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U.S. DISTRICT COURT  
SOUTHERN DISTRICT OF CALIFORNIA  
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8 **UNITED STATES DISTRICT COURT**  
9 **SOUTHERN DISTRICT OF CALIFORNIA**

10 PAMELA CHYBA,

11 Plaintiff,

12 vs.

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14  
15 BAYVIEW LOAN SERVICING, LLC  
16 aka BAYVIEW and MARILYN  
17 CORO

Defendants.

CASE NO. 14-CV-1415-BEN (BLM)

**ORDER:**

**(1) GRANTING IN PART MOTION TO DISMISS**

**(2) DENYING MOTION TO STRIKE**

**(3) DENYING PLAINTIFF'S MOTION TO COMPEL AS MOOT**

[Docket Nos. 50, 51, 53]

18 Defendants Bayview Loan Servicing, LLC ("Bayview") and Marilyn Coro  
19 filed a Motion to Dismiss and a Motion to Strike, which are presently before this  
20 Court. (Docket Nos. 50, 51.)

21 **BACKGROUND**

22 **I. Procedural Background**

23 On June 10, 2014, Plaintiff Pamela Chyba, proceeding *pro se*, filed a  
24 Complaint alleging violations of the Fair Debt Collection Practices Act, the Fair  
25 Credit Reporting Act, the Telephone Consumer Protection Act, and the Rosenthal  
26 Fair Debt Collection Practices Act. (Docket No. 1.) On October 29, 2014, Plaintiff  
27 filed a First Amended Complaint. (Docket No. 25.) On November 12, 2014,  
28 Defendants filed a Motion to Dismiss and a Motion to Strike. (Docket Nos. 27, 28.)

1 On March 23, 2015, the Court granted Defendants' Motion to Dismiss for failure to  
2 state a claim, denied as moot Defendants' motion to strike, and granted Plaintiff  
3 leave to amend. (Docket No. 46.) Plaintiff filed a "Third Amended Complaint"  
4 ("TAC")<sup>1</sup> on April 22, 2015, which is the operative complaint in this matter.  
5 (Docket No. 48.)

## 6 **II. Factual Background**<sup>2</sup>

7 On October 26, 2012, Marilyn Coro, First Vice President of Bayview,  
8 notified Plaintiff that Bayview had become the servicer of her loan on October 16,  
9 2012. (TAC, Ex. 6.) On October 30, 2012, Ms. Coro contacted Plaintiff again,  
10 providing more details of the loan. (TAC, Ex. 5.) On November 14, 2012, Plaintiff  
11 sent her first letter to Defendants disputing the debt's validity. (TAC, Ex. 4.) On  
12 November 20, 2012, Plaintiff sent a "Qualified Written Request" for information  
13 regarding the mortgage loan. (TAC, Ex. 3.)

14 On October 1, 2013, Bayview obtained Plaintiff's credit information, and a  
15 Ms. Killen informed Plaintiff in writing that she was working to bring Plaintiff's  
16 account current. (TAC, Exs. 10, 12.) On November 21, 2013, a Mr. Shorts, another  
17 representative of Bayview, informed Plaintiff that her account had been referred to  
18 him. (TAC, Ex. 8.) On December 8, 2013, Plaintiff sent a "third request" for  
19 validation. (TAC, Ex. 2.) On December 20, 2013, Bayview acknowledged receipt  
20 of Plaintiff's dispute. (TAC, Ex. 7.) On January 11, 2014, Bayview sent a debt  
21 validation letter to Plaintiff. (TAC, Ex. 9.) The debt validation letter included a  
22 copy of the Note, which indicates the loan was secured by real property located in  
23 Texas. (*Id.*)

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25 <sup>1</sup>Although the Second Amended Complaint was stricken from the record, the  
26 Court will refer to the operative amended complaint as the Third Amended Complaint  
for the sake of consistency and clarity.

27 <sup>2</sup>Unless otherwise noted, the following background is drawn from the allegations  
28 of Plaintiff's TAC. The Court is not making any factual findings, but rather only  
summarizing the relevant facts alleged for purposes of evaluating Defendants' motion  
to dismiss.

1 On January 26, 2014, Plaintiff expressed her dissatisfaction with the debt  
2 validation letter. (TAC, Ex. 1.) On May 12, 2014, Bayview sent a notice of default  
3 to Plaintiff. (TAC, Ex. 11.) Plaintiff alleges the notice of default indicates the loan  
4 went into default on October 1, 2010. (TAC ¶¶ 22, 24.) Plaintiff also alleges  
5 Bayview called her cell phone ten times between October 2012 and October 2013  
6 by using an automatic telephone dialing system. (TAC ¶¶ 16, 52.)

