

IN THE SUPERIOR COURT OF FULTON COUNTY STATE OF GEORGIA

FRANCISCO GARCIA individually, on behalf of his minor child SILVARIO GARCIA and all others)))						
similarly situated))						
Plaintiff(s),	Civil Action						
V3.) File No.: <u>2007 CV 1388</u> 98						
MICROSOFT CORPORATION))						
Defendant.) <u>JURY TRIAU DEMANDED</u>)						
SUMI	M <u>ons</u>						
TO THE ABOVE NAMED DEFENDANT:							
You are hereby summoned and require of Fulton County and serve upon the Plaintiff's	ed to file with the Clerk of the Superior Court sattomey, whose name and address is.						
Christopher C. Taylor, Esq Hernan Taylor & Lee, LLC 990 Holcomb Bridge Road, Suite 3 Roswell, Georgia 30076							
	served upon you, within 30 days after service ay of service. If you fail to do so, judgment by demanded in the Complaint.						
	or necel						
	Superior Court of Fulton County, Georgia						
To Defendant upon whom this petition is ser	ved						
This copy of complaint and Summor of2007.	ns was served upon you on the day						
Deputy	Sheriff						



IN THE SUPERIOR COURT OF FULTON COUNT STATE OF GEORGIA

FILED IN OFFICE

UNITY

DEFUTY CLERK SUPEROR COURT
FULTON COUNTY (SA)

FRANCISCO GARCIA individually, on behalf of his minor child SILVARIO GARCIA and all others similarly situated)))
Plaintiff(s),	Civil Action
vs.	File No.: 2007 CV 138898
MICROSOFT CORPORATION))) JURY TRIAL DEMANDED
Defendant.) JONI IRIAI DENIA IDED
) }

COMPLAINT

NOW COMES PLAINTIFF FRANCISCO GARCIA (the "Plaintiff"), individually and on behalf of his minor child SILVARIO GARCIA (the "Minor Plaintiff"), by and through counsel, and makes and files this Complaint against the Defendant, MICROSOFT CORPORATION, as follows:

NATURE OF THE CASE

1.

Plaintiffs brings this class action seeking declaratory relief, injunctive relief, compensatory damages, punitive damages, costs of litigation including, without limitation, attorreys' fees and post-judgment interest against Microsoft Corporation, a Washington corporation (referred to herein as the "Defendant"), because of the Defendant's (i) fraudulent inducement, (ii) conversion, (iii) fraud and deceit, (iv) deceptive trade practices and (v) unjust errichment.

<u>PARTIES</u>

2.

The putative representative of the Class is Francisco Garcia (the "Representative Plaintiff"), an individual and a resident of the State of Georgia, along with his minor son, Silvario Garcia (the "Minor Representative Plaintiff"), an individual and a resident of the State of Georgia.

3.

The putative Class will be defined herein.

4.

Upon information and belief. Defendant is a Washington corporation and maintains its principal place of business and headquarters in Seattle, Washington.

5.

Defendant may be served by delivering a copy of this summons and complaint to its registered agent, Corporation Service Company, located at 40 Technology Pkwy South, #300, Norcross, GA, 30092.

JURISDICTION AND VENUE

б.

This Court has personal jurisdiction over Defendant pursuant to O C.G.A. §9-10-91, because Defendant transacted business in the State of Georgia and because the tortious acts occurred in the State of Georgia.

Venue in this action properly lies in this Court, pursuant to O C.C.A. §9-10-93, because the Defendant transacts business in the County of Fulron in the State of Georgia and because the breach of contract and tortious acts occurred in the County of Fulton in the State of Georgia

FACTS

8.

On our about October 2005, Plaintiff's child (Minor Plaintiff) used Plaintiff's debit card to purchase a one-year subscription to XBOX Live. This contract was entered into via the internet with an XBOX computer. The subscription fee was \$49.99.

