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UNITED STATES DISTRICT COURT
SOUTHERN DISTRICT OF CALIFORNIA

ELIAS MERHI, et al., <div style="text-align: right;">Plaintiffs,</div> v. LOWE’S HOME CENTER, LLC, et al. <div style="text-align: right;">Defendants.</div>		Case No.: 22cv545-LL-MMP <p style="text-align: center;">ORDER GRANTING IN PART AND DENYING IN PART MOTION TO COMPEL ARBITRATION AND DISMISS REPRESENTATIVE CLAIMS</p> <p style="text-align: center;">[ECF No. 23]</p>
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This matter is before the Court on the Motion for Order Compelling Individual Arbitration and Dismissing Representative Claims, filed by Defendant Lowe’s Home Centers, LLC (“Lowe’s”), the only named Defendant in this case. ECF No. 23. Plaintiffs filed a response in opposition to the Motion [ECF No. 25], and Defendant filed a Reply [ECF No. 26]. Both Defendant and Plaintiffs filed notices of supplemental authority reiterating their positions in light of the Supreme Court of California’s decision in *Adolph v. Uber Techs., Inc.*, 532 P.3d 682 (Cal. 2023), which was decided while this Motion was pending. ECF Nos. 54-55. The Court finds this matter suitable for determination on the

1 papers and without oral argument pursuant to Federal Rule of Civil Procedure 78(b) and
2 Civil Local Rule 7.1.d.1. Upon review of the parties’ submissions and the applicable law,
3 the Court **GRANTS IN PART** the Motion with respect to the motion to compel Plaintiff
4 Graham to arbitration and **DENIES IN PART** the Motion with respect to dismissal of the
5 PAGA Plaintiffs’ representative claims. For the reasons set forth below, the Court will hold
6 a bench trial on the limited issue of whether a valid arbitration agreement exists between
7 Plaintiff Reyes and Defendant on January 18, 2024.

8 **I. BACKGROUND**

9 Plaintiffs originally filed a proposed class action complaint against Defendants in
10 the Superior Court of the State of California for the County of San Diego on February 15,
11 2022, alleging various wage-and-hour violations against Defendant Lowe’s and DOES 1-
12 50. ECF No. 1-5. Defendant timely removed the action to this Court on April 20, 2022.
13 ECF No. 1. Upon joint motion of the parties, the Court extended the parties’ briefing
14 deadlines pending the outcome of *Viking River Cruises, Inc. v. Moriana*, and the Supreme
15 Court issued its decision in that case on June 15, 2022. 142 S. Ct. 1906 (2022).

16 Following the ruling in *Viking River*, Plaintiffs filed their first amended complaint
17 (“FAC”) on July 22, 2022. ECF No. 17. Subsequently, the Court granted the parties’ joint
18 stipulation and motion to submit the individual claims of the following plaintiffs to
19 arbitration, and to stay each plaintiff’s respective claims pending the outcome of
20 arbitration: Elias Merhi (including his individual claims under the Private Attorneys
21 General Act of 2004 (“PAGA”)), Cal. Lab. Code. §§ 2698 et seq., Nicholas Sevilla, Sean
22 O’Neil, Jose Ramos IV, Megan Chambers, Rachel Wilkinson, Ellen Benton, Matthew
23 Stransky, Alexander Olson, Wanda Allen, Sean Carpenter, John Enright, Pamela Lehman,
24 Tyler Wintermote, Jennifer Strauss, Tracy Wilkins, Richard Silvas, Gloria Molano, Donna
25 Villanueva, Naeemah Rehn, Kimberly Underwood, Nathan Winston, Stephan (Steve)
26 Sellin, David Williams, Cristina Marshall, Tammy Pizano, Jimmy Padilla, Marcus Kastel,
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1 and Mark Rodriguez. ECF No. 22. As a result, the only remaining claims before the Court
2 in the FAC were the claims brought by Plaintiff Jeffrey Graham, Plaintiff Omar Reyes, and
3 the representative portion of Plaintiff Elias Merhi’s PAGA claim. *Id.* The instant Motion,
4 brought by Defendant, seeks dismissal of the representative portion of Merhi’s PAGA
5 claim, and the arbitration of the individual claims of Jeffrey Graham and Omar Reyes. ECF
6 Nos. 23, 25.

