

Treasury Management Customer Request

Status: Closed
Closing Date: 10/14/2008

Caller Name: keith	Related Number/Code:
Caller Phone Number: 586 977 7800	Caller Fax Number:

Customer Name: EXPERI-METAL INC	"Sensitive" Customer <input type="checkbox"/> Yes	Document ID: 20081014160934
Company No.\Cost Center: 10002 91610	Customer Number: 1105159499	
TMA: DENISE L LING	TMO: BRENDA J PAIGE	
AO: CLAUDIA CASSA	AO Number: 02288	

Comments:

TMC Web -
ach trans
thought he sent 2 but he just sees 1 ACH

Action Required by Operating Area:

Product Type: TMC Web		
Inquiry Type: How do I.....?		
Dollar Amount:	Service Level:	Fee:

Information Requested by Operating Area:

Priority: Standard Backup to Follow: No Error: No
Target Completion Date: 10/15/2008 04:14 PM

TM Assigned: Cheryl L Wiggle	Assigned on: 10/14/2008	TM Due: 10/15/2008
TMR Complete:	TMR Response:	
Operating Area:	Assigned on:	Ops Due:

Attachments:

Treasury Management Customer Request

Status: Closed
Closing Date: 10/17/2008

Caller Name: keith	Related Number/Code:
Caller Phone Number:	Caller Fax Number:

Customer Name: EXPERI-METAL INC	"Sensitive" Customer <input type="checkbox"/> Yes	Document ID: 20081017140335
Company No.\Cost Center: 10002 91610	Customer Number: 1105159499	
TMA: DENISE L LING	TMO: BRENDA J PAIGE	
AO: CLAUDIA CASSA	AO Number: 02288	

Comments:

1851017358 70126.21
 108/10/16 1509 D 70,126.21 8 9488068578
 108/10/16 1509 D 70,126.21 8 9488516718

caused an overdraft

Action Required by Operating Area:

Product Type: DDA		
Inquiry Type: Debit/Credit Item Inquiry (no research required)		
Dollar Amount:	Service Level: Same Day	Fee: No

Information Requested by Operating Area:

Definition: Quick response to the customer - no research is required.
 No Oasis Form is required. Do not assign to any Operations Areas.

Priority: Standard Backup to Follow: No Error: No
 Target Completion Date: 10/17/2008

TM Assigned: Joyce L Kepes	Assigned on: 10/17/2008	TM Due: 10/17/2008
TMR Complete:	TMR Response:	
Operating Area:	Assigned on:	Ops Due:

Attachments:

Treasury Management Customer Request

Status: Closed
Closing Date: 10/17/2008

Caller Name: Claudia Keith Maslowski Controller Experi-Metal Inc. 6385 Wall Street Sterling Heights, MI 48312	Related Number/Code: c 0000208012 1851981314 1851347581 1851017416 1851017408 1851017382 1851017374 1851017358 ---billing acct HOGAN search found 1851-01735-8 - not in xaa 1851-01737-4 - not in xaa 1851-01738-2 not in xaa 1851-01740-8 not in xaa 1851-01741-6 not in xaa 1851-34758-1 ---in xaa, found c above. From c found the DDAs linked
Caller Phone Number: phone: 586.977.7800 x357	Caller Fax Number: fax: 586.977.6981

Customer Name: EXPERI-METAL INC	"Sensitive" Customer <input type="checkbox"/> Yes	Document ID: 20081017133200
Company No./Cost Center: 10002 91610	Customer Number: 1105159499	
TMA: DENISE L LING	TMO: BRENDA J PAIGE	
AO: CLAUDIA CASSA	AO Number: 02288	

Comments:

Uncollected Funds Interest	\$ 27.69	
OD Interest		\$.14
Paid Overdraft		\$ 32.00
ACH REVERESALS-MANUAL ENTRIES	\$245.00 (7 @ \$35)	
5 incoming wires this month vs 3 last month	\$ 25.00	

Action Required by Operating Area:

Product Type: Analysis		
Inquiry Type: Review Pricing		
Dollar Amount:	Service Level: 3	Fee: No

Information Requested by Operating Area:

Definition: Check pricing for accuracy

Priority: Standard
Target Completion Date: 10/22/2008

Backup to Follow: No

Error: No

TM Assigned: Denise L Ling	Assigned on: 10/17/2008	TM Due: 10/20/2008
TMR Complete:	TMR Response:	
Operating Area:	Assigned on:	Ops Due:

Attachments:



File

Product: Analysis
Customer: EXPERI-METAL INC
Related # / Code: c 0000208012

1851981314
1851347581
1851017416
1851017408
1851017382
1851017374
1851017358 ---billing acct

HOGAN search found
1851-01735-8 - not in xaa
1851-01737-4 - not in xaa
1851-01738-2 not in xaa
1851-01740-8 not in xaa
1851-01741-6 not in xaa
1851-34758-1 ---in xaa, found c above. From c found the DDAs linked

Access: General

File Attachment:

Claudia M Cassa/MI/CMA

10/17/2008 11:01 AM

To Denise L Ling/MI/CMA@CMA

cc kmaslowski@experi-metal.com, larobinette@comerica.com

Subject Fw: Bank Fees

Keith.....I'm pretty sure these were overdraft fees and interest.