## 7 LEGAL STANDARDS

### 8 I. MOTION TO DISMISS

9 Under Federal Rule of Civil Procedure 12(b)(6), a court may dismiss a  
10 complaint if, taking all factual allegations as true, the complaint fails to state a  
11 plausible claim for relief on its face. *Ashcroft v. Iqbal*, 556 U.S. 662, 678 (2009);  
12 *Bell Atl. Corp. v. Twombly*, 550 U.S. 544, 556-57 (2007). Dismissal is appropriate  
13 if the complaint fails to state enough facts to raise a reasonable expectation that  
14 discovery will reveal evidence of the matter complained of, or if the complaint lacks  
15 a cognizable legal theory under which relief may be granted. *Twombly*, 550 U.S. at  
16 556. “Threadbare recitals of the elements of a cause of action, supported by mere  
17 conclusory statements, do not suffice.” *Iqbal*, 556 U.S. at 678.

### 18 II. MOTION TO STRIKE

19 Federal Rule of Civil Procedure 12(f) authorizes a court to strike from a  
20 pleading “an insufficient defense or any redundant, immaterial, impertinent, or  
21 scandalous matter.” “[T]he function of a 12(f) motion to strike is to avoid the  
22 expenditure of time and money that must arise from litigating spurious issues by  
23 dispensing with those issues prior to trial.” *Sidney-VinSTEIN v. A.H. Robins Co.*, 697  
24 F.2d 880, 885 (9th Cir. 1983). In ruling upon a motion to strike, a court must view  
25 the pleadings in a light most favorable to the nonmoving party. *In re*  
26 *2TheMart.com, Inc. Sec. Litig.*, 114 F. Supp. 2d 955, 965 (C.D. Cal. 2000). Motions  
27 to strike will not be granted unless the “matter to be stricken could have no possible  
28 bearing on the subject matter of the litigation.” *Chan v. Chancellor*, No. 09-cv-

1 1839, 2011 WL 5924281, at \*2 (S.D. Cal. Nov. 28, 2011) (quoting *Platte Anchor*  
2 *Bolt, Inc. v. IHI, Inc.*, 352 F. Supp. 2d 1048, 1057 (N.D. Cal. 2004)).

### 3 DISCUSSION<sup>3</sup>

#### 4 I. DEFENDANTS' MOTION TO DISMISS UNDER 12(b)(2)-(3)

5 Defendants move to dismiss the TAC for improper venue and lack of  
6 personal jurisdiction under Federal Rule of Civil Procedure 12(b)(2) and (3).

7 “[C]ertain defenses under [Rule 12] must be raised at the first available  
8 opportunity, or, if they are not, they are forever waived. *Am. Ass’n of Naturopathic*  
9 *Physicians v. Hayhurst*, 227 F.3d 1104, 1106 (9th Cir. 2000). Rule 12(g)(2)  
10 provides: “a party that makes a motion under [Rule 12] must not make another  
11 motion under this rule raising a defense or objection that was available to the party  
12 but omitted from its earlier motion.” Rule 12(h)(1)(A) states that a party waives any  
13 defense listed in Rule 12(b)(2)-(5) by omitting it from a motion in the circumstances  
14 described in Rule 12(g)(2).”

15 On November 12, 2014, Defendants filed a motion to dismiss the First  
16 Amended Complaint pursuant to Rule 12(b)(6). This Court granted Defendants’  
17 Rule 12 motion, but permitted Plaintiff to file an amended complaint. Now  
18 Defendants move to dismiss the operative TAC pursuant to Rule 12(b)(2), (3), and  
19 (6). Defendants’ motion under Rule 12(b)(2) and (3) is improper because the  
20 defenses of improper venue and lack of personal jurisdiction were available to  
21 Defendants at the time they brought their first Rule 12 motion. Defendants  
22 therefore waived their right to challenge venue and personal jurisdiction in this  
23 case. Accordingly, Defendants’ Motion to Dismiss for improper venue and lack of  
24 personal jurisdiction is **DENIED**.

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26 <sup>3</sup>As an initial matter, the Court **GRANTS in part** and **DENIES in part**  
27 Plaintiff’s Request for Judicial Notice. The Court judicially notices the fact that  
28 Bayview filed Form S-11 with the SEC, and that Standard and Poor’s is a nationally  
recognized statistical rating organization (RJN, Ex. 4.) The Court declines to take  
judicial notice of Bayview’s website (RJN, Ex. 1) and Standard and Poor’s website  
(RJN, Exs. 2-3).

