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UNITED STATES DISTRICT COURT  
DISTRICT OF NEVADA

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FEDERAL TRADE COMMISSION,

Plaintiff,

v.

GRANT CONNECT, LLC; GLOBAL  
GOLD, INC.; HORIZON HOLDINGS,  
LLC; O'CONNELL GRAY, LLC; PINK  
LP; VANTEX GROUP, LLC; VERTEK  
GROUP, LLC; RACHAEL A. COOK;  
JAMES J. GRAY; STEVEN R.  
HENRIKSEN; JULIETTE M. KIMOTO;  
AND RANDY D. O'CONNELL,

Defendants.

2:09-CV-01349-PMP-RJJ

ORDER FOR  
PERMANENT INJUNCTION

The Court having this date entered an Order granting Plaintiff Federal Trade Commission's Motion for Summary Judgment (Doc. #275),

IT IS ORDERED that the following Permanent Injunction is hereby entered:

**FINDINGS OF FACT**

1. This Court has jurisdiction over the subject matter of this case and of the parties hereto;

2. Venue is proper in this District under 15 U.S.C. § 53(b) and 28 U.S.C. §§ 1391(b) and (c);

3. The activities alleged in the Amended Complaint for Permanent Injunction and Other Equitable Relief ("Amended Complaint") (Doc. #112) are in or affecting commerce as that term is defined in Section 4 of the FTC Act, 15 U.S.C. § 44;



1 Commercial Code), cash, trusts, including but not limited to asset protection  
2 trusts, and reserve funds or other accounts associated with any payments  
3 processed on behalf of any Defendant, including, but not limited to, such reserve  
4 funds held by a payment processor, credit card processor, or bank.

5 3. “Assisting others” means: (a) performing customer service functions,  
6 including receiving or responding to consumer complaints; (b) formulating or  
7 providing, or arranging for the formulation or provision of, any marketing  
8 material, including sales scripts; (c) providing names of, or assisting in the  
9 generation of, potential customers; (d) performing marketing or billing services  
10 of any kind, including but not limited to, creating, hosting, or maintaining  
11 websites, or recruiting affiliates; (e) providing customer relationship management  
12 services or products; (f) providing accounting or financial management services;  
13 or (g) processing credit and debit card payments.

14 4. “Charge” means any amount charged or debited to a consumer’s credit card,  
15 debit card, checking, savings, share or similar financial account, or collected  
16 from a consumer by any other method.

17 5. “Continuity Program” means any plan, arrangement, or system under which a  
18 consumer is periodically charged to maintain a service or periodically receive  
19 products, including access to a “member only” website, without prior notification  
20 by the seller before each charge to allow the consumer to cancel without  
21 incurring charges.

22 6. “Corporate Defendants” means Defendants Grant Connect, LLC; Horizon  
23 Holdings, LLC; O’Connell Gray, LLC; Consolidated Merchant Solutions, LLC;  
24 OS Marketing Group, LLC; Acai, Inc.; AllClear Communications, Inc.; Dragon  
25 Group, Inc.; Elite Benefits, Inc.; Global Fulfillment, Inc.; Global Gold, Inc.;;  
26 Global Gold Limited; Healthy Allure, Inc.; MSC Online, Inc.; Paid to Process,

1 Inc.; Premier Plus Member, Inc.; Total Health, Inc.; and Vcomm, Inc.;  
2 individually, collectively, or in any combination.

3 7. "Defendants" means the Corporate Defendants and the Individual Defendants,  
4 individually, collectively, or in any combination.

5 8. "Dietary Supplement" means: (a) any product labeled as a dietary supplement  
6 or otherwise represented as a dietary supplement; or (b) any pill, tablet, capsule,  
7 powder, softgel, gelcap, liquid, or other similar form containing one or more  
8 ingredients that are a vitamin, mineral, herb or other botanical, amino acid,  
9 probiotic, or other dietary substance for use by humans to supplement the diet by  
10 increasing the total dietary intake, or a concentrate, metabolite, constituent,  
11 extract, or combination of any ingredient described above, that is intended to be  
12 ingested, and is not represented to be used as a conventional food or as a sole  
13 item of a meal or diet.

14 9. "Document" has the meaning set forth in the Federal Rule of Civil Procedure  
15 34(a), and includes writing, drawings, graphs, charts, Internet sites, Web pages,  
16 Web sites, electronic correspondence, including e-mail and instant messages,  
17 photographs, audio and video recordings, contracts, accounting data,  
18 advertisements (including, but not limited to, advertisements placed on the World  
19 Wide Web), FTP Logs, Server Access Logs, USENET Newsgroup postings,  
20 World Wide Web pages, books, written or printed records, handwritten notes,  
21 telephone logs, telephone scripts, receipt books, ledgers, personal and business  
22 canceled checks and check registers, bank statements, appointment books,  
23 computer records, and other data compilations from which information can be  
24 obtained and translated, if necessary, through detection devices into reasonably  
25 usable form. A draft or non-identical copy is a separate document within the  
26 meaning of the term.

