# **EXHIBIT D**

# William Delgado

From: The Westin Book Cadillac Detroit

<GCCUSTSERVICE@CONFIRM.STARWOODHOTELS.COM>

Sent: Tuesday, February 14, 2012 3:13 PM

To: William Delgado

**Subject:** Rest easy. Your reservation has been confirmed (925253940).

> Trouble seeing this email? View it in a browser for up-to-date reservation information, or to view in English, Français, Español, Deutsch, Português, Italiano, 中文(简体), 日本語



# The Westin Book Cadillac Detroit

1114 Washington Blvd, Detroit, Michigan 48226 United States

Phone: (313) 442-1600 Fax: (313) 442-1605



- CONTACT US
- GUEST ROOMS
- FEATURES AND ACTIVITIES
- DINING OPTIONS
- LOCAL AREA
- DRIVING DIRECTIONS
- AREA MAP
- MEETING SPACE

Greetings Mr. Delgado,

Your reservation is all set - we're excited to welcome you to The Westin Book Cadillac Detroit. If there is anything you need as we prepare for your arrival, please just ask.

Stay Well,

Tim Freisen General Manager

Confirmation: **925253940** 

# YOUR RESERVATION Check In 11-MAR-2012 - 3:00 PM \* Check Out 24-MAR-2012 - 12:00 PM \* Number of Rooms 2

## A MESSAGE FOR **YOUR STAY**



**Click here to elevate** your stay to an **Executive Suite for \$80** more per night.



Number of Guests

2

\* Indicates standard hotel check-in and check-out times and does not reflect special arrangements made with the hotel.

# YOUR ACCOMMODATIONS: ROOM 1 OF 2

Guest Name	WILLIAM DELGADO
Number of Adults	1
Number of Children	0

## Room Description King Bed

- Traditional Non-smoking, Smoke-free
- 32 Sq.m/340 Sq.ft 37 Sq.m/400 Sq.ft High-speed Internet For A Fee
- Heavenly Bed And Bath
- Large Bthrm W/natural Daylight
- 42 Inch Flat Screen Lcd Tv

Remarks

## YOUR RATE: ROOM 1 OF 2

Rates for the night of 11-Mar-12, 12-Mar-12, 13-Mar-12, 14-Mar-12, 15-Mar-12, 16-Mar-12, 17-Mar-12, 18-Mar-12, 19-Mar-12, 20-Mar-12, 21-Mar-12, 22-Mar-12, 23-Mar-12

#### **Rate Details**

Auto Club Rate

AAA OR CAA MEMBERSHIP REQUIRED AT BE SHOWN AT CHECK-IN.



in US DOLLARS per night

#### **Taxes**

Occupancy 9.0 Percent Per Room Per Night Not In The Rate State 6.0 Percent Per Room Per Night Not In The Rate

## **Guarantee and Cancellation Policies**

Your room is guaranteed with a(n) AMEX / OPTIMA card. Cancel by 4:00 PM Hotel time 2 days prior to avoid 1 Night penalty. There may be additional applicable charges and taxes.

Room taxes may be charged on penalties.

Debit and Credit cards will be authorized at check-in for the amount of your stay, plus an amount to cover incidentals. Please visit "Announcements" on the hotel website for more information.

## YOUR ACCOMMODATIONS: ROOM 2 OF 2

Guest Name WILLIAM DELGADO

Register by March 15 for SPG® Better by the Night.

## YOUR STARWOOD PREFERRED GUEST DETAILS

Member Name: William Delgado
SPG Number: xxxxxxxy982
Starpoint Balance: 2004

**Login to Your Account** 

Niversia and Advite	4	
Number of Adults	1	
Number of Children	0	
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Traditional Non-smoking, Smoke-free		
• 32 Sq.m/340 Sq.ft - 37 Sq.m/400 Sq.ft • High-speed Internet For A Fee		

• Large Bthrm W/natural Daylight

Heavenly Bed And Bath42 Inch Flat Screen Lcd Tv

Remarks

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Room taxes may be charged on penalties.

## **Special Services for All Rooms:**

March 11, 2012 - March 24, 2012 Rate Plan: Auto Club Rate ID REQUIRED Per Room/per Stay MANDATORY GTD Per Room/per Stay

Debit and Credit cards will be authorized at check-in for the amount of your stay, plus an amount to cover incidentals. Please visit "Announcements" on the hotel website for more information.

## YOUR PRIVACY

Please note: For security purposes, you will be asked to provide a valid government or state-issued photo ID at check-in.

This email may contain links to websites that collect personally identifiable information about you. Starwood Hotels & Resorts Worldwide, Inc. is not

responsible or liable for the actions of such independent websites, and encourages you to review the privacy statements and policies of such websites to understand how they collect, use and store such information.

Click here for Starwood Hotels & Resorts Worldwide, Inc.'s Privacy Statement.

## **DISCLOSURE**

Starpoint® balance may not reflect your most recent activity and may not include Starpoints earned or redeemed for the current transaction.

#### **Modify and Cancel Information**

To view, change or cancel your reservation, please visit **westin.com**. Any modification to a reservation is subject to the hotel's availability at the time the modification is requested and may change the rate and/or require payment of cancellation fees. If you require further assistance, please contact Westin Hotels & Resorts at 800-937-8461 if you are calling from the United States or Canada. Otherwise, **click here** for the telephone number of the Worldwide Reservation Office nearest you. Please note that reservations cannot be changed or canceled via email.

#### **Guarantee Rules**

For reservations guaranteed with a form of payment at time of booking, rooms are held until hotel check-out time the day following arrival. For reservations not guaranteed with a form of payment at time of booking, rooms are held until set cancellation time per the rules of the reservation. In the event more guests arrive than can be accommodated due to hotel overbooking or an unforeseen circumstance, and hotel is unable to hold rooms consistent with this room hold policy, hotel will attempt to accommodate guests, at its expense, at a comparable hotel in the area for the oversold night(s), and will pay for transportation to that hotel.

## **Smoking Policy**

In keeping with our Breathe Westin® initiative, all guest rooms and public areas of the hotel are smoke-free. Guests who smoke in their guest room will be assessed a fee of \$200 so that the room can be refreshed for the next guest.

## **Exchange Rate**

For non-US hotels, rates confirmed in USD may be converted to local currency by the hotel at your time of stay, based on the exchange rate used by the hotel and are subject to exchange rate fluctuations. Credit card charges are subject to additional currency conversions by banks or credit card companies, which are not within the hotel's control and may impact the amount charged to your credit card. Please contact the hotel if you have any questions.

#### Rate/Reservation Validity

Please note that electronic reservation confirmations are provided to you solely for your convenience and that we retain official records of our reservation transactions, including details of dates of stay and room rates. In the event of discrepancies, alterations, modifications, or variations between this confirmation and our official records, our official records shall control. Tampering with this confirmation to alter the room rate, or any other reservation information is strictly prohibited and may have legal consequences.

#### **Early Departure**

Many Starwood hotels have an early departure fee. When you check-in,

you will be asked to confirm your departure date. You may be able to change your departure date without a penalty if your rate plan permits and if you do so before the end of your arrival day. After reconfirming your departure date, if you decide to leave earlier, you may be charged the early departure fee. Please contact the hotel if you have any questions.

Starwood Hotels & Resorts Worldwide, Inc.
One StarPoint Drive, Stamford, CT 06902 USA

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