7 After the instant Motion was filed, the parties jointly moved to allow Plaintiffs to
8 file their second (“2AC”), third (“3AC”), and fourth (“4AC”) amended complaints for the
9 sole purpose of allowing Plaintiffs Lehman, Enright, Kastel, Carpenter, Wilkinson, and
10 Padilla in the 2AC, Williams, Benton, and Sellin in the 3AC, and Wilkins, Olson, and
11 Underwood in the 4AC, to assert representative—non-individual—claims under PAGA,
12 and stipulated that each new set of plaintiffs asserting claims under PAGA would arbitrate
13 their individual claims and that the amended complaints would not raise any substantively
14 new issues or claims not addressed in the instant Motion. ECF Nos. 29, 41, 45. The Court
15 granted those joint motions and ordered that the individual portion of the additional
16 plaintiffs’ PAGA claims be stayed, that Defendant not be required to respond to the
17 amended complaints, and that the non-individual PAGA claims be subject to this Court’s
18 ruling on Defendant’s pending Motion. ECF Nos. 35, 42, 47. The Court also denied
19 Plaintiffs’ motion to file a fifth amended complaint (“5AC”) on the basis that amendment
20 to assert PAGA claims by Plaintiffs who had failed to meet PAGA’s administrative
21 exhaustion requirement would be futile. ECF No. 56.

22 In light of Plaintiffs’ amended claims, the instant Motion now seeks to compel the
23 individual claims of Plaintiffs Graham and Reyes to arbitration, and seeks dismissal of the
24 representative PAGA claims of Plaintiffs Merhi, Lehman, Enright, Kastel, Carpenter,
25 Wilkinson, Padilla, Williams, Benton, Sellin, Wilkins, Olson, and Underwood (the “PAGA
26 Plaintiffs”). *See* ECF No. 48 ¶ 205; *see also* ECF Nos. 35, 42, 47. The Court addresses the
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1 motion to compel arbitration and motion to dismiss the PAGA Plaintiffs' representative
2 claims in turn.

3 **II. ARBITRATION OF CLAIMS BY GRAHAM AND REYES**

4 The parties do not dispute that the Federal Arbitration Act ("FAA"), 9 U.S.C. §§ 1-
5 16, governs Defendant's Motion to compel arbitration of the individual claims brought by
6 Plaintiffs Graham and Reyes. Under the FAA, arbitration agreements "shall be valid,
7 irrevocable, and enforceable, save upon such grounds as exist at law or in equity for the
8 revocation of any contract." 9 U.S.C. § 2. "[A] party aggrieved by the alleged failure,
9 neglect, or refusal of another to arbitrate under a written agreement for arbitration may
10 petition any United States district court . . . for an order directing that . . . arbitration proceed
11 in the manner provided for in such agreement." 9 U.S.C. § 4. On a motion to compel
12 arbitration under the FAA, a court must compel arbitration if: (1) a valid agreement to
13 arbitrate exists, and (2) the dispute falls within the scope of the agreement. *Geier v. M-*
14 *Qube Inc.*, 824 F.3d 797, 799 (9th Cir. 2016) (per curiam) (internal citation omitted).

15 It is "well settled that where the dispute at issue concerns contract formation, the
16 dispute is generally for courts to decide." *Granite Rock Co. v. Int'l Bhd. of Teamsters*, 561
17 U.S. 287, 296 (2010) (internal citations omitted). Challenges to the existence of a contract
18 must be determined by the court prior to ordering arbitration. *Three Valleys Mun. Water*
19 *Dist. v. E.F. Hutton & Co.*, 925 F.2d 1136, 1140–41 (9th Cir. 1991). "[W]hile doubts
20 concerning the scope of an arbitration clause should be resolved in favor of arbitration, the
21 presumption does not apply to disputes concerning whether an agreement to arbitrate has
22 been made." *Goldman, Sachs & Co. v. City of Reno*, 747 F.3d 733, 743 (9th Cir. 2014)
23 (internal quotation omitted). If the existence of an arbitration agreement is at issue, the
24 court must "apply state-law principles that govern the formation of contracts to determine
25 whether a valid arbitration agreement exists." *Lowden v. T-Mobile USA, Inc.*, 512 F.3d
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1 1213, 1217 (9th Cir. 2008) (citing *First Options of Chi., Inc. v. Kaplan*, 514 U.S. 938, 944
2 (1995)).