1 10. “Food” and “drug” have the meanings set forth in Section 15 of the Federal  
2 Trade Commission Act, 15 U.S.C. § 55.

3 11. “FTC” or “Commission” means the Federal Trade Commission.

4 12. “Including” means “including without limitation.”

5 13. “Individual Defendants” means Defendants Rachael A. Cook; James J. Gray;  
6 Steven R. Henriksen; Michael L. Henriksen, Jr.; Tasha Jn Paul; Kyle R. Kimoto;  
7 and Randy D. O’Connell, individually, collectively, or in any combination.

8 14. “Material” means likely to affect a person’s choice of, or conduct regarding,  
9 goods or services.

10 15. “Negative-option program” means any plan, arrangement, or system under  
11 which a consumer’s silence or failure to take affirmative action to reject products  
12 or services or to cancel the agreement is interpreted by the seller or provider as  
13 acceptance of the offer.

14 16. “Person” means a natural person, organization, or other legal entity,  
15 including a corporation, partnership, proprietorship, association, cooperative,  
16 government or governmental subdivision or agency, or any other group or  
17 combination acting as an entity;

18 17. “Preauthorized electronic fund transfer” means an electronic fund transfer  
19 authorized in advance to recur at substantially regular intervals.

20 18. “Receiver” means Robb Evans & Associates LLC, the permanent receiver  
21 appointed by the Court in this action over the Corporate Defendants.

22 19. “Receivership Defendants” means the Corporate Defendants.

23 20. “Receivership Estate” means all assets of the Corporate Defendants,  
24 including but not limited to: (a) any assets of the Corporate Defendants currently  
25 in the possession of the Receiver; (b) all the funds, property, premises, accounts,  
26 documents, mail, and other assets of, or in the possession or under the control of

1 the Corporate Defendants, wherever situated, the income and profits therefrom,  
2 all sums of money now or hereafter due or owing to the Corporate Defendants,  
3 and any other assets or property belonging or owed to the Corporate Defendants;  
4 (c) any assets of the Corporate Defendants held in asset protection trusts; (d) any  
5 reserve funds or other accounts associated with any payments processed on  
6 behalf of any Corporate Defendant, including, but not limited to, such reserve  
7 funds held by a payment processor, credit card processor, or bank; and (e) all  
8 proceeds from the sale of such assets, except those assets the sale of which the  
9 Receiver in its sole discretion determines will not add appreciably to the value of  
10 the estate.

11 21. “Testimonial” means any advertising message – including verbal statements,  
12 demonstrations, or depictions of the name, signature, likeness or other identifying  
13 personal characteristics of an individual or the name or seal of an organization –  
14 that consumers are likely to believe reflects the opinions, beliefs, findings, or  
15 experiences of a party other than the sponsoring advertiser, even if the views  
16 expressed by that party are identical to those of the sponsoring advertise.

17 **I.**

18 **BAN ON MARKETING OR SALE OF**  
19 **GRANT-RELATED PRODUCTS AND SERVICES**

20 **IT IS FURTHER ORDERED** that the Defendants, whether acting directly or  
21 through any other person, officer, agent, servant, employee, sole proprietorship, partnership,  
22 corporation, limited liability company, subsidiary, division, branch, trust, other entity or  
23 device, are permanently restrained and enjoined from:

24 A. Advertising, marketing, promoting, offering for sale, or selling any product or  
25 service, including a plan, program, or membership, that is represented, directly or  
26 by implication, to assist a consumer in any manner in obtaining a grant or other

1 financial assistance from the government or any other source;

2 B. Assisting others engaged in advertising, marketing, promoting, offering for  
3 sale, or selling any product or service, including a plan, program, or membership,  
4 that is represented, directly or by implication, to assist a consumer in any manner  
5 in obtaining a grant or other financial assistance from the government or any  
6 other source; and

7 C. Holding any ownership interest, share, or stock in any business that engages in  
8 or assists in advertising, marketing, promoting, offering for sale, or selling any  
9 product or service, including a plan, program, or membership, that is represented,  
10 directly or by implication, to assist a consumer in any manner in obtaining a grant  
11 or other financial assistance from the government or any other source.

12 **II.**

13 **BAN ON MARKETING OR SALE OF CREDIT-RELATED PRODUCTS**

14 **IT IS FURTHER ORDERED** that the Defendants, whether acting directly or  
15 through any other person, officer, agent, servant, employee, sole proprietorship, partnership,  
16 corporation, limited liability company, subsidiary, division, branch, trust, other entity or  
17 device, are permanently restrained and enjoined from:

18 A. Advertising, marketing, promoting, offering for sale, or selling any credit  
19 card, line of credit, loan, or any other product or service, including a plan,  
20 program, or membership, that is represented, directly or by implication, to extend  
21 credit or financing to a consumer;

22 B. Assisting others engaged in advertising, marketing, promoting, offering for  
23 sale, or selling any credit card, line of credit, loan, or any other product or  
24 service, including a plan, program, or membership, that is represented, directly or  
25 by implication, to extend credit or financing to a consumer; and

26 C. Holding any ownership interest, share, or stock in any business that engages in

1 or assists in advertising, marketing, promoting, offering for sale, or selling any  
2 credit card, line of credit, loan, or any other product or service, including a plan,  
3 program, or membership, that is represented, directly or by implication, to extend  
4 credit or financing to a consumer; provided, however, this prohibition shall not  
5 apply to any publicly-traded company in which the Defendants own one (1)  
6 percent or less of the outstanding common shares.

7 **III.**

8 **BAN ON MARKETING OR SALE OF**  
9 **WORK-FROM-HOME AND BUSINESS OPPORTUNITIES**

10 **IT IS FURTHER ORDERED** that the Defendants, whether acting directly or  
11 through any other person, officer, agent, servant, employee, sole proprietorship, partnership,  
12 corporation, limited liability company, subsidiary, division, branch, trust, other entity or  
13 device, are permanently restrained and enjoined from:

14 A. Advertising, marketing, promoting, offering for sale, or selling any product or  
15 service, including a plan, program or membership, that is represented, directly or  
16 by implication, to a consumer as a work-from-home opportunity, business  
17 opportunity, franchise, or other opportunity to earn income other than as an  
18 employee, independent contractor, or vendor of the Defendants.

19 B. Assisting others engaged in advertising, marketing, promoting, offering for  
20 sale, or selling any product or service, including a plan, program or membership,  
21 that is represented, directly or by implication, to a consumer as a  
22 work-from-home opportunity, business opportunity, franchise, or other  
23 opportunity to earn income other than as an employee, independent contractor, or  
24 vendor of the Defendants; and

25 C. Holding any ownership interest, share, or stock in any business that engages in  
26 or assists in advertising, marketing, promoting, offering for sale, or selling any

1 product or service, including a plan, program or membership, that is represented,  
2 directly or by implication, to a consumer as a work-from-home opportunity,  
3 business opportunity, franchise, or other opportunity to earn income other than as  
4 an employee, independent contractor, or vendor of the Defendants; provided,  
5 however, this prohibition shall not apply to any publicly-traded company in  
6 which Defendants own one (1) percent or less of the outstanding common shares.

7 **IV.**

8 **BAN ON MARKETING OR SALE**

9 **OF DIETARY SUPPLEMENTS AND NUTRACEUTICALS**

10 **IT IS FURTHER ORDERED** that the Defendants, whether acting directly or  
11 through any other person, officer, agent, servant, employee, sole proprietorship, partnership,  
12 corporation, limited liability company, subsidiary, division, branch, trust, other entity or  
13 device, are permanently restrained and enjoined from:

14 A. Advertising, marketing, promoting, offering for sale, or selling any dietary  
15 supplement, nutraceutical, or any other product that is not represented to be used  
16 as a conventional food and is represented, directly or by implication, to assist a  
17 consumer in losing weight, colon cleansing, building muscle, gaining energy,  
18 diminishing fatigue, or slowing down the aging process;

19 B. Assisting others engaged in advertising, marketing, promoting, offering for  
20 sale, or selling any dietary supplement, nutraceutical, or any other product that is  
21 not represented to be used as a conventional food and is represented, directly or  
22 by implication, to assist a consumer in losing weight, colon cleansing, building  
23 muscle, gaining energy, diminishing fatigue, or slowing down the aging process;  
24 and

25 C. Holding any ownership interest, share, or stock in any business that engages in  
26 or assists in advertising, marketing, promoting, offering for sale, or selling any

1 dietary supplement, nutraceutical, or any other product that is not represented to  
2 be used as a conventional food and is represented, directly or by implication, to  
3 assist a consumer in losing weight, colon cleansing, building muscle, gaining  
4 energy, diminishing fatigue, or slowing down the aging process; provided,  
5 however, this prohibition shall not apply to any publicly-traded company in  
6 which the Defendants own one (1) percent or less of the outstanding common  
7 shares.

