EXHIBIT P

IN THE UNITED STATES DISTRICT COURT

NORTHERN DISTRICT OF ILLINOIS

EASTERN DIVISION

MIKE HARRIS and JEFF DUNSTAN,)	
individually and on behalf of a class)	
of similarly situated individuals,)	
Plaintiffs,)	
vs.) No. 1:11-cv-58	307
COMSCORE INC., a Delaware corporation)	
Defendant.)	

The deposition of MICHAEL J. HARRIS, called by the Defendant for examination, taken pursuant to notice, agreement and by the provisions of the Rules of Civil Procedure for the United States District Courts pertaining to the taking of depositions, taken before DEBORAH HABIAN, CSR No. 084-002432, a Notary Public within and for the County of Cook, State of Illinois, and a Certified Shorthand Reporter of said State, at the offices of Quinn Emanual Urquhart & Sullivan, 500 West Madison Street, Suite 2450, Chicago, Illinois, on Friday, the 13th day of July, 2012, at 9:23 a.m.

Job No: 26294

A P PE A R A N C E S			- 1		
2			2		4
2	1	APPEARANCES		1	MICHAEL J. HARRIS
BOTELS Page				2	(Continuing)
Chicago, Illinois 60654 (312) SSN-6370 5 BY: JAY EDELSON, ESQ, jedebom@cdebom.com	3			3	
S	4				
1	_				
CHANDLER GIVENS, ESQ. 7	5				1
Solution Security					
OUINN EMANUEL URQUHART & SULLIVAN, LLP		on hehalf of the Defendant			Dates II/IKKIS-DONSI/II/ 004
SOO West Madison Street, Suite 2450 10 Chicago, Illinois 600 2450 11 11 12 12 13 24 24 24 24 24 24 24 2			,		Evhibit 8 3/12/10 Mika Harris posts 66
BY: ANDREW H. SCHAPIRO, ESQ 11		500 West Madison Street, Suite 2450			
11	10				
12 SHEPHENSWEDLOW, SQ. 14 Roro01 comments 13 Exhibit 9 Mac Update printout with 92 14 Roro01 comments 15 Roro01 comments 15 STACK & OCONNOR, CHARTERED 16 Exhibit 10 Complaint 102 102 103 1	11				re troubleshooting
LAURA NORRIS, ESO, 14					Estitico Manufacturista 02
13	12				
STACK & O'CONNOR, CHARTERED 140 South Dearborn Street, Suite 411 16 Chicago, Illinois 60003-5232 (312) 782-0690 17 BY: PAUL F. STACK, ESQ. pstack@stacklaw.com 20 Page 17, Line 24 21 Page 25, Line 12 22 Page 33, Line 23 23 24 ALSO PRESENT: 25 JOE BEILE, Videographer 25 JOE BEILE, Videographer 26 ALSO PRESENT: 27 JOE BEILE, Videographer 27 STACK & O'CONNOR, CHARTERED 1 MICHAEL J. HARRIS 2 IN D E X 3 WITNESS: PAGE 4 MICHAEL J. HARRIS 5 Exam by Mr. Schapiro	13				Rorou1 comments
140 South Dearborn Street, Suite 411		CTACK & OKONNOR CHARTERED			T. 171.40 G. 11.
Chicago, Illinois 6003-5232 (312) 782-0690 18 18 19 19 19 10 20 21 20 21 21 21 22 23 23 24 24 25 25 26 27 28 29 29 20 21 20 21 21 21 22 21 23 24 24 25 25 26 27 3 28 29 29 20 20 21 21 20 21 21 21 22 22 23 23 24 24 25 25 26 27 3 28 29 29 20 20 21 20 21 21 20 21 21 21 22 22 23 23 24 24 25 25 26 27 3 28 29 29 20 20 20 21 20 21 21 20 21 21 20 21 21 20 21 21 21 22 22 23 23 24 24 25 25 26 27 3 3 27 28 29 20 20 21 21 20 21 21 21 22 22 23 23 24 24 25 25 26 27 3 3 27 28 29 20 20 21 21 21 22 22 23 23 24 24 25 25 26 27 3 3 27 28 29 20 20 21 21 20 21 21 21 22 22 23 23 24 24 25 25 26 27 28 29 20 20 21 21 20 21 21 21 21 22 22 23 23 24 24 25 25 26 27 27 28 29 20 20 21 21 21 22 22 23 23 24 24 25 25 26 27 28 28 29 20 20 20 21 21 21 21 21 21 21 21 21 21 21 21 21	12				Exhibit 10 Complaint 102
19 INSTRUCTIONS NOT TO ANSWER: pstack@stacklaw.com 20 Page 17, Line 24 21 Page 25, Line 12 22 Page 33, Line 23 23 24 ALSO PRESENT: 25 JOE BEILE, Videographer 25 JOE BEILE, Videographer 26 JOE BEILE, Videographer 27 JOE BEILE, Videographer 28 JOE BEILE, Videographer 30 JOE BEILE, Videographer 31 MICHAEL J. HARRIS 4 MICHAEL J. HARRIS 5 Exam by Mr. Schapiro	16				
pstack@stacklaw.com Page 17, Line 24 Page 25, Line 12 Page 33, Line 23 Page 17, Line 24 Page 25, Line 12 Page 25, Line 12 Page 25, Line 12 Page 33, Line 23 Page 17, Line 24 Page 25, Line 12 Page 25, Line 12 Page 33, Line 23 Page 17, Line 24 Page 25, Line 12 Page 25, Line 12 Page 25, Line 12 Page 25, Line 12 Page 33, Line 23 Page 17, Line 24 Page 25, Line 12 Page 25, Line 12 Page 25, Line 12 Page 33, Line 23 Page 17, Line 24 Page 25, Line 12 Page 17, Line 24 Page 25, Line 12 Page 33, Line 23 Page 17, Line 24 Page 25, Line 12 Page 33, Line 23 Page 18, Line 23 Page 17, Line 24 Page 25, Line 12 Page 25, Line 12 Page 25, Line 12 Page 25, Line 12 Page 33, Line 23 Page 18, Line 24 Page 25, Line 12 Page 25, Line 12 Page 33, Line 23 Page 18, Line 24 Page 18, Line 24 Page 25, Line 12 Page 34, Line 24 Page 25, Line 12 Page 34, Line 24 Page 25, Line 12 Page 37, Line 24 Page 33, Line 23 Page 18, Line 24 Page 25, Line 12 Page 34, Line 24 Page 34, Line 24 Page 33, Line 23 Page 34, Line 24 Page 34, Line 24 Page 33	17				
Page 17, Line 24 Page 25, Line 12 Page 25, Line 12 Page 25, Line 12 Page 33, Line 23 Page 34, Line 23 Page 34, Line 24 Page 25, Line 12 Page 33, Line 23 Page 33, Line 23 Page 34, Line 24 Page 34, Line 23 Page 34, Li	1 /				
22 Page 33, Line 23 23 24 25 27 28 28 29 29 20 20 21 22 23 24 25 25 26 27 28 28 29 29 20 20 21 21 22 23 24 24 25 25 26 27 28 28 29 29 20 20 21 21 22 23 24 24 25 25 26 27 28 29 29 20 20 21 21 22 23 24 24 25 25 26 27 28 29 29 20 20 20 20 20 20 20 20 20 20 20 20 20		1			
22 Page 33, Line 23 23 24 ALSO PRESENT: JOE BEILE, Videographer 3					
ALSO PRESENT: JOE BEILE, Videographer 3 1 MICHAEL J. HARRIS 1 MICHAEL J. HARRIS 2 IN D E X MICHAEL J. HARRIS 3 MICHAEL J. HARRIS 4 Defendant in the matter of Mike Harris and Jeff Dunstan 5 Exam by Mr. Schapiro					Page 33, Line 23
24 ALSO PRESENT: 25 3 3 5 1 MICHAEL J. HARRIS 1 1 MICHAEL J. HARRIS 2 THE VIDEOGRAPHER: This is Tape No. 1 of 3 WITNESS: PAGE 3 the videotaped deposition of Michael Harris taken by the 4 MICHAEL J. HARRIS 4 Defendant in the matter of Mike Harris and Jeff Dunstan vs. comScore, Inc. in the in the in the mater of Mike Harris and Jeff Dunstan vs. comScore, Inc. in the in the mater of Mike Harris and Jeff Dunstan vs. comScore, Inc. in the in the mater of Mike Harris and Jeff Dunstan vs. comScore, Inc. in the in the mater of Mike Harris and Jeff Dunstan vs. comScore, Inc. in the in the mater of Mike Harris and Jeff Dunstan vs. comScore, Inc. in the in the mater of Mike Harris and Jeff Dunstan vs. comScore, Inc. in the in the mater of Mike Harris and Jeff Dunstan vs. comScore, Inc. in the in the mater of Mike Harris and Jeff Dunstan vs. comScore, Inc. in the in the mater of Mike Harris and Jeff Dunstan vs. comScore, Inc. in the in the mater of Mike Harris and Jeff Dunstan vs. comScore, Inc. in the in the mater of Mike Harris and Jeff Dunstan vs. comScore, Inc. in the in the mater of Mike Harris and Jeff Dunstan vs. comScore in the in the mater of Mike Harris and Jeff Dunstan vs. comScore in the in the mater of Mike Harris and Jeff Dunstan vs. comScore with United States District Court for the Northern District of Illinois, Eastern Division, Case Vs. comScore in the United States District Court for the Northern District of Illinois, Eastern Division, Case Vs. comScore in the in the in the in the mater of Mike Harris and Jeff Dunstan vs. comScore in the united States District Court for the Vs. comScore in the united States District Court for the Postern District Only in the United States District Court for the Vs. comScore with David Feldman Worldwide, and I'm the Legal Video Specialist. The court reporter is Debbie Habian, also in association with David Feldman Worldwide. 15 Will counsel please introduce themselves. MR. SCHAPIRO: I'm Andrew Schapiro for the MR. SC				23	
25 JOE BEILE, Videographer 3 MICHAEL J. HARRIS 1 MICHAEL J. HARRIS 2 IN DE X 3 WITNESS: PAGE 4 MICHAEL J. HARRIS 5 Exam by Mr. Schapiro		ALSO PRESENT:		24	
1 MICHAEL J. HARRIS 2 IN DE X 3 WITNESS: PAGE 4 MICHAEL J. HARRIS 5 Exam by Mr. Schapiro				25	
2 INDEX 3 WITNESS: PAGE 4 MICHAEL J. HARRIS 5 Exam by Mr. Schapiro			3		5
2 INDEX 3 WITNESS: PAGE 4 MICHAEL J. HARRIS 5 Exam by Mr. Schapiro	1	MICHAEL L HARRIS		1	MICHAEL L HARRIS
3 WITNESS: PAGE 4 MICHAEL J. HARRIS 5 Exam by Mr. Schapiro					
4 MICHAEL J. HARRIS 5 Exam by Mr. Schapiro					-
5 Exam by Mr. Schapiro					
6 Fig. 17 Sorry, in the United States District Court for the 7 Fig. 18 DEFENDANT'S DESCRIPTION PAGE 8 DEFENDANT'S DESCRIPTION PAGE 9 Exhibit 1 Chandler Gives e-mail to 13 9 West Madison Street in Chicago, Illinois on July 13th, 10 Mike Harris, e-mail address 10 2012 at approximately 9:23 a.m. 11 My name is Joe Beile from the firm of 12 Exhibit 2 8/23/11 engagement letter 17 12 David Feldman Worldwide, and I'm the Legal Video 13 Specialist. The court reporter is Debbie Habian, also 14 in association with David Feldman Worldwide. 15 Exhibit 3 Plaintiff's Response to 20 15 Will counsel please introduce themselves. 16 Interrogatories 16 MR. SCHAPIRO: I'm Andrew Schapiro for the 17 Defendants comScore. With me is Laura Norris. 18 on Ask MetaFiler 18 MR. STACK: Paul Stack for the Defendant comScore. 20 Exhibit 5 Mike Harris's Supplemental 56 20 MR. SWEDLOW: Stephen Swedlow for the 19 Defendant comScore. 21 Defendant comScore. 22 Interrogatories 22 MR. GIVENS: Chandler Givens for the					
FEXELLE ITS BEFENDANT'S DESCRIPTION PAGE BETHIBITS Chandler Gives e-mail to 13 BETHIBITS Exhibit 1 Chandler Gives e-mail to 13 Mike Harris, e-mail address weitymike@rcn.com Exhibit 2 8/23/11 engagement letter 17 Exhibit 3 Plaintiff's Response to 20 Interrogatories Interrogatories EXHIBITS To Northern District of Illinois, Eastern Division, Case No. 1:11-cv-5807. This deposition is being held at 500 West Madison Street in Chicago, Illinois on July 13th, 10 2012 at approximately 9:23 a.m. My name is Joe Beile from the firm of 12 David Feldman Worldwide, and I'm the Legal Video 13 Specialist. The court reporter is Debbie Habian, also 14 in association with David Feldman Worldwide. Will counsel please introduce themselves. MR. SCHAPIRO: I'm Andrew Schapiro for the 17 Exhibit 4 3/13/10 post by Weitymike 48 17 Defendants comScore. With me is Laura Norris. 18 MR. STACK: Paul Stack for the Defendant 19 comScore. Exhibit 5 Mike Harris's Supplemental 56 20 MR. SWEDLOW: Stephen Swedlow for the 19 Defendant comScore. 20 MR. GIVENS: Chandler Givens for the 21 Defendant comScore. 22 MR. GIVENS: Chandler Givens for the 21 Defendant comScore. 22 MR. GIVENS: Chandler Givens for the 21 Defendant comScore. 22 MR. GIVENS: Chandler Givens for the 21 Defendant comScore. 22 MR. GIVENS: Chandler Givens for the 21 Defendant comScore. 22 MR. GIVENS: Chandler Givens for the 21 Defendant comScore. 23 MR. GIVENS: Chandler Givens for the 25 MILEST CARRIED COMPACT CARRIED COM		Exam by Wit. Schapho			
B DEFENDANT'S DESCRIPTION PAGE 8 No. 1:11-cv-5807. This deposition is being held at 500 9 Exhibit 1 Chandler Gives e-mail to 13 9 West Madison Street in Chicago, Illinois on July 13th, 10 Mike Harris, e-mail address 10 2012 at approximately 9:23 a.m. L1 wcitymike@rcn.com 11 My name is Joe Beile from the firm of 12 David Feldman Worldwide, and I'm the Legal Video 13 Specialist. The court reporter is Debbie Habian, also 14 in association with David Feldman Worldwide. Exhibit 3 Plaintiff's Response to 20 15 Will counsel please introduce themselves. 16 Interrogatories 16 MR. SCHAPIRO: I'm Andrew Schapiro for the 17 Exhibit 4 3/13/10 post by Wcitymike 48 17 Defendants comScore. With me is Laura Norris. 18 MR. STACK: Paul Stack for the Defendant 19 comScore. 20 MR. SWEDLOW: Stephen Swedlow for the 19 Responses to comScore's 10 Defendant comScore. 21 Defendant comScore. 22 MR. GIVENS: Chandler Givens for the 19 Defendant ComScore. 22 MR. GIVENS: Chandler Givens for the 19 Defendant ComScore. 22 MR. GIVENS: Chandler Givens for the 19 Defendant ComScore. 22 MR. GIVENS: Chandler Givens for the 19 Defendant ComScore. 22 MR. GIVENS: Chandler Givens for the 19 Defendant ComScore. 22 MR. GIVENS: Chandler Givens for the 19 Defendant ComScore. 22 MR. GIVENS: Chandler Givens for the 19 Defendant ComScore. 22 MR. GIVENS: Chandler Givens for the 19 Defendant ComScore. 22 MR. GIVENS: Chandler Givens for the 19 Defendant ComScore. 10 Defendant ComScore. 10 Defendant ComScore. 10 Defendant ComScore. 11 Defendant ComScore. 12 Defendant ComScore. 13 Defendant ComScore. 14 Defendant ComScore. 15 Defendant ComScore. 15 Defendant ComScore. 16 Defendant ComScore. 17 Defendant ComScore. 18 Defendant ComScore. 18 Defendant ComScore. 19 Defendant		ЕУПІРІТС			
9 Exhibit 1 Chandler Gives e-mail to 13 9 West Madison Street in Chicago, Illinois on July 13th, 10 Mike Harris, e-mail address 10 2012 at approximately 9:23 a.m. 11 wcitymike@rcn.com 11 My name is Joe Beile from the firm of 12 Exhibit 2 8/23/11 engagement letter 17 12 David Feldman Worldwide, and I'm the Legal Video between Edelson McGuire 13 Specialist. The court reporter is Debbie Habian, also in association with David Feldman Worldwide. 15 Exhibit 3 Plaintiff's Response to 20 15 Will counsel please introduce themselves. 16 Interrogatories 16 MR. SCHAPIRO: I'm Andrew Schapiro for the 17 Exhibit 4 3/13/10 post by Wcitymike 48 17 Defendants comScore. With me is Laura Norris. 18 MR. STACK: Paul Stack for the Defendant comScore. 19 ComScore. 20 Exhibit 5 Mike Harris's Supplemental 56 20 MR. SWEDLOW: Stephen Swedlow for the Responses to comScore's 21 Defendant comScore. 21 Defendant comScore. 22 MR. GIVENS: Chandler Givens for the			GE		
10 Mike Harris, e-mail address 11 wcitymike@rcn.com 12 Exhibit 2 8/23/11 engagement letter 13 between Edelson McGuire 14 and Mike Harris 15 Exhibit 3 Plaintiff's Response to 16 Interrogatories 17 Exhibit 4 3/13/10 post by Wcitymike 18 on Ask MetaFiler 19 Exhibit 5 Mike Harris's Supplemental 19 Exhibit 5 Mike Harris's Supplemental 20 Exhibit 5 Mike Harris's Supplemental 21 Responses to comScore's 22 Interrogatories 23 Interrogatories 24 David Feldman Worldwide, and I'm the Legal Video 25 David Feldman Worldwide, and I'm the Legal Video 26 David Feldman Worldwide, and I'm the Legal Video 27 Specialist. The court reporter is Debbie Habian, also 28 in association with David Feldman Worldwide. 29 Will counsel please introduce themselves. 20 MR. SCHAPIRO: I'm Andrew Schapiro for the 20 MR. STACK: Paul Stack for the Defendant 21 Defendant comScore. 22 MR. SWEDLOW: Stephen Swedlow for the 23 Defendant comScore. 24 Defendant comScore. 25 MR. GIVENS: Chandler Givens for the			GE		
11 wcitymike@rcn.com 12 Exhibit 2 8/23/11 engagement letter 17 13 between Edelson McGuire 14 and Mike Harris 15 Exhibit 3 Plaintiff's Response to 16 Interrogatories 17 Exhibit 4 3/13/10 post by Wcitymike 18 on Ask MetaFiler 19 Exhibit 5 Mike Harris's Supplemental 19 Exhibit 5 Mike Harris's Supplemental 20 Exhibit 5 Mike Harris's Supplemental 21 Responses to comScore's 22 Interrogatories 23 My name is Joe Beile from the firm of 24 David Feldman Worldwide, and I'm the Legal Video 25 Specialist. The court reporter is Debbie Habian, also 26 in association with David Feldman Worldwide. 27 Will counsel please introduce themselves. 28 MR. SCHAPIRO: I'm Andrew Schapiro for the 29 Defendants comScore. With me is Laura Norris. 29 MR. SYFACK: Paul Stack for the Defendant 20 Defendant comScore. 20 MR. SWEDLOW: Stephen Swedlow for the 21 Defendant comScore. 22 MR. GIVENS: Chandler Givens for the					
12 Exhibit 2 8/23/11 engagement letter 17 12 David Feldman Worldwide, and I'm the Legal Video 13 between Edelson McGuire 13 Specialist. The court reporter is Debbie Habian, also 14 and Mike Harris 14 in association with David Feldman Worldwide. 15 Exhibit 3 Plaintiff's Response to 20 15 Will counsel please introduce themselves. 16 Interrogatories 16 MR. SCHAPIRO: I'm Andrew Schapiro for the 17 Exhibit 4 3/13/10 post by Wcitymike 48 17 Defendants comScore. With me is Laura Norris. 18 on Ask MetaFiler 18 MR. STACK: Paul Stack for the Defendant 19 comScore. 20 Exhibit 5 Mike Harris's Supplemental 56 20 MR. SWEDLOW: Stephen Swedlow for the 21 Responses to comScore's 21 Defendant comScore. 22 MR. GIVENS: Chandler Givens for the					**
between Edelson McGuire and Mike Harris Exhibit 3 Plaintiff's Response to Interrogatories Interrogatories Index and Mike Harris' Exhibit 4 3/13/10 post by Wcitymike Index and Mike Harris' Interrogatories Interrogatorie					
14 and Mike Harris 15 Exhibit 3 Plaintiff's Response to 20 15 Will counsel please introduce themselves. 16 Interrogatories 16 Exhibit 4 3/13/10 post by Weitymike 17 Exhibit 4 3/13/10 post by Weitymike 18 on Ask MetaFiler 19 19 ComScore. 20 Exhibit 5 Mike Harris's Supplemental 21 Responses to comScore's 22 Interrogatories 23 Interrogatories 24 in association with David Feldman Worldwide. 26 Will counsel please introduce themselves. 27 MR. SCHAPIRO: I'm Andrew Schapiro for the 28 Defendants comScore. With me is Laura Norris. 29 MR. STACK: Paul Stack for the Defendant 20 Exhibit 5 Mike Harris's Supplemental 20 MR. SWEDLOW: Stephen Swedlow for the 21 Defendant comScore. 22 MR. GIVENS: Chandler Givens for the		5 5			_
15 Exhibit 3 Plaintiff's Response to 20 15 Will counsel please introduce themselves. 16 Interrogatories 16 MR. SCHAPIRO: I'm Andrew Schapiro for the 17 Exhibit 4 3/13/10 post by Wcitymike 48 17 Defendants comScore. With me is Laura Norris. 18 on Ask MetaFiler 18 MR. STACK: Paul Stack for the Defendant 19 comScore. 20 Exhibit 5 Mike Harris's Supplemental 56 20 MR. SWEDLOW: Stephen Swedlow for the 21 Responses to comScore's 21 Defendant comScore. 22 MR. GIVENS: Chandler Givens for the					•
16 Interrogatories 17 Exhibit 4 3/13/10 post by Wcitymike 48 18 on Ask MetaFiler 19 19 19 ComScore. 20 Exhibit 5 Mike Harris's Supplemental 56 20 MR. SWEDLOW: Stephen Swedlow for the 21 Responses to comScore's 22 Interrogatories 22 MR. GIVENS: Chandler Givens for the					
17 Exhibit 4 3/13/10 post by Weitymike 48 17 Defendants comScore. With me is Laura Norris. 18 on Ask MetaFiler 18 MR. STACK: Paul Stack for the Defendant 19 comScore. 20 Exhibit 5 Mike Harris's Supplemental 56 20 MR. SWEDLOW: Stephen Swedlow for the 21 Responses to comScore's 21 Defendant comScore. 22 MR. GIVENS: Chandler Givens for the		•			
on Ask MetaFiler 18 MR. STACK: Paul Stack for the Defendant 19 comScore. 20 Exhibit 5 Mike Harris's Supplemental 56 20 MR. SWEDLOW: Stephen Swedlow for the 21 Responses to comScore's 21 Defendant comScore. 22 Interrogatories 22 MR. GIVENS: Chandler Givens for the		_			-
19 comScore. 20 Exhibit 5 Mike Harris's Supplemental 56 20 MR. SWEDLOW: Stephen Swedlow for the 21 Responses to comScore's 21 Defendant comScore. 22 Interrogatories 22 MR. GIVENS: Chandler Givens for the					
20 Exhibit 5 Mike Harris's Supplemental 56 20 MR. SWEDLOW: Stephen Swedlow for the 21 Responses to comScore's 21 Defendant comScore. 22 MR. GIVENS: Chandler Givens for the		on Ask MetaFiler			
21 Responses to comScore's 21 Defendant comScore. 22 Interrogatories 22 MR. GIVENS: Chandler Givens for the					
22 Interrogatories 22 MR. GIVENS: Chandler Givens for the					
				22	
23 Exhibit 6 Mike Harris's posts, 66 23 Plaintiff.					Plaintiff.
24 Wcitymike on Mac Update 24 MR. EDELSON: Jay Edelson for the	24	Wcitymike on Mac Update		24	MR. EDELSON: Jay Edelson for the
25 Plaintiff.				0 E	DI-:-4:66

