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8 UNITED STATES DISTRICT COURT  
9 SOUTHERN DISTRICT OF CALIFORNIA  
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11 JULIO MAYEN,

12 Plaintiff,

13 v.

14 NEW PENN FINANCIAL, LLC dba  
15 SHELLPOINT MORTGAGE  
16 SERVICING,

17 Defendants.  
18  
19

Case No.: 17-CV-50 JLS (MDD)

**ORDER: (1) GRANTING  
DEFENDANT’S MOTION TO  
DISMISS; AND  
(2) GRANTING IN PART AND  
DENYING IN PART DEFENDANT’S  
REQUEST FOR JUDICIAL NOTICE**

(ECF Nos. 6, 6-2)

20 Presently before the Court is Defendant New Penn Financial, LLC’s Motion to  
21 Dismiss Plaintiff’s Complaint or for a More Definite Statement, (“MTD,” ECF No. 6-1).  
22 Also before the Court are Plaintiff Julio Mayen’s Response in Opposition and Objection  
23 to, (“Opp’n,” ECF No. 7), and Defendant’s Reply in Support of, (“Reply,” ECF No. 8),  
24 Defendant’s MTD, as well as Defendants’ Request for Judicial Notice in Support of Motion  
25 to Dismiss, (“RJN,” ECF No. 9-2). The Court vacated the hearing on the motion and took  
26 the matter under submission pursuant to Civil Local Rule 7.1(d)(1). (ECF No. 9.) After  
27 considering the parties’ arguments and the law, the Court **GRANTS IN PART** and  
28 **DENIES IN PART** Defendant’s RJN and **GRANTS** Defendant’s MTD.

1 **BACKGROUND**

2 On December 27, 2004, Plaintiff Julio Mayen purchased the residential property  
3 located at 15335 Castle Peak Lane, Jamul, CA 91935 (the “Property”) with a \$1,088,000  
4 loan, secured by a deed of trust on the Property, from Countrywide Home Loans, Inc.  
5 (Compl. ¶ 18, ECF No. 1.) Plaintiff “allegedly defaulted on the loan” on March 1, 2009.  
6 (*Id.* ¶ 19.) On December 24, 2013, Plaintiff alleges that Resurgent Capital Services L.P.  
7 (“Resurgent”) “sent Plaintiff a letter stating they have acquired the servicing rights of  
8 Plaintiffs [sic] defaulted loan.” (*Id.* ¶ 20.) In response, Plaintiff claims he “sent Resurgent  
9 a debt validation letter disputing the amount and validity of the debt” on January 31, 2014.  
10 (*Id.* ¶ 21.) Shortly thereafter, Plaintiff alleges he received “a notice from Resurgent and  
11 Shellpoint transferring servicing rights to Shellpoint” on February 14, 2014, (*id.* ¶ 22), and  
12 in response, Plaintiff claims he “sent Shellpoint a debt validation letter disputing the  
13 amount and validity of the debt” on March 31, 2014, (*id.* ¶ 23).

14 Plaintiff further alleges that in response to Plaintiff’s letters disputing his debt,  
15 “Shellpoint has provided documents as if Plaintiff has requested a Qualified Written  
16 Request (QWR) instead of account-level documents substantiating the amount and validity  
17 of the debt,” and that “[t]o this date, Defendant has never validated or verified the alleged  
18 debt.” (*Id.* ¶ 24.) In addition, Plaintiff alleges that “Defendant, for the past 12 months, has  
19 sent Plaintiff six demands for payment without providing any account-level documentation  
20 substantiating the amount of the debt.” (*Id.* ¶ 25.) Finally, Plaintiff alleges that  
21 “Defendant’s correspondence regarding debt amounts due are very inconsistent and  
22 confusing.” (*Id.* ¶ 26.)

23 Plaintiff filed a complaint against Defendant on January 11, 2017, alleging causes  
24 of action under the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, *et seq.*  
25 (“FDCPA”) and the Rosenthal Fair Debt Collection Practices Act, California Civil Code  
26 section 1788, *et seq.* (“RFDCPA”). (*See generally* Compl.) Plaintiff brings three claims  
27 against Defendant based on these allegations: (1) Defendant’s continued collection activity  
28 of a disputed debt violates FDCPA Section 1692g(b); (2) Defendant’s false representation

1 of the character and amount of Plaintiff's debt violates FDCPA Section 1692e(2)A; and  
2 (3) Defendant's violations of the FDCPA constitute violations of the RFDCPA. (*See*  
3 *generally id.*) Plaintiff seeks statutory and actual damages, attorney's fees, costs, and  
4 injunctive relief. (*Id.* ¶¶ 29, 31.) On March 17, 2017, Defendant moved to dismiss  
5 Plaintiff's Complaint or for a more definite statement. (ECF No. 6.)

