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**UNITED STATES DISTRICT COURT
SOUTHERN DISTRICT OF CALIFORNIA**

<p>ADRIANA ROVAI,</p> <p style="text-align: right;">Plaintiff,</p> <p style="text-align: center;">v.</p> <p>SELECT PORTFOLIO SERVICING, INC.,</p> <p style="text-align: right;">Defendant.</p>	<p>Case No. 14-cv-1738-BAS-WVG</p> <p>ORDER DISMISSING IN PART AND SUSTAINING IN PART THE FIRST AMENDED COMPLAINT UNDER FEDERAL RULE OF CIVIL PROCEDURE 12(b)(6)</p> <p>[ECF No. 54]</p>
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BASHANT, J.:

This matter is before the Court on a notice to Plaintiff Adriana Rovai of a possible Rule 12(b)(6) dismissal of the claims alleged in the First Amended Complaint (“FAC”). (ECF No. 53.) Rovai has filed a response (ECF No. 54), Defendant Select Portfolio Servicing, Inc. (“SPS”) has opposed the response (ECF No. 66), and Rovai has filed a reply (ECF No. 70). The parties appeared before the Court on June 7, 2018 for oral argument and the case was submitted. (ECF No. 82.) The matter is ripe for decision.

1 **Overview**

2 This case involves pressing questions about the scope of 26 U.S.C. § 6050H,
3 a federal statute which requires an individual who receives at least \$600 in home
4 mortgage interest payments during a calendar year to report the amount of interest
5 received to the IRS and the individual who paid the interest. 26 U.S.C. §§ 6050H(a),
6 (d). The fundamental dispute between the parties is whether Section 6050H requires
7 SPS to report deferred interest payments.

8 In 2005, Rovai obtained a home mortgage loan which permitted her to defer
9 mortgage interest for payment at a later date and added that deferred interest to
10 principal. She deferred interest during the earlier years of her loan, which caused
11 the outstanding principal on her loan to increase above the original amount. In 2011,
12 SPS became Rovai’s loan servicer and received mortgage payments from her, which
13 SPS applied to interest and principal due on the loan. Thereafter, SPS respectively
14 provided the IRS and Rovai with Forms 1098, which reported Rovai’s payments on
15 interest and principal for 2011. The amount of interest reported did not reflect
16 deferred interest, which Rovai contends violated Section 6050H. She also alleges
17 that the 2012 Form 1098 she received similarly failed to report deferred interest
18 payments.

19 Federal courts have proceeded with caution in addressing challenges to
20 mortgage lender and servicer Section 6050H reporting, like the challenge Rovai
21 raises, even when those challenges present familiar state law claims.¹ This is
22

23 ¹ Four other Section 6050H-based challenges are currently pending in three
24 district courts in the Ninth Circuit. *See Neely v. JP Morgan Chase Bank, N.A.*, No.
25 8:16-cv-01924, ECF No. 1 (C.D. Cal. Oct. 21, 2016) (concerning alleged failure to
26 report interest after a short sale of the plaintiff’s home); *Smith v. Bank of Am., N.A.*,
27 No. 14-cv-6668-DSF-PLA, ECF No. 1 (C.D. Cal. Aug. 25, 2014) (concerning alleged
28 failure to report unpaid interest capitalized into principal after a loan modification);
Pemberton v. Nationstar Mortgage LLC, No. 14-cv-1024-BAS-WVG, ECF No. 1
(S.D. Cal. Apr. 23, 2014) (concerning alleged failure to report deferred interest
payments); *Strugala v. Flagstar Bank, FSB*, No. 5:13-cv-5927-EJD, ECF No. 1 (N.D.

1 because “[n]either § 6050H nor its implementing regulations provide explicit
2 direction to recipients on how, whether and when to report capitalized interest.”
3 *Strugala v. Flagstar Bank, FSB*, No. 5:13-cv-5927-EJD, 2015 WL 5186493, at *3
4 (N.D. Cal. Sept. 4, 2015); *see also Pemberton v. Nationstar Mortgage LLC*, No. 14-
5 cv-1024-BAS-WVG, ECF No. 17 at 5–6 (S.D. Cal. Feb. 5, 2015) (implicitly
6 recognizing lack of clarity under Section 6050H and existing IRS regulations and
7 revenue ruling). State law claims incorporating Section 6050H-based challenges
8 raise “novel” issues that have given federal courts pause, particularly because of the
9 IRS’s role in the federal tax scheme.² *See Horn v. Bank of Am., N.A.*, No. 3:12 cv–
10 1718–GPC–BLM, 2014 WL 1455917, at *3 (S.D. Cal. Apr. 14, 2014); *see also*
11 *Strugala*, 2015 WL 5186493, at *5 (“Strugala’s claims raising a novel question of
12 taxation policy in the context of th[e] form [1098] are the types on which the agency
13 should have the first word in accordance with Congress’ broad mandate.”); *Smith v.*
14 *Bank of Am., N.A.*, No. CV 14-6668 DSF (PLA), 2015 WL 12979198, at *1, 3–5
15 (C.D. Cal. Feb. 3, 2015) (initially dismissing all claims on the ground that failure to
16 comply with Section 6050H “fall[s] within the Internal Revenue Service’s (IRS)
17 exclusive enforcement regime”), *vacated by*, 679 Fed. App’x 549 (9th Cir. 2017).
18 Despite the filing of five class actions in federal courts concerning Section 6050H

19 _____
20 Cal. Dec. 23, 2013) (concerning alleged over-reporting of deferred interest not
21 actually paid during a given year and subsequent under-reporting of deferred interest
22 payments).

23 ² Whether Rovai may even raise state law claims premised on the violation of
24 Section 6050H, a federal tax reporting statute, might implicate the issue of federal
25 preemption. Rovai has argued extensively against preemption of her state law claims
26 in responding to the Court’s order to show cause. (ECF No. 54 at 14–21.) SPS,
27 however, did not brief preemption and instead focused on the so-called “common law
28 exclusive enforcement doctrine,” which the Court rejects. (ECF No. 66 at 4–8.) At
oral argument, SPS conceded that it does not presently argue that Rovai’s claims are
preempted. Given this concession, the Court declines to undertake a preemption
analysis at this time, without prejudice to SPS asserting preemption at a later stage.

1 reporting, with the earliest filed some six years ago, the IRS has not weighed in on
2 Section 6050H's scope.

3 After careful consideration, this Court has determined that Rovai's state law
4 claims generally may be resolved based on each claim's elements. For the reasons
5 herein, the Court concludes that (1) Rovai's claims for breach of contract, breach of
6 the implied covenant of good faith and fair dealing, fraud, UCL fraudulent and
7 unlawful prong claims, and her declaratory judgment claim (as it is pleaded) must be
8 dismissed with prejudice; (2) Rovai's claim for a preliminary and permanent
9 injunction must be dismissed without prejudice; and (3) Rovai's UCL unfair prong
10 claim and negligence claim are plausible.

11 **I. BACKGROUND**

12 **A. Relevant Statutory and Regulatory Background**

13 Congress permits taxpayers to claim as a deduction from their taxes all interest
14 paid during a given year. 26 U.S.C. §163(a) ("There shall be allowed as a deduction
15 all interest paid . . . within the taxable year on indebtedness."). This deduction may
16 be claimed for interest payments a homeowner makes on his or her home mortgage
17 loan. 26 U.S.C. §163(h). Generally, this deduction must be claimed within three
18 years of the filing of a tax return. 26 U.S.C. § 6511(a).

19 Congress enacted Section 6050H, an information reporting statute, to "assist
20 the [IRS] in verifying the accuracy of claimed mortgage interest deductions." Joint
21 Comm. on Taxation, H.R. 4170, 98th Cong. P. L. 98-369, Gen. Explanation of the
22 Revenue Provisions of the Deficit Reduction Act of 1984, at 488 (Dec. 31, 1984).
23 Section 6050H requires any individual who receives interest aggregating over \$600
24 on a mortgage in a given year from another individual to furnish the Internal Revenue
25 Service ("IRS") with an information return identifying the amount of interest
26 received. 26 U.S.C. § 6050H(a); 26 U.S.C. § 6050H(b)(2)(B). The interest recipient
27 must also provide a statement to the individual who provided the interest, which also
28 identifies the amount of interest received during the year. 26 U.S.C. § 6050H(d). By

1 regulation, the interest recipient meets its statutory obligations by providing the IRS
2 and the interest provider with a Form 1098. 26 C.F.R. §§ 1.605H-2(a), (b). Existing
3 regulations provide some guidance on how to calculate the amount of interest
4 received on a mortgage during a calendar year and identify certain payments that do
5 not qualify as reportable interest. 26 C.F.R. § 1.6050H-1(e). However, neither the
6 statute, nor the implementing regulations address deferred interest.

7 By statute and regulation, monetary penalties may be imposed on an interest
8 recipient who intentionally disregards the requirement to provide a Form 1098 or who
9 includes “incorrect information” on a form. *See* 26 U.S.C. § 6722(a)(2)(B) (imposing
10 penalties for “inclusion of incorrect information” on a “payee statement” required
11 under Section 6050H(d)); 26 U.S.C. § 6721(a)(2)(B) (imposing penalties for
12 “inclusion of incorrect information” on a “payee statement” to IRS required under
13 Section 6050H(a)); 26 U.S.C. §§ 6721(e), 6722(e); *see also* 26 C.F.R. § 1.6050H-
14 2(e)(2)(i)-(iii).

15 **B. Rovai’s Loan and 2011 and 2012 Forms 1098 From SPS³**

16 Rovai is a California homeowner who obtained an Option ARM mortgage loan
17 in 2005, the terms of which provided an option to make a monthly interest payment
18 less than the full amount due. Under this option, the monthly interest Rovai did not
19 pay was added to the principal amount of her loan and treated as principal for the
20 purposes of the loan. When SPS took over servicing her mortgage loan in December
21 2011, Rovai’s loan balance was \$9,013.02 above her original loan balance, an amount
22 which was charged as interest in the earlier years of her loan, *i.e.* deferred interest.

23 SPS provided Rovai with Forms 1098 for the 2011 and 2012 tax years, which
24 showed the amount of mortgage interest it received from her during the relevant tax
25

26 ³ The Court has previously discussed in greater detail the factual allegations
27 underlying Rovai’s claims against SPS in its Article III standing order and thus
28 provides only a brief discussion. *See Rovai v. Select Portfolio Servicing, Inc.*, No.
14-cv-1738-BAS-WVG, 2017 WL 4700080 (S.D. Cal. Oct. 18, 2017).

1 years. According to Rovai, the amounts reported did not account for deferred interest
2 payments despite the presence of deferred interest. Rovai alleges that interest does
3 not lose its character as interest and so SPS was required to apply her payments to
4 retirement of deferred interest before ever applying such payments to principal. When
5 Rovai realized the interest amounts reported in her Forms 1098 did not account for
6 deferred interest payments, she brought the issue to SPS's attention. SPS, however,
7 refused to provide corrected Forms 1098 that accounted for deferred interest.

8 Because the IRS allegedly maintains a policy of rejecting taxpayer attempts to
9 seek a tax deduction for mortgage interest payments higher than the amount reported
10 on a Form 1098, Rovai alleges that SPS's refusal to provide revised Forms 1098
11 harmed her. She relied on the interest amounts stated in her 2011 and 2012 Forms
12 1098 when she filed her taxes, and received smaller mortgage interest deductions for
13 those years than she would have if SPS had reported deferred interest payments.
14 Rovai sues to recover the damages allegedly caused by SPS and to require SPS to
15 report deferred interest payments in the Forms 1098 it issues.

16 **C. Procedural Posture**

17 Rovai initially brought suit against SPS for breach of contract, breach of the
18 implied covenant of good faith and fair dealing, fraud, negligence, California's unfair
19 competition law, and directly under Section 6050H. (ECF No. 1.) SPS moved to
20 dismiss the original complaint under Rule 12(b)(6), which the parties fully briefed.
21 (ECF Nos. 11–13.) In resolving that motion, the Court dismissed Rovai's claim
22 brought directly under Section 6050H on the ground that there is no federal private
23 right of action under the statute. (ECF No. 16.) Without otherwise addressing the
24 merits, the Court imposed a primary jurisdiction stay, finding that its reasoning for
25 imposing a stay in *Pemberton v. Nationstar Mortgage LLC*, No. 14-cv-1738-BAS-
26 WVG, ECF No. 17 (S.D. Cal. Feb. 5, 2015), “applie[d] equally” to Rovai's claims.
27 (ECF No. 16 at 5.) As a result of the stay, the Court deferred consideration of Rovai's
28 state law claims to permit the IRS to weigh in on the scope of Section 6050H in the

1 first instance. (*Id.*) During the two-year duration of the stay, Rovai submitted status
2 reports to advise the Court of any IRS developments. (ECF Nos. 17, 24.) The reports
3 did not reveal any IRS actions that would help resolve Rovai’s claims in this case.

4 In April 2017, the Court dismissed the original complaint when Rovai
5 conceded that the complaint failed to show Article III standing in view of the Ninth
6 Circuit’s decision in *Smith v. Bank of America, N.A.*, 679 Fed. App’x 549 (9th Cir.
7 2017). (ECF Nos. 36, 38.) Rovai subsequently filed the First Amended Complaint
8 (“FAC”). (ECF No. 39.) After SPS moved to dismiss for lack of standing, the Court
9 held that Rovai has standing to assert her state law claims and declined to impose
10 another primary jurisdiction stay. (ECF No. 53.) The Court also provided notice to
11 Rovai of a potential Rule 12(b)(6) dismissal of her claims and ordered the parties to
12 brief once more the claims’ legal sufficiency. (*Id.*) The matter was submitted for
13 decision after the Court’s June 7, 2018 hearing. (ECF No. 82.)

14 **II. LEGAL STANDARD**

15 Federal Rule of Civil Procedure 8(a)(2) requires that a complaint set forth “a
16 short and plain statement of the claim showing that the pleader is entitled to relief,”
17 in order to “give the defendant fair notice of what the . . . claim is and the grounds
18 upon which it rests.” *Bell Atl. Corp. v. Twombly*, 550 U.S. 544, 555 (2007) (quoting
19 *Conley v. Gibson*, 355 U.S. 41, 47 (1957)). A defendant may move to dismiss a
20 complaint on the ground that its allegations fail to state a claim upon which relief may
21 be granted. Fed. R. Civ. P. 12(b).