	42		44
1	MICHAEL J. HARRIS	1	MICHAEL J. HARRIS
2	Michigan Avenue store.	2	August 2010.
3	Q. And if you remember, was it new or was it	3	Q. And why was it in a dumpster?
4	used when you bought it?	4	A. I had thrown it away.
5	A. New.	5	Q. And why had you thrown it away?
6	Q. Do you recall about how much you paid?	6	A. Its hard drive was beginning to die, and
7	A. I don't.	7	so I had bought a new computer.
8	Q. Do you recall how much memory the computer	8	Q. Before you threw it away well, let me
9	had?	9	back up.
10	A. From memory, no.	10	Is it fair to say that you are at least
11	Q. What kind of processor it used?	11	moderately tech savvy?
12	A. From my memory, I don't recall that.	12	MR. EDELSON: Objection. Vague.
13		13	THE WITNESS: It would really depend on
14	Q. Do you know how large the hard drive was?	14	
	A. Again, from my memory, I don't recall.	15	your definition of "tech savvy." BY MR. SCHAPIRO:
15	Q. What about the operating system? Do you		
16	recall the operating system that was used?	16	Q. Well, you've described yourself as someone
17	A. It was Mac OS 10. What level it was at, I	17	who has some moderate knowledge of computers and tech,
18	don't recall, I mean what version of the OS 10.	18	correct?
19	Q. And do you know whether you may just	19	A. Using my own definition of tech savvy, I
20	have answered this, but just for clarity, whether there	20	would think so, but it would depend on an external
21	had been any upgrade, whether you had upgraded the	21	party's
22	operating system at any time before the installation of	22	Q. Did you
23	the comScore software that you allege?	23	A definition.
24	A. To clarify, you're asking between the time	24	Q. Sorry. I didn't mean to cut you off.
25	of purchase and the time of installation?	25	A. No problem.
	43		45
1	MICHAEL J. HARRIS	1	MICHAEL J. HARRIS
2	Q. Yeah.	2	Q. And you spend a reasonable amount of time
3	A. Yes.	3	online, correct?
4	Q. Can you tell me about that?	4	A. Yes.
5	A. I had applied various upgrade the	5	Q. And you sometimes make posts in on
6	OS 10 upgrades offered by Apple.	6	sites that discuss technology and technology issues,
7	Q. And prior to March 2010, which is when you	7	right?
8	say you downloaded let me just back up.	8	A. Yes.
9	March 2010 is when you say you downloaded	9	Q. And part of the reason you claim to be
10	the comScore software, right?	10	bringing this lawsuit is that you're concerned about
11	A. Yes.	11	privacy of your data, right?
12	Q. So prior to that time, had your Macintosh	12	A. Yes.
13	ever required any repairs?	13	Q. So you wouldn't just you didn't just
14	A. I can't recall.	14	throw out a computer with a hard drive inside it, did
15	Q. And do you recall whether you had ever	15	you?
16	upgraded any of the hardware, like the memory or the	16	A. No. No, at that time, no.
17	hard drive?	17	Q. So what did you do to protect or preserve
18	A. I don't know for certain.	18	the data on the hard drive?
19	Q. Where's that Macintosh today?	19	A. I can answer that question with with
20	A. I don't know where it is today.	20	the caveat that I'm working from two-year-old memories
21	Q. When did you last see it?	21	and it's not going to be specific.
22	A. I last saw it in a dumpster behind my	22	Q. Just do your best, please.
23	house apartment building.	23	A. Okay.
24	Q. Approximately when?	24	To the best of my recollection, I believe
25	A. Approximately very approximately,	25	I used the disk utility program that comes with

	46		48
1	MICHAEL J. HARRIS	1	MICHAEL J. HARRIS
2	Mac OS 10 to format the hard drive before erasing.	2	MR. SCHAPIRO: Can we mark this document?
3	However, again, if memory serves me correctly, the hard	3	What are we up to, No. 4?
4	drive was already in a bad state of repairs and I'm not	4	THE REPORTER: We are.
5	sure I believe I wiped it as cleanly as I could at	5	(Defendant's Exhibit 4 marked for ID)
6	that time.	6	BY MR. SCHAPIRO:
7	Q. Is it fair to say that you did not that	7	Q. So take a minute. I'm just going to ask
8	you thought the computer wasn't very valuable as of that	8	you about the first page of this document.
9	time?	9	A. (Reviewing document.)
10	A. It would really depend on your definition	10	Q. And this is a post on a site called Ask
11	of "valuable."	11	MetaFilter, correct?
12	Q. Well, not garbage.	12	A. That's correct.
13	A. No, it was garbage at that point in my	13	Q. What is Ask MetaFilter?
14	opinion.	14	A. Ask MetaFilter is a website where people
15	Q. And had it been acting up for awhile?	15	can if they have a membership account can post a
16	A. Could you define "awhile"?	16	question and have other members answer it.
17	Q. Months.	17	Q. And on the first page of this document
18	A. Months. (Nodding.)	18	I'm sorry, is it Exhibit 4?
19	Q. Had it been acting up	19	THE REPORTER: Yes.
20	MR. EDELSON: Objection. Just for the	20	BY MR. SCHAPIRO:
21	record, I believe there was a nod. And I don't want to	21	Q. (Continuing) there's a question posted
22	interpret that, but could we just have clarity for the	22	by Wcitymike. That's you, right?
23	record what his answer was?	23	A. Yes.
24	THE WITNESS: I'm sorry. You had	24	Q. And you say that your Macintosh's
25	said that	25	"internal hard drive finally gave up the ghost today"
	47		49
1	MICHAEL J. HARRIS	1	MICHAEL J. HARRIS
2	(Counsel reviewing Livenote transcript.)	2	this is dated March 13th, 2010 "after spitting out
3	MR. SCHAPIRO: "Had it been acting up for	3	various I/O errors for awhile," correct?
4	months?" And I think the answer is "Months" and then in	4	A. That's what it says, yes.
5	parentheses "Nodding."	5	Q. Does that refresh your memory at all about
6	MR. EDELSON: Sorry.	6	how long or when your computer had been acting up?
7	BY MR. SCHAPIRO:	7	A. It doesn't provide it doesn't trigger
8	Q. Months, yes?	8	any additional memories, no.
9	A. It had been op yes, it had been	9	Q. What's an I/O error?
10	misbehaving for months. How many months, I don't	10	A. In that context, I imagine I meant
11	recall.	11	input/output.
12	MR. EDELSON: I apologize. I didn't mean	12	Q. What are input/output errors?
13	to interrupt your flow.	13	A. I can give you my best guess of what I
14	MR. SCHAPIRO: That's all right.	14	meant at that time.
15	BY MR. SCHAPIRO:	15	Q. Please.
16	Q. And in fact, it had been it had been	16	A. It I would imagine it was hard drive
17	acting up for awhile prior to March 2010, correct?	17	reading and writing errors, however, I don't know that
18	A. I don't recall when it began to misbehave,	18	fact for certain.
19	so I'm unable to answer your question.	19	Q. And I think you say at that point that
20	Q. Your user name on Mac Update is Wcitymike,	20	actually, strike that.
21	correct?	21	You note in this post that you that you
22	A. Correct.	22	want to replace the Macintosh, correct?
23	Q. And you've also used that user name on	23	A. (Reviewing document.)
24	MetaFilter, correct?	24	I don't see a reference to that.
25	A. Correct.	25	Q. I skipped a little further down. I

	50		52
1	MICHAEL J. HARRIS	1	MICHAEL J. HARRIS
2	apologize. On the next page	2	Q. And your father was going to send you a
3	MR. EDELSON: Objection.	3	was going to UPS you a laptop from home?
4	For the record, you haven't given him an	4	A. Yes.
5	opportunity to read the whole document.	5	Q. But in the meantime, you had a back-up
6	MR. SCHAPIRO: Fair fair objection.	6	hard drive, correct?
7	BY MR. SCHAPIRO:	7	A. Yes.
8	Q. You can if you want to take a moment	8	Q. And it was a 500 gigabyte LaCie, if I'm
9	and read the whole document, that's fine.	9	pronouncing that right, d2 Quadra, right?
10	A. (Reviewing document.)	10	A. Yes.
11	MR. EDELSON: Can we go off the record for	11	Q. And did you use that back-up hard drive to
12	a minute as we do that? No? That's okay.	12	back up the Western Digital hard drive from your
13	MR. SCHAPIRO: No, I have a question	13	Macintosh that had been giving you trouble?
14	pending.	14	A. Yes.
15	MR. EDELSON: Sure. That's fine.	15	Q. Where is that back-up hard drive today?
16	BY MR. SCHAPIRO:	16	A. I don't recall, to be honest.
17	Q. You're probably far enough that I could	17	MR. SCHAPIRO: I'd ask that Mr. Harris
18	focus the question, which is: You were thinking about	18	take a look for his back-up hard drive
19	switching over to a Windows-based machine at that point,	19	MR. EDELSON: Of course.
20	correct?	20	MR. SCHAPIRO: in his home or garage or
21	MR. EDELSON: Objection. I think that he	21	wherever else it might be.
22	should have the opportunity	22	MR. EDELSON: You don't have
23	MR. SCHAPIRO: That's fine.	23	THE WITNESS: Okay.
24	MR. EDELSON: to finish reading that.	24	MR. EDELSON: He made a request and we're
25	MR. SCHAPIRO: Yeah, yeah. I just	25	happy to the extent we've not done so, we're happy to
	51		53
1	MICHAEL J. HARRIS	1	MICHAEL J. HARRIS
2	THE WITNESS: (Reviewing document.)	2	or we'll do it again regardless.
3	MR. EDELSON: And Mike, you shouldn't feel	3	MR. SCHAPIRO: Thank you.
4	pressured. You can take as much as time as you want.	4	BY MR. SCHAPIRO:
5	BY MR. SCHAPIRO:	5	Q. During
6	Q. I want to reiterate what your attorney	6	A. Um
7	says. Take as long as you want. Let me know if you	7	Q. Go ahead.
8	ever want more time to read a document. But sometimes	8	A. Just to further state, I will look for it
9	to move things along, I'll point you to the pages that	9	at home and advise my attor
10	are relevant, but you should always feel free to read as	10	MR. EDELSON: Yeah, you don't have to
11	little or as much as you like.	11	he made a request, and we'll deal with it at
12	A. I'm going to read my own comments	12	appropriately.
13	thoroughly and skim through others, so that should do me	13	THE WITNESS: Okay.
14	well. Just	14	I do want to indicate one thing on the
15	Q. Please do.	15	record though, if that's acceptable, and it's just that
16	A. (Reviewing document.)	16	I don't I believe it is gone. I believe it is
17	I think I've reviewed it sufficiently	17	destroyed at this time. But I will confirm that fact
18	enough to be comfortable, although I may need to review	18	when I get home.
19	it again if in response to a future question.	19	BY MR. SCHAPIRO:
20	Q. That's fine. You should always feel free	20	Q. And the reason that you had a back-up
21	to.	21	drive is that you understand that sometimes hard drives
22	So is it fair to say that at that time you	22	fail, right? That's one reason that you had a back-up
23	were thinking of switching over to a Windows-based	23	drive?
24	machine?	24	A. I hadn't thought specifically about hard
25	A. At some point in the future, yes.	25	drive failure. I just know it's common wisdom that it's

