on Defendant's motion for summary judgment. Plaintiff has filed an opposition to the motion, and Defendant has filed a reply. For the reasons discussed below, the Court grants in part and denies in part Defendant's motion.

I.

BACKGROUND

Plaintiff Renita Bryant is a "very tall, large, older black woman." (Pl.'s Separate Statement of Disputed Facts in Opp'n to Mot., Fact No. 86.) In 1989, she began working as a Hospital Service Representative for Community Care Network ("CCN"). (Def.'s Separate Statement of Uncontroverted Facts in Supp. of Mot., Fact No. 1.) CCN was acquired by First Health Group Corporation ("First Health") in 2001, which was subsequently acquired by Defendant Coventry Health Care ("Defendant" or "CHC") in January 2005. (*Id.*, Fact No. 2.)

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1 Defendant's Employee Handbook includes sections on "Diversity Awareness and the
2 Workplace" and "Equal Employment Opportunity." (See Decl. of Jeanette M. Kang in Supp. of Mot.
3 ("Kang Decl."), Ex. A at 157-60.) It also states that employment is:

4 "at will." This means you have the right to terminate your employment with CHC,
5 with or without reason and with or without notice, at any time. CHC also has the right
6 to terminate or lay off employees, with or without reason and with or without notice,
at any time, too, except as prohibited by law.

7 (*Id.* at 178.) This portion of the Handbook also goes on to say:

8 No individual other than the Chief Executive Officer of CHC, Inc., has the authority
9 to alter this arrangement, to enter into an agreement for employment for a specific
10 time, or to make any agreement contrary to this policy. Further, any such agreement
must be in writing and signed by the Chief Executive Officer or his designee.

11 (*Id.*) Plaintiff acknowledged that she was notified of the Employee Handbook on June 28, 2005. (*Id.*
12 at 133.)

13 Plaintiff's job duties at CCN and First Health involved customer service and sales. (Def.'s
14 Separate Statement of Uncontroverted Facts in Supp. of Mot., Fact No. 3.) After Defendant acquired
15 First Health, Plaintiff transitioned into a position focused solely on sales. (*Id.*, Fact No. 4.) Plaintiff
16 began working in this position in February 2005. (*Id.*, Fact No. 19.) Plaintiff's duties in this position
17 included building and retaining relationships with existing customers as well as providing revenue
18 forecasting, and identifying and pursuing new sales opportunities. (*Id.*, Fact No. 20.)

19 Plaintiff's initial supervisor at CHC was Jonathan Wechsler. (*Id.*, Fact No. 25.) Ms. Wechsler
20 completed a Competency Assessment Form for Plaintiff in 2006. (Kang Decl., Ex. A at 99-101.) His
21 Overall Review Rating was that Plaintiff was performing successfully. (*Id.* at 101.)

22 In February 2007, Lindsay DeYoung became Plaintiff's direct supervisor. (Def.'s Separate
23 Statement of Uncontroverted Facts in Supp. of Mot., Fact No. 31.) This was DeYoung's first job
24 supervising sales people. (Pl.'s Separate Statement of Disputed Facts in Opp'n to Mot., Fact No. 34.)

25 In addition to supervising Plaintiff, DeYoung supervised Lori Meyer, who joined CHC in April
26 2007. (Decl. of Paula S. Rosenstein in Opp'n to Mot. ("Rosenstein Decl."), Ex. FF.) Meyer is white
27 and younger than Plaintiff. (Pl.'s Separate Statement of Disputed Facts in Opp'n to Mot., Fact No.
28 75.)

