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Attorneys for Defendant

UNITED STATES DISTRICT COURT  
DISTRICT OF NEVADA

<sup>1</sup> Kilolo Kijakazi became the Acting Commissioner of Social Security on July 9, 2021. Pursuant to Rule 25(d) of the Federal Rules of Civil Procedure, Kilolo Kijakazi should be substituted, therefore, for Andrew Saul as the defendant in this suit. No further action need be taken to continue this suit by reason of the last sentence of section 205(g) of the Social Security Act, 42 U.S.C. § 405(g).

1           Defendant, Kilolo Kijakazi, Acting Commissioner of Social Security (the “Commissioner”), by  
2 and through her undersigned attorneys, hereby moves for a 60-day extension of time to file the Certified  
3 Administrative Record (CAR) and answer to Plaintiff’s Complaint. The CAR and answer to Plaintiff’s  
4 Complaint are due to be filed by July 23, 2021. This is the Commissioner’s second request for an  
5 extension of time.

6           Defendant makes this request in good faith and for good cause, because the CAR, which must be  
7 filed with the Answer and is necessary to adjudicate the case, is not yet available. The public health  
8 emergency pandemic caused by COVID-19 has significantly impacted operations in the Social Security  
9 Administration’s Office of Appellate Operations (OAO) in Falls Church, Virginia, which is responsible  
10 for producing the CAR that must be filed with the Answer, per 42 U.S.C. §§ 405(g) and (h). As detailed  
11 in the attached declaration from Jebby Rasputnis, Executive Director of the OAO, beginning mid-March  
12 2020, OAO restricted physical access to the Falls Church building, which impacted the production of  
13 CARs because physical access was previously required to produce CARs. OAO has since developed and  
14 employed a new business process to produce CARs. Much of the difficulty in producing CARs stemmed  
15 from the old process of transmitting hearing recordings to vendors for transcription, how the vendors  
16 transcribed the recordings, and how the vendors provided the completed transcripts to OAO. OAO  
17 changed this process by reworking how the audio files are submitted, seeking additional vendor capacity,  
18 and increasing in-house transcription capacity. With these changes, OAO is now able to produce more  
19 than 700 transcripts per week, a significant increase over the pre-COVID-19 average of 300–400 hearing  
transcripts per week.

20           Despite these improvements, OAO still faces a significant backlog of cases due to the combined  
21 effects of pandemic-related disruption and a marked increase in district court filings. New case receipts  
22 during the last quarter of FY 2020 and the first quarter of FY 2021 increased (on average) to 2,257 case  
receipts per month, as compared to 1,458 per month for the same period one year before. Overall, the  
23 timeframe for delivering a CAR in an individual case has improved, and the current average processing  
time is 138 days. Because of this, OAO is making progress in its backlog of cases. At the end of January  
24 2021, OAO had 11,109 pending cases. As of June 8, 2021, OAO had 6,927 pending cases, representing a  
25  
26

1 decrease in our backlog of more than 4,182 cases over the last four months. OAO continues to work on  
2 increasing productivity by collaborating with our vendors and searching out and utilizing technological  
3 enhancements. Defendant asks this Court for its continued patience as OAO works to increase its  
4 efficiency and production of CARs, reduce the current backlog, and address rising court case filings.  
5 Counsel for Defendant further states that the Office of General Counsel (OGC) is monitoring receipt of  
6 transcripts on a daily basis and is committed to filing Answers as soon as practicable upon receipt and  
7 review of the administrative records.

8 Given the volume of pending cases, Defendant requests an extension in which to respond to the  
9 Complaint until September 21, 2021. If Defendant is unable to produce the certified administrative  
10 record necessary to file an Answer in accordance with this Order, Defendant shall request an additional  
11 extension prior to the due date.

12 On July 14, 2021, the undersigned conferred with Plaintiff's counsel, who has no opposition to the  
13 requested extension.

14 It is therefore respectfully requested that Defendant be granted an extension of time to file the CAR  
15 and answer to Plaintiff's Complaint, through and including September 21, 2021.

16 Dated: July 15, 2021

17 CHRISTOPHER CHIOU  
18 Acting United States Attorney

19 /s/ Allison J. Cheung  
20 ALLISON J. CHEUNG  
21 Special Assistant United States Attorney

22 IT IS SO ORDERED:

23 William G. Cobb  
24 UNITED STATES MAGISTRATE JUDGE

25 DATED: July 15, 2021