### 6 LEGAL STANDARD

7 Federal Rule of Civil Procedure 12(b)(6) permits a party to raise by motion the  
8 defense that the complaint "fail[s] to state a claim upon which relief can be granted,"  
9 generally referred to as a motion to dismiss. The Court evaluates whether a complaint states  
10 a cognizable legal theory and sufficient facts in light of Federal Rule of Civil Procedure  
11 8(a), which requires a "short and plain statement of the claim showing that the pleader is  
12 entitled to relief." Although Rule 8 "does not require 'detailed factual allegations,' . . . it  
13 [does] demand more than an unadorned, the-defendant-unlawfully-harmed-me  
14 accusation." *Ashcroft v. Iqbal*, 556 U.S. 662, 678 (2009) (quoting *Bell Atl. Corp. v.*  
15 *Twombly*, 550 U.S. 544, 555 (2007)). In other words, "a plaintiff's obligation to provide  
16 the 'grounds' of his 'entitle[ment] to relief' requires more than labels and conclusions, and  
17 a formulaic recitation of the elements of a cause of action will not do." *Twombly*, 550 U.S.  
18 at 555 (citing *Papasan v. Allain*, 478 U.S. 265, 286 (1986)). A complaint will not suffice  
19 "if it tenders 'naked assertion[s]' devoid of 'further factual enhancement.'" *Iqbal*, 556 U.S.  
20 at 677 (citing *Twombly*, 550 U.S. at 557).

21 In order to survive a motion to dismiss, "a complaint must contain sufficient factual  
22 matter, accepted as true, to 'state a claim to relief that is plausible on its face.'" *Id.* (quoting  
23 *Twombly*, 550 U.S. at 570); *see also* Fed. R. Civ. P. 12(b)(6). A claim is facially plausible  
24 when the facts pled "allow the court to draw the reasonable inference that the defendant is  
25 liable for the misconduct alleged." *Iqbal*, 556 U.S. at 677 (citing *Twombly*, 550 U.S. at  
26 556). That is not to say that the claim must be probable, but there must be "more than a  
27 sheer possibility that a defendant has acted unlawfully." *Id.* Facts "'merely consistent with'  
28 a defendant's liability" fall short of a plausible entitlement to relief. *Id.* (quoting *Twombly*,

1 550 U.S. at 557). Further, the Court need not accept as true “legal conclusions” contained  
2 in the complaint. *Id.* This review requires context-specific analysis involving the Court’s  
3 “judicial experience and common sense.” *Id.* at 678 (citation omitted). “[W]here the well-  
4 pleaded facts do not permit the court to infer more than the mere possibility of misconduct,  
5 the complaint has alleged—but it has not ‘show[n]’—‘that the pleader is entitled to relief.’”  
6 *Id.*

7 Because this case comes before the Court on a motion to dismiss, the Court must  
8 accept as true all material allegations in the complaint, and must construe the complaint  
9 and all reasonable inferences drawn therefrom in the light most favorable to Plaintiff. *See*  
10 *Thompson v. Davis*, 295 F.3d 890, 895 (9th Cir. 2002). When a plaintiff appears pro se, the  
11 court must be careful to construe the pleadings liberally and to afford the plaintiff any  
12 benefit of the doubt. *See Erickson v. Pardus*, 551 U.S. 89, 94 (2007); *Thompson*, 295 F.3d  
13 at 895. Where a complaint does not survive 12(b)(6) analysis, the Court will grant leave to  
14 amend unless it determines that no modified contention “consistent with the challenged  
15 pleading . . . [will] cure the deficiency.” *DeSoto v. Yellow Freight Sys., Inc.*, 957 F.2d 655,  
16 658 (9th Cir. 1992) (quoting *Schriber Distrib. Co. v. Serv-Well Furniture Co.*, 806 F.2d  
17 1393, 1401 (9th Cir. 1986)). Furthermore, “before dismissing a pro se complaint the district  
18 court must provide the litigant with notice of the deficiencies in his complaint in order to  
19 ensure that the litigant uses the opportunity to amend effectively.” *Ferdick v. Bonzelet*, 963  
20 F.2d 1258, 1261 (9th Cir. 1992).

