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7 UNITED STATES DISTRICT COURT
8 SOUTHERN DISTRICT OF CALIFORNIA

9 JACQUELINE SELBY,

10 Plaintiff,

11 v.

12 OCWEN LOAN SERVICING, LLC,

13 Defendant.

Case No.: 3:17-CV-973-CAB-BLM

**ORDER GRANTING IN PART
MOTION TO DISMISS**

[Doc. Nos. 11, 30]

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16 Defendant Ocwen Loan Servicing, LLC (“Ocwen”) has filed two motions: (1) a
17 motion to stay this case pending a ruling from the United States Court of Appeals for the
18 D.C. Circuit [Doc. No. 11]; and (2) a motion to dismiss for lack of standing and failure to
19 state a claim [Doc. No. 30]. The motions have been fully briefed, and the Court deems
20 them suitable for submission without oral argument. For the following reasons, the motion
21 to dismiss is granted with respect to Plaintiff’s lack of standing, the motion to stay is denied
22 as moot, and Plaintiff is ordered to show cause as to subject matter jurisdiction over the
23 state law claims.

24 **I. Background**

25 Plaintiff filed her original complaint on May 11, 2017. The original complaint
26 asserted claims for negligent and intentional violations of the Telephone Consumer
27 Protection Act (the “TCPA”), claims under both the federal Fair Debt Collection Practices
28 Act (the “FDCPA”) and California’s Rosenthal Fair Debt Collection Practices Act (the

1 “Rosenthal Act”), and common law claims for negligence and negligence per se. [Doc.
2 No. 1.] The original complaint named three defendants: (1) Ocwen Mortgage Servicing,
3 Inc.; (2) Ocwen Loan Servicing, LLC; and (3) JPMorgan Chase Bank, N.A. (“JPMorgan”),
4 as trustee for Bear Stearns ALT-A Trust, Mortgage Pass-Through Certificates, Series 2004-
5 13. The two Ocwen defendants filed motions to dismiss the original complaint and to stay
6 this litigation pending a decision in *ACA International v. FCC*, No. 15-1211 (D.C. Cir.).

7 Instead of opposing the motion to dismiss, Plaintiff voluntarily dismissed Ocwen
8 Mortgage Servicing, Inc. and filed a first amended complaint (“FAC”) against only Ocwen
9 and JPMorgan. The FAC asserted the same claims except for the negligence per se claim.
10 Once again, Ocwen moved to dismiss the FAC, and once again, instead of opposing the
11 motion to dismiss, Plaintiff amended her complaint. The second amended complaint
12 (“SAC”), which remains the operative pleading, names only Ocwen as a defendant and
13 asserted only the two TCPA claims, the Rosenthal Act claim, and a negligence claim.

14 According to the SAC, in 2004, Plaintiff borrowed money secured by real property
15 located in San Diego, California (the “Mortgage”). The property was not Plaintiff’s
16 primary residence, and the proceeds from the Mortgage were used for “personal, family,
17 and household purposes.” [Doc. No. 29 at ¶ 18.] In 2009, Plaintiff’s attorney “sent a
18 written notice of representation to Bank of America, which at the time was the servicer of
19 the Mortgage.” [*Id.* at ¶ 19.] At some point before 2013, the Mortgage went into default.
20 [*Id.* at ¶ 20.] In 2013, Ocwen took over servicing the Mortgage from Bank of America.
21 [*Id.*] Plaintiff’s attorney sent a letter dated September 20, 2013, “notifying Ocwen of its
22 violations of state and federal debt collection laws and re-affirming that Plaintiff was
23 represented by counsel.” [*Id.* at ¶ 22.]

