## EXHIBIT C

7 8 9 10	4640 Admiralty Way, Suite 850 Marina del Rey, CA 90292 Tel: (310) 305-2100; Fax: (310) 305-2116 Brett @LewisHand.com LEWIS & HAND, LLP 45 Main Street, Suite 818 Brooklyn, NY 11201 Tel: (718) 243-9325; Fax: (718) 243-9326 Attorneys for Defendants	
11		
12	UNITED STATES DISTRICT COURT	
13	FOR THE CENTRAL DISTRICT OF CALIFORNIA	
14		
15	WESTERN DIVISION	
16 17 18	VERIZON CALIFORNIA INC.; VERIZON TRADEMARK SERVICES LLC; and VERIZON LICENSING COMPANY, Plaintiffs,	Case No. 2:08-CV-02463 ABC (Ex) Assigned to Judge Audrey B. Collins Magistrate Judge Charles Eick Courtroom 680
19	vs.	
20	NAVIGATION CATALYST	AFFIDAVIT OF SETH JACOBY IN SUPPORT OF DEFENDANT'S
21	SYSTEMS, INC.; and BASIC FUSION, INC.,	OPPOSITION TO PLAINTIFF'S MOTION FOR PRELIMINARY INJUNTION
22	Defendants.	
23		
24	AFFIDAVIT OF SETH JACOBY	
25	STATE OF NEW YORK )	
26	) ss:	
27	COUNTY OF NEW YORK )	
28		
	,	

I, SETH JACOBY, being duly sworn, depose and state under penalty of perjury:

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1. I am President of Firstlook, Inc. a wholly-owned subsidiary of 3 Connexus Corporation. Firstlook, Inc. (formerly known as New.net) is the parent 4 corporation of both Navigation Catalyst Systems, Inc. ("Navigation") and Basic 5 Fusion Inc. ("Basic Fusion"). I have served in this capacity since April 2008. I 6 previously served in various capacities with Connexus Corporation through its 7 predecessor, The Vendare Group (together, "Connexus"), since March 2005. In my 8 positions with Firstlook, Inc. and Connexus, I have been responsible for various 9 aspects of their online business, including the business associated with domain 10names. As of June 16, 2008, Connexus had 192 full time employees, interns and 11 contractors, not including corporate support staff. My knowledge of the matters 12 herein is based on personal knowledge and a review of business records, except 13 where stated upon information and belief. 14

Basic Fusion is a wholly owned subsidiary of Firstlook, Inc. Basic 2. 15 Fusion has been an ICANN accredited registrar since 2004 that offers bulk domain 16 name registration services to customers. Basic Fusion has registered Verizon 17 formative domain names since its inception in 2004. Basic Fusion does not in any 18 way select or control the selection of domain names registered by Navigation, which 19 is a separate legal entity from Basic Fusion. Rather, Basic Fusion processes the 20registration requests made by Navigation. Basic Fusion has its principal offices in El 21Segundo, California. 22

3. Navigation also offers fully managed and customized domain navigation
 solutions to registrars, registrants, and resellers. Basic Fusion currently has a number
 of third party customers with a total in excess of 100,000 domain names under
 registration. Navigation owns, or represents owners, of website domains on which it
 provides information to consumers and advertising revenue to advertisers, as well as
 Internet directory and search capabilities in numerous different verticals. For

purposes of this proceeding, the most relevant aspect of Navigation's business is
 providing information to consumers and advertising revenue to its customers via its
 portfolio of approximately\_766,087 websites.

4 4. Navigation uses a proprietary automated tool to add un-owned domain names during the ICANN Add Grace Period.<sup>1</sup> The ICANN Add Grace Period is a 5 day period where a registrant has the ability to elect to keep or return a domain name to the registry without being charged for the domain name. Upon the completion of the Add Grace Period, Navigation is charged for the domain name if it elects to register the domain, or is not charged if Navigation elects to return the domain name to the registry.

5. A domain is only officially registered and owned if Navigation elects to 11 keep and register the domain at the conclusion of the Add-Grace Period. When a 12 domain is registered by Navigation its ownership is publicly available via ICANN's 13 "WHOIS." WHOIS (who is) is the aptly named Internet function that allows one to 14 query the official ICANN database for domain registration information. Any domain 15 registered by Navigation clearly identifies Navigation as the registrant with the 16 following accurate information: Navigation Catalyst Systems, Inc., 2141 Rosecrans 17 Ave., Suite 2020, El Segundo, CA 90245, Email: 18

domainadmin@navigationcatalyst.com, Phone: 310.647.1592, Fax: 310.647.6001.
 Navigation has not changed its standard WHOIS information or hindered access to its
 WHOIS records since the filing of this action. Navigation's WHOIS server has, to
 my knowledge, been online and functional since the filing of the Complaint.

6. Navigation uses the Add Grace Period to determine if a domain
generates revenue and to manually screen each domain for potential trademark
<u>conflicts</u>. When a domain is identified by our human screeners as a potential
trademark conflict it is immediately returned to the registry. Navigation does not and
has not engaged in a practice of perpetually adding and dropping domain names to

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This activity is sometimes referred to as "domain tasting."

collect advertising fees, while avoiding registration costs. This practice is known in
the industry as kiting.

7. Navigation has always attempted to use due diligence to screen potential 3 trademarks from registration.<sup>2</sup> Attached as Exhibit C are printouts of Navigation 4 Catalyst Systems job descriptions for six compliance personnel. Attached as Exhibit 5 K is a receipt for purchase of trademark database from the PTO dated May 17, 2006. 6 Although Navigation's intent was to identify available dictionary words and generic 7 domain names and typos, automated registration systems do on default, differentiate 8 between trademark and other types of domain names. Even before this litigation was 9 filed, Navigation had undertaken an internal compliance review process and had 10 retained outside counsel to advise it on ways to improve its standard operating 11 procedures. Beginning in late 2007 Navigation escalated its efforts to screen out 12 potential trademarks. Navigation increased the size of its existing "blacklist" 13 database of (i) character-strings that represent non-generic and descriptive brands and 14 trademarks, and (ii) domains which represent non-generic and descriptive brands and 15 trademarks. Our domain registration engine uses this blacklist to reject from our 16 automated registration process any domain which contains the exact domain or 17 character-string on the blacklist. The blacklist actively removes dashes and "www" 18 in the character-string so the root characters are still recognized and screened out. 19 This blacklist is regularly added to and updated by our compliance staff. In 2006 20Navigation also added a second human screener to re-review the first screener's 21 review of all added domains during the Add Grace Period for potential trademarks. 22 Any domain that passes the blacklist and is auto-registered is reviewed by our 23 compliance screeners on a daily basis. Screeners attempt to identify domains that 24 may be deemed to be close derivations of reasonably known, non-generic, or 25 descriptive trademarks or famous brands, including clear typos and clear 26 misspellings, and mark those domains for non-registration. Screeners reject domain 27

<sup>&</sup>lt;sup>2</sup> Navigation has had a "blacklist" in place since at least as early as 2005.

names because of their potential trademark significance, not, as Verizon states,
because they do not generate revenue.

8. <u>In June 2008 an internal automated tool will be completed that</u>
integrates the USPTO trademark database with our review process to assist screeners
by identifying domains that may be registered trademarks. The screener-identified
names are flagged for rejection and are returned to the registry before the end of the
Add Grace Period. The screener-rejected domains are also added to our blacklist that
prevents us from adding or registering that domain in the future.

