

Initiatives	Related Treasury Strategy Component(s) <sup>†</sup> (Bold = Primary)	FY 2008 Milestones	FY 2009 Milestones	Beyond FY 2009 <sup>‡</sup>
Engage all 50 states through the State Reverse File Match Initiative (SRFMI) – a process that matches IRS extracts received through the Governmental Liaison Data Exchange Program against state master files to identify individuals and businesses who filed a state return but not a federal return and to identify differences in federal and state income reporting.	<b>4, 7</b>	<u>7/31/08</u> Pilot use of systemic SRFMI data received from 14 states to identify nonfilers and underreporters	<u>6/30/09</u> Launch Phase 2 of pilot by increasing state agency participation by 50% to 21 taxing agencies	Continue expansion of SRFMI participation to all appropriate state tax agencies
Determine tax administration benefits of utilizing state data warehouse concept.	<b>3, 4, 7</b>	<u>7/31/08</u> Complete project analysis test and issue report of findings	<u>9/30/09</u> Based on test outcomes, take steps to expand as appropriate	√

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Develop an educational targeted outreach DVD for military personnel preparing for retirement.	<b>5, 7</b>	<u>12/31/08</u> Distribute and integrate DVD into all military pre-retirement seminars to reduce the percentage of military retirees entering the Federal Employee/Retiree Delinquency Initiative (FERDI) population	<u>3/31/09</u> Obtain FY 2008 FERDI data for comparison to baseline data to measure DVD's effectiveness  <u>9/30/09</u> Conduct research to determine the need for military disability tax-related services  <u>12/31/09</u> Continue distributing DVD in all military pre-retirement seminars to reduce the percentage of military retirees entering the FERDI population	
Enhance outreach efforts to industry audiences about available Audit Technique Guides and Tax Tips.	<b>7</b>	<u>6/30/08</u> Work with industry partners to determine enhancements needed to existing guides as well as input on development of new guides  <u>Ongoing</u> Publicize Audit Technique Guide availability to industries through national/local liaison activities		

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Establish links to IRS.gov on industry, practitioner, educational, and governmental stakeholders websites.	<b>7</b>	<u>5/31/08</u> Promote Tax Centers (dedicated web space) and links to state and national organizations		
Develop and widely distribute educational fact sheets on areas of high noncompliance.	<b>7</b>	<u>9/30/08</u> Complete monthly distribution of 12 additional fact sheets	<u>9/30/09</u> Complete monthly distribution of 12 additional fact sheets	
Develop a strategy to reach practitioners without affiliation to a professional organization.	<b>7</b>	<u>3/30/08</u> Develop grass-roots delivery channel with national retail tax preparation firms  <u>9/30/08</u> Expand outreach to colleges and universities to include graduates entering tax preparation careers		

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Leverage key partners such as the SBA and its SCORE program and SBDCs to deliver small business workshops to the new business community.	<b>7</b>	<p><u>Ongoing</u> Continue contacts with traditional partners to maximize leveraged opportunities that provide education and outreach directly to business owners</p> <p><u>10/01/07</u> Establish a baseline of current leveraged small business tax workshops</p> <p><u>12/31/07</u> Partner with SCORE and SBDCs to enhance quality and consistency of leveraged Small Business Tax Workshops</p> <p><u>3/31/08</u> Partner with SBA to increase outreach through the National Women's Business Council</p> <p><u>3/31/08</u> Partner with SBA to promote voluntary compliance and share information customized information for new business owners</p> <p>(cont'd)</p>	<p><u>12/31/08</u> Incorporate information regarding common filing errors into current tax workshop curriculum</p>	

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(cont'd)		<u>9/30/08</u> Increase the number of Small Business Tax Workshops		
Deliver educational messages through existing relationships with universities and colleges.	<b>7</b>	<u>9/30/08</u> Incorporate key messages into professional curriculum taught via Tax Practitioner Institutes across the country	<u>9/30/09</u> Determine a baseline and expand the participation of current Historically Black Colleges and Universities (HBCUs) in the VITA program  <u>12/31/09</u> Increase the participation of Beta Alpha Psi, a national scholastic and professional fraternity, in the VITA program by 10%  <u>12/31/09</u> Determine baseline and expand the Cooperative Extension Services Network tax prep and education programs in each of the four regions, HBCUs, tribal colleges and universities	