9,

On or about October 2006, Defendant automatically renewed the one-year subscription to XBOX Live for \$49.99 and this charge appeared on Plaintiff's debit card.

10.

This charge put Plaintiff's bank account into an overdraft status and a \$35.00 fee was assessed by Wachovia Bank against Plaintiff.

11.

On October 6, 2006, the \$49.99 subscription fee was refunded to the Plaintiff by the Defendant.

CLASS ACTION ALLEGATIONS

12.

This action is brought as a class action properly maintainable under Georgia law.

13.

Representative Plaintiffs bring this class action individually and on behalf of all others similarly sirvated (each such plaintiff is referred to herein as a "Class Member" and collectively, the Class

Members are referred to herein as the "Class") who have been charged fees for XBOX Live subscriptions of any length, with accompanying automatic XBOX Live subscription renewals of any length, where such contracts have been entered into by minor children in violation of O.C.G.A. §13-3-20.

14.

Representative Plaint: If bring this class action individually and on behalf of all others similarly situated who have been charged fees for XBOX Live subscriptions of any length, with accompanying automatic XBOX Live subscription renewals of any length, where such multiple-years contracts with adult Class Members are not in writing as required under the applicable Statute of Frauds, found in O.C.G.A §13-5-30(5).

15.

Accordingly, the size of the Class is substantial, and grows daily, so that joinder of all Class Members is impracticable.

16.

The Representative Plaintiffs' claims are typical of the claims of the Class, which all arise from the same operative facts and are based on the same legal theories, because the complained of actions are widespread and standard for the Defendant.

17.

Plaintiffs are not antagonistic to the Class and will fairly and adequately represent and protect the interests of the Class.

Plaintiffs are committed to vigorously lirigating this matter, represented by competent counsel, and do not have any interests that might cause them to not vigorously pursue this claim.

19.

Certification of the Class under O.C.G.A. § 9 11-23 is appropriate, because all Class Members have an identical interest in seeking compensatory damages for the unlawful acts of Defendant complained of herein.

20.

Unfortunately, it is impractical or impossible for each Class Member to bring this action individually, because the risk associated with incurring the costs of litigation in a matter of this type are too high for the typical Class Member. This makes filing such an action individually impractical and unlikely. With so little incentive, economic or otherwise, to seek legal recourse for the complained of actions, the Class receives justice primarily through damages with respect to the entire Class.

21.

Certification of the Class pursuant to O.C.G.A. § 9-11-23 is appropriate, because common questions of law and fact predominate over individual questions and therefore, a class action is superior to other available methods for the fair and efficient adjudication of this controversy.

22.

The questions of law and fact common to the Class include, without limitation, (a) whether the Defendant fraudulently induced minor Class Members to enter into unenforceable contracts for XBOX Live subscription contracts of any length, and accompanying automatic XBOX Live subscription renewal contracts of any length, under the well-established "Infancy Doctrine"

found in O.C.G.A. §13-3-20, (b) whether the Defendant improperly charged initial XBOX Live subscription fees and subsequent automatic XBOX Live subscription renewal fees to adult Class Members without securing written contracts with adult Class Members in violation of the Statute of Frauds, found in O.C.G.A. §13-5-30(5), (c) whether the Defendant's actions constitute conversion, (d) whether the Defendant's actions constitute fraud and deceit, (e) whether the Defendant's actions constitute writes actions constitute writes actions constitute writes actions constitute writes enrichment

<u>CAUSE OF ACTION I</u> FRAUDULANT INDUCEMENT

23.

Representative Plaintiffs incorporate by reference paragraphs 1 through 22 above as if set forth herein in full.

24.

Upon information and belief and despite unequal bargaining power between the Defendant and the Minor Representative Plain*iff, Defendant fraudulently induced a contractual relationship for XBOX Live services with the Minor Representative Plaintiff and some or all of the minor Class Members by charging Class Members initial XBOX Live subscription fees while knowing, upon information and belief, that such initial XBOX Live subscriptions contracts are unenforceable against minor Class Members pursuant to the well-established "Infancy Doctrine," found in O.C.G.A. §13-3-20, wherein contracts with minor children are unenforceable.

