

EXHIBIT 16

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Help Center

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Photos > Photos: Creating and uploading [Hide All](#)

How do I add photos and create an album?

To create an album and upload photos, take the following steps:

1. Go to your profile.
2. Click the Photos tab.
3. Click the "Create a Photo Album" button.
4. Follow the on-screen directions. If you have not yet done so, you may be prompted to first install the Facebook Plug In, which allows easy uploading of your photos. Please click "Install" and "Allow" to any prompts that appear while the application is uploading. If you are having any trouble installing or using the photo upload application, try the simple version located at the bottom of the "Add More Photos" tab.

For photos to appear under the "View Photos of" profile link, you will need to be tagged in the photos. To tag yourself in a photo that you have uploaded, just go to the photo and click the "Tag This Photo" link beneath it, then select "me."

<http://www.facebook.com/help/?faq=12548>

How do I add or change a profile picture?

You can add or change a profile picture in any of the following ways:

- To set a photo that you or a friend has already uploaded to Facebook as your profile picture, select "Make Profile Picture" at the bottom right when you are viewing the photo.
- To upload a picture that you have saved on your computer, move your mouse over your profile picture and click the pencil icon. Select "Upload a picture" from the drop-down menu and follow the on-screen directions.
- To take a new profile picture using your webcam, move your mouse over your profile picture and click the pencil icon. Select "Take a picture" from the drop-down menu and follow the on-screen directions. If you choose to take a picture using your webcam, you may first have to allow your Flash player to access your webcam.

You can edit the thumbnail version of your profile picture at any time by moving your mouse over your profile picture, clicking the pencil icon, and selecting "Edit Thumbnail." If you wish, you can also remove your profile picture by moving your mouse over your profile picture, clicking the pencil icon, and selecting "Remove your Picture."

If you are having trouble adding or changing your profile picture, please note that you cannot upload a photo if it is more than three times as tall as it is wide. If you are still experiencing this problem, please report the issue [here](#).

<http://www.facebook.com/help/?faq=13568>

I'm being prompted to install the Facebook Plug-In when I upload photos. What is this?

The Facebook Plug-in is a free browser extension that was built by Facebook and designed to improve your experience on the site. For example, you can use the Facebook Plug-In to speed up and simplify the photo upload process.

To install the Facebook Plug-In on your computer, simply click "Install" when you see the dialogue box prompt. Installation should not take longer than two minutes.

When the installation is complete, you'll be able to use the Facebook Plug-In to upload your photos. The top half of the box allows you to select folders where you upload photos from; the bottom half of the box is where you can choose which photos you'd like to upload. Click the "Use Selected Photos" button when you're ready to upload.

<http://www.facebook.com/help/?faq=16480>

How do I install the Facebook Plug-In?

To install the Facebook Plug-In on your computer, simply click "Install" when you see the dialogue box prompt. The box will appear anytime you do something on the site that requires the plug-in: for example, when you are adding photos to the site. Installation should not take longer than two minutes.

<http://www.facebook.com/help/?faq=16481>

Community Help

To get more information about **Photos: Creating and uploading**, visit the [Community Help Center](#).

Available Languages

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Plaintiff's Trial Exhibit

PTX-886

Case No. 08-CV-00862

How do I uninstall the Facebook Plug-In?

To uninstall the Facebook Plug-in, take the following steps:

Windows

1. Select "Control Panel" from the Start menu.
2. Click "Add or Remove Programs."
3. Find "Facebook Plug-In" in the list and follow the on-screen instructions to remove the program.

Mac

1. Go into your Home directory.
2. Select "Library."
3. Select "Internet Plug-Ins."
4. Delete all files that begin with "fbplugin".

Linux

1. Go to the following path: `~/mozilla/plugins/`
2. Delete all files beginning with "npfbbook".

<http://www.facebook.com/help/?faq=16482>

How do I share photos or share an album with someone?

You can share a Facebook photo with any of your friends on Facebook by clicking on the "Share" link located under a photo or photo album. Please note that in order to send a photo to a friend in a Facebook message, the photo needs to exist either in a Facebook album or elsewhere on the internet. If it exists elsewhere on the internet, copy the URL (web address) of the photo and paste it into your message to that person, and a preview of the photo will appear. If the photo does not exist on the internet, upload the photo to one of your Facebook albums. Then, click the "Share" link below the photo to send a link and preview of the photo to your friend. For instructions on how to upload, please see the answer above.

Identify the people in your photos by tagging the images. To do this, follow the steps below:

1. Go to the Photos page and select "My Photos."
2. Click on the "Edit Album" link of the album that you want to tag.
3. Click on a person's face in the photo and then select their name in the box that pops up. If their name is not in the box, you can type it in the text field.
4. Repeat this process for everyone in the photo that you would like to tag. If you need to tag yourself, select "me."
5. After you have finished tagging your photos, click "Save Changes" at the bottom of the page.

Please note that when you tag a friend in a photo, it will be accessible from the "View Photos of" link beneath their profile picture.

You can also tag someone else's photos while browsing them. To do this, click on "Tag This Photo" from the actions listed under the photo.

<http://www.facebook.com/help/?faq=13406>

How does tagging work? How do I remove a tag?

You can identify people in your photos by tagging the images.