8 **V.**

9 **BAN ON CONTINUITY PROGRAMS AND**  
10 **NEGATIVE-OPTION MARKETING**

11 **IT IS FURTHER ORDERED** that the Defendants, whether acting directly or  
12 through any other person, officer, agent, servant, employee, sole proprietorship, partnership,  
13 corporation, limited liability company, subsidiary, division, branch, trust, other entity or  
14 device, are permanently restrained and enjoined from:

15 A. Advertising, marketing, promoting, offering for sale, or selling any product or  
16 service in which consumers will be entered into a Continuity program or a  
17 Negative-option program;

18 B. Assisting others engaged in advertising, marketing, promoting, offering for  
19 sale, or selling any product or service in which consumers will be entered into a  
20 Continuity program or a Negative-option program; and

21 C. Holding any ownership interest, share, or stock in any business that engages in  
22 or assists in advertising, marketing, promoting, offering for sale, or selling any  
23 product or service in which consumers will be entered into a Continuity program  
24 or a Negative-option program; provided, however, this prohibition shall not apply  
25 to any publicly-traded company in which the Defendants own one (1) percent or  
26 less of the outstanding common shares.

1 **VI.**

2 **BAN ON PREAUTHORIZED ELECTRONIC FUND TRANSFERS**

3 **IT IS FURTHER ORDERED** that the Defendants, whether acting directly or  
4 through any other person, officer, agent, servant, employee, sole proprietorship, partnership,  
5 corporation, limited liability company, subsidiary, division, branch, trust, other entity or  
6 device, are permanently restrained and enjoined from:

7 A. Taking payment from consumers by preauthorized electronic fund transfer;

8 B. Assisting others engaged in taking payment from consumers by preauthorized  
9 electronic fund transfer; and

10 C. Holding any ownership interest, share, or stock in any business that takes  
11 payment from consumers by preauthorized electronic fund transfer; provided,  
12 however, this prohibition shall not apply to any publicly-traded company in  
13 which the Defendants own one (1) percent or less of the outstanding common  
14 shares.

15 **VII.**

16 **BAN ON USE OF TESTIMONIALS**

17 **IT IS FURTHER ORDERED** that the Defendants, whether acting directly or  
18 through any other person, officer, agent, servant, employee, sole proprietorship, partnership,  
19 corporation, limited liability company, subsidiary, division, branch, trust, other entity or  
20 device, are permanently restrained and enjoined from using Testimonials in connection with  
21 the advertising, marketing, promoting, offering for sale, or selling of any product or service.

22 **VIII.**

23 **CONSUMER INFORMATION**

24 **IT IS FURTHER ORDERED** that the Defendants, whether acting directly or  
25 through any other person, officer, agent, servant, employee, sole proprietorship, partnership,  
26 corporation, limited liability company, subsidiary, division, branch, trust, other entity or

1 device, are permanently restrained and enjoined from:

2 A. Disclosing, using, or benefitting from customer information, including the  
3 name, address, telephone number, email address, social security number, other  
4 identifying information, or any data that enables access to a customer's account  
5 (including a credit card, bank account, or other financial account), of any person  
6 that was obtained by any Defendant in connection with the sale of any product or  
7 service during the period from January 1, 2007, through the date of entry of this  
8 Order; and

9 B. Failing to dispose of such customer information in all forms in their  
10 possession, custody, or control within thirty (30) days after entry of this Order.  
11 Disposal shall be by means that protect against unauthorized access to the  
12 customer information, such as by burning, pulverizing, or shredding any papers,  
13 and by erasing or destroying any electronic media, to ensure that the customer  
14 information cannot practicably be read or reconstructed. Provided, however, that  
15 customer information need not be disposed of, and may be disclosed, to the  
16 extent requested by a government agency or required by a law, regulation, or  
17 court order.

18 **IX.**

19 **COOPERATION WITH FTC COUNSEL**

20 **IT IS FURTHER ORDERED** that the Defendants shall, in connection with this  
21 action or any subsequent investigations related to or associated with the transactions or the  
22 occurrences that are the subject of the FTC's Amended Complaint, cooperate in good faith  
23 with the FTC and appear, or cause its officers, employees, representatives, or agents to  
24 appear, at such places and times as the FTC shall reasonably request, after written notice,  
25 for interviews, conferences, pretrial discovery, review of documents, and for such other  
26 matters as may be reasonably requested by the FTC. If requested in writing by the FTC, the

1 Defendants shall appear, or cause their officers, employees, representatives, or agents to  
2 appear, and provide truthful testimony in any trial, deposition, or other proceeding related to  
3 or associated with the transactions or the occurrences that are the subject of the Amended  
4 Complaint, without the service of a subpoena.