9. Verizon contends that Navigation has registered tens or hundreds of 9 thousands of domain names containing terms similar to third party trademarks. 10 Although Navigation did not have enough time to analyze all of the domain names 11 cited by Verizon in its various papers, that violate third party trademarks, attached as 12 Exhibit 7 to Verizon's complaint is a list of 21,133 domains allegedly owned by 13 Navigation that violate third party trademarks, however, Navigation owns only 1,506 14 of the identified domains, which it is currently in the process of divesting from its 15 portfolio. Attached as Exhibit J is a list of the 1,506 domains registered to 16 Navigation. 17

Since our domain portfolio was built over many years it contains legacy 10. 18 domains that may be potential trademarks. In May 2008 Navigation hired additional 19 human screeners to begin the process of screening the entire Navigation portfolio for 20domains that might be close derivations of non-generic or descriptive trademarks or 21 famous brands, or that became non-generic or descriptive trademarks or famous 22 brands after our registration of the domain. Navigation has eliminated and deleted 23 thousands of close derivations of trademarks each month by proactive human 24 screening, including adding the screener rejected names to our blacklist to prevent re-25 registration by our automated system. Attached as Exhibit F is a partial list of the 26 55,794 domains rejected by human screeners since January 2007. 27

In some cases we may own a generic domain that may be a close match
 to a known trademark. In these cases, we seek to optimize the name to the generic
 use of the word or to a category which does not conflict with the trademarked use.
 For example, if we owned <time.com> we would optimize the domain name towards
 clocks and timepieces, not magazine subscriptions based on Time Warner's
 ownership of the "Time" trademark as it relates to news periodicals.

12. In May and June 2008 Navigation added over 6,000 new character-7 string terms containing brand names and typos of such brands to the blacklist, more 8 than quadrupling its size to over 8,500 terms. In June 2008 Navigation expects to 9 add at least another 10,000 additional terms to the blacklist derived from a list of 10 brands that was purchased from a third party, including all typos and misspellings of 11 such brands. Attached as Exhibit D is a printout of an email dated June 3, 2008 from 12 Business Media Marketplace indicating purchase of Brandweek's 2007 Superbrands 13 Report. 14

13. These compliance efforts have increased our diligence on trademarks 15 and resulted in us avoiding added or registering thousands of potential trademarked 16 domains. Attached as Exhibit E are 10 of 261 pages of an Excel spreadsheet used to 17 calculate revenues generated from domains deleted daily by human review from Jan. 18 2008 - May 31, 2008. These are names that are deleted on a daily basis within the 19 Add Grace Period by human screening. In total, these names made \$12,271 during 20that period. This dollar amount is only for the period of time between adding and 21 possible registration (approximately 4 days per name). If we had kept those names 22 for a period of a year, they would have potentially earned somewhere in the vicinity 23 of \$350,000 - \$800,000 over a twelve month period based on our current model for 24 profitability. Attached as Exhibit Q is a list of domains that were deleted by NCS in 25 human screens in March and April 2008 during the Add Grace Period. 26

14. Verizon's papers allegedly identify 37 domains that Navigation
 registered since April 23, 2008. Of these, 4 domain names are owned by customers

of Basic Fusion and not by Navigation. Among the other 33 domain names, 10 were 1 registered before Navigation was served with the Complaint. Of the 23 domain 2 names remaining on the list, 22 were screened and deleted by Navigation's human 3 screeners during the Add Grace Period. Only 1 of these domains is presently owned 4 by Navigation, <vzwwireles.com>. That domain name was registered on May 3, 5 2008, three days before the terms "vz" and "vzw" were added to Navigation's 6 blacklist. Attached as Exhibit L to my Affidavit is a list of these domain names and 7 their whois status. Attached as Exhibits M, N, O and P are individual whois records 8 for domain names registered by Basic Fusion's customers. 9

On May 6, 2008, as an additional compliance measure, Navigation 15. 10 added the following terms to its blacklist to prevent any domains from being added 11 that contain the following character strings: fio, vz, vzw, ver, vir, zeri, and eriz. On 12 June 12, 2008, Navigation added the following term to its blacklist to prevent any 13 domains from being added that contain the following character strings: zon. These 14 over-inclusive blacklist additions are meant to stop any auto-additions by our tool of 15 Verizon related trademarks. They also serve to prohibit the tool from registering any 16 generic domains which may contain character-strings that are unrelated to 17 trademarks. 18