Hi Denise,

Can you confirm if these were overdraft fees?

Claudia M. Cassa
Vice President & Alternate Group Manager
Comerica Bank
500 Woodward Ave
5th Floor MC 3251
Detroit, MI 48226
Phone: 313-222-6279
Fax: 313-222-9345

----- Forwarded by Claudia M Cassa/MI/CMA on 10/17/2008 11:00 AM -----

"Maslowski, Keith"

<KMaslowski@experi-metal.com>
10/17/2008 10:58 AM

To "cmcassa@comerica.com" <cmcassa@comerica.com>
cc "bjpaige@comerica.com" <bjpaige@comerica.com>
Subject Bank Fees

Hi Claudia,

We realized a \$540+ charge for September bank fees, and have yet to receive the monthly analysis statement. Can you provide some insight to these "higher than usual" fees?

Have a Great Day!
Keith Maslowski
Controller
Experi-Metal Inc.
6385 Wall Street
Sterling Heights, MI 48312
phone: 586.977.7800 x357
fax: 586.977.6981

Operating Area Comments:

DOCUMENT INFORMATION

Date Created:	10/17/2008 01:46 PM	Last Edited:	10/17/2008 01:46:22 PM
Created By:	Denise L Ling	Edited By:	Denise L Ling

Treasury Management Customer Request

Status: Closed
Closing Date: 10/21/2008

Caller Name: Keith	Related Number/Code: 1851017358
Caller Phone Number: 586-977-7800 ext 357	Caller Fax Number: 586-977-6981

Customer Name: EXPERI-METAL INC	"Sensitive" Customer <input type="checkbox"/> Yes	Document ID: 20081017141537
Company No.\Cost Center: 10002 91610	Customer Number: 1105159499	
TMA: DENISE L LING	TMO: BRENDA J PAIGE	
AO: CLAUDIA CASSA	AO Number: 02288	

Comments:

Action Required by Operating Area:

1851017358

```

10/16          70,126.21 D      224,929.25
00948808288005068578 EXPERIM SWEEP SWEEP TO 101408 OFFSET TRANSACT
10/16          70,126.21 D      154,803.04
00948808288004516718 EXPERIM SWEEP SWEEP TO 101408 OFFSET TRANSACT
    
```

Customer intended to process only one transaction, would like the other one reversed. Said system error caused this duplicate?? Sending reversal form to Keith via email. Asked him to fax directly to fax number on form asap. 2:20 on 10/17.

Please reverse as soon as possible. Thanks!

```

10/17          70,126.21 C      208,207.91
00948808291007409468 EXPERIM SWEEP REVERSAL 101408 OFFSET TRANSACT
    
```

transaction reversed- sent email to Keith E szymczak 10/21/2008

Product Type: ACH		
Inquiry Type: ACH Return Item Request		
Dollar Amount: \$70,126.21	Service Level: 7	Fee:

Information Requested by Operating Area:

Definition: Customer requests return of ACH item

Include:

Dollar amount of request in the dollar amount field directly under the Inquiry type

Priority: Standard

Backup to Follow: No

Error: No


Target Completion Date: 10/28/2008

TM Assigned: Elaine D Szymczak	Assigned on: 10/17/2008	TM Due: 10/20/2008
TMR Complete:	TMR Response:	

Operating Area: ACH	Assigned on: 10/17/2008	Ops Due: 10/24/2008
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Attachments:

Operating Area Standard Information Sheet

DocumentID: 20081017141537 

Status: Completed

Date Completed: 10/17/2008

From Dept.: Treasury Management Customer Service

Phone #: 734.632.55.23

Date Assigned: 10/17/2008

Assigned Operating Area: ACH

Dept. Contact Name: Elaine D Szymczak

Mail Code: 7612

Date Due: 10/24/2008

Assigned To: Reversals

Company Name: EXPERI-METAL INC

Company No. 10002

Cost Center: 91610

Product: ACH

Inquiry Type: ACH Return Item Request

Product Ref. #: 1851017358

Requested Info:

Definition: Customer requests return of ACH item

Include:

Dollar amount of request in the dollar amount field directly under the Inquiry type

Comments:

Action Required by Operating Area:

1851017358

10/16	70,126.21	D	224,929.25
00948808288005068578	EXPERIM SWEEP SWEEP TO 101408 OFFSET TRANSACT		
10/16	70,126.21	D	154,803.04
00948808288004516718	EXPERIM SWEEP SWEEP TO 101408 OFFSET TRANSACT		

Customer intended to process only one transaction, would like the other one reversed. Said system error caused this duplicate??
Sending reversal form to Keith via email. Asked him to fax directly to fax number on form asap. 2:20 on 10/17.

Please reverse as soon as possible. Thanks!

Backup to Follow:

No

Operations Response:

10/17 Mary received her Reversal request from Keith and processed it.