

EXHIBIT B

Part III



01/17/2007

LMARASCO

Transaction

Ref No.: 8635600 Contact Type:Complaint Source:Consumer TCS? Y

Comments: CONTACT SENTINEL@FTC.GOV FOR MORE COMMENT INFORMATION. ALSO, TO PREVENT INTERFERENCE WITH PENDING ACTIONS, PRIOR TO ANY INVESTIGATIVE ACTION CONTACT THE IFCC AT SEARCH@IFCCFBI.GOV. ICC Ref # I0605102248374321:I was signed up for a coupon service without my knowledge when I bought movie tickets. Reservation rewards began charging my credit card 9 dollars per month for the errvice for 5 months.

Created By: IFCC Created Date: 05/10/06

Updated By: Updated Date:

Org Name: Internet Fraud Complaint Center

Amt Requested:

Amt Paid: 45.00 Payment Method: Not Reported

Agency Contact: External Agency Complaint Date: 05/10/06

Initial Response:

Product/Service: Other (Note in Comments)

Statute/Rule:

Law Violation:

Consumer

Complaining Company/Org.:

Last name: (b)(6)

First: (b)(6)

Address:

City: SOMERVILLE

State: MA Zip: (b)(6)

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: (b)(6)

Email:

Age Range:



01/17/2007

LMARASCO

Company

Company: Webloyalty INC Reservation Rewards

Address: 101 Merritt 7

City: NORWALK

State: CT Zip: 06851

Country: UNITED STATES

Email:

URL:

Phone: (800) 7327031 Ext:

Company Representative

Rep Name: D'Agostino, Vincent

Title:

Associated Company



01/17/2007

LMARASCO

Transaction

Ref No.: 8139831 Contact Type:Complaint Source:Consumer TCS? N

Comments: (Product Name: Deceptive practices) After making a recent CC purchase att FTD.com an offer came up on the FTD site to save \$15 on a future purchase. I clicked that offer and another box asked me to put in my email address. The must have been some very fine print somewhere, because FTD passed my CC information along to reservation rewards and I had unknowingly signed up for a 9.95 per month service. According to google, this companies deceptive practices are well known. I was able to get the charges reversed, but this practice needs to be stopped.

Created By: SWOODSON Created Date: 05/02/06
Updated By: Updated Date:
Org Name: PUBLIC USERS - CIS
Amt Requested: .00
Amt Paid: 9.95 Payment Method: MasterCard Credit Card
Agency Contact: Internet Complaint Date: 05/01/06
Initial Contact: Internet Web Site Transaction Date:

Initial Response:

Product/Service: Every Product\Service Code

Statute/Rule: Telemarketing Sales Rule

Law Violation: TSR: Other Deception or Abuse (note in comments)

Consumer

Complaining Company/Org.:

Last name: (b)(6)
Address:

First: (b)(6)

City: Kansas City

State: MO Zip: (b)(6)

Country: UNITED STATES

Work phone: (b)(6) Ext:

Fax Number:

Home Number:

Email:

Age Range: 40 - 49



01/17/2007

LMARASCO

Company

Company: webloyalty.com / reservationrewards.com

Address: 101 Merrit 7 - 7th Floor

City: Norwalk

State: CT Zip: 06851

Country: UNITED STATES

Email:

URL:webloyalty.com

Phone: (203) 846-3300 Ext:

Company Representative

Associated Company



01/17/2007

LMARASCO

Transaction

Ref No.: 8620027 Contact Type:Complaint Source:Consumer TCS? Y

Comments: CONTACT SENTINEL@FTC.GOV FOR MORE COMMENT INFORMATION. ALSO, TO PREVENT INTERFERENCE WITH PENDING ACTIONS, PRIOR TO ANY INVESTIGATIVE ACTION CONTACT THE IFCC AT SEARCH@IFCCFBI.GOV. ICC Ref # I0605020055497501:On April 10, 2006 I bought an airplane ticket with Priceline.com and for some reason I got signed up with WLI* Reservation Rewards.co. This month this company started to bill me \$10.00 on my Amazon Credit Card without permission. I did a web search on this company and found out that there are hundreds of others just like me who fell victim to the same scam. This is seemingly illegal business practices.