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Develop audio educational messages for toll-free wait times.	<b>7</b>	<u>1/31/08</u> Develop text and appropriate placement of specific educational messages. Submit Systems Change Request	<u>1/31/09</u> Implement approved educational messages  <u>9/30/09</u> Work collaboratively with appropriate functions to create educational messages	
Customize outreach to specific industries to encourage voluntary compliance.	<b>7</b>	<u>3/31/08</u> Begin launch of industry specific communication/outreach to small business/industry stakeholders and state licensing agencies based on data driven analysis of key issues  <u>9/30/08</u> Provide educational materials to new and existing business owners through partnerships with small business/industry stakeholders and state licensing agencies in all 50 states	<u>9/30/09</u> Conduct outreach in all states to promote the use of the IRS' web-based Tax Centers designed to provide education and web resources for specific industries and professions	

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Request feedback from internal and external stakeholders on existing outreach and educational programs to identify best practices and enhancements.	<b>7</b>	<u>10/1/07</u> Convene Service-wide task force to collect and review stakeholder feedback  <u>10/31/07</u> Share recommendations with external stakeholders and obtain additional feedback  <u>12/31/07</u> Provide recommendations based on feedback  <u>Ongoing</u> Implement appropriate recommendations	<u>Ongoing</u> Implement recommendations	

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Develop strategies to educate first-time business filers.	<b>7</b>	<u>3/31/08</u> Collaborate with small business/industry partners to develop an outreach campaign to educate first time Schedule C filers, including common errors to avoid  <u>12/31/08</u> Implement outreach strategy to first-time business filers		
Expand relationships and collaboration with foreign tax administrations to increase informal and formal communications on international tax administration matters.	<b>7</b>	<u>9/30/08</u> Complete OECD project dealing with international guidelines on attribution of profits to permanent establishments  <u>9/30/08</u> Participate in OECD monitoring of Transfer Pricing Guidelines including international business restructurings project	<u>9/30/09</u> Participate in OECD work on monitoring Transfer Pricing Guidelines	√

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# GLOSSARY

AARP - American Association of Retired Persons  
AMS - Account Management Services  
ASFR - Automated Substitute for Return  
AUR - Automated Underreporter  
BSA - Bank Secrecy Act  
BSM - Business Systems Modernization  
CADE - Customer Account Data Engine  
CAP - Compliance Assistance Program  
CAWR - Combined Annual Wage Reporting  
CI - Criminal Investigation  
CMP - Compliance Monitoring Process  
CSIRC - Computer Security Incident Response Center  
CSP - Common Services Projects  
CTC - Child Tax Credit  
EFTPS - Electronic Federal Tax Payment System  
EITC - Earned Income Tax Credit  
ERO - Electronic Return Originator  
ETA - Electronic Tax Administration  
FAQ - Frequently Asked Question  
FHWA - Federal Highway Administration  
FIN 48 - Financial Accounting Standards Board Interpretation No. 48  
FUTA - Federal Unemployment Tax  
FY - Fiscal Year  
IRC - Internal Revenue Code  
IRS - Internal Revenue Service  
I-CAS - Internet Customer Account Services  
IT - Information Technology  
JITSIC - Joint International Tax Shelter Information Center  
JOC - Joint Operations Center  
LEP - Limited English Proficiency  
LMSB - Large & Mid-Size Business Operating Division  
LSR - Leadership Succession Review

MeF - Modernized e-File  
NDNH - National Directory of New Hires  
NMT - Net Misreporting Percentage  
NRP - National Research Program  
NTA - National Taxpayer Advocate  
OECD - Organization for Economic Cooperation and Development  
OPR - Office of Professional Responsibility  
PCA - Private Collection Agency  
PFA- Pre-Filing Agreement  
PDC - Private Debt Collection  
PGP - Priority Guidance Plan  
PTIN - Practitioner Taxpayer Identification Number  
QETP - Questionable Employment Tax Practices  
ROI - Return on Investment  
SAR - State Audit Reports  
SBA - Small Business Administration  
SB/SE - Small Business/Self-Employed Operating Division  
SBDC - Small Business Development Center  
SCORE - Service Corps of Retired Executives  
SRFMI - State Reverse File Match Initiative  
TAB - Taxpayer Assistance Blueprint  
TAC - Taxpayer Assistance Center  
TAS - Taxpayer Advocate Service  
TBR - Taxpayer Burden Reduction  
TCE - Tax Counseling for the Elderly  
TCMP - Taxpayer Compliance Measurement Program  
TDI - Taxpayer Delinquency Investigation  
TEGE - Tax Exempt & Government Entities Operating Division  
TIEA - Tax Information Exchange Agreements  
TIN - Taxpayer Identification Number  
TREES - TEGE Electronic Examination System  
TY - Tax Year  
VCR - Voluntary Compliance Rate  
VITA - Volunteer Income Tax Assistance  
W&I - Wage & Investment Operating Division

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