22 A Rule 12(b)(6) motion tests the sufficiency of a complaint’s allegations. *N.*
23 *Star Int’l v. Ariz. Corp. Comm’n*, 720 F.2d 578, 581 (9th Cir. 1983). To survive a
24 Rule 12(b)(6) motion, a plaintiff is required to set forth “enough facts to state a claim
25 for relief that is plausible on its face.” *Twombly*, 550 U.S. at 570. “A claim has facial
26 plausibility when the plaintiff pleads factual content that allows the court to draw
27 reasonable inferences that the defendant is liable for the misconduct alleged.”
28 *Ashcroft v. Iqbal*, 556 U.S. 662, 678 (2009) (citation omitted). Factual allegations

1 must be enough to raise a right to relief above the speculative level. *Twombly*, 550
2 U.S. at 556. “Where a complaint pleads facts that are ‘merely consistent with’ a
3 defendant’s liability, it ‘stops short of the line between possibility and plausibility of
4 entitlement to relief.’” *Iqbal*, 556 U.S. at 678 (quoting *Twombly*, 550 U.S. at 557).
5 In assessing the sufficiency of a complaint, a court accepts as true the complaint’s
6 factual allegations and construes them in the light most favorable to the plaintiff.
7 *Hishon v. King & Spalding*, 467 U.S. 69, 73 (1984). Yet, the court need not accept
8 as true legal conclusions pled in the guise of factual allegations. *Clegg v. Cult*
9 *Awareness Network*, 18 F.3d 752, 754–55 (9th Cir. 1994). A pleading is insufficient
10 if it offers only “labels and conclusion” or “a formulaic recitation of the elements of
11 a cause of action,” without adequate factual allegations. *Twombly*, 550 U.S. at 555;
12 *Iqbal*, 556 U.S. at 676. Although a court assesses a complaint’s sufficiency based on
13 its allegations, a court may consider materials properly submitted as part of the
14 complaint in deciding a Rule 12(b)(6) motion. *Lee v. City of L.A.*, 250 F.3d 668, 688–
15 89 (9th Cir. 2001).

16 **III. DISCUSSION⁴**

17 **A. The Breach of Contract Claim is Dismissed with Prejudice**

18 Rovai pleads a breach of contract claim under two theories: (1) Section 6050H
19 establishes a legal duty incorporated as a term into her contract, such that a violation
20 of the statute also constitutes a breach of the contract, and (2) SPS breached a
21

22 ⁴ Although tailored to account for some factual differences as well as
23 differences in SPS’s briefing, the Court’s resolution of Rovai’s claims is largely
24 similar in substance and form to its decision in *Pemberton v. Nationstar Mortgage*
25 *LLC*, No. 14-cv-1024-BAS-WVG, ECF No. 70 (S.D. Cal. June 26, 2018). Rovai’s
26 allegations and her submissions to the Court are generally identical to the in turn
27 Pembertons’ allegations and submissions. SPS’s challenges to Rovai’s claims
28 largely track those asserted by Nationstar. To the extent this Order does not
expressly address an argument SPS and Nationstar both raised, including the
“common law exclusive enforcement doctrine,” the Court’s analysis in *Pemberton*
controls.

1 contractual term governing allocation of her payments between interest and principal.
2 (ECF No. 54 at 28.) SPS contends that neither theory provides a plausible basis for
3 Rovai’s breach of contract claim. (ECF No. 66 at 28–29.) The Court agrees.

4 To state a claim for breach of contract under California law, plaintiffs must
5 plead four elements: (1) the existence of a contract, (2) plaintiffs’ performance or
6 excuse for nonperformance, (3) defendant’s breach, and (4) damage to the plaintiffs
7 as a result of that breach. *Misha Consulting Grp., Inc. v. Core Ed. & Consulting*
8 *Solutions, Inc.*, No. C-13-04262-RMW, 2013 WL 6073362, at *1 (N.D. Cal. Nov. 15,
9 2013) (citing *CDF Firefighters v. Maldonado*, 70 Cal. Rptr. 3d 667, 679 (Cal. Ct.
10 App. 2008)). There is no dispute that a contract existed. Rovai alleges that SPS
11 breached the terms of the “promissory note” which originated with her home
12 mortgage loan. (FAC ¶¶ 10, 47.) Rovai has submitted that note with the FAC, which
13 is comprised of the deed of trust (“Deed”) and an Adjustable Rate Note rider (the
14 “Note”). (*Id.* ¶ 10, Ex. A.) Together, these documents constitute Rovai’s contract.
15 SPS relies on the terms of these documents to challenge the plausibility of Rovai’s
16 claim (ECF No. 66 at 11–14), and the Court does so as well.⁵ *See, e.g., United States*
17 *v. Ritchie*, 342 F.3d 903, 907–08 (9th Cir. 2003) (a court may consider documents
18 attached to a complaint to resolve a motion to dismiss).

19 The parties’ primary dispute is whether Rovai has adequately pleaded that SPS
20 breached a term of the contract. “Under California law, the interpretation of a written
21 contract is a matter of law for the court even though questions of fact are involved.”
22 *Britz Fertilizers, Inc. v. Bayer Corp.*, 665 F. Supp. 2d 1142, 1159 (E.D. Cal. 2009)
23 (quoting *Southland Corp. v. Emerald Oil Co.*, 789 F.2d 1441, 1443 (9th Cir. 1986)).

24
25 ⁵ Rovai’s contract originated with First Magnus Financial Corporation. (FAC
26 ¶ 10.) SPS does not dispute that the contract governs its contractual relationship with
27 Rovai. Further, the text of the contract specifically provides that “anyone who takes
28 this Note by transfer and who is entitled to receive payments under this Note” is the
Note Holder. (FAC Ex. A at 16.) Accordingly, it is the relevant contract between
Rovai and SPS.

1 Where the parties have reduced their contract to writing, the parties’ mutual intent at
2 the time of the contract is determined from the writing alone if possible. *Founding*
3 *Members of the Newport Beach Country Club v. Newport Beach Country Club, Inc.*,
4 135 Cal. Rptr. 2d 505, 513 (Cal. Ct. App. 2003). When interpreting a contract, “[t]he
5 whole of a contract is to be taken together” with “each clause helping to interpret the
6 other.” Cal. Civ. Code § 1641. Unless the contract uses words in a technical manner
7 or defines certain terms, the words of a contract are understood in their ordinary and
8 popular sense. *See Britz Fertilizers, Inc.*, 665 F. Supp. 2d at 1159–60 (citing *Superior*
9 *Dispatch, Inc. v. Ins. Corp. of N.Y.*, 97 Cal. Rptr. 3d 533, 548 (Cal. Ct. App. 2009);
10 *Newport Beach Country Club, Inc.*, 135 Cal. Rptr. 2d 505 at 513). Although a
11 contract is ambiguous if it is capable of two different reasonable interpretations, a
12 court will not strain to create an ambiguity where none exists. *See Kashmiri v.*
13 *Regents of the Univ. of Cal.*, 67 Cal. Rptr. 3d 635, 660 (Cal. Ct. App. 2007)
14 (“[L]anguage in a contract must be interpreted as a whole, and in the circumstances
15 of the case, and cannot be found to be ambiguous in the abstract.”) (quoting *Waller v.*
16 *Truck Ins. Exchange, Inc.*, 900 P.2d 619, 627 (Cal. 1995)).

17 When a dispute centers on the contract’s terms, a breach of contract claim may
18 be dismissed for failure to state a claim if the contract’s terms are unambiguous. *See*
19 *Consul, Ltd. v. Solide Enters., Inc.*, 802 F.2d 1143, 1149 (9th Cir. 1986); *Leghorn v.*
20 *Wells Fargo Bank, N.A.*, 950 F. Supp. 2d 1093, 1117 (N.D. Cal. 2013). However,
21 “[w]here the language leaves doubt as to the parties’ intent, the motion to dismiss
22 must be denied.” *Monaco v. Bear Stearns Residential Mortg. Corp.*, 554 F. Supp. 2d
23 1034, 1040 (C.D. Cal. 2008); *see also Trs. of Screen Actors Guild-Producers Pension*
24 *& Health Plans v. NYCA, Inc.*, 572 F.3d 771, 777 (9th Cir. 2009)). With these
25 principles in mind, the Court turns to Rovai’s breach of contract claim.

26 1. Section 6050H Is Not A Term of Rovai’s Contract

27 Rovai alleges that Section 6050H is a term of her contract and, therefore, SPS’s
28 alleged violation of the statute also constitutes a breach of the parties’ contract. (FAC

1 ¶¶ 48–49.)⁶ SPS argues that Rovai impermissibly “attempts to create an implied
2 contractual term” to support her breach of contract claim. (ECF No. 66 at 12.) The
3 Court finds that Section 6050H is neither an express, nor implied term of Rovai’s
4 contract and she cannot plausibly assert a breach of contract claim on this basis.

5 Generally, a party may not rely on a statute or regulation to state a breach of
6 contract claim when the underlying contract does not incorporate the statute or
7 regulation. *See, e.g., Johnson v. World Alliance Fin. Corp.*, 830 F.3d 192, 196 (5th
8 Cir. 2016) (“HUD regulations do not give the borrower a private cause of action
9 unless the regulations are expressly incorporated into the lender-borrower
10 agreement.”) (affirming dismissal of breach of contract claim); *Smith v. JPMorgan*
11 *Chase Bank, N.A.*, 519 Fed. App’x 861, 864 (5th Cir. 2013) (“Federal statutes and
12 regulations can form the basis of a breach-of-contract claim if the parties expressly
13 incorporate them into their contract.”); *see also Sybrandy v. U.S. Dep’t of Agric.*,
14 *Agric. Stabilization & Conservation Serv.*, 937 F.2d 443, 445–46 (9th Cir. 1991)
15 (“This regulatory provision was expressly incorporated into the Termination Program
16 contract signed by the Sybrandys.”).

17 Under California law, the terms of an extrinsic document may be incorporated
18 by reference in a contract if: “(1) the reference is clear and unequivocal, (2) the
19 reference is called to the attention of the other party and he consents thereto, and (3)
20 the terms of the incorporated document are known or easily available to the
21 contracting parties.” *DVD Copy Control Ass’n, Inc. v. Kaleidescape, Inc.*, 97 Cal.
22 Rptr. 3d 856, 870 (Cal. Ct. App. 2009). This includes specific statutes or regulations.
23 “When statutory language is included in a contract, it assumes a new legal identity:

24 _____
25 ⁶ Rovai contends that her “primary theory underlying her breach of contract
26 claim” is “that SPS breached the mortgage deed of trust’s allocation provision.” (ECF
27 No. 54 at 28.) This contention, however, is unsupported by the FAC, which expressly
28 alleges a breach of contract based on the alleged violation of Section 6050H as a term
incorporated into her contract. (FAC ¶¶ 48–49.) The Court thus analyzes in the first
instance Rovai’s breach of contract claim as it is pleaded.

1 that of contractual language.” *300 DeHaro St. Investors v. Dep’t of Hous. & Cmty.*
2 *Dev.*, 75 Cal. Rptr. 3d 98, 111 (Cal. Ct. App. 2008). The inclusion of such language
3 makes the statute or regulation “enforceable as a term of the contract.” *Fowler v.*
4 *Wells Fargo Bank, N.A.*, No. 17-cv-02092-HSG, 2017 WL 3977385, at *4 (N.D. Cal.
5 Sept. 11, 2017) (citing *Bushell v. JPMorgan Chase Bank, N.A.*, 163 Cal. Rptr. 3d 539,
6 547–49 & n.9 (Cal. Ct. App. 2013)).

7 Rovai readily concedes in the FAC that her contract “do[es] not contain any
8 provision specifically governing the manner in which [SPS] would report mortgage
9 interest to Plaintiff[.]” (FAC ¶ 48.) This allegation understates the limitations of the
10 contract because in fact no provision incorporates Section 6050H by reference or
11 through use of any of its language. The absence of such a provision precludes Rovai
12 from asserting a breach of contract based on SPS’s alleged violation of Section
13 6050H. *Compare Chandler v. Wells Fargo Bank, N.A.*, No. 11-03831 SC, 2014 WL
14 31315, at *5–6 (N.D. Cal. Jan. 3, 2014), *aff’d* 637 Fed. App’x 413, 414 (9th Cir. 2016)
15 (“To the extent that Chandler relies on HUD regulations to support his breach of
16 contract claim, his argument fails because the HECM does not incorporate them.”)
17 *with Fowler*, 2017 WL 3977385, at *4 (finding incorporation of HUD regulations
18 because plaintiff alleged contractual term in note that “Lender shall accept
19 prepayment on other days provided that Borrower pay interest on the amount prepaid
20 for the remainder of the month *to the extent required by Lender and permitted by*
21 *regulations of the Secretary.*” (emphasis in original)); *see also Wigod v. Wells Fargo*
22 *Bank, N.A.*, 673 F.3d 547, 581 (7th Cir. 2012) (plaintiff could pursue breach of
23 contract claim for violation of TPP regulations that were incorporated by reference
24 into contractual agreements).⁷

25
26 ⁷ Rovai asserts that *Wigod* shows why she can press a breach of contract claim
27 based on a violation of Section 6050H. (ECF No. 54 at 30.) Rovai’s claim is readily
28 distinguishable from the breach of contract claim at issue in *Wigod* because the claim
there was premised on express incorporation into the contract of the federal

1 Despite the absence of such a contractual provision, Rovai allege that SPS’s
2 reporting of mortgage interest is “nonetheless a term of each contract because SPS
3 has a legal duty to provide accurate Forms 1098” under Section 6050H. (FAC ¶¶ 48–
4 49.) The Court is not required to accept this conclusory allegation which contradicts
5 the Note’s express terms and will not accept it to defeat dismissal. *Steckman v. Hart*
6 *Brewing Inc.*, 143 F.3d 1293, 1295 (9th Cir. 1998) (a court is “not required to accept
7 as true conclusory allegations which are contradicted by documents referred to in the
8 complaint”); *Abbit v. ING United States Annuity & Life Ins. Co.*, 999 F. Supp. 2d
9 1189, 1197 (S.D. Cal. 2014) (dismissing breach of contract claim based on allegations
10 contradicted by terms of agreement submitted with complaint).

11 Rovai cannot save the claim from dismissal by relying on the principle that a
12 contract is deemed to incorporate all applicable statutes in effect at the time the
13 contract is made. (ECF No. 54 at 28–29.) She points to two California state court
14 cases which applied this principle. (*Id.* (citing *Mercury Cas. Co. v. Scottsdale Indem.*
15 *Co.*, 68 Cal. Rptr. 3d 123, 132 (Cal. Ct. App. 2007); *Grubb v. Ranger Ins. Co.*, 143
16 Cal. Rptr. 558, 559 (Cal. Ct. App. 1978)).) However, both cases applied the principle
17 to insurance contracts to define the scope of *substantive* provisions directly regulated
18 by the relevant law. For example, *Grubb* determined that a city ordinance governing
19 insurance coverage requirements entered into an insurance contract to define the
20 scope of insurance coverage. *Grubb*, 143 Cal. Rptr. at 559. Similarly, *Mercury*
21 *Casualty Company* determined that a California statute establishing an automobile
22 liability insurance requirement “automatically became a part of any new personal
23 automobile liability policies issued in California as a matter of law.” *Mercury Cas.*
24 *Co.*, 68 Cal. Rptr. 3d at 132. As a reporting statute, Section 6050H simply does not
25 operate in either manner—it says nothing about mortgage loan contracts, nor does it

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28 regulations the defendant allegedly violated. *See Wigod*, 673 F.3d at 565, 579. In
contrast, Section 6050H is not expressly incorporated into Rovai’s contract with SPS.