5 **X.**

6 **APPOINTMENT OF RECEIVER TO WIND DOWN THE**  
7 **RECEIVERSHIP DEFENDANTS AND LIQUIDATE ASSETS**

8 **IT IS FURTHER ORDERED** that Robb Evans & Associates LLC is hereby  
9 appointed as the liquidating Receiver for the Receivership Defendants, with the full power  
10 of an equity receiver, for the purpose of taking the necessary steps to wind down the  
11 businesses of the Receivership Defendants, liquidate the assets of the Receivership  
12 Defendants, liquidate Receivership Defendants' Assets, and pay any net proceeds to the  
13 FTC to satisfy the monetary judgment in this Order. The Receiver shall be the agent of this  
14 Court, and solely the agent of this Court, in acting as Receiver under this Order. The  
15 Receiver shall be accountable directly to this Court, and is authorized and directed to:

16 A. Continue to exercise full control over the Receivership Defendants and  
17 continue to collect, marshal, and take custody, control, and possession of the  
18 Receivership Estate with full power to collect, receive, and take possession of all  
19 goods, chattels, rights, credits, monies, effects, lands, leases, books and records,  
20 limited partnership records, work papers, and records of accounts, including  
21 computer-maintained information, contracts, financial records, monies on hand in  
22 banks and other financial institutions, and other papers and documents of other  
23 individuals, partnerships, or corporations whose interests are now held by or  
24 under the direction, possession, custody, or control of the Receivership  
25 Defendants;

26 B. Continue to have full control over the management and personnel of the

1 Receivership Defendants, including the authority to remove, as the Receiver  
2 deems necessary or advisable, any officer, independent contractor, employee, or  
3 agent of the Receivership Defendants from control of, management of, or  
4 participation in, the affairs of the Receivership Defendants;

5 C. Take all steps necessary or advisable, including issuing subpoenas, to locate  
6 and liquidate all other assets of the Receivership Defendants, cancel the  
7 Receivership Defendants' contracts, collect on amounts owed to the Receivership  
8 Defendants, and take such other steps as may be necessary to wind-down,  
9 terminate and dissolve the Receivership Defendants efficiently;

10 D. Make payments and disbursements from the Receivership Estate that are  
11 necessary or advisable for carrying out the directions of, or exercising the  
12 authority granted by, this Order. The Receiver shall apply to the Court for prior  
13 approval of any payment of any debt or obligation incurred by the Receivership  
14 Defendants prior to the date of entry of the temporary restraining order in this  
15 action, except payments that the Receiver deems necessary or advisable to secure  
16 and liquidate assets of the Receivership Defendants, such as rental payments or  
17 payment of liens;

18 E. Take all steps necessary or advisable, including issuing subpoenas, to identify  
19 the name, address, telephone number, date of purchase, program or product  
20 purchased, total amount paid, amount of any full or partial refund or chargeback,  
21 and payment information for consumers who were charged by the Receivership  
22 Defendants, and provide the FTC, upon request, with any customer records or  
23 other business records of the Receivership Defendants;

24 F. Continue to defend, compromise, adjust, or otherwise dispose of any or all  
25 actions or proceedings instituted in the past or in the future against the Receiver  
26 in his role as Receiver, or against the Receivership Defendants, as the Receiver

1 deems necessary and advisable to carry out the Receiver's mandate under this  
2 Order;

3 G. Continue to perform all acts necessary or advisable to complete an accounting  
4 of the Receivership assets, and prevent unauthorized transfer, withdrawal, or  
5 misapplication of assets;

6 H. Continue to maintain accurate records of all receipts and expenditures that he  
7 makes as Receiver;

8 I. Continue to enter into and cancel contracts, and purchase insurance as  
9 advisable or necessary;

10 J. Continue to maintain bank accounts created as designated depositories for  
11 funds of the Receivership Defendants, and make all payments and disbursements  
12 from the Receivership estate from such an account;

13 K. Perform all incidental acts that the Receiver deems advisable or necessary to  
14 execute its duties under this Order, including but not limited to: (1) the retention,  
15 employment, or dismissal of outside investigators, attorneys or accountants of the  
16 Receiver's choice to assist, advise, and represent the Receiver; (2) the movement  
17 and storage of any equipment, furniture, records, files, or other physical property  
18 of the Receivership Defendants; and (3) the retention, employment, or dismissal  
19 of auctioneers or other professionals to assist in the liquidation of the  
20 Receivership Defendants' assets;

