EXHIBIT 2

ersonalized User Model LLP v. Google In

Ooc. 98 Att. 4

quinn emanuel trial lawyers | san francisco

50 California Street, 22nd Floor, San Francisco, California 94111 | TEL: (415) 875-6600 FAX: (415) 875-6700

September 22, 2010

Autonomy, Inc. c/o The Corporation Trust Company 820 Bear Tavern Road West Trenton, NJ 08628

Re: Personalized User Model, LLP v. Google Inc., Case No. 09-525 (JJF)

To Whom it May Concern:

On July 16, 2010, Personalized User Model, LLP sued my client Google for alleged patent infringement. A courtesy copy of the operative complaint in this matter is included herewith. You are being contacted because you are likely to have documents relevant to the case. Please see the attached subpoena and exhibits for instructions on how to respond.

To expedite matters, in lieu of producing the documents at the location referenced in the subpoena, you may send your response to my attention at:

Quinn Emanuel Urquhart & Sullivan 50 California Street, Floor 22 San Francisco, CA 94111

Feel free to contact me if you have any questions.

Respectfully yours,

Brian C. Howard

UNITED STATES DISTRICT COURT

for the

District of New Jersey

Personalized User Model LLP)
Plaintiff)
v.) Civil Action No. 1:09-cv-525 (LPS)
Google Inc.) (If the action is warding in another district rests where
Defendant) (If the action is pending in another district, state where:) District of Delaware)
~yy natin) Suggested Delibration)
	MENTS, INFORMATION, OR OBJECTS OF PREMISES IN A CIVIL ACTION
To: Autonomy Inc., c/o The Corporation Trust Company 820 Bear Tavern Road, West Trenton, NJ 08628	
Production: YOU ARE COMMANDED to production of objects, as material: See Exhibit A	uce at the time, date, and place set forth below the following nd permit their inspection, copying, testing, or sampling of the
Place: Potter Anderson & Corroon LLP	Date and Time:
Hercules Plaza	10/18/2010 5:30 pm
1313 N. Market St., Wilmington, DE 19801	
may inspect, measure, survey, photograph, test, or sample Place:	Date and Time:
The provisions of Fed. R. Civ. P. 45(c), relating to 45 (d) and (e), relating to your duty to respond to this subpattached. Date: 09/22/2010	your protection as a person subject to a subpoena, and Rule oena and the potential consequences of not doing so, are
13114	
CLERK OF COURT	OR C
Signature of Clerk or Deputy Cl	lerk Attorney's signature
The name, address, e-mail, and telephone number of the att	torney representing (name of party) Google, Inc. , who issues or requests this subpoena, are:
Brian Howard, Quinn Emanuel Urquart & Sullivan LLP, 50 brianhoward@quinnemanuel.com 415 875 6317	California St. 22nd Floor, San Francisco, CA 94111,

Civil Action No. 1:09-cv-525 (LPS)

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

	for (name of individual and title, if any)	elegen om en ming av system film system my en en en er stadiet er mer på er en system en mystylengelsen system	
as received by me on	(date)		
☐ I served the	subpoena by delivering a copy to the nar	ned person as follows:	······································
		(1 -)	or
☐ I returned the	e subpoena unexecuted because:		
	oena was issued on behalf of the United witness fees for one day's attendance, an		
/ fees are \$	for travel and \$	for services, for a total of \$	0.00
I declare under j	penalty of perjury that this information is	s true.	
te:	भीनगद्धाः <u>श्राचनम्बद्धाः स्थापना चल्</u> यास्त्राह्मा स्थापना स्थापना स्थापना स्थापना स्थापना स्थापना स्थापना स्थापना	Server's signature	1
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Additional information regarding attempted service, etc:

Federal Rule of Civil Procedure 45 (c), (d), and (e) (Effective 12/1/07)

(c) Protecting a Person Subject to a Subpoena.