1 Plaintiff's relationship with DeYoung was unremarkable until May 21, 2007. (Def.'s Separate
2 Statement of Uncontroverted Facts in Supp. of Mot., Fact No. 32.) On that date, DeYoung first
3 accompanied Plaintiff to a sales meeting. (Pl.'s Separate Statement of Disputed Facts in Opp'n to
4 Mot., Fact No. 34.) After the meeting, DeYoung handed Plaintiff a Performance Improvement Plan
5 ("PIP I"). (*Id.*, Fact No. 38.) PIP I listed nine performance issues on which Plaintiff needed
6 improvement. (*See* Kang Decl., Ex. A at 102-04.) Plaintiff disputes the accuracy of the issues listed
7 in PIP I, and filed a written response thereto on June 1, 2007. (*Id.*)

8 PIP I was scheduled to last from May 21, 2007, through July 20, 2007. (*Id.* at 102.) However,
9 on July 11, 2007, PIP I was extended for an additional 60 days to September 21, 2007. (*Id.* at 105.)
10 The extended PIP ("PIP II") reflects that Plaintiff had completed seven of the nine issues listed in PIP
11 I. (*Id.* at 105-07.)

12 During the period of PIP II, DeYoung observed Plaintiff in two client pitch meetings. (Def.'s
13 Separate Statement of Uncontroverted Facts in Supp. of Mot., Fact No. 62.) DeYoung was unhappy
14 with Plaintiff's performance at those meetings, (*see* Decl. of Lindsay DeYoung ("DeYoung Decl.")
15 at ¶ 9), and she told Plaintiff so in a phone call and an e-mail after the meetings. (Kang Decl., Ex. A
16 at 112.) DeYoung thereafter revised PIP II to include additional performance issues ("PIP III"). (*Id.*
17 at 115-18.)

18 Two weeks later, DeYoung recommended to her supervisor and Gail Baker in Human
19 Resources that Plaintiff's employment be terminated due to performance issues. (Def.'s Separate
20 Statement of Uncontroverted Facts in Supp. of Mot., Fact No. 94.) DeYoung's supervisor, Baker and
21 Kevin McKenna, Vice-President of Human Resources, supported DeYoung's recommendation, and
22 confirmed her request to terminate Plaintiff's employment. (*Id.*, Fact Nos. 95-96.)

23 A few days later, Plaintiff took a medical leave of absence. (*Id.*, Fact No. 97.) While she was
24 on leave, Plaintiff sent a letter to Baker about how DeYoung was treating her. (*See* Decl. of Renita
25 Bryant in Opp'n to Mot. ("Bryant Decl."), Ex. V.) In that letter, Plaintiff stated she felt DeYoung was
26 "biased and she shows favoritism towards Lori which is disparate treatment." (*Id.*) Plaintiff also
27 stated she felt she was "being discriminated against by Lindsay." (*Id.*)

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1 Plaintiff returned from medical leave on September 24, 2007, at which time she was terminated
2 from her job. (Def.'s Separate Statement of Uncontroverted Facts in Supp. of Mot., Fact Nos. 103,
3 107.)

4 On July 30, 2008, Plaintiff filed the present case against Defendant in San Diego Superior
5 Court. The Complaint alleges claims for discrimination, harassment, retaliation and failure to prevent
6 same in violation of California Government Code § 12940, *et seq.*, intentional infliction of emotional
7 distress, wrongful termination, breach of contract and breach of the covenant of good faith and fair
8 dealing. Defendant removed the case to this Court on September 5, 2008. The present motion was
9 filed on September 25, 2009, and submitted without oral argument on November 16, 2009.

10 **II.**
11 **DISCUSSION**

12 Defendant moves for summary judgment, or in the alternative, partial summary judgment. It
13 asserts there are no genuine issues of material fact on any of Plaintiff's claims, and it is entitled to
14 judgment as a matter of law. Plaintiff disputes that there are no genuine issues of material fact, and
15 that Defendant is entitled to summary judgment.

16 **A. Summary Judgment**

17 "Summary judgment is appropriate when no genuine issue of material fact exists and the
18 moving party is entitled to judgment as a matter of law." *IPXL Holdings, L.L.C. v. Amazon.com, Inc.*,
19 430 F.3d 1377, 1380 (Fed. Cir. 2005) (citing Fed. R. Civ. P. 56©)). "A material issue of fact is one
20 that affects the outcome of the litigation and requires a trial to resolve the parties' differing versions
21 of the truth." *S.E.C. v. Seaboard Corp.*, 677 F.2d 1301, 1306 (9th Cir. 1982).