## 21 ANALYSIS

### 22 I. Request for Judicial Notice

23 Defendant’s Motion to Dismiss is accompanied by a Request for Judicial Notice.  
24 (*See generally* RJN.) Although within the context of a motion to dismiss under Federal  
25 Rule of Civil Procedure 12(b)(6), a Court generally may not consider matters outside of  
26 the pleadings, *see* Fed. R. Civ. P. 12(d), it is nonetheless “appropriate for the Court to take  
27 notice of ‘relevant facts obtained from the public record . . . .’ ” *See Papasan*, 478 U.S. at  
28 298; *see also Harris v. Cty. of Orange*, 682 F.3d 1126, 1132–33 (9th Cir. 2012) (noting

1 that a court may “take judicial notice of undisputed matters of public record” and that  
2 “documents not attached to a complaint may be considered if no party questions their  
3 authenticity and the complaint relies on those documents” (citing *Lee v. City of L.A.*, 250  
4 F.3d 668, 688, 689 (9th Cir. 2001))).

5 Defendant moves the Court to take judicial notice of fourteen exhibits in support of  
6 its motion: (1) the Deed of Trust recorded on December 30, 2004 in the Official Records  
7 of the County Recorder’s Office of San Diego County, California; (2) the Assignment of  
8 Deed of Trust recorded on June 13, 2011 in the Official Records of the County Recorder’s  
9 Office of San Diego County, California; (3) the Notice of Default and Election to Sell under  
10 Deed of Trust recorded on February 29, 2016 in the Official Records of the County  
11 Recorder’s Office of San Diego County, California; (4) the Notice of Trustee’s Sale  
12 recorded on June 27, 2016 in the Official Records of the County Recorder’s Office of San  
13 Diego County, California; (5) the Electronic Docket from Case No. 13-01660-LT13,  
14 United States Bankruptcy Court for the Southern District of California; (6) the Voluntary  
15 Petition for Individuals Filings for Bankruptcy filed by Plaintiff on February 21, 2013 in  
16 Case No. 13-01660-LT13, United States Bankruptcy Court for the Southern District of  
17 California; (7) the Balance of Schedules, Statements, and/or Chapter 13 Plan filed by  
18 Plaintiff on March 22, 2013 in Case No. 13-01660-LT13, United States Bankruptcy Court  
19 for the Southern District of California; (8) the Electronic Docket from Case No. 16-05104-  
20 LT13, United States Bankruptcy Court for the Southern District of California; (9) the  
21 Voluntary Petition for Individuals Filings for Bankruptcy filed by Plaintiff on August 22,  
22 2016 in Case No. 16-05104-LT13, United States Bankruptcy Court for the Southern  
23 District of California; (10) the Balance of Schedules, Statements, and/or Chapter 13 Plan  
24 filed by Plaintiff on September 20, 2016 in Case No. 16-05104-LT13, United States  
25 Bankruptcy Court for the Southern District of California; (11) the Electronic Docket from  
26 Case No. 16-07181-LT13, United States Bankruptcy Court for the Southern District of  
27 California; (12) the Voluntary Petition for Individuals Filings for Bankruptcy filed by  
28 Plaintiff on November 28, 2016 in Case No. 16-07181-LT13, United States Bankruptcy

1 Court for the Southern District of California; (13) the Balance of Schedules, Statements,  
2 and/or Chapter 13 Plan filed by Plaintiff on January 4, 2017 in Case No. 16-07181-LT13,  
3 United States Bankruptcy Court for the Southern District of California; and (14) the Notice  
4 of Entry of Order Dismissing Case and Vacating All Automatic Stays and Injunctions  
5 issued on March 9, 2017 in Case No. 16-07181-LT13, United States Bankruptcy Court for  
6 the Southern District of California. (*See generally* RJN.)

7 Plaintiff opposes all documents filed by Defendant for “trying to make this case  
8 about [Plaintiff’s] alleged debt.” (Opp’n 6.<sup>1</sup>) Plaintiff further argues that the exhibits filed  
9 by Defendant “are irrelevant in this case for the simple reason that this case is about the  
10 **conduct** of Shellpoint as they attempted to collect an alleged debt” and that “[t]his is a very  
11 straight forward claim for violations of the FDCPA and the Rosenthal Act resulting from  
12 Shellpoint’s conduct and has nothing to do with any alleged debt.” (*Id.* (emphasis in  
13 original).) However, Plaintiff does not question the authenticity of Defendant’s Exhibits 1  
14 and 3<sup>2</sup> and the documents are objectively verifiable. *See* Fed. R. Evid. 201(b). Given the  
15 foregoing, and because Defendant’s argument that Plaintiff’s failure to allege facts  
16 supporting claims under the FDCPA and RFDCPA has the potential to dispose of all of  
17 Plaintiff’s causes of action, the Court find Exhibits 1 and 3 are validly judicially noticed.

