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UNITED STATES DISTRICT COURT
DISTRICT OF IDAHO

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12 NAOMI LEGERE-GORDON,
13 individually and on behalf of
others similarly situated,

14 Plaintiff,
15 v.
16 FIRSTCREDIT INCORPORATED,
17 Defendant.

18 No. 1:19-cv-360 WBS

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MEMORANDUM AND ORDER RE:
MOTION FOR FINAL APPROVAL OF
CLASS ACTION SETTLEMENT AND
MOTION FOR ATTORNEYS' FEES,
COSTS, AND REPRESENTATIVE
SERVICE PAYMENT

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Plaintiff Naomi Legere-Gordon, individually and on behalf of all others similarly situated, brought this putative class action against defendant Firstcredit Incorporated, alleging violations of the Telephone Consumer Protection Act ("TCPA"), 47 U.S.C. § 227. (See Compl. (Docket No. 1).) On January 26, 2021, the court granted plaintiff's unopposed motion for preliminary approval of class action settlement. (See Order Granting Preliminary Approval (Docket No. 43).) Plaintiff now moves unopposed for final approval of the parties' class action

1 settlement and attorneys' fees, costs, and a class representative
2 service payment. (See Docket No. 46.)

3 I. Discussion¹

4 The Ninth Circuit has declared a strong judicial policy
5 favoring settlement of class actions. Class Plaintiffs v. City
6 of Seattle, 955 F.2d 1268, 1276 (9th Cir. 1992); see also
7 Rodriguez v. W. Publ'g Corp., 563 F.3d 948, 965 (9th Cir. 2009)
8 ("We put a good deal of stock in the product of an arms-length,
9 non-collusive, negotiated resolution[.]") (citation omitted).
10 Rule 23(e) provides that "[t]he claims, issues, or defenses of a
11 certified class may be settled . . . only with the court's
12 approval." Fed. R. Civ. P. 23(e).

13 "Approval under 23(e) involves a two-step process in
14 which the Court first determines whether a proposed class action
15 settlement deserves preliminary approval and then, after notice
16 is given to class members, whether final approval is warranted."
17 Nat'l Rural Telecomms. Coop. v. DIRECTV, Inc., 221 F.R.D. 523,
18 525 (C.D. Cal. 2004) (citing Manual for Complex Litig. (Third),
19 § 30.41 (1995)). This court satisfied step one by granting
20 plaintiff's unopposed motion for preliminary approval of class
21 action settlement on January 26, 2021. (Docket No. 43.) Now,
22 following notice to the class members, the court will consider
23 whether final approval is merited by evaluating: (1) the
24 treatment of this litigation as a class action and (2) the terms
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26 ¹ The court already recited the factual and procedural
27 background in its order granting plaintiff's unopposed motion for
28 preliminary approval of the class action settlement. (See Order
Granting Preliminary Approval at 2-5.) Accordingly, the court
will refrain from doing so again.

1 of the settlement. See Diaz v. Tr. Territory of Pac. Islands,
2 876 F.2d 1401, 1408 (9th Cir. 1989).

3 A. Class Certification

4 A class action will be certified only if it meets the
5 requirements of Rule 23(a)'s four prerequisites and fits within
6 one of Rule 23(b)'s three subdivisions. Fed. R. Civ. P. 23(a)-
7 (b). Although a district court has discretion in determining
8 whether the moving party has satisfied each Rule 23 requirement,
9 the court must conduct a rigorous inquiry before certifying a
10 class. See Califano v. Yamasaki, 442 U.S. 682, 701 (1979); Gen.
11 Tel. Co. of Sw. v. Falcon, 457 U.S. 147, 161 (1982).

12 1. Rule 23(a)

13 Rule 23(a) restricts class actions to cases where:
14 (1) the class is so numerous that joinder of all
15 members is impracticable; (2) there are questions
16 of law or fact common to the class; (3) the claims
17 or defenses of the representative parties are
typical of the claims or defenses of the class;
and (4) the representative parties will fairly and
adequately protect the interests of the class.

18 Fed. R. Civ. P. 23(a). These requirements are commonly referred
19 to as numerosity, commonality, typicality, and adequacy of
20 representation. In the court's order granting preliminary
21 approval of the settlement, the court found that the putative
22 class satisfied the Rule 23(a) requirements. (See Order Granting
23 Preliminary Approval at 5-13.) The court is unaware of any
24 changes that would affect its conclusion that the putative class
25 satisfies the Rule 23(a) requirements, and the parties have not
26 indicated that they are aware of any such developments. (See
27 Mot. for Final Approval.) The court therefore finds that the
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1 class definition proposed by plaintiff meets the requirements of
2 Rule 23(a).

3 2. Rule 23(b)

4 An action that meets all the prerequisites of Rule
5 23(a) may be certified as a class action only if it also
6 satisfies the requirements of one of the three subdivisions of
7 Rule 23(b). Leyva v. Medline Indus. Inc., 716 F.3d 510, 512 (9th
8 Cir. 2013). In its order granting preliminary approval of the
9 settlement, the court found that the requirements of Rule
10 23(b) (2) were satisfied. (Order Granting Preliminary Approval at
11 13-15.) The court is unaware of any changes that would affect
12 its conclusion that Rule 23(b) (2) is satisfied. Because the
13 settlement class satisfies both Rule 23(a) and 23(b) (2), the
14 court will grant final class certification of this action.