24 Between November 20, 2014 and August 11, 2016, Ocwen called Plaintiff’s cellular
25 telephone 1008 times using an automatic telephone dialing system (“ATDS”) in an effort
26 to collect on the Mortgage debt. [*Id.* at ¶¶ 27, 35.] The SAC alleges that Plaintiff “did not
27 provide express consent to Defendant to receive calls on [her] cellular telephone,” and that
28 she “clearly revoked any type of express consent, if prior express consent ever existed, by

1 stating that [she] no longer wished to be contacted by phone.” [*Id.* at ¶¶ 29, 31.] Ocwen’s
2 collection calls allegedly caused Plaintiff frustration and distress, “disrupted [her] daily
3 activities and the peaceful enjoyment of [her] personal and professional life, including the
4 ability to use [her] phone,” and caused her to miss “important communications from friends
5 and family.” [*Id.* at ¶¶ 41-43.]

6 Ocwen now moves to dismiss Plaintiff’s TCPA claims under Federal Rule of Civil
7 Procedure 12(b)(1) for lack of standing, and the state law claims under Rule 12(b)(6) for
8 failure to state a claim.

9 **II. Standing to Sue for TCPA Violations**

10 **A. Legal Standards for Dismissal Under Rule 12(b)(1)**

11 Standing under Article III pertains to the Court’s subject matter jurisdiction and
12 therefore is “properly raised in a motion to dismiss under Federal Rule of Civil Procedure
13 12(b)(1).” *White v. Lee*, 227 F.3d 1214, 1242 (9th Cir. 2000). “For purposes of ruling on
14 a motion to dismiss for want of standing, both the trial and reviewing courts must accept
15 as true all material allegations of the complaint and must construe the complaint in favor
16 of the complaining party.” *Maya v. Centex Corp.*, 658 F.3d 1060, 1068 (9th Cir. 2011)
17 (quoting *Warth v. Seldin*, 422 U.S. 490, 501 (1975)).

18 The standing to sue doctrine is derived from Article III of the Constitution’s
19 limitation of the judicial power of federal courts to “actual cases or controversies.” *Spokeo*
20 *v. Robins*, — U.S. —, 136 S.Ct. 1540, 1547, 194 L.Ed.2d 635 (2016) (citing *Raines v.*
21 *Byrd*, 521 U.S. 811, 818, 117 S.Ct. 2312, 138 L.Ed.2d 849 (1997)). “The doctrine limits
22 the category of litigants empowered to maintain a lawsuit in federal court to seek redress
23 for a legal wrong.” *Id.* “[T]he ‘irreducible constitutional minimum’ of standing consists of
24 three elements. The plaintiff must have (1) suffered an injury in fact, (2) that is fairly
25 traceable to the challenged conduct of the defendant, and (3) that is likely to be redressed
26 by a favorable judicial decision.” *Id.* (citing *Lujan v. Defenders of Wildlife*, 504 U.S. 555,
27 560–61, 112 S.Ct. 2130, 119 L.Ed.2d 351 (1992)). “The party invoking federal jurisdiction
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1 bears the burden of establishing these elements.” *Lujan*, 504 U.S. at 561 (internal citations
2 omitted).

3 The first element, injury in fact, “is a constitutional requirement, and ‘it is settled
4 that Congress cannot erase Article III’s standing requirements by statutorily granting the
5 right to sue to a plaintiff who would not otherwise have standing.’” *Spokeo*, 136 S.Ct. at
6 1547–48 (quoting *Raines*, 521 U.S. at 820, n. 3, 117 S.Ct. 2312). “To establish injury in
7 fact, a plaintiff must show that he or she suffered ‘an invasion of a legally protected
8 interest’ that is ‘concrete and particularized’ and ‘actual or imminent, not conjectural or
9 hypothetical.’” *Id.* at 1548 (quoting *Lujan*, 504 U.S. at 560, 112 S.Ct. 2130). “‘For an injury
10 to be ‘particularized,’ it ‘must affect the plaintiff in a personal and individual way.’” *Id.*
11 (quoting *Lujan*, 504 U.S. at 560, n.1, 112 S.Ct. 2130). Meanwhile, “[a] ‘concrete’ injury
12 must be ‘de facto’; that is, it must actually exist.” *Id.* (citing Black’s Law Dictionary 479
13 (9th ed. 2009)). Therefore, a plaintiff does not “automatically satisf[y] the injury-in-fact
14 requirement whenever a statute grants a person a statutory right and purports to authorize
15 that person to sue to vindicate that right. Article III standing requires a concrete injury even
16 in the context of a statutory violation.” *Id.* at 1549. A “bare procedural violation, divorced
17 from any concrete harm,” does not satisfy the injury-in-fact requirement of Article III. *Id.*