16. At no time have we ever offered to sell, license or otherwise convey 19 for financial gain any domain names Verizon identified in its complaint to Plaintiffs, 20 Plaintiffs' competitors, nor anyone else, and never contemplated doing so. Attached 21 as Exhibit A is a copy of Navigation Catalyst Systems Domain Name Registration 22 Compliance Standard Operating Procedures. Upon receiving Verizon's complaint 23 alleging that Navigation owned 1,357 domains that violated Verizon trademarks, 24 Navigation conducted a prompt and diligent search of its portfolio and determined 25 that it owned only 126 of the names on Verizon's list.<sup>3</sup> Attached as Exhibit G is a 26

<sup>&</sup>lt;sup>28</sup> <sup>3</sup>Navigation also promptly disabled any advertised links displayed in connection with the disputed domain names.

printout of Navigation Catalyst Systems internal document of 126 registered domain 1 names on Verizon's list. Attached as Exhibit B are printouts of whois information 2 from DomainTools.com for representative domains that were not registered to NCS 3 at the time that the complaint was filed. Navigation immediately and voluntarily 4 transferred over those names to Verizon. Of that number, 2 domains that were in 5 tasting and would have been deleted, were registered after this lawsuit was filed out 6 of a legal obligation not to cancel domain names subject to a litigation 7 (VERISONPICPLACE.COM and MYVZWPIXPLACE.COM). Fewer than thirty-8 five of the currently registered domain names are misspellings of the word Q VERIZON plus some other word or phrase. Attached as Exhibit H is a list of 10 VERIZON formative typos. Those domain names consist largely of badly misspelled 11 words, such as WERIZONVIRALES.COM, WERIZONVIRELES.COM, 12 WWWVIRIZON.COM, VERIOSION.COM, VERISONNETWORK.COM, 13 VERVZION.COM, and ZERIZONWIRLESS.COM. The remainder are variations on 14 far less well-known VZ and VZW marks, and of those, many (such as, VZWL.COM, 15 VZW3.COM, VZWPUIX.COM, TEXTVZW.COM, VZNTEXT.COM, 16 VZW22.COM, VZWCHAPERON.COM, VZWHUBS.COM and 17 VZWPLACE.COM) are not readily identifiable with Plaintiffs. Attached as Exhibit I 18 is a list of predominately VZ and VZW formative typos. Navigation's search engine 19 system is based on a keyword system that delivers relevant advertisements and search 20listings to Navigation websites based on certain keywords. Since Navigation is a 21 publisher of Yahoo Search marketing ("Yahoo"), we simply publish the 22 advertisements that advertisers bid on at Yahoo. Navigation does not pick and 23 choose the advertisements that show up on our pages. In fact, Navigation does not 24have any control over which advertisements are delivered on our pages. For 25 example, if there are Yahoo advertisers who bid on the keywords "Acoustic" and 26 "Guitars," or even just "Guitars," then the Yahoo advertiser's ads would show up on 27 Navigation's websites related to acoustics or guitars. 28

Navigation has an established company policy of transferring disputed 17. 1 domain names to complaining parties, where justified. When a third party asserts 2 that a domain name registered by Navigation allegedly infringes on its trademark. 3 and the party can establish the ownership of exclusive trademark rights, Navigation's Δ policy is to transfer the domain to the complaining party. Plaintiffs filed this action 5 without notice, so there was no opportunity to resolve Plaintiffs' concerns outside of 6 litigation. Were the requested injunction granted, it would stop Navigation's entire 7 business and staff layoffs would follow. Navigation has offered to transfer, without 8 charge, any domain names which are similar to the trademarks of others. 9 10 11 12 13 Set Jacoby 14 President of Firstlook, Inc. 15 16 17 18 19 20 Sworn to before me on this 21 2008 dav of 22 23 24 25 Notary Public 26 ROBERT P. JOHNSON 27 PUBLIC - STATE OF NEW YORK NO. 02JO6158220 QUALIFIED IN KINGS COUNTY 28 COMMISSION EXPIRES DEC. 26, 2010