15 3. Rule 23(c) (2) Notice Requirements

16 Under Rule 23(c) (2), whether notice to class members of
17 certification under Rule 23(b) (2) must be provided is left to the
18 district court's discretion. See Fed. R. Civ. P. 23(c) (2) (A) ("For any class certified under Rule 23(b) (1) or (b) (2), the
19 court may direct appropriate notice to the class." (emphasis
20 added)); Equal Opportunity Emp't Comm'n v. Gen. Tel. Co. of Nw.,
21 Inc., 599 F.2d 322, 334 (9th Cir. 1979) ("When an action is
22 certified under Rule 23(b) (2) . . . absent class members are not
23 required to receive notice or to have the opportunity to opt-out
24 of the suit.").

25 In this case, the court required the parties to provide
26 notice to the class because the proposed settlement would bind
27 absent class members by waiving their right to bring a class

1 claim for damages against defendant. See Fed. R. Civ. P. 23(e);
2 (Order Granting Preliminary Approval at 25).

3 While there are "no rigid rules to determine whether a
4 settlement notice to class members satisfies constitutional and
5 Rule 23(e) requirements," Wal-Mart Stores, Inc. v. Visa U.S.A.,
6 Inc., 396 F.3d 96, 114 (2d Cir. 2005), notice of settlement--like
7 any form of notice--must comply with due process requirements
8 under the Constitution. See Rubenstein, 4 Newberg on Class
9 Actions § 8:15 (5th ed.). That is, the notice must be
10 "reasonably calculated, under all the circumstances, to apprise
11 interested parties of the pendency of the action and afford them
12 an opportunity to present their objections." Mullane v. Cent.
13 Hanover Bank & Tr. Co., 339 U.S. 306, 314 (1950). While actual
14 notice is not required, the notice provided must be "reasonably
15 certain to inform the absent members of the plaintiff class."
16 Silber v. Mabon, 18 F.3d 1449, 1454 (9th Cir. 1994) (citation
17 omitted). The content of the "[n]otice is satisfactory if it
18 'generally describes the terms of the settlement in sufficient
19 detail to alert those with adverse viewpoints to investigate and
20 to come forward and be heard.'" See Churchill Vill., LLC v. Gen.
21 Elec., 361 F.3d 566, 575 (9th Cir. 2004).

22 Here, the court ordered the parties to conduct a
23 digital media notice plan using the Google Display Network, which
24 provided a summary version of the notice of class action
25 settlement and directed viewers to a website containing the full
26 version of the settlement notice. (See Order Granting
27 Preliminary Approval at 28-31.) The parties selected KCC Class
28 Action Services ("KCC") to serve as the Settlement Administrator.

1 (Decl. of Jay Geraci re: Notice Procedures ¶ 1 ("Geraci Decl.")
2 (Docket No. 46-1).) KCC purchased 41,267,000 "impressions" to be
3 distributed via various websites. (Id. at ¶ 2.) The impressions
4 appeared on both mobile and desktop devices from February 15,
5 2021 through March 17, 2021. (Id.) 41,499,034 impressions were
6 ultimately delivered (232,034 were delivered at no extra charge).
7 (Id.)

8 On February 10, 2021, KCC set up a website and a toll-
9 free telephone number dedicated to (1) providing information to
10 class members about the Settlement Agreement; (2) answering
11 frequently asked questions; and (3) downloading copies of the
12 full notice of settlement or for requesting that a notice packet
13 be mailed. (Id. at ¶¶ 3-4.) As of the date of plaintiff's
14 motion for final approval, the website had been visited 9,855
15 times and the hotline had received 6 calls. (Id.) As of the
16 date of plaintiff's motion for final approval, KCC had not
17 received any objections to the settlement. (Id. at ¶ 5.)

18 The notice provided on the settlement website
19 identifies the parties, explains the nature of the proceedings,
20 defines the class, provides the terms of the settlement, and
21 explains the procedure for objecting to the settlement. (Id. at
22 Ex. B.) The notice also explains the injunctive relief provided
23 by the settlement, that class members will waive their right to
24 participate in future class claims for damages against defendant
25 for calls made during the class period, the amount that class
26 counsel is requesting in attorneys' fees, and the size of
27 plaintiff's requested incentive award. (Id.) Accordingly, the
28 notice complies with Rule 23(e)'s requirements.

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2 B. Rule 23(e): Fairness, Adequacy, and Reasonableness of
3 Proposed Settlement

4 Having determined that class treatment is warranted,
5 the court must now address whether the terms of the parties'
6 settlement appear fair, adequate, and reasonable. See Fed. R.
7 Civ. P. 23(e) (2). To determine the fairness, adequacy, and
8 reasonableness of the agreement, Rule 23(e) requires the court to
9 consider four factors: "(1) the class representatives and class
10 counsel have adequately represented the class; (2) the proposal
11 was negotiated at arm's length; (3) the relief provided for the
12 class is adequate; and (4) the proposal treats class members
13 equitably relative to each other." Id. The Ninth Circuit has
14 also identified eight additional factors the court may consider,
15 many of which overlap substantially with Rule 23(e)'s four
16 factors:

17 The strength of the plaintiff's case; the risk,
18 expense, complexity, and likely duration of
19 further litigation; the risk of maintaining class
20 action status throughout the trial; the amount
21 offered in settlement; the extent of discovery
22 completed and the stage of the proceedings; the
23 experience and views of counsel; the presence of
24 a governmental participant; and the reaction of
25 the class members to the proposed settlement.