22 The moving party has the initial burden of demonstrating that summary judgment is proper.
23 *Adickes v. S.H. Kress & Co.*, 398 U.S. 144, 157 (1970). To meet this burden, the moving party must
24 identify the pleadings, depositions, affidavits, or other evidence that it "believes demonstrates the
25 absence of a genuine issue of material fact." *Celotex Corp. v. Catrett*, 477 U.S. 317, 323 (1986). If
26 the moving party satisfies this initial burden, then the burden shifts to the opposing party to show that
27 summary judgment is not appropriate. *Id.* at 324. The opposing party's evidence is to be believed,
28 and all justifiable inferences are to be drawn in its favor. *Anderson v. Liberty Lobby, Inc.*, 477 U.S.

1 242, 255 (1986). *See also IPXL*, 430 F.3d at 1380 (quoting *Chiuminatta Concrete Concepts, Inc. v.*
2 *Cardinal Indus.*, 145 F.3d 1303, 1307 (Fed. Cir. 1998)) (stating ““evidence must be viewed in the light
3 most favorable to the party opposing the motion, with doubts resolved in favor of the opponent.””)
4 However, to avoid summary judgment, the opposing party cannot rest solely on conclusory
5 allegations. *Berg v. Kincheloe*, 794 F.2d 457, 459 (9th Cir. 1986). Instead, it must designate specific
6 facts showing there is a genuine issue for trial. *Id.* More than a “metaphysical doubt” is required to
7 establish a genuine issue of material fact.” *Matsushita Elec. Indus. Co., Ltd. v. Zenith Radio Corp.*,
8 475 U.S. 574, 586 (1986).

9 **B. Discrimination**

10 Plaintiff’s first claim alleges Defendant discriminated against her based on her age and race
11 in violation of California Government Code § 12940, *et seq.* This claim is governed by the “three-
12 stage burden-shifting test established by the United States Supreme Court” in *McDonnell Douglas*
13 *Corp. v. Green*, 411 U.S. 792 (1973). At the first stage, the plaintiff bears the burden to establish a
14 “prima facie case of discrimination.” *Guz v. Bechtel National Inc.*, 24 Cal. 4th 317, 354 (2000).
15 Generally, the plaintiff can establish a prima facie case by providing evidence that:

16 (1) he was a member of a protected class, (2) he was qualified for the position he
17 sought or was performing competently in the position he held, (3) he suffered an
18 adverse employment action, such as termination, demotion, or denial of an available
19 job, and (4) some other circumstances suggests discriminatory motive.

19 *Id.* at 355. The burden then “shifts to the employer to rebut the presumption by producing admissible
20 evidence, sufficient to ‘raise [] a genuine issue of fact’ and to ‘justify a judgment for the [employer],’
21 that its action was taken for a legitimate, nondiscriminatory reason.” *Id.* at 355-56 (citations omitted).
22 “If the employer sustains this burden, the presumption of discrimination disappears.” *Id.* at 356. The
23 burden then shifts back to the plaintiff “to attack the employer’s proffered reasons as pretexts for
24 discrimination, or to offer any other evidence of discriminatory motive.” *Id.* (citations omitted).

25 Defendant’s first argument in support of its motion for summary judgment on this claim
26 focuses on the second element of the prima facie case: whether Plaintiff was qualified for her position
27 as an Account Executive or was performing competently in that position. Defendant asserts Plaintiff

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1 was not performing competently, but it fails to argue that she was unqualified for her position.
2 Accordingly, Defendant has not met its burden of proof on this element.