18 Accordingly, the Court **GRANTS IN PART** and **DENIES IN PART** Defendant’s  
19 RJN.

## 20 **II. Motion to Dismiss**

21 Defendant moves to dismiss Plaintiff’s FDCPA and RFDCPA claims on multiple  
22 grounds: (1) judicial estoppel from Plaintiff’s three prior bankruptcies bars Plaintiff from  
23 bringing this entire action; (2) Plaintiff fails to allege facts supporting claims under the  
24 FDCPA or RFDCPA; and (3) Plaintiff fails to include a necessary and indispensable  
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26 <sup>1</sup> Pin citations to docketed material refer to the CM/ECF numbers electronically stamped at the top of each  
27 page.

28 <sup>2</sup> Because the Court does not need to consider Exhibits 2 or 4–14 to rule on Defendant’s MTD, *infra*  
Sections II.A–B, the Court does not grant judicial notice to Exhibits 2 or 4–14.

1 party—co-borrower, Sarah A. Mayen. (*See generally* Defendant’s Memorandum of Points  
2 and Authorities to Its Motion to Dismiss or for a More Definite Statement (“MTD”), ECF  
3 No. 6-1.) Alternatively, Defendant requests that Plaintiff provide a more definite statement.  
4 (*Id.*) However, before the Court can determine whether judicial estoppel bars this entire  
5 action, the Court must first determine whether Plaintiff’s allegations support a cause of  
6 action under the FDCPA or RFDCPA. If Plaintiff is unable to allege sufficient facts  
7 supporting the plausibility of his claims that Defendant violated the FDCPA or RFDCPA,  
8 then Plaintiff never had a claim to disclose during Plaintiff’s bankruptcy proceedings.

9 ***A. Whether Plaintiff Failed to State a Claim for Violation of the FDCPA***

10 Defendant argues that it does not qualify as a debt collector under the FDCPA  
11 because Plaintiff “has not alleged Shellpoint began servicing his loan after he had already  
12 defaulted” and “[a]s the complaint currently stands, it is altogether unclear what the status  
13 of the loan was at the time of service transfer to Shellpoint.” (MTD 4–5.) Defendant further  
14 argues that Plaintiff’s claim “fails because his loan obligation serviced by Shellpoint is not  
15 a ‘consumer debt’ for FDCPA purposes” and even if Plaintiff’s mortgage loan did qualify  
16 as a consumer debt under the FDCPA, “the complaint does not contain a single specific  
17 fact connecting Shellpoint’s conduct to any FDCPA prohibition.” (*Id.* at 5.) In response,  
18 Plaintiff argues that Defendant qualifies as a debt collector under the FDCPA because “the  
19 alleged default date of the alleged loan was March 1, 2009 which was at least four and a  
20 half years prior to” Plaintiff receiving the February 14, 2014 “notice from  
21 Resurgent/Shellpoint transferring servicing rights to Shellpoint.” (Opp’n 12.) And  
22 therefore, Plaintiff argues, Defendant’s failure to respond to Plaintiff’s March 31, 2014  
23 “debt [v]alidation letter disputing the amount and validity of the debt” and Defendant’s  
24 “six different demands for payment without providing any account-level documentation  
25 substantiating the amount of the alleged debt” constitute “continued collection activity of  
26 a disputed debt making this lawsuit ripe and proper for this claim.” (*Id.* at 13.)

27 Congress enacted the FDCPA “to eliminate abusive debt collection practices by debt  
28 collectors, to insure that those debt collectors who refrain from using abusive debt

1 collection practices are not competitively disadvantaged, and to promote consistent State  
2 action to protect consumers against debt collection abuses.” 15 U.S.C. § 1692(e). The  
3 FDCPA “regulates the conduct of debt collectors, imposing affirmative obligations and  
4 broadly prohibiting abusive practices.” *Gonzales v. Arrow Financial Servs., LLC*, 660 F.3d  
5 1055, 1060–61 (9th Cir. 2011). To state a claim under the FDCPA, a plaintiff must show:  
6 (1) that he is a consumer; (2) that the debt arises out of a transaction entered into for  
7 personal, family, or household purposes; (3) that the defendant qualifies as a debt collector  
8 under 15 U.S.C. § 1692a(6); and (4) that the defendant violated one of the provisions of  
9 the FDCPA. *Freeman v. ABC Legal Servs., Inc.*, 827 F. Supp. 2d 1065, 1071 (N.D. Cal.  
10 2011). Because Plaintiff’s debt originates from his obligation to pay for property he  
11 purchased for personal use, only the third and fourth prongs are at issue here.