1 purport to impose substantive limits on them.

2 California courts have also applied the principle on which Rovai relies to
3 ascertain or limit the meaning of terms in a contract. *See, e.g., Klein v. Chevron*
4 *U.S.A., Inc.*, 137 Cal. Rptr. 3d 293, 330 (Cal. Ct. App. 2012) (applying principle to
5 conclude that plaintiff’s interpretation of the term “gallon” in the parties’ sales
6 agreement “had a specified meaning that plainly conflicts with plaintiffs’ proposed
7 definition of that term”) (affirming dismissal of breach of contract claim); *Miracle*
8 *Auto Ctr. v. Superior Court*, 80 Cal. Rptr. 2d 587, 589 (Cal. Ct. App. 1998) (applying
9 principle to define certain undefined terms in an insurance contract). But, as the Court
10 has noted, California contract law treats a *defined* contract term according to the
11 definition set forth in the contract. *See Britz Fertilizers, Inc.*, 665 F. Supp. 2d at 1159–
12 60; *see also Gutowitz v. Transamerica Life Ins. Co.*, 126 F. Supp. 3d 1128, 1143 (C.D.
13 Cal. 2015) (applying the “plain and ordinary meaning” to a term because it “is not
14 defined in the policy”). As the Court discusses herein, Rovai’s contract expressly
15 defines the terms “interest” and “principal.” Thus, the Court need not and cannot look
16 beyond the contract to ascertain their meaning for the purposes of Rovai’s breach of
17 contract claim. Accordingly, the Court rejects Rovai’s claim that Section 6050H is
18 an implied contractual term.

19 **2. Rovai Cannot Plausibly Plead a Breach of the Allocation**
20 **Provisions**

21 Rovai also argues that she has stated a breach of contract claim based on the
22 allocation provisions of her contract. (ECF No. 54 at 8–9, 28.) The allocation
23 provisions require that SPS apply Rovai’s payments to interest before principal.
24 (FAC Ex. A at 5, 17.) The specific allegations in support of Rovai’s breach of contract
25 claim do not allege that SPS breached these provisions. (*See generally* FAC ¶¶ 46–
26 51.) The Court thus construes Rovai’s reliance on the allocation provisions as a
27 request for leave to amend the FAC to plead a breach of contract claim on this basis.
28 *See, e.g., Lennar Mare Island, LLC v. Steadfast Ins. Co.*, 139 F. Supp. 3d 1141, 1162

1 (E.D. Cal. 2015) (construing argument raised in legal memorandum in response to
2 motion to dismiss as request for leave to amend). The Court finds that amendment
3 on this basis would be futile.

4 The starting point for the Court are the allocation provisions of Rovai’s Note
5 and Deed as well as the conduct alleged in the FAC. Section 3(A) of Rovai’s Note
6 establishes that “[e]ach monthly payment . . . will be applied to interest before
7 Principal.” (FAC Ex. A at 17.) By its terms, the Note identifies only two categories
8 for payment allocation: interest and principal. There is no separate category for
9 “deferred interest.” Rovai’s Deed in turn allocates payments, in the first instance,
10 between interest and principal. (*Id.* at 5.)⁸ Thus, Rovai must be able to plausibly
11 allege that SPS’s treatment of deferred interest violated the contract’s allocation
12 between interest and principal.

13 Rovai attempts to allege a violation of the allocation provisions by identifying
14 the deferred interest on her loan. Rovai alleges that \$9,013.02 of her “loan balance”
15 was deferred interest at the time SPS took over her mortgage loan. (*Id.* ¶ 11.)
16 Although she made all payments to SPS due under her Note in 2011—an amount of
17 \$2,698.20—the 2011 Form 1098 she received from SPS reflected \$1,443.58 in
18 interest payments and \$1,254.62 in principal payments. (*Id.* ¶¶ 12–13.) Rovai
19 contends that SPS’s “method” of calculating mortgage interest is “wrong” because it
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21 ⁸ The allocation provision in Rovai’s Deed appears under the section “Uniform
22 Covenants” and is titled “Application of Payments or Proceeds.” It reads in relevant
23 part:

24 Except as otherwise described in this Section 2, all payments accepted
25 and applied by Lender shall be applied in the following order of priority:
26 (a) interest due under the Note; (b) principal due under the Note; (c)
27 amounts due under Section 3 [funds for escrow items]. Such payments
28 shall be applied to each Periodic Payment in the order in which it became
due.

(ECF No. 39, Ex. A at 5.)

1 “assumes that the entire loan balance constitutes principal and fails to recognize that
2 interest that was previously deferred does not lose its character as interest . . .” (*Id.* ¶
3 14; ECF No. 70 at 2.) Central to Rovai’s allocation theory is her allegation that
4 interest “does not lose its character as interest.” (FAC ¶ 14; ECF No. 54 at 5–7.)
5 Assuming that premise, Rovai alleges that SPS violated the allocation provisions by
6 not crediting payments toward retiring all deferred interest before crediting any
7 payments to principal. (FAC ¶¶14–15; ECF No. 54 at 9.)

8 Rovai’s allocation theory is implausible because multiple provisions of the
9 Note expressly treat deferred interest as principal, which in turn affects how payments
10 are allocated under the contract. The Note contains multiple admonitions that
11 principal due under the Note may increase over the amount originally borrowed. The
12 Note begins with a clear warning that “THE PRINCIPAL AMOUNT TO REPAY
13 COULD BE GREATER THAN THE AMOUNT ORIGINALLY BORROWED . . .”
14 (*Id.* Ex. A. at 16.) The first provision of Rovai’s Note, titled “Borrower’s promise to
15 pay,” incorporates the substance of this warning into Rovai’s contractual promise.
16 Under that provision, Rovai specifically agreed that “[t]he Principal amount may
17 increase *as provided under the terms of this Note . . .*” (*Id.* at §1 (emphasis added).)
18 The Note thus leaves no surprise that principal may increase under its terms.

19 Rovai’s Note further specifies precisely *how* the principal amount of the Note
20 would increase: through deferment of interest. Specifically, through Rovai’s exercise
21 of her option to make a “minimum payment” “not sufficient to cover the amount of
22 interest due,” resulting in negative amortization. (*Id.* §3(C).) Section 3(E), titled
23 “Additions to my Unpaid Principal,” discusses in explicit terms how exercising this
24 option would affect the principal balance. The Section provides that “for each month
25 that my monthly payment is less than the interest portion, the Note Holder will
26 subtract the amount of my monthly payment from the amount of the interest portion
27 and *will add the difference to my unpaid Principal . . .*” (*Id.* §3(E) (emphasis added).)
28 Section 3(E) further states that “interest will accrue on the amount of this difference

1 at the interest rate required by Section 2,” which in turn, sets the interest rate for
2 “unpaid Principal.” (*Id.* §§2(A); 3(E).) Section 3(E) thus unambiguously adds
3 deferred interest to unpaid principal to be treated, for the purposes of the payments
4 due under the Note, as payments on principal.

5 These specific provisions of Rovai’s Note qualify the meaning of the allocation
6 provisions in Rovai’s Deed. *See Pecarovich v. Allstate Ins. Co.*, 309 F.3d 652, 658
7 (9th Cir. 2002) (quoting *Brinderson-Newberg Joint Venture v. Pac. Erectors, Inc.*,
8 971 F.2d 272, 278 (9th Cir. 1992) (“It is well settled that “[w]here there is an
9 inconsistency between general provisions and specific provisions [in a contract], the
10 specific provisions ordinarily qualify the meaning of the general provisions.”));
11 *Quezada v. Loan Ctr. of Cal., Inc.*, No. 08-177 WBS KJM, 2008 WL 5100241, at *7–
12 8 (E.D. Cal. Nov. 26, 2008) (determining that specific provisions of adjustable rate
13 note qualified general terms on which plaintiff’s breach of contract claim was
14 premised and required dismissal). The Note’s treatment of deferred interest as
15 principal thus applies to the allocation provisions in both documents, which together
16 comprise Rovai’s contract.

17 Based on the contract’s unambiguous provisions, Rovai cannot plausibly plead
18 that SPS breached the contract’s “allocation formula” by allocating her payments in
19 the manner reflected on her 2011 and 2012 Forms 1098. (ECF No. 54 at 9.) As Rovai
20 concedes, she “elected *pursuant to her note* to defer payment of some of her interest
21 that was due for a given month,” and that that interest “was capitalized.” (ECF No.
22 54 at 2 n.3; FAC ¶ 11.) In accordance with the Note’s treatment of deferred interest
23 as principal, the principal amount increased in the amount of interest Rovai deferred.⁹

24
25 ⁹ Rovai attempts to elide the Note’s treatment of deferred interest as “principal”
26 by using the phrase “overall loan balance” and “loan-balance” to refer to the addition
27 of deferred interest. (FAC ¶¶ 8, 11.) Elsewhere, however, Rovai implicitly
28 recognizes the Note’s treatment of deferred interest as principal. Specifically, she
alleges that “a limit of 115% of the original principal amount was placed on the
amount of negative amortization consumers were allowed to incur.” (*Id.* ¶ 9.) That

1 Indeed, Rovai alleges that the amount of her loan balance in excess of the original
2 principal is deferred interest. (FAC ¶ 11.) When Rovai’s deferred interest became
3 principal under the Note, it became principal for the purposes of the contract’s
4 allocation provisions as well. In accordance with the contract’s identification of
5 interest and principal as the relevant categories for payment allocation, SPS
6 appropriately treated deferred interest as the latter. SPS’s Form 1098 reporting in turn
7 merely reflected SPS’s authorized application of Rovai’s payments. Rovai therefore
8 cannot plausibly allege a breach of the contract’s allocation provisions.

9 The absence of any textual basis in the contract for Rovai’s allocation argument
10 underscores to the Court that Rovai’s true aim is once more to imply a contractual
11 term that does not exist. Rovai’s argument that SPS’s “method” of calculating interest
12 is “wrong” because interest “does not loses its character as interest” substantively
13 derives from tax law, not from her contract with SPS. (FAC ¶ 14.) In fact, Rovai
14 argues that “[e]ven in the absence of an allocation agreement, the law presumes that
15 payments on a note are allocable to retiring interest before retiring principal.” (ECF
16 No. 54 at 8.) Central to that argument is the notion that Rovai’s deferred interest is
17 interest *for tax purposes*. For example, Rovai relies on *Old Colony Railroad*
18 *Company v. Commissioner of Internal Revenue*, 284 U.S. 552, 561 (1932), to assert
19 that the term “interest” means “the amount which one has contracted to pay for the
20 use of borrowed money.” She argues that her deferred interest satisfies this meaning.
21 She further points to a Tax Court case which determined that although a contract
22 treated “defaulted interest” as principal, such interest “d[id] not become principal for
23 tax purposes.” *See Motel Corp. v. Commissioner*, 54 T.C. 1433, 1440 (1970) (citing
24 *Deputy v. DuPont*, 308 U.S. 488 (1940)). Implicit in Rovai’s argument is that SPS’s
25 contractual treatment of deferred interest cannot change what counts as interest for

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limit only has meaning in view of the Note’s multiple provisions treating deferred
interest as principal.

1 tax purposes. (ECF No. 54 at 5 (“Just as the laws of physics prevent alchemists from
2 transforming lead into gold, well-established tax law prevents transforming interest
3 into principal based on the time of repayment.”)).

4 Even if Rovai is right that deferred interest qualifies as interest for tax purposes,
5 the claim before the Court is one for breach of contract. The terms of Rovai’s contract
6 plainly treat deferred interest as principal and authorize SPS to allocate Rovai’s
7 payments accordingly. Concluding otherwise is possible only on the assumption that
8 Section 6050H is a term of Rovai’s contract—an assumption that finds no support in
9 the contract. Accordingly, Rovai cannot allege a claim under the allocation
10 provisions and the breach of contract claim is dismissed with prejudice. *See Foman*
11 *v. Davis*, 371 U.S. 178, 182 (1962) (denial of leave to amend is permissible if
12 amendment would be futile).

13 **B. The Breach of the Implied Covenant of Good Faith and Fair Dealing**
14 **Claim is Dismissed with Prejudice**

15 Rovai’s second cause of action is for breach of the implied covenant of good
16 faith and fair dealing. She alleges that, under the covenant, SPS had a duty “not to
17 conceal and/or fully and unambiguously disclose to Plaintiff . . . that the way it was
18 treating ‘deferred interest’ payments was against [her] interests and contrary to
19 established tax law.” (FAC ¶ 53.) SPS allegedly breached the covenant when it failed
20 to report to the IRS deferred interest payments it received from Rovai. (*Id.* ¶ 54.)
21 Rovai further alleges that SPS had a duty to research her contentions that it had failed
22 to accurately report her interest payments and further breached the covenant when it
23 failed to issue revised Forms 1098 to Rovai after receiving her complaint. (*Id.*) SPS
24 argues that Rovai has failed to allege any specific contractual provision with which
25 SPS interfered, nor can she plausibly do so. (ECF No. 66 at 14–15.) The Court agrees
26 with SPS.

27 To plead a breach of the implied covenant, a plaintiff must allege: (1) the parties
28 entered into a contract; (2) the plaintiff fulfilled his or her obligations under the

1 contract; (3) the defendant unfairly interfered with the plaintiff's rights to receive the
2 benefits of the contract; and (5) the plaintiff was harmed by the defendant's conduct.
3 *See Rosenfeld v. JPMorgan Chase Bank, N.A.*, 732 F. Supp. 2d 952, 968 (N.D. Cal.
4 2010). Generally, under California law, every contract carries with it an implied
5 covenant of good faith and fair dealing in the contract's performance and
6 enforcement. *Foley v. Interactive Data Corp.*, 765 P.2d 373, 389 (Cal. 1988). The
7 implied covenant "is aimed at making effective the agreement's promises" and
8 requires that neither party do anything which will deprive the other of the benefits of
9 the agreement. *Kransco v. Am. Empire Surplus Lines Ins. Co.*, 2 P.3d 1, 8 (Cal. 2000);
10 *Freeman & Mills, Inc. v. Belcher Oil Co.*, 900 P.2d 669, 672 (Cal. 1995). The implied
11 covenant is inherently limited—it "does *not* extend beyond the terms of the contract
12 at issue." *Sipe v. Countrywide Bank*, 690 F. Supp. 2d 1141, 1160 (E.D. Cal. 2010)
13 (emphasis in original) (citation omitted); *see also Guz v. Bechtel Nat'l, Inc.*, 8 P.3d
14 1089, 1110 (Cal. 2000) ("The covenant . . . cannot be endowed with an existence
15 independent of its contractual underpinnings" or "impose substantive duties or limit .
16 . . . beyond those incorporated in the specific terms of the[] agreement.").