1 **II. DEFENDANTS' MOTION TO DISMISS UNDER 12(b)(6)**

2 A. Fair Debt Collection Practices Act - Counts One and Two

3 (1) "Debt Collector"

4 For Counts One and Two, Defendants contend that Plaintiff's claims under  
5 the Fair Debt Collection Practices Act ("FDCPA") fail because Bayview and  
6 Marilyn Coro are not "debt collectors" within the meaning of the Act.

7 Only a "debt collector" attempting to collect a debt can violate the FDCPA.  
8 The FDCPA defines "debt collector" as any "person . . . who regularly collects or  
9 attempts to collect, directly or indirectly, debts owed or . . . due another . . ." 15  
10 U.S.C. § 1692a(6). That term does not include "any person collecting or attempting  
11 to collect any debt owed or due or asserted to be owed . . . to the extent such activity  
12 . . . (iii) concerns a debt which was not in default at the time it was obtained by such  
13 person. . ." 15 U.S.C. § 1692a(6)(F).

14 In other words, a debt collector is any person who collects debts, but only if  
15 the person is collecting a debt which was in default before the person acquired the  
16 debt. *See De Dios v. Int'l Realty & Invs.*, 641 F.3d 1071, 1074 (9th Cir. 2011)  
17 (affirming that defendant was not a debt collector because defendant acquired the  
18 debt before the debt went into default). An employee of a corporation is also  
19 subject to the definition of "debt collector." *Cruz v. Int'l Collection Corp.*, 673 F.3d  
20 991, 999 (9th Cir. 2012) (citing *Fox v. Citicorp Credit Servs.*, 15 F.3d 1507, 1513  
21 (9th Cir. 1994)).

22 Here, Plaintiff alleges the loan went into default on October 1, 2010, two  
23 years before Bayview began servicing the loan. Taking these facts as true, the loan  
24 was in default before Bayview acquired it. In addition, Plaintiff alleges that  
25 Marilyn Coro, as Vice President of Bayview, regularly engages in debt collection.  
26 Plaintiff therefore alleged facts sufficient to support a claim that Bayview and  
27 Marilyn Coro are debt collectors within the meaning of the FDCPA.

28 Concluding that Plaintiff alleged facts sufficient to support her claim that

1 Defendants are debt collectors, the Court now considers whether Plaintiff has  
2 sufficiently pleaded that Defendants engaged in acts that violate the FDCPA.

3 *(2) Count One - 15 U.S.C. § 1692g*

4 In Count One, Plaintiff contends that Defendants continued their debt  
5 collection efforts even after Plaintiff disputed the debt.

6 If the consumer disputes the validity of the debt within thirty days of  
7 notification, the debt collector must stop debt collection until it sends to the  
8 consumer verification of the debt, or the name and address of the original creditor.  
9 15 U.S.C. § 1692g(b).

10 According to Plaintiff's exhibits, Plaintiff requested that Defendants validate  
11 the alleged debt in November 2012 and December 2013. It was not until January  
12 11, 2014, that Bayview responded to Plaintiff's request for debt validation by  
13 sending her a copy of the Note, which included the name of the original creditor,  
14 Ryland Mortgage Company, and an address. After Plaintiff disputed the debt, but  
15 before Bayview sent verification, Bayview obtained Plaintiff's credit report.  
16 Plaintiff also claims she received several phone calls from Bayview in connection  
17 with the debt. In addition, Plaintiff received two separate written correspondences  
18 from Bayview alerting Plaintiff that her account might be referred to an attorney for  
19 legal action. Viewing the facts in the light most favorable to Plaintiff, it appears  
20 that Bayview continued its debt collection efforts after it was notified that the debt  
21 was in dispute, but before it provided validation.

22 However, Plaintiff alleges no facts that indicate Ms. Coro contacted Plaintiff  
23 after Plaintiff first disputed the debt in November 2012. In fact, Plaintiff alleges  
24 that Ms. Coro last contacted Plaintiff in a letter dated October 30, 2012. As a result,  
25 it appears that Ms. Coro did not attempt to collect a debt from Plaintiff in violation  
26 of section 1692g(b).

