

**IN THE UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF MISSOURI
CENTRAL DIVISION**

TODD JANSON, GERALD T. ARDREY, CHAD M.
FERRELL, and C & J REMODELING LLC, on behalf of
themselves and on behalf of all others similarly situated,

Plaintiffs,

v.

LEGALZOOM.COM, INC.,

Defendant.

Case No. 2:10-cv-04018-NKL

DECLARATION OF DENISE FATTIC

I, Denise Fattic, declare and state as follows:

1. I am over 21 years of age. If called upon to do so, I am competent to and would testify to the matters set forth herein, of which I have personal knowledge.
2. I am currently employed as an account specialist at Monsanto Company.
3. I am the mother of two children.
4. In February of 2009 I went to the LegalZoom.com website because, as a parent, I wanted to prepare a will so that my children would be taken care of in the event something were to happen to me.
5. After researching the alternatives, I selected LegalZoom.com specifically because I wanted to prepare my will myself. I did not want to use an attorney or pay an attorney's fees.
6. My expectation was that I would fill in the blanks by answering the questionnaire on the website and that my completed will would be mailed to me, with my information printed directly into the blanks precisely as I typed the information into the website.

7. In fact, that is exactly what happened. The website prompted me with questions, such as my name, address, the names of my spouse and children, the name of who I wanted to serve as my personal representative, the names of alternate representatives, the names of the beneficiaries of my will, the names of alternate beneficiaries, and how I wanted my estate to be divided among my beneficiaries. I typed answers in as each question appeared. Later, a printed version of my will arrived in the mail. The blanks were filled with printed information that precisely matched what I typed into the blanks on the website. There were no changes in the printed version of my will as compared to what I typed into the blanks on the website.

8. At no time did I expect LegalZoom would prepare my will. I prepared my own will by typing information into the blanks in response to the questionnaire on the website. I believed I was representing myself and that I was drafting my own will. I did not rely on LegalZoom to prepare my will for me.

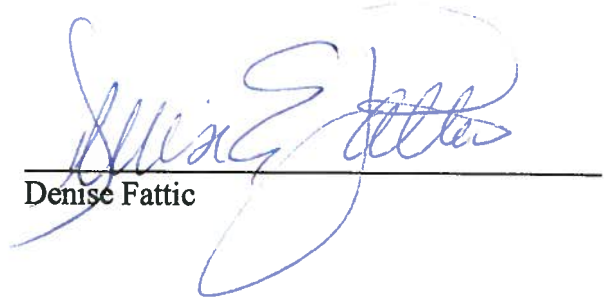
9. I did not expect an attorney to prepare or review my will. I did not receive any legal advice, nor did I expect to.

10. LegalZoom's efforts did not go beyond printing and mailing my will to me.

11. I recall seeing disclaimers on the website indicating that LegalZoom.com is not a law firm and cannot offer legal advice.

12. I did not have any interaction with any LegalZoom employee.

Pursuant to 28 U.S.C. section 1746, I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct, and that this Declaration was executed on August 4, 2011.



Denise Fattic