12 (1) *Whether Defendant Qualifies as a Debt Collector*

13 Under the FDCPA, “[t]he term ‘debt collector’ means any person who . . . [is] in any  
14 business the principal purpose of which is the collection of any debts, or who regularly  
15 collects or attempts to collect, directly or indirectly, debts owed or due or asserted to be  
16 owed or due another.” 15 U.S.C. § 1692a(6). Section 1692a(6)(F)(iii) of the FDCPA  
17 exempts—among other entities—“a mortgage servicing company, or any assignee of the  
18 debt, so long as the debt was not in default at the time it was assigned.” *Nool v. HomeQ*  
19 *Servicing*, 653 F. Supp. 2d 1047, 1053 (E.D. Cal. 2009) (quoting *Perry v. Stewart Title*  
20 *Co.*, 756 F.2d 1197, 1208 (5th Cir. 1985)); *see also De Dios v. Int’l Realty & Invs.*, 641  
21 F.3d 1071, 1075 n.3 (9th Cir. 2011) (“[D]ebt collector does not include those ‘mortgage  
22 service companies and others who service outstanding debts for others, so long as the debts  
23 were not in default when taken for servicing . . . .’”) (summarizing and quoting S. Rep.  
24 No. 95–382, at 3–4 (1977), *reprinted in* 1977 U.S.C.C.C.A.N. 1695, 1698); *id.*  
25 (“[E]xemption in § 1692a(6)(F)(iii) was intended to apply to mortgage companies and  
26 other parties ‘whose business is servicing *current* accounts . . . .’”) (summarizing and  
27 quoting Fed. Trade Comm’n, Staff Commentary on the Fair Debt Collection Practices Act  
28 § 803, 53 Fed. Reg. 50,097, 50,103 (Dec. 13, 1988) (emphasis in original)). Therefore, to

1 determine the threshold issue of whether Defendant, a mortgage servicing company,  
2 qualifies as a debt collector, the Court must first address whether Plaintiff's debt was in  
3 default at the time it was assigned to Defendant.

4 Because the FDCPA does not define "in default," "courts interpreting Section  
5 1692a(6)(F)(iii) look to any underlying contracts and applicable law governing the debt at  
6 issue." *De Dios*, 641 F.3d at 1074; *cf. id.* at 1075 n.3 (noting further that the FDCPA's  
7 "legislative history is consistent with construing 'in default' to mean a debt that is at least  
8 delinquent, and sometimes more than overdue."). Here, the recorded Deed of Trust to  
9 Plaintiff's property that Defendant filed as Exhibit 1 states the following:

10 Borrower shall be in default if any action or proceeding, whether civil or  
11 criminal, is begun that, in Lender's judgment, could result in forfeiture of the  
12 Property or other material impairment of Lender's interest in the Property or  
13 rights under this Security Instrument. Borrower can cure such a default and,  
14 if acceleration has occurred, reinstate as provided in Section 19, by causing  
15 the action or proceeding to be dismissed with a ruling that, in Lender's  
16 judgment, precludes forfeiture of the Property or other material impairment of  
17 Lender's interest in the Property or rights under this Security Instrument. The  
proceeds of any award or claim for damages that are attributable to the  
impairment of Lender's interest in the Property are hereby assigned and shall  
be paid to Lender.

18 (MTD Ex. 1, ECF No. 6-3, at 11.) However, the recorded Notice of Default and Election  
19 to Sell Under Deed of Trust filed by Defendant as Exhibit 3 identifies Plaintiff's debt as  
20 delinquent and overdue since March 1, 2009. (MTD Ex. 3, ECF No. 6-3, at 73 ("A breach  
21 of, and default in, the obligations for which such Deed of Trust is security has occurred in  
22 that payment has not been made of the following: The monthly installment which became  
23 due on 3/1/2009, along with late charges, and all subsequent monthly installments.").)

24 Defendant's arguments that Plaintiff never alleged the loan was in default are  
25 unavailing. Plaintiff alleges in the Complaint that he "allegedly defaulted on the loan" on  
26 March 1, 2009, and that on February 14, 2014, he "received a notice from Resurgent and  
27 Shellpoint transferring servicing rights to Shellpoint." (Compl. ¶¶ 18, 22.) Plaintiff further  
28 alleges that "Shellpoint acquired the servicing rights of Plaintiff's consumer debt over four

1 and a half years after default . . . .” (*Id.* ¶ 16; *see also id.* ¶ 3 (noting that Plaintiff’s claim  
2 is brought “as a result of Defendant’s conduct in the collection of an alleged consumer debt  
3 in default for over four and a half years prior to being assigned to Defendant for  
4 collection”).) In response to Plaintiff’s allegations, Defendant neither disputes that the  
5 mortgage loan was in default, nor cites to any evidence to support that argument in its MTD  
6 or Reply. The Court must accept as true all material allegations in the complaint, and must  
7 construe the complaint and all reasonable inferences drawn therefrom in the light most  
8 favorable to Plaintiff. Given that payments on the loan were overdue and delinquent for  
9 over four and a half years, the Court finds that Plaintiff sufficiently alleges facts plausibly  
10 showing that the debt was in default at the time it was assigned to Defendant. Accordingly,  
11 the Court concludes that Defendant qualifies as a debt collector under the FDCPA.

12 (2) *Whether Defendant’s Conduct Violated 15 U.S.C. § 1692g*

13 Section 1692g governs the validation of debts and requires that “within five days  
14 after the initial communication with a consumer in connection with the collection of any  
15 debt, a debt collector shall, unless the following information is contained in the initial  
16 communication or the consumer has paid the debt, send the consumer a written notice.”  
17 § 1692g(a). The initial communication or notice must contain the following information:

18 (1) the amount of the debt; (2) the name of the creditor to whom the debt is  
19 owed; (3) a statement that unless the consumer, within thirty days after receipt  
20 of the notice, disputes the validity of the debt, or any portion thereof, the debt  
21 will be assumed to be valid by the debt collector; (4) a statement that if the  
22 consumer notifies the debt collector in writing within the thirty-day period  
23 that the debt, or any portion thereof, is disputed, the debt collector will obtain  
24 verification of the debt or a copy of a judgement against the consumer and a  
25 copy of such verification or judgment will be mailed to the consumer by the  
26 debt collector; and (5) a statement that, upon the consumer’s written request  
within the thirty-day period, the debt collector will provide the consumer with  
the name and address of the original creditor, if different from the current  
creditor.

27 *Id.* To satisfy the requirements of § 1692g(a), “the notice Congress required must be  
28 conveyed effectively to the debtor. It must be large enough to be easily read and sufficiently

1 prominent to be noticed . . . [and it] must not be overshadowed or contradicted by other  
2 messages or notices appearing in the initial communication from the collection agency.”  
3 *Terran v. Kaplan*, 109 F.3d 1428, 1432 (9th Cir. 1997) (quoting *Swanson v. S. Or. Credit*  
4 *Service, Inc.*, 869 F.2d 1222, 1225 (9th Cir. 1988)). In this circuit, courts assess the  
5 sufficiency of a notice “under the ‘least sophisticated debtor’ standard.” *Swanson*, 869 F.2d  
6 at 1225. The purpose of the standard is “‘to protect consumers of below average  
7 sophistication or intelligence,’ or those who are ‘uninformed or naïve,’ particularly when  
8 those individuals are targeted by debt collectors.” *Gonzales*, 660 F.3d at 1062 (quoting  
9 *Duffy v. Landberg*, 215 F.3d 871, 874–75 (8th Cir. 2000)). However, the standard also  
10 “‘preserv[es] a quotient of reasonableness and presum[es] a basic level of understanding  
11 and willingness to read with care.’ ” *Id.* (quoting *Rosenau v. Unifund Corp.*, 539 F.3d 218,  
12 221 (3d Cir. 2008)).

13 Section 1692g(b) identifies the following course of action for a consumer to dispute  
14 a debt and the appropriate response from the debt collector:

15 If the consumer notifies the debt collector in writing within the thirty-day  
16 period described in subsection (a) that the debt, or any portion thereof, is  
17 disputed, or that the consumer requests the name and address of the original  
18 creditor, the debt collector shall cease collection of the debt, or any disputed  
19 portion thereof, until the debt collector obtains verification of the debt or a  
20 copy of a judgment, or the name and address of the original creditor, and a  
copy of such verification or judgment, or name and address of the original  
creditor, is mailed to the consumer by the debt collector.