3 The party seeking to compel arbitration bears the burden of proving the existence of
4 an agreement to arbitrated by a preponderance of the evidence. *Johnson v. Walmart Inc.*,
5 57 F.4th 677, 681 (2023) (citing *Knutson v. Sirius XM Radio Inc.*, 771 F.3d 559, 565 (9th
6 Cir. 2014)). On the other hand, the party opposing arbitration is entitled to the benefit of
7 all reasonable doubts and inferences. *Three Valleys Mun.*, 925 F.2d at 1141 (quoting *Par-*
8 *Knit Mills, Inc. v. Stockbridge Fabrics Co.*, 636 F.2d 51, 54 (3d Cir. 1980)). Accordingly,
9 a court may find that an agreement to arbitrate exists “[o]nly when there is no genuine issue
10 of fact concerning the formation of the agreement.” *Id.*

11 **A. Plaintiff Reyes**

12 "It is undisputed that under California law, mutual assent is a required element of
13 contract formation." *Knutson*, 771 F.3d at 565; *see also* Restatement (Second) of Contracts
14 § 3 ("An agreement is a manifestation of mutual assent on the part of two or more
15 persons."). "Mutual assent may be manifested by written or spoken words, or by conduct,
16 and acceptance of contract terms may be implied through action or inaction." *Knutson*, 771
17 F.3d at 565. (internal citations omitted). "Thus, 'an offeree, knowing that an offer has been
18 made to him but not knowing all of its terms, may be held to have accepted, by his conduct,
19 whatever terms the offer contains.'" *Id.* (quoting *Windsor Mills, Inc. v. Collins & Aikman*
20 *Corp.*, 101 Cal. Rptr. 347, 350 (Ct. App. 1972)).

21 Defendant has not produced a signed arbitration agreement by Plaintiff Reyes. In
22 support of its Motion, Defendant submits the declarations of Krystal Izumi, an Area Human
23 Resources Business Partner with Lowe's [ECF No. 23-3] and Clark Moore, a Director of
24 Human Resources Business Partners with Lowe's [ECF No. 23-4]. It also submits
25 exemplars of the employment application, offer letter, and arbitration agreement in use at
26 the Oceanside retail location of Lowe's at the time Reyes was hired. ECF No. 23-3 at 6-9
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1 (employment application), 10-12 (offer letter), 13-14 (arbitration agreement). Defendant
2 states that, according to its business records, Reyes worked at a Lowe’s retail location in
3 Oceanside, California from February 12, 2008 until February 23, 2021. ECF No. 23-3 ¶ 4.
4 In 2008, it was Defendant’s “regular business practice to provide all newly hired retail
5 employees with an employment application containing an arbitration agreement, a hard
6 copy offer letter, and a standalone Agreement to Arbitrate Disputes with their onboarding
7 paperwork.” *Id.* Furthermore, Defendant submits that “Reyes, like all newly hired
8 associates at the time, would have had to apply for a position and accept an offer letter an
9 arbitration agreement when he was first hired in 2008 as a condition of his employment.”
10 ECF No. 23 at 28; *see also* ECF No. 23-3 ¶ 5 (“Based on Lowe’s regular business practices
11 at the time . . . If an employee refused to sign the offer letter and agreement to arbitrate
12 disputes, it was Lowe’s policy and practice to withdraw the offer of employment.”); ECF
13 No. 23-4 ¶ 4 (“[P]ursuant to Lowe’s company policy in 2008, a newly onboarded employee
14 could not have commenced employment with Lowe’s in California without signing an
15 agreement to arbitrate disputes.”). Defendant represents that its hard copy personnel
16 records for Reyes have been lost. ECF No. 23 at 29. Despite the absence of a signed
17 arbitration agreement by Reyes, Defendant argues that “Reyes manifested his assent to
18 arbitrate all disputes with Lowe’s by accepting the company’s offer of employment, which,
19 at the time, necessarily required an agreement to arbitrate all disputes with Lowe’s.” *Id.* at
20 30. Defendant contends that Reyes does not meaningfully dispute Lowe’s business
21 practices in 2008 or that he consented to arbitration by accepting employment with Lowe’s
22 at the time. ECF No. 25 at 8.

23 Plaintiffs submit that Reyes did not enter any kind of arbitration agreement, and that
24 Defendant’s failure to present any evidence of what documents were actually provided to
25 Reyes preclude this court from finding that he entered into an arbitration agreement. ECF
26 No. 25 at 11-12. Reyes declares that he was employed by Defendant from approximately
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1 2008 until 2021, that he does not recall signing an offer letter when he commenced
2 employment with Defendant, and that he has no recollection of entering into an arbitration
3 agreement with Defendant. ECF No. 25-1 ¶¶ 3-4.

