



EXHIBIT

1-D

English | [Español](#)

Supplemental Terms of Service for Legal Plans

Welcome to the Terms of Service for the LegalZoom Legal Plans, including Business Advantage Standard, Business Advantage Pro, Legal Advantage Standard, and Legal Advantage Plus (collectively referred to as the "Legal Plans"). In addition to the LegalZoom.com, Inc. ("LegalZoom") Terms of Use, that govern your use of the LegalZoom website, and LegalZoom Terms of Service, these supplemental terms of service (the "Supplemental Terms" or the "Agreement") constitute a legal agreement between you and LegalZoom detailing the terms of your use of the Legal Plans and certain subscription-based services, some or all of which may be offered or accessible through some or all of the Legal Plans (the "Advantage Subscriptions"). LegalZoom hereby provides you with an Advantage Subscription, with access to the Advantage Form Library (the "Library"), with discounts off certain LegalZoom products, and certain other benefits available exclusively with Business Advantage Pro and Legal Advantage Plus (collectively, the "Advantage Plus Programs"), described below, for a fixed term. This Agreement is effective as of the date you accept its terms by purchasing an Advantage Subscription or accepting a free trial thereof (the "Effective Date"). If you sign up for a Legal Plan, you accept these terms, conditions, limitations, and requirements. Please read these Supplemental Terms carefully. **PLEASE NOTE - If you are using a 2-Day free trial, your trial membership does not include access to the Library, any discounts off LegalZoom products listed under Section 3(b)(iii) of this Agreement, Document Storage listed under Section 3(b)(iv) of this Agreement, or the license grants listed under Section 1 or Section 3(a) of this Agreement. Further, membership in the 2-Day free trial is not subject to the payment terms enumerated in Section 8(a)-8(d) of this Agreement. Should you wish to continue membership in an Advantage Plan following the expiration of a 2-Day free trial, you must enroll in a full membership by following the instructions provided in your confirmation email.**

THIS AGREEMENT - TOGETHER WITH ALL UPDATES, ADDITIONAL TERMS, LICENSES, AND ALL OF LEGALZOOM'S TERMS, RULES, AND POLICIES - COLLECTIVELY CONSTITUTE THE "AGREEMENT" BETWEEN YOU AND LEGALZOOM. YOU MUST ACCEPT AND ABIDE BY THESE TERMS AS PRESENTED TO YOU: CHANGES, ADDITIONS, OR DELETIONS ARE NOT ACCEPTABLE AND LEGALZOOM MAY REFUSE ACCESS TO ANY OR ALL OF AN ADVANTAGE PROGRAM FOR NONCOMPLIANCE WITH ANY PART OF THIS AGREEMENT.

THE LEGAL PLANS, INCLUDING THE ADVANTAGE SUBSCRIPTIONS AND LIBRARY, ARE NOT A SUBSTITUTE FOR ACCOUNTING, LEGAL, BUSINESS, TAX, OR OTHER PROFESSIONAL ADVICE OR SERVICES.

1 License Grants. LegalZoom grants you a non-exclusive, non-transferable worldwide right to use the Library, subject to these Supplemental Terms. This license allows you to access, download, use, and edit forms in the Library for your personal use. You shall not: (i) license, sublicense, sell, resell, transfer, assign, distribute, or otherwise make available to any third party the Library or any content therein; or (ii) modify, edit, reproduce, reverse engineer, alter, enhance, make derivative works based on or referring to or in any way exploiting the Library, its content, or its source code, except for modifications based on access and use of the Library specifically authorized by these Supplemental Terms. All rights not expressly granted to you are reserved by LegalZoom and its licensors. You must have a LegalZoom account to sign up for a Legal Plan and use the Library. We reserve the right to accept or refuse membership in our discretion. You may not transfer or assign your Advantage Subscription or these benefits; *provided, however*, that the primary member of an Advantage Plus Program (the "Primary Member") may elect to extend coverage to his or her spouse, domestic partner, or dependents, and/or his or her primary designated business (together with the Primary Member, each a "Plan Member" and collectively the "Plan Group"). The "Effective Date" for each Plan Member other than the Primary Member shall be the date on which the Primary Member elects to extend coverage to such Plan Member.

