

Salem Police Department

500 N Jackson St., Salem, MO 65560

Offense / Incident Report

Report Date 12/09/2010 1220	Type of Incident INFORMATIONAL	Complaint No. 2010-900	Case Status INFO
Occurred on 10/28/2010 0000 to 12/08/2010 0000			
Incident Location			
Street Address 102 N JACKSON ST	City SALEM	State MO	Zip Code 65560
Sector	Precinct	Geo W-3	Ward
		Latitude	Primary Location SALEM PUBLIC LIBRARY
Neighborhood	Jurisdiction CITY	Longitude	Secondary Location

Dispatch Information

Received Date / Time 12/09/2010 1051	Call Received Via PHONE	Dispatched Date / Time 12/09/2010 1051	Call Dispatched As PHONE
Arrived Date / Time 12/09/2010 1054	Departed Date / Time 12/09/2010 1119	Offense Category	TTY Ref.#
			TeleType Operator

Officers

ID	Name	Role	Primary	Arrived Scene	Departed Scene
103	LT. MARTY FARRAR	REPORTING	<input checked="" type="checkbox"/>		

Offenses

Charge	Cause Number	Local Code	Jurisdiction	State Statute Type/Class	State Charge Code	Category
INFORMATIONAL			LOCAL JURISDICTION		MUNI	

Offense / Incident Narrative

On Thursday 12/09/10 I Lieutenant Marty Farrar was detailed to the Salem Public Library reference some incidents they wanted to put on file with the Police Department.

Upon arrival I made contact with library director, Glenda Wofford and Kate McBride. Wofford informed me they were receiving calls from people regarding internet usage and sites blocked from different people affiliated with Cherokee Native American groups as well as one attorney. Wofford told me a female she identified as Ana Ka Hunter was trying to get on to sights associated to Cherokee Native Americans and was unable to do so. Wofford told me the software used to block pornographic sites and other adult related sites to protect children is stopping Hunter from entering the sites regarding Cherokee Native Americans. Wofford said she told Hunter that they would unblock the sights she wanted to go to if she would just ask them to unblock it. Wofford said she ask Hunter to give her a list of the sites and she would have them unblocked for her. Wofford said Hunter never gave her a list to unblock and further that she came back in and was complaining about the internet filtering and that there was not enough information on Cherokee Native American women. Wofford told me since then she had received phone calls from people who claim to be

Reporting Officer 103 LT. MARTY FARRAR	Approving Officer (1) 101 MAJOR KEITH STEELMAN
(Cover Pages Only)	

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tribes members voicing complaints as well as someone who said they are an attorney wanting to know about blocked sites. McBride also informed me she had taken a call that to her seemed threatening wherein the caller said "this way of operating is going to explode on you". See enclosed statements from Wofford and McBride for further.

Wofford told me she wanted to have their statements on file and a report of the incidents in case of any further incidents that may escalate.

Nothing further at this time.

Reporting Party / Complainant

Name (Last, First Middle Suffix) WOFFORD, GLENDA Race W Sex F DOB 01/07/1960 Age 50 Juvenile N SSN Moniker

Addresses Type Street Address City State Zip Code Country 102 N JACKSON SALEM MO 65560 USA

Phone Numbers Type Phone Ext/PIN Email Addresses Type Email Address BUSINESS (573) 729-4331

Reporting Party / Complainant

Name (Last, First Middle Suffix) MCBRIDE, KATE Race W Sex F DOB Age Juvenile SSN Moniker

Addresses Type Street Address City State Zip Code Country 102 N JACKSON SALEM MO 65560 USA

Phone Numbers Type Phone Ext/PIN Email Addresses Type Email Address BUSINESS (573) 729-4331

Victim - Entity

Name SALEM PUBLIC LIBRARY Type BUSINESS Willing to Prosecute Rel. to Sus.

Addresses Type Street City State Zip Code Country 102 N JACKSON SALEM MO 65560

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INFO

Phone Numbers

Type	Phone	Ext/PIN
BUSINESS	(573) 729-4331	

Email Addresses

Type	Email Address
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Contacts

Name	Relationship	Race	Sex	DOB
WOFFORD, GLENDA	EMPLOYEE			

Reporting Officer 103 LT. MARTY FARRAR

Approving Officer (1) 101 MAJOR KEITH STEELMAN
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10/28/10 Danielle Berry returned 3 items to the library. One of the items was missing a spine label and barcode. When I asked where the barcode was Danielle replied that she guessed her child had ripped it off. I told her it would be \$1.00 to replace the barcode and she replied she did not have the money at the time. She began to sign up to use the internet and I informed her until her account was taken care of she could not use the internet. She began to make a scene saying she was in the library all the time and that I should let her use the internet. I told her since I had not checked the book in because of the missing barcode she could take it back home, sign on to the internet, and bring the book back when it was due and pay the \$1.00. She seemed to become more irrational and began crying, telling her daughter which was on the childrens literacy station that the mean lady behind the desk was making her get off the computer and they had to leave. I did not say anything about the child leaving the literacy station since it is not internet. At this time Ana Ka Hunter was sitting at a computer and offered to give her a \$1.00 at which time she refused and said she would just leave. After a short time Danielle returned wanting a complaint form. I gave her the name of the President of the Library Board (Ruth Ann Parker) along with her phone number. (She called Ruth Ann Parker the same day) (This all happen when I was trying to wait on another customer Carol Davis, which overheard everything and thought the ordeal was uncalled for). (Ruth Ann Parker confirmed conversations with Carol Davis)