- (1) Avoiding Undue Burden or Expense; Sanctions. A party or attorney responsible for issuing and serving a subpoena must take reasonable steps to avoid imposing undue burden or expense on a person subject to the subpoena. The issuing court must enforce this duty and impose an appropriate sanction which may include lost earnings and reasonable attorney's fees on a party or attorney who fails to comply.
 - (2) Command to Produce Materials or Permit Inspection.
- (A) Appearance Not Required. A person commanded to produce documents, electronically stored information, or tangible things, or to permit the inspection of premises, need not appear in person at the place of production or inspection unless also commanded to appear for a deposition, hearing, or trial.
- (B) Objections. A person commanded to produce documents or tangible things or to permit inspection may serve on the party or attorney designated in the subpoena a written objection to inspecting, copying, testing or sampling any or all of the materials or to inspecting the premises or to producing electronically stored information in the form or forms requested. The objection must be served before the earlier of the time specified for compliance or 14 days after the subpoena is served. If an objection is made, the following rules apply:
- (i) At any time, on notice to the commanded person, the serving party may move the issuing court for an order compelling production or inspection.
- (ii) These acts may be required only as directed in the order, and the order must protect a person who is neither a party nor a party's officer from significant expense resulting from compliance.
- (3) Quashing or Modifying a Subpoena.
- (A) When Required. On timely motion, the issuing court must quash or modify a subpoena that:
 - (i) fails to allow a reasonable time to comply;
- (ii) requires a person who is neither a party nor a party's officer to travel more than 100 miles from where that person resides, is employed, or regularly transacts business in person except that, subject to Rule 45(e)(3)(B)(iii), the person may be commanded to attend a trial by traveling from any such place within the state where the trial is held:
- (iii) requires disclosure of privileged or other protected matter, if no exception or walver applies; or
 - (iv) subjects a person to undue burden.
- (B) When Permitted. To protect a person subject to or affected by a subpoena, the issuing court may, on motion, quash or modify the subpoena if it requires:
- disclosing a trade secret or other confidential research, development, or commercial information;
- (ii) disclosing an unretained expert's opinion or information that does not describe specific occurrences in dispute and results from the expert's study that was not requested by a party; or
- (iii) a person who is neither a party nor a party's officer to incur substantial expense to travel more than 100 miles to attend trial.
- (C) Specifying Conditions as an Alternative. In the circumstances described in Rule 45(c)(3)(B), the court may, instead of quashing or modifying a subpoena, order appearance or production under specified conditions if the serving party:
- (i) shows a substantial need for the testimony or material that cannot be otherwise met without undue hardship; and
- (ii) ensures that the subpoenaed person will be reasonably compensated.

- (d) Dutles in Responding to a Subpoena.
- (1) Producing Documents or Electronically Stored Information. These procedures apply to producing documents or electronically stored information;
- (A) Documents. A person responding to a subpoena to produce documents must produce them as they are kept in the ordinary course of business or must organize and label them to correspond to the categories in the demand.
- **(B)** Form for Producing Electronically Stored Information Not Specified. If a subpoena does not specify a form for producing electronically stored information, the person responding must produce it in a form or forms in which it is ordinarily maintained or in a reasonably usable form or forms.
- (C) Electronically Stored Information Produced in Only One Form. The person responding need not produce the same electronically stored information in more than one form.
- (D) Inaccessible Electronically Stored Information. The person responding need not provide discovery of electronically stored information from sources that the person identifies as not reasonably accessible because of undue burden or cost. On motion to compel discovery or for a protective order, the person responding must show that the information is not reasonably accessible because of undue burden or cost. If that showing is made, the court may nonetheless order discovery from such sources if the requesting party shows good cause, considering the limitations of Rule 26(b)(2)(C). The court may specify conditions for the discovery.
- (2) Claiming Privilege or Protection.
- (A) Information Withheld. A person withholding subpoenaed information under a claim that it is privileged or subject to protection as trial-preparation material must:
 - (i) expressly make the claim; and
- (ii) describe the nature of the withheld documents, communications, or tangible things in a manner that, without revealing information itself privileged or protected, will enable the parties to assess the claim.
- (B) Information Produced. If information produced in response to a subpoena is subject to a claim of privilege or of protection as trial-preparation material, the person making the claim may notify any party that received the information of the claim and the basis for it. After being notified, a party must promptly return, sequester, or destroy the specified information and any copies it has; must not use or disclose the information until the claim is resolved; must take reasonable steps to retrieve the information if the party disclosed it before being notified; and may promptly present the information to the court under seal for a determination of the claim. The person who produced the information must preserve the information until the claim is resolved.
- (e) Contempt. The issuing court may hold in contempt a person who, having been served, fails without adequate excuse to obey the subpoena. A nonparty's failure to obey must be excused if the subpoena purports to require the nonparty to attend or produce at a place outside the limits of Rule 45(c)(3)(A)(ii).