62 64 MICHAEL J. HARRIS 1 1 MICHAEL J. HARRIS 2 2 perhaps should have said "user name," but.... Okay. 3 3 And can you tell us what the Mac Update Q. - the download of the comScore? 4 site is for those of us that aren't familiar with it? 4 A. I don't know if I have or not. 5 A. Just given my own definition, it's a 5 MR. SCHAPIRO: So I think we'll want to 6 б gateway website that offers links to various Mac examine the Toshiba or work out some protocol with you. 7 7 software. We can talk about it -- I'm -- for the record, I'm 8 MR. SCHAPIRO: We've been going for about 8 speaking now to Mr. Edelson. We can talk about it --9 an hour and a half and we're approaching the end of the 9 MR. EDELSON: Yeah. 10 10 tape, so why don't we take a short break. MR. SCHAPIRO: -- offline. 11 THE VIDEOGRAPHER: Here ends Tape No. 1, 11 MR. EDELSON: Of course. THE WITNESS: Of course, my -- you know, I 12 we're now going off the video record at 10:38 a.m. 12 13 (Recess taken from 10:38 a.m. 13 would interact with my attorneys on this, but in terms 14 14 to 10:56 a.m.) of -- I mean --15 THE VIDEOGRAPHER: Here begins Tape No. 2 15 MR. EDELSON: We don't have to have a we're now going back on the video record at 10:56 a.m. colloquy. So we -- we're not agreeing to do anything, 16 16 17 BY MR. SCHAPIRO: 17 but what we're agreeing to is to talk about it. 18 Q. Mr. Harris, I want to ask you a couple 18 THE WITNESS: Okay. 19 19 MR. EDELSON: We'll understand their more questions about that back-up hard drive. 20 20 position, we will speak to you and figure out what our You said that you think you might not have 21 it anymore, correct? 21 position is and communicate that. And this just isn't 22 22 A. I believe so. the right forum for that. 23 23 Q. Is it your practice when you discard a THE WITNESS: Oh. 24 computer or a hard drive to transfer over any valuable 24 MR. EDELSON: So don't worry. We're 25 25 preserving everything and we will deal with legally or important material that you can? 63 65 1 MICHAEL J. HARRIS 1 MICHAEL J. HARRIS 2 A. If that's possible. 2 what's required. 3 So do you have a -- could you just walk me 3 THE WITNESS: Okay. So we're just talking 4 through where the information that was on that separate 4 about talking about it? 5 hard drive would have gone to and where it's ended up? 5 MR. EDELSON: That's all we've agreed, 6 There are files that work both on Windows that we've agreed at an appropriate time that we will 6 7 and Mac machines, things such as Office documents, audio 7 have a discussion about it. 8 files, video files, text files. Those files that I 8 THE WITNESS: Okay. Thank you. 9 could -- that were of value to me on a Windows machine 9 MR. EDELSON: And we'll do what is -- what 10 probably made the transition over from that original 10 is correct under the law, and even more so, morally. 11 Mac. Those files that had no value on a Windows machine 11 THE WITNESS: I'm sorry. I --12 most likely were erased or deleted. 12 MR. SCHAPIRO: Let the record reflect 13 13 Q. So is it possible that there are some laughter. 14 files on your Toshiba today that can trace their lineage 14 MR. EDELSON: But this is -- let's focus 15 back to your iMac? 15 on the deposition where he'll ask questions and you'll 16 A. Yes. 16 answer them. And if you have separate questions about 17 Q. Have you checked your Toshiba to see if 17 the legal process, let's just keep talking about that 18 18 there are any files relating to or reflecting the outside of the deposition. 19 download of the comScore software that you say occurred 19 THE WITNESS: I understand. I just 20 20 in March 2010? hadn't -- I wasn't aware that it was --21 21 A. I'm sorry. Could you repeat the portion MR. EDELSON: Yeah. 22 of your question where you say "referring" or from that 22 THE WITNESS: If it's talking about 23 23 point onward? It was -talking, I'm fine. 24 Q. Have you checked your Toshiba to see if 24 MR. EDELSON: Correct. 25 there are any files relating to or reflecting --25 MR. SCHAPIRO: So can we mark this

	66		68
1	MICHAEL J. HARRIS	1	MICHAEL J. HARRIS
2	document Defendant's Exhibit 6.	2	"with some frequency."
3	(Defendant's Exhibit 6 marked for ID)	3	Q. Any reason to believe that you didn't
4	MR. SCHAPIRO: (Tendering document	4	during the course of your membership put on the 113
5	counsel.) Sorry. I already put "6" on there.	5	posts on Mac Update?
6	MR. EDELSON: That's great.	6	A. No.
7	BY MR. SCHAPIRO:	7	O. No reason not to believe it?
8	Q. Mr. Harris, we were speaking before the	8	A. No reason not to believe it.
9	break about the Mac Update site, correct?	9	Q. All right. And the third post on this
10	A. Yes.	10	page is from March 9th, 2010, correct?
11	Q. And I'm showing you a document that we've	11	A. Yes.
12	marked Defendant's Exhibit 6, which is entitled "Mike	12	Q. And that's a post did you write that
13	Harris's posts," but it lists a bunch of posts from	13	post?
14	Wcitymike. Would these be posts that you've made on Mac		A. Yes.
15	Update?	15	Q. And in that post, you talk about
16	A. Yes.	16	PremierOpinion software, correct?
17	Q. And at the top there is what I guess we	17	A. Yes.
18	might call a member profile, something like that. It	18	Q. And you're referring to something called
19	says "Mike Harris" and there's a little information	19	the Secret Land Screensaver, correct?
20	listed as "About Me," correct?	20	A. Yes.
21	A. Yes.	21	Q. And at the very bottom of your post in
22	Q. And it lists things like "Visit Stats" and	22	small font it says "Version 1.1."
23	I guess a website of yours, a Temblr a Tumblr site,	23	Do you see that?
24	correct?	24	A. Yes.
25	A. I don't believe that's still that website,	25	Q. What does that mean or refer to?
	67		69
1	MICHAEL J. HARRIS	1	MICHAEL J. HARRIS
2	but, yeah, those are that's what it appears to be.	2	A. I don't know. It's something that the
3	Q. And is there anything about this	3	website adds, not the user.
4	information on this user profile that is incorrect, to	4	Q. Does it mean that you were commenting on
5	your knowledge?	5	Version 1.1 of the Secret Land Screensaver?
6	A. If by "user profile" you mean the subject	6	A. I have no knowledge as to that. It's
7	headings "About Me," "Visit Stats" and "Website"	7	something that the website adds to the post.
8	Q. Correct.	8	Q. I see. So it would automatically be
9	A the only inaccurate information that I	9	there. You didn't input that yourself?
10	can see is that that is no longer my website.	10	A. I don't believe I did.
11	Q. It was at one time, though, correct?	11	Q. Okay. And if you'll look at some of these
12	Or	12	other reviews or comments by you, they have version
13	A. I believe so.	13	numbers at the bottom as well, correct?
14	Q. Okay. And up at the top, there's some	14	A. Correct.
15	statistics. What's a smile score?	15	Q. Version 1.3.1 or Version 1.0.8.6, correct?
16	A. I don't know.	16	A. Correct.
17	Q. But you're +94. You're in positive	17	Q. So you wrote about the Secret Land
18	territory. Presumably, that's good, Mr. Harris.	18	Screensaver that and I'm paraphrasing here, just for
19	And it says, "Posts 113." Is it fair to	19	the record that "when you install it, you find a
20	say that reflects how many posts you've put on Mac	20	white star menu extra on the menu bar," correct?
21	Update?	21	A. That's indeed what it says.
22	A. I don't know.	22	Q. What's a white star menu extra?
23	Q. Did you post with some frequency on Mac	23	A. It's a menu extra where the icon on the
24	Update when you were using your Mac?	24	menu bar is a white star.
25	A. It would depend on your definition of	25	Q. And then you write that "If you kill the

	70		72
1	MICHAEL J. HARRIS	1	MICHAEL J. HARRIS
2	process, it it" strike that.	2	"HARRIS-DUNSTAN 004." I'm going to represent, hopefully
3	You write "Kill the process and you'll	3	without objection, that this was provided to us by your
4	find launch D keeps relaunching it."	4	attorneys.
5	Do you know what launch D is?	5	Have you seen this document before?
6	A. Yes.	6	A. Yes.
7	O. What's that?	7	Q. And this is a description from the Mac
8	A. Launch D is the Unix binary that's on the	8	Update site of the Secret Land Screensaver correct?
9	Mac OS 10 system which is in charge of launch demons	9	A. Yes.
		10	
10	and I want to say launch items was the other thing it		Q. And does it tell you right up near the top
11	was in charge of.	11	which version it's describing?
12	Actually, it's not demons, but daemons,	12	A. 1.1.
13	D-A-E-M-O-N-S.	13	Q. And that's apparently the same version you
14	Q. And that's a computer term?	14	commented on, correct?
15	A. Yeah.	15	A. Yes.
16	Q. And then a little further down you say	16	Q. And to your knowledge, is this different
17	"Fortunately, PremierOpinion uninstall in that directory	17	in any way from the description that you saw when you
18	appears" and you have that bracketed by asterisks	18	downloaded the when you claimed to have downloaded
19	"to have gotten rid of the whole mess one would hope,"	19	the screensaver?
20	correct?	20	A. (Reviewing document.)
21	A. Correct.	21	I am almost certain that the text from
22	Q. Now, when you wrote this, had you in fact	22	"Please note" onward was not in the text it was not
23	downloaded the Secret Land Screensaver?	23	on the page at the time I downloaded it.
24	A. Yes.	24	Q. Almost certain?
25	Q. And do you remember what the Secret Land	25	A. I cannot say with a hundred percent
	71		73
1	MICHAEL J. HARRIS	1	MICHAEL J. HARRIS
2	Screensaver was?	2	reliability, but I strongly feel that.
3	A. It was	3	Q. Now, if we turn the page to page the Bates
4	Q. Actually, strike that. Let me ask the	4	stamp ending 005 I apologize, there's the
5	question.	5	"confidential" stamp and the Bates stamp to some extent
6	So also when you wrote this, had you	6	overlaps with the text. But are you on the second page?
7	uninstalled the Secret Land Screensaver using the steps	7	A. I am.
8	that you describe?	8	Q. And are you sufficiently familiar with the
9	A. In all honesty, it would depend on how	9	Mac Update site to explain to us what information's
10	you're defining "the Secret Land Screensaver."	10	conveyed over on the that information tab towards the
11	Q. Strike that.	11	bottom where it says "Downloads, version downloads, type
12	Had you uninstalled the PremierOpinion	12	license" and then it continues onto the next page?
13	software at that point?	13	So if you wouldn't mind just walking us
14	A. I'd hoped so.	14	through what those things mean
		15	
15 16	Q. Tell us what the Secret Land Screensaver	16	MR. EDELSON: Objection. Foundation.
16	Was.		BY MR. SCHAPIRO:
17	A. It was an application that I downloaded	17	Q to the best of your knowledge?
18	from the Mac Update website.	18	A. I can say what a commonsense laymen
19	Q. And do you recall	19	understanding of it would be, but I don't have any
20	MR. SCHAPIRO: Well, let me just mark this	20	Q. Tell us what you as a commonsense
21	exhibit. Let's mark this as Exhibit 7.	21	laymen
22	(Defendant's Exhibit 7 marked for ID)	22	A. I'm sorry, sir. You interrupted me.
23	BY MR. SCHAPIRO:	23	Q. Yeah, please go ahead.
24	Q. So this is a document that has a Bates	24	A. I can answer from a commonsense laymen's
25	stamp on the bottom of the first page that reads	25	perspective, but I didn't design the website. I have no

