

## AT&T — Notice of Dispute

AT&T Mobility (“AT&T”), formerly Cingular Wireless, is committed to resolving its customers’ disputes in a fair and efficient manner. If you are unsatisfied with the resolution that a customer service representative offers for a problem that you are experiencing, you may notify us of your dispute by sending this form to AT&T’s legal department.

**Please complete this form in its entirety (printing legibly). Retain a copy for your records and send the completed form by certified U.S. mail to:** General Counsel, AT&T Mobility LLC, 5565 Glenridge Connector, 20th Floor, Atlanta, GA 30342.

An AT&T representative will respond within 30 days of receiving this form. If the dispute is not resolved to your satisfaction, you may begin arbitration by submitting a Demand for Arbitration to the American Arbitration Association. We provide further details on our website (at <http://www.cingular.com/disputeresolution>), as well as a Demand for Arbitration form.

\_\_\_\_\_  
Name of account holder

\_\_\_\_\_  
Account number

\_\_\_\_\_  
Mobile phone number

\_\_\_\_\_  
Additional number at which you may be reached during business hours

Your email address: \_\_\_\_\_

Your fax number: \_\_\_\_\_

Your billing address: \_\_\_\_\_  
\_\_\_\_\_

If you are an authorized representative of the account holder, please print your name, your relationship to the account holder, your address, and a phone number at which you may best be reached during business hours:

**Please briefly describe the nature of your dispute and attach any supporting documents that you wish. If necessary, please use the reverse side.**

**Please briefly describe the relief that you would like from AT&T.**

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature