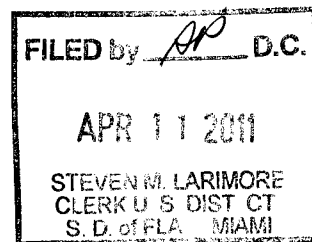


04-08-2011

TO: U.S. District Court for the Southern District of Florida.

RE: CaseNo. ; 10-CV-23235 (S.D. Fla.)



Chase Credit Card Charged Payment Protection Production without my Authorization.

From: Name: Benjamin Moon / Card # 4640 1820 5371 2604

Total Amount: \$204.85 at Year 2010

Address: 1042 S. Oxford Ave #8. Los Angeles, CA 90006

Telephone#; (323)997-1388

To Whom It May Concern;

I requested to refund the charged amount without my authorization 2 times by sending letter, but the Chase Bank did not refund to me.

They are cheating their card holders to charge by "Payment Protection Production".

Please make them stop this action, and make them refund the amount they charged at Year2011.

I attached 2 copy of letters I sent them.

Thank you

Sincerely,


Benjamin Moon

03-18-2011

TO: Chase Dispute Department
P.O. Box 15299
Wilmington, DE 19850-5299

Re: Acc.#: 4640 1820 5371 2604 - (Payment protection charge Year 2010. Total \$204.⁸⁵)
Benjamin Moon
1042 S. Oxford Ave. #8. Los Angeles, CA 90006

From: Benjamin Moon.

To whom it may concern;

Chase Bank charged Payment Protection plan at my Credit Card mentioned above for the last Year 2010 without my permission.

The meaning ^{I said (I'm)} "OK" at the beginning of recorded conversation Chase have does not meaning I will accept your suggestion . That meaning is I will hear your statement, and you may start speaking what you going to say. That is not the meaning I accepted your suggestion.

And I could not completely understand your agent speaking, because of his stranger accent. Anyway finally I did not accept anything his suggestion. But Chase Bank charged.

Chase Bank make to lead customers confusing and misunderstanding and charged Protection Plans.

Please stop those kinds unclear actions and refund the amount you charged last year as Payment Protection Plan.

I do not have any reasons to choice any Payment Protection Plan, so I did not have this kind plan at my any other Credit Cards I have in my life.

Please take care of this problems and refund Chase charged amount at credit card.
Thank you.

Sincerely,



Benjamin Moon

attach: 2 letters

02-11-2011

Fax

TO: Chase Bank
Plan Administrator
P.O. Box 888050
Lawton, OK 73506

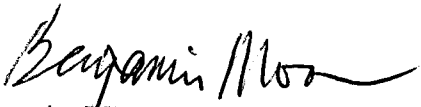
RE: Account # 4640 1820.537/2604
Benjamin Moon
1042 S. Oxford Ave. #8
Los Angeles, CA 90006
(323)997-1388

From: Benjamin Moon

To whom it may concern,
I received your answer letter.
But I never accepted your Protection Plan of my account by telephone or letters.
And nobody call me asked the protection plan. I don,t like the Payment Plan.
So, I did not have Payment Protection Plan any of my other accounts also.

You must do honest business.
Refound all amount you charged for the Payment Proctetion and Fee as soon as possible.
If not, I will do something action.
Thank you.

Sincerely,



Benjamin Moon

Benjamin Moon
1042 S Oxford Ave #8
Los Angeles, CA 90006

SANTA CLARITA
CA 91321
CALIFORNIA

U.S. District Court for the District of Florida

400 N. Miami Ave.,

Miami, FL 33128

C care NO. 10-cv-23235 (SD, Fla.)

33128+1501