27 In conclusion, Plaintiff failed to adequately state a claim for relief under  
28 Count One against Ms. Coro. But, Plaintiff has sufficiently pleaded a claim for

1 relief under 15 U.S.C. § 1692g(b) against Bayview. Accordingly, Defendants'  
2 Motion to Dismiss Count One as to Ms. Coro is **GRANTED**, and their Motion to  
3 Dismiss Count One as to Bayview is **DENIED**.

4 (3) *Count Two - 15 U.S.C. § 1692e(4)*

5 In Count Two, Plaintiff claims Defendants used false and deceptive  
6 information by sending her the transfer of service notice (TAC, Ex. 6), the 2012  
7 debt letter (TAC, Ex. 5), and the 2014 debt validation letter (TAC, Ex. 9).

8 Section 1692e of the FDCPA proscribes the use of “any false, deceptive, or  
9 misleading representation or means in connection with the collection of any debt.”  
10 Further, “[w]ithout limiting the general application of the foregoing,” section 1692e  
11 delineates several subsections describing specific conduct that will constitute a  
12 violation. Section 1692e(4) specifically prohibits a debt collector from representing  
13 or implying that “nonpayment of any debt will result in the arrest or imprisonment  
14 of any person or the seizure . . . or sale of any property . . . unless such action is  
15 lawful and the debt collector or creditor intends to take such action.”

16 Courts must consider an alleged violation of section 1692e according to the  
17 “least sophisticated debtor” standard—that is, whether “the least sophisticated  
18 debtor would likely be misled by a communication.” *Donohue v. Quick Collect,*  
19 *Inc.*, 592 F.3d 1027, 1033 (9th Cir. 2010). Further, a misleading statement must be  
20 material to be actionable. *Id.*

21 The transfer notice states that the previous loan servicer was Bank of  
22 America, N.A. (TAC, Ex. 6.) Plaintiff alleges that the 2012 debt letter refers to a  
23 loan number that is not associated with Plaintiff. (TAC, Ex. 5.) The letter also  
24 includes the following statement: “[t]his is a serious matter, which if left  
25 unresolved, may result in damage to your credit rating and the eventual loss of your  
26 home.” (*Id.*) The 2014 debt validation letter attached a Note which displays  
27 Plaintiff’s signature and lists Ryland Mortgage Company as the creditor. (TAC, Ex.  
28 9.) Defendant Coro signed the 2012 debt letter and the transfer notice.

1 Plaintiff argues that these letters are misleading by reporting a previous loan  
2 servicer (Bank of America) and creditor (Bank of New York Mellon) that Plaintiff  
3 is not familiar with. Plaintiff attests she does not recognize the loan number  
4 referred to, and cannot trust that her original loan was in fact transferred to Bayview  
5 and is the same loan that Bayview acquired.

6 The Court recognizes that Plaintiff has not alleged a violation of section  
7 1692e(4). Particularly, Plaintiff did not allege that Bayview made any  
8 representation regarding the consequences of failing to pay the debt that it could not  
9 lawfully make. However, Plaintiff has sufficiently alleged that she does not  
10 recognize the creditor's identity, which the courts have found misleading under  
11 section 1692e. *See Tourgeman v. Collins Fin. Servs., Inc.*, 755 F.3d 1109, 1121  
12 (9th Cir. 2014) (“[T]he identity of a consumer’s original creditor is a critical piece  
13 of information, and therefore its false identification in a dunning letter would be  
14 likely to mislead some consumers in a material way.”); *Isham v. Gurstel, Staloch &*  
15 *Chargo, P.A.*, 738 F. Supp. 2d 986, 996 (D. Ariz. 2010) (“To preserve the  
16 protections and policies of the FDCPA, it is important to know the proper identity  
17 of the creditor.”). As the least sophisticated debtor might be misled by such  
18 information, the Court **DENIES** Defendants’ Motion to Dismiss Count Two.

19 B. Rosenthal Fair Debt Collection Practices Act - Count Four

20 Plaintiff argues that Defendants violated the Rosenthal Act by violating  
21 section 1692j of the FDCPA.

22 The Rosenthal Act requires debt collectors to comply with the FDCPA. Cal.  
23 Civ. Code § 1788.17. Section 1692j proscribes the creation of a “false belief in a  
24 consumer that a person other than the creditor of such consumer is participating in  
25 the collection of . . . a debt . . . when in fact such person is not so participating.”

26 Plaintiff points to the same letters relied upon in Count Two to show that  
27 Bayview has attempted to mislead Plaintiff. However, a review of those letters  
28 shows that Bayview did not suggest that any party other than itself was attempting



1 to collect the debt. Thus, Plaintiff fails to state a claim under section 1692j.

