

TABETHA JENNINGS (MAIL CARRIER)
PICKED UP THE DISPATCH MAIL ROLLER
SHE HAD ONE PACKAGE THAT WOULD
NOT FIT INTO HER JEEP WITH THE
REST OF THE PACKAGES.

IT WAS MY DECISION TO SEND
THIS PACKAGE TO ONIA POST OFFICE
WITH THE OTHER CARRIER SO THE
CUSTOMER'S PACKAGE WOULD GO OUT
THAT DAY. IT WAS ALREADY SCANNED
AND ACCEPTED IN THE SYSTEM.

MY DECISION WAS SO TABETHA
WOULD NOT HAVE TO COME BACK
FOR ONE PKG + CHARGE THE FISCAL
SYSTEM FOR AN EXTRA TRIP.

TABETHA WAS DOING WHAT SHE WAS
TOLD TO DO BY ME (ADMINISTRATIVE
OFFICIAL FOR TIMBO OFFICE)

Genell Passmore
9/27/13

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TO WHOM IT MAY CONCERN:

I am writing in reference to an incident I witnessed at the Timbo Post Office, in Timbo, AR.

It was a confrontation between an HCR contract carrier, Tabettha Jennings, and Elora Goshe.

On or about December 20th, as we were casing the mail in the Timbo Post Office, Elora entered, and confronted Tabettha about her Jeep. She was apparently complaining about the size of her Jeep, the year model, style, and whether or not Tabettha had her front seat in the vehicle. Tabettha was very compliant with her, answering every question she asked. She wanted to know the inside size, and Elora stated that she (Elora) had a jeep, and it didn't have the correct amount of room inside as required by the postal department. This is the same jeep that Tabettha has used and that was in compliance since she first got it. Tabettha told her that she had a different body style than Elora had, and that it had always been in compliance before. Elora said she needed to prove that it had the space that she said it did. Other rural mail carriers have the same Jeep, and theirs appears to be in compliance, but yet she didn't think Tabettha's was.

She even went so far as to have the Postmaster of Timbo, Jenell Passmore to go outside and verify that she had the front passenger seat in, which she had to stop sorting the mail to do. On more than one occasion she threatened to write her up, or terminate her contract for her jeep not being in compliance, and because she had her front seat in. She was so intent on proving that she had her front seat in.

This seemed very inappropriate to confront Tabettha in front of all of us, and find such fault with her. If she had taken it outside, or confronted her at another place instead of in front of us all, it might not have seemed so bad, but it seemed very unprofessional to me. I was very surprised to see Tabettha keep her cool like she did. I'm afraid I might have raised my voice, or maybe

even cussed her if I had been treated like that, and I don't use bad language.

Elora just seemed to be very rude and arrogant toward her.

I know this happened, because I was there. I am a substitute mail carrier for another HCR contract carrier out of the Timbo Post Office.

I am also a business owner myself, and would never confront an employee of mine in a manner like that.

Diana Balentine