EXHIBIT A

I. **DEFINITIONS**

- 1. "AUTONOMY" "YOU," and "YOUR," means Autonomy, Inc., and its officers, directors, current and former employees, counsel, agents, consultants, representatives, and any other persons acting on behalf of any of the foregoing,; Verity Inc., and its officers, directors, current and former employees, counsel, agents, consultants, representatives, and any other persons acting on behalf of any of the foregoing; Autonomy, Inc. and/or Verity Inc.'s affiliates, parents, divisions, joint ventures, licensees, franchisees, assigns, predecessors and successors in interest, and any other legal ENTITIES, whether foreign or domestic, that are owned or controlled by Autonomy, Inc.; and all predecessors and successors in interest to such ENTITIES.
- "'040 PATENT" means U.S. Patent No. 6,981,040, entitled "Automatic,
 Personalized Online Information and Product Services," all underlying patent applications, all continuations, continuations-in-part, divisionals, reissues, and any other patent applications in the '040 patent family
- 3. ""031 PATENT" means U.S. Patent No. 7,320,031, entitled "Automatic,
 Personalized Online Information and Product Services," all underlying patent applications, all
 continuations, continuations-in-part, divisionals, reissues, and any other patent applications in the
 '031 patent family.
- 4. "'276 PATENT" means U.S. Patent No. 7,685,276, entitled "Automatic,
 Personalized Online Information and Product Services," all underlying patent applications, all
 continuations, continuations-in-part, divisionals, reissues, and any other patent applications in the
 '031 patent family.
- 5. "PATENTS-IN-SUIT" shall refer to the '040 PATENT, the '031 PATENT, and the '276 PATENT individually and collectively.

- 6. "DOCUMENT" shall mean all materials and information that are discoverable pursuant to Rule 34 of the Federal Rules of Civil Procedure. A draft or non-identical copy is a separate document within the meaning of this term.
- 7. "PUM" and "PLAINTIFF" shall mean Personalized User Model LLP., Plaintiff in the civil case captioned Personalized User Model, LLP v. Google Inc., Case No. 09-525 (JJF).
- 8. "UTOPY" shall mean Utopy, Inc., the original assignee of the '040 PATENT and the '031 PATENT.
- 9. The term "PERSON" shall refer to any individual, corporation, proprietorship, association, joint venture, company, partnership or other business or legal entity, including governmental bodies and agencies.
- 10. "INFRINGE" and "INFRINGEMENT" means direct infringement, contributory infringement, infringement by inducement, literal infringement, and infringement by the doctrine of equivalents.
- 11. "REFLECT," "REFLECTING," "RELATE TO," "REFER TO," "RELATING TO," and "REFERRING TO" shall mean relating to, referring to, concerning, mentioning, reflecting, pertaining to, evidencing, involving, describing, discussing, commenting on, embodying, responding to, supporting, contradicting, or constituting (in whole or in part), as the context makes appropriate.
 - 12. "Include" and "including" shall mean including without limitation.
 - 13. Use of the singular also includes the plural and vice-versa.
- 14. The words "or" and "and" shall be read in the conjunctive and in the disjunctive wherever they appear, and neither of these words shall be interpreted to limit the scope of these Interrogatories.
- 15. The use of a verb in any tense shall be construed as the use of the verb in all other tenses.

INSTRUCTIONS

The following instructions shall apply to each of the Document Requests herein:

- 1. If any portion of a DOCUMENT or THING is responsive to a request, the entire DOCUMENT or THING shall be produced, redacting only privileged material if any.
- 2. YOU are to produce the original and each non-identical copy of each DOCUMENT or THING requested herein that is in YOUR possession, custody or control.
- 3. DOCUMENTS produced pursuant to these requests shall be produced in the original files and shall not be shuffled or otherwise rearranged. DOCUMENTS which were stapled, clipped, or otherwise fastened together shall be produced in that form.
- 4. THINGS produced pursuant to these requests shall be produced in their present form and shall not be changed or modified in any way.
- 5. In the event that any DOCUMENT or THING called for by these requests or subsequent requests is to be withheld on the basis of a claim of privilege or immunity from discovery, that DOCUMENT or THING is to be identified by stating:
 - (a) the author(s), addressee(s) and any indicated or blind copyee(s);
- (b) the DOCUMENT's or THING's date, number of pages and attachments or appendices;
 - (c) the subject matter(s) of the document;
 - (d) the nature of the privilege or immunity asserted; and
- (e) any additional facts upon which you would base your claim of privilege or immunity.
- 6. In the event that any DOCUMENT or THING called for by these requests or subsequent requests has been destroyed or discarded, that DOCUMENT or THING is to be identified by stating:
 - (a) the author(s), addressee(s) and any indicated or blind copyee(s);
- (b) the DOCUMENT's or THING's date, number of pages and attachments or appendices;