Created By: IFCC Created Date: 05/02/06
Updated By: Updated Date:

Org Name: Internet Fraud Complaint Center

Amt Requested:

Amt Paid: 10.00 Payment Method: Not Reported

Agency Contact: External Agency Complaint Date: 05/02/06

Initial Response:

Product/Service: Other (Note in Comments)

Statute/Rule:

Law Violation:

Consumer

Complaining Company/Org.:

Last name:

(b)(6)

Address:

City: SAN JUAN CAPISTRANO

State: CA Zip:

(b)(6)

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number:

(b)(6)

Email:

Age Range:



01/17/2007

LMARASCO

Company

Company: Webloyalty INC Reservation Rewards

Address: 101 Merritt 7 Floor 7

City: NORWALK

State: CT Zip: 06851

Country: UNITED STATES

Email:

URL:

Phone: ()

Ext:

Company Representative

Rep Name: D'Agostino, Vincent

Title:

Associated Company



01/17/2007

LMARASCO

Transaction

Ref No.: 8122261 Contact Type:Complaint Source:Consumer TCS? Y

Comments: I made an online purchase at http://www.joann.com/ and unbeknowst to me, I "signed up" for a "membership" to Reservations Rewards. I noticed a \$10 debit on my bank account that I didn't remember making, so called 1-800-732-7031 and spoke to a man named Robert O. (no last name provided) who said he would cancel my membership and refund the \$10 to my bank account. This is a really deceptive business practice and should be stopped.

Created By: JHART Created Date: 04/28/06

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: 10.00 Payment Method: MasterCard Credit Card

Agency Contact: Internet Complaint Date: 04/26/06

Initial Contact: Internet Web Site Transaction Date:

Initial Response:

Product/Service: Unauthorized Debits or Charges for Unknown Products

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:

Last name: (b)(6)

First: (b)(6)

Address:

City: Kansas City

State: MO Zip: (b)(6)

Country: UNITED STATES

Work phone: (b)(6)

Fax Number:

Home Number:

Email:

Age Range: 60 - 64



01/17/2007

LMARASCO

Company

Company: Webloyalty and Jo-Ann's

Address: 101 Merritt 7, Seventh floor

City: Norwalk

State: CT Zip: 06851

Country: UNITED STATES

Email: info@webloyalty.com

URL:<http://www.webloyalty.com/about-customer-loyalty/contact/>
<http://www.joann.com/>

Phone: (203) 8463300 Ext:

Company Representative

Rep Name: O, Robert

Title:

Associated Company



01/17/2007

LMARASCO

Transaction

Ref No.: 9729503 Contact Type:Complaint Source:Consumer TCS? Y

Comments: CONTACT SENTINEL@FTC.GOV FOR MORE COMMENT INFORMATION. ALSO, TO PREVENT INTERFERENCE WITH PENDING ACTIONS, PRIOR TO ANY INVESTIGATIVE ACTION CONTACT THE IFCC AT SEARCH@IFCCFBI.GOV. ICC Ref # I0604140605215661:booked rooms for a vacation with priceline.com, They then appeared and said recieve a 10 dollar credit for every booking done. I booked 6 different nights through out California. Each time that I thought I was saving 10 bucks I was being charged for it on my debit card. A 10 dollar charge for each transaction.

Created By: IFCC Created Date: 04/14/06

Updated By: Updated Date:

Org Name: Internet Fraud Complaint Center

Amt Requested:

Amt Paid: 55.00 Payment Method: Not Reported

Agency Contact: External Agency Complaint Date: 04/14/06

Initial Response:

Product/Service: Other (Note in Comments)

Statute/Rule:

Law Violation:

Consumer

Complaining Company/Org.:

Last name: (b)(6) Address: (b)(6)

First: (b)(6)

City: SAN ANTONIO

State: TX Zip: (b)(6)

Country: UNITED STATES

Work phone () Ext:

Fax Number: (b)(6) Home Number: (b)(6)

Email:

Age Range:



01/17/2007

LMARASCO

Company

Company: Webloyalty INC Reservation Rewards

Address: 45 Turkey Hill Road

City: SOUTH WESTPORT

State: CT Zip: 06880

Country: UNITED STATES

Email:

URL:

Phone: ()

Ext:

Company Representative

Rep Name: D'Agostino, Vincent

Title:

Associated Company



01/17/2007

LMARASCO

Transaction

Ref No.: 8036466 Contact Type:Complaint Source:Consumer TCS? Y

Comments: (Product Name: No product. They fraudulently charged my credit card) This company charged my credit card once a month for 4 months at \$9/month with no authorization from me. They claimed I signed up for them when I printed a coupon from a Time-Life www site, but this is false. I did not sign up for them, and never provided them with my credit card number.