3 The next element in dispute is discriminatory motive. Defendant argues there is no evidence
4 of discriminatory motive based on age or race, therefore it is entitled to summary judgment on this
5 claim. Plaintiff disagrees. She points to DeYoung's comment to her that, "you've been here for a
6 long time. And sometimes it doesn't, it doesn't hurt to go and explore other, you know, avenues or
7 opportunities that's [sic] out there." (*See* Rosenstein Decl., Ex. DD at 65.) Plaintiff also relies on the
8 disparity between DeYoung's treatment of Plaintiff and Lori Meyer. (*See id.* at 94-97.) Notably,
9 Defendant does not dispute this evidence, and indeed, it fails to address the evidence that DeYoung
10 treated Meyer more favorably than Plaintiff. This evidence creates a genuine issue of material fact
11 on the issue of discriminatory motive. *See Sanchez v. City of Santa Ana*, 936 F.2d 1027, 1034 (9th Cir.
12 1990) (stating employee may prove claim of unlawful discrimination with evidence that employees
13 of different races were treated differently in similar situations) (citations omitted). Accordingly,
14 Defendant is not entitled to summary judgment on the ground that there is no evidence to support
15 Plaintiff's prima facie case of discrimination.

16 Defendant asserts it has provided a legitimate, nondiscriminatory reason for terminating
17 Plaintiff's employment: Plaintiff failed to perform her sales duties to the satisfaction of her supervisor,
18 Ms. DeYoung. Plaintiff argues, however, that this reason is simply a pretext for discrimination.
19 Specifically, she asserts that Defendant's reason for terminating Plaintiff's employment keeps
20 changing. Plaintiff also contends the subjective nature of Defendant's proffered reason actually
21 supports an inference of discrimination.

22 As an initial matter, Defendant disputes that its reason for terminating Plaintiff's employment
23 has changed. It asserts the reason has always been Plaintiff's failure to demonstrate the sales skills
24 required by her supervisor. However, Defendant does not dispute that the required sales skills did
25 change between PIP I and PIP III. For instance, PIP I and PIP II state that Plaintiff:

26 [n]eeds to demonstrate the knowledge and skills to put all aspects of a sale together
27 including:

- 28 • Thorough evaluation of the opportunity to recommend correct product lines
- Demonstrate how to evaluate claims data and qualify the opportunity
- Understand how the opportunity will benefit our organization

- 1 • Ability to follow through with entire sales process including implementation
2 and ability to negotiate and complete a contract.

3 (Rosenstein Decl., Ex. A at 102-03, 105-06.) PIP III includes these performance issues, but also adds
4 that Plaintiff:

5 needs to demonstrate the following:

- 6 • Be able to conduct customer meetings on her own
7 ○ Make sure she is meeting the right people (decision makers)
8 ○ Present products that fit the customers needs and be able to speak to it
9 ○ Represent yourself as a sales person not an account manager
10 ○ Thoroughly research the customer before the meeting to anticipate their
11 needs and ask the appropriate questions.
12 ○ Need to control her body language when the conversation doesn't go
13 in the direction she wants it to go.
14 • Improve time management skills
15 ○ Confirm the meeting time and place with customer prior to travel.
16 ○ Allow enough time between meeting and be conscious of the time to
17 allow a smooth transition to the next meeting.
18 • Needs to request an accurate claims data file from the customer with the
19 appropriate fields and not waste resources.
20 • Needs to be current and up to date on Sector changes and issues that could
21 have an impact on the customer (claims repricing and provider matching
22 criteria.)

23 (*Id.* at 115-16.) Thus, although the overarching reason for terminating Plaintiff's employment has not
24 changed (failure to perform sales duties to the satisfaction of her supervisor), the sales duties at issue
25 have changed. This change casts some doubt on Defendant's reason for terminating Plaintiff's
26 employment. *See Farris v. Clinton*, 602 F.Supp.2d 74, 89 (D.D.C. 2009) ("Changes and
27 inconsistencies in an employer's stated reasons for an adverse employment action can cast doubt on
28 its asserted nondiscriminatory justification for the action.")