25.

Upon information and belief and despite unequal bargaining power between the Defendant and the Minor Representative Plaintiff, Defendant fraudulently induced a subsequent contractual relationship for XBOX Live services with the Minor Representative Plaintiff and some or all of the minor Class Members by charging Class Members subsequent XBOX Live subscription renewal fees while knowing, upon information and belief, that such subsequent automatic XBOX Live subscription renewal contracts are similarly unenforceable against these minor Class Members pursuant to O.C.G.A. §13-3-20.

26.

Upon information and belief, Defendant fraudulently induced a contractual relationship with the Representative Plaintiff and some or all of the adult Class Members in violation of the Statute of Frauds, found in O.C.G.A. §13-5-30(5), requiring such multiple-year contracts to be in writing by charging adult Class Members initial XBOX Live subscription fees and subsequent automatic XBOX Live subscription renews" fees without appropriately securing written contracts and, upon information and belief, deducting these fees directly from some of the Class Members' bank accounts or credit cards.

27.

As a result, Representative Plaintiffs and some or all Class Members suffered both monetary damages and personal damages.

28

Wherefore, Representative Plaintiffs and some or all of the Class Members are entitled to puritive damages, compensatory damages, costs and expenses of this litigation including attorneys' fees, and such other relief as the Court deems proper.

CAUSE OF ACTION II
CONVERSION

Representative Plaintiffs incorporate by reference paragraphs 1 through 28 above as if set forth herein in full.

30.

Upon information and belief, Defendant has converted the Representative Plaintiff's funds, and some or all of the Class Members' funds, by fraudulently procuring initial XBOX Live subscription fees, where such fees are based on unenforceable contracts with minor children under O.C.G A. §13-3-20 and, upon information and belief, deducting these fees directly from some of the Class Members' bank accounts or credit cards.

31.

Upon information and belief, Defendant has converted the Representative Plaintiff's funds, and some or all of the Class Members' funds, by fraudulently procuring automatic XBOX Live subscription renewal fees, where such fees are based on unenforceable contracts with minor children under O.C.G.A. §13-3-20 and, upon information and belief, deducting these fees directly from some of the Class Members' bank accounts or credit cards.

32.

Upon information and belief, Defendant has converted the Representative Plaintiff's funds, and some or all of the Class Members' funds, by fraudulently procuring initial XBOX Live subscript on fees and subsequent automatic XBOX Live subscription renewal fees and, upon information and belief, deducting these fees directly from some of the Class Members' bank accounts or credit cards without securing written multiple-year contracts with adult Class Members in violation of the Statute of Frauds, found in O.C.G.A. §13-5-30(5).

As a result, Representative Plaintiffs, and some or all of the Class Members suffered both monetary damages and personal damages.

34.

Wherefore, Representative Plaintiffs, and some or all of the Class Members are entitled to puritive damages, compensatory damages, costs and expenses of this litigation including attorneys' fees, and such other relief as the Court deems proper

CAUSE OF ACTION HI FRAUD AND DECEIT

35.

Representative Plaintiffs incorporate by reference paragraphs 1 through 34 above as if set forth herein in full.

36.

Upon information and belief, Defendant purposefully deceived the Representative Plaintiffs and some or all of the Class Members in order to financially profit by fraudulently procuring initial XBOX Live subscription fees from Class Members, where such fees are based on unenforceable contracts with minor children under O.C.G.A. §13-3-20 and, upon information and belief, deducting these fees directly from some of the Class Members* bank accounts or credit cards.

37.