17 Rovai's implied covenant claim fails because no provision of the Note or the
18 Deed requires SPS to disclose its treatment of deferred interest payments in its Form
19 1098 reporting. In fact, Rovai disavows that any provision governing how SPS would
20 report mortgage interest existed. (FAC ¶ 48.) Rovai does not identify any express
21 contractual provision that required SPS to investigate her contentions regarding SPS's
22 allegedly inaccurate reporting in a Form 1098, or to issue a corrected Form 1098. Nor
23 can Rovai identify such provisions because no such provisions exist. The absence of
24 these contractual provisions defeats Rovai's claim. *See Waller v. Truck Ins.*
25 *Exchange, Inc.*, 900 P.2d 619, 639 (Cal. 1995) ("Absent [a] contractual right . . . the
26 implied covenant has nothing upon which to act as a supplement, and should not be
27 endowed with an existence independent of contractual underpinnings.").

28 Rovai nevertheless contends that she can ground her implied covenant claim

1 on the terms of the allocation provisions of her contract as well as on the purported
2 incorporation of Section 6050H as a contractual term.¹⁰ (ECF No. 54 at 31–33; ECF
3 No. 70 at 8.) Because the breach of implied covenant claim does not plead this, the
4 Court construes this as a request for leave to amend the FAC to plead the breach of
5 the implied covenant claim on this basis and finds amendment to be futile.

6 The Court has already concluded that the contract, in unambiguous terms,
7 specifically requires that deferred interest be treated as principal *for the purposes of*
8 *the contract*. SPS in turn had the contractual right to treat deferred interest as
9 principal, which in turn determined the allocation of Rovai’s payments between
10 principal and interest. Rovai “cannot state a claim for breach of the implied covenant
11 of good faith and fair dealing, because ‘if defendants were given the right to do what
12 they did by the express provisions of the contract there can be no breach.’” *Song Fi*
13 *Inc. v. Google, Inc.*, 108 F. Supp. 3d 876, 885 (N.D. Cal. 2015) (quoting *Carma Dev.*
14 *(Cal.) Inc. v. Marathon Dev. Cal., Inc.*, 826 P.2d 710, 728 (Cal. 1992)) (dismissing
15 implied covenant claim with prejudice based on defendant’s rights under the
16 contract); *Abbate v. Wells Fargo Bank, N.A.*, No. CV 10-6561 DOC (RNBx), 2011
17 WL 9698215, at *9 (C.D. Cal. Nov. 17, 2011) (same); *Zamora v. Zuni Solar*, No.
18 2:16-cv-01260-ODW-KS, 2016 WL 3512439, at *4 (C.D. Cal. June 27, 2016) (same).
19 This principle also precludes Rovai’s claim to the extent it is premised on SPS’s
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21 ¹⁰ Rovai also argues that her implied covenant claim is adequately pleaded
22 because California courts recognize a “duty” of mortgage finance company that
23 includes “[the] financial services [of managing the loan].” (ECF No. 70 at 8 (citing
24 *Hernandez v. Hilltop Fin. Mortg., Inc.*, 622 F. Supp. 2d 842, 850 (N.D. Cal. 2007);
25 *Jefferson v. Chase Home Finance LLC*, No. C06-6510 THE, 2007 WL 1302984, at
26 *3 (N.D. Cal. May 3, 2007).) She asserts that, based on these authorities, she had a
27 “reasonable expectation of good faith in [SPS’s] performance of that duty even if no
28 specific terms of the loan were being breached.” (*Id.* (emphasis added).) The Court
rejects this argument because the implied covenant cannot be used to graft into a
contract a free-floating duty untethered to its existing terms. *See Guz v. Bechtel Nat’l,*
Inc., 8 P.3d 1089, 1110 (Cal. 2000)).

1 purported abuse of contractual discretion under the allocation provisions. *See Carma*,
2 826 P.2d at 728 (the covenant cannot “be read to prohibit a party from doing that
3 which is expressly permitted by an agreement. On the contrary, as a general matter,
4 implied terms should never be read to vary express terms.”). To the extent Rovai
5 attempts to imply Section 6050H into her contract through the implied covenant (ECF
6 No. 54 at 33), the Court rejects this. A breach of the implied covenant claim based
7 on the violation of a non-existent contractual term plainly “impose[s] substantive
8 duties or limits on the contracting parties beyond those incorporated in the[se] specific
9 terms.” *Plastino v. Wells Fargo Bank*, 873 F. Supp. 2d 1179, 1191 (N.D. Cal. 2012).
10 Accordingly, the Court dismisses with prejudice Rovai’s breach of the implied
11 covenant claim.

12 **C. The Common Law Fraud Claim is Dismissed with Prejudice**

13 Rovai asserts a fraud claim against SPS based on SPS’s alleged failure to report
14 deferred interest payments. She alleges that “SPS[] knowingly and intentionally
15 misrepresented the correct amount of interest that Plaintiff paid in 2011 and 2012” on
16 her 2011 and 2012 Forms 1098, and “intentionally concealed” its wrongful reporting.
17 (FAC ¶ 74.) The basis of Rovai’s assertion of falsity is that “SPS[] was under a legal
18 duty pursuant to the 26 U.S.C. § 6050H to report accurately the interest SPS[]
19 ‘received’ during each calendar year” and “was further under a duty to correct any
20 mistakes on Forms 1098[.]” (*Id.* ¶ 75.)

21 Under California law, “the necessary elements of fraud are: (1)
22 misrepresentations (false representation, concealment, or nondisclosure); (2)
23 knowledge of falsity (*scienter*); (3) intent to defraud (*i.e.*, to induce reliance); (4)
24 justifiable reliance; and (5) resulting damage.” *Alliance Mortgage Co. v. Rothwell*,
25 900 P.2d 601, 608 (Cal. 1995). Rule 9(b) in turn requires—even when a claim is
26 raised under state law—that, “[i]n all averments of fraud or mistake, the
27 circumstances constituting fraud . . . shall be stated with particularity.” Fed. R. Civ.
28 P. 9(b); *Kearns v. Ford Motor Co.*, 567 F.3d 1120, 1125 (9th Cir. 2009). Allegations

1 supporting a fraud claim thus must move beyond Rule 8(a)(2)'s general requirement
2 that a party plead "a short and plain statement of the claim showing that the pleader
3 is entitled to relief." Fed. R. Civ. P. 8(a)(2).

4 To avoid dismissal under Rule 9(b), a "complaint [must] state the time, place,
5 and specific content of the false representations as well as the identities of the parties
6 to the misrepresentation." *Edwards v. Marin Park, Inc.*, 356 F.3d 1058, 1066 (9th
7 Cir. 2004) (internal quotations omitted). These averments give "defendants notice of
8 the particular misconduct . . . so that they can defend against the charge and not just
9 deny that they have done nothing wrong." *Bly-Magee v. California*, 236 F.3d 1014,
10 1019 (9th Cir. 2001) (internal quotations and citation omitted). Thus, under Rule
11 9(b), "a pleading must identify 'the who, what, when, where, and how of the
12 misconduct charged,' as well as 'what is false or misleading about [the purportedly
13 fraudulent] statement, and why it is false.'" *Cafasso v. Gen. Dynamics C4 Sys.*, 637
14 F.3d 1047, 1055 (9th Cir. 2011) (quoting *Ebeid ex rel. United States v. Lungwitz*, 616
15 F.3d 993, 998 (9th Cir. 2010)). Applying these principles, the Court concludes that
16 Rovai cannot plausibly show a false representation, nor can she plausibly plead SPS's
17 knowledge of falsity and intent to defraud.

18 **1. Rovai Cannot Plausibly Plead that SPS Made a False**
19 **Representation**

20 The Court initially rejects SPS's argument that Rovai cannot allege a
21 misrepresentation simply because her claim concerns interest information provided
22 on a Form 1098. SPS argues that "the characterization of [Rovai's] payments is a
23 legal, not factual, issue[.]" (ECF No. 66 at 21.) Yet, SPS also contends that
24 "Plaintiff's Form 1098 clearly disclosed what payments were reported as interest, and
25 which were not." (*Id.*) What SPS "clearly disclosed" to Rovai was in response to
26 Section 6050H'S requirements, which call for factual information whose accuracy
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1 can be assessed.¹¹

2 Congress has authorized the imposition of statutory penalties for the provision
3 of “incorrect information” regarding home mortgage interest received, whether
4 provided to the IRS or individuals like Rovai. *Compare* 26 U.S.C. § 6721(a)(2)(B)
5 (imposing penalties for “inclusion of incorrect information” in an “information
6 return”) *with* 26 U.S.C. § 6724(d)(1)(B)(v) (defining “information return” to mean
7 “any return required by . . . section 6050H(a)”, *i.e.* a return provided to the IRS);
8 *compare* 26 U.S.C. § 6722(a)(2)(B) (imposing penalties for “inclusion of incorrect
9 information” on a “payee statement”) *with* 26 U.S.C. § 6724(d)(2)(M) (defining
10 “payee statements” to include statements required by “section 6050H(d)”, *i.e.* a
11 statement provided to the individual from whom interest was received). IRS
12 regulations in turn impose penalties for incorrect information in a Form 1098. 26
13 C.F.R. § 1.6050H-2(e)(2)(iii). Given this scheme, the Court cannot agree with SPS
14 that the information it provides in a Form 1098 is a “legal opinion” immune from
15 charges of fraud.

16 The crux of Rovai’s allegation of falsity is that (1) Section 6050H’s use of the
17 term “interest” includes “deferred interest” and (2) the amounts of interest stated in
18 her 2011 and 2012 Forms 1098 were false because they did not account for deferred
19 interest. (FAC ¶ 76; *see also* ECF No. 54 at 33.) Rovai defends this assertion by
20 pointing the Court to the same cases she relies on to argue that the term “interest” in
21 Section 6050H includes deferred interest as a matter of statutory construction.
22 (*Compare* ECF No. 54 at 3–6 *with id.* at 33–34.) In particular, she points to *Old*
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24 ¹¹ SPS’s argument is based on the principle that “fraud cannot be predicated
25 upon misrepresentations of law or misrepresentations as to matters of law.” *See Sosa*
26 *v. DIRECTV, Inc.*, 437 F.3d 923 (9th Cir. 2006); *Miller v. Yokohama Tire Corp.*, 358
27 F.3d 616, 621 (9th Cir. 2004). This general principle regards statements of domestic
28 law as expressions of opinion that cannot support fraud liability, even if the opinions
are false. *Miller*, 358 F.3d at 621. Because Section 6050H calls for factual
information, the principle is inapplicable here

1 *Colony Railroad Company* for the proposition that interest is the price charged for the
2 use of money and assume that her deferred interest satisfies that meaning. (*Id.* at 33.)

3 Fatal to Rovai’s statutory construction-based assertion of falsity is Section
4 6050H’s ambiguity and the lack of regulatory guidance at the time SPS issued its
5 Forms 1098. While Rovai “would characterize the question as a simple undertaking
6 of statutory construction, that is quite frankly not the case.” *Strugala*, 2015 WL
7 5186493, at *4. “It cannot be said based on a plain reading of § 6050H whether or
8 not the statute’s use of the term ‘interest’ encompasses capitalized interest.” *Id.* As
9 multiple courts have expressly acknowledged, “[n]either § 6050H nor its
10 implementing regulations provide explicit direction to recipients on how, whether and
11 when to report capitalized interest.” *Id.* at *3; *see also Rovai v. Select Portfolio*
12 *Servicing, Inc.*, No. 14-cv-1738-BAS-WVG, 2015 WL 3613748, at *3 (S.D. Cal. May
13 11, 2015) (observing that whether Section 6050H reaches deferred interest and thus
14 requires reporting of deferred interest on a Form 1098 is an “issue of first
15 impression”).

16 Instructive for the Court is *Brakke v. Economic Concepts, Inc.*, 153 Cal. Rptr.
17 3d 1 (Cal. Ct. App. 2013), a case involving alleged misrepresentations of federal tax
18 information. The *Brakke* plaintiffs sued a defendant corporation which marketed and
19 administered pension plans, and which had made representations to the plaintiff in
20 2002 that its pension plans were legal, complied with the Internal Revenue Code, and
21 would be tax deductible. *Id.* at 3. The plaintiffs alleged these representations were
22 false because a 2004 IRS audit concluded that the plaintiffs’ plan did not comply with
23 relevant Internal Revenue Code provisions and disallowed tax deductions. *Id.* at 4.
24 Relying on *Berry v. Indianapolis Life Insurance Company*, 638 F. Supp. 2d 732 (N.D.
25 Tex. 2009), the *Brakke* court held that the plaintiffs failed to allege that statements by
26 the defendants’ agents were false *when made* and, to the extent they were, the
27 plaintiffs could not have reasonably relied on representations regarding the IRS’s
28 future treatment of their pension plan. *Id.* at 7. *Berry* in turn involved plaintiffs who

1 asserted claims against four insurance companies and their consultants related to their
2 alleged design of “defined benefit plans” to qualify for federal tax benefits. *Berry*,
3 638 F. Supp. 2d at 734. The *Berry* plaintiffs asserted fraud based on similar conduct,
4 alleging that defendants’ 2001 and 2002 representations were false based on 2004 and
5 2005 IRS pronouncements. The *Berry* court determined that “as a matter of law,
6 regulations and rulings by the IRS in 2004 and 2005 cannot be used to show that
7 statements . . . purportedly made in 2001 and 2002 were false when made. . .” *Berry*,
8 638 F. Supp. 2d at 739.

9 Unlike in the *Brakke* and *Berry* cases, the IRS has not made any pronouncement
10 regarding what Section 6050H requires with respect to reporting of deferred interest.
11 Nor has any federal court adopted the statutory construction Rovai advances here
12 based on non-Section 6050H cases and different revenue rulings. Even if this Court
13 did so now, *Brakke* and *Berry* counsel that it could not be used to show that SPS’s
14 reporting in 2011 and 2012 was false *when made* because the law did not
15 unambiguously set forth clear requirements for reporting deferred interest payments.
16 *See Berry*, 638 F. Supp. 2d at 739; *Brakke*, 153 Cal. Rptr. 3d at 7. Stripping away the
17 FAC’s assertions of a false representation based on the failure to report deferred
18 interest, there are no other allegations that can sustain Rovai’s fraud claim. With no
19 factual allegations showing plausible false representations in the 2011 and 2012
20 Forms 1098 SPS provided and the fact that Rovai cannot plausibly allege any with
21 respect to Section 6050H, the Court dismisses with prejudice her fraud claim

22 **2. Rovai Cannot Plausibly Plead SPS’s Knowledge of Falsity**
23 **and Intent to Defraud**

24 Under the allegations specific to her fraud claim, Rovai alleges that “SPS[]
25 knowingly and intentionally misrepresented the correct amount of interest that
26 Plaintiff paid to it in 2011 and 2012.” (FAC ¶ 74.) The Court finds that Rovai’s fraud
27 claim fails because she cannot plausibly allege that SPS knowingly and intentionally
28 defrauded her.