Furthermore, Defendant does not dispute that the reason for terminating Plaintiff's
employment is subjective, and that "subjective practices are particularly susceptible to discriminatory
abuse and should be closely scrutinized." *Warren v. City of Carlsbad*, 58 F.3d 439, 443 (9th Cir.
1995) (quoting *Jauregui v. City of Glendale*, 852 F.2d 1128, 1136 (9th Cir. 1988)). When combined
with the evidence of disparity between DeYoung's treatment of Plaintiff and Meyer, and the
"revision" of the PIPs, Plaintiff has raised a genuine issue of material fact on the element of pretext
sufficient to defeat Defendant's request for summary judgment on this claim.

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1 **C. Harassment**

2 In the next claim, Plaintiff alleges Defendant subjected her to harassment because of her age
3 and race. To prevail on this claim, Plaintiff ““must demonstrate that the conduct complained of was
4 *severe enough or sufficiently pervasive* to alter the conditions of employment and create a work
5 environment that qualifies as hostile or abusive”” to Plaintiff because of her age and race. *Lyle v.*
6 *Warner Bros. Television Productions*, 38 Cal. 4th 264, 278-79 (2006) (citations omitted). “Whether
7 an environment is hostile or abusive can be determined only by looking at all the circumstances.”
8 *Jones v. Dep’t of Corrections and Rehabilitation*, 152 Cal. App. 4th 1367, 1378 (2007) (citations
9 omitted). These include (1) the nature of the conduct, *Sheffield v. Los Angeles County Dep’t of Social*
10 *Services*, 109 Cal. App. 4th 153, 162 (2003), (2) the frequency of the conduct, *Jones*, 152 Cal. App.
11 4th at 1378, (3) the severity of the conduct, *id.*, (4) the length of the conduct, *Sheffield*, 109 Cal. App.
12 4th at 162, (5) whether the conduct is “physically threatening or humiliating, or a mere offensive
13 utterance[.]” *Jones*, 152 Cal. App. 4th at 1378, (6) whether the conduct “unreasonably interferes with
14 an employee’s work performance[.]” *id.* and (7) the conduct’s effect on the employee’s psychological
15 well-being. *Id.*

16 Genuine issues of material fact surrounding these circumstances remain. For instance,
17 Defendant fails to address how DeYoung’s status as Plaintiff’s supervisor affected Plaintiff’s work
18 environment. Nor does Defendant address DeYoung’s alleged favoritism of Meyer, or Plaintiff’s
19 medical leave due to stress she felt as a result of DeYoung’s conduct. Considering the totality of the
20 circumstances, Defendant has failed to establish that summary judgment on this claim is appropriate.¹

21 **D. Retaliation**

22 Next, Plaintiff alleges a claim of retaliation. “In order to make a prima facie showing of
23 retaliation, the plaintiff must show that he engaged in a protected activity, that the employer subjected
24 him to an adverse employment action, and that a causal link exists between the protected activity and
25 the employer’s action.” *Villanueva v. City of Colton*, 160 Cal. App. 4th 1188, 1198-99 (2008) (citing
26 *Akers v. County of San Diego*, 95 Cal. App. 4th 1441, 1453 (2002)). Defendant here asserts Plaintiff
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28 ¹ In light of this ruling, and the ruling on Plaintiff’s discrimination claim, Defendant is not entitled to summary judgment on Plaintiff’s wrongful termination claim.

1 does not have evidence of the first and third elements, therefore it is entitled to summary judgment
2 on this claim.

3 There is no dispute that Plaintiff sent a letter to Ms. Baker in Human Resources on September
4 14, 2007. (*See* Bryant Decl., Ex. V.) In that letter, Plaintiff complained that DeYoung “shows
5 favoritism towards Lori which is disparate treatment.” (*Id.*) She also alleged that she was “being
6 discriminated against by Lindsey.” (*Id.*) Although Plaintiff did not identify the specific basis for the
7 alleged discrimination, *i.e.*, race and age, her letter did allege she was being treated differently from
8 Meyer and that DeYoung was discriminating against her. This evidence satisfies Plaintiff’s burden
9 to show that she engaged in protected activity.