26 Hanlon v. Chrysler Corp., 150 F.3d 1011, 1026 (9th Cir. 1998).

27 1. Adequate Representation

28 The court must first consider whether "the class
29 representatives and class counsel have adequately represented the
30 class." Fed. R. Civ. P. 23(e) (2) (A). This analysis is
31 "redundant of the requirements of Rule 23(a) (4)" Hudson
32 v. Libre Tech., Inc., No. 3:18-cv-1371-GPC-KSC, 2020 WL 2467060,

1 at *5 (S.D. Cal. May 13, 2020) (quoting Rubenstein, 4 Newberg on
2 Class Actions § 13:48 (5th ed.)) see also In re GSE Bonds Antitr.
3 Litig., 414 F. Supp. 3d 686, 701 (S.D.N.Y. 2019) (noting
4 similarity of inquiry under Rule 23(a)(4) and Rule 23(e)(2)(A)).

5 Because the Court has found that the proposed class
6 satisfies Rule 23(a)(4) for purposes of class certification, the
7 adequacy factor under Rule 23(e)(2)(A) is also met. See Hudson,
8 2020 WL 2467060, at *5.

9 2. Negotiation of the Settlement Agreement

10 Counsel for both sides appear to have diligently
11 pursued settlement after thoughtfully considering the strength of
12 their arguments and potential defenses. The parties participated
13 in an arms-length mediation before an experienced employment
14 litigation mediator and former federal judge, Hon. James Ware
15 (ret.) on September 15, 2020, ultimately coming to a tentative
16 agreement at the close of the mediation and producing a final
17 agreement the next month. (Decl. of Anthony Paronich ("Paronich
18 Decl.") ¶ 25 (Docket No. 46-3).) Given the sophistication and
19 experience of plaintiff's counsel and the parties' representation
20 that the settlement reached was the product of arms-length
21 bargaining, the court does not question that the proposed
22 settlement is in the best interest of the class. See Fraley v.
23 Facebook, Inc., 966 F. Supp. 2d 939, 942 (N.D. Cal. 2013)
24 (holding that a settlement reached after informed negotiations
25 "is entitled to a degree of deference as the private consensual
26 decision of the parties" (citing Hanlon, 150 F.3d at 1027)).

27 3. Adequate Relief

28 In determining whether a settlement agreement provides

1 adequate relief for the class, the court must "take into account
2 (i) the costs, risks, and delay of trial and appeal; (ii) the
3 effectiveness of any proposed method of distributing relief to
4 the class, including the method of processing class-member
5 claims; (iii) the terms of any proposed award of attorney's fees,
6 including timing of payment; and (iv) any [other] agreement[s]"
7 made in connection with the proposal. See Fed. R. Civ. P.
8 23(e)(2)(C); Baker v. SeaWorld Entm't, Inc., No. 14-cv-02129-MMA-
9 AGS, 2020 WL 4260712, at *6-8 (S.D. Cal. Jul. 24, 2020).

10 The court notes that, in evaluating whether the
11 settlement provides adequate relief, it must consider
12 several of the same factors as outlined in Hanlon,
13 including the strength of the plaintiff's case, the risk,
14 expense, complexity, and likely duration of further
15 litigation, the risk of maintaining class action status
16 throughout the trial, and the amount offered in settlement.
17 See Hanlon, 150 F.3d at 1026.

18 In determining whether a settlement agreement is
19 substantively fair to class members, the court must balance
20 the value of expected recovery against the value of the
21 settlement offer. See In re Tableware Antitrust Litig.,
22 484 F. Supp. 2d 1078, 1080 (N.D. Cal. 2007). Though
23 plaintiff's counsel estimates that defendant could face up
24 to \$16,500,000 in statutory penalties based on records of
25 the violative calls at issue, the Settlement Agreement does
26 not provide any monetary relief to class members. (See
27 generally Mot. for Preliminary Approval of Class Action
28 Settlement, Ex. 1 ("Settlement Agreement") (Docket No. 38-

1 1) .) Instead, the Settlement Agreement provides injunctive
2 relief for class members by requiring defendant to scrub
3 its call list of all cellular numbers for which defendant
4 does not have a good faith belief that consent to call has
5 been provided, and to implement specific, delineated
6 changes to its policies and procedures to ensure future
7 TCPA compliance. (See id. ¶¶ 21-25.) Plaintiff obtained
8 this relief in consideration for a limited release which
9 preserves the class members' individual claims against
10 defendant. (See id.)

11 Plaintiff's counsel represents that, absent
12 settlement, continuing litigation--which would likely
13 include class certification and a motion for summary
14 judgment--would be costly, time consuming, and uncertain in
15 outcome. (See Mot. for Final Approval of Class Action
16 Settlement at 9 (Docket No. 46); Decl. of Gary M. Klinger
17 ("Klinger Decl.") ¶ 11 (Docket No. 46-2).) Because the
18 Supreme Court recently narrowed the TCPA's definition of
19 Automated Telephone Dialing Systems ("ATDS") to systems
20 that must either have the capacity to store a number using
21 a random or sequential number generator, see Facebook, Inc.
22 v. Duguid, 141 S. Ct. 1163 (2021), class counsel represents
23 that there is a risk that class members' claims could be
24 completely eliminated or "zeroed out." The Settlement
25 Agreement's injunctive relief provides class members with
26 some relief, while allowing them each to pursue defendant
27 individually for damages in the future. (See Mot. for
28 Final Approval at 9.) The settlement's injunctive relief

1 is also in line with the TCPA's purpose, which is to
2 prevent cell phone users from receiving harassing phone
3 calls from robocallers.