4 Defendant argues that it was its regular business practice in California to provide all
5 new employees with an employment application, offer letter, and arbitration agreement in
6 2008, and to withdraw its offer of employment if the employee refused to sign them.
7 Plaintiffs do not dispute that this was Defendant’s practice at the time—for instance, by
8 submitting declarations from other employees stating that they were onboarded without
9 documents at the same location and time period—, or allege that Reyes never received
10 those documents. On the other hand, Reyes declares that he has no recollection of signing
11 an offer letter or arbitration agreement. Defendant does not put forth any evidence that
12 Reyes actually received these documents—for instance, through declarations of any person
13 with personal knowledge of Reyes’s onboarding, or through other documents that reference
14 Reyes’s awareness or consent to such agreements—, or otherwise allege that Reyes was
15 aware of the terms of the arbitration agreement. On these facts, the Court cannot say that
16 there is no genuine issue of fact concerning mutual assent or the formation of a contract
17 between Defendant Lowe’s and Plaintiff Reyes, and therefore the Court “cannot decide as
18 a matter of law that the parties did or did not enter into such an agreement.” *Three Valleys*
19 *Mun.*, 925 F.2d at 1141 (quoting *Par-Knit Mills*, 636 F.2d at 54).

20 If the making of an arbitration agreement is at issue, “the court shall proceed
21 summarily to the trial thereof” and “[i]f no jury trial be demanded by the party alleged to
22 be in default . . . the court shall hear and determine such issue.” 9 U.S.C. § 4. Here, neither
23 party has requested a jury trial on the issue of whether a valid arbitration agreement exists.
24 Accordingly, it is **HEREBY ORDERED** that a one-day bench trial is scheduled for
25 January 18, 2024 at 10:00 a.m. before this Court. The parties may conduct discovery on
26 the specific issue of whether Defendant and Plaintiff Reyes agreed to arbitrate and are
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1 limited to five requests for interrogatories, five requests for production of documents, and
2 one deposition each not to exceed two hours, on or before January 4, 2024.

3 **B. Plaintiff Graham**

4 While the Court looks to state law principles to determine whether an arbitration
5 agreement exists, “federal law governs the arbitrability [of an issue] because the Agreement
6 is covered by the FAA” where “the parties have not clearly and unmistakably designated
7 that nonfederal *arbitrability* law applies.” *Brennan v. Opus Bank*, 796 F.3d 1125, 1129 (9th
8 Cir. 2015) (internal citations omitted). “[D]oubts concerning the scope of an arbitration
9 clause should be resolved in favor of arbitration[.]” *Goldman, Sachs & Co.*, 747 F.3d at
10 743. While the court will generally determine gateway issues such as whether there is an
11 agreement to arbitrate and whether the agreement covers the dispute in deciding on a
12 motion to compel arbitration, those issues “can be expressly delegated to the arbitrator
13 where ‘the parties *clearly and unmistakably* provide otherwise.’” *Brennan*, 796 F.3d at
14 1130 (quoting *AT&T Techs., Inc. v. Commc’ns Workers of Am.*, 475 U.S. 643, 649 (1986)).
15 “When the parties’ contract delegates the arbitrability question to an arbitrator, the courts
16 must respect the parties’ decision as embodied in the contract.” *Henry Schein, Inc. v.*
17 *Archer & White Sales, Inc.*, 139 S. Ct. 524, 528 (2019).