21 Section 1692g was added to the FDCPA “specifically to ensure that debt collectors gave  
22 consumers adequate information concerning their legal rights.” *Swanson*, 869 F.2d at 1225.  
23 Thus identification of the sender of the notice is central to whether a notice is deficient  
24 because § 1692g(a) requires the entity seeking collection of any debt to send an initial  
25 communication or notice with the requisite information identified above. Moreover, any  
26 determination on the sufficiency of a defendant’s notice of debt requires reviewing the  
27 information contained in the notice and the manner in which it is presented. However, §§  
28 1692g(a) and 1692g(b) also require that a consumer wishing to dispute a debt must do so

1 within thirty days of receipt of notice of debt, and a “tardy request for verification of the  
2 debt [does] not trigger any obligation on the part of the [debt collector] to verify the debt.”  
3 *Mahon v. Credit Bureau, Inc.*, 171 F.3d 1197, 1202 (9th Cir. 1999).

4 Plaintiff alleges that on February 14, 2014, he “received a notice from Resurgent and  
5 Shellpoint transferring servicing rights to Shellpoint.” (Compl. ¶ 22.) Because the notice  
6 was not an exhibit to the Complaint, the Court is unable to ascertain from Plaintiff’s  
7 allegations which debt collector, Resurgent or Shellpoint, sent the notice. Furthermore, the  
8 Court cannot ascertain from Plaintiff’s allegations what information the notice contained,  
9 aside from identifying the transfer of servicing rights from Resurgent to Shellpoint.  
10 Consequently, the Court must find that Plaintiff’s allegations do not plausibly state a claim  
11 that Defendant’s notice was deficient under § 1692g(a).

12 To be sure, allegations that Defendant violated § 1692g(a) are not necessary for  
13 Plaintiff’s claim that Defendant separately violated § 1692g(b). However, Plaintiff alleges  
14 that he sent Defendant “a debt validation letter disputing the amount and validity of the  
15 debt” on March 31, 2014, (*id.* ¶ 23), i.e., forty-five days after the notice sent from  
16 Resurgent/Shellpoint. Based on Plaintiff’s own allegations, his debt validation letter was  
17 untimely and Defendant was under no obligation to verify the debt. Therefore the Court  
18 must find that Plaintiff fails to state a facially plausible claim that Defendant violated  
19 § 1692g(b) of the FDCPA. Accordingly, the Court **GRANTS** this portion of Defendant’s  
20 MTD.

21 (3) *Whether Defendant’s Conduct Violated 15 U.S.C. § 1692e(2)A*

22 Plaintiff claims that Defendant violated § 1692e(2)A for the following reasons: (a)  
23 “Defendant has never substantiated the principle amount of this alleged debt as true and  
24 accurate;” (b) “Defendant’s correspondence regarding debt amounts due are [sic] very  
25 inconsistent and confusing;” and (c) “Defendant has falsely represented the character and  
26 amount of this debt.” (Compl. ¶ 26.) In response, Defendant argues that “the complaint  
27 does not contain a single specific fact connecting Shellpoint’s conduct to any FDCPA  
28 prohibition.” (MTD 5.)

1 Under § 1692e, “[a] debt collector may not use any false, deceptive, or misleading  
2 representation or means in connection with the collection of any debt.” Section 1692e(2)A  
3 specifically identifies “[t]he false representation of—the character, amount, or legal status  
4 of any debt” as conduct that violates § 1692e. In this circuit, “liability under § 1692e of the  
5 FDCPA is an issue of law.” *Gonzales*, 660 F.3d at 1061. Determining whether conduct  
6 violates § 1692e “requires an objective analysis that takes into account whether the ‘least  
7 sophisticated debtor would likely be misled by a communication.’ ” *Donohue v. Quick*  
8 *Collect, Inc.*, 592 F.3d 1027, 1030 (9th Cir. 2010) (quoting *Guerrero v. RJM Acquisitions*  
9 *LLC*, 499 F.3d 926, 934 (9th Cir. 2007) (internal quotation marks omitted)). Furthermore,  
10 the FDCPA “does not ordinarily require proof of intentional violation, and is a strict  
11 liability statute.” *Gonzales*, 660 F.3d 1055 (citing *McCullough v. Johnson, Rodenburg &*  
12 *Lauinger, LLC*, 667 F.3d 939, 948 (9th Cir. 2011)).