4 Given the strength of plaintiff's claims and
5 defendants' potential exposure, as well as the risk,
6 expense, and complexity involved in further litigation, and
7 in light of defendant's limited funds and corresponding
8 inability to pay a class-wide monetary judgment (see id.),
9 the court is satisfied that the settlement and resulting
10 distribution provides a strong result for the class. See
11 Tableware, 484 F. Supp. 2d at 1079.

12 The Settlement Agreement further provides for an award
13 of attorney's fees and costs totaling \$180,000. (See Settlement
14 Agreement ¶ 30.) If a negotiated class action settlement
15 includes an award of attorney's fees, then the court "ha[s] an
16 independent obligation to ensure that the award, like the
17 settlement itself, is reasonable, even if the parties have
18 already agreed to an amount." In re Bluetooth Headset Prods.
19 Liab. Litig., 654 F.3d 935, 941 (9th Cir. 2011).

20 Plaintiff's counsel has included a request for
21 attorneys' fees and costs in its motion for final approval of the
22 class action settlement pursuant to Federal Rule 23(h). (Mot.
23 for Final Approval at 15.) As discussed in additional detail
24 below, the court finds plaintiff's counsel's request for
25 attorneys' fees in the amount of \$172,566.63 to be excessive, and
26 will instead award a lower sum, \$74,153.00. The court is
27 satisfied that this lower sum is reasonable and supports approval
28 of the settlement.

1 In light of the claims at issue, defendants' potential
2 exposure and the risk to plaintiff and to the class of proceeding
3 to trial, the court finds that the substance of the settlement is
4 fair to class members and thereby "falls within the range of
5 possible approval." See Tableware, 484 F. Supp. 2d at 1079;
6 Ramirez, 2017 WL 3670794, at *3. Counsel has not directed the
7 court to any other relevant agreements that would alter this
8 analysis. The court therefore finds that Rule 23(e)'s third
9 factor is satisfied. See Fed. R. Civ. P. 23(e) (C).

10 4. Equitable Treatment of Class Members

11 Finally, the court must consider whether the Settlement
12 Agreement "treats class members equitably relative to each
13 other." See Fed. R. Civ. P. 23(e) (2) (D). In doing so, the Court
14 determines whether the settlement "improperly grant[s]
15 preferential treatment to class representatives or segments of
16 the class." Hudson, 2020 WL 2467060, at *9 (quoting Tableware,
17 484 F. Supp. at 1079).

18 Here, the Settlement Agreement does not improperly
19 discriminate between any segments of the class, as all class
20 members are entitled to the same injunctive relief. (See
21 Settlement Agreement ¶ 13.) While the Settlement Agreement
22 allows plaintiff to seek an incentive award of \$3,500 (Settlement
23 Agreement ¶ 29), the court is satisfied that the prospect of
24 additional compensation, in and of itself, has not caused Ms.
25 Legere-Gordon's interests to diverge from the class, primarily
26 because other class members are free to pursue their own claims
27 for damages against defendant. However, as detailed further
28 below, in Section E, the court will only award plaintiff \$1,500.

See Hudson, 2020 WL 2467060, at *9.

The court therefore finds that the Settlement Agreement treats class members equitably. See Fed. R. Civ. P. 23(e)(D).

5. Remaining Hanlon Factors

In addition to the Hanlon factors already considered as part of the court's analysis under Rule 23(e) (A) - (D), the court must also take into account "the extent of the discovery completed . . . the presence of government participation, and the reaction of class members to the proposed settlement." Hanlon, 150 F.3d at 1026.

Through formal discovery, defendant provided plaintiff with class data including a call list, call logs, and call data, including the dates and times of calls made to class members, to the extent defendant possessed records reflecting such data. (See Docket No. 31.) This factor weighs in favor of final approval of the settlement.

The seventh Hanlon factor, pertaining to government participation, is neutral, as there was no governmental participation in this matter. Hanlon, 150 F.3d at 1026. The eighth Hanlon factor, the reaction of the class members to the proposed settlement, also weighs in favor of final approval. See Hanlon, 150 F.3d at 1026. No class members have objected to or sought to opt out of the settlement. See id.

The court therefore finds that the remaining Hanlon factors weigh in favor of preliminary approval of the Settlement Agreement. See *Ramirez*, 2017 WL 3670794, at *3.

In sum, the four factors that the court must evaluate under Rule 23(e) and the eight Hanlon factors, taken as a whole,

1 appear to weigh in favor of the settlement. The court will
2 therefore grant final approval of the Settlement Agreement.

3 C. Attorneys' Fees

4 Federal Rule of Civil Procedure 23(h) provides, "[i]n a
5 certified class action, the court may award reasonable attorney's
6 fees and nontaxable costs that are authorized by law or by the
7 parties' agreement." Fed. R. Civ. P. 23(h). If a negotiated
8 class action settlement includes an award of attorneys' fees,
9 that fee award must be evaluated in the overall context of the
10 settlement. Knisley v. Network Assocs., 312 F.3d 1123, 1126 (9th
11 Cir. 2002); Monterrubbio v. Best Buy Stores, L.P., 291 F.R.D. 443,
12 455 (E.D. Cal. 2013) (England, J.). The court "ha[s] an
13 independent obligation to ensure that the award, like the
14 settlement itself, is reasonable, even if the parties have
15 already agreed to an amount." Bluetooth Headset, 654 F.3d at
16 941.