1 For the purposes of Rule 9(b), “[m]alice, intent, knowledge, and other
2 condition of mind of a person may be averred generally” by a plaintiff. Fed. R. Civ.
3 P. 9(b); *see also Odom v. Microsoft Corp.*, 486 F.3d 541, 554 (9th Cir. 2007).
4 Although this general averment of intent and knowledge may be sufficient for Rule
5 9(b), “*Twombly* and *Iqbal*’s pleading standards must still be applied to test complaints
6 that contain claims of fraud.” *Eclectic Props. East, LLC v. Marcus & Millichap Co.*,
7 751 F.3d 990, 995 n.5 (9th Cir. 2014). This means that “[p]laintiffs must still plead
8 facts establishing *scienter* with the plausibility standard required under Rule 8(a).”
9 *DeLeon v. Wells Fargo Bank, N.A.*, No. 10-CV-01390-LHK, 2011 WL 311376, at *8
10 (N.D. Cal. Jan. 28, 2011) (citing *Iqbal*, 556 U.S. at 686) (conclusory allegations
11 regarding knowledge of falsity fails to plausibly show *scienter* or knowledge of falsity
12 necessary for fraud claim); *Gilliland v. Chase Home Fin., LLC*, No. 2:13-cv-02042
13 JAM-AC, 2014 WL 325318, at *6 (E.D. Cal. Jan. 29, 2014) (same); *see also Tabletop*
14 *Media, LLC v. Citizen Systems of Am. Corp.*, No. CV16-7140 PSG (ASx), 2017 WL
15 3081690, at *4 (C.D. Cal. June 16, 2017) (same). Rovai cannot plausibly satisfy this
16 standard. Rovai alleges that SPS’s “method of calculating mortgage interest . . .
17 *assumes* that the entire loan balance constitutes principal and *fails to recognize* that
18 interest that was previously deferred does not lose its character as interest[.]” (FAC
19 ¶ 14 (emphasis added).) SPS’s alleged “assumption,” however, is consistent with the
20 terms of Rovai’s Note. Although the IRS may very well adopt Rovai’s position on
21 Section 6050H reporting at a later point and even if this Court considers Rovai’s
22 position to be reasonable, this cannot show SPS’s knowledge of falsity at the time it
23 issued the 2011 and 2012 Forms 1098.

24 Rovai’s allegations regarding SPS’s intent to defraud fare no better. “Intent to
25 defraud is defined as the intent to induce reliance on a knowing misrepresentation or
26 omission.” *Moss v. Kroner*, 129 Cal. Rptr. 3d 220, 226 (Cal. Ct. App. 2011). “[M]ere
27 conclusory allegations” that representations or omissions “were intentional and for
28 the purpose of defrauding and deceiving plaintiffs . . . are insufficient.” *Linear Tech.*

1 *Corp. v. Applied Materials, Inc.*, 61 Cal. Rptr. 3d 221, 234 (Cal. Ct. App. 2007); *see*
2 *also see also Sukonik v. Wright Med. Tech., Inc.*, No. CV 14-08278 BRO (MRWx),
3 2015 WL 10682986, at *15 (C.D. Cal. Jan. 26, 2015) (“[A]llegations of intent must
4 still meet Rule 8(a)’s plausibility standard under *Twombly* and *Iqbal*.”). Rovai alleges
5 that SPS “knowingly started to purchase Option Arm Mortgages that had a separately
6 reportable income component to the seller (*i.e.* unpaid deferred interest) . . . with the
7 intent to convert it into an asset note” so there was “no separately reportable income
8 component.” (FAC ¶ 22.) In Rovai’s view, “[t]hrough its purchase SPS[] effectively
9 transformed interest to principal without notice to borrowers[.]” (*Id.* ¶ 23.) However,
10 whatever SPS’s alleged motive was for purchasing a portfolio of Option ARM loans,
11 Rovai’s allegations do not plausibly show an intent to defraud with respect to SPS’s
12 Section 6050H reporting. Rovai’s Note, which SPS did not create, treats deferred
13 interest as principal and did so before SPS ever began to service Rovai’s loan. As the
14 Court has discussed, Rovai’s Note also gave her clear and repeated notice that
15 deferred interest would be treated as principal under the contract. Given these facts,
16 Rovai cannot plausibly allege that SPS intended to defraud her. Accordingly, the
17 Court dismisses Rovai’s fraud claim with prejudice.

18 **D. The UCL Claim is Subject to Partial Dismissal**

19 Rovai asserts a claim against SPS under California’s Unfair Competition Law
20 (“UCL”), which prohibits “any unlawful, unfair or fraudulent business act or
21 practice.” Cal. Bus. & Prof. Code § 17200. “Each prong of the UCL is a separate
22 and distinct theory of liability” and “an independent basis for relief.” *Lozano v. AT&T*
23 *Wireless Servs., Inc.*, 504 F.3d 718, 731 (9th Cir. 2007) (citation omitted); *see also*
24 *Cel-Tech Commc’ns, Inc. v. Los Angeles Cellular Tel. Co.*, 973 P.2d 527, 539 (Cal.
25 1999). Both parties argue extensively of the sufficiency of Rovai’s UCL under all of
26 these prongs. (ECF No. 54 at 25–27; ECF No. 66 at 16–19.)¹² The Court concludes
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28 ¹² Unlike *Nationstar* in the *Pemberton* case, SPS did not raise a UCL abstention

1 that while Rovai has failed to state a claim under the fraudulent and unlawful prongs
2 and cannot plausibly do so, she has stated a claim under the unfair prong.

3 **1. The Fraudulent Prong Claim Is Dismissed**

4 “A business practice is fraudulent under the UCL if members of the public are
5 likely to be deceived.” *Davis v. HSBC Bank Nevada, N.A.*, 691 F.3d 1152, 1169 (9th
6 Cir. 2012) (citation omitted). The fraudulent prong thus requires a plaintiff to “show
7 deception to some members of the public, or harm to the public interest,” or to allege
8 that “members of the public are likely to be deceived,” by the defendants’ conduct.
9 *Watson Labs., Inc. v. Rhone-Poulenc Rorer, Inc.*, 178 F. Supp. 2d 1099, 1121 (C.D.
10 Cal. 2001); *Schnall v. Hertz Corp.*, 93 Cal. Rptr. 2d 439 (Cal. Ct. App. 2000). A
11 fraudulent prong claim must also satisfy Rule 9(b)’s heightened pleading standard by
12 stating with particularity the circumstances constituting the allegedly fraudulent
13 practice, including the who, what, when, where, and how of the misconduct charged.
14 *Ebeid ex rel. United States*, 616 F.3d at 998; *Kearns*, 567 F.3d at 1125.

15 Rovai defends her fraudulent prong claim by arguing that SPS issued “incorrect
16 mortgage interest statements” to borrowers. (ECF No. 54 at 27.) This defense is
17 premised on the notion that SPS’s reported interest amounts were false because they
18 did not account for deferred interest payments. The Court has already rejected as
19 implausible Rovai’s allegations that such interest amounts were misrepresentations
20 when made in its analysis of Rovai’s common law fraud claim. Although a fraudulent
21 prong claim “is distinct from common law fraud and does not require a plaintiff to
22 plead and prove the elements of a tort,” “courts have been unwilling to impose
23 liability under the fraudulent prong of the UCL” when “a defendant lacked knowledge
24 of the facts that rendered its representations misleading at the time it made the
25

26 challenge to Rovai’s claims. The Court therefore does not address that issue here.
27 Even if SPS had raised such an argument now, the Court would reject it for the reasons
28 set forth in its *Pemberton* order. *See Pemberton v. Nationstar Mortgage LLC*, No.
14-cv-1024-BAS-WVG, ECF No. 70 (S.D. Cal. June 26, 2018).

1 representations.” *Kowalsky v. Hewlett-Packard Co.*, 771 F. Supp. 2d 1156, 1159–60,
2 1161 (N.D. Cal. 2011); *see also Neu v. Terminix Int’l, Inc.*, No. C 07-6472 CW, 2008
3 WL 2951390, at *3–4 (N.D. Cal. July 24, 2008) (finding UCL fraudulent prong claim
4 implausible when studies relied on by plaintiff to show falsity of representations were
5 published after the defendant’s statements at issue in case). For the reasons set forth
6 in the Court’s analysis of Rovai’s fraud claim, the Court concludes that Rovai cannot
7 plausibly allege that SPS made a false representation to her when it issued her 2011
8 and 2012 Forms 1098 and dismisses with prejudice Rovai’s UCL fraudulent prong
9 claim.

10 2. **The Unlawful Prong Claim is Dismissed**

11 The FAC alleges that SPS violated the terms of Section 6050H by failing to
12 include on its Forms 1098 mortgage interest payments Rovai made. (FAC ¶ 60.)
13 Rovai in turn argues that she has stated a UCL claim under the unlawful prong
14 because SPS violated Section 6050H by not reporting deferred interest payments, as
15 shown by her construction of Section 6050H. (ECF No. 54 at 25.) SPS contends that
16 that “there is no IRS law, rule, regulation, or guidance—either in 2011 or today—
17 requiring SPS to apply and report the Disputed Payments as Rovai urges” and “neither
18 Section 6050H(a)(2), [nor] its implementing regulation . . . , required SPS to report
19 the Disputed Payments on Form 1098.” (ECF No. 66 at 10; *see also id.* at 16–17.)
20 SPS therefore argues that Rovai has failed to satisfy the “unlawful” aspect of an
21 unlawful prong claim because it did not violate Section 6050H. (*Id.* at 16–17.)

22 Violations of other laws are treated as “unlawful” business practices that are
23 independently actionable under the UCL. *Chabner v. United of Omaha Life Ins. Co.*,
24 225 F.3d 1042, 1048 (9th Cir. 2000); *see also Cel-Tech Commc’ns, Inc.*, 973 P.2d at
25 539–40 (same). A practice may be actionable under the unlawful prong if it violates
26 any law “civil or criminal, statutory or judicially made, federal, state or local.”
27 *McKell v. Wash. Mut., Inc.*, 49 Cal. Rptr. 3d 227, 242 (Cal. Ct. App. 2006). “[A]
28 UCL claim under the unlawful prong is dependent on an underlying offense.”

1 *Robinson v. Hunger Free Am., Inc.*, No. 1:18-cv-00042-LJO-BAM, 2018 WL
2 2563809, at *4 (E.D. Cal. June 4, 2018). An unlawful prong claim is not plausible
3 when it is premised on conduct that does not violate the borrowed law. *See Webb v.*
4 *Smart Documents Solutions, LLC*, 499 F.3d 1078, 1082 (9th Cir. 2007) (noting that
5 defendant’s conduct “must violate a law . . . in order for [p]laintiffs to state a claim
6 for relief under Section 17200’s ‘unlawful’ prong”); *Garon v. eBay, Inc.*, No. C 10-
7 05737 JW, 2011 WL 6329089, at *6 (N.D. Cal. Nov. 30, 2011) (“[W]here the conduct
8 alleged by a plaintiff does not violate any law, the plaintiff has not stated a claim for
9 relief under the unlawful prong of the UCL.”); *Ingels v. Westwood One Broad. Servs.,*
10 *Inc.*, 28 Cal. Rptr. 3d 933 (Cal. Ct. App. 2005) (“[a] defendant cannot be liable under
11 § 17200 for committing ‘unlawful business practices’ without having violated another
12 law”).

13 The basis of Rovai’s unlawful prong claim is that Section 6050H requires SPS
14 to report deferred interest payments, which SPS failed to satisfy when it issued
15 Rovai’s 2011 and 2012 Forms 1098. (FAC ¶ 60.) As discussed, a plain reading of
16 Section 6050H does not address whether, when, or how to report deferred interest
17 payments, nor do Section 6050H’s implementing regulations provide guidance on
18 these issues. *See Strugala*, 2015 WL 5186493, at *4; *Rovai*, 2015 WL 3613748, at
19 *3; *see also Horn v. Bank of Am., N.A.*, No. 3:12 cv-1718-GPC-BLM, 2014 WL
20 1455917, at *3 (S.D. Cal. Apr. 14, 2014). (“The IRS has never taken a formal position
21 in any published regulation (or even in a private letter ruling) that [the loan servicer’s]
22 method of calculating interest was wrong.”). The Court is not persuaded that Rovai
23 has alleged factual allegations which plausibly satisfy the unlawful prong’s
24 requirement that the defendant’s conduct “must violate” a borrowed statute or “be
25 forbidden by law.” *See Webb*, 499 F.3d at 1082; *McVicar v. Goodman Global, Inc.*,
26 1 F. Supp. 3d 1044, 1053 (C.D. Cal. 2014). If Rovai had contended that SPS failed
27 to report interest that it is undoubtedly required to report, such as accrued monthly
28 interest Rovai paid, the Court would sustain this claim. But this has never been

1 Rovai’s assertion. Nor does Rovai point this Court to any other concrete law to
2 sustain her unlawful prong claim. (*See* ECF No. 54 at 25–26 (discussing alleged
3 violation of Section 6050H.) Accordingly, the Court dismisses Rovai’s UCL
4 unlawful prong claim.

5 **3. The Unfair Prong Claim is Plausible**

6 The UCL does not define the term “unfair” and the proper definition of what
7 qualifies as “unfair” conduct against consumers is currently in flux among California
8 courts. *Davis v. HSBC Bank*, 691 F.3d 1152, 1169 (9th Cir. 2012) (citation omitted).
9 Despite this flux, California courts have used two tests for consumer claims of unfair
10 conduct: the “public policy” test and the “balancing test.”¹³ *Id.* Federal courts apply
11 both tests to assess the sufficiency of an unfair prong claim. *See Lozano v. AT&T*
12 *Wireless Servs., Inc.*, 504 F.3d 718, 736 (9th Cir. 2007). The Court finds that the
13 FAC plausibly alleges an unfair prong claim under both tests.

14 **a. The Public Policy Test and Section 163**

15 Under the public policy test, a plaintiff must show that the defendant’s alleged
16 practice violates some public policy. *See Fraley v. Facebook, Inc.*, 830 F. Supp. 2d
17 785, 813 (N.D. Cal 2011). This test requires that the claim “be tethered to some
18 specific constitutional, statutory, or regulatory provisions.” *McVicar*, 1 F. Supp. 3d
19 at 1054 (citing *Scripps Clinic v. Superior Court*, 134 Cal. Rptr. 2d 101 (Cal. Ct. App.
20 2003) and *Gregory v. Albertson’s, Inc.*, 128 Cal. Rptr. 2d 389 (Cal. Ct. App. 2002)
21 (internal quotation marks omitted)). By doing so, some courts have suggested that

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23 ¹³ A third test used to assess UCL unfairness prong claims “borrows from
24 [S]ection 5 of the Federal Trade Commission Act, finding ‘unfair’ business practices
25 where (1) the consumer injury is substantial, (2) any countervailing benefits to
26 consumers or competition do not outweigh the injury, and (3) the consumers could
27 not reasonably avoid the injury.” *McVicar v. Goodman Global, Inc.*, 1 F. Supp. 3d
28 1044, 1054 (C.D. Cal. 2014) (citations omitted). The Ninth Circuit has rejected this
test in consumer cases, finding that the test applies to anti-competitive conduct. *See*
Lozano v. AT&T Wireless Servs Inc., 504 F.3d 718, 736 (9th Cir. 2007). Accordingly,
the Court does not apply it to Rovai’s unfair prong claim.

