

# Exhibit 3

Shook,  
Hardy &  
Bacon LLP  
www.shb.com

November 12, 2004

B. Trent Webb

**SENT VIA FEDERAL EXPRESS**

Mr. Jeffrey Citron  
Chairman and Chief Executive Officer  
Vonage Holdings Corp.  
2147 Route 27  
Edison, New Jersey 08817

2555 Grand Blvd.  
Kansas City  
Missouri 64108-2613  
816.474.6550  
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bwebb@shb.com

Re: Sprint Communications Company - VoP Patent Issues  
Our File No. SPRI.116441

Dear Mr. Citron:

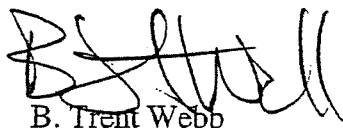
I sent a letter to you on August 19, 2004 inquiring about your willingness to participate in a meeting to discuss our concerns about the potential impact of Sprint's Voice Over Packet ("VoP") patent portfolio on the combinations of equipment and network architectures used by Vonage. I received no response to this letter. Previously, on July 13, 2004, you were sent a letter from McDermott Will & Emory also requesting a meeting on behalf of Sprint. Vonage also did not reply to this letter. My client, Sprint, was hopeful that Sprint and Vonage could engage in meaningful discussions about these issues but your lack of response to repeated inquiries on Sprint's behalf has made this impossible.

Therefore, please let this correspondence serve as our formal request for a detailed explanation as to why you believe the combinations of equipment and network architectures used by Vonage do not fall within the scope of the claims of Sprint's VoP patents.

Please provide this information to me no later than the close of business on November 19, 2004.

Please let me know if you have any questions.

Sincerely,

  
B. Trent Webb

BTW:td

Geneva  
Houston  
Kansas City  
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Orange County  
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Tampa  
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