21 L. Continue to cooperate with reasonable requests for information or assistance  
22 from any state or federal law enforcement agency;

23 M. Dispose of, or arrange for the disposal of, the records of the Receivership  
24 Defendants no later than six months after the Court's approval of the Receiver's  
25 final report, except that:

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1. To the extent that such records are reasonably available, the Receiver shall arrange for records sufficient to ascertain the funds that an individual consumer paid to the Receivership Defendants to be retained for a minimum of one (1) year from the entry of this Order, and
2. If state or local law regulating the Receivership Defendants' business requires the retention of particular records for a specified period, the Receiver shall arrange for such records to be disposed of after the specified period has expired.

N. Immediately enforce the non-suspended judgment set forth in Section IX by taking all necessary or appropriate post-judgment collection steps, including but not limited to obtaining and levying writs of execution and creating, perfecting and enforcing judgment liens on any real or personal property of the Defendants; and

O. Immediately enforce the judgment entered by the Court by taking all necessary or appropriate post-judgment collection steps, including but not limited to obtaining and levying writs of execution and creating, perfecting and enforcing judgment liens on any real or personal property of the Receivership Defendants.

P. Take any and all steps that the Receiver concludes are appropriate to wind down the Receivership Defendants;

Q. Enter into agreements in connection with the reasonable and necessary performance of the Receiver's duty to sell the Receivership Defendants' Assets, including but not limited to the retention of assistants, agents, or other professionals to assist in the sale of the Receivership Defendants' Assets; and

R. Distribute to the Commission, without further order of the Court, the funds received from the sale of the Receivership Defendants' Assets.

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1 **XI.**

2 **COMPENSATION OF RECEIVER**

3 **IT IS FURTHER ORDERED** that the Receiver and all personnel hired by the  
4 Receiver, including counsel to the Receiver and accountants, are entitled to reasonable  
5 compensation for the performance of duties pursuant to this Order and for the cost of actual  
6 out-of-pocket expenses incurred by them, from the assets now held by, in the possession or  
7 control of, or which may be received by, the Receivership Defendants. The Receiver shall  
8 apply to the Court for approval of specific amounts of compensation and expenses and must  
9 not increase the hourly rates used as the bases for such fee applications without prior  
10 approval of the Court.

11 **XII.**

12 **RECEIVER'S FINAL REPORT AND DISBURSEMENT OF ASSETS**

13 **IT IS FURTHER ORDERED** that:

- 14 A. No later than sixty (60) days from the date of the entry of this Order, the  
15 Receiver shall file and serve on the parties a report (the "Final Report") to the  
16 Court that details the steps taken to dissolve the Receivership Estate. The Final  
17 Report must include an accounting of the Receivership Estate's finances and total  
18 assets and a description of what other actions, if any, must be taken to wind down  
19 the Receivership;
- 20 B. The Receiver shall mail copies of the Final Report to all known creditors of  
21 the Receivership Defendants with a notice stating that any objections to paying  
22 any assets of the Receivership Defendants to satisfy the Receiver's costs and  
23 expenses and the monetary judgment set forth in this Order must be submitted to  
24 the Court and served by mail upon the Receiver and the parties within thirty (30)  
25 days of the mailing of the Final Report;
- 26 C. No later than fifteen (15) days after submission of the Final Report, the

1 Receiver shall file an application for payment of compensation and expenses  
2 associated with his performance of his duties as Receiver;

3 D. The Court will review the Final Report and any objections to the report and,  
4 absent a valid objection, will issue an order directing that the Receiver:

5 1. Pay the reasonable costs and expenses of administering the  
6 Receivership, including compensation of the Receiver and the Receiver's  
7 personnel authorized by Section XI of this Order or other orders of this  
8 Court and the actual out-of-pocket costs incurred by the Receiver in  
9 carrying out his duties;

10 2. Pay all remaining funds to the FTC or its designated agent.

11 E. If subsequent actions (such as the completion of tax returns or further actions  
12 to recover funds for the Receivership Estate) are appropriate, the Receiver shall  
13 file an additional report or reports (the "Supplemental Reports") describing the  
14 subsequent actions and a subsequent application for the payment of fees and  
15 expenses related to the subsequent acts.

16 F. With Court approval, the Receiver may hold back funds for a specified period  
17 as a reserve to cover additional fees and costs related to actions to be addressed in  
18 a Supplemental Report. If the Receiver does not make a supplemental  
19 application for fees and expenses within the specified period, or if funds remain  
20 in the reserve fund after the payment of fees and expenses approved by the Court  
21 in response to such a supplemental application, all funds in the reserve funds  
22 shall be paid immediately to the FTC or its designated agent.