17 The Ninth Circuit recognizes two different methods for
18 assessing the reasonableness of attorneys' fees: the lodestar
19 method and the percent-of-recovery method. See Hanlon, 150 F.3d
20 at 1029. In injunctive-relief class actions certified under Rule
21 23(b) (2), the lodestar method is preferred, as "there is no way
22 to gauge the net value of the settlement or any percentage
23 thereof." Id. Under the lodestar method, a lodestar value is
24 calculated by multiplying the number of hours reasonably expended
25 by a reasonable hourly rate. Fischel v. Equitable Life Assurance
26 Soc'y of United States, 307 F.3d 997, 1006-07 (9th Cir. 2002).
27 There is a "strong presumption" that the lodestar figure
28 represents a reasonable fee. D'Emanuele v. Montgomery Ward &

1 Co., 904 F.2d 1379, 1384 (9th Cir. 1990), overruled on other
2 grounds by Burlington v. Dague, 505 U.S. 557 (1992). Thus,
3 although a court can adjust the lodestar upward or downward based
4 on certain factors, adjustments are "the exception rather than
5 the rule." Id. at 1383-84.

6 One instance in which an upward adjustment is
7 appropriate is when there is a risk of nonpayment. See Fischel,
8 307 F.3d at 1008. In fact, the Ninth Circuit has held that it
9 "is an abuse of discretion to fail to apply a risk multiplier . . .
10 when (1) attorneys take a case with the expectation that they
11 will receive a risk enhancement if they prevail, (2) their hourly
12 rate does not reflect that risk, and (3) there is evidence that
13 the case was risky. Id.

14 Here, class counsel calculates their lodestar at
15 \$111,532.50. Counsel states in their declarations that this
16 lodestar was calculated using applicable billing rates for
17 Chicago, Washington D.C., and Boston--their firms' places of
18 business--as follows:

Name	Position	Hourly Rate	Total Hours	Lodestar
Gary Klinger	Partner	\$700/hour	78.25	\$54,775.00
Danielle Perry	Partner	\$650/hour	17.25	\$11,212.50
Taylor Heath	Paralegal	\$170/hour	8.5	\$1,445.00
Anthony Paronich	Partner	\$600/hour	73.5	\$44,100.00
Total:				\$111,532.50

28 (See Klinger Decl. ¶¶ 15-20; Paronich Decl. ¶¶ 20-21.) Class

1 counsel estimates that they will incur an additional \$7,500.00 in
2 fees "in connection with preparing for argument at the final
3 approval hearing and other miscellaneous matters, including
4 responding to class member inquiries and claims administration,"
5 increasing the lodestar to \$119,032.50. (Mot. for Final Approval
6 at 16.) Class counsel further asks that the court apply a
7 multiplier of 1.45, which would result in a total attorneys' fee
8 award of \$172,566.63. (See id.)

9 To determine whether counsel has employed a "reasonable
10 hourly rate" for purposes of calculating the lodestar amount, the
11 court must look to the "prevailing market rates in the relevant
12 community." Gonzalez v. City of Maywood, 729 F.3d 1196, 1206
13 (9th Cir. 2013) (quoting Blum v. Stenson, 465 886, 895 (9th Cir.
14 2001)). "Generally, when determining a reasonable hourly rate,
15 the relevant community is the forum in which the district court
16 sits." Id. (internal quotation marks omitted) (quoting Prison
17 Legal News v. Schwarzenegger, 608 F.3d 446, 454 (9th Cir.2010)).
18 Within this geographic community, the district court should
19 "tak[e] into consideration the experience, skill, and reputation
20 of the attorney [or paralegal]." Dang v. Cross, 422 F.3d 800,
21 813 (9th Cir. 2005) (internal quotation marks omitted).
22 Importantly, the fee applicant has the burden of producing
23 "satisfactory evidence" that the rates he requests meet these
24 standards. Id. at 814. Affidavits of the plaintiffs' attorney
25 and other attorneys regarding prevailing fees in the relevant
26 community, and rate determinations in other cases, particularly
27 those setting a rate for the plaintiffs' attorney, are
28 satisfactory evidence of the prevailing market rate. Chalmers v.

City of Los Angeles, 796 F.2d 1205, 1214 (9th Cir. 1986), opinion amended on denial of reh'g, 808 F.2d 1373 (9th Cir. 1987).

3 The only evidence class counsel has provided that their
4 hourly rates are reasonable is a single case from 2014, in which
5 the Northern District of California approved partner billing
6 rates between \$350 and \$775 per hour, and the Legal Services
7 Institute Laffey Matrix, a "widely accepted fees matrix utilized
8 in the District of Columbia where Class Counsel has an office."
9 (*Id.* at 17.) The relevant inquiry for the court, however, is not
10 whether counsels' rates are reasonable in their home markets, but
11 whether they are reasonable in the District of Idaho, the forum
12 in which the district court sits. See Gonzalez, 729 F.3d at
13 1206.