Unless explicitly stated otherwise, any new features that augment or enhance the current Library or your

Advantage Subscription, including the release of new forms, shall be subject to these Supplemental Terms. LegalZoom may subcontract any work, obligations, or other performance required under an Advantage Subscription without your consent.

To use a Legal Plan, you must obtain access to the World Wide Web, either directly or through devices that access web-based content, and pay any service fees associated with such access. You are responsible for providing all equipment necessary to make such connection to the World Wide Web, including a computer and Internet access.

2. Limitation of Availability. Legal Plans may not be accessible, in whole or in part, in all areas, and LegalZoom does not guarantee the accessibility, in whole or in part, of Legal Plans to all users. Access to all or part of a Legal Plan may be contingent on the purchase and maintenance of certain Advantage Subscriptions. If you're not sure whether or not full or partial access to a Legal Plan is available in your area, you can email us at LAC@legalzoom.com or call us at 877-657-8787.

3. Additional Benefits of Legal Plans

a. All Advantage Subscriptions provide access to the Library and the other benefits described herein

b. Only subscriptions to the Advantage Plus Program provide the following additional benefits (collectively, the "Plan Benefits"):

(i) Telephone consultations with a participating firm (the "Firm"), during normal business hours, of up to one half (1/2) hour each, limited to one consultation per Plan Group for each new legal matter. Under a family Advantage Plus Program, Plan Members may not consult about matters related to its or any Plan Member's business. Under a business Advantage Plus Program, the Primary Member may consult about either personal or business matters, and the other Plan Members of his or her Plan Group may consult only about personal matters. If the Firm determines after the initial consultation that a telephone call or a letter would be of further assistance to a Plan Member, such Firm, in its sole discretion, may provide, at no additional charge, either: (a) one letter of up to two (2) pages; or (b) one (1) telephone call during normal business hours on the Plan Member's behalf. Telephone consultations may **not** include discussion of any of the following:

1. Tax-related matters;
2. Patent-related matters;
3. Violent felonies; or
4. Legal issues arising from actions or occurrences in which the Plan Member was impaired by drugs or alcohol.

(ii) Review by the Firm of legal documents of up to ten (10) pages, limited to review of one (1) document per Plan Group for each new legal matter. The Firm shall provide one (1) telephone consultation, during normal business hours, about the reviewed document and a written summary of such consultation.

(iii) A 10% discount on all LegalZoom products (excluding filing fees and third-party fees);

(iv) Electronic document storage, including secure vault storage of a copy of certain executed LegalZoom documents (if applicable). See "Vault Document Storage Service" in the [Terms of Service](#) for more details;

(v) Once during each membership year, the Primary Member shall be entitled to a legal check-up (the "Legal Check-Up"). The Legal Check-Up is intended to provide the Primary Member with an (a) assessment of his or her legal profile and recommendations based on significant issues or gaps or (b) update of a previous Legal Check-Up considering changes in life, circumstances, legal profile, and applicable law. The Legal Check-Up shall include a telephone consultation, during normal business

hours, of up to one (1) hour to discuss the Primary Member's legal portfolio, potential updates over the previous year, and recommendations. The Firm shall provide a written summary of the consultation and any recommendations to the Primary Member's legal documents or strategies. The Legal Check-Up shall become available to a Primary Member only after six (6) months of membership in the Advantage Plus Program;

(vi) If a Plan Member engages the Firm for services that are not included in the Plan Benefits described in subsections (d)(i) - (d)(v) above, the Firm shall provide such legal services at a twenty-five (25%) discount from such Firm's standard rates for representation, as such rates are reported to LegalZoom;

(vii) Nothing in the Advantage Plus Program or this Agreement shall be construed to limit the right of a Plan Member to retain, at his or her own expense, an unaffiliated attorney admitted to practice in the state in which the legal services are to be provided. LegalZoom shall not be obligated to pay for any such services.

c Please note that LegalZoom does not provide legal services. Attorneys made available through Advantage Plus Programs are third-party independent contractors who agree to provide legal services directly to you, not through LegalZoom, via a separate retention agreement between you and the attorney. Their contact information is provided as advertising. The attorneys have agreed to provide complimentary, thirty-minute consultations related to subject matters about which they represent that they are qualified in jurisdictions where they are admitted to practice. A conflict check will apply. They may require you to meet at their office or another location convenient to them or may require a telephonic consultation. LegalZoom will not select an attorney for you. Further, LegalZoom makes no guarantee that an attorney will be available in your jurisdiction, able to speak to a specific topic about which you may inquire, located in a convenient location, or that any advice offered by an attorney will be complete or accurate.

4. Exclusions; Conflicts

a. The following items and matters are specifically excluded from the Advantage Plus Programs, and shall not be considered or treated as Plan Benefits:

(i) Any action that directly or indirectly involves LegalZoom.com, Inc. or its parent company, or any of their affiliates, directors, agents, or employees;

(ii) Any action that directly or indirectly involves any Firm providing legal services under the Advantage Plus Programs; *provided, however*, that a Firm may, at its sole discretion and risk, represent a Plan Member in a matter in which another affiliated Firm is representing another party as legal counsel;

(iii) For employer-sponsored business Advantage Plus Programs, any action by a Plan Member of such program that directly or indirectly involves his or her employer sponsor;

(iv) Any adversarial action by a Plan Member that directly or indirectly involves any other Plan Member in any Plan Group;

(v) Any action based on acts or occurrences that are alleged to have occurred or conditions that were reasonably anticipated or foreseeable before the Plan Member's enrollment that did or may give rise to a lawsuit by or against such Plan Member; *provided, however*, that the Firm may, in its sole discretion and at its own risk, disregard this exclusion;

(vi) Any action that resulted in the prior recruitment or retention by the Plan Member of another attorney; *provided, however*, that the Firm may, in its sole discretion and at its sole risk, disregard this exclusion;

(vii) Any matter involving the laws of jurisdictions outside of the United States or its subdivisions;

(viii) Any appeal to an appellate court (i.e., not a trial court); *provided, however*, that the Firm may, in

its sole discretion and at its sole risk, disregard this exclusion;

(ix) Any matter that, in the Firm's opinion, is frivolous in nature or objective; or

(x) Any case matter or requested service that is determined by the Firm to lack sufficient merit to warrant pursuit, or that the Firm decides has been raised an inordinate or unreasonable number of times without a change in circumstances.

b. If the interests of the Primary Member of a Plan Group are adverse to those of another Plan Member in that same Plan Group, only the Primary Member is entitled to receive the applicable Plan Benefits.

5. **NOT INSURANCE.** The Legal Plans and the Advantage Subscriptions offered through LegalZoom are not contracts of insurance or indemnification insurance plans. LegalZoom is not an insurance company and does not guarantee legal representation in every situation. The Legal Plans and the Advantage Subscriptions provide LegalZoom's customers with access to free and discounted legal services from member Firms. LegalZoom does not reimburse or indemnify any Plan Member or pay any Firm for attorney fees or expenses. LegalZoom makes *no* payments to Firms in Alabama, Arizona, Arkansas, Florida, Georgia, and Illinois.

6. Use

a. General Practices

You acknowledge that LegalZoom may establish general practices and limits concerning use of its Legal Plans, including without limitation the maximum number of forms you may access in the Library in a given period of time, the number of times (and the maximum duration for which) you may access the Library in a given period of time, and the maximum number of complimentary attorney consultations you may receive in a given period of time related to one or all subjects.

b. Excessive Use.

Without limiting its rights under Section 11(a) below, LegalZoom has the right (but not the obligation) to terminate your Legal Plan or Advantage Subscription for excessive use, which means usage over a period that far exceeds the average level of usage of similarly situated Plan Members, or for unreasonable or harassing contact with Firm attorneys.

c. Right to Change Practices

You acknowledge that LegalZoom reserves the right to change these general practices and limits at any time, in its sole discretion, with or without notice.

d. Responsibility for Misuse.