23 **XIII.**

24 **COMPLIANCE MONITORING**

25 **IT IS FURTHER ORDERED** that, for the purpose of monitoring and  
26 investigating compliance with any provision of this Order:

1 A. Within ten (10) days of receipt of written notice from a representative of the  
2 Commission, the Defendants each shall submit additional written reports, which  
3 are true and accurate and sworn to under penalty of perjury; produce documents  
4 for inspection and copying; appear for deposition; and provide entry during  
5 normal business hours to any business location in each Defendant's possession or  
6 direct or indirect control to inspect the business operation;

7 B. In addition, the Commission is authorized to use all other lawful means,  
8 including but not limited to:

9 1. Obtaining discovery from any person, without further leave of court,  
10 using the procedures prescribed by Federal Rules of Civil Procedure 30,  
11 31, 33, 34, 36, 45 and 69;

12 2. Having its representatives pose as consumers and suppliers to the  
13 Defendants, their employees, or any other entity managed or controlled in  
14 whole or in part by any Defendant, without the necessity of identification  
15 or prior notice; and

16 C. The Defendants shall permit representatives of the Commission to interview  
17 any employer, consultant, independent contractor, representative, agent, or  
18 employee who has agreed to such an interview, relating in any way to any  
19 conduct subject to this Order. The person interviewed may have counsel present.  
20 Provided however, that nothing in this Order shall limit the Commission's lawful  
21 use of compulsory process, pursuant to Sections 9 and 20 of the FTC Act, 15  
22 U.S.C. §§ 49, 57b-1, to obtain any documentary material, tangible things,  
23 testimony, or information relevant to unfair or deceptive acts or practices in or  
24 affecting commerce (within the meaning of 15 U.S.C. § 45(a)(1)).

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26 ///

1 **XIV.**

2 **COMPLIANCE REPORTING**

3 **IT IS FURTHER ORDERED** that, in order that compliance with the provisions  
4 of this Order may be monitored:

5 A. For a period of five (5) years from the date of entry of this Order,

6 1. The Individual Defendants shall notify the Commission of the  
7 following:

8 a) Any changes in the Individual Defendants' residence, mailing  
9 addresses, and telephone numbers, within ten (10) days of the date  
10 of such change;

11 b) Any changes in the Individual Defendants' employment status  
12 (including self-employment), and any change in his ownership in  
13 any business entity within ten (10) days of the date of such change.  
14 Such notice shall include the name and address of each business  
15 that he is affiliated with, employed by, creates or forms, or  
16 performs services for; a detailed description of the nature of the  
17 business; and a detailed description of his duties and  
18 responsibilities in connection with the business or employment; and

19 c) Any changes in the Individual Defendants' names or use of any  
20 aliases or fictitious names within ten (10) days of the date of such  
21 change;

22 2. The Individual Defendants shall notify the Commission of any changes  
23 in structure of any business entity that the Individual Defendants directly  
24 or indirectly control, or have an ownership interest in, that may affect  
25 compliance obligations arising under this Order, including but not limited  
26 to incorporation or other organization; a dissolution, assignment, sale,

1 merger, or other action; the creation or dissolution of a subsidiary, parent,  
2 or affiliate; or a change in the business name or address, at least thirty (30)  
3 days prior to such change, provided that, with respect to any such change  
4 in the business entity about which the Individual Defendants learn less  
5 than thirty (30) days prior to the date such action is to take place, the  
6 Individual Defendant shall notify the Commission as soon as is practicable  
7 after obtaining such knowledge.

8 B. One hundred eighty (180) days after the date of entry of this Order and  
9 annually thereafter for a period of five (5) years, the Individual Defendants shall  
10 provide a written report to the FTC, which is true and accurate and sworn to  
11 under penalty of perjury, setting forth in detail the manner and form in which  
12 they have complied and are complying with this Order. This report shall include,  
13 but not be limited to:

- 14 1. The Individual Defendants' then-current residence address, mailing  
15 addresses, and telephone numbers;
- 16 2. The Individual Defendants' then-current employment status (including  
17 self-employment), including the name, addresses, and telephone numbers  
18 of each business that Defendants are affiliated with, employed by, or  
19 perform services for; a detailed description of the nature of the business;  
20 and a detailed description of Defendants' duties and responsibilities in  
21 connection with the business or employment;
- 22 3. Any other changes required to be reported under Subsection A of this  
23 Section; and
- 24 4. A copy of each acknowledgment of receipt of this Order, obtained  
25 pursuant to the Section titled "Distribution of Order."

