

From: Jennifer Hakes <jenniferh@apple.com>
Sent: Thursday, June 28, 2007 5:08 PM
To: Tom Neumayr <tneumayr@apple.com>
Subject: Fwd: HOT fr USA Today

Just FYI - returned her call & left a message; she wasn't there.

(Was planning to get more details on what she wanted, not offer comment :))

Begin forwarded message:

From: Carol Hernandez <carolann@apple.com>
Date: June 28, 2007 4:23:55 PM PDT
To: Jennifer Hakes <jenniferh@apple.com>
Cc: Tom Neumayr <tneumayr@apple.com>
Subject: HOT fr USA Today

@ 4:19pm

Michelle Kessler
USA Today
c: 415-845-7252
mkessler@usatoday.com

Why doesn't the iPhone (or iPods) have a removable battery?

ASAP

Exhibit K

AP00292