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(c) the DOCUMENT's or THING's subject matter;

- (d) the date of destruction or discard, manner of destruction or discard, and reason for destruction or discard;
- (e) the PERSONS who were authorized to carry out such destruction or discard; and
- (f) whether any copies of the DOCUMENT or THING presently exist and, if so, the name of the custodian of each copy.
- 6. These Requests shall be deemed continuing so as to require further and supplemental production in accordance with the <u>Federal Rules of Civil Procedure</u>.

DOCUMENTS TO BE PRODUCED

REQUEST FOR PRODUCTION NO. 1:

All DOCUMENTS and communications that REFLECT, REFER TO or RELATE TO the PATENTS-IN-SUIT, including any foreign counterparts to the PATENTS-IN-SUIT.

REQUEST FOR PRODUCTION NO. 2:

All DOCUMENTS sufficient to show the technical operation and date of first publication or use of the Verity Product Suite, Autonomy's Knowledge Management, New Media, E-Commerce, ActiveKnowledge, Autonomy Content Infrastructure, or any other personalized search services or personalized information services or learning-machine-based services, which have a publication DATE, or that existed, before December 28, 1999.

REQUEST FOR PRODUCTION NO. 3:

All DOCUMENTS RELATING TO PUM or UTOPY.

DATED: September 22, 2010

By /s/ David A. Perlson

Charles K. Verhoeven, CA Bar No. 170151 charlesverhoeven@quinnemanuel.com David A. Perlson, CA Bar No. 209502 davidperlson@quinnemanuel.com Brian C. Cannon, CA Bar No. 193071 briancannon@quinnemanuel.com

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POTTER ANDERSON & CORROON LLP Hercules Plaza 1313 North Market Street, 6th Floor Wilmington, Delaware 19801 Tel.: (302) 984-6000 Fax: (302) 658-1192

ATTORNEYS FOR GOOGLE INC.

CERTIFICATE OF SERVICE

I certify that all counsel of record were served via electronic mail on September 22, 2010with Defendants' First Set of Requests for Production of Documents to Plaintiff Personalized User Model LLP.

By /s/ David A. Perlson

David A. Perlson davidperlson@quinnemanuel.com QUINN EMANUEL URQUHART OLIVER & HEDGES, LLP 50 California Street, 22nd Floor San Francisco, California 94111 Telephone: (415) 875-6600

Facsimile: (415) 875-6700

Attorneys for Defendant Google Inc

IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF DELAWARE

PERSONALIZED USER MODEL, L.L.P.,)) Civil Action No
Plaintiff,) URY TRIAL DEMANDED
γ.)
GOOGLE, INC.,)
Defendant.)

COMPLAINT FOR PATENT INFRINGEMENT

Plaintiff, Personalized User Model, L.L.P. ("P.U.M."), by its attorneys, brings this action against defendant, Google, Inc. ("Google"), and alleges as follows:

JURISDICTION AND VENUE

- 1. This action for patent infringement arises under the patent laws of the United States, Title 35 of the United States Code. This Court has subject matter jurisdiction under 28 U.S.C. §§ 1331 and 1338(a).
- 2. Venue is proper under 28 U.S.C. §§ 1391(b) and (c), and 1400(b) because Google is a corporation organized and existing under the laws of the State of Delaware, is doing substantial business in this District and has engaged in acts of infringement in this District.

THE PARTIES AND PATENTS-IN-SUIT

- 3. Plaintiff P.U.M. is a Texas limited liability partnership with its principal place of business located at 350 Fifth Avenue, Suite 2712, New York, NY 10188. P.U.M.'s partners include two of the inventors of the patents-in-suit, Roy Twersky and Dr. Yochai Konig.
- Defendant Google is a Delaware corporation, with its principal place of business located at 1600 Amphitheatre Parkway, Mountain View, California 94043.