14 A survey of recent cases in which Idaho district courts
15 have awarded attorneys' fees shows that billing rates of \$245-
16 \$280/hour are generally held to be reasonable for partners in the
17 Idaho community. See, e.g., Scoyni v. Central Valley Fund L.P.
18 II & III, No. 1:20-cv-00402-SEH, 2021 WL 733309, at *1 n.10 (D.
19 Idaho Feb. 16, 2021) (citing Asset Vision, LLC v. Fielding, No.
20 4:13-CV-00288-BLW (D. Idaho Dec. 16, 2014) (finding \$245-280 to
21 be reasonable rates for partners); Giltner Logistics Services,
22 Inc. v. Syny Logistics Inc., 1:18-CV-00305-BLW (D. Idaho April 4,
23 2019) (finding \$245 to be a reasonable rate for a partner)).
24 Similarly, Idaho district courts generally hold that billing
25 rates of \$120/hour for paralegals are reasonable. See, e.g.,
26 Gonzales on behalf of A.G. v. Burley High School, No. 4:18-cv-
27 00092-DCN, 2020 WL 7047747, at *7 (D. Idaho Nov. 30, 2020);
28 Fuller v. Dep't of Corr., No. 1:13-cv-00035-DCN, 2019 WL 6332850

1 (D. Idaho Nov. 26, 2019). Given the sophistication and
2 experience of class counsel in this case (see Decl. of Gary
3 Klinger in Support of Mot. for Preliminary Approval ¶¶ 4-17
4 (Docket No. 38-3); Decl. of Anthony Paronich in Support of Mot.
5 for Preliminary Approval ¶¶ 3-7 (Docket No. 38-2)), the court
6 finds a reasonable hourly rate for the partners in this case is
7 \$280/hour, a figure at the high end of the range of rates
8 approved by courts in the District of Idaho. See *Scoyni*, 2021 WL
9 733309, at *1. The court further finds that a rate of \$120/hour
10 is reasonable for Mason Lietz & Klinger's paralegal, Ms. Heath.
11 Gonzales, 2020 WL 7047747, at *7.

12 Substituting these hourly rates for those submitted by
13 counsel, and assuming that counsel would incur an additional
14 \$2,800 in fees for remaining tasks in this case under Idaho
15 rates, yields a lodestar of \$51,140.00, as follows:

Name	Position	Hourly Rate	Total Hours	Lodestar
Gary Klinger	Partner	\$280/hour	78.25	\$21,910.00
Danielle Perry	Partner	\$280/hour	17.25	\$4,830.00
Taylor Heath	Paralegal	\$120/hour	8.5	\$1,020.00
Anthony Paronich	Partner	\$280/hour	73.5	\$20,580.00
Additional Fees				\$2,800
Total:				\$51,140

27 "A district court generally has discretion to apply a
28

1 multiplier to the attorneys' fees calculation to compensate for
2 the risk of nonpayment." See Fischel, 307 F.3d at 1008. Here,
3 counsel represents that there was a substantial risk of
4 nonpayment in this case because of the inherent unpredictability
5 of litigation and because of the rapidly evolving nature of
6 jurisprudence involving the TCPA, "where jurisdictions have been
7 historically split as to the particularly technology included in
8 the definition of the statute." (Klinger Decl. ¶ 11.) Indeed,
9 the Supreme Court recently held that the definition of an ATDS
10 under the statute was significantly narrower than many courts had
11 assumed. See Duguid, 141 S. Ct. at 1163. Because counsel was
12 retained on a contingent basis, these risks posed a threat not
13 only to success in the case but to the chances counsel would be
14 compensated for its work representing the class. (See id.) The
15 court will therefore grant the 1.45 multiplier requested by
16 counsel, which the court finds to be well within the range of
17 multipliers granted by courts in this circuit to successful
18 plaintiffs. See Johnson v. Fujitsu Tech. & Bus. of Am., Inc.,
19 No. 16-cv-03698-NC, 2018 U.S. Dist. LEXIS 80219, at *20 (N.D.
20 Cal. May 11, 2018) (finding multiplier of 4.37 to be reasonable);
21 In re NCAA Ath. Grant-In-Aid Cap Antitrust Litig., 2017 U.S.
22 Dist. LEXIS 201108, at *21 (N.D. Cal. Dec. 6, 2017) (finding
23 multiplier of 3.66 to be "well within the range of awards in
24 other cases.").

25 Accordingly, the court will grant attorneys' fees to
26 class counsel in the amount of \$74,153.00 (\$51,140.00 x 1.45).

27 D. Costs

28 "There is no doubt that an attorney who has created a

1 common fund for the benefit of the class is entitled to
2 reimbursement of reasonable litigation expenses from that fund.”
3 In re Heritage Bond Litig., Civ. No. 02-1475, 2005 WL 1594403, at
4 *23 (C.D. Cal. June 10, 2005). Here, the parties agreed that
5 plaintiff’s counsel shall be entitled to recover reasonable
6 attorneys’ fees and costs, not to exceed \$180,000. (Settlement
7 Agreement ¶ 30.) Counsel states that it has incurred reasonable
8 and necessary litigation costs to date in the amount of
9 \$7,433.37. (Klinger Decl. ¶ 22; Paronich Decl. ¶ \$5,149.94.)
10 These expenses include mediation fees, research expenses, and
11 expert witness fees. (Id.) The court finds that these are
12 reasonable litigation expenses, and will therefore grant class
13 counsel’s request for costs in the amount of \$7,433.37.

