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**UNITED STATES DISTRICT COURT
DISTRICT OF NEVADA**

TARA ANN SHERWIN,

Plaintiff,

v.

INFINITY AUTO INSURANCE
COMPANY, et al.,

Defendants.

2:11-CV-43 JCM (LRL)

ORDER

Presently before the court is defendant Infinity Auto Insurance Co.’s motion for partial summary judgment (doc. #16). Plaintiff Tara Ann Sherwin has filed an opposition (doc. #20), and defendant has filed a reply (doc. #23). Defendant seeks summary judgment with respect to plaintiff’s second, third and fourth claims for relief, all of which are rooted in allegations of bad faith¹.

Summary judgment is appropriate when, viewing the facts in the light most favorable to the nonmoving party, there is no genuine issue of material fact, and the moving party is entitled to judgment as a matter of law. *Bagdadi v. Nazar*, 84 F.3d 1194, 1197 (9th Cir. 1996); Fed. R. Civ. P. 56(c). An issue is genuine only if there is a sufficient evidentiary basis on which a reasonable fact-finder could find for the nonmoving party, and a dispute is material only if it could affect the outcome of the suit under governing law. *Anderson v. Liberty Lobby, Inc.*, 477 U.S. 242, 248-49

¹ These claims are: (2) contractual breach of implied covenant of good faith; (3) tortious breach of implied covenant of good faith; and (4) bad faith.

1 (1986). The moving party bears the burden of informing the court of the basis for its motion,
2 together with evidence demonstrating the absence of any genuine issue of material fact. *Celotex*
3 *Corp. v. Catrett*, 477 U.S. 317, 323 (1986). Once the moving party has satisfied its burden, it is
4 entitled to summary judgment if the non-moving party fails to present, by affidavits, depositions,
5 answers to interrogatories, or admissions on file, “specific facts showing that there is a genuine issue
6 for trial.” *Id.* at 324; Fed. R. Civ. P. 56(c).

7 On March 31, 2009, plaintiff was injured in an automobile collision. Plaintiff presented a
8 claim to defendant requesting the policy limit of \$15,000. In a letter to defendant dated December
9 30, 2009, plaintiff asserted that she had already incurred \$11,543 in special damages and attached
10 as evidence records from her treating physician, Dr. Andrew Cash. After evaluating plaintiff’s
11 condition, Dr. Cash recommended she undergo fusion surgery on her spine, or else, he opined that
12 she would be at an increased risk for “catastrophic [re]injury” and paralysis. Dr. Cash estimated that
13 this surgery would cost approximately \$150,000.

14 Defendant admits that it assigned the third party involved in the accident 100% liability, and
15 acknowledges that plaintiff has, at least to some extent, been injured in the collision. (*See* doc. #20,
16 Exhibit 1-E, p. 6; *see also* doc. #16, p.2). Defendant initially offered plaintiff \$3,183, which plaintiff
17 does not dispute was tendered or cashed. However, because defendant offered this amount prior to
18 conducting an investigation of its own, plaintiff maintains that this was a “nuisance offer” intended
19 to entice plaintiff to settle without seeking further recourse. Thus, plaintiff argues, the defendant was
20 acting in bad faith when it failed to conduct a full investigation, including an independent medical
21 examination, *prior* to its initial offer of \$3,183.

22 Post-offer, the defendant’s doctor, Dr. Anthony Serfustini, conducted his own medical
23 examination and reached conclusions which contest the extent of plaintiff’s injuries and question her
24 need for the surgery. In support of his opinion, Dr. Serfustini noted that the plaintiff had since
25 returned to work as a dancer on the Strip. On these facts, the defendant has moved for summary
26 judgment. However, plaintiff alleges that the defendant’s independent medical examination and its
27 offer to reimburse plaintiff should plaintiff actually pursue the surgery (rather than paying for it up
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1 front), demonstrate that the handling of the claim was a “sham,” providing a factual basis upon
2 which she may allege claims of bad faith.

3 As explained in *Schumacher v. State Farm Fire & Casualty Co.*:

4 [t]he Supreme Court of Nevada adopted the cause of action called ‘bad faith’ in
5 *United States Fidelity & Guar. Co. v. Peterson*, 91 Nev. 617 (1975). Nevada’s
6 definition of bad faith is: (1) an insurer’s denial of (or refusal to pay) an insured’s
7 claim; (2) without any reasonable basis; and (3) the insurer’s knowledge or awareness
8 of the lack of any reasonable basis to deny coverage, or the insurer’s reckless
disregard as to the unreasonableness of the denial. *Pioneer Chlor Alkali Co., Inc. v.*
Nat’l Union Fire Insurance Co., 863 F.Supp.1237, 1244 (D. Nev. 1994). An insurer
fails to act in good faith when it refuses ‘without proper cause’ to compensate the
insured for a loss covered by the policy.

9 467 F. Supp. 2d 1090, 1095 (D. Nev. 2006).