86 88 1 MICHAEL J. HARRIS MICHAEL J. HARRIS 2 2 so I don't need to interrupt you. MR. EDELSON: Sure. 3 3 BY MR. SCHAPIRO: To the extent you can distinguish in your 4 4 answer between what you think you would have done and Q. I posed a question, and you're looking at 5 what you specifically remember doing, that would be some of the exhibits, which you're, of course, entitled 6 6 helpful for us. It doesn't matter -- you can feel free to do. If I may, I'd like to ask first what you 7 to give -- to answer along both lines, but if you could 7 remember without looking back at the exhibits and then 8 8 what you remember after looking at the exhibits. flag those for us, it would be useful. 9 9 Could I consult with my attorneys for a So we had -- you had said you think but 10 10 you're not sure you would have clicked the "download moment? 11 11 now" link; is that correct? MR. SCHAPIRO: Sure. We'll take a break. 12 12 A. Yes. THE VIDEOGRAPHER: We are now going off 13 Q. And my question was: "And then what 13 the video record at 11:34 a.m. 14 14 happened?" (Recess taken from 11:34 a.m. 15 15 A. Okay. Given what you just said, I have no to 11:47 a.m.) specific memories of clicking -- of actually clicking 16 16 THE VIDEOGRAPHER: We are now going back 17 the "download now" link for under this listing. It 17 on the video record at 11:47 a.m. 18 would have been what I would have done to download this, 18 BY MR. SCHAPIRO: 19 19 but in terms of an actual physical memory of clicking on Q. So Mr. Harris, I think a question might 20 20 it, no. have been pending when we broke or perhaps I had 21 Similarly, I don't have a specific memory 21 interrupted my own question, so why don't we start 22 22 of how this application arrived on my hard drive after fresh. 23 23 clicking the "download now" link, but it would have A. Okay. 24 shown up either as a disk image or a zip file with the 24 Q. I think we had gotten to the point where 25 application inside of it. 25 you said you would have unzipped a zipped file or done 87 89 1 MICHAEL J. HARRIS 1 MICHAEL J. HARRIS 2 And just to be clear, you don't recall 2 whatever the alternative was. Can you remind me what 3 3 whether it was a disk image versus a zip file? that was? 4 4 No, I do not recall that. A. I would have mounted the disk image. 5 5 Q. Mounted the disk image. Q. So then what happened? 6 A. I would have either unzipped or mounted --6 And then I asked you: "What happened 7 7 I'm sorry. I would have either unzipped the zip file or next?" And then I amended my question by saying, Could 8 8 mounted the disk image in order to gain access to the you tell us first what you remember without referring to 9 9 the exhibits and then you're free to refer to the application. 10 10 Do you recall where you were when you exhibits as well. Q. 11 11 downloaded this application? So the question is really just: What 12 12 happened next? A. In my apartment. 13 13 MR. EDELSON: And do you mind if I can Q. Do you recall where in your apartment? 14 14 just -- it might be helpful to explain the confusion or A. At my desk. 15 15 O. And is that the same address that you gave why he asked for the break. 16 16 us at the beginning of this deposition or it was MR SCHAPIRO: Sure. 17 17 MR. EDELSON: He wanted to make sure that somewhere else? 18 18 Same address. he was giving as accurate an answer as possible, and Α. 19 Q. Okay. So then what happened? 19 without breaking any privilege, I think it's -- I think 20 20 that he was concerned that when you asked him to respond A. Can you give me a moment? 21 21 out of memory that you might be confused if he had Q. Sure. 22 22 reviewed the same stuff prior to the deposition. So he A. (Reviewing document.) 23 23 MR. SCHAPIRO: Jay, would you mind if I just wanted that to be clarified, if that makes sense to 24 24 interrupt for a moment while he's looking at some you. 25 25 documents? MR. SCHAPIRO: That makes sense, and I

92 90 1 MICHAEL J. HARRIS MICHAEL J. HARRIS 2 2 appreciate the clarification. comment I'm referring to are different types of ways 3 BY MR. SCHAPIRO: 3 that you can install something onto a Mac system that 4 O. I understand -- and maybe I'll ask some 4 are the traditional ways that most software developers 5 questions later, but I understand that in the course of in my experience had -- would offer an installation. 6 6 preparing for this deposition or working on the case PKG is a -- it's handled by package -- the 7 7 you've looked back at these exhibits as well. package manager, I believe, on the Mac OS 10. Keeping 8 (Nodding.) 8 in mind that it's been at least two years since I used a 9 But -- and that's understood. I'll take 9 Mac system, I cannot recall the difference between a PKG 10 10 that as a given. or an installer. 11 11 For now I'll ask: Just as you sit here at Drag and Drop, the app is where 12 the table, through one source or another, what's your 12 essentially you just click and you drag the application 13 13 from the disk image to your applications folder to recollection of what happened? 14 14 Well, my concern was basically that there install it. MR. SCHAPIRO: Let's mark this as 15 15 had been a comment that I had recently reviewed which Exhibit 9, please. 16 had refreshed my memory on what I had saw thereaf---16 17 upon unzipping the -- or mounting the disk image or 17 (Defendant's Exhibit 9 marked for ID) 18 unzipping the file. So I really don't have a memory 18 BY MR. SCHAPIRO: 19 19 that's not refreshed, in other words, by seeing that Q. Mr. Harris, Exhibit 9 is a -- yet another comment. And you had asked both for a -- without 20 20 printout from Mac Update. And if you turn to the second 21 looking and looking. So that's -- that was my concern. 21 page, you'll see right in the middle is apparently the 22 22 And when you say "a comment," you mean one comment that you were just reading from; is that right? 23 of the comments that you had posted in one of these 23 A. That's correct. It's also on one of the 24 24 documents? pages of Exhibit 8. 25 25 So you made this comment about it being "a A. Yes, sir. 91 93 1 MICHAEL J. HARRIS 1 MICHAEL J. HARRIS 2 So prior to reviewing your comments, do 2 cruddy screensaver" and then you added above that or, I 3 you -- this is going to be a recollection within a 3 guess, presumably afterwards the longer warning 4 4 recollection. statement, if I can characterize it as that, correct? 5 Do you recall whether prior to reviewing 5 A. Well, as you yourself pointed out, it's 6 these comments you had specific recollections of the 6 chronological, so later I posted that full statement. 7 7 steps that had -- you had followed in March 2010? And right before you posted the statement 8 A. I do recall the answer to that. And no. I 8 about it being "a pretty cruddy screensaver," a user 9 did not. 9 named Roro01 -- that's R-o-r-o 01 -- cut and pasted some 10 10 terms of service into his comment, correct? Q. All right. So now having, in the course 111 11 of preparing this case or for this deposition, looked MR. EDELSON: Objection. Foundation. 12 back at your comments, tell us what you what you recall 12 THE WITNESS: Yes, I assume. 13 13 BY MR. SCHAPIRO: happened when you uploaded the -- when you opened up the 14 14 Q. And if you look at this statement from 15 15 A. Well, the comment actually puts it well. Roro which immediately precedes yours, Roro writes --16 16 It says that -- this was, of course, my opinion, this and I apologize for the court reporter, but I'm just 17 17 portion, but "A very cloaked custom installation going to read this whole thing in relatively slowly. 18 18 application, i.e., not the standard PKG," meaning "In order to provide this free download of 19 package, "or installer or Drag Un -- Drag and Drop, the 19 7art screen land screensaver --20 20 A. Secret Land. app, setup." 21 21 Q. And can you in plain English tell us what Q. Sorry, "7art_Secret_Land_Screensaver, 22 that is? 22 PremierOpinion software, provided by VoiceFive, Inc., is 23 23 Certainly. I'll do my best. included in this download. This software allows 24 24 In all honesty, I cannot recall the millions of participants in an online market research specific form it took, but what I rule out in that 25 25 community to voice their opinions by allowing their

Q. I see.

13

16

17

18

19

24

25

14 A. But it -- I admit it's a pedantic point. 15

I'm just -- you know.

Q. Did you see these terms of services -- do you recall one way or another whether you saw the terms of service that Roro reproduces here during the course of your -- before or during the course of your

20 installation of the software?

21 MR. EDELSON: Objection. Lacks 22 foundation. Assumes facts not in evidence.

23 BY MR. SCHAPIRO:

Q. You may answer.

I don't recall one way or the other.

deserves better clarification because it was a white star on a white menu bar, and I would not have noticed its installation except for the fact that it displaced a menu extra, causing a white gap on the bar, which is something that doesn't actually occur on a Macintosh. They're all right justified. So when I noticed that unusual behavior, I clicked on the white space and, you know, saw the information.