You are responsible for all expenses incurred or other actions that may occur through your use of a Legal Plan. You must immediately alert us of any fraudulent, unauthorized, illegal, or suspicious use of an Advantage Subscription, the Library, or any other breach of security or unauthorized or illegal activity that you reasonably suspect.

7. **Authority to Enter Agreement.** If you are entering into these Supplemental Terms on behalf of a company or other legal entity, you represent that you have the legal authority to bind such entity to these terms, in which case the terms "you" or "your" shall refer to such entity. If you do not have such authority or if you do not agree with these Supplemental Terms, you may not sign up for or use any Advantage Subscription or the Library. If after your purchase we find that you do not have authority to bind the entity for which you ordered, you will be personally responsible for the obligations in these Supplemental Terms and the order you placed, including without limitation, the payment obligations. We shall not be liable for any loss or damage resulting from our reliance on any instruction, notice, document or communication, reasonably believed by us to be genuine and originating from an authorized representative of your company. If there is reasonable doubt about the authenticity of any such instruction, notice, document, or

communication, we may, but are not obliged to, require additional authentication from you

8. Payment

a. Advantage Subscription Fees.

If you purchase an Advantage Subscription, you hereby agree to pay all charges to your account made therefore, including but not limited to applicable taxes and fees for the use of additional features not included as part of your Advantage Subscription. You will be charged in accordance with the billing terms in effect at the time the fee or charge becomes payable. For any Advantage Subscription you purchase that is charged in full upon purchase, you agree that for each renewal period for such Advantage Subscription, the amount due for the next subscription period will be due and immediately payable in full as of the first day of your renewed subscription period. For each Advantage Subscription, your charge remains for each subscription period no matter if you access the Library or Site during any subscription term. In other words, **EVEN IF YOU DO NOT USE THE ADVANTAGE SUBSCRIPTION, ACCESS THE LIBRARY, OR SPEAK WITH AN ATTORNEY, YOU WILL BE RESPONSIBLE FOR ANY SUBSCRIPTION FEES UNTIL YOU CANCEL YOUR SUBSCRIPTION OR IT IS OTHERWISE TERMINATED.** For more information regarding canceling your Advantage Subscription, see the "Termination or Cancellation" section below

b. Billing.

To allow payment for the initial term of an Advantage Subscription, valid credit card information is due at the time of purchase

Your Advantage Subscription will renew automatically at the end of the initial term (the "Billing Date") and at the end of each term thereafter unless and until you give notice of your intention to terminate your Advantage Subscription pursuant to the terms of this Agreement (term length is defined by the subscription option that you have chosen. Term length for a 6 month subscription is 6 months, term length for a 3 month subscription is 3 months, and term length for monthly and all other Advantage programs is 1 month). If you do not give us notice of such intention, your credit card will be charged for the renewal term of your Advantage Subscription on your Billing Date. If your purchase date is on the 29th through 31st day of any month, your Billing Date for renewals in months with fewer days will fall on the last day of the month. LegalZoom may adjust your Billing Date in subsequent renewal periods without notice. This will be reflected by a charge to your account on a pro-rated basis according to the number of days that have passed since the Billing Date of your latest renewal charge. Unless otherwise notified in advance by LegalZoom pursuant to this Agreement, the renewal charge will be equal to the original purchase price for the Advantage Subscription.

You agree to pay LegalZoom the fees associated with your Advantage Subscription. Additional discounts may be available for members purchasing multiple months up front. A schedule of fees for the Advantage Subscriptions is set forth below:

Monthly Business Advantage Standard subscription:	\$7.99 per month
Monthly Legal Advantage Standard subscription:	\$7.99 per month
Monthly Business Advantage Pro subscription:	\$29.99 per month
Monthly Legal Advantage Plus subscription:	\$14.99 per month
Continuing Coverage Plan :	\$4.99 per month

c. Notice of Automatic Renewal.

We will send a reminder email to the email address of record for your account approximately one week before your Billing Date. You acknowledge and agree that this notice is provided as a courtesy only, and we are not obligated or required to provide such notice. You acknowledge and agree that your failure to read or inability to receive the email does not create any liability on the part of LegalZoom or any third-party service provider.

d. Promotional Trial Memberships.