10/29/10 I received a call from the State Library (Barbara Reading) saying that one of our patrons (Ana Ka Hunter) had called with concerns about the incident the day before. She thought we treated our patrons differently. She thought that some patrons that were more upstanding in the community were treated better than the less fortunate. She also had concerns about our internet filtering, and thought the library did not have enough material on Cherokee Native Americans, especially women. The State Library explained about CIPA (childrens internet protection act) and that we had to have filtering to comply. The State e-mailed her information on this topic. The State also explained about interlibrary loans and the Gale Database. I thanked the State for calling and told them I would have a private conversation with Ana Ka Hunter the next time she was in. Shortly after hanging up from the State Library Ana Ka Hunter came into the library. I asked her if she had a few minutes to talk with me and she said she did. We went into the meeting room and I told her it was my understanding that she had some concerns about our internet filtering. She looked at me real funny and ask me why I thought that. I told her I had received a call from the State Library. She informed me she wasn't trying to get me in trouble. I responded by saying she didn't and the State Library did not have control over our facility but was just there if we need help with any problems and for advise. I spent 50 minutes with her explaining our policies on internet filtering and interlibrary loan policies, telling her we had Gale Database, and trying to reassure her we did not play favoritism. I also explained that I could override a website if she would give me address to do so. She thought that was a right of privacy issues. I told her she was welcome to attend our board meetings and if she wanted on the agenda she would have to let me know. (Ana Ka contacted Ruth Ann Parker)

11/1/10 Ana Ka Hunter asked to be put on the Library Board Agenda.

11/6/10 Ana Ka Hunter asked for help navigating our website and asked what our mission statement was. Karen Gordon a staff employee said Ana Ka came and joined a conversation between herself and Janet Petty. Said she seemed in a good mood and was pleasant.

11/8/10 Overdue calls were made today. Danielle Berry was called and reminded Alexis (her daughter) had two overdue books. Danielle called Ruth Ann Parker and told her she received the call from the library and had no intentions of stepping foot inside the library again and of paying any fines. She asked Ruth Ann Parker if there was anywhere she could return the books because if she did come into the library and saw me there would be trouble. Ruth Ann told her about the outside book depository. Danielle told Ruth Ann that the incident was all uncalled for.

11/8/10 Anaka Hunter appeared at Library Board Meeting and gave several incidents where she thought library staff was not fair with certain patrons.

11/9/10 Anaka Hunter came into the library around 2:30 pm was on computer short time left without signing out. The computer she was on was locked up we restarted it. She did not say anything to staff, just left and sat in van on the phone.

11/10/10 Anaka Hunter came into the library used the computer and asked for help printing a page. She left without paying.

11/10/10 Received a call from Attorney Raven Draper asking if it was true that the Salem Public Library blocked Native American websites as criminal intent/witchcraft. I informed him we had filters on our website to comply with CIPA through the University of Columbia - MOREnet and we could unblock any website for patrons if we had the web address. I said we personally did not block the sites. He was thought maybe we were prejudice against Native Americans. The phone call was patchy and I am not sure if it was a cell phone, traveling, or just a bad connection. He said he would contact the University about the filtering and his client. He thanked me for talking with him.

11/12/10 Received a call from State Library (Barbara Reading) that Anaka Hunter had called again with concerns about the filtering system. Barbara tried to explain that it was the vendor's software that labeled websites not the library and Anaka's complaint should be with the vendor not the library. The State told her that the library did not have time to go through every website and check to see if they had witchcraft or criminal intent in the site just so they could block it. Anaka also told State she was unhappy with the way the Library Board handled things. She said that the Board would do nothing about changing the filtering. She also complained to the State about our \$40.00 fee and that other counties did not charge that much. She was concerned about staff attitude with county residents and low income families and that we treated them differently. Barbara said that Anaka was going to come in soon and want sites unblocked. I explained to the Barbara that I had volunteered to do this for her before but she was unwilling to give me a list of sites to unblock. I explained that we had Century Guard on our computers and it would be difficult to unblock each day because once the computer was turned off the settings would go back to original state. I am going to ask Anaka again for a list so I can permanently unblock them.

11/12/10 Anaka came in today and handed me a piece of paper with Public Law 95-341 95th Congress - It was Joint Resolution American Indian Religious Freedom. I started a file with this in it. She also wanted some sites unblocked and I explained I would do this but it would be nice to

have a list and I could do it permanently instead of daily. I also stated if I would send in these sites to vendor so they could be unblocked from all libraries using this software and she said that we were the only library she found using this software. She asked for the website of our vendor and I gave it to her. She asked me to unblock www.withcraft.com, native American Sundance site which I did. Kate helped Anaka with two websites. Anaka left the computer to use her cell phone in the meeting room from about 12:00 PM - 12:17 PM.

