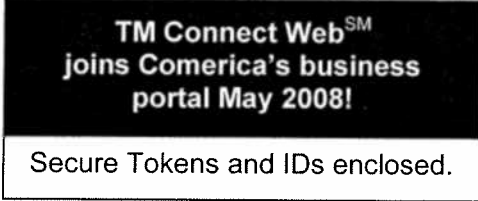


April 15, 2008

<Customer Admin Name>  
<Company Name>  
<Address Line 1>  
<Address Line 2>



Dockets.Justia.com

Dear <Customer Admin Name>:

At Comerica, we are continually developing better ways to streamline your operations while providing security for your information. That's why we're pleased to announce that in May 2008 Comerica TM Connect Web<sup>SM</sup> (TMC Web) will be added to the Comerica Business Connect<sup>SM</sup> (CBC) portal.

You will have all the same functionality in TMC Web, plus you will gain the benefits the CBC portal has to offer:

- **Secure Tokens for CBC login** for added peace of mind as you view your financial information
- **Convenient access to helpful resources** within the portal as well as outside of Comerica, e.g., the Federal Reserve
- **Information and articles**, announcements of new services and products, newsworthy information, and more

**Your package**

This letter provides an overview of accessing TMC Web through CBC using Secure Tokens. Also enclosed is a Secure Token in bubble wrap for each user, and a spreadsheet providing the user name, User ID, and Token serial number for each of your TMC Web user(s) who have been active within the past six months. Please forward the wrapped Token to each of your TMC Web user(s) as soon as possible so they can begin testing their CBC access once they receive their PINs. In the event a person shown on the enclosed spreadsheet is no longer a TMC Web user, please advise us so the registration can be removed. You can retain the Secure Token for future users.

**Secure Tokens**

Comerica requires strict, secure standards for conducting and viewing electronic financial transactions, so we built CBC with Secure Token technology. A Secure Token (pictured at left) is a small fob with a passcode that changes every 60 seconds. To use CBC, users enter their User ID, Token PIN, and their Token passcode that is displayed on the Token at that time.



TMC Web users currently with multiple IDs will have a different access ID, PIN and Secure Token for each.

With Secure Token access to CBC, users with digital certificate authentication for certain features in TMC Web will no longer be need the certificates. Digital certificates will be expired once all customers have been migrated to CBC.