To tag your photos, please follow the steps below:

1. Go to the Photos page and select "My Photos."
2. Click the "Edit Album" link of the album that you want to tag.
3. Click on a person's face in the photo and then select their name in the box that pops up. If their name is not in the box, you can type it in the text field. If you need to tag yourself, select "me."
4. Repeat this process for everyone in the photo that you would like to tag.
5. Click "Save Changes" when you are done.

Please note that when you tag a friend in a photo, it will be accessible from the "View Photos of" link beneath their profile picture. You can also tag someone else's photos while browsing them. To do this, click on "Tag This Photo" from the actions listed under the photo.

To remove the tag from a photo that someone else has uploaded and tagged you in, simply view the photo, and then choose "remove tag" at the bottom next to your name. The photo will no longer be linked to your profile. Please note that if you tag a user in a photo that you did not upload, you cannot remove or edit the tag. Only the owner of the photo and the tagged user will be able to do so.

Please note that you can set your notifications so that you always know when someone tags you or one of your photos. If you wish to remove a tag made on a photo that you uploaded, please select the "remove tag" link when viewing the photo.
<http://www.facebook.com/help/?faq=13407>

What does "Post a Photo" on the Wall mean?

If you'd like to add single images with comments to your own Wall or a friend's Wall, you can select the "Post a Photo" option in the Publisher box. Photos you upload to your own Wall with this method will appear in the "Wall Photos" album in your My Photos section and in your Photos tab. Photos you upload on your friends' Walls with this method will not be placed in an album.
<http://www.facebook.com/help/?faq=13170>

How can I post a photo to my Wall?

To post a photo on your own Wall, follow the steps below:

1. Click "Write something..." and select the "Photo" link when it appears.
2. Select "Upload a Photo."
3. Click the "Browse" button and select an image to upload.
4. Add an optional comment.
5. Click the "Share" button.

<http://www.facebook.com/help/?faq=14359>

How can I post a photo to my friend's Wall?

To post a photo on a friend's Wall, follow the steps below:

1. Click "Write something..." and select the "Photo" link when it appears.
2. Select "Upload a Photo."
3. Click the "Browse" button and select an image to upload.
4. Add an optional comment.
5. Click the "Share" button.

<http://www.facebook.com/help/?faq=14361>

How many photos can I upload?

You can upload 200 photos per album and create as many albums as you want.

You can upload 100 photos into the Mobile Uploads album. If you add more than 100, a second album is automatically created.

<http://www.facebook.com/help/?faq=13064>

How do I add an application box, and what's the Boxes tab?

The Boxes tab serves as a home for your applications.

If an application supports profile boxes, you can choose to add it to your profile by editing the application's settings. To add a box, follow the steps below:

1. Click the "Applications" in the bottom left corner of any page.
2. Select the "Edit" link.
3. Click the "Edit" link to the right of any application.
4. Select the "Profile" tab of the window that appears.
5. Click the "add" link next to "Box."

<http://www.facebook.com/help/?faq=13168>

I'm having trouble uploading photos. I can't upload any photos using the Advanced Uploader.

Please make sure you are using an unedited version of the image. Editing the photo using third party software may cause it to upload incorrectly or fail to upload entirely.

Please also make sure that the length or width of the photo you are uploading is not over three times longer than the other dimension.

Please note that we only support the uploading of .jpg, .gif, .bmp, and .png files.

The maximum file size is 15 MB.

Please make sure that you have the latest version of your browser installed and have also updated to the latest version of [Java](#). If you continue to experience problems, please report this issue [here](#).

<http://www.facebook.com/help/?faq=13265>

How do I edit the privacy settings for my photo albums?

To edit your album privacy, follow the steps below:

1. Go to the photo album.
2. Click the "Edit Photos" link at the top of the screen.
3. Select the Edit Info tab.
4. Update your album privacy.

Please also take note that if the photo resides in an album you do not own, then the owner of the album will need to adjust the album privacy. This may affect the visibility of photos in "View More Photos of Me" under your profile picture.

Note that you can also access the photo album privacy settings by going to your Privacy Settings page, clicking "Profile", and then clicking "Edit Photo Albums Privacy Settings" in the section titled "Photos tagged of you."

<http://www.facebook.com/help/?faq=13268>

My photo albums don't appear on my Wall after being uploaded.

To adjust the Wall permissions for the Photos application and allow or prevent it from publishing stories on your Wall, please follow these steps:

1. Select "Application Settings" from the Settings drop-down menu at the top right of any page.
2. Click "Edit Settings" to the right of the Photos application.
3. In the Edit Photo Settings box, select the Wall tab.
4. Change the setting to allow or restrict the application from publishing stories.

<http://www.facebook.com/help/?faq=14492>

I cannot add any more photos to an album.

The "Add More Photos" link will disappear from an album when you have added 200 photos to it. Please create a new album for more photos, or move photos in the current album to another to allow photos to be added to the existing album.

<http://www.facebook.com/help/?faq=13961>

I can't find my Photos application.

To access the Photos application if you do not see it in the Applications menu, type "Photos" into the search box at the top of the page and follow the link that appears. While using the application, you will see the option to bookmark it in the bar at the bottom of the page. You may adjust the order of your bookmarks at any time by dragging them within the Applications menu.

You can also edit the settings for an application at any time by selecting "Application Settings" from the Settings drop-down menu at the top of the page.

<http://www.facebook.com/help/?faq=13266>

My question is not listed above.

Find questions and answers from other users [here](#).

<http://www.facebook.com/help/?faq=12572>