10 The only other issue is whether there is evidence of a causal link between this activity and the
11 termination of Plaintiff’s employment. Defendant asserts there is not, and provides evidence that the
12 decision to terminate Plaintiff’s employment was made before Plaintiff sent the letter to Baker. (*See*
13 DeYoung Decl. at ¶ 10.) Plaintiff fails to cite any evidence that directly refutes this fact, and instead
14 relies on the temporal proximity of her letter to Baker dated September 14, 2007, and the termination
15 of her employment, which occurred on September 24, 2007. Although the timing of these events may
16 raise an inference of a causal link in certain situations, *Villarimo v. Aloha Island Air, Inc.*, 281 F.3d
17 1054, 1065 (9th Cir. 2002), that inference does not overcome Defendant’s evidence that the decision
18 to terminate Plaintiff’s employment was made before Plaintiff sent the letter to Baker. *See Grosz v.*
19 *Boeing Co.*, 455 F.Supp.2d 1033, 1044 (C.D. Cal. 2006) (finding timing of claim and termination
20 insufficient evidence “from which a trier of fact could find a causal connection between” plaintiff’s
21 complaint and termination); *Maurey v. Univ. of Southern Cal.*, 87 F.Supp.2d 1021, 1033 (C.D. Cal.
22 1999) (stating *in absence of direct evidence*, causal link may be established by temporal proximity
23 between protected activity and adverse employment decision). Absent a genuine issue of material fact
24 on this element, Defendant is entitled to summary judgment on Plaintiff’s retaliation claim.²

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28 ² In light of this ruling, Defendant is also entitled to summary judgment on Plaintiff’s claim
for failure to prevent retaliation.

1 **E. Failure to Prevent Discrimination and Harassment**

2 Plaintiff's next claim alleges Defendant failed to prevent discrimination and harassment from
3 occurring at the workplace.

4 When a plaintiff seeks to recover damages based on a claim of failure to prevent
5 discrimination or harassment she must show three essential elements: 1) plaintiff was
6 subjected to discrimination, harassment or retaliation; 2) defendant failed to take all
reasonable steps to prevent discrimination, harassment or retaliation; and 3) this failure
caused plaintiff to suffer injury, damage, loss or harm.

7 *Lelaind v. City and County of San Francisco*, 576 F.Supp.2d 1079, 1103 (N.D. Cal. 2008) (citing
8 California Civil Jury Instructions (BAJI) 12.11). Here, Defendant asserts it is entitled to summary
9 judgment on this claim because it established an EEO Policy and a Diversity Awareness Policy, both
10 of which prohibited illegal discrimination and harassment. However, this assertion does not negate
11 the first element of this claim, namely whether Plaintiff was subjected to discrimination and
12 harassment. In light of the Court's ruling that there are genuine issues of material fact on those
13 underlying claims, the Court denies Defendant's request for summary judgment on the present claim.

14 **F. Intentional Infliction of Emotional Distress**

15 In her next claim, Plaintiff allege Defendant intentionally inflicted emotional distress upon her.
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17 "The tort of intentional infliction of emotional distress is comprised of three elements:
18 (1) extreme and outrageous conduct by the defendant with the intention of causing, or
reckless disregard of the probability of causing, emotional distress; (2) the plaintiff
19 suffered severe or extreme emotional distress; and (3) the plaintiff's injuries were
actually and proximately caused by the defendant's outrageous conduct."

20 *Berkley v. Dowds*, 152 Cal. App. 4th 518, 533 (2007) (quoting *Cochran v. Cochran*, 65 Cal. App. 4th
21 488, 494 (1998)). Here, Defendant argues Plaintiff cannot establish its conduct was "extreme and
22 outrageous." It also asserts this claim is barred by the exclusivity provisions of the Workers'
23 Compensation Act.