18 The following facts, established by Defendant’s supporting declaration and
19 documentation, are not disputed by Plaintiff. *See* ECF No. 23-2 (Declaration of Casey
20 Morales, the Lowe’s HR Director Stores for Region 8). Defendant Lowe’s employed
21 Plaintiff Graham as Customer Service Associate III in October 2007 in Elk Grove,
22 California, then as a Pro Sales Specialist in Jackson, California beginning on October 27,
23 2014, and as a Pro Services Sales Specialist in Jackson, California beginning on December
24 6, 2014. *Id.* ¶ 5. Graham remained in the same position until his termination on June 14,
25 2021. *Id.* Graham signed an offer letter—which contains a section titled “agreement to
26 arbitrate disputes”—and separate arbitration agreement, dated October 22, 2007 [*id.* at 9-
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1 12], signed an offer letter—again including an agreement to arbitrate section—, dated
2 October 27, 2014 [*id.* at 13-15], and Lowe’s also presented an unsigned offer letter
3 addressed to Graham, relating to the Pro Services Sales Specialist position, dated
4 December 5, 2014 [*id.* at 16-18]. The “Agreement to Arbitrate Disputes” section of all
5 three offer letters, as well as the signed separate agreement to arbitrate disputes from 2007,
6 state that in consideration of Lowe’s offer of employment, Graham agreed that any
7 controversy between Graham and Lowe’s arising out of his employment or termination of
8 his employment (1) would be decided by arbitration; (2) the arbitration would be conducted
9 pursuant to the procedures of the American Arbitration Association (“AAA”) under its
10 National Rules for the Resolution of Employment Disputes; and that (3) “[t]his agreement
11 to arbitrate may not be changed or modified in any respect unless specifically agreed in a
12 written agreement signed by you and Lowe’s[.]” ECF No. 23-2 at 11, 12, 15, 18. The
13 separate agreement and 2014 offer letters also specify that Graham “acknowledge[s] that a
14 copy of the AAA National Rules has been made available for your review[.]” *Id.* at 12, 14,
15 17.

16 At issue in this case is a “2017 Agreement to Arbitrate Disputes that Lowe’s emailed
17 to certain employees in 2017” (“2017 Agreement”) [ECF No. 23-2 ¶ 10], of which
18 Defendant submits an exemplar complete arbitration agreement, opt-out form, and audit
19 report [*id.* at 19-24 (example arbitration agreement, opt-out form, and audit report)].
20 Among other things, the 2017 agreement states that “[y]ou may submit a form stating that
21 you wish to opt-out and not be subject to this Agreement To Arbitrate Disputes[,] and that
22 “to be effective, the signed and dated opt-out form must be returned to Lowe’s . . . within
23 30 days of your acceptance of this Agreement to Arbitrate Disputes.” *Id.* at 21. It also states
24 that “[i]f you do not opt-out of this Agreement To Arbitrate Disputes within 30 days of
25 your acceptance of this Agreement, continuing your employment and agreeing to mutually
26 arbitrate the claims covered by this Agreement To Arbitrate Disputes constitutes mutual
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1 acceptance of the terms of this Agreement To Arbitrate Disputes by you and Lowe’s.” *Id.*
2 Though neither Lowe’s nor Graham contend that Graham signed the 2017 Agreement, they
3 agree that Graham submitted a 2017 opt-out form which was signed and dated on May 1,
4 2017. *See id.* at 25-26, ECF No. 25 at 13.

5 Defendant argues generally that the arbitration agreements in question in the instant
6 Motion expressly incorporate the AAA rules, that AAA Rule 6(a) delegates the issues of
7 arbitrability to the arbitrator, and that the incorporation of the AAA rules in the arbitration
8 agreements provides clear and unmistakable evidence that the parties intended to arbitrate
9 threshold issues such as the enforceability of the arbitration agreement. ECF No. 23 at 23.
10 Specific to Graham, Lowe’s argues that the October 27, 2014 offer letter, containing an
11 arbitration provision, (“2014 Agreement”) remains in force despite receipt of Graham’s
12 2017 opt-out form and requires him to arbitrate his claims. *Id.* at 25-27. More specifically,
13 Defendant asserts that because the language of the 2017 Agreement makes clear that
14 acceptance of the agreement is a condition precedent to effectuating the opt-out form as
15 well as modifying the 2014 Agreement, and Plaintiffs do not assert that Graham accepted
16 the 2017 Agreement, Graham’s opt-out form cannot be effective to either the 2014 or 2017
17 agreements. *Id.* at 24-27. Defendant further argues that even if the Graham had accepted
18 the 2017 Agreement and timely opted out, the 2014 Agreement would still be in place.