- 5. On December 27, 2005, the United States Patent and Trademark Office ("USPTO") duly and legally issued U.S. Patent No. 6,981,040 B1 (the "'040 patent"), entitled "Automatic, Personalized Online Information and Product Services," in the names of Yochai Konig, Roy Twersky, and Michael Berthold, who assigned their rights and interests in the '040 patent to Utopy, Inc. The '040 patent was later assigned to plaintiff P.U.M. A true and correct copy of the '040 patent is attached as Exhibit A.
- 6. On January 15, 2008, the USPTO duly and legally issued U.S. Patent No. 7,320,031 B2 (the "'031 patent"), entitled "Automatic, Personalized Online Information and Product Services," in the names of Yochai Konig, Roy Twersky, and Michael Berthold, who assigned their rights and interests in the '031 patent to Utopy, Inc. The '031 patent is a continuation of application No. 09/597,975, filed on June 20, 2000, now the '040 patent. The '031 patent was later assigned to plaintiff P.U.M. A true and correct copy of the '031 patent is attached as Exhibit B.

CLAIM FOR RELIEF

- 7. P.U.M. incorporates and realleges the allegations of paragraphs 1 through 6 as if fully set forth herein.
- 8. Google has been and is infringing, inducing infringement and/or contributing to infringement in this District, and throughout the United States, by making, selling, offering for sale, and/or importing infringing search technology covered by one or more claims of the '040 and '031 patents, including at least Google's personalized search technology and Google's personalized advertising technology that operate and are found in features of Google's website, www.google.com.
- 9. Google's infringing activities in the United States also include, but are not limited to, the personalized search implemented when a user logs into iGoogle (formerly known as Google Personal, or Google Personalized Search) at www.google.com/ig, which incorporates

and utilizes personalized search technology and personalized advertising technology covered by one or more claims of the '040 and '031 patents.

- 10. Google committed these acts of infringement without license or authorization from P.U.M.
- 11. As a direct and proximate result of Google's infringement of the '040 and '031 patents, P.U.M. has suffered and continues to sustain monetary damages.
- 12. P.U.M. has been and continues to be irreparably harmed by Google's infringement of the '040 and '031 patents. On information and belief, Google will continue to infringe unless such infringement is enjoined by this Court.
 - 13. Google has had actual notice of the '040 and '031 patents.
- 14. On information and belief, Google's infringement of the '040 and '031 patents, has been and continues to be willful and deliberate.

PRAYER FOR RELIEF

WHEREFORE, plaintiff P.U.M. respectfully requests that this Court grant the following relief in favor of P.U.M. and against defendant Google:

- A. Declare that Google is infringing, has infringed, actively induced and/or committed acts of contributory infringement with respect to one or more claims of the '040 patent;
 - B. Declare that Google's infringement of the '040 patent has been and is willful;
- C. Declare that Google is infringing, has infringed, actively induced and/or committed acts of contributory infringement with respect to one or more claims of the '031 patent;
 - D. Declare Google's infringement of the '031 patent has been and is willful;
- E. Award P.U.M. its damages sustained as a result of Google's infringement of P.U.M.'s '040 and '031 patents;

- F. Treble the damages P.U.M. has incurred as a result of Google's willful and deliberate infringement of P.U.M.'s '040 and '031 patents;
- G. Preliminarily and permanently enjoin Google and its officers, agents, divisions, affiliates, subsidiaries, employees, and representatives, and all those controlled by or acting in concert with or in privity with Google, from infringing, inducing the infringement and/or contributing to the infringement of the '040 and '031 patents;
- H. Declare that this is an "exceptional case" within the meaning of 35 U.S.C. § 285, and enter judgment in favor of P.U.M. for its attorneys' fees;
 - I. Award P.U.M. prejudgment interest and costs; and
 - J. Grant such other relief that the Court deems just and equitable.

JURY DEMAND

P.U.M demands trial by jury on all issues triable of right by a jury.

MORRIS, NICHOLS, ARSHT & TUNNELL LLP

OF COUNSEL:

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Yar R. Chaikovsky Jennifer D. Bennett SONNENSCHEIN NATH & ROSENTHAL LLP 1530 Page Mill Road, Ste. 200 Palo Alto, CA 94304-1125 (650) 798-0300

July 16, 2009

2959671

Karen Jacobs Louden (#2881)

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Attorneys For Plaintiff Personalized User Model,

LLP