Created By: JHART Created Date: 04/13/06

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 36.00

Amt Paid: 36.00 Payment Method: Visa Credit Card

Agency Contact: Internet Complaint Date: 04/12/06

Initial Contact: Internet (Other) Transaction Date:

Initial Response:

Product/Service: Internet Information & Adult Services

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining

Company/Org.:

Last name: (b)(6)
Address:

First: (b)(6)

City: Mariposa

State: CA Zip: (b)(6)

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: (b)(6)
Email:

Age Range: 30 - 39



01/17/2007

LMARASCO

Company

Company: Webloyalty

Address: 101 Merritt Seven, 7th Floor

City: Norwalk

State: CT Zip: 06851

Country: UNITED STATES

Email:

URL:www.webloyalty.com

Phone: ()

Ext:

Company Representative

Associated Company



01/17/2007

LMARASCO

Transaction

Ref No.: 8021331 Contact Type:Complaint Source:Consumer TCS? Y

Comments: (Product Name: charge my credit card without authorization)
They charged my visa credit card \$9 without my authorization.

Created By: SWOODSON Created Date: 04/11/06

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: 9.00

Amt Paid: 9.00 Payment Method: Visa Credit Card

Agency Contact: Internet Complaint Date: 04/10/06

Initial Contact: Unknown Transaction Date: 04/05/06

Initial Response:

Product/Service: Unauthorized Debits or Charges for Unknown Products

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining
Company/Org.:

Last name:

(b)(6)

First:

(b)(6)

Address:

City: Houston

State: TX Zip:

(b)(6)

Country: UNITED STATES

Work phone:

(b)(6)

Fax Number:

Home Number:

Email:

Age Range: 30 - 39



01/17/2007

LMARASCO

Company

Company: Webloyalty INC

Address: 45 Turkey Hill Road South

City: Westport

State: CT Zip: 06880

Country: UNITED STATES

Email: info@webloyalty.com

URL:www.Webloyalty.com

Phone: (203) 8463300 Ext:

Company Representative

Rep Name: D'Agostino, Vincent

Title:

Associated Company



01/17/2007

LMARASCO

Transaction

Ref No.: 9727440 Contact Type:Complaint Source:Consumer TCS? Y

Comments: CONTACT SENTINEL@FTC.GOV FOR MORE COMMENT INFORMATION. ALSO, TO PREVENT INTERFERENCE WITH PENDING ACTIONS, PRIOR TO ANY INVESTIGATIVE ACTION CONTACT THE IFCC AT SEARCH@IFCCFBI.GOV. ICC Ref # I0604102155588202:I bought an item from www.bidz.com. After I paid the item using my credit card, I found WebLoyalty.com charged me \$9. I did not authorize it. The charge appears as "WLI*RESERVATIONREWARDS.COM(OTHER)". The amount is small. But what they did is very ugly and illegal. I also found there are many other victims besides me. Please punish them.

Created By: IFCC Created Date: 04/10/06
Updated By: Updated Date:

Org Name: Internet Fraud Complaint Center

Amt Requested:

Amt Paid: 9.00 Payment Method: Not Reported

Agency Contact: External Agency Complaint Date: 04/10/06

Initial Response:

Product/Service: Other (Note in Comments)

Statute/Rule:

Law Violation:

Consumer

Complaining Company/Org.:

Last name: (b)(6)
Address: (b)(6)

First: (b)(6)

City: HOUSTON

State: TX Zip: (b)(6)

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()
Home Number: (b)(6)
Email: (b)(6)

Age Range:



01/17/2007

LMARASCO

Company

Company: WebLoyalty Inc.

Address: 45 Turkey Hill Road South

City: WESTPORT

State: CT Zip: 06880

Country: UNITED STATES

Email:

URL:

Phone: (203) 8463300 Ext:

Company Representative

Rep Name: D'Agostino, Vincent

Title:

Associated Company



01/17/2007

LMARASCO

Transaction

Ref No.: 9725681 Contact Type:Complaint Source:Consumer TCS? Y

Comments: CONTACT SENTINEL@FTC.GOV FOR MORE COMMENT INFORMATION. ALSO, TO PREVENT INTERFERENCE WITH PENDING ACTIONS, PRIOR TO ANY INVESTIGATIVE ACTION CONTACT THE IFCC AT SEARCH@IFCCFBI.GOV. ICC Ref # I0604071039133822:On the 16th of every month since september 2005, this company has been charging \$9.00 to my credit card account. I found on the internet that others have also been victimized by the very same company.