I presume at that time the comment actually describes much of what I tried to do, the comment history: "If you try to quit this menu extra using tools such as Activity Monitor the application will restore because on installation this screensaver's

13

14

15

16

17

18

19

20

21

22

23

24

25

100 98 MICHAEL J. HARRIS MICHAEL J. HARRIS 1 2 2 installer also installs a launch de- -- daemon whose job program, but it was very, very resistant to taking out 3 3 it is to make sure that their spyware can't be quit, and that way, so I finally had to trust your company's 4 while their uninstaller does work, if you take them at 4 uninstaller program to do so. Even then, as I refer --5 their word, it is also deceptively phrased as (if my as I described, there's separate uninstallers for both б 6 memory serves me correctly) the screensaver's the screensaver and the spyware, meaning that it's very 7 7 uninstaller uninstalled 'merely' the screensaver, easy to mistakenly run the uninstaller for the 8 leaving the spyware in place; you have to run the screensaver, only to find that the spyware is still in 9 9 SPYWARE's uninstaller to properly remove yourself of -place. 10 10 remove yourself of the thing or take it all out And is it possible to keep the screensaver 11 11 manually." without keeping the software that you refer to as 12 12 And I think that probably accurately "spyware"? 13 describes the steps I took, considering it was written 13 A. I have no knowledge of that. 14 14 very shortly thereaf- -- after I had been uninstalling Q. And do you have any evidence that the 15 15 the application. comScore software remained on your computer after you 16 Q. Can you look back at Exhibit 7, please? 16 ran the PremierOpinion uninstall? 17 17 A. I could not locate anything, but I -- as I A. 18 That's the document provided to us by your 18 said, I didn't trust your company's uninstaller. 19 19 attorneys. If you look at the last page of that, the Now, this was in March 2010, correct? 20 one that ends 07 --20 A. Correct. 21 A. Yes 21 How soon after that time did you switch 22 22 -- in this comment, which is also from over to a computer that ran Windows, a non-Macintosh? 23 23 March 9th apparently, you say, "Fortunately, A. I want to be accurate in how I describe --24 PremierOpinion uninstall in that directory appears to 24 how I answer your question, but the answer is slightly 25 25 pedantic, so forgive me. have gotten rid of the whole mess." 99 101 1 1 MICHAEL J. HARRIS MICHAEL J. HARRIS 2 2 What are you referring to when you say As you had referred to earlier in the

3

4

5

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

What are you referring to when you say "that directory"?

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

A. From the context, I would presume "that directory" would be the Applications/PremierOpinion directory, which Applications would have been one directory. PremierOpinion would have been a folder within that.

Q. And so you apparently had gone to the PremierOpinion folder and found the uninstall -- what would we call it, process, application?

A. It would have been an application.

Q. -- the uninstall application and that's what you used to remove the comScore software, correct?

A. After attempts to do it otherwise, yes.

Q. When you refer at times to manually removing things, what do you mean by a manual removal?

A. With respect, I didn't trust your company's uninstaller and I felt that any company that would install spyware without me -- without being very up front about it, that you don't trust their uninstaller similar to the way that you don't trust an unsubscribe link on a piece of spam that you get.

So I tried to do it every way that I could think of manually myself rather than trust the uninstall

As you had referred to earlier in the deposition, my parents shipped me a -- my mother's old laptop after she had bought a new one. For a short period of time that had Windows on it, but finding -- it was a very old laptop and it didn't run it very well, so I tried Linux.

However, permanently going over to a Windows system didn't occur until after I had got it -- after I had found work and bought myself the Toshiba laptop, and it was at that time that I went full-time with Windows.

After a short period of time where I'd tried both the Winux -- the Windows and the Linux on my mother's laptop, I struck upon the booting off of the -- you know, I went to see if I could continue working off the Mac with the --- working off the back-up drive, given that its internal drive had failed.

So that's a long answer, but it is -- it's the truthful specifics.

Q. And so is it fair to say that the last time you used a Macintosh or something with a Macintosh operating system as your own computer was around time of the hard drive failure?

A. The hard drive failure failed on March --

26 (Pages 98 to 101)

104 102

MICHAEL J. HARRIS

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

21

22

23

24

25

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

in March 2010. Briefly I tried the Windows and Linux operating systems, but then I returned to the Mac operating system on that same failed computer but booting off the back-up drive. That continued until about August.

So it'd be accurate to say that the last time I used a Macintosh for my personal computing would be in August 2010.

Did you review the complaint prior to its filing?

A. I can't recall for certain, but I strongly believe so.

Do you know if there are things in the -statements in the complaint that you disagree with?

I don't believe there are any such statements.

MR. SCHAPIRO: Mark that. (Defendant's Exhibit 10 marked for ID)

20 BY MR. SCHAPIRO:

> Q. So I'd ask you to take a look at paragraph 6 of the complaint.

(Witness so doing.)

And paragraph 6 reads, "To extract this data comScore's surveillance software injects code into

MICHAEL J. HARRIS

A. My understanding is that as -- well, I would have to stand by my original answer to your question about 6, about clause 6. I had very little experience, personal experience with it running unhampered on my -- with your surveillance software running unattended or unhampered on my system because I noticed it immediately and tried to remove it. So I do not know if on -- with No. 6 or No. 9 whether that would happen on my Macintosh system.

Q. Referring to paragraph 16 now, the complaint reads, "Even if a monitored consumer can manage to manually uninstall the surveillance software, Defendant programmed its applications to secretly leave behind a comScore root certificate. As discussed in more detail in Section VII infra, leaving an untrusted root certificate on a user's computer exposes that individual's -- that individual to attacks by hackers, and allows comScore to remonitor the consumer's computer in the future."

Did I read that correctly?

A. Yes.

Q. And are you alleging in this case that a root certificate was placed on your computer?

MR. EDELSON: I have a few objections.

103

1

2

3

4

5

6

7

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

105

MICHAEL J. HARRIS

the user's web browser to monitor everything viewed, clicked or inputted online. In addition, the software opens ports, modifies the consumer's firewall and places root certificates on the affected computer to ensure unimpeded access."

Did I read that correctly?

- A. It appears to be what it says.
- Q. And are you claiming in this case that all those things happened to your computer?

A. I do not know fully what that soft- -what the surveillance software does when left unattended. As soon as I noticed it, I went to uninstall it.

How about paragraph 9? The complaint reads, "Furthermore, comScore's surveillance software seeks out and scans every file on the monitored consumer's computer (including word processing documents, e-mails, PDFs, image files, spreadsheets, et cetera) and sends information resulting from examination of those files to comScore's servers."

Did I read that correctly?

You did.

Q. Are you alleging in this lawsuit that this happened to you?

MICHAEL J. HARRIS

First of all, you're taking paragraphs out of context, which is just going to make the record confusing. Second, you're using terms of art including the word "alleging," which, frankly, I don't even know what you mean and am apparently a lawyer.

And so I think that it's all incredibly confusing what it is you're asking and you're just asking in order to get a confused answer. But he can answer if he understands.

MR. SCHAPIRO: I'll object to the coaching.

BY MR. SCHAPIRO:

Q. Do you understand the question?

I don't know if this is too much information, but I'm going to just try to answer it this way: I have no knowledge of what your surveillance software does when it's not let -- when it's allowed to run unencumbered freely on a Macintosh computer. My understanding is that my co-plaintiff encountered some of these problems, but I have no personal experience of his problems with the Windows version of your surveillance software. As for what the Mac version of your surveillance software does, I have no knowledge of it because I noticed it immediately and acted to get it