18 **B. Discussion**

19 The factual allegations relevant to the question of whether Plaintiff has Article III
20 standing to assert claims under the TCPA are materially indistinguishable from the facts in
21 *Romero v. Department Stores National Bank*, 199 F.Supp. 3d 1256 (S.D. Cal. 2016), which
22 was decided by this Court. In that case, as in this one, the plaintiff claimed to have received
23 calls from a defendant who was trying to collect a debt and asserted that those calls violated
24 the TCPA because they were made using an ATDS after Plaintiff had revoked her consent
25 to receive such calls. The defendant moved for summary judgment that the plaintiff lacked
26 standing to assert claims for TCPA violations. The primary difference between this case
27 and *Romero* is that *Romero* was at the summary judgment stage while this case is at the
28 motion to dismiss stage. However, assuming the truth of all of Plaintiff’s factual

1 allegations, including that Ocwen used an ATDS to call Plaintiff’s cellular telephone 1008
2 times in connection with its efforts to collect on the Mortgage debt, that Plaintiff either
3 never consented or had revoked her consent to receive these calls, and that these calls
4 caused Plaintiff frustration and distress, the Court’s reasoning in *Romero* is equally
5 applicable here and also warrants dismissal of the TCPA claims in the SAC for lack of
6 standing.

7 The Ninth Circuit’s decisions since *Romero* do not require a different outcome.
8 Plaintiff relies extensively on the Ninth Circuit’s recent opinion in *Van Patten v. Vertical*
9 *Fitness Group, LLC*, 847 F.3d 1037, 1043 (9th Cir. 2017), as supporting the existence of
10 Article III standing here. Plaintiff’s reliance is misplaced. *Van Patten* addressed whether
11 the recipient of telemarketing texts suffered a concrete injury in fact sufficient to confer
12 Article III standing for a TCPA claims. *Van Patten*, however, did not hold that receipt of
13 any telephone call satisfies the concrete injury in fact requirement for standing to assert
14 TCPA claims. To the contrary, the Ninth Circuit specified that “[t]he TCPA establishes
15 the substantive right to be free from *certain types of phone calls and texts* absent consumer
16 consent.” *Van Patten*, 847 F.3d at 1043 (*emphasis added*).

17 Elsewhere in the *Van Patten* opinion, the Ninth Circuit specified that the “certain
18 types of phone calls and texts” that give a recipient standing to assert a TCPA violation are
19 those made by telemarketers, noting that “in enacting the TCPA, Congress made specific
20 findings that ‘unrestricted *telemarketing* can be an intrusive invasion of privacy’ and are a
21 ‘nuisance,’” and that “Congress sought to protect consumers from the unwanted intrusion
22 and nuisance of unsolicited *telemarketing* phone calls and fax *advertisements*.” *Id.*
23 (*emphasis added*). Therefore, “Congress aimed to curb *telemarketing* calls to which
24 consumers did not consent by prohibiting such conduct and creating a statutory scheme
25 giving damages if that prohibition was violated.” *Id.* (*emphasis added*). Based on this
26 Congressional intent, the Ninth Circuit held that the recipients of unsolicited telemarketing
27 calls have suffered a concrete injury in fact sufficient to confer Article III standing to bring
28 a claim under the TCPA. *Id.*