24 Neither of these arguments warrants summary judgment. First, to the extent Plaintiff's
25 intentional infliction of emotional distress claim is based on Defendant's acts of discrimination and
26 harassment, that conduct "will constitute the outrageous behavior element of a cause of action for
27 intentional infliction of emotional distress[.]" *Fisher v. San Pedro Peninsula Hospital*, 214 Cal. App.
28 3d 590, 618 (1989). Second, an intentional infliction of emotional distress claim based on

1 discrimination and harassment is not barred by the Workers' Compensation Act. *See Flait v. North*
2 *Am. Watch Corp.*, 3 Cal. App. 4th 467, 480 (1992) (stating trial court erred in concluding claim of
3 emotional distress arising from FEHA violation were barred by workers' compensation act).
4 Accordingly, Defendant is not entitled to summary judgment on this claim.

5 **G. Breach of Contract**

6 Plaintiff's next claim alleges Defendant breached its contract with Plaintiff. Specifically,
7 Plaintiff alleges she had an implied-in-fact agreement with Defendant that she would not be terminated
8 absent good cause. Defendant asserts it is entitled to summary judgment on this claim because there
9 is no evidence to support Plaintiff's allegation of an implied-in-fact agreement. Even if there is
10 evidence of such an agreement, Defendant argues it had good cause to terminate Plaintiff's
11 employment.

12 Defendant has submitted evidence that it had a written agreement with Plaintiff specifying that
13 her employment was "at-will." (*See Kang Decl., Ex. A at 133.*) Plaintiff disagrees with this evidence,
14 but she fails to provide any evidence to support her disagreement. Instead, she relies on the following
15 facts to support her claim of an implied-in-fact agreement: (1) her length of employment with
16 Defendant and its predecessors (18 years), (2) her positive performance evaluations, (3) her sales
17 awards for performance, and (4) assurances from her superiors of her continued employment. (Mem.
18 in Opp'n to Mot. at 22-23.) However, none of these facts is sufficient to overcome the express written
19 agreement between Plaintiff and Defendant. *See Starzynski v. Capital Public Radio, Inc.*, 88 Cal. App.
20 4th 33, 37-38 (2001) (declining to find implied-in-fact agreement in the face of express written
21 agreement that employment was at-will); *Halvorsen v. Aramark Uniform Services, Inc.*, 65 Cal. App.
22 4th 1383, 1288-89 (1998) (finding plaintiff's "employment was at-will under the terms of the contract
23 and an implied-in-fact promise not to terminate except for good cause cannot contradict the
24 contractual at-will provision.") Furthermore, Plaintiff has failed to provide any evidence of a written
25 agreement signed by Defendant's "Chief Executive Officer or his designee," as is required to modify
26 her at-will

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3 status. (See Kang Decl., Ex. A at 178.) Therefore, Defendant is entitled to summary judgment on
4 Plaintiff's breach of contract claim.³

5 **H. Punitive Damages**

6 Finally, Defendant asserts Plaintiff is not entitled to recover punitive damages because she has
7 failed to present clear and convincing evidence of oppression, fraud or malice. Defendant's assertion,
8 however, does not satisfy its burden on summary judgment. Accordingly, Defendant's request for
9 summary judgment on this aspect of Plaintiff's case is denied.

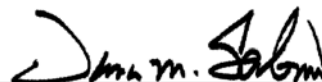
10 **III.**

11 **CONCLUSION**

12 For these reasons, the Court grants in part and denies in part Defendant's motion for summary
13 judgment. Specifically, the Court grants Defendant's motion as to Plaintiff's claims for retaliation,
14 failure to prevent retaliation, breach of contract and breach of the covenant of good faith and fair
15 dealing. As to Plaintiff's remaining claims, Defendant's motion is denied.

16 **IT IS SO ORDERED.**

17 DATED: December 17, 2009



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19 HON. DANA M. SABRAW
20 United States District Judge

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27 ³ In the absence of an implied-in-fact agreement that Plaintiff would not be terminated absent
28 good cause, Defendant is also entitled to summary judgment on Plaintiff's bad faith claim. *See Racine & Laramie, Ltd. v. Dep't of Parks & Recreation*, 11 Cal. App. 4th 1026, 1032 (1992) ("There is no obligation to deal fairly or in good faith absent an existing contract.")