1 the public policy test potentially “collaps[es] the ‘unfair’ prong’ into the ‘unlawful’
2 prong.” *McVicar*, 1 F. Supp. 3d at 1054. This Court sees no such issue because a
3 business practice may be “unfair . . . in violation of the UCL *even if the practice does*
4 *not violate any law.*”¹⁴ *Olszewski v. Scripps Health*, 69 P.3d 927 (Cal. 2003)
5 (emphasis added); *see also Korea Supply Co. v. Lockheed Martin Corp.*, 63 P.3d 937
6 (Cal. 2003) (“[U]nder section 17200, a practice may be deemed unfair even if not
7 specifically proscribed by some other law.” (internal quotations and citation
8 omitted)). This means that a plaintiff may be able to plausibly plead that a practice
9 which does not facially violate a law nevertheless “offends an established public
10 policy.” *Smith v. State Farm Mut. Automobile Ins. Co.*, 113 Cal. Rptr. 2d 399, 415
11 (Cal. Ct. App. 2001); *see also In re Adobe Sys. Privacy Litig.*, 66 F. Supp. 3d 1197,
12 1227 (N.D. Cal. 2014) (“Plaintiffs do not need to plead any direct violations of a
13 statute to bring a claim under the UCL’s unfair prong. Instead, Plaintiffs need merely
14 to show that the effects of [a defendant’s] conduct ‘are comparable to or the same as
15 a violation of the law, or otherwise significantly threaten[] or harm[] competition.’”
16 (quoting *Cel-Tech*, 973 P.2d at 544)).

17 Rovai’s allegations are sufficient to state an unfair prong claim under the public
18 policy test. Rovai alleges that as a result of SPS’s conduct, “Plaintiff has not been
19 able to correctly her taxes or obtain the full mortgage interest deduction she is entitled
20 to under 26 U.S.C. [§] 163(a).” (FAC ¶ 26.) Section 163 permits taxpayers to deduct
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22 ¹⁴ Of course, in practice, courts may effectively collapse the unlawful prong
23 and the unfair prong, as understood by the public policy test, when the violation of a
24 law is shown. *See, e.g., Becerra v. GM LLC*, 241 F. Supp. 3d 1094, 1111 (S.D. Cal.
25 2017) (finding that “unfair” business practice was “tethered to a legislatively declared
26 policy” because the pleadings “alleg[ed] violations of the TREAD Act and a Federal
27 Safety Standard”); *Backus v. General Mills*, 122 F. Supp. 3d 909, 930 (N.D. Cal.
28 2015) (“For the same reason that Backus sufficiently alleged that the sale of the
baking mixes was ‘unlawful’ under the UCL . . . he has also sufficiently alleged that
their sale violated the Sherman Act’s public policy of prohibiting the sale of
adulterated food.”).

1 home mortgage interest payments. 26 U.S.C. §§ 163(a), (h). It undeniably represents
2 an established public policy, which Section 6050H reporting facilitates.¹⁵ Rovai also
3 alleges that SPS’s failure and refusal to account for deferred interest has directly
4 harmed her by causing her to take smaller tax deductions. (FAC ¶¶ 16, 26–28.) These
5 allegations are sufficient to show that SPS’s conduct offends the public policy
6 reflected in Section 163. The Court need not separately analyze whether Section
7 6050H reflects a public policy, the violation of which would state a claim under the
8 unfair prong.

9 **b. The Balancing Test Shows the Alleged Harm Outweighs Any**
10 **Justification or Utility SPS Advances**

11 Under the balancing test, a business practice is “unfair” “when the practice is
12 immoral, unethical, oppressive, unscrupulous or substantially injurious to
13 consumers.” *S. Bay Chevrolet v. Gen. Motors Acceptance Corp.*, 85 Cal. Rptr. 2d
14 301, 316 (Cal Ct. App. 1999); *see also Hodsdon v. Mars, Inc.*, 162 F. Supp. 3d 1016,
15 1026 (N.D. Cal. 2016). This test requires courts to “examine the practice’s impact on
16 its alleged victim, balanced against the reasons, justifications and motives of the
17 alleged wrongdoer,” and “weigh the utility of the defendant’s conduct against the
18 gravity of the harm to the alleged victim.” *Davis*, 691 F.3d at 1169 (quotations and
19 citation omitted); *McKell*, 49 Cal. Rptr. 3d at 240. The balancing test should not be
20 a particularly difficult test to satisfy at the motion to dismiss stage. *See Ellsworth v.*
21 *U.S. Bank, N.A.*, 908 F. Supp. 2d 1063, 1090 (N.D. Cal. 2012) (finding that plaintiff’s
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23 ¹⁵ One central policy objective attributed to the home mortgage interest
24 deduction is to encourage home ownership. *See* Joint Comm. on Taxation, 100th
25 Cong., General Explanation of the Tax Reform Act of 1986, at 263-64 (1987)
26 (“Encouraging home ownership is an important policy goal, achieved in part by
27 providing a deduction for residential mortgage interest.”); S. Rep. No. 99-313, at 804
28 (1986) (same); H.R. Rep. No. 99-426, at 297 (1985) (same); *see also Fid. Int’l*
Currency Advisor A Fund, LLC v. United States, 747 F. Supp. 2d 49, 69 (D. Mass.
2010) (“A taxpayer may buy a house with a mortgage in order to take advantage of
the deductibility of mortgage interest.”).

1 allegations “satisf[y] the balancing test given the lenient standard on a motion to
2 dismiss”).

3 Rovai alleges that SPS has failed to report millions of dollars in mortgage
4 interest that it has actually received from consumers with Option ARM loans, caused
5 taxpayers to “unknowingly file erroneous tax returns” and “permanently los[e]
6 valuable tax deductions,” and caused Rovai to take a smaller tax deduction in 2013
7 and file an incorrect tax return. (FAC ¶¶ 2, 12, 16.) She further allege that the IRS
8 rejects attempts by taxpayers to seek a deduction for an interest amount higher than
9 that reported in a Form 1098. (*Id.* ¶¶ 17–18.) Taking these allegations as true, they
10 show that Rovai has suffered substantial harm from SPS’s conduct.

11 SPS, however, contends that its reporting did not harm Rovai because she
12 “could have filed amended returns for refunds” but “[s]he did not.” (ECF No. 66 at
13 28.) This argument is one SPS has made throughout the litigation, pointing the Court
14 to a statement on Forms 1098 that deductible mortgage interest could be different
15 from what is reported. (ECF No. 66 at 6 (referring also to Schedule A to Form 1040
16 and Publication 936).) Rovai, however, alleges that the IRS rejects attempts by a
17 taxpayer to seek an interest deduction different from the amount the loan servicer
18 provides the IRS. Because the Court must accept as true that allegation at this stage,
19 the Court cannot dismiss the unfair prong claim based on SPS’s argument. *See Bias*
20 *v. Wells Fargo & Co.*, 942 F. Supp. 2d 915, 933 (N.D. Cal. 2013) (noting that
21 “[w]hether this [UCL] claim ultimately prevails in [defendant’s] favor is not currently
22 at issue” and that “[t]aking the allegations as a whole and in the light most favorable
23 to Plaintiffs, they have alleged sufficient facts to state a claim under” various unfair
24 tests).

25 As for the utility of SPS’s conduct, the Court presently has no basis to find that
26 SPS’s failure to report deferred interest payments has any utility, let alone utility that
27 outweighs the gravity of the alleged harm to Rovai. *See Fraley*, 830 F. Supp. 2d at
28 813 (reaching the same conclusion in sustaining UCL unfair prong claim under

1 balancing test). SPS has never argued that reporting deferred interest payments would
2 impose any meaningful burden on it. At oral argument, it was suggested that
3 reporting deferred interest may be as simple as establishing a computer program that
4 tracks deferred interest and reporting those numbers to the IRS and individuals like
5 Rovai. Accordingly, the Court cannot find a meritorious defense of SPS’s practice at
6 this stage. *See, e.g., Backus v. General Mills*, 122 F. Supp. 3d 909, 930 (N.D. Cal.
7 2015) (sustaining unfair prong claim when plaintiff alleged harms “that could be
8 avoided in a cost-effective way” and “because [the defendant] has not submitted a
9 meritorious argument regarding the utility of the practice”).

10 As for whether SPS’s lack of reporting deferred interest has a justification, SPS
11 asserts two grounds, neither of which is compelling or outweighs the harm Rovai
12 alleges. First, while SPS points to the contract as permitting it to treat deferred interest
13 as principal (ECF No. 66 at 18), no party disputes that the contract does not address
14 SPS’s reporting of deferred interest for tax purposes. (FAC ¶ 48; ECF No. 66 at 14
15 (“[T]he mortgage is silent on tax reporting.”); *id.* at 17 (“The FAC identifies no
16 mortgage term allegedly breached by SPS. Plaintiff concedes that her note ‘[does]
17 not contain any provision specifically governing the [way] the lender would report
18 mortgage interest[.]’”).) Respecting the distinction between what is interest and
19 principal for contractual purposes as opposed to tax purposes, the Court is not
20 persuaded that the former makes implausible an unfair prong claim premised on the
21 latter. Second, SPS contends that nothing in Section 6050H or its implementing
22 regulations requires reporting of deferred interest. However, this contention carries
23 little weight for the Court because SPS does not argue that deferred home mortgage
24 interest is not deductible as a general matter or in Rovai’s case, or that SPS is
25 prohibited from reporting deferred interest. Accordingly, the Court finds that Rovai
26 has stated an unfair prong claim based on the balancing test.

27 **E. The Negligence Claim is Plausibly Pleaded**

28 Rovai alleges a negligence claim against SPS in the alternative to her fraud

1 claim. (FAC ¶ 84 (“Assuming that SPS[] did not intentionally report incorrect
2 amounts of mortgage interest on the Forms 1098 that it sent to Plaintiffs[.]”).) She
3 alleges that “SPS[] was under a legal duty pursuant to [Section 6050H] to report
4 accurately only the interest SPS[] ‘received’ during each calendar year” and a further
5 “duty to correct any mistakes on Forms 1098 as soon as possible after determining
6 that a wrong amount had been reported.” (*Id.* ¶ 83.) SPS allegedly breached its legal
7 duties to Rovai by its respective failures to accurately report her interest payments in
8 her 2011 and 2012 Forms 1098 and to correct the information reported after Rovai
9 complained. (*Id.* ¶¶ 13–16, 21, 84.) Rovai alleges that she has been damaged by
10 SPS’s negligence because of the IRS’s policy of rejecting a return claiming an amount
11 of interest that does not match the amount stated on a servicer-issued Form 1098. (*Id.*
12 ¶ 86.)

13 To state a negligence claim under California law, a plaintiff must allege: (1) a
14 legal duty of care owed by the defendant to her, (2) a breach of that duty, and (3)
15 proximate causation of that breach to (4) the plaintiff’s injury. *Merrill v. Navegar,*
16 *Inc.*, 28 P.3d 116, 123 (Cal. 2001); *see also Steinle v. City & Cty. of San Francisco,*
17 *230 F. Supp. 3d 994, 1019 (N.D. Cal. 2017).* “The threshold element of a cause of
18 action for negligence is the existence of a duty to use due care toward an interest of
19 another that enjoys legal protection against an unintentional invasion.” *Paz v. State*
20 *of California*, 994 P.2d 975, 981 (Cal. 2000). The existence of a duty is a question of
21 law to be resolved by a court on a case-by-case basis. *Id.*; *Alvarez v. BAC Home Loans*
22 *Servicing, L.P.*, 176 Cal. Rptr. 3d 304, 306 (Cal. Ct. App. 2014); *see also Flores v.*
23 *EMC Mortg. Co.*, 997 F. Supp. 2d 1088, 1113 (E.D. Cal. 2014) (“The existence of a
24 legal duty to use reasonable care in a particular factual situation is a question of law
25 for the court to decide.”). Both parties dispute extensively whether SPS owed any
26 duty to Rovai. Although SPS cursorily argues that there was no breach even if a duty
27 exists (ECF No. 66 at 25), that argument is best addressed on the merits because
28 Rovai’s allegations plainly plead a breach. Accordingly, the Court focuses solely on

1 whether a duty of care exists in this case.

2 In California, “as a general rule, a financial institution owes no duty of care to
3 a borrower when the institution’s involvement in the loan transaction does not exceed
4 the scope of its conventional role as a mere lender of money.”¹⁶ *Paz*, 994 P.2d at 981.
5 This rule applies to loan servicers as well.¹⁷ *Azzini v. Countrywide Home Loans*, No.
6 09-cv-787-DMS-CAB, 2009 WL 5218042, at *2 (S.D. Cal. Dec. 29, 2009); *Wong v.*
7

8
9 ¹⁶ This limit on the imposition of a duty of care on a mortgage provider or loan
10 servicer has particular force in negligence cases involving lending activities, such as
11 offering or modifying a loan. Federal courts have split on whether and when a duty
12 of care may exist in such cases. *See Hernandez v. Select Portfolio Servicing, Inc.*,
13 No. CV 15-01896 MMM (AJWx), 2015 WL 3914741, at *21–22 (C.D. Cal. June 25,
14 2015) (contrasting cases in which district courts in California have found a duty of
15 care for loan modification under California negligence law with those that have not).
16 But these cases turn on whether there is a *common law* duty regarding these general
17 loan activities. *See Colom v. Wells Home Mortgage, Inc.*, No. C-14-2410 MMC, 2014
18 WL 5361421, at *3 (N.D. Cal. Oct. 20, 2014) (dismissing loan modification
19 negligence because “[a] lender [does] not have a common law duty of care to offer,
20 consider, or approve a loan modification”). In the cases which find no duty, there is
21 a sound policy reason to do so. *See Casault v. Fannie Mae*, 915 F. Supp. 2d 1113,
22 1131 (C.D. Cal. 2012) (“[F]inancial institutions would be less likely to assist
23 borrowers with defaulted loans if the financial institution would be held to a higher
24 duty of care for exercising leniency.”). This case, however, concerns a *statutory*
25 reporting obligation placed on SPS. There is no suggestion that a duty of care
26 pertaining to that statutory obligation would make SPS less likely to report interest
27 payments, *i.e.* comply with its obligation, or less likely to engage in the underlying
28 lending and servicing activities.