2 On the other hand, as stated above, Plaintiff sufficiently alleged violations of  
3 15 U.S.C. §§ 1692g(b) and 1692e. Accordingly, Plaintiff has adequately stated a  
4 claim for relief under the Rosenthal Act, as far as it relates to sections 1692g(b) and  
5 1692e of the FDCPA. Defendants' Motion as to Count Four is **DENIED**.

6 C. Telephone Consumer Protection Act - Count Three

7 Plaintiff argues that Defendants violated the Telephone Consumer Protection  
8 Act ("TCPA") by calling her cell phone regarding the loan in dispute.

9 Under the TCPA, it is unlawful for a person to use an automatic telephone  
10 dialing system to call someone's cell phone. 47 U.S.C. § 227(b)(1)(A). An  
11 "automatic telephone dialing system" refers to "equipment which has the capacity to  
12 store or produce telephone numbers to be called, using a random or sequential  
13 number generator; and to dial such numbers." 47 U.S.C. § 227(a)(1).

14 Plaintiff contends that Defendants used an automatic dialing system to make  
15 ten calls to her cell phone without her consent. Plaintiff alleges that she did not  
16 provide Bayview with her phone number. And, Plaintiff claims that at the  
17 beginning of each unsolicited call there was an "artificial time delay." These facts  
18 are sufficient to support a claim under the TCPA. However, Plaintiff alleges no  
19 facts to suggest Ms. Coro used an automated system, or attempted to call Plaintiff.  
20 The Court therefore **GRANTS** the Motion to Dismiss Count Three against Ms.  
21 Coro, but **DENIES** the Motion to Dismiss Count Three against Bayview.

22 D. Fair Credit Reporting Act - Count Five

23 Plaintiff argues Defendants violated the Fair Credit Reporting Act ("FCRA")  
24 by obtaining her credit report.

25 The FCRA provides that consumer reporting agencies may disclose a  
26 consumer's credit information to a third party only for a "permissible purpose." 15  
27 U.S.C. § 1681b. One such permissible purpose is where a debt collector attempts to  
28 collect a debt owed by the consumer. 15 U.S.C. § 1681b(a)(3)(A); *Chyba v. Green*

1 *Tree Servicing, LLC*, 586 F. App'x 397, 398 (9th Cir. 2014).

2 Plaintiff alleged that Defendants were attempting to collect a debt. (TAC ¶  
3 14, Exs. 2, 4.) Thus, by Plaintiff's admission, Defendants had a permissible purpose  
4 to obtain her credit information. The Motion as to Count Five is **GRANTED**.

5 **III. DEFENDANTS' MOTION TO STRIKE**

6 Defendants move to strike Plaintiff's affidavit filed in conjunction with her  
7 verified TAC, because they argue it is redundant and improper. Plaintiff's affidavit  
8 is not likely to cause litigation of irrelevant and spurious issues. The Court  
9 therefore **DENIES** the Motion to Strike. The Court also **DENIES as moot** the  
10 Motion to Strike Plaintiff's request for judicial notice.

11 **IV. PLAINTIFF'S MOTION TO COMPEL**

12 Plaintiff states that Defendants failed to comply with Federal Rule of Civil  
13 Procedure 7.1 and Local Rule 40.2. As a result, she argues that Defendants'  
14 Motions should be denied. Out of an abundance of caution, Bayview filed a  
15 Corporate Disclosure Statement. Plaintiff's Motion is therefore **DENIED as moot**.

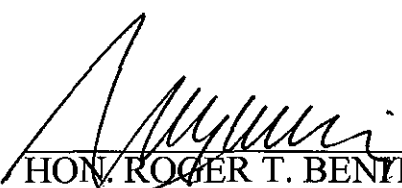
16 **CONCLUSION**

17 Defendants' Motion to Dismiss for lack of personal jurisdiction and improper  
18 venue is **DENIED**. The Motion to Dismiss for failure to state a claim is  
19 **GRANTED in part**. Counts One and Three against Marilyn Coro are  
20 **DISMISSED**. Count Five is **DISMISSED** as to both Defendants. Defendants'  
21 Motion to Strike is **DENIED**. Plaintiff's Motion to Compel is **DENIED as moot**.

22 Defendants shall file an Answer on or before **August 3, 2015**.

23 **IT IS SO ORDERED.**

24  
25 Dated: July 21, 2015

26   
HON. ROGER T. BENITEZ  
United States District Judge