

# EXHIBIT P

30856

**ACTION PLAN**

Period / OTR: 2

**Improve Facility Environment**

(G.S.L.R.T. Specific-Measurable-Actionable-Responsible-Results-Time-bound)

Step	Action Items	Owner	Target Due Date	Completion Date
1.	(G.S.L.R.T. Spec. for-Measurable-Actionable-Responsible-Results-bound) Implement Workday Wellness checks with associates	Line Barnett IV	06/02/05	06/03/05
2.	Review with staff Blockbuster Policy on harassment (sexual harassment or otherwise) Verify with Scott Cooper and HR what constitutes harassment I.E. Telling somebody to pack it up or let's go considered harassment to get a structured definition. No subjectivity	Line Barnett IV	06/03/05	06/14/05
3.	Company Paid Lunch	Line Barnett IV	06/30/05	06/31/05
4.	Implementation and strict adherence to Attendance no exceptions to be made for any reason	Line Barnett IV	06/10/05	06/31/05
5.	Verify with Scott Cooper and HR what constitutes favoritism to get a structured definition. No subjectivity from anybody.	Line Barnett IV	06/30/05	06/30/05

Action Plan Supervisor

Action Plan Owner

Signature Upon Completion

Supervisor

Owner *James Deneff II*

Date *6/30/05*

Date *7/29/05*

### ACTION PLAN

District or Store # 8086

Period / OTR 2

(S.M.A.R.T. Specific, Measurable, Actionable, Realistic, Time-bound)

### Productivity Data Collection

Step	Action Items	Owner	Target Due Date	Completion Date
1.	Utilization of Spreadsheet for Productivity Tracking	Line Barrett IV	06/01/05	05/31/05
2.	Review productivity spreadsheet weekly to ensure tracking methodology is consistent	Line Barrett IV	06/30/05	06/03/05
3.	Review produce tally spreadsheet weekly to ensure folios are at standard	Line Barrett IV	06/30/05	06/03/05
4.	Review productivity issues with Circle Brown weekly	Line Barrett IV	06/30/05	06/03/05
5.				
6.				
Date <u>06/15/05</u> Completed <u>Completed</u> Action Plan <u>Action Plan</u> <u>06/15/05</u> Completed <u>Completed</u> <u>Summary</u> <u>06/15/05</u> Completed <u>Completed</u> <u>06/15/05</u> Completed <u>Completed</u> <u>06/15/05</u> Completed <u>Completed</u>				

Date 5/29/05

Date 6/30/05

Signature Upon Completion [Signature]

Supervisor [Signature]

**ACTION PLAN**

District or Store # 80860

Period / OTR 2

**Training Redevelopment**

(B.M.A.R.T. Specific/Measurable/Actionable/Realistic/Time-bound)

Step	Action Items	Owner	Target Date	Completion Date
1.	Verify management team is retrained in processes and clear understanding of all expectations	Line Barrett IV	06/25/05	06/29/05
2.	Verify all staff retrained in processes and clear understanding of all expectations	Line Barrett IV	06/25/05	06/23/05
3.				
4.				

  

Date	Completed	Signature	Supervisor
06/29/05	Completed	Anton Klau	Anton Klau
06/18/05	Completed	Anton Klau	Anton Klau
06/23/05	Completed	Anton Klau	Anton Klau

Date Opened: 6/29/05 Date Closed: 6/30/05 Owner: Anton Klau Signature: [Signature]

**ACTION PLAN**

Division or Store # \_\_\_\_\_  
 Period / QTR \_\_\_\_\_

80886

(B) L.A.R.T. Specific-Measurable-Actionable-Resistic-Time-bound

**Improve Communication**

Step	Action Name	Owner	Target Date	Completion Date
<i>(B) L.A.R.T. Specific-Measurable-Actionable-Resistic-Time-bound</i>				
1	Initiate a meeting to clarify the current lines of communication at all levels	Line Barrett IV	06/03/05	06/07/05
2	Initiate weekly meetings with management team to discuss ideas, issues, and opportunities	Line Barrett IV	05/31/05	05/31/05
3	Initiate weekly meetings with associates	Line Barrett IV	05/31/05	08/31/05
4	Individual Meetings with Associates to gain insight and understand into their pulse of facility environmental atmosphere	Line Barrett IV	06/10/05	06/11/05
5	Implementation of Process Improvement Team present ideas, issues, and opportunities	Line Barrett IV	06/09/05	06/09/05
Status Update (Completed, Not Started, In Progress)				
Action Plan Order				
Acknowledgment of Review (Initial Below)				
Action Plan Supervisor				
Date				
06/15/05	Action Item #1 Completed		Line IV	
06/15/05	Action Item #2 Completed		Line IV	
06/15/05	Action Item #3 Completed		Line IV	
06/15/05	Action Item #4 Completed		Line IV	
06/15/05	Action Item #5 Completed		Line IV	
Date Opened: <u>5/28/05</u> Date Closed: <u>6/20/05</u> Owner: <u>Line Barrett IV</u> Supervisor: <u>[Signature]</u>				

### ACTION PLAN

District or Store # 80866  
Period / OTR 2

(S.M.A.R.T. Specific, Measurable, Achievable, Realistic, Time-Sound)

### Personal Development

Step	Action Items	Owner	Target Due Date	Completion Date
1.	(S.M.A.R.T. Specific, Measurable, Achievable, Realistic, Time-Sound) Review Monday Morning Leadership	Lina Barrett IV	06/10/05	06/19/05
2.	Review The 21 Inevitable Laws Of Leadership	Lina Barrett IV	06/10/05	06/09/05
3.	Review the lives of the Pharaoh Khufu, Herodotus, Queen Hatshepsut, Thutmose III, and Pomegranate the Great.	Lina Barrett IV	06/01/05	06/10/05
4.	Action prayer and meditation(whole lot of this)	Lina Barrett IV	06/30/05	08/31/05
5.	Don't worry or allow others perceptions to affirmate inner person. Maintain belief in self at all costs	Lina Barrett IV	08/27/05	08/28/05
	<b>Completed Action Items</b>			
	Date	Action Item #1 Completed	Line IV	Action Plan Supervisor
	06/19/05	Action Item #2 Completed	Line IV	
	06/08/05	Action Item #3 Completed	Line IV	
	06/10/05	Action Item #4 Completed	Line IV	
	06/30/05	Action Item #5 Completed	Line IV	
	08/28/05			

Date Created 5/30/05

Date Period 6/30/05

Signature of Plan Coordinator *[Signature]*