19 Plaintiffs do not assert that the 2014 Agreement was invalid. Instead, they argue that
20 Graham received the 2017 Agreement, indicated his intent not to be bound by any
21 arbitration agreement by submitting the opt-out form to the email address listed on the 2017
22 Agreement, and clearly intended to opt out of arbitration with Lowe’s. ECF No. 25 at 14.
23 Plaintiffs further assert that Graham’s opt-out of the 2017 Agreement “controls any and all
24 arbitration issues between Plaintiff Graham and Defendant and any prior agreement is no
25 longer controlling or enforceable.” *Id.* at 15. Although Plaintiffs do not contend that
26 Graham signed the 2017 Agreement, they “do not dispute the enforceability of the 2017
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1 Arbitration Agreement and its opt-out clause[,]” and assert that the 2017 opt-out
2 “supersedes any prior arbitration agreements” because the 2017 Agreement “provides that
3 it ‘supplements and modifies’ any prior agreement” and therefore the 2017 Agreement
4 must prevail in any conflict with prior arbitration agreements. *Id.* Plaintiffs do not address
5 the incorporation of the AAA rules into any of the agreements, dispute that the AAA rules
6 were available to Graham during his employment with Lowe’s, or make any case regarding
7 the arbitrability of any of the issues before the Court.

8 In this case, it is undisputed that the 2014 Agreement was a valid arbitration
9 agreement between Plaintiff Graham and Defendant Lowe’s and that Graham returned the
10 2017 opt-out form to Lowe’s via email. It is also undisputed that the 2014 Agreement
11 expressly incorporates the AAA rules, which contain a delegation provision. The
12 delegation provision of the AAA rules states that “[t]he arbitrator shall have the power to
13 rule on his or her own jurisdiction, including any objections with respect to the existence,
14 scope or validity of the arbitration agreement.” ECF No. 23-1 at 17 (Rule 6(a) of the AAA
15 rules). What remains disputed is the existence, scope, and validity of the 2017 Agreement
16 and whether Graham’s opt-out was valid with respect to either the 2014 or 2017
17 Agreements with Lowe’s.

18 As Plaintiffs have not “challenged the delegation provision specifically, [the Court]
19 must treat it as valid under [9 U.S.C.] § 2, and must enforce it under §§ 3 and 4, leaving
20 any challenge to the validity of the Agreement as a whole for the arbitrator.” *Rent-A-*
21 *Center, W., Inc. v. Jackson*, 561 U.S. 63, 72 (2010). Because the parties have “delegate[d]
22 threshold arbitrability questions to the arbitrator,” the only question for the court is
23 “whether a valid arbitration agreement exists.” *Henry Schein*, 139 S. Ct. at 530. (citing 9
24 U.S.C. § 2); *see also McLellan v. Fitbit, Inc.*, No. 3:16-cv-00036-JD, 2017 U.S. Dist.
25 LEXIS 168370, at *7-10. (N.D. Cal., Oct. 11, 2017) (collecting cases) (noting that both the
26 Ninth Circuit and California courts, in line with the vast majority of the circuit courts, have
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1 held that incorporation of the AAA rules constitutes clear and unmistakable evidence of
2 the parties' intent to arbitrate arbitrability without limiting that holding to sophisticated
3 parties or commercial contracts). Here, the Court finds that a valid arbitration agreement
4 exists: the 2014 Agreement. The Court must enforce the delegation clause according to the
5 terms of the agreement, and "possesses no power to decide the arbitrability issue. That is
6 true even if the court thinks that the argument that that arbitration agreement applies to a
7 particular dispute is wholly groundless." *Henry Schein*, 139 S. Ct. at 529. As such, the
8 issues of whether the 2017 Agreement exists, is valid, or enforceable, are for the arbitrator
9 to decide. Therefore, the Court **GRANTS** Defendant's Motion insofar as it requests to
10 compel Plaintiff Graham's individual claims to arbitration.

11 **III. DISMISSAL OF REPRESENTATIVE PAGA CLAIMS**

12 As noted elsewhere in this Order, the Court stayed the individual claims of the
13 PAGA Plaintiffs pending arbitration, and the only dispute between the parties is whether
14 the PAGA Plaintiffs can continue to pursue their non-individual—representative—claims
15 before the Court. *See* ECF Nos. 35, 42, 47.

16 **A. Background**

17 Prior to *Viking River*, California courts followed the rule set out in *Iskanian v. CLS*
18 *Transp. Los Angeles, LLC*, which held that an arbitration agreement waiving an employee's
19 right to bring a representative PAGA claim was unenforceable, and that the FAA did not
20 preempt such a rule. 327 P.3d 129, 149, 150-51 (Cal. 2014); *see also Adolph*, 532 P.3d at
21 688 ("*Iskanian* held unenforceable an agreement that, while providing for arbitration of
22 alleged Labor Code violations sustained by the plaintiff employee (what *Viking River*
23 called individual claims), compels waiver of claims on behalf other employees (i.e., non-
24 individual claims).").