Upon information and belief, Defendant purposefully deceived the Representative Plaint ffs and some or all of the Class Members in order to financially profit by fraudulently procuring subsequent automatic XBOX Live subscription renewal fees from Class Members, where such

fees are based on unenforceable contracts with minor children under O.C.G.A. §13-3-20 and, upon information and belief, deducting these fees directly from some of the Class Members' bank accounts or credit cards.

38.

Upon information and belief, Defendant purposefully deceived the Representative Plaintiff and some or all of the Class Members in order to financially profit by fraudulently procuring initial XBOX Live subscription fees and subsequent automatic XBOX. Live subscription renewal fees from adult Class Members and, upon information and belief, deducting these fees directly from some of the Class Members' bank accounts or credit cards without securing written multipleyear contracts with adult Class Members in violation of the Statute of Frauds, found in O.C.G.A. §13-5-30(5).

39.

As a result, Representative Plaintiffs, and some or all of the Class Members suffered both monetary damages and personal damages.

40.

Wherefore, Representative Plaintiffs, and some or all of the Class Members are entitled to purisive damages, compensatory damages, costs and expenses of this httgatton including atterneys' fees, and such other relief as the Court deems proper

CAUSE OF ACTION IV DECEPTIVE TRADE PRACTICES

41.

Representative Plaintiffs incorporate by reference paragraphs 1 through 40 above as if set forth herein in full.

Upon information and belief, Defendant purposefully engaged in deceptive trade practices with the Representative Plaintiffs and some or all of the Class Members in order to finarcially profit by fraudulently procuring initial XBOX Live subscription fees from Class Members, where such fees are based on unenforceable contracts with minor children under O.C.G.A. §13-3-20 and, upon information and belief, deducting these fees directly from some of the Class Members' bank accounts or credit cards.

43.

Upon information and belief, Defendant purposefully engaged in deceptive trade practices with the Representative Plaintiffs and some or all of the Class Members in order to financially profit by fraudulently procuring subsequent automatic XBOX Live subscription renewal fees from Class Members, where such fees are based on unenforceable contracts with minor children under O.C.G A. §13-3-20 and, upon information and belief, deducting these fees directly from some of the Class Members' bank accounts or credit cards.

44.

Upon information and belief, Defendant purposefully engaged in deceptive trade practices with the Representative Plaintiff and some or all of the Class Members in order to financially profit by fraudulently procuring initial XBOX Live subscription fees and subsequent automatic XBOX Live subscription renewal fees from adult Class Members and, upon information and belief, deducting these fees directly from some of the Class Members' bank accounts or credit cards without securing written multiple-year contracts with adult Class Members in violation of the Statute of Frauds, found in O.C.G.A §13-5-30(5).

As a result, Representative Plaintiffs, and some or all of the Class Members suffered both monetary damages and personal damages

46.

Wherefore, pursuant to O.C.G A. §10-1-373, Representative Plaintiffs and the Class Members are entitled to an injunction against the Defendant that enjoins further conduct like that complained of herein, punitive damages, treble damages, compensatory damages, costs and expenses of this Higation including attorneys' fees, and such other relief as the Court deems proper.

CAUSE OF ACTION Y UNJUST ENRICHMENT

47.

Representative Plaintiff incorporates by reference paragraphs 1 through 46 above as if set forth herein in full.

48.

Upon information and belief, Defendant has converted the Representative Plaintiff's funds, and some or all of the Class Members' funds, by fraudulently procuring initial XBOX Live subscription fees, where such fees are based on unenforceable contracts with minor children under O.C.G.A. §13-3-20 and, upon information and belief, deducting these fees directly from some of the Class Members' bank accounts or credit cards and has been unjustly enriched in so doing

Upon information and belief, Defendant has converted the Representative Plaintiff's, and some or all of the Class Members' funds, by fraudulently procuring automatic XBOX Live subscription renewal fees, where such fees are based on unenforceable contracts with minor children under O.C.G.A. §13-3-20 and, upon information and belief, deducting these fees directly from some of the Class Members' bank accounts or credit cards and has been unjustly enriched in so doing.