1 In light of the Ninth Circuit’s determination that the TCPA was crafted to protect
2 consumers’ concrete interests in avoiding invasions of privacy and nuisances attributable
3 to unsolicited *telemarketing* calls and texts, the question becomes whether the SAC alleges
4 TCPA “violations that actually harm, or at least that actually create a ‘material risk of harm’
5 to, this concrete interest.” *Robins v. Spokeo, Inc.*, 867 F.3d 1108, 1115 (9th Cir. 2017).
6 The SAC does not satisfy this requirement. All of the calls at issue here relate to Ocwen’s
7 efforts to collect a debt and do not relate to telemarketing. Calls from debt collectors are
8 undoubtedly unwanted, stressful, and frustrating, but the TCPA was not intended to protect
9 any concrete interests associated with calls from debt collectors or creditors. As a result,
10 Ocwen’s use of an ATDS to contact Plaintiff’s cellular telephone in connection with its
11 efforts to collect a debt was “a bare procedural violation of the [TCPA] that is ‘divorced
12 from’ the real harms that [the TCPA] is designed to prevent.” *Robins*, 867 F.3d at 1115.
13 Accordingly, any harms alleged in the SAC are not injuries in fact that give Plaintiff
14 standing to assert claims under the TCPA.

15 III. Disposition

16 For the foregoing reasons, it is hereby **ORDERED** that Ocwen’s motion to dismiss
17 is **GRANTED** with respect to Plaintiff’s TCPA claims and those claims are **DISMISSED**
18 for lack of Article III standing. Accordingly, the motion to stay is **DENIED AS MOOT**.

19 The dismissal of the TCPA claims raises questions about this Court’s subject matter
20 jurisdiction over the remaining claims. Although it is not entirely clear, the SAC appears
21 to assert subject matter jurisdiction based on the existence of a federal question (the TCPA
22 claims) along with supplemental jurisdiction over the state law claims, while also alleging
23 the existence of diversity jurisdiction. To the extent jurisdiction was premised on the
24 existence of a federal question, the Court’s lack of jurisdiction over the only federal claims
25 asserted in the SAC precludes the exercise of supplemental jurisdiction over the remaining
26 state law claims. *Scott v. Pasadena Unified Sch. Dist.*, 306 F.3d 646, 664 (9th Cir. 2002)
27 (holding that upon dismissal of the federal claim for lack of standing, there was no
28 discretion to retain supplemental jurisdiction over the state law claims).

1 Meanwhile, to the extent jurisdiction is premised on diversity, Plaintiff's lack of
2 standing for her TCPA claims means that she cannot rely on the damages available under
3 the TCPA to satisfy the amount-in-controversy requirement. *See Harris v. CVS Pharmacy,*
4 *Inc.*, No. EDCV1302329ABAGRX, 2015 WL 4694047, at *5 (C.D. Cal. Aug. 6, 2015)
5 (“Absent any standing to invoke Rhode Island law, the Court lacks jurisdiction to entertain
6 Plaintiff's claims under the RIDTPA, and Plaintiff cannot rely on the RIDTPA's statutory
7 damages provision to satisfy CAFA's \$5,000,000 amount-in-controversy requirement.”).
8 In other words, unless at least \$75,000 remains in controversy based on the Rosenthal Act
9 and negligence claims, the Court lacks subject matter jurisdiction over these claims as well.
10 Because it is not clear from the face of the SAC that \$75,000 remains in controversy based
11 only on the Rosenthal Act claim and the negligence claim, Plaintiff is hereby **ORDERED**
12 **TO SHOW CAUSE** in writing, on or before **November 30, 2017**, why the remaining state
13 law claims should not be dismissed for lack of subject matter jurisdiction.

14 It is **SO ORDERED**.

15 Dated: November 16, 2017



Hon. Cathy Ann Bencivengo
United States District Judge