14 E. Representative Service Award

15 “Incentive awards are fairly typical in class action
16 cases.” Rodriguez, 563 F.3d at 958. “[They] are intended to
17 compensate class representatives for work done on behalf of the
18 class, to make up for financial or reputational risk undertaken
19 in bringing the action, and, sometimes, to recognize their
20 willingness to act as a private attorney general.” Id. at 958-
21 59.

22 Nevertheless, the Ninth Circuit has cautioned that
23 “district courts must be vigilant in scrutinizing all incentive
24 awards to determine whether they destroy the adequacy of the
25 class representatives” Radcliffe v. Experian Info.
26 Solutions, Inc., 715 F.3d 1157, 1164 (9th Cir. 2013). In
27 assessing the reasonableness of incentive payments, the court
28 should consider “the actions the plaintiff has taken to protect

1 the interests of the class, the degree to which the class has
2 benefitted from those actions" and "the amount of time and effort
3 the plaintiff expended in pursuing the litigation." Staton v.
4 Boeing Co., 327 F.3d 938, 977 (9th Cir. 2003) (citation omitted).
5 The court must balance "the number of named plaintiffs receiving
6 incentive payments, the proportion of the payments relative to
7 the settlement amount, and the size of each payment." Id.

8 In the Ninth Circuit, an incentive award of \$5,000 is
9 presumptively reasonable. Davis v. Brown Shoe Co., Inc., No.
10 1:13-01211 LJO BAM, 2015 WL 6697929, at *11 (E.D. Cal. Nov. 3,
11 2015) (citing Harris v. Vector Marketing Corp., No. C-08-5198
12 EMC, 2012 WL 381202, at *7 (N.D. Cal. Feb. 6, 2012) (collecting
13 cases). The single named plaintiff, Naomi Legere-Gordon, seeks
14 an incentive payment of \$3,500. (Klinger Decl. ¶ 28.)

15 In its Order Granting Preliminary Approval, the court
16 noted that, while plaintiff's request for an incentive payment is
17 within the range the Ninth Circuit has designated "presumptively
18 reasonable," plaintiff would "have to submit additional evidence
19 documenting her time and effort spent on this case and the likely
20 value of other class members' individual claims for damages to
21 ensure that her additional compensation above other class members
22 is justified." (Order Granting Preliminary Approval at 25.)

23 The only evidence submitted evidencing plaintiff's
24 efforts in this case is a single sentence in the declaration of
25 her counsel, Gary Klinger: "such efforts [of Ms. Legere-Gordon]
26 include, answering Class Counsel's questions, reviewing, and
27 approving the Complaint, remaining in touch with counsel during
28 discovery, being available to Class Counsel during mediation, and

1 reviewing and approving the Settlement Agreement." (Klinger
2 Decl. ¶ 28.) Ms. Legere-Gordon did not submit her own
3 declaration in support of her motion. (See generally Docket No.
4 46.) Plaintiff's motion also contains no evidence showing the
5 likely value of the individual claims other class members will be
6 free to pursue.

7 In light of the lack of evidence submitted by
8 plaintiff, the court is not satisfied that it could award
9 plaintiff a \$3,500 incentive payment without "improperly granting
10 preferential treatment to [the] class representative[]." Hudson,
11 2020 WL 2467060, at *5. Plaintiff's fellow class members will
12 not receive any financial benefit from this class action.
13 Plaintiff has not provided sufficient evidence to demonstrate why
14 she should be entitled to \$3,500 more than any other class member
15 will receive. See id. It does not appear as if plaintiff
16 contributed much effort to this action, other than "being
17 available" to confer with counsel and reviewing and approving key
18 documents, such as the complaint and the Settlement Agreement.
19 (Klinger Decl. ¶ 28.) Counsel's declaration does not even
20 indicate that plaintiff attended the mediation which led to
21 settlement in this matter. (See id.) While counsel asserts that
22 the service award is also meant to compensate plaintiff for the
23 risk she took in putting her name on a complaint, the court
24 struggles to discern exactly what risk plaintiff now faces.
25 Unlike a wage and hour class action, for instance, where a named
26 plaintiff may suffer retaliation from her future employer or
27 prejudice in attempting to obtain future employment, see Flores
28 v. Dart Container Corp., No. 2:19-cv-00083 WBS JDP, 2021 U.S.

1 Dist. LEXIS 94456, at **25-26 (E.D. Cal. May 18, 2021),
2 plaintiff does not identify any specific harm she is likely to
3 suffer in the future as a result of her association with a TCPA
4 class action alleging that she received unsolicited robocalls on
5 her cell phone.

6 However, because service awards are also designed to
7 "recognize [named plaintiffs'] willingness to act as a private
8 attorney general," Rodriguez, 563 F.3d at 958, the court will
9 still grant plaintiff a service award, though not one as large as
10 requested in her motion. Based on the efforts expended by
11 plaintiff in this case, and in recognition of her willingness to
12 act as a "private attorney general," the court will authorize
13 payment of a \$1,500 service award. Staton, 327 F.3d at 977

14 II. Conclusion

15 Based on the foregoing, the court will grant final
16 certification of the settlement class and will approve the
17 settlement set forth in the settlement agreement as fair,
18 reasonable, and adequate. The settlement agreement shall be
19 binding upon all participating class members.