11/13/10 AnaKa Hunter was assisted with internet filter a few times. When patron explained that filter was filtering within websites that had been unlocked Kate explained that Glenda would be glad to "unlock" sites if provided a list. Kate also stressed that she did not mind unlocking sites as needed.

11/13/10 at approx. 11:15 AM, a young patron had an accident (poop on carpet) that needed to be cleaned. This was at the kids' computer. Anaka Hunter as at #1 computer. She was alright with cleaning chemicals/sprays used. We asked before spraying. She stated that she was sensitive to some smells, but to go ahead. She didn't want to switch computers. Paren of child and Carol cleaned up mess.

11/13/10 Anaka Hunter, left library at 12:03 PM. She did not sign out on computer clipboard.

11/15/10 Anaka Hunter came in and brings up websites that are blocked and makes runs copies of these websites. She has not asked to have them unblocked. She is just running copies and taking notes. Anaka made 32 copies and pd.

11/16/10 Anaka called at 10:50 AM asked for Glenda. Carol told her later today she expected back from a 911 meeting. Then she showed up at 12:10 and wanted to know what time Glenda would be back. Carol told her she was guessing around 3:00 or so. I came in around 2:30 asked her what she needed and she wanted the minutes from the Library Board Meeting of November 8th. Anaka started to leave library at 3:45 I asked her to sign out of the computer, she came back to the desk looked at the clipboard but did not sign out. I marked the clipboard 3:45 in the margin.

11/17/10 Anaka came in at 12:55 signed on a computer, research, unblocked website for her, she printed 13 copies and paid for them. Carol asked her to be sure and sign out of computer, she smiled and left without signing out. She left at 3:30. After looking back on computer login sheets Anaka has not signed out numerous times throughout the year.

11/23/10 Anaka came in at 10:55 AM signed on to a computer. Carol overheard her talking on the phone to the Cherokee Nation about their website, she wanted to know if the reason she couldn't get in was the website or the library's faulty equipment. She did not ask for help. When she was getting ready to leave Carol was helping someone else and Anaka left a check for copies with Carol, Carol handed her the clipboard and asked her to sign out, she said we didn't ask anyone else to sign out and she wasn't going to sign out. Carol explained that the reason we didn't ask anyone else to sign out was because they signed out automatically. She said she wasn't signing out and left. Witness to this was Enrichment service personnel and Bill. Enrichment

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service personnel made the comment that Anaka was hateful.

12/2/10 Anaka came in at 12:15 and brought the computer clip-board over to Carol and wanted to show her that other people didn't sign out. Carol explained to her that we have asked other people to sign out if we catch them before they leave and they have never refused. Carol repeated herself a couple of times as well she did the same by continuing to state that she has never heard us ask anybody but her. She was the eighth person on computer and only two had left, Cheryl Burns and Mona Moore that hadn't signed. I even asked Bill Terry if we had asked him before to sign out and he said yes we did. She continued to nod her head and state she just wanted to bring that to our attention that others don't sign out. Mr. Terry stated he was guilty of that and he apologizes for it and he will be glad to sign out. Carol wanted to show the previous pages where almost everybody had signed out but she gave Carol the impression that she won't listen to anything that doesn't agree with what she says.

12/8/10 Tommy Joe a tribes member called to asked about our filtering system. He said that someone (Anaka) was complaining about not being able to do research on Native American websites because they were blocked. He was very nice and said he was trying to get it were people could research Native Americans. I gave him the name of our filtering software and MOREnets 800 number. He thanked me.

12/8/10 A man named Jerry Stronghawk called. He told Kate that he is a Mohawk who is in contact with thousands of Native Americans everyday. He went on to explain that news of how we censor Native American info reaches "massive amounts of people." He said that this way of operating is "about to explode on you (library)". He further stated "you block us and you", explaining that we are all the same, we are all "survivors" and "Native Americans". According to Mr. Stronghawk, Native Americans "have never worshiped the earth. We worship with the earth, the same Jesus you do." He said "I suggest strongly that you don't block." He also stated that he is a disabled Air Force veteran. He encourages Glenda to call him at (417)536-9526. At the end of the call, Mr. Stronghawk tried to direct his comments to Kate as "a person". Kate stopped him, explaining that her interaction with him was in a professional capacity, not personal.

12/8/10 Eric from MOREnet called asking for Carol. He said someone from the library called a "Ted Cahill" and wanted them to unblock some websites dealing with Native Americans. MOREnet did not recognize the name from someone at the library and that is why he called. For some reason they had Carol name. I called MOREnet back and left a message with Eric to call me.

12/9/10 Eric from MOREnet returned my call. MOREnet will not unblock anything without my permission. I filled him in on what was going on here at the library and told him there maybe legitimate sites that need unblocked but until I get the addresses I don't know what to unblock. He agreed and I apologized for them calling.

12/9/10 I called Clifford Jadwin to file a report.

9/2010

Glenda Wafford, Director 11/7/60
Salem Public Library
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Salem MO 65560 573-729-4331