10 Defendant argues that, because it did not deny or refuse to compensate plaintiff entirely, the
11 first element of bad faith has not been met. In response, plaintiff argues that insurance companies
12 may not simply make a “nuisance offer, whether \$5.00 or \$3,000” to avoid bad faith liability. (*See*
13 *doc. #20, p.17*).

14 This court agrees that plaintiff’s claims are inappropriately characterized and labeled, as a
15 matter of law, as bad faith actions. Rather, this court finds that plaintiff’s claims are claims for
16 breach of contract and/or unfair claims practices pursuant to NRS 686A.310. The distinction
17 between claims for relief under each theory is important, because the two are separate and
18 independently actionable with different legal requirements. *See Schumacher*, 467 F. Supp. 2d at
19 1095 (quoting *Pioneer*, 863 F. Supp. 1244). The *Schumacher* court explained that “[b]ad faith and
20 NRS 686A.310 involve different legal analyses, and a violation of a provision of NRS 686A.310 is
21 not per se an act of bad faith.” *Id.*

22 In *Pioneer*, the court emphasized that “bad faith exists where an insurer *denies* a claim
23 without any reasonable basis and with knowledge that no reasonable basis exists to *deny* the claim.
24 In contrast, the provisions of NRS 686A.310 address the manner in which an insurer handles an
25 insured’s claim whether or not the claim is *denied*.” *Pioneer*, 863 F. Supp. at 1243 (emphasis
26 added). The court then reiterated that “Nevada’s Supreme Court has consistently announced and
27 ruled that bad faith *requires the denial of a claim* and the absence of any reasonable basis to deny
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1 the claim.” *Id.* at 1244 (emphasis added). Again, the defendant in the instant case never denied
2 plaintiff’s claim. On the contrary, it offered plaintiff \$3,183. Plaintiff was not under any obligation
3 to accept this initial offering; she had other opportunities to pursue and recover a larger award.

4 The requirement that the claim be denied in order to pursue bad faith claims for relief was
5 further clarified in *Nelson v. Safeco Ins. Co.*, No.:10-cv-241 JCM-LRI (D. Nev. 2011), where this
6 court noted that “there is no evidence of bad faith because the defendant did not deny plaintiff’s
7 claim. Rather, plaintiff alleges that the amount paid under the policy was less than what it should
8 have been, which is insufficient to show bad faith.” *Id.* Here, plaintiff alleges that the amount she
9 should have been paid is more than what was initially offered, and does not allege that the defendant
10 denied her claim altogether.

11 Plaintiff insists that an excerpt from the Nevada Supreme Court’s decision in *United Fire Ins.*
12 *Co. v. McClelland*, 780 P.2d 193 (Nev. 1989), mandates that its bad faith claims for relief be heard
13 by a jury. The court in *McClelland* stated that “a jury question on insurer’s bad faith arises when
14 relevant facts are in dispute or when facts permit differing inferences as to the reasonableness of the
15 insurer’s conduct.” *Id.* However, as this court clarified in *Pioneer*, “there are several problems in
16 interpreting this statement to mean that bad faith is broad enough to include the manner in which an
17 insurer handles a claim.” *Pioneer*, 863 F. Supp. at 1245. Specifically, this court noted:

18 First, in talking of the reasonableness of the insurer’s conduct, it is not clear that by
19 ‘conduct’ Nevada’s Supreme Court [in *McClelland*] meant the manner in which an
20 insurer processes a claim. Nevada’s Supreme Court in using the word ‘conduct’
21 could have been referring to the insurance company’s denial, i.e., ‘a jury question
22 arises when facts permit differing inferences as to the reasonableness of the’ denial.
23 For the court did go on to hold that ‘sufficient evidence exist[ed] to support the jury’s
24 determination that appellants acted in bad faith in denying Kenneth’s [McClelland’s]
25 insurance claims.’”

26 *Id.* (emphasis in original) (quoting *McClelland*, 780 P.2d at 197).

27 In other words, in the context of breach of good faith allegations, the requirement that the
28 question of “reasonableness” go to a jury relates only to the reasonableness of denying the claim
altogether, *not* to the reasonableness of the handling of the claim, regardless of whether or not it was
denied. This includes the question of an insurer’s failure to properly investigate prior to its initial

1 offer, which is a reasonableness inquiry properly suited for a jury under an unfair claim practices
2 theory, and not as a breach of the good faith doctrine.

3 In sum, this court agrees that, in order to pursue a claim for relief on a bad faith basis in
4 Nevada, the plaintiff must demonstrate that the insurer *denied* the insured's claim with no reasonable
5 basis. If the allegation is, as it is here, that the insurer improperly or unreasonably *handled* the
6 insured's claim, then it must be pursued as an action under the unfair claim practices doctrine
7 pursuant to NRS 686A.310.

8 Accordingly,

9 IT IS HEREBY ORDERED, ADJUDGED, AND DECREED that defendant's motion for
10 partial summary judgment (doc. #16) on the second, third and fourth claims for relief be, and the
11 same hereby is, GRANTED.

12 DATED July 6, 2011.

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15 UNITED STATES DISTRICT JUDGE