Created By: IFCC Created Date: 04/07/06
Updated By: Updated Date:

Org Name: Internet Fraud Complaint Center

Amt Requested:

Amt Paid: 54.00 Payment Method: Not Reported

Agency Contact: External Agency Complaint Date: 04/07/06

Initial Response:

Product/Service: Other (Note in Comments)

Statute/Rule:

Law Violation:

Consumer

Complaining Company/Org.:

Last name: (b)(6)
Address:

First: (b)(6)

City: CARY

State: NC Zip: (b)(6)

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: (b)(6)
Email:
Age Range:



01/17/2007

LMARASCO

Company

Company: Webloyalty INC Reservation Rewards

Address: 101 merritt 7

7th floor

City: NORWALK

State: CT Zip: 06850

Country: UNITED STATES

Email:

URL:

Phone: (800) 7327031 Ext:

Company Representative

Rep Name: D'Agostino, vincent

Title:

Associated Company



01/17/2007

LMARASCO

Transaction

Ref No.: 9725443 Contact Type:Complaint Source:Consumer TCS? Y

Comments: CONTACT SENTINEL@FTC.GOV FOR MORE COMMENT INFORMATION. ALSO, TO PREVENT INTERFERENCE WITH PENDING ACTIONS, PRIOR TO ANY INVESTIGATIVE ACTION CONTACT THE IFCC AT SEARCH@IFCCFBI.GOV. ICC Ref # I0604062058563982:I have never given these people my personal information, they had to have bought it off of some other company; I don't even know which company, so it's not like I can stop this from happening again. This abuse of my credit card started on December 12th of 2005. Since then, I have tried to get my bank to stop payment (\$9.00 every single month since 12/12/05) but they didn't. I have finally had enough, but I can't get anyone on the phone at the company. I have sent them an email requesting a FULL reimbursement. April 6th, 2006 9:00 pm I called the Reservation Rewards company customer service and finally got someone on the phone. She informed me that they got my information off of MovieTickets.com after I purchased tickets online on 11/12/06. She said that I entered a 30 free trial (which I NEVER did), and after that they began charging me every month. I requested that my membership be cancelled immediately, and she said that she did. She also sent an email to my AOL account (a sign that the company already had a file of my personal information because I never gave her my email address) confirming the cancellation. She asked me if I had any other questions, I said that I wondered what they would do about the \$45-50 that they took from me without my authorization; she immediately said that the money would be credited to my account within 3-5 business days. After that, the call was ended with her telling me to have a nice day. I received the following email: "This notice confirms that your membership in Reservation Rewards has been canceled as of 04/06/2006. Your cancel confirmation number is: (b)(6) We have issued a refund of your membersh

Created By: IFCC Created Date: 04/06/06
Updated By: Updated Date:

Org Name: Internet Fraud Complaint Center

Amt Requested:

Amt Paid: 50.00 Payment Method: Not Reported

Agency Contact: External Agency Complaint Date: 04/06/06

Initial Response:

Product/Service: Other (Note in Comments)

Statute/Rule:



01/17/2007

LMARASCO

Law Violation:

Consumer

Complaining

Company/Org.:

(b)(6)

Last name:

First: (b)(6)

Address:

City:

WESTFORD

State: MA Zip:

(b)(6)

Country:

UNITED STATES

Work phone

()

Ext:

Fax Number:

()

Home Number:

(b)(6)

Email:

Age Range:

Company

Company: Webloyalty INC Reservation Rewards

Address: Webloylty.com INC

101 Merritt 7 Floor 7

City: NORWALK

State: CT Zip: 06851

Country: UNITED STATES

Email:

URL:

Phone: ()

Ext:

Company Representative

Associated Company



01/17/2007

LMARASCO

Transaction

Ref No.: 8400190 Contact Type:Complaint Source:Consumer TCS? Y

Comments: CONTACT SENTINEL@FTC.GOV FOR MORE COMMENT INFORMATION. ALSO, TO PREVENT INTERFERENCE WITH PENDING ACTIONS, PRIOR TO ANY INVESTIGATIVE ACTION CONTACT THE IFCC AT SEARCH@IFCCFBI.GOV. ICC Ref # I0603261320123642:Apparently while using some beneficial site (unknown site at the moment), I also "Agreed" (according to WebLoyalty.com) to their service. I never signed up for their service, never received e-mails from them and do not want their service. I believe the site we used was Fandango and they gave our information to this site. We are disputing the charge with the credit card company, but when we did a web search for this disgusting company, we found that we weren't the only ones having issues with them -- take a look at http://adam.rosi-kessel.org/weblog/the_man/webloyalty_aka_wli_reservations_is_a_scam.html (the page takes a while to load because there are so many complaints)... PLEASE help take this company to task and teach them that they shouldn't connive people just to drive up business.

Created By: IFCC Created Date: 03/26/06

Updated By: Updated Date:

Org Name: Internet Fraud Complaint Center

Amt Requested:

Amt Paid: 40.00 Payment Method: Not Reported

Agency Contact: External Agency Complaint Date: 03/26/06

Initial Response:

Product/Service: Other (Note in Comments)

Statute/Rule:



01/17/2007

LMARASCO

Law Violation:

Consumer

Complaining

Company/Org.: (b)(6)

Last name: [Redacted]

Address: [Redacted]

City: DOWNERS GROVE

Country: UNITED STATES

Work phone: () Ext:

Fax Number: (b)(6)

Home Number: [Redacted]

Email: [Redacted]

Age Range:

Company

Company: webloyalty.com

Address: 101 Merritt 7

Seventh floor

City: NORWALK

State: CT Zip: 06851

Country: UNITED STATES

Email:

URL:

Phone: (203) 8463300 Ext:

Company Representative

Associated Company

First: (b)(6)

State: IL Zip: (b)(6)



01/17/2007

LMARASCO

Transaction

Ref No.: 7859516 Contact Type:Complaint Source:Consumer TCS? Y

Comments: Mail: The consumer contacted the NY State AG office and the complaint was forwarded from them. The consumer purchased 2 CD"S on line with his cc number. webloyalty.com charged the consumer 9.00 membership fee without his authorization. No phone, email or age.

Created By: WFRIDAY Created Date: 03/17/06

Updated By: Updated Date:

Org Name: TOLL FREE NUMBER AND CONSUMER SENTINEL

Amt Requested: 9.00

Amt Paid: 9.00 Payment Method: Other Credit Card

Agency Contact: Mail Complaint Date: 02/27/06

Initial Contact: Internet Web Site Transaction Date: 11/24/05

Initial Response:Mail

Product/Service: Shop-at-Home\Catalog Sales

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:

Last name:

(b)(6)

First:

(b)(6)

Address:

City: Staten Island

State: NY Zip: (b)(6)

Country: UNITED STATES

Work phone: () Ext:

Fax Number: ()

Home Number: ()

Email:

Age Range:



01/17/2007

LMARASCO

Company

Company: webloyalty.com

Address: PO Box 855

City: Shelton

State: CT Zip: 06484

Country: UNITED STATES

Email:

URL:

Phone: ()

Ext:

Company Representative

Associated Company



01/17/2007

LMARASCO

Transaction

Ref No.: 7785888 Contact Type:Complaint Source:Consumer TCS? Y

Comments: (Product Name: WLI* benefits package) This was an unauthorized transaction on my credit card. I was never asked to pay

Created By: DBRAHLEK Created Date: 03/06/06

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested:

Amt Paid: 9.00 Payment Method: Visa Credit Card

Agency Contact: Internet Complaint Date: 03/03/06

Initial Contact: Unknown Transaction Date:

Initial Response:

Product/Service: Unauthorized Debits or Charges for Unknown Products

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:

Last name: (b)(6)

First: (b)(6)

Address:

City:

State: WI Zip: (b)(6)

Country: UNITED STATES

Work phone () Ext:

Fax Number: ()

Home Number: (b)(6)

Email:

Age Range: 30 - 39



01/17/2007

LMARASCO

Company

Company: webloyalty.com

Address: 101 Merritt 7, Seventh floor

City: Norwalk

State: CT Zip: 06851

Country: UNITED STATES

Email: customerservice@webloyalty.com

URL:<http://www.webloyalty.com/>

Phone: (800) 7327031 Ext:

Company Representative

Associated Company



01/17/2007

LMARASCO

Transaction

Ref No.: 8385413 Contact Type:Complaint Source: Consumer TCS? Y

Comments: CONTACT SENTINEL@FTC.GOV FOR MORE COMMENT INFORMATION. ALSO, TO PREVENT INTERFERENCE WITH PENDING ACTIONS, PRIOR TO ANY INVESTIGATIVE ACTION CONTACT THE IFCC AT SEARCH@IFCCFBI.GOV. ICC Ref # I0603051423488122:Placed order with Staples.com on 11/4/05 Order number: (b)(6) Customer number: (b)(6) Saw \$9.00 charges on my American Express account for: RESERVATIONREWARDS 800-732-7031 CT 9.00 888-688-5995 Reference No: 320060360204346570 This charged recurred in January and February. I contacted American Express and they refunded the money (wasn't sure if I should put \$0 above for loss or the amount I lost before reporting it), indicating that the fraud department was aware of this company. I also called Reservation Rewards (parent company: Webloyalty.com) and asked them not to post anymore charges to my account. I looked online and saw that this is a common problem and that it happens when you place orders with seemingly reputable companies (in my case Staples) and at the end of the order process, you are offered a rebate (I do not recall doing this) and when you click on it, your personal information and credit card number is provided to Webloyalty. Apparently, in similar cases, Webloyalty claims that it has sent confirmation e-mails to your account. I keep records of my emails and do not have any such confirmation emails.

Created By: IFCC Created Date: 03/05/06
 Updated By: Updated Date:
 Org Name: Internet Fraud Complaint Center
 Amt Requested:
 Amt Paid: 27.00 Payment Method: Not Reported
 Agency Contact: External Agency Complaint Date: 03/05/06

Initial Response:
 Product/Service: Other (Note in Comments)
 Statute/Rule:



01/17/2007

LMARASCO

Law Violation:

Consumer

Complaining

Company/Org.:

Last name:

(b)(6)

First:

(b)(6)

Address:

City:

OLNEY

State: MD Zip:

(b)(6)

Country:

UNITED STATES

Work phone

()

Ext:

Fax Number:

()

Home Number:

(b)(6)

Email:

Age Range:

Company

Company: webloyalty.com

Address: 101 Merritt 7

Seventh floor

City: NORWALK

State: CT Zip: 06851

Country: UNITED STATES

Email:

URL:

Phone: (203) 8463300

Ext:

Company Representative

Associated Company



01/17/2007

LMARASCO

Transaction

Ref No.: 7777335 Contact Type:Complaint Source:Consumer TCS? Y

Comments: (Product Name: Unauthorized \$9 per month billings on my credit card) After making an on-line purchase from one of over 100 companies, Webloyalty is given my credit card number. If I accept a simple offer for a printable \$10 certificate for my next purchase, I am secretly signed up for a "service" that costs \$9 per month. This "service" provides NO services what-so-ever. The \$9 per month charges fly below the raydar, so for months I didn't know about them being on my Chase-VISA credit card statements, which can now only be viewed on the internet. The Webloyalty website says they have "Garanteed Customer Service" at <http://www.webloyalty.com/reward-program-guarantee/graranteed-customer-service/> the list provided is a complete lie. There are no "emails" from them at all.

Created By: DCRASE Created Date: 03/03/06

Updated By: Updated Date:

Org Name: PUBLIC USERS - CIS

Amt Requested: .00

Amt Paid: 27.00 Payment Method: Visa Credit Card

Agency Contact: Internet Complaint Date: 03/02/06

Initial Contact: Unknown Transaction Date: 02/26/06

Initial Response:

Product/Service: Buyers Clubs (not travel or lottery)

Statute/Rule: FTC Act Sec 5 (BCP)

Law Violation: Deception/Misrepresentation

Consumer

Complaining Company/Org.:

Last name:

(b)(6)

First: (b)(6)

Address:

City: Burlingame

State: CA Zip: (b)(6)

Country: UNITED STATES

Work phone: (b)(6) Ext:

Fax Number:

Home Number:

Email:

Age Range: 50 - 59



01/17/2007

LMARASCO

Company

Company: Webloyalty.com, WLI* ReservationRewards

Address: 1853 Union Street

City: San Francisco

State: CA Zip: 94123

Country: UNITED STATES

Email: bizdev@webloyalty.com

URL:www.webloyalty.com

Phone: (415) 346-5950 Ext:

Company Representative

Rep Name: Fernandes, Richard

Title:

Associated Company