We sometimes offer certain customers various trial or other promotional memberships, which are subject to these Supplemental Terms except as otherwise stated in the promotional offers. **AT THE COMPLETION OF A TRIAL MEMBERSHIP, UNLESS YOU CHOOSE TO CANCEL BY CALLING 877-657-8787, YOUR ADVANTAGE SUBSCRIPTION WILL RENEW AUTOMATICALLY AND YOUR CREDIT CARD WILL BE CHARGED TO BEGIN YOUR INITIAL TERM.**

e. Attorney Fees.

Fees for non-complimentary attorney services provided pursuant to an Advantage Plus Subscription shall be paid directly to the providing Firms. Participating Firms and attorneys are not employees or agents of LegalZoom, and have no financial obligation to LegalZoom.

9. Changes to Advantage Subscriptions and Library.

a. General Changes.

LegalZoom may change, modify, add, remove, suspend, cancel or discontinue any aspect of an Advantage Subscription or the Library, including the functionality, content and/or availability of any features of such Advantage Subscription or the Library, at any time in LegalZoom's sole discretion; *provided, however*, that any such change, modification, addition, removal, suspension, cancellation, or discontinuation shall become valid only on approval by an executive officer of LegalZoom and if such approval is endorsed on or attached to this Agreement. We may also impose limits on certain features and services or restrict your access to all or part of the Library or your Advantage Subscription without notice or liability at any time.

b. Fee Adjustments.

LegalZoom may increase its fees for any Advantage Subscription effective the first day of a renewal term by giving you notice of the new fees at least thirty (30) days before the beginning of the renewal term. If you do not cancel your subscription pursuant to Section 11, you shall be deemed to have accepted the new fee for that renewal term and any subsequent renewal terms (unless the fees are increased in the same manner for a subsequent renewal term). Reductions in fees become effective on the next renewal term without any pro rata for the period covered under the prior fee schedule.

10. Internet Delays. Access to the Library and your use of the Advantage Subscription may be limited or delayed based on problems inherent in the use of the Internet and electronic communications. LegalZoom is not responsible for any delays, delivery failures or other damage resulting from such problems.

11. Termination or Cancellation.

a. By LegalZoom.

(i) LegalZoom may terminate your use of all or part of the Library or your Advantage Subscription in its sole discretion; *provided, however*, that, as your sole remedy, we will refund to you any prepaid fees actually paid specifically related to the current term of that Advantage Subscription or part thereof.

(ii) If payment is not made on the Billing Date, as described in Section 8 above, you will have until the one (1) month anniversary of your Billing Date (in Texas and Massachusetts, this grace period will be thirty-one (31) days) to correct the credit card information on file and post a payment to your account. If after the expiration of this grace period you have not made any payment on your Advantage Subscription, your non-payment may result in suspension of service and subsequent termination of your Advantage Subscription.

(iii) Your right to use an Advantage Subscription is subject to any limits established by LegalZoom or by your credit card issuer. If payment cannot be charged to your credit card or your charge is returned for any reason, including through a chargeback, LegalZoom reserves the right, in its sole

and absolute discretion, to suspend or terminate your access and account, thereby terminating this Agreement and all obligations of LegalZoom hereunder. If a charge made to your credit card is declined, LegalZoom may make up to five (5) attempts to bill that card over a thirty (30) day period.

(iv) If you wish to reactivate your account after such termination, there will be no setup or reactivation fees; *provided, however*, accounts terminated for non-payment will be reactivated only on receipt of the full amount past due and a written request to reinstate the account. When an expired account is reactivated, the new term begins on the date of reactivation.

b. By Subscriber:

(i) After you have received this Agreement, you have ten (10) days in which to examine it. If during this period you decide that you are not satisfied with the Agreement, you may return the Agreement to us and have any prepaid amounts refunded. If the Agreement is returned and you have not sought legal services pursuant hereto within this time period, the Agreement shall be void from the beginning and the parties shall be in the same position as if this Agreement had not been issued.