106 108 1 MICHAEL J. HARRIS MICHAEL J. HARRIS 2 2 off my system. A. I worked my way through college partially 3 3 Q. Do you have any -at a computer help desk within my college and have done 4 That would -- I apologize. 4 various computer training as part of my career. A. 5 That's fine. 5 MR. SCHAPIRO: Why don't we take O. 6 6 Didn't mean to interrupt you. five minutes and I think I'll be able to decide whether 7 7 we can have a short--And that would pretty much stand for my 8 8 MR. EDELSON: Sure. answers to your questions about 6, 9 and 16 would be an 9 9 MR. SCHAPIRO: -- set of questions and amendment or an expansion on my previous answers to 10 10 those. therefore we don't need to have a lunch break or whether 11 11 there's enough that we should have a lunch break. Separate from any reference that you might 12 have made to the complaint during the course of this 12 MR. EDELSON: That's fair. 13 case, do you have knowledge of what a root certificate 13 THE VIDEOGRAPHER: Here ends Tape No. 2. 14 14 We're now going off the video record at 12:18 p.m. 15 15 A. I don't have certain knowledge, no. (Recess taken from 12:18 p.m. 16 I believe I know, but --16 to 12:32 p.m.) 17 17 THE VIDEOGRAPHER: Here begins Tape No. 3. Do you claim that comScore improperly 18 shared any of your personal data with any party? 18 We're now going back on the video record at 12:32 p.m. 19 19 BY MR. SCHAPIRO: A. I have no knowledge of what comScore did 20 20 Q. Mr. Harris, during the time at issue in with my personal data. 21 Can you tell me in your own words how you 21 March 2010, did anyone else live in your home with you? 22 22 believe you were harmed by comScore? No. Unless you count my cat Charlie. 23 23 A. I think that I have a right to -- if We've seen him on Tumblr. 24 24 personal information of mine is going to be collected Were you -- was your computer hooked up to and shared, especially for commercial profit, I believe 25 25 a network of any kind? 109 107 1 MICHAEL J. HARRIS 1 MICHAEL J. HARRIS 2 I have a right to see that in very clear, up front, 2 A. It would depend on how you define "a 3 flashing lights terms and for it not to be done 3 network". 4 4 surreptitiously. Not only me, but anyone. Why don't you walk us through it? 5 Q. Anything else? 5 Well, I did use a wireless router, so I'm 6 A. My information was gathered for the sh---6 not entirely sure whether that would broach a network 7 7 during the period of time that it was on my system and I status or not. 8 8 have knowledge of what data was gathered and what use it Q. Okay. But other than using a wireless 9 9 was put to. I feel that's an intrusion upon my privacy router, you weren't -- your computer was not connected 10 10 and that that was harm done. to a server somewhere else or other computers elsewhere? 11 11 Q. Anything else? A. Not that I can recall, no. 12 12 I think I've said e- -- my piece. In the post about your defective or 13 13 And what's your basis for saying that your damaged Western Digital hard drive you used that phrase 14 14 information was gathered? "I/O errors" which you told me probably means 15 15 My understanding is that that's what this input/output errors? 16 16 software does. A. Well, I can state with certainty I/O 17 17 errors would have referred to input/output errors. Do you have any friends or acquaintances 18 18 That's literally what it means. But I think I -- if I who to your knowledge downloaded comScore software? 19 None that I know of. 19 remember my testimony from earlier today, I believe that 20 20 it probably referred to read/write errors on my hard Q. How far did you go in school? 21 21 drive. A. I have a bachelor's degree. 22 O. In? 22 And do you recall whether you were having 23 23 any other problems with your hard drive? A. 24 24 A. I can't recall any other than that, but Q. And do you have some computer training that's a pretty significant one. 25 from work or elsewhere? 2.5

110 112 MICHAEL J. HARRIS 1 MICHAEL J. HARRIS 2 2 When we asked you about the -- when I Q. And this doesn't tell us what the 3 3 asked you about the specifications for your iMac, you operating system was? Or does it? I'm not good at 4 4 answered a number of my questions by saying you couldn't reading these things. 5 recall, but in your Interrogatory Answers, which are A. (Reviewing document.) 6 6 Exhibit 3, you provide some very, very specific I do not believe it does, no. 7 7 responses. This is in Answer No. 4 of Exhibit 3. How far back does your Gmail go in time? 8 So I want to ask first whether the answer 8 A. I have -- I'm not certain. 9 9 you provided in No. 4 is accurate? But it goes back to the time -- at least 10 10 MR. EDELSON: I have to first object to to the time at which you were using the Macintosh, 11 the initial characterization, or more accurately, 11 right? 12 mischaracterization in your preamble. 12 A. Yes. 13 MR. SCHAPIRO: The transcript will speak 13 Have you searched your Gmail for any 14 for itself. 14 contemporaneous correspondence about the comScore 15 15 MR. EDELSON: Correct. download? 16 BY MR. SCHAPIRO: 16 A. I think at one point I did. 17 Q. I'll ask it with regard to No. 4. These 17 You think? 18 specifications about model, graphics, memory, airport, 18 A. Yes. 19 bluetooth, et cetera, to the best of your knowledge, are 19 Q. And what's your level of confidence? they accurate? 20 20 I think about anywhere from 60 to 70% 21 A. Yes. 21 would be a rough guess of how confident I am. 22 22 And if you don't -- strike that. And remind me what your other two e-mail 23 23 On what did you rely to prepare this accounts are. 24 24 A. In terms of my earlier response? answer? 25 25 When a Macintosh generates a crash report, Yes, please. 111 113 1 1 MICHAEL J. HARRIS MICHAEL J. HARRIS 2 it appends information about the computer system it's on 2 mikeharris19@gmail.com and 3 3 wcitymike@rcn.com was an e-mail address I didn't use -to the crash report. 4 4 Previously on other occasions when or I don't use anymore. 5 5 Q. Which Gmail address did you use for the software programs would malfunction or just to help 6 someone debug something, I would send them a crash crash reports? Or did you -- would you use both? 7 7 report. That meant that these crash reports were in my A. 103 was only a very recent e-mail 8 addre- -- the mikeharris103 is only a very recent 8 Gmail, so I was able to get the technical information 9 9 that were in -- was in these crash reports about my creation. It wasn't contemporaneous for this 10 10 system from crash reports I had e-mailed to developers (indicating). 11 11 So it would have been either mikeharris19 12 12 or it would have been -- I'm sorry. I neglected in this And these crash reports were sent during 13 13 recent reiteration windycitypoe. I did say that the time in question, so that we know that it's the same 14 14 earlier, but not -- not this time around. I'm not computer? 15 15 A. It would depend on how you define "the certain whether I used windycitypoe or mikeharris19 or 16 16 time in question." even wcitymike@rcn to -- for these crash reports. It 17 17 Q. Why don't we say March 2010. may have been at one point all three. 18 18 A. I'm not certain of that. Certainly if a program was malfunctioning 19 Q. What's your best -- to the best of your 19 or didn't work and I was in the mood to help a 20 20 developer, I'd pass along a crash report. So it was an ability, can you tell us when the crash reports were 21 21 generated? occasional -- it could have happened on any one or all. 22 In all honesty, I cannot remember what 22 O. And so I'll ask the same -- I asked 23 23 date the technical report -- the -- that this data came generally about Gmail earlier when I said: Have you 24 24 checked your Gmail for contemporaneous e-mails about the from was issued. It would have been for the same

25

comScore software?

25

computer, but on what date, I'm uncertain.

	114		116
1	MICHAEL J. HARRIS	1	MICHAEL J. HARRIS
2	Just to be clear, I'd like that question	2	may be that we after those issues get cleared up, we
3	to cover all your Gmail accounts, and I'll ask the same	3	may have more questions.
4	question about RCN. Does that change your answer?	4	MR. EDELSON: We we hear what you're
5	A. Any existing e-mails are currently	5	saying and, of course, you know, believe that you've had
6	consolidated under my existing Gmail account. So by	6	a huge opportunity to ask as many questions as you want,
7	checking it, I'll be checking all e-mail addresses that	7	which you did, and I think you got a full full sense
8	I have access to.	8	of the story. But we're happy to listen to anything you
9	Q. What type of what service do you use	9	have to say and respond in kind.
10	for Internet access today?	10	MR. SCHAPIRO: Good day.
11	A. RCN.	11	MR. EDELSON: Thank you.
12	Q. And did you use RCN back in March of 2010	12	THE VIDEOGRAPHER: Here ends today's
13	as well?	13	testimony. We're now going off the video record at
14	A. Yes.	14	1 o'clock p.m.
15	Q. Did you run any did you have any type	15	•
16	of antivirus software on your iMac?	16	
17	A. No.	17	
18	Q. If we wanted to verify that you in fact	18	
19		19	
20	which you downloaded it is gone, is there any other way	20	
21	we might verify that?	21	
22	MR. EDELSON: Objection. Foundation.	22	
23	BY MR. SCHAPIRO:	23	
24	Q. To your knowledge?	24	
25	A. I have no knowledge of a way to do that.	25	
	115		117
1	MICHAEL J. HARRIS	1	MICHAEL J. HARRIS
2	Q. Other than asking you?	2	IN THE UNITED STATES DISTRICT COURT
3	A. Yeah, other than my sworn other than my	3	NORTHERN DISTRICT OF ILLINOIS
4	sworn testimony that I did. So	4	EASTERN DIVISION
5	MR. SCHAPIRO: I have nothing further.	5	MIKE HARRIS and JEFF DUNSTAN,)
6	MR. EDELSON: We'd like to take a	6	individually and on behalf of a class)
7	five-minute break, and then I'm not sure if we'll have	8	of similarly situated individuals,) Plaintiffs,)
8	questions or not.	9	vs.) No. 1:11-cv-5807
9	MR. SCHAPIRO: Um-hum.	10	COMSCORE INC., a Delaware corporation)
10	MR. EDELSON: Thanks.	11	Defendant.)
11	THE VIDEOGRAPHER: We are now going off	12	II 1 20 d II 14
12	the video record at 12:42 p.m.	13 14	I hereby certify that I have read the foregoing transcript of my deposition given at the time
13	(Recess taken from 12:42 p.m.	15	and place aforesaid, consisting of pages 1 to 116,
14	to 12:59 p.m.)	16	inclusive, and I do again subscribe and make oath that
15	THE VIDEOGRAPHER: We are now going back	17	the same is a true, correct, and complete transcript of
16	on the video record at 12:59 p.m.	18	my deposition so given as aforesaid and includes
17	MR. EDELSON: Oh. We have no questions	19	changes, if any, so made by me.
18	for the witness.	20	
19	MR. SCHAPIRO: And there are a couple of	21	MICHAEL J. HARRIS
20	open issues that arose during the deposition, so while	22	
21	we're finished for today, we're going to treat this as		SUBSCRIBED AND SWORN TO
22	continuing pending your getting back to us on we can	23	before me this day
23	look back at what they were, the back-up disk the	24	of, A.D
24	back-up hard drive, the Toshiba, the checking of the		
25	e-mails. I don't recall exactly what they were, but it	25	Notary Public