50.

Upon information and belief, Defendant has converted the Representative Plaintiff's funds, and some or all of the Class Members' funds, by fraudulently procuring initial XBOX Live subscription fees and subsequent automatic XBOX Live subscription renewal fees and, upon information and belief, deducting these fees directly from some of the Class Members' bank accounts or credit cards without securing written multiple-year contracts with adult Class Members in violation of the Statute of Frauds, found in O.C.G.A. §13-5-30(5), and has been unjustly enriched in so doing.

51.

As a result, Representative Plaintiffs, and some or all of the Class Members suffered both monetary damages and personal damages

52.

Wherefore, Representative Plaintiffs, and some or all of the Class Members are entitled to punitive damages, compensatory damages, costs and expenses of this litigation including attorneys' fees, and such other relief as the Court deems proper

CAUSE OF ACTION VI ATTORNEY'S FFES

Representative Plaintiffs incorporate by reference paragraphs 1 through 52 above as if set forth herein in full.

54.

Representative Plaintiffs alleges that the Defendant has been stubbornly litigious and is therefore entitled to attorney's fees under O.C.G.A. §13-6-1.

55.

Wherefore, Representative Plaintiffs and the Class Members are entitled to costs and expenses of this liftgation including attorneys' fees, and such other relief as the Court deems proper.

CAUSE OF ACTION VIII <u>PUNITEIVE DAM'AGES</u>

56.

Representative Plaintiffs incorporate by reference paragraphs 1 through 55 above as if set forth hereir un full.

57.

Representative Plaintiffs alleges that Defendant's conversion of his and the Class Members' funds along with their fraud, deceit and deceptive trade practices constitutes willful misconduct, wanterness and conscious indifference and are therefore entitled to punitive damages under O.C.G.A. §51-12-5.1.

58.

As a result of the above violations, Representative Plaintiff, and the Class Members, suffered damages and/or continue to suffer damages and are entitled to punitive damages, costs and

expenses of this litigation including attorneys' fees, and such other relief as the Court deems proper.

GENERAL PRAYER FOR RELIEF

WHEREFORE, Representative Plaintiff Francisco Garcia and Minor Representative Plaintiff Silvario Garcia, individually and on behalf of all others similarly situated, respectfully prays for judgment in favor of Representative Plaintiff Francisco Garcia and Minor Representative Plaintiff Silvario Garcia and the Class against Deferdant Microsoft Corporation as follows:

- (A) That process issue and service be made according to law;
- (B) That this Complaint be served upon Defendant in accordance with law;
- (C) That the Class be certified in accordance with law;
- (D) For a declaration that Defendant's acts complained of herein are unlawful under state and/or federal law;
- (E) For the entry of a permanent injunction ordering Defendant to establish and properly maintain appropriate internal safeguards as to prevent a repeat of the fate suffered by the Class Members;
- (F) For an award of compensatory damages in an amount to be determined at court;
- (G) For an award of pre-judgment interest in an amount to be determined at court.
- (H) For an award of post-judgment interest in an amount to be determined at court.
- (I) For an award of all costs of litigation, including without limitation, attorneys'

fees, in an amount to be determined at court;

- (J) For an award of punitive damages to punish and deter Defendant from further such action in an amount to be determined at court;
- (K) For the creation of a court supervised fund to process and distribute awards to the Class;
- (L) For all other relief the Court deems just and proper.

JURY TRIAL DEMIANDED

The Plaintiff hereby demands a trial by jury on all claims and issues so triable.

Respectfully submitted, this 22nd day of August 2007.

By: Chr. stopher C. Taylor Georgia Bar #: 699696

HERNAN TAYLOR & LEE, LLC 990 Holcomb Bridge Rd, Suite 3 Roswell, Georgia 30076

Phone: (770) 650-7200 Fax: (770) 650-7211

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