20 IT IS THEREFORE ORDERED that plaintiff's unopposed
21 motion for final approval of the parties' class action settlement
22 and attorneys' fees, costs, and a class representative service
23 payment (Docket Nos. 35-38) be, and the same hereby is, GRANTED.

24 IT IS FURTHER ORDERED THAT:

25 (1) Solely for the purpose of this settlement, and
26 pursuant to Federal Rule of Civil Procedure 23, the court hereby
27 certifies the following class: All natural and juridical persons
28 within the United States (a) to whom defendant placed, or caused

1 to be placed, a call, (b) directed to a number assigned to a
2 cellular telephone service, but not assigned to the intended
3 recipient of defendant's calls, (c) by using an automatic
4 telephone dialing system or an artificial or prerecorded voice,
5 (d) from September 18, 2015 through January 26, 2021 (i.e., the
6 Class Period);

7 (2) The court appoints the named plaintiff Naomi
8 Legere-Gordon as class representative and finds that she meets
9 the requirements of Rule 23;

10 (3) The court appoints law firm of Mason Lietz &
11 Klinger LLP, by and through Gary Klinger, and Paronich Law, P.C.,
12 by and through Anthony Paronich, as class counsel and finds that
13 they meet the requirements of Rule 23;

14 (4) The plan for class notice set forth in the parties'
15 January 19, 2021 Joint Status Report and in the court's Order
16 Granting Preliminary Approval of the Class Action Settlement is
17 the best notice practicable under the circumstances and satisfies
18 the requirements of due process and Rule 23. The plan is
19 approved and adopted. The notice to the class complies with Rule
20 23(e) and is approved and adopted;

21 (5) The court finds that the parties and their counsel
22 took appropriate efforts to locate and inform all class members
23 of the settlement. Given that no class member filed an objection
24 to the settlement, the court finds that no additional notice to
25 the class is necessary;

26 (6) As of the date of the entry of this order,
27 plaintiff and all class members who have not timely opted out of
28 this settlement hereby do and shall be deemed to have fully,

1 finally, and forever released, settled, compromised,
2 relinquished, and discharged defendants of and from any and all
3 settled claims, pursuant to the release provisions stated in the
4 parties' settlement agreement;

5 (7) Plaintiff's counsel is entitled to fees in the
6 amount of \$74,153.00, and litigation costs in the amount of
7 \$7,433.37;

8 (8) KCC Class Action Services, LLC is entitled to
9 administration costs in the amount of \$41,500.00;

10 (9) Plaintiff Naomi Legere-Gordon is entitled to an
11 inventive award in the amount of \$1,500.00;

12 (10) Beginning sixty days after issuance of this Order,
13 and continuing for a period of no less than two (2) years, or
14 until there are such changes in the law related to the below
15 practices that occur after the date of this Order, defendant
16 shall update and improve its processes and procedures concerning
17 compliance with the TCPA as follows:

18 (a) defendant shall implement a scrub of phone
19 numbers placed by clients or otherwise obtained to determine
20 whether the number is a cell phone. If a scrub determines a
21 phone number is a cell phone, defendant will not put it on its
22 dialing equipment unless it has a good faith basis to believe
23 there is consent to call the number or the law otherwise permits
24 such calls;

25 (b) defendant shall revise its written TCPA
26 processes, procedures, and training materials consistent with
27 paragraph (10) (a);

28 (c) defendant shall implement regular training

1 for its employees concerning its TCPA processes and procedures as
2 set forth in paragraph (10) (a)

3 (d) FCI shall issue quarterly reports to class
4 counsel concerning TCPA litigation during the two-year injunctive
5 period;

6 (e) FCI shall submit proof of compliance with the
7 injunction to Class Counsel by way of providing the training and
8 testing materials used in the training upon the commencement of
9 such training. Furthermore, a declaration of the responsible
10 person at FCI for ensuring compliance with the training
11 requirements of the injunction shall be provided upon completion
12 of the training. Class Counsel shall be provided such other
13 documentation of compliance as they might deem necessary to
14 confirm compliance, upon request, subject to either party seeking
15 review by the court as to the reasonableness of the request(s).

16 (f) At the end of the 24-month injunction,
17 defendant shall submit to Class Counsel a declaration from its
18 training coordinator confirming that training was provided on a
19 regular basis during the injunction term, as required by
20 paragraph (10) (c). Further, at the end of the 24-month
21 Stipulated Injunction, FCI shall also submit to Class Counsel an
22 exemplar of the revised TCPA testing materials to confirm FCI's
23 compliance with paragraph (10) (b).

24 (g) During the 24-month term of the injunction,
25 both plaintiff and defendant shall have the right to seek relief
26 from, or modification of, the injunction based upon an unfair
27 burden on the business, or a change in the law. Any request for
28 alteration or modification of the injunction's terms shall be

1 made to the court. Any alteration or modification of this
2 injunction shall not extend the length of the 24-month
3 injunction. Any alteration or modification shall only apply
4 prospectively for the remainder of the 24-month injunction.

5 (11) This action is dismissed with prejudice. However,
6 without affecting the finality of this Order, the court shall
7 retain continuing jurisdiction over the interpretation,
8 implementation, and enforcement of the Settlement Agreement and
9 this Order, which includes the 24-month injunction, with respect
10 to all parties to this action and their counsel of record.

11 The clerk is instructed to enter judgment accordingly.

12 Dated: June 2, 2021


13 WILLIAM B. SHUBB
14 UNITED STATES DISTRICT JUDGE

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