13 Ultimately, Plaintiff’s claim that Defendant violated § 1692e(2)A rests on  
14 Defendant’s alleged failure to substantiate the amount of Plaintiff’s debt. However, as the  
15 *Mahon* court instructed, a “tardy request for verification of the debt [does] not trigger any  
16 obligation on the part of the [debt collector] to verify the debt.” 171 F.3d at 1202 (“If no  
17 written demand is made, ‘the collector may assume the debt to be valid.’ ”) (quoting *Avila*  
18 *v. Rubin*, 84 F.3d 222, 226 (7th Cir. 1996)). Again, based on Plaintiff’s own allegations  
19 and absent any allegations that Defendant’s notice was deficient, Plaintiff’s debt validation  
20 letter was untimely and Defendant was under no obligation to verify the debt. Therefore,  
21 the Court must find the debt amount to be valid, and that Plaintiff fails to state a facially  
22 plausible claim that Defendant violated § 1692e(2)A of the FDCPA. Accordingly, the  
23 Court **GRANTS** this portion of Defendant’s MTD.

24 ***B. Whether Plaintiff Failed to State a Claim for Violation of the Rosenthal Act***

25 Plaintiff alleges that Defendant’s violations of the FDCPA also constitute violations  
26 of the RFDCPA under California Civil Code section 1788.17. (Compl. ¶¶ 25–26.) As  
27 California’s version of the FDCPA, the RFDCPA “mimics or incorporates by reference the  
28 FDCPA’s requirements . . . and makes available the FDCPA’s remedies for violations.”

1 *Riggs v. Prober & Raphael*, 681 F.3d 1097, 1100 (9th Cir. 2012) (citing Cal. Civ. Code  
2 § 1788.17). Therefore, whether a debt collector’s conduct “violates the [RFDCPA] turns  
3 on whether it violates the FDCPA.” *Id.* Because Plaintiff’s RFDCPA claims are based on  
4 the same allegations as his FDCPA claims, the analysis above, *supra* Section II.A.3, applies  
5 here and Plaintiff’s RFDCPA claims must also fail. Accordingly, the Court **GRANTS** this  
6 portion of Defendants’ MTD.

7 ***C. Whether Judicial Estoppel Bars Plaintiff’s Claims***

8 Defendant argues that Plaintiff’s claims are judicially estopped for failure to disclose  
9 them in his three prior bankruptcies. (MTD 3.) In response, Plaintiff argues that “[t]he  
10 alleged bankruptcies have been withdrawn by plaintiff and as a result have no bearing on  
11 the claims of the defendants making their claims moot as a result.” (Opp’n 7.) Plaintiff  
12 further argues that he has always maintained the same position in each of his three  
13 bankruptcy cases, i.e., “that the alleged debt is and has been disputed” and that Defendant  
14 has “never validat[ed] or verif[ied] the alleged debt.” (*Id.* at 7–8.) However, because the  
15 Court above determined that Plaintiff’s causes of action should be dismissed, the Court  
16 does not reach this argument.

17 ***D. Whether Plaintiff Failed to Include a Necessary and Indispensable Party***

18 Finally, Defendant argues that Plaintiff’s failure to join Sarah A. Mayen, a co-  
19 borrower on the mortgage loan, as an indispensable party under Fed. R. Civ. P. 19(a) is a  
20 sufficient basis for dismissal. (MTD 7; Reply 4.) Again, because the Court above  
21 determined that Plaintiff’s causes of action should be dismissed, the Court does not reach  
22 this argument.

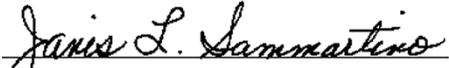
23 **CONCLUSION**

24 For the reasons stated above, the Court **GRANTS IN PART** and **DENIES IN**  
25 **PART** Defendant’s RJN, (ECF No. 6-1), and **GRANTS** Defendant’s MTD on all causes  
26 of action, (ECF No. 6). Nonetheless, the Court will not yet dismiss Plaintiff’s claims with  
27 prejudice. *E.g.*, *Polich v. Burlington N. Inc.*, 942 F.2d 1467, 1472 (9th Cir. 1991)  
28 (“Dismissal without leave to amend is improper unless it is clear, upon *de novo* review,

1 that the complaint could not be saved by any amendment.” (citing *Kelson v. City of*  
2 *Springfield*, 767 F.2d 651, 653 (9th Cir. 1985)). Accordingly, the Court **DISMISSES**  
3 **WITHOUT PREJUDICE** Plaintiff’s Complaint and **GRANTS** Plaintiff leave to file an  
4 amended Complaint, if any, on or before fourteen days from the date on which this Order  
5 is electronically docketed.

6 **IT IS SO ORDERED.**

7 Dated: August 16, 2017

8   
9 Hon. Janis L. Sammartino  
United States District Judge

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