25 Applying *Iskanian*, California "[a]ppellate courts have rejected efforts to split
26 PAGA claims into individual and representative components." *Kim v. Reins Int'l*

1 *California, Inc.*, 459 P.3d 1123, 1132 (Cal. 2020) (collecting cases). Addressing this
2 “secondary rule” of *Iskanian*, the Supreme Court in *Viking River* held that “the FAA
3 preempts the rule of *Iskanian* insofar as it precludes division of PAGA actions into
4 individual and non-individual claims through an agreement to arbitrate.” 142 S. Ct. at 1924.
5 In overturning that rule, *Viking River* found that an arbitration agreement may be enforced
6 as to a PAGA plaintiff’s individual claim, but that such a finding did not necessitate
7 dismissal of the non-individual claims. *Id.* at 1925. In dicta, the Supreme Court opined that
8 “as we see it, PAGA provides no mechanism for a court to adjudicate nonindividual PAGA
9 claims once an individual claim has been committed to a separate proceeding” and that it
10 understood PAGA’s standing provisions as requiring maintenance of an individual claim
11 in order to maintain a non-individual PAGA claim. *Id.* And while “the Court reasons, based
12 on available guidance from California courts, that [the PAGA plaintiff] lacks ‘statutory
13 standing’ under PAGA to litigate her ‘non-individual claims’ separately in state court . . .
14 if this Court’s understanding of state law is wrong, California courts, in an appropriate
15 case, will have the last word.” *Id.* (Sotomayor, J., concurring).

16 With direct reference to the ambiguity left by the Court’s ruling in *Viking River*, the
17 court in *Adolph* specifically held that “an aggrieved employee who has been compelled to
18 arbitrate [individual] claims under PAGA that are ‘premised on Labor Code violations
19 actually sustained by’ the plaintiff maintains statutory standing to pursue [non-individual]
20 ‘PAGA claims arising out of events involving other employees’ in court.” 532 P.3d at 686
21 (quoting *Viking River*, 142 S. Ct. at 1916). The court further explained that:

- 22 (1) PAGA standing only requires a plaintiff to be an “aggrieved employee,”
23 which is defined as someone who (a) was employed by the alleged violator
24 and (b) against whom one or more of the alleged violations was
25 committed, [*id.* at 686-87 (citing CAL. LAB. CODE § 2699(c))];
- 26 (2) re-litigation of a plaintiff’s status as an aggrieved employee may be
27 avoided if the court stays the non-individual claims pending the outcome

1 of arbitration and confirms and enters judgment on an arbitrator’s finding
2 on that issue [*id.* at 692-93];

3 (3) that the California Code of Civil Procedure makes clear that arbitrable and
4 non-arbitrable issues brought under a single cause should remain in the
5 same action, and that piecemeal resolution through the bifurcation of
6 individual and non-individual claims across different fora is consistent
7 with PAGA and the FAA [*see id.* at 693-94 (internal citations omitted)];

8 (4) that PAGA standing rests on a plaintiff’s status as an aggrieved employee
9 rather than the redressability of injuries suffered by a plaintiff [*id.* at 694];
10 and

11 (5) an aggrieved employee “does not lose standing to litigate non-individual
12 claims by virtue of being compelled to arbitrate individual claims . . . even
13 if the employee obtains redress for individual claims in arbitration” [*id.* at
14 695 (citing *Kim*, 459 P.3d at 1129)].

15 **B. Discussion**

16 Defendant argues that *Adolph*’s holding contravenes the Supreme Court’s reasoning
17 in *Viking River*, because it revives *Iskanian*’s secondary rule which precludes division of
18 individual and non-individual PAGA claims. ECF No. 55 at 3. Relying on the Supreme
19 Court’s language indicating that individuals PAGA claims should be committed to a
20 “separate proceeding” in the face of a valid arbitration agreement, Defendant argues that
21 *Adolph* “flouted the FAA’s severance command,” instead asserting that the individual and
22 non-individual claims are not severed from each other. *Id.* at 4. Defendant also argues that
23 the parties are coerced into a judicial forum because “the parties cannot agree to submit
24 *only* their individualized dispute to arbitration” in a manner incompatible with the FAA.
25 *Id.* at 6.