(ii) You will have the right to cancel your Advantage Subscription by providing at least five (5) days' notice before the start of the next renewal period for such Advantage Subscription. After such cancellation, your Advantage Subscription will remain active until the end of then-applicable period.

c. Services After Termination.

After termination of your Advantage Subscription, either by you or by LegalZoom, you will not be able to access the corresponding Advantage Subscription offerings; *provided, however*, that any access rights to a Legal Plan granted you through a separate channel (e.g., through another Advantage Subscription) will remain in full force and effect unless and until separately terminated or cancelled.

12. Dispute Resolution. In the event of a dispute, the parties will agree on an impartial attorney who will settle such dispute and the decision of such attorney will be binding on all of the parties to the dispute. A Plan Member shall have the right to file a complaint with his or her state's bar association concerning the conduct of an affiliated attorney under the Advantage Plus Program.

13. Professional, Independent Attorney Judgment. Attorneys performing legal services for Advantage Plus Program members under the terms of this Agreement are not agents or employees of LegalZoom. Any attorney rendering legal services to Plan Members under an Advantage Plus Program shall maintain the attorney-client relationship with the Plan Member, and is solely responsible to the Plan Member for all legal services provided. It is within the sole discretion of the attorney to determine whether claims or defenses pertaining to any matter under this Agreement present a frivolous or otherwise unmeritorious claim or defense. Participating attorneys reserve the right to make independent professional judgments regarding such presentations. LegalZoom will in no way influence or attempt to affect the rendering of professional services of the participating attorneys.

14. NO GUARANTEE. LEGALZOOM MAKES NO GUARANTEE THAT ANY FORM IN THE LIBRARY IS SUITABLE FOR A PARTICULAR PURPOSE, NOR THAT ANY FORM INCLUDED OR REFERENCED IN THE LIBRARY OR PROVIDED BY EMAIL, OR INFORMATION PROVIDED BY THE LIBRARY OR BY EMAIL IS ACCURATE, RELIABLE, COMPLETE, OR TIMELY. FURTHERMORE, LAWS, REGULATIONS, AND ADMINISTRATIVE REQUIREMENTS OFTEN CHANGE, AND THEIR APPLICATION AND IMPACT VARY FROM COMPANY TO COMPANY AND INDUSTRY TO INDUSTRY. ACCORDINGLY, NEITHER THE LIBRARY NOR ANY EMAIL COMMUNICATION IS INTENDED TO PROVIDE OR SUBSTITUTE FOR ACCOUNTING, LEGAL, BUSINESS, TAX, OR OTHER PROFESSIONAL ADVICE OR SERVICES. THEY ARE OFFERED FOR INFORMATION PURPOSES ONLY AND THE LIBRARY SERVES ONLY AS A VENUE FOR INDIVIDUALS TO VIEW AND DOWNLOAD SPECIFIC FORMS. THE LIBRARY, ANY EMAIL COMMUNICATIONS AND THE INFORMATION CONTAINED IN ANY OF THESE ARE NOT AND SHOULD NOT BE CONSTRUED OR RELIED ON AS LEGAL ADVICE. COMPLIANCE WITH ALL LAWS AND REGULATIONS REMAINS YOUR SOLE AND ABSOLUTE RESPONSIBILITY. BEFORE TAKING ANY BUSINESS OR LEGAL ACTION BASED ON INFORMATION FROM THE SITE, THE LIBRARY OR ANY EMAIL COMMUNICATION, YOU SHOULD CONSULT WITH A FINANCIAL OR LEGAL

PROFESSIONAL TO VERIFY DEADLINES AND DETERMINE WHETHER SUCH ACTIONS ARE APPROPRIATE FOR YOU BASED ON YOUR PERSONAL OR BUSINESS NEEDS. NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, ARE GIVEN REGARDING THE LEGAL OR OTHER CONSEQUENCES RESULTING FROM THE USE OF THE LIBRARY OR ANY ADVANTAGE SUBSCRIPTION.