23 ¹⁷ To challenge this general rule, Rovai asserts that California law recognizes
24 that “loan transactions between a mortgage finance company and the borrowers like
25 the plaintiff involve ‘more than the provision of a loan; they also include [the]
26 financial services [of managing the loan].’” (ECF No. 54 at 23–24 (quoting *Hernandez*
27 *v. Hilltop Fin. Mortg., Inc.*, 622 F. Supp. 2d 842 (N.D. Cal. 2007)).) Rovai’s reliance
28 on *Hernandez* is misplaced as the case considered whether the plaintiffs could
maintain a claim under the California Consumer Legal Remedies Act, Cal. Civ. Code
§§ 1770, *et seq.* The scope of statutory liability under the CLRA is not relevant to
whether a duty exists with respect to Section 6050H reporting.

1 *Am. Servicing Co., Inc.*, No. 2:09-CV-01506 FCD/DAD, 2009 WL 5113516, at *6
2 (E.D. Cal. Dec. 18, 2009). “Lenders and loan servicers in California do not ordinarily
3 owe borrowers or third parties any duties beyond those expressed in the loan
4 agreement.” *York v. Bank of Am.*, No. 14-cv-02471-RS, 2015 WL 3561723, at *10
5 (citing *Castaneda v. Saxon Mortg. Servs.*, 687 F. Supp. 2d 1191, 1198 (E.D. Cal.
6 2009)). However, “[w]hen considered in full context, the cases show the question is
7 not subject to black-and-white analysis, and not easily decided on the ‘general rule.’”
8 *Jolley v. Chase Home Finance, LLC*, 153 Cal. Rptr. 3d 546, 567 (Cal. Ct. App. 2013).

9 California courts apply a non-exhaustive six-factor test to determine “whether a
10 financial institution owes a duty of care to a borrower-client” even when the financial
11 institution has not exceeded its role as a mere lender. *See Nymark v. Heart Fed.*
12 *Savings & Loan Ass’n*, 283 Cal. Rptr. 53, 58 (Cal. Ct. App. 1991). A court “balanc[es]
13 various factors, including: (1) the extent to which the transaction was intended to
14 affect the plaintiff, (2) the foreseeability of harm to the plaintiff, (3) the degree of
15 certainty that the plaintiff suffered injury, (4) the closeness of the connection between
16 the defendant’s conduct and the injury suffered, (5) the moral blame attached to the
17 defendant’s conduct, and (6) the policy of preventing future harm.” *Id.* (applying six-
18 factor test set forth in *Biakanja v. Irving*, 320 P.2d 16 (Cal. 1958), to determine
19 whether financial institution owed a duty of care to borrower).¹⁸ Federal courts
20 routinely apply the *Biakanja* factors to determine whether a loan servicer owes a duty
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22 ¹⁸ Based on a misreading of this Court’s decision in *Ruvalcaba*, which involved
23 parties not in privity, SPS contends that the *Biakanja* factors apply “only” when
24 privity is absent. (ECF No. 66 at 23 (citing *Ruvalcaba v. Ocwen Loan Servicing,*
25 *LLC*, No. 15-CV-00744-BAS(DHB), 2017 WL 2985121 (S.D. Cal. July 13, 2017)).)
26 The *Biakanja* factors, however, apply even when the parties are in privity. *See*
27 *Nymark*, 283 Cal. Rptr. at 58 (applying *Biakanja* factors to borrower-client
28 relationship); *see also Kemp v. Wells Fargo Bank, N.A.*, No. 17-cv-01259-MEJ, 2017
WL 4805567, at *6 (N.D. Cal. Oct. 25, 2017) (“[C]ourts still apply the *Biakanja*
factors to determine whether a financial institution owes a duty of care to a borrower-
client, *even where the parties are in privity.*” (emphasis added) (citing cases)).

1 to a particular borrower plaintiff under the facts alleged. *See, e.g., Clinton v. Select*
2 *Portfolio Servicing, Inc.*, 225 F. Supp. 3d 1168, 1173–74 (E.D. Cal. 2016); *Gilmore*
3 *v. Wells Fargo Bank, N.A.*, 75 F. Supp. 3d 1255, 1266 (N.D. Cal. 2014); *Rockridge*
4 *Trust v. Wells Fargo Bank, N.A.*, 985 F. Supp. 2d 1110, 1160–61 (N.D. Cal. 2013).

5 To assess whether a duty exists, a court must first “identify[] the specific
6 conduct by [the defendant] which [the plaintiff] claims was negligent so to limit our
7 analysis ‘the specific action the plaintiff claims the particular [defendant] had a duty
8 to undertake in the particular case.’” *Jolley*, 153 Cal. Rptr. 3d at 568 (quoting *Vasquez*
9 *v. Residential Investments, Inc.*, 12 Cal. Rptr. 3d 846 (Cal. Ct. App. 2004)). The
10 allegations show that SPS allegedly failed (1) to accurately report the interest it
11 received from Rovai during the calendar year in accordance with Section 6050H and,
12 relatedly, (2) to correct any mistakes on the Form 1098 it provided “as soon as
13 possible after determining that a wrong amount had been reported.” (FAC ¶¶ 83–84.)

14 The Court addresses both issues.

15 **1. Alleged Duty of Care in Reporting**

16 Rovai argues that a duty exists because Section 6050H requires an interest
17 recipient to report interest payment information to the interest payor, as opposed to
18 just the IRS. (ECF No. 54 at 22.) She further argues that the *Biakanja* factors support
19 a duty because: (1) the transaction, *i.e.*, provision of a Form 1098 and calculation of
20 the amounts reported therein, was intended to affect her, (2) she has no input
21 whatsoever in how SPS reports interest in a Form 1098, (3) borrowers, tax preparers
22 and the IRS all rely on the Forms 1098, (4) there is a “dollar for dollar” connection
23 between the amount of misreported interest and her injury, (5) SPS has moral blame
24 as a “sophisticated financial institution whose very business it is to correctly service
25 loans,” and (6) the policy of preventing future harm favors her because SPS can
26 prevent the harm to Rovai by simply changing its reporting policy. (*Id.* at 24–25.)
27 For its part, SPS argues that “Plaintiff’s *Biakanja* argument fails upon examination of
28 the first factor: Section 6050H is not ‘intended to affect the plaintiff.’” (ECF No. 66

1 at 24.) SPS makes no meaningful argument regarding the remaining *Biakanja* factors,
2 but instead asserts that the lack of a federal right of action under Section 6050H
3 forecloses Rovai’s negligence claim. (*Id.* at 25.)

4 After completion of the parties’ briefing in this case, one district court
5 dismissed with prejudice a negligence claim concerning Section 6050H reporting.
6 Applying the *Biakanja* factors, the court determined that the defendant bank’s
7 issuance of a Form 1098 is “for its own benefit, to fulfill its own statutory
8 obligations.” *Neely v. JP Morgan Chase Bank, N.A.*, No. 16-cv-01924, ECF No. 72
9 at 7 (C.D. Cal. April 10, 2018). The court then determined that the foreseeability of
10 harm was “remote” because a taxpayer has an “independent duty to keep records of
11 his interest payments” under IRS Revenue Ruling 70-647, which attenuated the
12 relationship between the plaintiff’s injury and the alleged misreporting. *Id.* (citing
13 IRS Rev. Rul. 70-647, 1970-2 C.B. 38, 1970 WL 21200, at *2 (1970).) The court
14 further reasoned that “placing the burden of accurate reporting on Chase would negate
15 Neely’s independent duty.” *Id.* This Court respectfully departs from this reasoning.

16 Neither party disputes that Section 6050H imposes a statutory obligation on
17 SPS, as an interest recipient, to report interest payments it receives. That obligation
18 does not make SPS responsible for Rovai’s tax obligations, but it plainly requires SPS
19 to provide “correct information” in its reporting, even accepting that Rovai has her
20 own independent duties in respect of her tax obligations.¹⁹ While SPS emphasizes
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22 ¹⁹ The notion that Revenue Ruling 70-647 creates or recognizes an independent
23 duty for a taxpayer to keep track of loan payment records for tax purposes is not
24 entirely accurate. The ruling expressly qualified that “[b]ecause the lender’s records
25 do not indicate when and how much interest is actually paid by the individual for
26 purposes of deduction under section 163 of the Code,” the taxpayer had to keep his
27 own record of the loan. IRS Rev. Rul. 70-647, 1970-2 C.B. 38, 1970 WL 21200, at
28 *2 (1970). In this case, however, SPS does keep records that pertain to deduction of
the mortgage interest payments so that it can report those payments to the IRS and to
Rovai. Moreover, even accepting that a taxpayer has his or her own duties, the
allegation that the IRS rejects claims to an interest deduction higher than the amount

1 the subsection in Section 6050H which obligates it to report interest payments to the
2 IRS, a different subsection obligates SPS to report interest payments to payers, like
3 Rovai. *Contrast* 26 U.S.C. § 6050H(a) *with id.* § 6050H(d). That obligation is related
4 to, but not the same as SPS’s obligation to the IRS—and they are independently
5 subject to statutory penalties for the provision of “incorrect information.” 26 U.S.C.
6 § 6722(a)(2)(B) (imposing penalties for “inclusion of incorrect information” on a
7 “payee statement”); 26 U.S.C. § 6724(d)(2)(M) (defining “payee statement” to
8 include statements required by “section 6050H(d)”); 26 U.S.C. § 6721(a)(2)(B)
9 (imposing penalties for “inclusion of incorrect information” on a “payee statement”);
10 26 U.S.C. § 6724(d)(1)(B)(v).

11 More fundamentally, SPS’s statutory obligation to Rovai does not foreclose a
12 duty of care in how it discharges that obligation, but rather may properly serve as the
13 basis for a duty.²⁰ *See J’Aire Corp. v. Gregory*, 598 P.2d 60, 62 (1979) (“A duty of
14

15 reported in a servicer-provided Form 1098 prevents the Court from concluding that
16 placing a duty on SPS “negates” that of Rovai.

17 ²⁰ SPS’s reliance on *Giacometti v. Aula, LLC*, 114 Cal. Rptr. 3d 724, 729 (Cal.
18 Ct. App. 2010) to argue against a duty is inapposite. That case concerned whether
19 non-client plaintiffs could sue for professional negligence, a claim which California
20 law treats more restrictively to permit only “intended beneficiaries of a transaction
21 [to] recover.” *Giacometti*, 114 Cal. Rptr. 3d at 728 (quoting *Bily v. Arthur Young &*
22 *Co.*, 834 P.2d 745 (Cal. 1992). The *Giacometti* court dismissed the plaintiffs’
23 professional negligence claims because “in our case the restaurant’s intention in
24 hiring the accountants was not to benefit the employees but to fulfill a legal obligation
25 to furnish pay information to the IRS.”).

26 SPS relies on two additional cases to argue that no duty of care can exist with
27 respect to its provision of Forms 1098. Neither case supports this. For one, *Rumfelt*
28 did not find that there was no duty of care regarding W-2 reporting, but rather
involved a plaintiff who failed to plead any facts which would show a federal claim.
See Rumfelt v. Jazzie Pools, Inc., No. 1:11CV217 JCC TCB, 2011 WL 2144553, at
*4 (E.D. Va. May 31, 2011). The court expressly declined to address negligence
claims under state law. *Id.* at *8. Second, *Arvin* did not concern whether a duty of
care exists, but rather whether a private cause of action existed under federal law for

1 care *may arise through statute . . .*”); *Greystone Homes, Inc. v. Midtec, Inc.*, 86 Cal.
2 Rptr. 3d 196, 212 (Cal. Ct. App. 2008) (“[a] duty of care may arise through statute . .
3 .”). Indeed, “a statute may impose a duty where none existed at common law.”
4 *Sierra-Bay Federal Land Bank Ass’n v. Superior Court*, 277 Cal. Rptr. 753, 761 (Cal.
5 Ct. App. 1991) [hereinafter “*Sierra-Bay*”]. Several courts have determined that a duty
6 of care arises from federal statutory obligations to provide or disclose information—
7 even in the context of home mortgage lenders and servicers. *See Watson v. Bank of*
8 *Am., N.A.*, No. 16-cv-513-GPC-MDD, 2016 WL 3552061, at *14 (S.D. Cal. June 30,
9 2016) (concluding that “[p]laintiffs have sufficiently alleged that [defendant], as a
10 loan servicer, had a duty to exercise reasonable care in proceeding and reviewing and
11 responding to [Requests for Information] and [Notice of Error]” required under
12 RESPA); *Boessenecker v. JPMorgan Chase Bank*, No. 13-0491-C-MMC, 2014 WL
13 107063, at *1–2 (N.D. Cal. Jan. 10, 2014) (permitting negligence claim based on
14 defendant’s alleged failure to respond to two Qualified Written Requests (“QWRs”)
15 mandated by RESPA); *Osei v. Countrywide Home Loans*, 692 F. Supp. 2d 1240, 1250
16 (S.D. Cal. 2010) (plaintiff alleged a plausible failure by the defendant to make
17 required disclosures under RESPA and determining that “[defendant] had a duty of
18 care with regard to RESPA disclosures”); *Baldain v. Am. Home Mortg. Servicing,*
19 *Inc.*, No. CIV. S-09-0931-LKK-GGH, 2010 WL 56143, at *6 (E.D. Cal. Jan. 5, 2010)
20 (a defendant’s failure to make disclosures required by Truth in Lending Act “support
21 finding a duty of care as to these disclosures”); *Champlie v. BAC Home Loans*
22 *Servicing, LP*, 706 F. Supp. 2d 1029, 1061 (E.D. Cal. 2009) (concluding that duty of
23 care existed based on lender’s failure to make disclosures as required by the Truth in
24 Lending Act). This Court sees no fundamental difference between these cases and

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26
27 the alleged misreporting there. *Arvin v. Go Go Inv. Club*, No. C 96-3264 FMS, 1996
28 WL 708589, at *4 (N.D. Cal. Dec. 5, 1996), *aff’d*, 129 F.3d 124 (9th Cir. 1997). The
case is inapposite in light of the Court’s dismissal of a claim under Section 6050H.

1 that of Rovai’s case because Section 6050H requires an interest recipient to report
2 interest payments to Rovai.

3 Rovai’s allegations otherwise support a duty of care under the *Biakanja* factors.
4 Consistent with the Court’s determination that Rovai has standing to pursue her
5 claims, the allegations show that her injury was foreseeable and sufficiently closely
6 connected to SPS’s alleged failure to account for deferred interest. *See Rovai v. Select*
7 *Portfolio Servicing, Inc.*, No. 14-cv-1738-BAS-WVG, 2017 WL 4700080, at *6–7
8 (S.D. Cal. Oct. 18, 2017). The Court does not find that SPS’s conduct is particularly
9 morally blameworthy insofar as it concerns SPS’s initial provision of Forms 1098.
10 However, the allegations show that the injury Rovai alleges—which assumes that the
11 IRS rejects attempts by taxpayers to claim a higher deduction than the amount
12 reported on a Form 1098—could easily be prevented by SPS merely reporting
13 deferred interest. Accordingly, Rovai’s allegations are sufficient to show a duty of
14 care at the pleading stage.