26 C. The Individual Defendants shall notify the Commission of the filing of a

1 bankruptcy petition by any such Defendant within fifteen (15) days of filing.

2 D. For the purposes of this Order, the Individual Defendants shall, unless  
3 otherwise directed by the Commission's authorized representatives, send by  
4 overnight courier all reports and notifications required by this Order to the  
5 Commission, to the following address:

6 Associate Director for Enforcement  
7 Bureau of Consumer Protection  
8 Federal Trade Commission  
9 600 Pennsylvania Avenue, N.W.  
10 Washington, D.C. 20580  
11 RE: FTC v. Grant Connect, et al., 2:09-CV-01349-PMP-RJJ

12 Provided that, in lieu of overnight courier, the Individual Defendants may send  
13 such reports or notifications by first-class mail, but only if the Individual  
14 Defendants contemporaneously send an electronic version of such report or  
15 notification to the Commission at: [DEBrief@ftc.gov](mailto:DEBrief@ftc.gov).

16 E. For purposes of the compliance reporting and monitoring required by this  
17 Order, the Commission is authorized to communicate directly with the Individual  
18 Defendants.

## 19 XV.

### 20 RECORDKEEPING

21 **IT IS FURTHER ORDERED** that, for a period of eight (8) years from the date  
22 of entry of this Order, the Individual Defendants for any business for which they are the  
23 majority owner or directly or indirectly controls, are hereby restrained and enjoined from  
24 failing to create and retain the following records:

25 A. Accounting records that reflect the cost of goods or services sold, revenues  
26 generated, and the disbursement of such revenues;

B. Personnel records accurately reflecting: the name, address, and telephone  
number of each person employed in any capacity by such business, including as

1 an independent contractor; that person's job title or position; the date upon which  
2 the person commenced work; and the date and reason for the person's  
3 termination, if applicable;

4 C. Customer files containing the names, addresses, phone numbers, dollar  
5 amounts paid, quantity of items or services purchased, and description of items or  
6 services purchased, to the extent such information is obtained in the ordinary  
7 course of business;

8 D. Complaints and refund requests (whether received directly or indirectly, such  
9 as through a third party) and any responses to those complaints or requests;

10 E. Copies of all sales scripts, training materials, advertisements, or other  
11 marketing materials; and

12 F. All records and documents necessary to demonstrate full compliance with each  
13 provision of this Order, including but not limited to, copies of acknowledgments  
14 of receipt of this Order required by the Sections titled "Distribution of Order" and  
15 "Acknowledgment of Receipt of Order" and all reports submitted to the FTC  
16 pursuant to the Section titled "Compliance Reporting."

## 17 XVI.

### 18 DISTRIBUTION OF ORDER

19 **IT IS FURTHER ORDERED** that, for a period of five (5) years from the date  
20 of entry of this Order, the Individual Defendants shall deliver copies of the Order as  
21 directed below:

22 A. The Individual Defendants as control persons: For any business that the  
23 Individual Defendants control, directly or indirectly, or in which such Individual  
24 Defendants have a majority ownership interest, the Individual Defendant must  
25 deliver a copy of this Order to (1) all principals, officers, directors, and managers  
26 of that business; (2) all employees, agents, and representatives of that business

1 who engage in conduct related to the subject matter of the Order; and (3) any  
2 business entity resulting from any change in structure set forth in Subsection A.2.  
3 of the Section XV titled "Compliance Reporting." For current personnel, delivery  
4 shall be within five (5) days of entry of this Order. For new personnel, delivery  
5 shall occur prior to them assuming their responsibilities. For any business entity  
6 resulting from any change in structure set forth in Section XV.A.2, delivery shall  
7 be at least ten (10) days prior to the change in structure.

8 B. The Individual Defendants must secure a signed and dated statement  
9 acknowledging receipt of the Order, within thirty (30) days of delivery, from all  
10 persons receiving a copy of the Order pursuant to this Section.

11 **XVII.**

12 **ACKNOWLEDGMENT OF RECEIPT OF ORDER**

13 **IT IS FURTHER ORDERED** that each Defendant, within five (5) business  
14 days of receipt of this Order as entered by the Court, must submit to the Commission a  
15 truthful sworn statement acknowledging receipt of this Order.

16 **XVIII.**

17 **RETENTION OF JURISDICTION**

18 **IT IS FURTHER ORDERED** that this Court shall retain jurisdiction of this  
19 matter for all purposes of construction, modification, and enforcement of this Order.

20 **IT IS SO ORDERED.**

21  
22 DATED: October 25, 2011

23   
24 PHILIP M. PRO  
United States District Judge