15. Indemnification. You agree to protect, defend, indemnify, and hold LegalZoom harmless from and against any and all claims, causes of action, liabilities, judgments, penalties, losses, costs, damages, and expenses (including attorneys' fees and all related costs and expenses of litigation at arbitration, or at trial or on appeal, if any, whether or not litigation or arbitration is instituted) suffered or incurred by us including without limitation any claim for personal injury or property damage, arising from:

- (i) this Agreement;
- (ii) any Advantage Subscription provided to you;
- (iii) your use of any Advantage Subscription;
- (iv) your use of the forms in the Library;
- (v) your consultation with an attorney made available through the Legal Plan; and
- (vi) any violation by you of any federal, state or local laws, statutes, rules, or regulations.

For purposes of this Agreement, the indemnified parties shall include LegalZoom and its subsidiaries, parents, shareholders, members, successors, assigns, representatives, franchisees, officers, directors, agents, attorneys, employees, affiliates, and affiliates' customers.

16. Limitation of Liability LEGALZOOM SHALL NOT BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY LOSS OR INJURY ARISING OUT OF OR CAUSED, IN WHOLE OR IN PART, BY NEGLIGENT ACTS OR OMISSIONS IN DRAFTING, COMPILING, COLLECTING, OR MAKING AVAILABLE FORMS IN THE LIBRARY AND/OR MAKING AVAILABLE ATTORNEY CONSULTATIONS. YOU AGREE AND ACKNOWLEDGE THAT THE TOTAL AMOUNT OF OUR LIABILITY, IF ANY, FOR ANY AND ALL CLAIMS, CAUSES OF ACTION, DAMAGES, LOSSES, OR JUDGMENTS ARISING OUT OF OR RELATED TO THIS AGREEMENT AND THE ADVANTAGE SUBSCRIPTION, LIBRARY, OR ATTORNEY CONSULTATION SHALL NOT EXCEED \$100 00, WITHOUT REGARD TO THE NATURE OF THE CLAIM, LOSSES, OR DAMAGES INCURRED EXCEPT AS DESCRIBED IN LEGALZOOM'S ARBITRATION AGREEMENT CONTAINED IN PARAGRAPH 9 OF LEGALZOOM'S TERMS OF SERVICE. LEGALZOOM SHALL NOT BE LIABLE FOR ANY OTHER LOSS, CLAIM, DAMAGE, OR INJURY ARISING OUT OF, RELATED TO, OR IN ANY CONNECTED WITH THIS AGREEMENT OR THE PROVISION OF ANY ADVANTAGE SUBSCRIPTION PURSUANT TO THIS AGREEMENT

17. Internal Revenue Service (IRS) Circular 230 Tax Advice Disclosure. To ensure compliance with requirements imposed by the IRS under Circular 230, we inform you that any U S federal tax advice contained in any communication from LegalZoom (including information contained in the Library or provided by a Firm or an attorney offering a free consultation) is and was not intended or written to be used, and cannot be used, for the purpose of (1) avoiding penalties under the Internal Revenue Code or (2) promoting, marketing, or recommending to another party any matters addressed therein

18. Additional Notices

a. Notice to Texas Residents: LegalZoom's Advantage Plus Programs and all sales representatives of such plans are licensed and regulated by the Texas Department of Licensing and Regulation, which can be contacted by telephone at (800)-803-9202 or by email at CS Legal Service Contracts@license.state.tx.us. All Legal Plans are provided and administered by LegalZoom.com, Inc., 101 N. Brand Blvd., 11th Floor, Glendale, CA 91203.

b. Notice to Mississippi Residents: No statements by a Plan Member, his or her employees, or other

members of his or her Plan Group in the Advantage Plus Program application shall void this Agreement or be used in any legal proceeding hereunder, unless such application or an exact copy thereof is included in or attached to this Agreement.

c. Notice to Indiana Residents: A Plan advisory group meets regularly to evaluate the operation of the Advantage Plans and suggest improvements. The Advantage Plans comply with Indiana Supreme Court Admission and Discipline Rule 26. However, satisfaction of the conditions under that rule shall not be construed as an approval of the Advantage Plans by the Supreme Court of Indiana.

(Updated: July 28, 2011)