

EXHIBIT A-4

**TO THE DECLARATION OF ERIC
HERRMANN**

CASE NO. 1:09-CV-00636-REB-KLM

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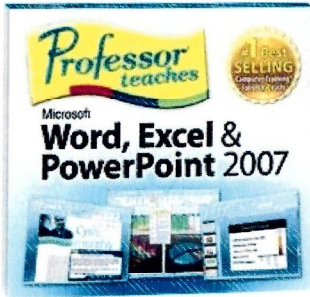
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Platform: Windows Vista / 2000 / XP
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System Requirements

Platform: Windows Vista / 2000 / XP

Media: CD-ROM

Item Quantity: 1

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Product Description

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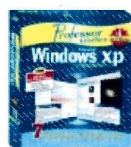
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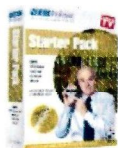


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5 Reviews

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Professor teaches Word, Excel & Powerpoint, July 6, 2009

By [PR Freelancer](#) (New York, NY USA) - [See all my reviews](#)

For a very minimal amount of money, this visual CD course provides thorough instruction to all three of these basic and essential office tools. It's not terribly exciting going through the lessons, but they are very thorough and well designed. I haven't encountered any real problems or glitches, and they definitely provide me with the instruction I have needed. They demand a fairly serious investment of time -- each tool has about eight different lessons, and each lesson is an hour to an hour and a half. You can't do all of them at once because they offer too much to absorb if you're really not familiar with the programs. So you have to spread it out. But definitely worth it. I highly recommend, for the price and quality.

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5 of 6 people found the following review helpful:

Professor taught Word and Excel 2007, June 11, 2009

By [David P. Bubalo](#) (Pittsburgh, PA) - [See all my reviews](#)

This item is very helpful to me. Only thing is that there is no comprehensive test at the end of program.

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8 of 12 people found the following review helpful:

fantastic tool, March 19, 2009

By [Dan Weaver](#) - [See all my reviews](#)

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