

# EXHIBIT 1



# The Florida Bar

444 Brickell Avenue  
Rivergate Plaza, Suite M-100  
Miami, Florida 33131-2404

John F. Harkness, Jr.  
Executive Director

(305) 377-4445  
[www.FLORIDABAR.org](http://www.FLORIDABAR.org)

December 28, 2016

Christopher Riley  
2425 Indian Mound Trail  
Coral Gables, FL 33134

Re: Unlicensed Practice of Law Investigation of Christopher Riley/TIKD.com  
Case No. 20174035(11B)

Dear Mr. Riley:

We have opened an unlicensed practice of law file to determine the specific services provided by TIKD.com based on the article published in the Miami Herald on December 15, 2016. Please provide the following information:

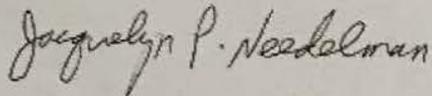
1. From start to finish, how does your business handle traffic ticket defense for others and specifically who does what?
2. How do you guarantee no points?
3. Who provides the services and what exactly is done?
4. How are your services different than the services of an attorney? How are you not handling a legal matter for a client?
5. What basic questions do the customers answer on your website?
6. What is the criteria for determining if TIKD will accept a ticket?
7. Does the consumer hire TIKD or are they hiring an attorney through your business?
8. Does TIKD use attorneys to fight the tickets? If yes, how does this work?
9. Who pays the attorney and who hires the attorney?
10. Who handles the traffic tickets?

11. The article said of several dozen tickets, all have been dismissed without points on the consumer's records. Does this mean guilty pleas have been entered and adjudication of points has been withheld? Who enters these pleas? Does the client understand the ticket is not always dismissed and the significance of entering a plea? Is anything explained to the client? If yes, by who?
12. Are you a registered lawyer referral service?

Please provide a written response on or before **January 17, 2017**. Responses should not exceed 25 pages and may refer to any additional documents or exhibits that are available on request. A reply from you will assist my office in determining whether this is a matter which should be referred to an unlicensed practice of law committee. Any response by you will become a part of the UPL record in this matter and become accessible to the public upon closure of the case.

Thank you for your cooperation.

Sincerely,



Jacquelyn Plasner Needelman  
Bar Counsel  
Unlicensed Practice of Law Department – Miami

JPN:ah