26 Despite Defendant’s arguments to the contrary, nothing in *Viking River* suggests that
27 the requirement of arbitration in a separate proceeding requires severance of claims, or
28 dismissal of the PAGA Plaintiffs’ non-individual claims. *Viking River* explicitly noted that
non-individual claims “may not be dismissed simply because they are ‘representative.’”

1 142 S. Ct. at 1925. Furthermore, it is consistent with the prior applications of the FAA that
2 a party be required to file a motion to compel arbitration in a district court to enforce an
3 arbitration agreement, such that arbitration is compelled to “separate proceedings in
4 different forums” despite maintenance of the non-arbitrable claims in the court. *Dean*
5 *Witter Reynolds Inc. v. Byrd*, 470 U.S. 213, 217 (1985). Likewise, it is consistent with the
6 FAA that federal courts “may directly and effectively protect federal interests by
7 determining the preclusive effect to be given to an arbitration proceeding” such that
8 “neither a stay of the arbitration proceedings, nor a refusal to compel arbitration of state
9 claims, is *required* in order to assure that a precedent arbitration does not impede a
10 subsequent federal-court action.” *Id.* at 223. Therefore, the Court finds Defendant’s
11 arguments that *Viking River* requires severance of individual and non-individual PAGA
12 claims to be unpersuasive.

13 Although the Supreme Court’s decision in *Viking River* suggests that a PAGA
14 plaintiff loses standing when their individual claims are compelled to arbitration, this Court
15 applies the holding of *Adolph* because the Supreme Court of California is the final arbiter
16 of California law. *See Hinojos v. Kohl’s Corp.*, 718 F.3d 1098, 1108 (9th Cir. 2013)
17 (finding that statutory standing is a question of state law); *Beal v. Missouri P.R. Corp.*, 312
18 U.S. 45, 50 (1941) (“The state courts are the final arbiters of [the] meaning and appropriate
19 application [of state statutes], subject only to review by this Court if such construction or
20 application is appropriately challenged on constitutional grounds.”). The Supreme Court
21 of California specifically granted review in *Adolph* “to provide guidance on statutory
22 standing under PAGA” in light of the decision in *Viking River*. 532 P.3d at 687. And it held
23 that “[w]here a plaintiff has brought a PAGA action comprising individual and non-
24 individual claims, an order compelling arbitration of the individual claims does not strip
25 the plaintiff of standing as an aggrieved employee to litigate claims on behalf of other
26 employees under PAGA.” *Id.* at 686. The PAGA Plaintiffs were employed by Defendant
27
28

1 and have alleged that at least one labor code violation was committed against them. *Adolph*,
2 532 P.3d at 687. Accordingly, the Court **DENIES** Defendant’s Motion with respect to
3 dismissal of the PAGA Plaintiffs’ non-individual claims.

4 In the interest of preventing relitigation of any PAGA Plaintiff’s status as an
5 aggrieved employee, or any other issues that may overlap with claims subject to arbitration,
6 the Court **STAYS** this action pending the outcome of individual arbitration proceedings.
7 *See* 9 U.S.C. § 3; CAL. CODE. CIV. PROC. § 1281.4; *Adolph*, 532 P.3d at 692-93.

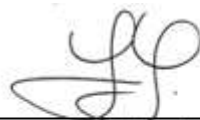
8 **IV. CONCLUSION**

9 In accordance with the foregoing, the Court **HEREBY ORDERS**:

- 10 1. Defendant’s Motion to Compel Plaintiff Graham to arbitration is **GRANTED**;
- 11 2. Defendant’s Motion to Dismiss the representative PAGA claims of the PAGA
12 Plaintiffs is **DENIED**;
- 13 3. The Court **STAYS** this action pending the outcome of individual arbitration
14 proceedings finding either that (a) at least one PAGA Plaintiff is determined to be an
15 aggrieved employee, or that (b) no PAGA Plaintiffs are determined to be aggrieved
16 employees;
- 17 4. The parties are **DIRECTED** to file a joint report on **January 12, 2024**, and
18 every 90 days thereafter, advising the Court of the status of arbitration proceedings; and
- 19 5. The Court will hold a bench trial on the issue of whether there is a valid
20 arbitration agreement between Plaintiff Reyes and Defendant Lowe’s on **January 18,**
21 **2024**. The parties are permitted to conduct limited discovery as outlined in this Order.

22 **IT IS SO ORDERED.**

23 Dated: October 13, 2023



24
25 Honorable Linda Lopez
26 United States District Judge