15 **2. Alleged Duty to Correct Reporting Mistakes**

16 Rovai also alleges that SPS had “a duty to correct any mistakes on Forms 1098
17 as soon as possible after determining that a wrong amount had been reported.” (FAC
18 ¶ 83.) This duty is related to the duty of care concerning SPS’s initial Section 6050H
19 reporting, but it separately arises from how SPS allegedly investigated and responded
20 to Rovai’s complaint. SPS makes no argument that a duty of care cannot arise from
21 this conduct. (ECF No. 66 at 22–25 (not addressing the issue).)

22 Rovai alleges that she brought to SPS’s attention its alleged failure to report
23 deferred interest payments in her 2011 and 2012 Forms 1098 and requested revised
24 Forms 1098. (FAC ¶ 21.) SPS stated that it would look into the matter. (*Id.*) SPS
25 contacted Rovai by phone to reject her complaint and to inform her that it would not
26 change its Form 1098 reporting. (*Id.*) There is no suggestion that SPS contended that
27 deferred interest is not deductible or that it could not report deferred interest amounts
28 in a Form 1098. Rovai alleges that in fact another mortgage lender, Wells Fargo

1 Bank, N.A., “credits payments of previously deferred mortgage interest on the Forms
2 1098[] it issues to its borrowers.” (*Id.* ¶ 15, Ex. C.) She also alleges that Bank of
3 America, SPS’s predecessor to her loan, also “now properly includes payments of
4 deferred interest on the Forms 1098 it issues.” (*Id.* ¶ 15.)

5 Applying the *Biakanja* factors to these allegations, the Court finds that Rovai
6 has adequately alleged a separate duty. First, SPS’s investigation of Rovai’s
7 complaint and response was intended to affect her because it was expressly directed
8 to her and impacted whether she could amend her tax returns. *See, e.g., Dougherty v.*
9 *Bank of Am., N.A.*, 177 F. Supp. 3d 1230, 1258 (E.D. Cal. 2016) (defendant bank’s
10 and loan servicer’s efforts to assist plaintiff were intended to affect plaintiff because
11 the result of those efforts would affect plaintiff).

12 Second, although Rovai expressly told SPS the basis for her complaint, SPS
13 refused to provide her with a revised Form 1098. Due to SPS’s refusal, Rovai alleges
14 that she has been unable to correctly state her taxes or seek a higher interest deduction.
15 (FAC ¶ 26.) This alleged conduct shows a high degree of certainty that Rovai suffered
16 harm that was foreseeable and closely connected with SPS’s conduct. *See, e.g.,*
17 *Gerbery v. Wells Fargo Bank, N.A.*, No. 13-CV-614-MMA(DHB), 2013 WL
18 3946065, at *12 (S.D. Cal. July 31, 2013); *see also Powell v. Wells Fargo Home*
19 *Mortg.*, No. 14-cv-04248-MEJ, 2017 WL 840346, at *9 (N.D. Cal. Mar. 3, 2017)
20 (defendant bank had a duty of care based on plaintiff’s allegations that defendant
21 mishandled his loan modification); *Robinson v. Bank of Am.*, No. 12-CV-00494-
22 RMW, 2012 WL 1932842, at *7 (N.D. Cal. May 29, 2012) (denying motion to
23 dismiss negligence claim when, *inter alia*, plaintiff alleged that defendant bank
24 engaged in contradictory and somewhat misleading communications with plaintiff).
25 Accordingly, the Court concludes that the second through fourth *Biakanja* factors
26 weigh in favor of a duty.

27 SPS’s moral blame is also greater with respect to Rovai’s allegations on this
28 issue given its role. SPS purchased Rovai’s loan from a different servicer, services

1 her loan, undertook an investigation into her complaint, and, based on the allegations,
2 had the discretion regarding whether to change its Form 1098 reporting. *See Gerbery*,
3 2013 WL 3946065, at *12. Rovai’s allegations also show that other mortgage
4 services report deferred interest payments on Forms 1098, which calls into question
5 SPS’s refusal to similarly report deferred interest payments. The policy of preventing
6 future harm is particularly compelling. Rovai’s allegations show that borrowers who
7 have deferred interest and whose loans SPS services face the risk of future harm, even
8 when they expressly inform SPS regarding its lack of reporting deferred interest. At
9 oral argument, it became clear that some loan servicers and banks do in fact report
10 deferred interest, even in the absence of clear guidance from the IRS about whether
11 and when to do so. In this context, Rovai’s allegations counsel that the policy of
12 preventing future harm points toward a duty. Accordingly, the Court finds that the
13 *Biakanja* factors support finding a duty of care on this conduct.

14 **F. The Request for Declaratory Relief is Subject to Dismissal**

15 Rovai’s fourth cause of action is for a declaratory judgment to “resolve the
16 issue as to whether SPS is correctly reporting Class Members’ mortgage interest
17 payments on Form[s] 1098[] and whether SPS should be required to provide corrected
18 [Forms 1098] to the Class Members for all years in which its policies did not conform
19 to law.” (FAC ¶ 67.) SPS contends that the Declaratory Judgment Act and the Anti-
20 Injunction Act bar Rovai’s claim for declaratory relief. (ECF No. 66 at 8–9.) The
21 Court agrees that the claim must be dismissed to the extent it seeks a declaration
22 regarding the lawfulness of SPS’s Form 1098 reporting under Section 6050H and its
23 implementing regulations.

24 The Declaratory Judgment Act provides that declaratory relief is not available
25 in a case within a court’s jurisdiction “*with respect to Federal taxes* other than actions
26 brought under section 7428 of the Internal Revenue Code of 1986 . . .” 28 U.S.C. §
27 2201(a) (emphasis added). The Anti-Injunction Act in turns provides that subject to
28 certain exceptions, “no suit for the purpose of restraining the assessment or collection

1 of any tax shall be maintained in any court by a person . . .” 26 U.S.C. § 7421(a).
2 “The purpose of the federal tax exception to the Declaratory Judgment Act is to
3 protect the government’s ability to assess and collect taxes free from pre-enforcement
4 judicial interference, and to require that disputes be resolved in a suit for refund.”
5 *California v. Regan*, 641 F.2d 721, 722 (9th Cir. 1981). “The federal tax exception
6 of [the Declaratory Judgment Act] is ‘at least as broad as the Anti-Injunction Act.’”
7 *Id.* (citing *Bob Jones Univ. v. Simon*, 416 U.S. 725, 732 n.7 (1974)); *Daines v. Alcatel*,
8 *S.A.*, 105 F. Supp. 2d 1153, 1158 (E.D. Wash. 2000) (“[A]lthough the Declaratory
9 Judgment Act exception would appear to prohibit a wider range of court action than
10 the Anti-Injunction Act, the Declaratory Judgment Act is read to be coextensive with
11 the Anti-Injunction Act [T]ogether, [they] prohibit only injunctive relief which
12 would restrain the assessment or collection of federal taxes.”). There are only two
13 exceptions to the Declaratory Judgment Act’s bar on declaratory relief: (1) when the
14 government could under no circumstances ultimately prevail and where the
15 prerequisites for equity jurisdiction are met and (2) an aggrieved party has no access
16 at all to judicial review. *Id.* at 723 (citing, *inter alia*, *Bob Jones Univ.*, 416 U.S. at
17 742, 746).

18 The Court acknowledges that unlike the plaintiffs in *Regan* and *Daines*, Rovai
19 does not seek to exempt SPS from filing a Form 1098, nor to withdraw forms already
20 provided to the IRS, but rather she focuses on the accuracy of information reported in
21 the forms. *See Regan*, 641 F.2d at 722 (the State of California sought declaratory and
22 injunctive relief from the requirement that it file an annual information return with
23 the IRS pursuant to ERISA provision governing employee pension benefit plans);
24 *Daines*, 105 F. Supp. 2d at 1154 (plaintiff sought a declaratory judgment that
25 defendants should not have issued certain Form 1099s and an order directing
26 defendants to rescind the forms).

27 Yet the possibility that the issuance of a declaratory judgment that SPS’s Form
28 1098 reporting was and is wrongful under Section 6050H, as a matter of law, may

1 have some impact on the IRS’s discretion regarding what an interest recipient must
2 report to comply with Section 6050H and the IRS’s implementing regulations. Rovai
3 does not assert that any exception to the Declaratory Judgment Act’s prohibitions
4 applies. The possibility of interference thus counsels that the relief Rovai seeks is
5 inappropriate under the Declaratory Judgment Act. *See Daines*, 105 F. Supp. 2d at
6 1154; *see also Neely v. JP Morgan Chase Bank, N.A.*, No. 16-cv-01924, ECF No. 72
7 at 7–8 (C.D. Cal. April 10, 2018). The Court concludes that, as pleaded, the
8 declaratory relief Rovai seeks turns on a controversy “with respect to federal taxes
9 within the meaning of the Declaratory Judgment Act.” *Regan*, 641 F.2d at 722; *see*
10 *also Neely v. JP Morgan Chase Bank, N.A.*, No. 16-cv-01924, ECF No. 72 at 7–8
11 (C.D. Cal. April 10, 2018) (dismissing claim for declaratory relief under the
12 Declaratory Judgment Act with respect to relief similar to what Rovai requests).
13 Accordingly, the Court dismisses Rovai’s claim for declaratory relief with prejudice
14 insofar as it concerns (1) a declaration that SPS’s Form 1098 reporting is wrongful
15 under Section 6050H and relatedly (2) an order requiring SPS to issue revised Forms
16 1098 that account for deferred interest as part of interest paid in order to comply with
17 Section 6050H.

18 The Court, however, does not find that the Declaratory Judgment Act or the
19 Anti-Injunction Act otherwise preclude any declaratory or injunctive relief the Court
20 could order in this case.²¹ As the Court has previously explained, while this case
21

22 ²¹ Moreover, the Declaratory Judgment Act and the Anti-Injunction Act, which
23 concern the power of a federal court to order certain relief, do not appear to limit what
24 SPS can *voluntarily* agree to as a private party. For example, SPS could voluntarily
25 agree to report deferred interest payments in the Forms 1098 it provides to the IRS
26 and individuals like Rovai. In fact, one district court approved a settlement agreement
27 in which a defendant bank “agreed to issue amended Forms 1098 to individuals for
28 tax years 2010–2013” and “to report deferred-interest payments on Forms 1098 going
forward.” *Horn v. Bank of Am., N.A.*, No. 3:12 cv-1718-GPC-BLM, 2014 WL
1455917, at *4 (S.D. Cal. Apr. 14, 2014). There has been no suggestion that the IRS
rejected these forms or that the inclusion of deferred interest payments was unlawful.

1 undoubtedly is informed by the federal tax scheme, “Rovai is suing SPS for its
2 completely separate actions and omissions, which resulted in negative tax
3 consequences.” *Rovai*, 2017 WL 4700080, at *8 (citation and internal quotation
4 omitted). Declaratory relief which focuses on SPS’s conduct and does not interfere
5 with the IRS’s tax determinations could properly proceed.

6 For example, this Court could declare SPS’s investigation of Rovai’s complaint
7 regarding deferred interest payments and subsequent refusal to provide supplemental
8 information to have been negligent. Relatedly, the Court could properly order SPS to
9 provide Rovai and similar individuals with supplemental information regarding
10 deferred interest payments. The Court could also properly order SPS to provide
11 information to the IRS regarding deferred interest, identified *separately* from the
12 payments that no one doubts must be reported on a Form 1098 to satisfy Section
13 6050H and its implementing regulations. The provision of supplemental information
14 on deferred interest would not mandate that such payments must be treated as
15 deductible by the IRS, but it would provide information of which the IRS could take
16 notice to make its own determinations—particularly as it decides how to treat deferred
17 interest payments for the purposes of the home mortgage interest deduction.²² The
18 FAC, however, does not request these forms of declaratory relief. Because Rovai
19 may be able to seek other forms of declaratory relief, the Court grants her leave to
20 amend to clarify the declaratory relief she seeks.

21 **G. The Injunctive Relief Claim Is Improper**

22 Lastly, SPS argues that Rovai’s fifth cause of action, entitled “preliminary and
23 permanent injunction,” should be dismissed because injunctive relief is not a separate
24

25 ²² There is an anecdotal basis to believe that the IRS treats deferred interest
26 payments on a home mortgage loan to be deductible in certain circumstances. *See,*
27 *e.g., Strugala*, 2017 WL 3838439, at *2 (observing that IRS provided refund to a
28 taxpayer who amended her tax return to report a higher amount of deferred interest
paid to defendant bank).

1 cause of action. (ECF No. 66 at 20.) The Court agrees. “Injunctive relief, like
2 damages, is a remedy requested by the parties, not a separate cause of action.” *Cox*
3 *Commc’ns. PCS, L.P. v. City of San Marcos*, 204 F. Supp. 2d 1272, 1282 (S.D. Cal.
4 2002) (citing Black’s Law Dictionary 201 (1979)); *see also Rockridge Trust v. Wells*
5 *Fargo, N.A.*, 985 F. Supp. 2d 1110, 1167 (N.D. Cal. 2013) (same); *Mehta v. Wells*
6 *Fargo Bank, N.A.*, 737 F. Supp. 2d 1185, 1205 (S.D. Cal. 2010) (same). Accordingly,
7 the Court dismisses Rovai’s fifth cause of action for injunctive relief.

8 **IV. CONCLUSION & ORDER**

9 For the foregoing reasons, the Court **HEREBY ORDERS** that:

10 1. The Court **DISMISSES WITH PREJUDICE** Rovai’s claims for
11 breach of contract (Count 1); breach of the implied covenant of good faith and fair
12 dealing (Count 2); a UCL claim under the unlawful and fraudulent prongs (Count 3);
13 the declaratory judgment request as pleaded (Count 4); and fraud (Count 6).


14 2. The Court **DISMISSES WITHOUT PREJUDICE** Rovai’s claim for a
15 preliminary and permanent injunction (Count 5).

16 3. The Court **SUSTAINS** Rovai’s UCL unfair prong claim (Count 3) and
17 negligence claim (Count 7).

18 4. Rovai is **GRANTED LEAVE TO AMEND** the First Amended
19 Complaint consistent with this Order. Rovai may file a Second Amended Complaint
20 **no later than July 24, 2018**. Failure to file an amended complaint by this date will
21 result in this case proceeding only as to those claims not dismissed by this Order. Any
22 amended pleadings should comply with Local Rule 15.1, by providing the Court with
23 a version of the amended pleadings showing how it differs from the previous
24 pleadings. *See* S.D. Cal. Civ. L.R. 15.1. All claims dismissed by this Order and
25 previously dismissed claims must **not** be asserted in the Second Amended Complaint.

26 **IT IS SO ORDERED.**

27 **DATED: June 27, 2018**

28 
Hon. Cynthia Bashant
United States District Judge