

IN THE UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF MISSOURI
CENTRAL DIVISION

TODD JANSON, GERALD T. ARDREY, CHAD M.
FERRELL, and C & J REMODELING LLC, on behalf of
themselves and on behalf of all others similarly situated,

Plaintiffs,

Case No. 2:10-cv-04018-NKL

v.

LEGALZOOM.COM, INC.,

Defendant.

DECLARATION OF ROBERT COLLINS

I, Robert Collins, declare and state as follows:

1. I am over 21 years of age. If called upon to do so, I am competent to and would testify to the matters set forth herein, of which I have personal knowledge.
2. I am currently employed as a history professor at the University of Missouri.
3. I went to the LegalZoom.com website in September 2008 because I wanted to prepare a simple will for myself without having to pay for a lawyer. If I had a very technical problem, I would have gone to a lawyer. But that was not the case with my will.
4. I fully understood what LegalZoom.com was offering when I chose to use the website. I was under the impression that the website provided a template that would meet basic legal requirements. That is not legal advice. I did not expect LegalZoom to prepare my will for me because I would prepare it myself by typing in my information.
5. I was happy to have LegalZoom available as an alternative to going to a lawyer. I do not believe LegalZoom misrepresented what they do. I did not believe an attorney would prepare or review my will.

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EXHIBIT 3

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6. I prepared my own will by typing answers into the blanks online. The website prompted me with questions, such as my name, address, the names of my children, and the names of who I wanted to name as my beneficiaries. I typed answers in as each question appeared. Later, a printed version of my will arrived in the mail, with the blanks filled in exactly as I had typed them into the form online.

7. I was perfectly aware that LegalZoom.com is not a law firm and cannot offer legal advice.

8. I believed I was representing myself and that I was drafting my own will.

9. I did not have any interaction with any LegalZoom employee.

Pursuant to 28 U.S.C. section 1746, I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct, and that this Declaration was executed on August 4, 2011.



Robert Collins